

ACCESS SERVICE

CHECK SHEET

Title Pages 1 to 68 and Pages 1 to 17-197 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and on Supplement Nos. 23 and 36 contain all changes from the original tariff that are in effect on the date hereof.

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ACCESS SERVICE

17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.9 Digital Subscriber Line Access Services (Cont'd)(E) Promotional Offerings for Qualifying Students

(T)

The following temporary discount programs are available from October 1, 2020 until June 30, 2021:

(N)

- Upgrade on existing ADSL or SDSL Voice-Data Service or
- Discount on new ADSL or SDSL Voice-Data Service.

These temporary discounts are limited to a customer or a customer's subscriber household with a student in grades K-12 or a technical high school equivalent program who are categorically eligible for a reduced cost or free lunch through the National School Lunch Program. The Telephone Company must verify the customer or customer's subscriber household contains a qualifying student by obtaining documentation regarding reduced cost or free lunch eligibility.

ADSL and SDSL Voice-Data Access Service at downstream speeds less than 1 Mbps or greater than 100 Mbps are excluded from these promotions.

The Access Order Charge and non-recurring installation charge are waived for these promotional offerings. No minimum service periods or term commitment penalties apply.

Prior to the end of the promotional period, the Telephone Company will provide reasonable notification to the customer of the option to continue the upgraded or new ADSL/SDSL Voice-Data service beyond the promotional period at the non-discounted monthly rates.

At the end of the promotional period, if the customer does not elect to continue the upgraded or new ADSL or SDSL Voice-Data service, the Telephone Company will revert the upgraded service back to the original ADSL or SDSL Voice-Data speed in service prior to the promotion or discontinue new ADSL or SDSL Voice-Data service ordered under this promotion.

(N)

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(N)

17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.9 Digital Subscriber Line Access Services (Cont'd)(E) Promotional Offerings for Qualifying Students
(Cont'd)(1) Temporary Upgrade on existing ADSL and SDSL
Voice-Data Service

Upon request from an existing ADSL or SDSL Voice-Data Access Service customer or a customer's subscriber household with a qualifying student, and where technically feasible, the Telephone Company will provide an upgrade of one speed level, except for current 1/6 Mbps subscribers where the upgrade is two speed levels, from the customer's speed in effect on September 15, 2020, at no additional charge until June 30, 2021 or until the service is discontinued or downgraded to the previous level, whichever comes first.

Existing ADSL Voice-Data Access Service customers can be upgraded to the next highest asymmetric speed level not to exceed 50/100 Mbps. Existing SDSL Voice-Data Access Service customers can be upgraded to the next highest symmetric speed level not to exceed 100/100 Mbps.

Upgrades are available as follows:

<u>Current ADSL Voice-Data speed</u>	<u>Promotional upgrade</u>
1/6 Mbps	3/15 Mbps
1/10 Mbps	3/15 Mbps
3/15 Mbps	3/25 Mbps
3/25 Mbps	25/50 Mbps
25/50 Mbps	50/100 Mbps
<u>Current SDSL Voice-Data speed</u>	<u>Promotional upgrade</u>
10/10 Mbps	50/50 Mbps
50/50 Mbps	100/100 Mbps

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(N)

17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.9 Digital Subscriber Line Access Services (Cont'd)(E) Promotional Offerings for Qualifying Students
(Cont'd)(2) Discount on new ADSL and SDSL Voice-Data Service

Upon request from the customer, the Telephone Company will provide a temporary twenty-five percent discount on new ADSL or SDSL Voice-Data Access Service ordered on or after October 1, 2020 by a customer or a customer's subscriber household with a qualifying student where there was no ADSL or SDSL Voice-Data Access Service for 90 days prior. The discount will be applied to the monthly recurring charges in effect at the time of the subscription and will continue until the promotion expires on June 30, 2021 or until the service is discontinued, whichever comes first.

The temporary discount is available on the following ADSL and SDSL Voice-Data speeds:

<u>ADSL</u>	<u>SDSL</u>
1/6 Mbps	10/10 Mbps
1/10 Mbps	50/50 Mbps
3/15 Mbps	100/100 Mbps
3/25 Mbps	
25/50 Mbps	
50/100 Mbps	

New ADSL or SDSL subscribers under this promotional offering are not eligible for the temporary upgrade described in 17.4.9 (E)(1).

ADSL and SDSL lines in-service under this promotional offering may be counted toward the DSL Volume Pricing Plan (VPP) monthly commitment level described in Section 8.5.2 (E) and are eligible for the DSL VPP discount. For customers that meet their monthly DSL VPP commitment level, the DSL VPP discount in Section 17.4.9(H)(2)(c) is applied after the temporary twenty-five percent discount is applied.

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