

## ACCESS SERVICE

## CHECK SHEET

Title Pages 1 to 8 and Pages 1 to 20-225 inclusive of this tariff, including Supplements Nos. 1 and 2, are effective as of the date shown. Original and revised pages, as named below are in effect on the date indicated.

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| 8           | 55th *  | 37          | Original  | 2-22        | Original  |
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| 10          | 53rd *  | 39          | Original  | 2-22.2      | Original  |
|             |   | 40          | Original  | 2-22.3      | Original  |
| 11          | Original  | 41          | Original  | 2-22.4      | Original  |
| 12          | 1st   | 42          | Original  | 2-23        | Original  |
| 13          | Original  |             |   | 2-24        | Original  |
| 14          | Original  | 1-1         | 1st   | 2-25        | Original  |
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| 17          | Original  | 2-2         | Original  | 2-28        | Original  |
| 18          | Original  | 2-3         | Original  | 2-29        | Original  |
| 19          | Original  | 2-4         | Original  | 2-30        | Original  |
| 20          | Original  | 2-5         | Original  | 2-31        | 1st   |
|             |   |             |   | 2-32        | Original  |
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| 18-3        | Original  | 20-14       | 2nd   | 20-44       | 1st   |
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| 18-11       | Original  | 20-22       | 2nd   | 20-52       | 1st   |
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| 18-14       | Original  | 20-25       | 2nd   | 20-55       | 12th  |
| 18-15       | Original  | 20-26       | 2nd   | 20-56       | 42nd *  |
| 18-16       | Original  | 20-27       | 1st   | 20-57       | 1st   |
|             |   | 20-28       | Original  | 20-57.1     | 9th *   |
| 19-1        | Original  | 20-29       | 1st   | 20-57.2     | 4th   |
|             |   | 20-30       | Original  | 20-58       | 2nd   |
| 20-1        | Original  | 20-31       | Original  | 20-59       | 1st   |
| 20-2        | 45th *  | 20-32       | Original  | 20-60       | 5th   |
| 20-3        | 8th *   | 20-33       | Original  | 20-60.1     | 1st   |
| 20-3.1      | 6th   | 20-34       | Original  | 20-61       | Original  |
| 20-3.2      | 2nd   | 20-35       | Original  | 20-62       | Original  |
| 20-3.3      | 2nd   | 20-36       | 1st   | 20-63       | 5th   |
| 20-4        | 1st   | 20-37       | Original  | 20-63.1     | Original  |
| 20-5        | 1st   | 20-38       | Original  | 20-64       | Original  |
| 20-6        | 5th   | 20-39       | Original  | 20-65       | Original  |
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| 20-7        | Original  | 20-41       | 1st   | 20-67       | 2nd   |
| 20-8        | Original  |             |   | 20-68       | 2nd   |
| 20-9        | 6th   |             |   | 20-69       | 2nd   |
| 20-9.1      | Original  |             |   | 20-70       | 2nd   |
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| 20-74       | 2nd   | 20-104      | 1st   | 20-134      | Original  |
| 20-75       | 2nd   | 20-105      | 1st   | 20-135      | Original  |
| 20-76       | 10th *  | 20-106      | 1st   | 20-136      | Original  |
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| 20-78       | 2nd   | 20-108      | 43rd *  | 20-138      | Original  |
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| 20-86       | Original  | 20-114      | Original  | 20-144.2    | 5th   |
| 20-87       | Original  | 20-115      | 5th   | 20-144.3    | 3rd   |
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| 20-90       | Original  | 20-117      | Original  | 20-147      | 5th   |
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| 20-163      | 10th *  | 20-193      | 1st   | 20-223      | Original  |
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| 20-166      | 1st   | 20-196      | 42nd *  |             |   |
| 20-167      | Original  | 20-197      | 5th *   |             |   |
| 20-168      | Original  | 20-197.1    | 8th *   |             |   |
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| 20-172      | Original  | 20-200.1    | 1st   |             |   |
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| 20-177      | Original  | 20-204      | Original  |             |   |
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| 20-179      | 1st   | 20-206      | 2nd   |             |   |
| 20-180      | 1st   | 20-207      | 2nd   |             |   |
| 20-181      | 1st   | 20-208      | 1st   |             |   |
| 20-182      | 1st   | 20-209      | 1st   |             |   |
| 20-183      | 1st   | 20-210      | 2nd   |             |   |
| 20-184      | 1st   | 20-211      | 1st   |             |   |
| 20-185      | 1st   | 20-212      | 2nd   |             |   |
| 20-186      | 1st   | 20-213      | 1st   |             |   |
| 20-187      | 1st   | 20-214      | 4th   |             |   |
| 20-188      | 1st   | 20-215      | 1st   |             |   |
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401 Merritt 7, Norwalk, CT 06851

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ACCESS SERVICE

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20. Rates and Charges (Cont'd)20.1 Rate Group #1 (Cont'd)20.1.1 Carrier Common Line (Cont'd)

| <u>Primary Interexchange Carrier Charge (PICC)</u>  | <u>Monthly<br/>Rate</u> |                                 |
|---|-------------------------|---------------------------------|
| <u>Residence</u>                                    |                         |                                 |
| Primary, (1) per individual line or trunk           | \$0.00                  |                                 |
| Non-Primary, (1) per individual line or trunk       | \$0.00                  |                                 |
| <u>Business (Non-Centrex)</u>                       |                         |                                 |
| Single Line Business, per line or trunk             | \$0.00                  |                                 |
| Multi-Line Business                                 |                         |                                 |
| - per individual line or trunk                      | \$4.31                  |                                 |
| <u>Centrex</u>                                      |                         |                                 |
| - per Centrex line                                  |                         |                                 |
| - 9 or more lines                                   | \$0.48                  |                                 |
| - 8 lines   | \$0.54                  |                                 |
| - 7 lines   | \$0.62                  |                                 |
| - 6 lines   | \$0.72                  |                                 |
| - 5 lines   | \$0.86                  |                                 |
| - 4 lines   | \$1.08                  |                                 |
| - 3 lines   | \$1.44                  |                                 |
| - 2 lines   | \$2.16                  |                                 |
| <u>ISDN</u>   |                         |                                 |
| ISDN-BRI, per facility                              | \$0.00                  |                                 |
| ISDN-PRI, per facility                              | \$21.55                 |                                 |
|   |                         | <u>Surcharge<br/>Percentage</u> |
| <u>Universal Service Fund (USF) Recovery Charge</u> |                         |                                 |
| Surcharge applied end user revenue                  | 27.1%                   | (I)                             |

(1) Includes Centrex CO and CO-Like Dormitory Service.

## ACCESS SERVICE

20. Rates and Charges (Cont'd)20.1 Rate Group #1 (Cont'd)20.1.2 End User Access Service

Regulations concerning End User Common Line (EUCL) are set forth in Section 4 preceding.

| (A) | <u>End User Common Line (EUCL)</u>  | Rate<br>Per Month |
|-----|---|-------------------|
|     | <u>End User Common Line (EUCL) - Business</u><br>Multi-Line, including pay telephone, Centrex CO and<br>CO-Like Service, per each individual<br>line or trunk | \$9.20            |
|     | Single-Line, each individual line or trunk  | \$6.50            |
|     | <u>End User Common Line (EUCL) - Residence</u>  |                   |
|     | Primary Residence(1), per each individual line or trunk   | \$6.50            |
|     | Non-Primary Residence(1), per each individual line<br>or trunk  | \$7.00            |
|     | <u>End User Common Line (EUCL) - ISDN</u>   |                   |
|     | Basic Rate Interface-ISDN, per facility   | \$7.00            |
|     | Primary Rate Interface ISDN, per facility   | \$46.00           |
| (B) | <u>ISDN Line Port Charge, per facility</u>  |                   |
|     | -ISDN-BRI   | \$6.91            |
|     | -ISDN-PRI   | \$59.21           |
| (C) | <u>Access Recovery Charge</u>   |                   |

The rates for the ARC, where applicable, are provided below.

|  | General Rate<br>Per Month |     |
|--|---------------------------|-----|
| Residence, Non-Primary Residence, and<br>ISDN BRI, all jurisdictions |                           |     |
| - Individual Line or trunk, each                                     | \$2.21                    | (l) |
| Single Line Business   |                           |     |
| - Individual Line or trunk, each                                     | \$2.21                    | (l) |
| Multi-Line Business, ISDN PRI, Centrex                               |                           |     |
| - Per individual line or trunk                                       | \$3.00                    |     |

(1) Includes Centrex CO and CO-Like Dormitory Service.

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20. Rates and Charges (Cont'd)20.1 Rate Group #1 (Cont'd)20.1.5 Special Access Service (Cont'd)High Capacity ServiceChannel Termination

|   |                                      |            |     |
|---|--------------------------------------|------------|-----|
| - | per Order                            |            |     |
|   | DS-1 - 1.544 Mbps                    | \$130.23   |     |
|   | DS-3 - 44.736 Mbps                   | \$415.00   |     |
| - | per Termination, monthly rate        |            |     |
|   | Non-Competitive DS-1 1.544 End User  |            |     |
|   | Channel Termination                  | \$198.59   | (l) |
|   | DS-1 IC Channel Termination          | \$217.80   |     |
|   | Non-Competitive DS-3 - 44.736 Mbps   | \$1,147.00 |     |
| - | per Termination, Nonrecurring Charge |            |     |
|   | DS-1 - 1.544 Mbps                    | \$700.00   |     |
|   | DS-3 - 44.736 Mbps                   | \$3,410.00 |     |

## ACCESS SERVICE

20. Rates and Charges (Cont'd)20.2 Rate Group #2 (Cont'd)20.2.1 Carrier Common Line (Cont'd)

| <u>Primary Interexchange Carrier Charge (PICC)</u>  | <u>Monthly<br/>Rate</u> |                                 |
|---|-------------------------|---------------------------------|
| <u>Residence</u>                                    |                         |                                 |
| Primary, (1) per individual line or trunk           | \$0.00                  |                                 |
| Non-Primary, (1) per individual line or trunk       | \$0.00                  |                                 |
| <u>Business (Non-Centrex)</u>                       |                         |                                 |
| Single Line Business, per line or trunk             | \$0.00                  |                                 |
| Multi-Line Business                                 |                         |                                 |
| - per individual line or trunk                      | \$4.31                  |                                 |
| <u>Centrex</u>                                      |                         |                                 |
| - per Centrex line                                  |                         |                                 |
| - 9 or more lines                                   | \$0.48                  |                                 |
| - 8 lines   | \$0.54                  |                                 |
| - 7 lines   | \$0.62                  |                                 |
| - 6 lines   | \$0.72                  |                                 |
| - 5 lines   | \$0.86                  |                                 |
| - 4 lines   | \$1.08                  |                                 |
| - 3 lines   | \$1.44                  |                                 |
| - 2 lines   | \$2.16                  |                                 |
| <u>ISDN</u>   |                         |                                 |
| ISDN-BRI, per facility                              | \$0.00                  |                                 |
| ISDN-PRI, per facility                              | \$21.55                 |                                 |
|   |                         | <u>Surcharge<br/>Percentage</u> |
| <u>Universal Service Fund (USF) Recovery Charge</u> |                         |                                 |
| Surcharge applied end user revenue                  | 27.1%                   | (l)                             |

(1) Includes Centrex CO and CO-Like Dormitory Service.

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ACCESS SERVICE

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20. Rates and Charges (Cont'd)

20.2 Rate Group #2 (Cont'd)

20.2.2 End User Access Service

(C) Access Recovery Charge

The rates for the ARC, where applicable, are provided below.

|  | General Rate<br><u>Per Month</u> |     |
|--|----------------------------------|-----|
| Residence, Non-Primary Residence, and<br>ISDN BRI, all jurisdictions |                                  |     |
| - Individual Line or trunk, each                                     | \$2.21                           | (l) |
| Single Line Business   |                                  |     |
| - Individual Line or trunk, each                                     | \$2.21                           | (l) |
| Multi-Line Business, ISDN PRI, Centrex                               |                                  |     |
| - Per individual line or trunk                                       | \$3.00                           |     |

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

Citizens Telecommunications Company of West Virginia (Mountain State study area)  
 - all exchanges exempt

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20. Rates and Charges (Cont'd)

20.2 Rate Group #2 (Cont'd)

20.2.5 Special Access Service (Cont'd)

High Capacity Service

Channel Termination

|   |                                      |            |     |
|---|--------------------------------------|------------|-----|
| - | per Order                            |            |     |
|   | DS-1 - 1.544 Mbps                    | \$130.59   |     |
|   | DS-3 - 44.736 Mbps                   | \$415.00   |     |
| - | per Termination, monthly rate        |            |     |
|   | Non-Competitive DS-1 1.544 End User  |            |     |
|   | Channel Termination                  | \$178.99   | (I) |
|   | DS-1 IC Channel Termination          | \$192.50   |     |
|   | Non-Competitive DS-3 - 44.736 Mbps   | \$1,400.00 |     |
| - | per Termination, Nonrecurring Charge |            |     |
|   | DS-1 - 1.544 Mbps                    | \$700.00   |     |
|   | DS-3 - 44.736 Mbps                   | \$3,410.00 |     |

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ACCESS SERVICE

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20. Rates and Charges (Cont'd)20.3 Rate Group #3 (Cont'd)20.3.1 Carrier Common Line (Cont'd)

| <u>Primary Interexchange Carrier Charge (PICC)</u>  | <u>Monthly<br/>Rate</u> |                                 |
|---|-------------------------|---------------------------------|
| <u>Residence</u>                                    |                         |                                 |
| Primary, (1) per individual line or trunk           | \$0.00                  |                                 |
| Non-Primary, (1) per individual line or trunk       | \$0.00                  |                                 |
| <u>Business (Non-Centrex)</u>                       |                         |                                 |
| Single Line Business, per line or trunk             | \$0.00                  |                                 |
| Multi-Line Business                                 |                         |                                 |
| - per individual line or trunk                      | \$4.31                  |                                 |
| <u>Centrex</u>                                      |                         |                                 |
| - per Centrex line                                  |                         |                                 |
| - 9 or more lines                                   | \$0.48                  |                                 |
| - 8 lines   | \$0.54                  |                                 |
| - 7 lines   | \$0.62                  |                                 |
| - 6 lines   | \$0.72                  |                                 |
| - 5 lines   | \$0.86                  |                                 |
| - 4 lines   | \$1.08                  |                                 |
| - 3 lines   | \$1.44                  |                                 |
| - 2 lines   | \$2.16                  |                                 |
| <u>ISDN</u>   |                         |                                 |
| ISDN-BRI, per facility                              | \$0.00                  |                                 |
| ISDN-PRI, per facility                              | \$21.55                 |                                 |
|   |                         | <u>Surcharge<br/>Percentage</u> |
| <u>Universal Service Fund (USF) Recovery Charge</u> |                         |                                 |
| Surcharge applied end user revenue                  | 27.1%                   | (l)                             |

(1) Includes Centrex CO and CO-Like Dormitory Service.

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 401 Merritt 7, Norwalk, CT 06851

## ACCESS SERVICE

20. Rates and Charges (Cont'd)20.3 Rate Group #3 (Cont'd)20.3.2 End User Access Service

Regulations concerning End User Common Line (EUCL) are set forth in Section 4 preceding.

| (A) | <u>End User Common Line (EUCL)</u>  | Rate<br>Per Month         |     |
|-----|---|---------------------------|-----|
|     | <u>End User Common Line (EUCL) - Business</u><br>Multi-Line, including pay telephone, Centrex CO and CO-Like Service, per each individual line or trunk | \$9.20                    |     |
|     | Single-Line, each individual line or trunk  | \$4.61                    | (l) |
|     | <u>End User Common Line (EUCL) - Residence</u>  |                           |     |
|     | Primary Residence(1), per each individual line or trunk   | \$4.61                    | (l) |
|     | Non-Primary Residence(1), per each individual line or trunk   | \$4.61                    | (l) |
|     | <u>End User Common Line (EUCL) - ISDN</u>   |                           |     |
|     | Basic Rate Interface-ISDN, per facility   | \$4.61                    | (l) |
|     | Primary Rate Interface ISDN, per facility   | \$46.00                   |     |
| (B) | <u>ISDN Line Port Charge, per facility</u>  |                           |     |
|     | -ISDN-BRI   | *                         |     |
|     | -ISDN-PRI   | *                         |     |
| (C) | <u>Access Recovery Charge</u>   |                           |     |
|     | The rates for the ARC, where applicable, are provided below.  |                           |     |
|     |   | General Rate<br>Per Month |     |
|     | Residence, Non-Primary Residence, and ISDN BRI, all jurisdictions   |                           |     |
| -   | Individual Line or trunk, each  | \$2.21                    | (l) |
|     | Single Line Business  |                           |     |
| -   | Individual Line or trunk, each  | \$2.21                    | (l) |
|     | Multi-Line Business, ISDN PRI, Centrex  |                           |     |
|     | Per individual line or trunk  | \$3.00                    |     |

No demand rates available upon request.

(1) Includes Centrex CO and CO-Like Dormitory Service.

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## ACCESS SERVICE

20. Rates and Charges (Cont'd)20.4 Rate Group #4 (Cont'd)20.4.1 Carrier Common Line (Cont'd)

| <u>Primary Interexchange Carrier Charge (PICC)</u>  | <u>Monthly<br/>Rate</u>         |     |
|---|---------------------------------|-----|
| <u>Residence</u>                                    |                                 |     |
| Primary, (1) per individual line or trunk           | \$0.00                          |     |
| Non-Primary, (1) per individual line or trunk       | \$0.00                          |     |
| <u>Business (Non-Centrex)</u>                       |                                 |     |
| Single Line Business, per line or trunk             | \$0.00                          |     |
| Multi-Line Business                                 |                                 |     |
| - per individual line or trunk                      | \$4.31                          |     |
| <u>Centrex</u>                                      |                                 |     |
| - per Centrex line                                  |                                 |     |
| - 9 or more lines                                   | \$0.48                          |     |
| - 8 lines   | \$0.54                          |     |
| - 7 lines   | \$0.62                          |     |
| - 6 lines   | \$0.72                          |     |
| - 5 lines   | \$0.86                          |     |
| - 4 lines   | \$1.08                          |     |
| - 3 lines   | \$1.44                          |     |
| - 2 lines   | \$2.16                          |     |
| <u>ISDN</u>   |                                 |     |
| ISDN-BRI, per facility                              | \$0.00                          |     |
| ISDN-PRI, per facility                              | \$21.55                         |     |
| <u>Universal Service Fund (USF) Recovery Charge</u> |                                 |     |
|   | <u>Surcharge<br/>Percentage</u> |     |
| Surcharge applied end user revenue                  | 27.1%                           | (I) |

(1) Includes Centrex CO and CO-Like Dormitory Service.

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## ACCESS SERVICE

20. Rates and Charges (Cont'd)20.4 Rate Group #4 (Cont'd)20.4.2 End User Access Service(C) Access Recovery Charge (Cont'd)

The rates for the ARC, where applicable, are provided below.

|  | General Rate<br>Per Month |     |
|--|---------------------------|-----|
| Residence, Non-Primary Residence, and<br>ISDN BRI, all jurisdictions |                           |     |
| - Individual Line or trunk, each                                     | \$0.00                    |     |
| Single Line Business   |                           |     |
| - Individual Line or trunk, each                                     | \$2.21                    | (I) |
| Multi-Line Business, ISDN PRI, Centrex                               |                           |     |
| - Per individual line or trunk                                       | \$3.00                    |     |

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

## Citizens Telecommunications Company of Illinois

| Exchange            | Rate<br>Per Month |     |
|---------------------|-------------------|-----|
| FULTON, IL          | \$2.21            | (I) |
| LYNDON, IL          | \$2.21            | (I) |
| MORRISON, IL        | \$2.21            | (I) |
| All Other Exchanges | \$0.00            |     |

## Citizens Telecommunications Company of Minnesota, LLC

- all exchanges exempt

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20. Rates and Charges (Cont'd)20.4 Rate Group #4 (Cont'd)20.4.5 Special Access Service (Cont'd)High Capacity ServiceChannel Termination

|   |                                      |            |     |
|---|--------------------------------------|------------|-----|
| - | per Order                            |            |     |
|   | DS-1 - 1.544 Mbps                    | \$130.59   |     |
|   | DS-3 - 44.736 Mbps                   | \$415.00   |     |
| - | per Termination, monthly rate        |            |     |
|   | Non-Competitive DS-1 1.544 End User  |            |     |
|   | Channel Termination                  | \$245.44   | (l) |
|   | DS-1 IC Channel Termination          | \$269.50   |     |
|   | Non-Competitive DS-3 - 44.736 Mbps   | \$1,400.00 |     |
| - | per Termination, Nonrecurring Charge |            |     |
|   | DS-1 - 1.544 Mbps                    | \$700.00   |     |
|   | DS-3 - 44.736 Mbps                   | \$3,410.00 |     |

## ACCESS SERVICE

20. Rates and Charges (Cont'd)20.5 Rate Group #5 (Cont'd)20.5.1 Carrier Common Line (Cont'd)

| <u>Primary Interexchange Carrier Charge (PICC)</u>  | <u>Monthly Rate</u>         |
|---|-----------------------------|
| <u>Residence</u>                                    |                             |
| Primary, (1) per individual line or trunk           | None                        |
| Non-Primary, (1) per individual line or trunk       | None                        |
| <u>Business (Non-Centrex)</u>                       |                             |
| Single Line Business, per line or trunk             | None                        |
| Multi-Line Business                                 |                             |
| - per individual line or trunk                      | None                        |
| <u>Centrex</u>                                      |                             |
| - per Centrex line                                  |                             |
| - 9 or more lines                                   | None                        |
| - 8 lines   | None                        |
| - 7 lines   | None                        |
| - 6 lines   | None                        |
| - 5 lines   | None                        |
| - 4 lines   | None                        |
| - 3 lines   | None                        |
| - 2 lines   | None                        |
| <u>ISDN</u>   |                             |
| ISDN-BRI, per facility                              | None                        |
| ISDN-PRI, per facility                              | None                        |
| <u>Universal Service Fund (USF) Recovery Charge</u> | <u>Surcharge Percentage</u> |
| Surcharge applied end user revenue                  | 27.1% (l)                   |

(1) Includes Centrex CO and CO-Like Dormitory Service.

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20. Rates and Charges (Cont'd)20.5 Rate Group #5 (Cont'd)20.5.2 End User Access Service

Regulations concerning End User Common Line (EUCL) are set forth in Section 4 preceding.

| (A) <u>End User Common Line (EUCL)</u>   | <u>Rate<br/>Per Month</u> |     |
|--|---------------------------|-----|
| <u>End User Common Line (EUCL) - Business</u>  |                           |     |
| Multi-Line, including pay telephone, Centrex CO and CO-Like Service, per each individual line or trunk | \$9.20                    | (I) |
| Single-Line, each individual line or trunk   | \$6.50                    |     |
| <u>End User Common Line (EUCL) - Residence</u>   |                           |     |
| Primary Residence(1), per each individual line or trunk  | \$6.50                    |     |
| Non-Primary Residence(1), per each individual line or trunk  | \$6.50                    |     |
| <u>End User Common Line (EUCL) - ISDN</u>  |                           |     |
| Basic Rate Interface-ISDN, per facility  | \$6.50                    |     |
| Primary Rate Interface ISDN, per facility  | \$46.00                   | (I) |
| (B) <u>ISDN Line Port Charge, per facility</u>   |                           |     |
| -ISDN-BRI  | \$2.23                    |     |
| -ISDN-PRI  | \$23.51                   |     |

(1) Includes Centrex CO and CO-Like Dormitory Service.

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20. Rates and Charges (Cont'd)20.5 Rate Group #5 (Cont'd)20.5.2 End User Access Service (Cont'd)

Regulations concerning End User Common Line (EUCL) are set forth in Section 4 preceding.

(C) Access Recovery Charge

The rates for the ARC, where applicable, are provided below.

|  | General Rate<br><u>Per Month</u> |     |
|--|----------------------------------|-----|
| Residence, Non-Primary Residence, and<br>ISDN BRI, all jurisdictions       |                                  |     |
| - Individual Line or trunk, each<br>Single Line Business                   | \$0.50                           |     |
| - Individual Line or trunk, each<br>Multi-Line Business, ISDN PRI, Centrex | \$2.21                           | (l) |
| - Per individual line or trunk   | \$3.01                           |     |

The following exchanges by company have exemptions from or exceptions to the general rate for Residence, Non-Primary Residence, and ISDN BRI ARC:

Citizens Telecommunications Company of California (Global Valley Study Area):

- No exemptions or exceptions