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**4.        End User Access Service**

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs and to local service providers that resell local exchange service to end users.

**4.1       General Description**

End User Access provides for the use of an End User Common Line (EUCL).

**4.2       Limitations****(A)       Exclusions**

Neither a telephone number nor detail billing is provided with End User Access. Directory listings and Intercept arrangements are not included with End User Access.

**(B)       Lifeline Assistance**

Lifeline Assistance shall reduce the primary residence end user common line charge up to \$6.50 and the ARC shall not be billed. (N)  
(N)

**4.3****Undertaking of the Telephone Company**

The Telephone Company will provide End User Access at rates and charges as set forth in 4.7.1 through 4.7.3 following, as follows:

- Use of an EUCL by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.
- When the EUCL is provided to the end user, the Telephone Company will bill the EUCL and Access Recovery Charge (ARC) rate elements. (N)  
(N)

**4.4       Obligations of Radio Common Carriers**

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

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**4.5        Payment Arrangements and Credit Allowances****4.5.1        Minimum Period**

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

**4.5.2        Cancellation of Orders**

End User Access is canceled when the order for the associated local telephone exchange service is canceled. No cancellation charges apply.

**4.5.3        Changes to Orders**

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

**4.5.4        Allowance for Interruptions**

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.4.4 preceding.

**4.5.5        Temporary Suspension of Service**

When an End User temporarily suspends its Local Exchange Service which is associated with End User FIA, the credit allowance for the Common Line and the Access Recovery Charge (ARC) is the same as that for the associated Local Exchange Service as set forth in the local general services tariffs.

(N)  
|  
(N)

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**4.        End User Access Service (Cont'd)****4.6        Rate Regulations****4.6.1        Who is Billed**

When the end user's local exchange service is provided by the Telephone Company, the EUCL per month charges will be billed to the end user. When the end user's local exchange service is provided by a local service provider that resells services, the EUCL per month charge will be billed to the reseller.

The ARC is assessed when an end user or reseller obtains local exchange service from the Telephone Company, and is a per month rate that is assessed to the end user or reseller of the associated local exchange service. (N)  
(N)

**4.6.2        Multiparty Service**

The EUCL charge for each multiparty subscriber shall be assessed as if such subscriber had subscribed to single party service.

**4.6.3        Business Services****(A)        Single Line Service**

When an end user is provided a single local business exchange service in a state, multiparty service included, and when this local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL Single Line Business - Individual line or trunk rate as set forth in 4.7.1 following, applies to each such business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

**(B)        Multiline Service**

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, semi-public service and multiparty service included, or when local exchange service is provided for use with payphone service, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL Multiline Business - Individual line or trunk rate as set forth in 4.7.3 following, applies to each such Multiline Business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.3 Business Services (Cont'd)(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL-Centrex CO rate as set forth in 4.7.3 following applies to each business line or trunk

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO and CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to a residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student faculty dormitory (residential) quarters as set forth in 4.7.1 following. Business charges for lines to the university, college or school offices will apply as set forth in 4.7.3 following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

(D) Integrated Services Digital Network-Primary Rate Interface (ISDN PRI)

For ISDN PRI the ISDN PRI end user charge as set forth in 4.7.2 will apply per ISDN PRI service. Each ISDN PRI (N)  
service will be assessed the equivalent of five Multi-Line Business ARC charges. (N)

(E) Integrated Services Digital Network-Basic Rate Interface (ISDN BRI)

For ISDN BRI the ISDN BRI end user charges as set forth in 4.7.2 will apply per ISDN BRI service.

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**4.        End User Access Service** (Cont'd)**4.6       Rate Regulations** (Cont'd)**4.6.4     Radio Common Carriers**

End User Access charges do not apply for each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment.

End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, (as defined in Part 22 of the FCC Rules and Regulations), which is not also in the business of providing landline local exchange telephone service.

**4.6.5     Remote Call Forwarding**

End User Access charges do not apply for each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs.

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**4.        End User Access Service** (Cont'd)**4.6       Rate Regulations** (Cont'd)**4.6.6     Residence Services****(A)       Single Line and Multiline Service**

When an end user is provided local residence exchange service(s) in a state, multiparty service included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL Residence - Individual line or trunk rate as set forth in 4.7.1 following, applies to each such local residence exchange service.

End user residence common line rates and the Presubscribed Interexchange Carrier Charge (PICC), as shown in Section 3, are applied as primary or nonprimary.

Until January 1, 1999, the primary residence end user common line and PICC rates will apply to only one line when the customer has more than one line billed on a single account for the same service name at the same service address.

Effective January 1, 1999, the designation of primary and nonprimary will be changed as follows. The primary rate is assessed to the residential subscriber line which is any or all of the following:

- 1) the only line provided at that service address; or
- 2) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the nonprimary rate; or
- 3) the line designated as the primary by the billed party or parties when multiple exchange lines are ordered at the same time for the same service location.

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**4.        End User Access Service** (Cont'd)**4.6        Rate Regulations** (Cont'd)**4.6.6        Residence Services****(A)        Single Line and Multiline Service** (Cont'd)

In most cases only one line at a service location can be classified primary, all others are considered to be nonprimary.

In the case of multiparty service each party is deemed to be a user of an EUCL. These rates may be reduced as set forth in 4.2(B) (Lifeline Assistance).

**(B)        Centrex CO and CO-Like Dormitory Service**

Regulations concerning the application of EUCL charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO-like service are set forth in 4.6.4(C) preceding.

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**4. End User Access Service** (Cont'd)**4.7 Rates and Charges****4.7.1 End User Common Line (EUCL) Residence, Single Line Business, and Centrex CO and CO Like Dormitory Service****(A) Per Individual Line or Trunk**

	Primary Residence and Single Line Business Rate <u>Per Month *</u>	Nonprimary Residence <u>Rate Per Month</u>	
Arizona - Western	\$6.50	\$7.00	
California	6.50	7.00	(I)
Illinois	6.50	7.00	
Indiana	6.50	7.00	
Nevada	6.50	7.00	
N Carolina	6.50	7.00	

\* Residence Lifeline Assistance is provided as described in 4.2(B).



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**4.        End User Access Service** (Cont'd)**4.7       Rates and Charges** (Cont'd)**4.7.2     End User Common Line (EUCL)****Integrated Services Digital Network****(A)       Per ISDN Service**

	<u>Rate Per Month</u> <u>Per ISDN PRI Service</u>	<u>Rate Per Month</u> <u>Per ISDN BRI Service</u>	
Arizona - Western	\$46.00	\$7.00	
California	15.81	0.86	(I)
Illinois	46.00	7.00	
Indiana	46.00	7.00	
Nevada	46.00	7.00	
N Carolina	46.00	7.00	

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**4. End User Access Service** (Cont'd)**4.7 Rates and Charges** (Cont'd)**4.7.3 End User Common Line (EUCL)**  
**Multiline Business including Centrex CO and CO-Like Service****(A)** Per Individual Line or TrunkRate  
Per Month

Arizona - Western	\$9.20	
California	3.16	(I)
Illinois	9.20	
Indiana	9.20	
Nevada	9.20	
N Carolina	9.20	

**(B)** Access Recovery Charge (ARC)

The rates for the ARC, where applicable, are provided below.

General Rate  
Per Month

Residence, Non-Primary Residence, and ISDN BRI, all jurisdictions		
- Individual Line or trunk, each	\$2.21	(I)
Single Line Business		
- Individual Line or trunk, each	\$2.21	(I)
Multi-Line Business, ISDN PRI, Centrex,		
- Arizona - Western	\$3.00	
- California	4.43	(I)
- Illinois	3.00	
- Indiana	3.00	
- Nevada	3.00	
- N Carolina	3.00	

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

Frontier North, Inc. – Illinois

All exchanges exempt

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**4. End User Access Service** (Cont'd)**4.7 Rates and Charges** (Cont'd)**4.7.3 End User Common Line (EUCL)**  
**Multiline Business including Centrex CO and CO-Like Service****(B) Access Recovery Charge** (Cont'd)

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

Frontier North, Inc. – Indiana

Exchange	Rate Per Month	
BATESVILLE	\$1.24	(R)
BROWNSTOWN	\$1.24	(R)
CARLISE	\$0.23	(R)
CENTRAL	\$0.23	(R)
CLEARSPRING	\$1.24	(R)
CORYDON	\$0.23	(R)
CRANDALL	\$0.23	(R)
CROTHERSVILLE	\$1.24	(R)
DECKER	\$0.23	(R)
DUBOIS	\$1.24	(R)
ELBERFELD	\$1.24	(R)
ELIZABETH	\$0.23	(R)
FAIRBANKS	\$0.23	(R)
FARMERSBURG	\$0.23	(R)
FERDINAND	\$1.24	(R)
FREELANDVILLE	\$1.24	(R)
FREETOWN	\$1.24	(R)
FRITCHTON	\$0.23	(R)
GEORGETOWN	\$0.23	(R)
GREENSBURG	\$0.23	(R)
HAYSVILLE	\$1.24	(R)
HAZLETON	\$0.23	(R)
HENRYVILLE	\$1.24	(R)
HUNTINGBURG	\$1.24	(R)
JASPER	\$1.24	(R)
LACONIA	\$0.23	(R)
LANESVILLE	\$0.23	(R)
LEAVENWORTH	\$0.23	(R)
MARENGO	\$0.23	(R)
MEDORA	\$1.24	(R)
MEROM	\$0.23	(R)
MILAN	\$0.23	(R)
MILLTOWN	\$0.23	(R)
MITCHELL	\$1.24	(R)
MONROE CITY	\$0.23	(R)
NEW MIDDLETOWN	\$0.23	(R)
NORTH VERNON	\$1.24	(R)

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**4.        End User Access Service** (Cont'd)**4.7       Rates and Charges** (Cont'd)**4.7.3    End User Common Line (EUCL)**  
**Multiline Business including Centrex CO and CO-Like Service****(B)       Access Recovery Charge** (Cont'd)

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

Frontier North, Inc. – Indiana

Exchange	Rate Per Month	
OAKTOWN	\$1.24	(R)
ORLEANS	\$1.24	(R)
PALMYRA	\$0.23	(R)
PETERSBURG	\$0.23	(R)
RAMSEY	\$0.23	(R)
REDDINGTON	\$1.24	(R)
SEYMOUR	\$1.24	(R)
SHELBURN	\$0.23	(R)
SPURGEON	\$0.23	(R)
ST. ANTHONY	\$1.24	(R)
VERSAILLES	\$0.23	(R)
WESTPORT	\$0.23	(R)
WHEATLAND	\$0.23	(R)
All Other Exchanges	general rate	

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**4.        End User Access Service** (Cont'd)**4.7       Rates and Charges** (Cont'd)**4.7.3    End User Common Line (EUCL)**  
**Multiline Business including Centrex CO and CO-Like Service****(B)       Access Recovery Charge** (Cont'd)

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

Frontier Communications of the Carolinas LLC – North Carolina

Exchange	Rate Per Month	
ANDREWS	\$0.00	(R)
BAKERSVILLE	\$0.00	(R)
BRYSON CITY	\$0.00	(R)
BURNSVILLE	\$0.00	(R)
CASHIERS	\$0.00	(R)
CHEROKEE	\$0.00	(R)
CULLOWHEE	\$0.00	(R)
FONTANA	\$0.00	(R)
FRANKLIN	\$0.00	(R)
GARDEN CITY	\$0.00	(R)
GLENWOOD	\$0.00	(R)
GUNTERTOWN	\$0.00	(R)
HAYESVILLE	\$0.00	(R)
HIGHLANDS	\$0.00	(R)
HOT SPRINGS	\$0.00	(R)
MARION	\$0.00	(R)
MARS HILL	\$0.00	(R)
MARSHALL	\$0.00	(R)
MICAVILLE	\$0.00	(R)
MURPHY	\$0.00	(R)
OLD FORT	\$0.00	(R)
ROBBINSVILLE	\$0.00	(R)
SEVIER	\$0.00	(R)
SUIT	\$0.00	(R)
SYLVA	\$0.00	(R)
WEAVERVILLE	\$0.00	(R)
All Other Exchanges	\$0.00	(R)