

**FTC DIVERSIFIED SERVICES, INC.**

**TARIFF F.C.C. No. 1  
1st Revised Title Page  
Cancels Original Title Page**

**ACCESS SERVICE**

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**This FTC Diversified Services, Inc. Tariff F.C.C. No. 1 is canceled in its entirety, and is replaced by  
FTC Diversified Services, LLC Tariff F.C.C. No. 1 effective August 1, 2020.**

Regulations, Rates and Charges  
applying to the provision of Access Service  
for connection to Interstate communications  
facilities for Interstate Customers within  
the operating territory of

**FTC Diversified Services, Inc.**

in the State of South Carolina.

All material contained herein is new.

Access Services are provided by means of wire, fiber optics, radio,  
or any other suitable technology or combination thereof.

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Issued: July 31, 2020

Effective: August 1, 2020

G. Dent Adams, Jr., Chief Operating Officer  
1101 East Main Street, Kingstree, S.C. 29556

**ACCESS SERVICE – CARRIER TO CARRIER**

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**CHECK SHEET**

Title Page and Pages 1 to 140 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date hereof.

Page	Revision	Page	Revision	Page	Revision	Page	Revision	Page	Revision
Title	1st*	29	Original	58	Original	82	Original	111	Original
1	4th Revised*	30	Original	59	Original	83	Original	112	2 <sup>nd</sup> Revised
2	Original	31	Original	60	Original	84	Original	113	2 <sup>nd</sup> Revised
3	1 <sup>st</sup> Revised	32	Original	61	Original	85	Original	114	2 <sup>nd</sup> Revised
4	1 <sup>st</sup> Revised	33	Original	61.1	Original	86	Original	115	3 <sup>rd</sup> Revised
5	Original	34	Original	61.2	Original	87	Original	116	3 <sup>rd</sup> Revised
6	Original	35	Original	61.3	Original	88	Original	117	3 <sup>rd</sup> Revised
7	2 <sup>nd</sup> Revised	36	Original	61.4	Original	89	Original	118	Original
8	Original	37	Original	61.5	1st Revised	90	Original	119	Original
9	Original	38	Original	61.6	Original	91	Original	120	Original
10	Original	39	Original	62	Original	92	Original	121	Original
11	Original	40	Original	63	Original	93	Original	122	Original
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13	Original	42	Original	65	Original	95	Original	124	Original
14	Original	43	Original	66	Original	96	Original	125	Original
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16	Original	45	Original	68	Original	98	Original	127	Original
17	Original	46	Original	69	Original	99	Original	128	Original
18	Original	47	Original	70	Original	100	Original	129	Original
19	Original	48	Original	71	3 <sup>rd</sup> Revised	101	Original	130	Original
20	Original	49	Original	72	1 <sup>st</sup> Revised	102	Original	131	Original
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27	Original	56	Original	79	Original	109	Original	138	Original
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\*New or revised page

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CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS

None

REGISTERED TRADEMARKS

FTC Diversified Services, Inc.

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EXPLANATION OF SYMBOLS

C	To signify changed regulation	(T)
D	To signify discontinued regulation or rate	(T)
I	To signify increase	(T)
M	To signify matter relocated without change	(T)
N	To signify new rate or regulation	(T)
R	To signify reduction	(T)
T	To signify a change in text but no change in rate or regulation	(T)
S	To signify re matter	(T)
Z	To signify a correction	(T)

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EXPLANATION OF ABBREVIATIONS

ANI	Automatic Number Identification
BHMC	Busy Hour Minutes of Capacity
CABS	Carrier Access Billing
CDP	Customer Designated Premises
CI	Channel Interface
CIR	Committed Information Rate
CO	Central Office
CL	Common Line
DA	Directory Assistance
DDD	Direct Distance Dialing
DS	Digital Standard
EF	Entrance Facility
EPVC	Extended Permanent Virtual Connection
ESS	Electronic Switching System
EU	End User
EUP	End User Port
FCC	Federal Communications Commission
FG	Feature Group

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EXPLANATION OF ABBREVIATIONS (Cont'd)

IC	Interexchange Carrier
ICP	Inter-Network Customer Port
LATA	Local Access & Transport Area
LA	Lifeline Assistance
MPB	Meet Point Billing
MTS	Message Toll Service
NEC	New Exchange Carrier
NRC	Nonrecurring Charge
POT	Point of Termination
RCC	Rural Health Care Corp.
SLC	Schools & Libraries Corp.
SPVC	Standard Permanent Virtual Connection
USF	Universal Service Fund
USAC	Universal Service Administrative Co.
VG	Voice Grade
WATS	Wide Area Telephone Service
WSO	WATS Service Office

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REFERENCE TO OTHER TARIFFS AND/OR PUBLICATIONS

The following tariffs are referenced in this tariff and may be obtained as shown:

National Exchange Carrier Association  
100 S. Jefferson  
Whippany, NJ  
Wire Center Information  
Tariff FCC No. 4

NECA technical publication—PUB AS No. 1, Issue II Access Service  
May 1994

The Local Exchange Routing Guide (LERG) is referenced in this tariff  
and may be obtained from:

Bell Communications Research, Inc.  
Customer Services Division  
60 New England Avenue  
Piscataway, NJ

The following technical publications are referenced in this tariff  
and may be obtained from Bell Communications Research, Inc. (at the  
address noted above):

TR-INS-000342 Hi Cap Digital Special Access Service  
Feb. 1992

ANSI T1.107a

TR-NWT-000334 Issue 2 Voice Grade Switched Access Service  
Transmission Parameter Limits and Interface Codes  
Sept. 1990

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REFERENCE TO OTHER TARIFFS AND/OR PUBLICATIONS (Cont'd)

The following technical publications are referenced in this tariff and may be obtained from the Ordering & Billing Forum (OBF), 1200 G Street, NW, Suite 500, Washington, DC 20005:

Multiple Exchange Carrier Access Billing (MECAB) Guidelines  
Issued: Dec. 1990

Small Exchange Carrier Access Billing (SECAB) Guidelines  
Issued: Nov. 1994

The following rule parts are noted in this tariff and are available from the U.S. Government Printing Office, Superintendent of Documents, 710 North Capitol Street, Washington, DC 20402:

47 C.F.R. Part 64  
47 C.F.R. Part 68

**ACCESS SERVICE – CARRIER TO CARRIER**

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**1. APPLICATION OF TARIFF**

- 1.1 This tariff sets forth the regulations, rates and charges for the provision of interstate access service (hereinafter Services) within the state of South Carolina provided over the facilities of FTC Diversified Services, Inc.
- 1.2 Services provided to customers of FTC Diversified Services, Inc. (hereinafter the "Company,") include, but are not limited to Common Line, Switched & Special Access, Optional Features & Functions and other Miscellaneous Access Services associated with the provision of Access Services.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**2. GENERAL REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to provide Service(s) and the furnishing of interstate transmission of information originating and terminating in the State of South Carolina, subject to the availability of necessary facilities.

**2.1.2 Terms and Conditions**

2.1.2.1 Services are provided 24 hours daily, seven days per week except as set forth in other applicable sections of this tariff. Service is provided on the basis of a minimum period of one month. For purposes of computing charges in this tariff, a month is considered to have 30 days.

2.1.2.2 Customers are required to enter written service orders (ASR) with specific descriptions of service(s) ordered as more specifically covered in the Access Ordering (section 3) of this tariff.

2.1.2.3 The Company does not undertake to transmit messages under this tariff or jointly participate in the Customer's communications. The Customer shall be solely responsible for message content.

2.1.2.4 The Company will, for maintenance purposes, test its service to the extent necessary to detect and/or clear troubles.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.2 Terms and Conditions (Cont'd)

- 2.1.2.5 At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month-to-month basis at the then-current rates unless terminated by either party upon 60 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination.
- 2.1.2.6 Service may be terminated on written notice to the Customer if the Customer is using the service in violation of the tariff or the Customer is using the service in violation of the law.
- 2.1.2.7 This tariff shall be interpreted and governed by the rules and/or guidelines of the Federal Communications Commission.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Limitations

2.1.3.1 Assignment or Transfer of Services

The Customer may assign or transfer the use of Service(s) provided under this tariff only where there is no interruption of use or relocation of the Service(s). Such assignment or transfer may be made to:

- (1) Another Customer, whether an individual, partnership, association or corporation provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and any termination liability applicable to such Service(s).
- (2) In all cases of assignment or transfer, the written acknowledgment of the Company is required prior to such assignment or transfer. This acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transfer.
- (3) The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**2. GENERAL REGULATIONS (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.3 Limitations (Cont'd)****2.1.3.2 Provisioning Sequence**

The services offered herein will be provided to Customers on a first-come, first-served basis. The first-come, first-received sequence shall be based on the received time and date recorded by stamp or other notation by the Company on the Customer's Access Service Request (ASR). ASRs must contain all the required information for each respective service so delineated in other sections of this tariff. The Customer's ASRs will not be deemed to have been received until such information is provided.

**2.1.3.3 Ownership of Facilities**

The title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors, or successors and assigns.



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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Limitations (Cont'd)

2.1.3.4 Liability

- 2.1.3.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors or other defects, representations, or use of these services or arising out of failure to furnish the service, whether caused by acts or omission, shall be limited to an amount which shall not exceed an amount equal to the proportionate charge for the period during which the Service was affected. The grant of such an amount for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental special consequential, exemplary or punitive damages to Customer as a result of any Company service or equipment, or facilities, or the acts or omissions or negligence of the Company's employees or agents.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Limitations (Cont'd)

2.1.3.4 Liability (Cont'd)

2.1.3.4.2 The Company shall not be liable for any delay or, failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction, action, or request of the U. S. Government, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections, riots, wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.

2.1.3.4.3 The Company shall not be liable for (a) any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for connection to the Company's Services; or (b) for the acts or omissions of common carriers or warehousemen.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Limitations (Cont'd)

2.1.3.4 Liability (Cont'd)

2.1.3.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.3.4.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section (2.1.3.4.5) as a condition precedent to such installations.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Limitations (Cont'd)

2.1.3.4 Liability (Cont'd)

2.1.3.4.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of Service(s) or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's employees or agents.

2.1.3.4.7 The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from the Customer's use of Service(s), involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Limitations (Cont'd)

2.1.3.4 Liability (Cont'd)

2.1.3.4.8 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific Service(s) giving rise to the claim. No action or proceeding against the Company shall be commenced more than two years after the Service is rendered.

2.1.3.4.9 The Company makes no warranties or law, statutory representations, express or implied either in fact or by operation of or otherwise, including warranties of merchantability or fitness for a particular use.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Provision of Equipment and Facilities

2.1.4.1 The Company shall use reasonable efforts to make available Service(s) to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer, with the regulations contained in this tariff and subject to the availability of services from other carriers relied upon by the Company for the provision of the Company's Service(s). The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.

2.1.4.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon written consent of the Company.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Provision of Equipment and Facilities (Cont'd)

2.1.4.3 The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the Service provided the Customer.

2.1.4.4 Equipment the Company provides or installs at the Customer Premises for use in connection with the Service(s) the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.4.5 The Customer shall be responsible for the payment of Service charges as set forth herein for visits by the Company's employees or agents to the Premises of the Customer when the Service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.1.4.6 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities or Service(s) offered under this tariff, and to the maintenance and operation of such facilities or Service(s). Subject to this responsibility, the Company shall not be responsible for:

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Provision of Equipment and Facilities (Cont'd)

2.1.4.6 (Cont'd)

- (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in such transmission;
- (b) or the reception of signals by Customer-provided Equipment.

2.1.5 Equipment or Facilities

- 2.1.5.1 The Company will provide to the Customer, upon reasonable notice, the Service(s) offered in other applicable sections of this tariff at rates and charges specified therein. Service(s) will be made available to the extent that such Service(s) is or can be made available with reasonable effort, and after provision has been made for the Company's telephone exchange services.
- 2.1.5.2 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered, when necessary because of a lack of facilities or due to some other cause beyond the Company's control.
- 2.1.5.3 The Service(s) provided under this tariff will include any entrance cable or drop wiring and wire or intra-building cable to that point where provision is made for termination of the Company's outside distribution network facilities at a suitable location inside a customer-designated premises. Such wiring or cable will be installed by the Company to the Point of Demarcation.



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**2. GENERAL REGULATIONS (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.5 Equipment or Facilities (Cont'd)**

2.1.5.4 The Company may, where such action is reasonably required in the operation of its business, substitute, change or rearrange any facilities used in providing Service(s) under this tariff. The Company shall not be responsible if any such substitution, change or rearrangement renders any customer-furnished equipment or Service(s) obsolete or requires modification or alteration thereof or otherwise affects the operating characteristics of the equipment, facility or Service. The Company will provide reasonable notification to the Customer in writing. The Company will work cooperatively with the Customer and provide reasonable time for any redesign and implementation required by the change in operating characteristics.

**2.1.6 Notification of Service-Affecting Activities**

2.1.6.1 The Company will provide the Customer reasonable notification of Service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, and routine preventive maintenance. Generally, such activities are not specific to an individual Customer, but affect many Customers' Service(s). No specific advance notice period is applicable to all Service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some

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2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Notification of Service-Affecting Activities (Cont'd)

2.1.6.1 (Cont'd)

emergency or unplanned Service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer might not be possible.

2.1.7 Non-routine Installation

2.1.7.1 At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional installation charges will be adjusted to reflect increases in costs incurred by the Company.

2.1.8 Special Construction/Special Arrangements

2.1.8.1 Subject to the plans of the Company and to all of the regulations contained in this tariff, special construction or special arrangements to acquire facilities may be undertaken on a reasonable-efforts basis at the request of the Customer. Special construction is that construction undertaken of a type other than

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**2. GENERAL REGULATIONS (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.8 Special Construction/Special Arrangements (Cont'd)****2.1.8.1 (Cont'd)**

that which the Company would normally utilize in furnishing its Service(s): over a route other than that which the Company utilize in furnishing its Service(s); where facilities are not presently available, and no other requirement exists for the facilities so constructed; on a temporary basis until permanent facilities are available; in a quantity greater than that which the Company would normally construct; facilities required on an expedited basis and/or requiring abnormal costs; or in advance of its normal construction. Special Construction charges will be determined and approved by the Customer prior to the start of such construction.

2.1.8.2 Special arrangements generally refer to the procurement of facilities where Company facilities are not available and where arrangements or agreements from another entity are required to provision the Service. Special arrangements do not normally require additional costs, but may require additional time to provision.

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**2. GENERAL REGULATIONS (Cont'd)****2.2 Obligations of the Customer**

The Customer shall be responsible for the following:

- (a) ensuring that the characteristics and methods of operation of any circuits, facilities or equipment not provided by the Company and associated with the facilities utilized to provide Service(s) under this tariff shall not interfere with or impair Service over facilities of the Company; cause damage to their plant; impair privacy or create hazards to employees or the public;
- (b) the Service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner which would reasonably be expected to frighten, abuse, torment or harass another or interfere with use of Service by one or more other customers;
- (c) Customers who intend to use the Company's offerings for resale and/or for shared use may be required to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and FCC regulations, policies, orders, guidelines and decisions;
- (d) payment of all applicable charges pursuant to this tariff;
- (e) damage to or loss of the Company's facilities or equipment caused by acts or omissions of the Customer; or noncompliance by the Customer; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the Company's employees or agents;
- (f) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain proper operating environment on such premises;

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**2. GENERAL REGULATIONS (Cont'd)****2.2 Obligations of the Customer (Cont'd)**

- (g) where applicable, obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of cables and associated equipment used to provide services to the Customer from the building service entrance or property line to the location of the equipment space. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer;
- (h) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (i) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under 2.2(g) and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, testing, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

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2. GENERAL REGULATIONS (Cont'd)

2.2 Obligations of the Customer (Cont'd)

- (j) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (k) Customers will use the Service provided by the Company in a manner, and at all times, consistent with the tariff obligations identified herein and shall not utilize the Company's Service(s) in any manner that:
  - ☐ Interferes with or impairs the Services(s) of the Company, other carriers, or other Customers;
  - ☐ Causes damage to Company facilities;
  - ☐ Interferes with the privacy of communications;
  - ☐ Creates a hazard to the Company's employees or the public; or
  - ☐ Interferes, frightens, abuses, torments, harasses or unreasonably interferes with the use of the Company's Service by others.

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**2. GENERAL REGULATIONS (Cont'd)****2.2 Obligations of the Customer (Cont'd)****2.2.1 Claims**

With respect to any Service or facility provided by the Company, Customer shall indemnify, defend, and hold harmless the Company from and against all claims, actions, damages, liabilities, costs, and expenses for:

- (a) any loss, destruction, or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees, or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, or invitees; or
- (b) any claim, loss, damage, expense, or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's Service(s) and facilities in a manner not contemplated by the agreement between Customer and Company.

**2.3 Customer Equipment and Channels****2.3.1 General**

A Customer may transmit or receive information or signals via the facilities of the Company. The Company's Services are designed primarily, but not exclusively, for the transmission of voice grade telephonic signals, except as otherwise stated in this tariff. The Company does not guarantee that its Service(s) will be suitable for purposes other than voice grade telephonic communication except as specifically stated in this tariff.

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**2. GENERAL REGULATIONS (Cont'd)****2.3 Customer Equipment and Channels (Cont'd)****2.3.2 Terminal Equipment**

2.3.2.1 Terminal equipment on the Customer Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer.

2.3.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.3.3 Interconnection of Facilities**

2.3.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.



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2. GENERAL REGULATIONS (Cont'd)

2.3 Customer Equipment and Channels (Cont'd)

2.3.3 Interconnection of Facilities (Cont'd)

2.3.3.2 Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with the terms and conditions of the tariffs or contracts of other communications carriers which are applicable to such connections.

2.3.3.3 Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications pursuant to Part 68 of Title 47, Code of Federal Regulations; and all Customer-provided wiring shall be installed and maintained in compliance with those regulations.

2.3.4 Inspections

2.3.4.1 Upon notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.3.2 for the installation, operation and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

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2. GENERAL REGULATIONS (Cont'd)2.3 Customer Equipment and Channels (Cont'd)

## 2.3.4 Inspections (Cont'd)

2.3.4.2 If the protective requirements for Customer- provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

## 2.3.5 Prohibited Uses

2.3.5.1 The Service(s) the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorization, licenses, consents, and permits.

2.3.5.2 The Company may require applicants for Service who intend to use the Company's offerings for resale and/or shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws, and FCC regulations, policies, guidelines, orders and decisions.

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**2. GENERAL REGULATIONS (Cont'd)****2.3 Customer Equipment and Channels (Cont'd)****2.3.5 Prohibited Uses (Cont'd)**

2.3.5.3 The Company may require a Customer to immediately stop its transmission of signals if said transmission is causing interference to others.

**2.4 Payment Arrangements****2.4.1 Payment for Service**

The Company shall bill on a current basis all charges incurred by and credits due to the Customer under this tariff attributable to Service(s) established or discontinued during the preceding billing period. End User Common Line Service (End User Service) charges are billed in advance. Charges for the Federal Government are billed in arrears.

The Customer is responsible for the payment of all charges for facilities and Service(s) furnished by the Company. All bills, other than those for End User Service, are due 30 days after the bill day (payment date) or by the next bill date, whichever is the shortest interval, and are payable in immediately available funds.

2.4.1.1 The Customer is responsible for payment of appropriate sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on the Company's net income) imposed or based upon the provision, sale or use of the Company's Service(s).

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.2 Billing and Collection of Charges

- 2.4.2.1 The Company will establish a bill day each month for Customer accounts. Each bill will include industry standard descriptions of Service(s) rendered for the period covered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for any prior period.
- 2.4.2.2 A Nonrecurring Charges is due and payable within 30 days after the invoice date.
- 2.4.2.3 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which Service is provided; Recurring Charges shall be due and payable within 30 days after invoice date.
- 2.4.2.4 Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after invoice date.
- 2.4.2.5 When Service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which Service was furnished will be calculated on a pro-rate basis with every month considered to have 30 days.

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**2. GENERAL REGULATIONS (Cont'd)****2.4 Payment Arrangements (Cont'd)****2.4.2 Billing and Collection Charges (Cont'd)**

2.4.2.6 Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the Service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the Service or facility does not conform to standards set forth in this tariff. The Service Order Billing accrues through and includes the day that the Service, circuit, arrangement or component is discontinued.

2.4.2.7 If any portion of the Customer's payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due the Company. The late payment penalty shall be the portion of the payment not received by the due date, multiplied by a late factor. The late factor shall be the lesser of:

- (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily from the payment date to and including the date the Customer actually makes the payment to the Company; or
- (b) 0.000292 per day, compounded daily for the number of days from the payment date to and including the date the Customer actually makes payment to the Company.

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**2. GENERAL REGULATIONS (Cont'd)****2.4 Payment Arrangements (Cont'd)****2.4.2 Billing and Collection of Charges (Cont'd)**

Late payment penalty charge shall apply to disputed amounts resolved in favor of the Company.

2.4.2.8 In addition to other penalties or fees, the Customer will be assessed a charge of twenty dollars (\$20) for each check submitted by the Customer to the Company which a financial institution refuses to honor for insufficient funds or a non-existent account.

2.4.2.9 If Service is disconnected by the Company in accordance with Section 2.5.6 following, and later restored, restoration of Service will be subject to all applicable reconnection or reestablishment charges.

**2.4.3 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the Service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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**2. GENERAL REGULATIONS (Cont'd)****2.4 Payment Arrangements (Cont'd)****2.4.4 Jurisdictional Reporting Requirements**

- 2.4.4.1 The Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the Customer may be called upon to provide a projected estimate of its traffic, split between interstate and intrastate jurisdictions. Updates to jurisdictional levels may be made by the Customer not more frequently than quarterly. When mixed interstate and intrastate access is provided, all charges, including non-recurring charges, usage charges, and optional features and functions will be prorated between the jurisdictions.
- 2.4.4.2 When a Customer orders Feature Group D Switched Access, the Customer may provide the projected jurisdictional usage for the end office in its order. Alternatively, the Company, where the jurisdiction can be determined from the call detail, will determine the projected jurisdictional usage percentage as follows:
- (a) For originating access minutes, the projected jurisdictional usage percentage will be developed on a monthly basis where Feature Group D Switched Access Service minutes are measured by dividing the measured interstate (generally calls between states) minutes by the total originating access minutes.

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2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.4 Jurisdictional Reporting Requirements (Cont'd)

2.4.4.2 (Cont'd)

- (b) For terminating access minutes, the data used by the Company to develop the projected interstate percentage for originating access minutes will be used to develop the projected interstate percentage for such terminating access minutes.

2.4.4.3 When originating call details are insufficient to determine the jurisdiction for the call, the Customer shall supply the projected interstate percentage or authorize the Company to use the Company-developed percentage. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (intrastate usage percentage = 100 - interstate percentage).

2.4.4.4 When the Customer orders Special Access Service, or there is a change in the nature of such Service, the Customer must certify to the Company, in writing, the jurisdictional nature and percentage for such service. If a dispute arises concerning the jurisdictional certification of projected usage, the Company shall request the Customer to provide the data the Customer used to determine the jurisdictional nature of the traffic. The Customer shall supply the data within ninety (90) days of the Company request. There are no charges for changes in jurisdictional usage.



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2. GENERAL REGULATIONS (Cont'd)2.4 Payment Arrangements (Cont'd)

## 2.4.5 Deposits

2.4.5.1 To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be requested prior to providing Service(s) or at any time after the provision of a Service to the Customer. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills as provided for in this tariff. The deposit will not exceed an amount equal to:

- (a) two month's charges for a Service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a Service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

2.4.5.2 A deposit may be required in addition to an advance payment.

2.4.5.3 When a Service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the Service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

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2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.5 Deposits (Cont'd)

2.4.5.4 Interest on interstate deposits will be due the Customer at the same percentage rate as set forth in 2.4.2.7(a) or 2.4.2.6(b) preceding, whichever is lower.

2.4.5.5 Such a deposit will be refunded or credited to the Customer's account after a one year, prompt-payment record is established.

2.4.6 Discontinuance of Service

2.4.6.1 Upon nonpayment of any amounts owing to the Company, the Company may by giving ten days' prior written notice to the Customer, discontinue or suspend Service without incurring any liability.

2.4.6.2 Upon violation of any of the other material terms or conditions for furnishing Service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend Service without incurring any liability if such violation continues during the period.

2.4.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide Service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend Service without incurring any liability.

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**2. GENERAL REGULATIONS (Cont'd)****2.4 Payment Arrangements (Cont'd)****2.4.6 Discontinuance of Service (Cont'd)**

2.4.6.4 Upon any governmental prohibition or required alteration of the Service(s) to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue Service without incurring any liability.

2.4.6.5 Upon the Company's discontinuance of Service to the Customer under Section 2.4.6.1 or 2.4.6.2, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such Service(s) would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at 8 percent per annum).

**2.4.7 Cancellation of Application for Service**

Provisions for the cancellation of an Application for Service are provided here and are set forth in other applicable sections of this tariff.

2.4.7.1 Applications for Service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for Service prior to the start of Service or prior to any special construction, no charges will be imposed except for those specified below.

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2. GENERAL REGULATIONS (Cont'd)2.4 Payment Arrangements (Cont'd)

## 2.4.7 Cancellation of Application for Service (Cont'd)

- 2.4.7.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the Service or in preparing to install the Service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (discounted to present value at 8 percent per annum).
- 2.4.7.3 Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs the Company incurred, less net salvage, shall apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with special construction or arrangements incurred by the Company.
- 2.4.7.4 The special charges described in 2.4.7.1 through 2.4.7.3 will be calculated and applied on a case-by-case basis.

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**2. GENERAL REGULATIONS (Cont'd)****2.4 Payment Arrangements (Cont'd)****2.4.8 Changes in Service Requested**

- 2.4.8.1 If the Customer makes or requests material changes in circuit engineering, equipment specification service parameters, premises locations, or requests expedited provisioning, or otherwise materially modifies any provision of the application for service, the Customer's installation fee and/or recurring charges shall be adjusted accordingly.

**2.4.9 Allowances for Interruptions in Service**

A Service is interrupted when it becomes unusable to the Customer because of a failure of a facility component used to furnish Service under this tariff or in the event that the protective controls applied by the Company result in a complete loss of Service by the Customer. An interruption begins when an inoperable Service is reported to the Company and ends when the Service is operable. If the Customer reports a Service, facility or circuit inoperable, but declines to release it for testing and repair, it is considered to be adversely affected, but not interrupted. In case of an interruption to any Service, allowance for the period of interruption, if not due to the negligence of the Customer, shall be provided.

- 2.4.9.1 For Switched Access Service, no credit shall be allowed for an interruption of less than 24 hours. The Customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate or assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

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**2. GENERAL REGULATIONS (Cont'd)****2.4 Payment Arrangements (Cont'd)****2.4.9 Allowances for Interruptions in Service (Cont'd)****2.4.9.1 (Cont'd)**

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the Service interrupted in any one monthly billing period.

**2.4.9.2** For Special Access Services, no credit shall be allowed for an interruption of less than 30 minutes. The Customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or major fraction thereof that the interruption continues. The monthly charges used to determine the credit shall include the Service, Service elements and any optional features and functions associated with the Service.

**2.4.9.3** For High Capacity Special Services, any period during which the error performance is below that specified for the Service will be considered as an interruption. Service interruptions for specialized or individual case basis (ICB) services shall be administered in the same manner as those set forth in this section (2.4.9) unless other regulations are specified with an ICB offering.

**2.4.9.4** A credit allowance does not apply in the following cases:

- (a) Interruptions caused by the negligence of, or noncompliance with the provisions of this tariff by the Customer, or other common carrier providing service connected to the Service of the Company.

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2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.9 Allowances for Interruptions in Service (Cont'd)

2.4.9.4 (Cont'd)

- (b) Interruptions of a Service due to the failure of equipment or systems provided by the Customer or others.
- (c) Interruptions of a Service during any period in which the Company is not afforded access to the premises.
- (d) Interruptions of Service during any period when the Customer has released Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service arrangements.
- (e) Interruptions of Service due to circumstances or causes beyond the control of the Company or where the Customer continues to use the Service on an impaired basis.
- (f) In the case of an interruption to any Service, allowance for the period of interruption if the interruption is not due to the negligence of the Customer.

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2. GENERAL REGULATIONS (Cont'd)2.4 Payment Arrangements (Cont'd)

## 2.4.9 Allowances for Interruptions in Service (Cont'd)

## 2.4.9.5 Use of an Alternative Service Provided by the Company.

Should the Customer elect to use an alternative service provided by the Company during the period that a Service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

## 2.4.9.6 Re-establishment of Service Following Fire, Flood, etc.

Charges do not apply for the re-establishment of Service following a fire, flood or other occurrence attributed to an Act of God provided that the service: (1) is the same type as was in service prior to the occurrence; (2) is for the same Customer at the same location on the same premises; and is (3) reestablished within 60 days of the occurrence. The 60 days may be extended a reasonable period if the renovation of the original location on the premises is not practical. Nonrecurring charges would apply for establishing Service at a new location on the same premises or for temporary Service at a different premises pending re-establishment of Service at the original location. The Customer shall, in cooperation with the Company, participate in planning the actions to be taken to enable or maintain maximum network capability following natural or man-made disasters affecting Service(s).



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**2. GENERAL REGULATIONS (Cont'd)****2.5 Access Billing****2.5.1 Title or Ownership Rights**

The payment of rates and charges by Customers for the Services offered under the provisions of this tariff does not assign, confer, or transfer title or ownership rights to proposals or facilities developed or utilized respectively by the Company in provision of such Services.

**2.5.2 Billing Standards**

2.5.2.1 The Company shall produce verifiable and auditable access bills in general conformance with accepted industry standards for companies that do not provide bills under a mechanized Carrier Access Billing System/Billing Output Specification (CABS/BOS) equivalent System. Access Bills will be consistent with the Small Exchange Carrier Access Billing (SECAB) Guidelines developed by the Ordering Billing Forum (OBF) of the Alliance for Telecommunications Industry Solutions (ATIS).

2.5.2.2 An access bill is comprised of one or more billing elements, including usage sensitive charges, distance sensitive charges, flat-rated charges, individual-case-based (ICB) charges, and non-recurring or special miscellaneous charges that may be appropriate.

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**2. GENERAL REGULATIONS (Cont'd)****2.5 Access Billing (Cont'd)****2.5.3 Meet Point Billing**

When an access service is provided by more than one telecommunications company, each company jointly providing the Service will receive an order or a copy of the Access Service Request from the Customer. Each telecommunications company must ensure that appropriate usage information is provided to the other telecommunications company for access minutes purposes.

2.5.3.1 The Company will provide Service under a multiple bill option. Under a multiple bill option, each Company providing Service will render an access bill to the customer for its portion of the Service based on its access tariff rates and regulations.

2.5.3.2 For Switched Access Multiple Bills, the end office company is generally the Initial Billing Company (IBC). The IBC is the company that calculates the access minutes to be billed to the Customer and provides these data to each connecting company providing the Service, i.e., the Subsequent Billing Company(s). Each billing company will:

- ☐ prepare its own bill;
- ☐ determine its charge(s) for access elements;
- ☐ determine and include all recurring and non-recurring rates and charges of its access tariffs;
- ☐ reflect its Billing Account Reference (BAR) and all connecting company Billing Account Cross Reference (BACR) code(s);

The Customer will remit payment directly to each bill rendering company.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**2. GENERAL REGULATIONS (Cont'd)****2.5 Access Billing (Cont'd)****2.5.4 Duration of Use Charges**

- 2.5.4.1 Customer traffic to end offices will be measured by the Company at end office switches. Originating and terminating calls will be measured by the Company to determine the basis for computing chargeable access minutes.
- 2.5.4.2 For originating calls over Feature Group D, usage measurement begins when the originating switch receives the first wink supervisory signal forwarded from the Customer's point of termination.
- 2.5.4.3 The measurement of originating usage ends when the originating Feature Group D switch receives disconnect supervision from either the originating end user's end office or the Customer's point of termination, whichever is recognized first by the switch.
- 2.5.4.4 For terminating calls over Feature Group D, the measurement of access minutes begins when the terminating Feature Group D switch receives answer supervision from the terminating user's end office.
- 2.5.4.5 The measurement of terminating call usage over Feature Group D ends when the terminating Feature Group D switch receives disconnect supervision from either the terminating end user's end office, or the Customer's point of termination, whichever is recognized first by the switch.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.5 Access Billing (Cont'd)

2.5.5 Distance Charges

2.5.5.1 Where charges for an access service are based on distance, the distance between two points is measured as airline distance between rate centers as listed in the National Exchange Carrier Association FCC No. 4, Wire Center Tariff or Local Exchange Routing Guide (LERG) by Bellcore which contains Numbering Plan Area (NPA) and Exchange Number Assignment (NXX) (area code and first three digits of a seven-digit telephone number).

2.5.5.2 The airline distance between any two rate centers is determined as follows:

- (a) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the above referenced document(s),
- (b) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates,
- (c) Square the difference obtained in (b) above,
- (d) Add the square of the "V" difference and the square of the "H" difference obtained in (c) above,

**ACCESS SERVICE – CARRIER TO CARRIER**

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**2. GENERAL REGULATIONS (Cont'd)****2.5 Access Billing (Cont'd)****2.5.5 Distance Charges (Cont'd)****2.5.5.2 (Cont'd)**

- (e) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained,
- (f) Obtain the square root of the whole number result obtained in (e) above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage applicable.

**2.5.6 Suspension, Termination or Refusal of Service**

2.5.6.1 Service may be suspended or terminated for nonpayment (subject to exceptions provided in Section 2.5.7) of any bill or deposit until such bill or deposit is paid. If Service is suspended or terminated for nonpayment, the Customer must remit a connection charge as well as any payment due and any deposit requested by the Company prior to reconnection or reestablishment of Service.

2.5.6.2 Suspension or termination of Service will not be made until after: (1) at least 30 days written notification has been served personally on the Customer; (2) at least 30 days after verification of receipt of certified mail has been made by the Company; or (3) at least 30 days after the Customer has refused a certified or registered written notification mailed to the Customer billing . Service shall not be suspended or terminated on weekends, legal holidays or on days when the business office of the Company is not open for business.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2. GENERAL REGULATIONS (Cont'd)

2.5 Access Billing (Cont'd)

2.5.6 Suspension, Termination or Refusal of Service (Cont'd)

2.5.6.3 When a Customer refuses to pay bills rendered or deposits requested (subject to exceptions shown in Section 2.5.7) the Company may refuse to process existing orders for Service(s) or to accept new orders for Service.

2.5.6.4 The Company, after providing notice in writing to the Customer, may suspend, terminate or refuse Service(s) in the event of unauthorized use of Service(s) or facilities received from the Company, where the Customer is indebted to the Company for previously furnished Service(s) or facilities or where the use of Service(s) or facilities have been abandoned. Customers will have an appropriate opportunity to respond to such notice.

2.5.7 Exceptions to Suspension, Termination or Refusal of Service

2.5.7.1 Service(s) shall not be suspended, terminated, or refused in the following instances:

- (a) For nonpayment of billed amounts that are in dispute while an investigation of the dispute is being made by the Company (undisputed amounts and subsequent bills must be paid on a timely basis; the Company shall be the sole determiner of a frivolous dispute);
- (b) For nonpayment of Service which has been billed but not rendered; or
- (c) For nonpayment of billed amounts for charges other than those for the Service.

ACCESS SERVICE – CARRIER TO CARRIER

2.6 Definitions

(N)

Access: The ability to enter or exit a local exchange network in order to complete an interstate communication. A connection between a Customer Premises and the Customer Designated Premises of an interexchange carrier for the transmission of communication information.

(M)

Access Charge: Charges assessed to the Customer through which the provider of the switch or facilities is compensated for use of the network components.

Access Service Request (ASR): The order placed with a Local Access Provider (Company) for Access.

Advance Payment: Part or all of a payment required before the start of service.

Carrier Common Line Charge: A charge to recover the non-traffic sensitive portion of the local loop, drop and associated equipment between the end office switch and the end user customer.

Company: FTC Diversified Services, Inc., the issuer of this tariff, a competitive local exchange carrier.

Conditioning: Action taken or equipment provided to ensure appropriate transmission characteristics for specific circuits.

Customer: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer Designated Premises (CDP): Premises designed by the customer for the provision of access service.

Customer Node: The equipment located at a customer designated premises that terminates a high speed optical channel and converts the signal from an optical to an electrical format.

(M)

(M) Certain regulations found on this page formerly appeared on page 12.

ACCESS SERVICE – CARRIER TO CARRIER

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2.6 Definitions (Cont'd)

(N)

Customer Serving Wire Center: The end office or wire center from which a customer normally receives a dial tone. The point for a circuit's first point of trunking or switching.

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Dedicated Facility: A facility, circuit or equipment system or subsystem set aside for the sole use of a specific customer.

Dial Tone Office: The local switching center where dial tone is provided for service.

Duplex Service: Service which provides for simultaneous transmission in both directions.

End User: Users of local telecommunications carrier's services who are not carriers.

End User Common Line Charge: A recurring flat monthly charge per line to residential and business end users. This charge covers a portion of the local loop costs.

Equal Access: The service which provides trunk connection to switched network services that is equal in type, quality and price to the same service provided to AT&T.

Exchange: The geographic area established by the Company and approved by the regulatory commission for the provision of local telecommunications services.

Fiber Optic Line: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver which translates the message.

(M)

(M) Certain regulations found on this page formerly appeared on page 13.



ACCESS SERVICE – CARRIER TO CARRIER

2.6 Definitions (Cont'd)

(N)

High Capacity Special Services: An Access Service channel for the transmission of isochronous serial data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Megabits per second (Mbps).

(M)

Hub: A physical arrangement/location where bridging and/or multiplexing functions are provided.

Individual Case Basis (ICB): Pricing arrangement based on unique customer request.

Interexchange Carrier: A carrier engaged in the provision of intrastate, interstate or international telecommunications services.

Kbps: Kilobits, denotes one thousand bits per second.

Local Access and Transport Area: Geographic areas established for defining the territory within which a Bell Operating Company may offer its exchange telecommunications and exchange access services. Other communications entities may be associated with a BOC LATA or Independent Exchange Carriers' Market Service Area.

Mbps: Megabits, denotes millions of bits per second.

Market Service Area: The geographic area established by an Independent Exchange Carrier not associated with a Bell Operating Company LATA within which they may offer exchange or exchange access telecommunications service.

Meet Point: A point designated by two Exchange Carriers for billing purposes.

Mixed Use: The use of Switched Access and Special Access services over the same wideband and high capacity facilities through a common interface.

Multiplexing: The process of combining multiple parallel circuits into a single communications channel.

Network: The Company's fiber optics based facilities and/or purchased facilities as part of an interconnection agreement.

(M)

(M) Certain regulations found on this page formerly appeared on page 14.

**ACCESS SERVICE – CARRIER TO CARRIER**

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2.6 Definitions (Cont'd)

(N)

Nonrecurring Charge: A one-time charge, generally applied to activities associated with the establishment of service, construction, rearrangements, and/or optional features and functions.

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Optional Features and Functions: These are features and functions a customer may order to improve the quality or utility of Access Services.

Pay Telephone: The term denotes a coin or coinless instrument provided in a public or semipublic place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.

Payphone Service Provider: The term denotes an entity that provides pay telephone service, which is the provision of public, semi public or inmate pay telephone service.

Premises: Space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way) not separated by a highway.

Presubscription: A process that allows an End User served by an equal access office to select in advance an interexchange carrier automatically for toll communication.

Point of Termination: A physical point within a LATA or Market Service Area at which the Company's responsibility for access service ends.

Recurring Charges: Monthly charges to the Customer for services, facilities and equipment which continue for the agreed-upon duration of the service.

RMS Jitter: Short-term variations of the significant instants of a digital signal, peak to peak, from their ideal positions in time.

(M)

(M) Certain regulations found on this page formerly appeared on page 15.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**2.6 Definitions (Cont'd)**

Service Order: A written request for Access Services initiated by the Customer to the Company in the format devised by the Company. It is sometimes referred to as an Access Service request (ASR). The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties set forth herein pursuant to this tariff, but the duration of service is calculated from the Service Commencement Date.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff. In the latter case, the Service Commencement Date is the date of the Customer's acceptance. The parties may mutually agree on a substitute Service Commencement Date.

Special Access Service: Generally dedicated (private line) facilities between two or more Customer Designated Premises.

Switched Access Service: Access to the Company's local switch network by an interexchange carrier for the purposes of originating and/or terminating jurisdictional communications.

Toll VoIP-PSTN Traffic: Denotes a customer's interexchange voice traffic exchanged with the Company in Time Division Multiplexing format over PSTN Facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

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Transport Interconnection Charge: A per-access minute charge applicable to transport per FCC CC Docket No. 91-213, Report and Order, March 5, 1998.

Wire Center: A building in which the Company's switching center is located for the purpose of providing service.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**2.7     Identification and Rating of Toll VoIP-PSTN Traffic**

The following provision applies to the treatment of Toll VoIP-PSTN Traffic pursuant to the Federal Communications Commission's Part 51 Interconnection Rules and in compliance with the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking in CC Docket Nos. 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos. 03-109, 05-337, 07-135 and 10-90; and WT Docket No. 10-208, adopted October 27, 2011 and released November 18, 2011 (FCC 11-161). In the absence of an interconnection agreement between the Company and the customer specifying the treatment of Toll VoIP-PSTN Traffic, the Company will bill the customer the applicable switched access rates and charges specified in Section 11, following, on all jurisdictionally interstate voice traffic identified as Toll VoIP-PSTN Traffic.

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**ACCESS SERVICE – CARRIER TO CARRIER**

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**3. ACCESS ORDERING****3.1 General**

This section sets forth the regulations and order related charges for Service(s) shown in other sections of this tariff. Order charges are in addition to other applicable charges for Service(s) provided. An Access Service Request (ASR) is an order to provide the customer with Switched and Special Access or Access Related Service, Frame Relay Access Service, or to provide changes to existing access services.

A Customer may order any number of services of the same type and between the same premises on a single ASR. All details for services for a particular order must be identical except for those for multi-point Service.

The Customer shall provide to the Company the following information in addition to other requirements of this section:

- ☐ Customer name and premises,
- ☐ Billing name and, if different from Customer name and,
- ☐ Customer contact name(s) and telephone number(s) for order confirmation, order provisioning information, order negotiation, interactive engineering design, installation and billing.

**3.1.1 Service Installation**

The Company will provide Access Service in accordance with the Customer's requested Service date, subject to the constraints established by the Company schedule of Service dates.

The Company schedule shall specify the applicable service interval for Service(s) and the quantities of Service(s) that can reasonably be provided by a service date. Said schedule will be available to Customers upon request and will be provided in a reasonable period of time.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**3. ACCESS ORDERING (Cont'd)****3.1 General (Cont'd)****3.1.1 Service Installation (Cont'd)**

Installation of Service(s) will be during Company business days and hours. Customer requests for installations outside of scheduled work hours, if agreed to by the Company, will be subject to applicable additional labor charges.

The Company will not accept orders for Service that are for a date more than six months from the current date. The Company will, however, accept information for planning purposes in advance of order placement.

**3.1.2 Expedited Orders**

When a Customer places an Access Service Request (ASR) and requests a Service date that is prior to the Company's applicable interval service date of the Company, or when a Customer requests an earlier Service date on an existing ASR, the Company, in addition to other applicable charges for modification or Service date change, will determine if it can meet the requested date and what additional labor and/or extraordinary costs are required. The Customer will be notified of the additional estimated costs for authorization.

Upon authorization of additional costs by the Customer, the Company will keep a record to accumulate such costs and assure that costs will not exceed 10 percent of the estimated charges to the customer.

**3.1.3 Selection of Facilities**

Except for High Capacity Special Services facilities, the option to request a specific path or channel is not provided to the Customer, but within the purview of the Company.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**3. ACCESS ORDERING (Cont'd)****3.1 General (Cont'd)****3.1.3 (Cont'd)**

Where there are High Capacity Special Services facilities to a hub on order or in Service for the Customer's use, or where special facilities routing is provided, the Customer may request a specific channel or transmission path be used to provide Service in which case the Company will make a reasonable effort to accommodate the Customer request.

**3.2 Ordering Requirements****3.2.1 Switched Access Service Feature Group D**

When ordering Feature Group D Switched Access Service, the following information shall be provided by the Customer:

- ☐ The number of Busy Hour Minutes of Capacity (BHMC) from the customer designated premises to the end office or the number of trunks desired between the Customer designated premises and the entry switch;
- ☐ Optional Features desired; and
- ☐ Projected percentage of jurisdictional use.

**3.2.2 Special Access Service**

When ordering Special Access Service, the Customer shall provide the following specific information:

- ☐ The Customer Designated Premises (CDP) or hubs required;
- ☐ The type of service (e.g., voice grade, high capacity, etc.);

**ACCESS SERVICE – CARRIER TO CARRIER**

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3. ACCESS ORDERING (Cont'd)

3.2 Ordering Requirements (Cont'd)

3.2.2 Special Access Service (Cont'd)

- ☐ The channel interface(s);
- ☐ The technical specification package;
- ☐ Options desired;
- ☐ Jurisdictional nature of traffic; and
- ☐ For multi-point services, the channel interface at each CDP.

3.2.3 (Reserved for Future Use)

3.2.4 (Reserved for Future Use)



**ACCESS SERVICE – CARRIER TO CARRIER**

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3. ACCESS ORDERING (Cont'd)3.2 Ordering Requirements (Cont'd)

## 3.2.5 Miscellaneous Services

Miscellaneous Services may include, but are not limited to testing, special facilities routing, and additional labor. These items may be ordered initially or may subsequently be added to a pending order at any time up to and including the service date for the Access Service. When a Service date change results from ordering these Miscellaneous Services, the appropriate Service Date Change and/or Design Change charge will apply.

When the Company determines that Additional Engineering is necessary to accommodate a Customer request, the Customer will be notified by the Company of the reason for, and amount of Additional Engineering. A firm order will only be established where the Customer agrees to the Additional Engineering. The Company will assure that Additional Engineering charges do not exceed the estimate by more than 10 percent.

In any instance where an Access Order affects more than one communications company, the Customer must also provide a copy of the order to the company(s) involved.

**ACCESS SERVICE – CARRIER TO CARRIER**

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3. ACCESS ORDERING (Cont'd)3.3 Access Ordering Charges

## 3.3.1 Access Order Charge

An Access Order Charge is applied to all Customer requests for new, additions, or changes and rearrangements to existing Special and Switched Access Service, Frame Relay Access Service except as follows:

- ☐ When a Service Date Change Charge is applicable;
- ☐ When a Design Change Charge is applicable;
- ☐ When a change to a pending order does not result in the cancellation of the pending order and the issuance is a new order;
- ☐ When a Miscellaneous Service Order Charge is applicable;
- ☐ When a Presubscription Charge is applicable; or
- ☐ When a Company initiated network reconfiguration requires a customer's existing access service to be reconfigured.

An Access Order Charge will be applied on a per order basis to each order, or copy of an order received by the Company.

**ACCESS SERVICE – CARRIER TO CARRIER**

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3. ACCESS ORDERING (Cont'd)3.3 Access Ordering Charges (Cont'd)

## 3.3.2 Access Order Change Charge

Access Order Change Charges involve service date changes and/or design changes. A change would be a Customer request any time prior to the Service date for the requested Service(s). Any increase in the number of Switched Access lines, trunks or BHMC or any increase in the number of Special Access Service channels will be treated as a new order (for the increased amounts) rather than a change order. When order changes are necessary to satisfy transmission performance requirements for Special Access Service, these changes will be made by the Company without order change charges to the Customer.

## 3.3.3 Service Date Change Charge

A change of Service date is a change of the scheduled Service date by the Customer to either an earlier date or a later date which does not exceed 30 calendar days from the original Service date. The Customer may request a change of Service date on a pending Access Service Request prior to the Service date and if the Company can accommodate the change, a new Service date will be set and a service date change charge will apply.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**3. ACCESS ORDERING (Cont'd)****3.3 Access Ordering Charges (Cont'd)****3.3.4 Design Change Charge**

A design change is any change to an Access Service Request that requires engineering review prior to the requested service date. Design changes do not include a change of CDP, first point of switching or Special Access channel type. Changes of this nature require the issuance of a new order and the cancellation of the original order. Design changes would include such items as the addition or deletion of optional features or functions, change in type of transport termination, type of channel interface group or technical specification changes.

The Company will review the requested Customer change and notify the Customer whether the change is a design change, if it can be accommodated, and if a new Service date is required. On customer approval, a Design Change Charge would apply in addition to any other charges (e.g. service date change).

**3.3.5 Miscellaneous Service Order Charge**

A Miscellaneous Service Order Charge is for compensation of administrative expenses associated with issuing the order associated with the provision of Miscellaneous Services such as overtime repair, standby repair, testing, and other labor. The charge does not apply to Service(s) where a pending Service order exists, such as additional engineering, overtime installation, standby acceptance testing, testing with other companies with acceptance testing and additional cooperative acceptance testing.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**3. ACCESS ORDERING (Cont'd)****3.3 Access Ordering Charges (Cont'd)****3.3.6 Cancellation of Access Order Charge**

A Customer may cancel an Access Order for the installation of Service on any date prior to the Service date. The cancellation date is the date on which the Company receives written notice from the customer. When a Customer cancels an Access Service Request, a Cancellation Charge will apply as follows:

- ☐ Installation of Switched, Special Access Service, or Frame Relay Access Service facilities is considered to have started when the Company incurs any cost in connection with provisioning the Service that otherwise would not have been incurred.
- ☐ When installation of access facilities has been started prior to the cancellation, a charge equal to the lower of either the cost incurred in such installation, less net salvage, or the charges for a minimum period for the service will apply.

Any partial cancellation (e.g. cancellation in the number of trunks, channels ordered) will be treated as a cancellation and subject to applicable charges as stated in this Section.

Where the Customer cancels an Access Service Request prior to the start of installation of access facilities and no costs have occurred, no charges shall apply.

ACCESS SERVICE – CARRIER TO CARRIER

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4. RESERVED FOR FUTURE USE

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ACCESS SERVICE – CARRIER TO CARRIER

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5. RESERVED FOR FUTURE USE

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(D)

**ACCESS SERVICE – CARRIER TO CARRIER**

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**6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service****6.1 General**

Switched Access Service provides for the use of common switching, terminating, and trunking facilities between a Customer Designated Premises and an end-users premises for originating and terminating traffic. The Company provides Feature Group D Switched Access (Equal Access) service, which is furnished in quantities of trunks or busy hour minutes of capacity (BHMC). Feature Group D Switched Access Service consists of local transport and the appropriate end office switching and functions to enable an interexchange carrier Customer to provide message toll service (MTS), wide area telephone service (WATS), directory information and 1+, or when required an access code of 1010 XXX, services.

**6.1.1 Rate Categories**

Certain of the rate elements included within the Company's offering of Switched Access Services have been revised to comply with the requirement that the company's rates be no higher than the competing ILEC (Frontier Telephone Companies, Tariff FCC No. 5). The new rates are reflected in Section 11.

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Rate categories and descriptions include the following:

6.1.1.1 Entrance Facility charge — a flat-rate charge which provides the communications path between a customer designated premises and the serving wire center.

Local Transport — charges for trunks related to the transmission and tandem switching facilities, if appropriate, between the customer designated premises and the end office switch where the customer's originating or terminating traffic is switched. Local Transport rate categories consist of three elements: a Local Transport Termination per path per access minute charge, a Local Transport Facility rate per mile per access minute charge, and a Transport Interconnect Charge rate per access minute. A Customer may also request optional features and functions which have appropriate charges.



**ACCESS SERVICE – CARRIER TO CARRIER**

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**6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)****6.1 General (Cont'd)****6.1.1 Rate Categories (Cont'd)****6.1.1.1 (Cont'd)**

Multiplexing charges will apply when a High Capacity Entrance Facility is connected to a lower grade service (e.g. DS-3 to DS-1 multiplexing and/or DS-1 to Voice Grade multiplexing). These charges may apply at an end office, Hub location or serving wire center. The Company shall notify the Customer in such instances.

The Company will work cooperatively with the Customer to arrange routing and serving arrangements.

**6.1.1.2** End Office/Local Switching - Charges related to the Company local end office switching entity which routes traffic to and from end users to interexchange carrier Customers. The end office rate category includes two elements; Local Switching per access minute of use, and an in Information/Intercept Surcharge per access minutes of use or Information Surcharge per information call use as determined by the serving arrangement.

**6.1.1.3** Optional Features and Functions - are those features and functions that are available in lieu of or in addition to the standard features provided with Feature Group D Service. They include, but are not limited to:

**ACCESS SERVICE – CARRIER TO CARRIER**

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6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)6.1 General (Cont'd)

## 6.1.1 Rate Categories (Cont'd)

## 6.1.1.3 (Cont'd)

- ☐ Automatic Number Identification - this option provides the automatic transmission of a ten digit number and information digits to the customer designated premises to identify the calling station on a call-by-call basis. Where complete ANI detail cannot be provided, information digits will be provided to the customer.
- ☐ Service Class Routing - this option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premises, based on the line class of service (e.g. coin or hotel/ motel), service prefix indicator (e.g. 0-, 0+, 01+, or 011+).
- ☐ Alternate Traffic Routing - this option provides the capability of directing originating traffic from an end office to a trunk group (high usage, for example) to a customer designated premises until that group is fully loaded, and then delivering additional originating traffic (overflow traffic) from the same end office to a different trunk group (a final) to the same or second customer designated premises. The customer shall specify trunk priority.
- ☐ Trunk Access Limitation - provides for the routing of originating 900 service calls to a specified number of transmission paths in a trunk group, in order to limit (choke) the completion of such traffic to the customer.

**ACCESS SERVICE – CARRIER TO CARRIER**

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6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)

6.1 General (Cont'd)

6.1.1 Rate Categories (Cont'd)

6.1.1.3 (Cont'd)

Calls to the designated service which could not be completed over the subset of transmission paths in the trunk group would be routed to a reorder tone.

- ☐ Call Gapping Arrangement - provides for the routing of originating calls to 900 service to be switched in the end office to all transmission paths in a trunk group at a presubscribed rate of flow, (e.g. one call every four seconds), in order to limit the completion of such traffic to the customer.
- ☐ Other Optional Features and Functions - both chargeable and non-chargeable, may be available from the Company such as Band Advance Arrangement for use with Special Access for the provision of WATS or WATS-like services, End Office End User Line Screening, Hunt Group Arrangement, Uniform Call Distribution Arrangement, Nonhunting Number Associated with Hunt Group Arrangement, and Operator Trunk - Full Feature, upon customer request.

**ACCESS SERVICE – CARRIER TO CARRIER**

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6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)6.2 Feature Group D - Digital Switched 56 Service

## 6.2.1 General

Digital Switched 56 Service provides for a connection between a Customer's premise and end office switching and facilities for the transmission of digital data up to 56 Kilobits per second (the local loop portion of service is reflected in the Company's local exchange tariff).

## 6.2.1.1 Rate Categories

The interexchange carrier Customer's rate categories will include the following switched access elements (described in 6.1 preceding):

Carrier Common Line (if applicable)

End office/Local Switching per minute of use

Information/Intercept Surcharge

Local Transport Termination per termination

Local Transport Facility per minute per mile

Transport Interconnect Charge per access minute

6.3 Feature Group D - Common Channel Signaling Network Connection (SS-7)

## 6.3.1 General

Common Channel Signaling Network Connection Service (CCSNC) is a high-speed packet switched communications network service which carries signaling messages for individual trunk circuits. Two network components, the signal transfer point (STP) port and the signaling network access link (SNAL).

**ACCESS SERVICE – CARRIER TO CARRIER**

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6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)

6.3 Feature Group D – Common Channel Signaling Network Connection (SS-7) (Cont'd)

6.3.1 General (Cont'd)

6.3.1.1 Rate Categories

Flat rated access charges apply to CCSNC service as follows:

Signaling Mileage Facility (SMF) – a charge per mile for the airline distance between the serving wire center and the Company wire center, if applicable,

Signaling Mileage Termination (SMT) – a charge per termination at each end of the SMF (if the SMF mileage is zero, SMF charges do not apply.

Signaling Entrance Facility (SEF) – a charge per facility for the connection between the end office and the point of interface.

6.4 (Reserved For Future Use)

6.5 (Reserved For Future Use)

6.6 Switched Access Service Specifications – Company Requirements

The provision of Switched Access Service has certain obligations of the Company in addition to those listed in Section 2 preceding. They are as follows:

**ACCESS SERVICE – CARRIER TO CARRIER**

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6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)6.6 Switched Access Service Specifications – Company Requirements (Cont'd)

## 6.6.1 Network Management

The Company will administer its network to insure the provision of acceptable service levels to all communications users of those services. Generally service levels are acceptable when Customers are able to establish connections without delay. The Company maintains the right to apply protective controls in the provision of Switched Access Service. Generally protective controls would be taken as a result of occurrences such as failure or overload of Company or Customer facilities, natural disasters, mass calling demands, or national security demands.

## 6.6.2 Transmission Specifications

Each Switched Access Service transmission path is provided with industry standard transmission for its type of service. The Company will work in cooperation with the Customer to insure that those parameters are met. In the event the established specifications are not maintained, the Company may require immediate corrective action and may work independently or in cooperation with the Customer to remedy the situation.

## 6.6.3 Provision of Service Performance Data

Service Performance data relative to end-to-end call completion and related performance items may be made available to the Customer subject to availability and format on a previously arranged and scheduled basis. Such information will generally be provided in paper format. If other than paper format is desired, charges may apply and would be based on an individual case basis. Trunk Group Measurement reports in the form of CCS, peg count and overflow based on previously agreed to intervals may also be provided.

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**6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)****6.6 Switched Access Service Specifications – Company Requirements (Cont'd)****6.6.4 Testing**

Certain testing services offered under the tariff are subject to the availability of qualified personnel and test equipment. Acceptance Testing and Routine Testing will be provided at no additional charge and shall be mutually arranged by the Company and the Customer.

**6.7 Switched Access Specifications – Customer Requirements**

The provision of Switched Access Service has certain obligations of the Customer in addition to those set forth in Section 2 preceding. They are as follows:

**6.7.1 Report Requirements**

The Customer is responsible for providing reports to the Company, when applicable. Such reports include:

- (a) Jurisdictional Reports – are required when Customer orders Access Service with both intrastate and interstate use so that charges may be apportioned in accordance with those reports.
- (b) Code Screening Reports – are required when Customer orders service class routing, trunk access limitation or call gapping arrangements. The Customer must report the number of trunks and/or appropriate codes to be instituted in each end office for each of the arrangements ordered.

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**6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)****6.7 Switched Access Service Specifications – Customer Requirements (Cont'd)****6.7.1 Report Requirements (Cont'd)**

- (c) Trunk Group Measurement Reports – with the agreement of the Customer, trunk group data in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible will be made available to the Company. These data which will be used to monitor trunk group utilization and service performance, will be based on previously arranged intervals and format.
- (d) Supervisory Signaling – necessary on-hook, off-hook supervision shall be provided by the Customer's facilities in order to provide answer and disconnect supervision.

**6.8 Toll Free Service Access Code Database Access Service**

Toll Free Service Access Code Data Base Access Service is provided with FGD switched access service. When a 1+ (e.g. 800, 888, or other toll free number) + NXX + XXXX call is originated by an end user, the Company will utilize the Signalling System 7 (SS7) network to query a Toll Free Service Access Code Data Base to perform the identification function. The call will then be routed to the identified customer over FGD switched access. The manner in which Toll Free Service Access Code Data Base Access Service is provided is dependent on the availability of SS7 service at the end office from which the service is provided as outlined below:

- ☐ When Toll Free Service Access Code Data Base Access Service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases, all such service will be provisioned from that end office.



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**6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)****6.8 Toll Free Service Access Code Database Access Service (Cont'd)**

- ☐ When Toll Free Service Access Code Data Base Access Service originates at an end office not equipped with SSP customer identification capability, the Toll Free Service Access Code call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

Query charges as set forth in the following are in addition to those charges applicable for the FGC or FGD switched access service.

**6.9 Rate Regulations**

This section contains a brief description and the general regulations governing the rates and charges that apply for Switched Access Service.

**6.9.1 Description and Application of Rates**

Switched Access Service rates are generally of two types; usage rates and non-recurring rates. Usage rates may be minute, and/or distance sensitive, occurrence and/or quantity sensitive or combinations of these usage elements. Non-recurring rates are one-time charges that apply for a specific work activity. Examples would include installation of service, rearrangements of service, moves and changes of service, provision of optional features and functions not ordered initially, service date changes, service design changes, cancellation of access, orders for additional engineering, and expedited orders.

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6. SWITCHED ACCESS SERVICE – Feature Group D Switched Service (Cont'd)

6.9 Switched Access Service Specifications – Company Requirements (Cont'd)

6.9.1 Description and Application of Rates (Cont'd)

6.9.1.1 Minimum Monthly Charge

Switched Access Service is provided subject to a minimum monthly charge for the total capacity provided. The charge shall be calculated based on the sum of the recurring charges of rate elements associated with services ordered, based on a 30-day month.

6.9.1.2 (Reserved for Future Use)

6.9.1.3 (Reserved for Future Use)

6.9.2 Individual Case Basis Rates

Subject to FCC regulations and approval, the Company may, where certain Access Services or arrangements are required to meet Customer requirements, utilize rates based on an Individual Case Basis.

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**7. SPECIAL ACCESS SERVICE****7.1 General**

Special Access Service provides a transmission path to connect customer designated premises, directly through a Company hub where bridging or multiplexing functions are performed, to connect a customer designated premises and a WATS Serving Office, or to connect one customer designated premises with another customer designated premises. Special Access Service includes all exchange access not utilizing Company end office switch(es). Special Access may be two-point or multipoint in configuration with hubbing, bridging and optional features and functions specific to the service type.

**7.2 Services Offered**

Service is offered via the Company's facilities (or facilities purchased from others) for the transmission of one and two-way communications unless otherwise noted. Each service is offered individually or in combination with others. Categories of Special Service are as follows:

Voice	Program Audio
Digital Data Video	High Capacity

Other categories may be provided by the company, where technically feasible, to meet Customer requirements. Categories (sometimes referred to as Channels) shall be in conformance with industry technical standards and specifications. The Company shall provide digital service for full duplex transmission of signals at speeds from 64 Kbps (DS-O) through 44.736 Mbps (DS-3). Channels operating at other speeds may be provided at the Company's option. The Company and Customer shall meet industry standards for channel specifications relative to line rate, line code 1, line code 2, line impedance and jitter. The Customer has the option of ordering voice and high capacity facilities to Company hubs for multiplexing to individual channels of a lower capacity or bandwidth.

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**7. SPECIAL ACCESS SERVICE (Cont'd)****7.2 Services Offered (Cont'd)**

The Customer may also specify optional features for individual channels which may be derived from each type of facility to meet specific communications requirements. When a customized service is ordered, the Company shall notify the Customer whether Additional Engineering or other ICB Charges apply.

At the request of the Customer, the Company will provide to the customer the make-up of the facilities and services provided under this tariff to aid the Customer in designing its overall service. The information will be provided in the form of a Design Layout Report (DLR) and will be provided at no charge.

**7.2.1 Voice Grade Service**

A Voice Grade channel is a channel which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire. These channels are typically used for voice and voiceband data applications. Optional features and functions include central office or hub bridging, signal levels, sealing current, multiplexing and conditioning.

**7.2.2 Program Audio Service**

A Program Audio Channel is a channel with bandwidth measured in Hz for the transmission of a complex signal voltage based on the channel interface selected by the Customer for one-way transmission. This type service is commonly used for a radio broadcast or educational audio and/or music. Optional features and functions include central office bridging, gain conditioning and stereo.

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7. SPECIAL ACCESS SERVICE (Cont'd)7.2 Services Offered (Cont'd)

## 7.2.3 Video Service

A Video Service channel is a one-way transmission capability for standard 525 line/60 field monochrome, video signal and one or two associated 5 or 15 kHz audio signals. Technical specifications and channel interface may vary in provisioning as requested by the Customer.

## 7.2.4 Digital Data Service

Digital Data Service provides a digital transmission channel capable of normally carrying synchronous digital data signals. Configurations available are as follows: low speed data service as a 4-wire, 135 ohm hand off, full duplex operating at 2.4, 4.8, 9.6 or 19.2 Kbps with error correction; 56 Kbps Data Service with 4-wire, 135 ohm, point to point full duplex synchronous circuit operating at 56 Kbps; 64 Kbps Data Service with 4-wire 135 ohm handoff, point- to-point, clear channel, full duplex synchronous data circuit; Fractional DS-1 which provides a point to point channel at any speed between 56 Kbps and 1.544 Mbps for full duplex synchronous data transmission, provided that the speed is a multiple of 56 or 64 Kbps.

4-Wire Service provides a digital transmission channel capable of normally carrying, among other information, the digitized representation of voice and duplex transmission of data converted to analog signals. The service requires customer technical requirements of a standard 4-wire data conditioned phone circuit in configurations as follows: 4-wire, 600 ohm, open loop with C4/D1 conditioning; 4-wire tie line/trunk with signaling supporting Type I, II, and III E+M or reverse E+M. Optional Features and Functions will include bridging, hubbing, and public packet switching network interface compatible with X.25 and X.75 packet switching protocols.

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**7. SPECIAL ACCESS SERVICE (Cont'd)****7.2 Services Offered (Cont'd)****7.2.5 High Capacity Service**

A High Capacity channel is a channel for the transmission of nominal 64.0 Kbps or 1.544, 3.152, 6.132, 44.736, or 274.176 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the Customer. Optional Features and Functions include automatic loop transfer, transfer arrangement, and various types of multiplexing.

**7.2.5.1 DS-3 Service**

A Service which is composed of digital channels provided at 44.736 Mbps for the transmission of one and two-way communications. The service would include voice, analog data, or digital data channels. The Customer must specify the desired configuration as follows:

- (a) Clear Channel DS-3, which is a DS-3 signal transmitted intact and transparently as provided at the Customer interface. No performance monitoring is performed since all 44.736 Mbps are considered customer voice or data,
- (b) M13 Framed DS-3, which is a DS-3 that is channelized into 28 DS-1 signals and include a predefined standard multiplexing scheme as defined in ANSI T1.107a. A Framed DS-3 contains parity bits and can be monitored to provide performance measure,

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7. SPECIAL ACCESS SERVICE (Cont'd)

7.2 Services Offered (Cont'd)

7.2.5 High Capacity Service (Cont'd)

7.2.5.1DS-3 Service (Cont'd)

- (c) C-bit Parity Framed DS-3 is a DS-3 that can be used for subrated or non-subrated DS-3 signals. This service allows signal monitoring for end-to-end performance measurement on an in-service basis, transmitted on the maintenance data communications channel. The C-bit parity format is defined with 43.232 Mbps used for Customer data (or voice), the remainder being used for framing, synchronization, parity, etc.

7.2.5.2 (Reserved for Future Use)

7.2.5.3DS-1 Service

A service which is composed of digital channels provided at 1.544 Mbps for the transmission of one and two-way communications. This service supports voice, analog, data, digital data and video services.

The Customer must specify the desired configuration as follows:

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7. SPECIAL ACCESS SERVICE (Cont'd)7.2 Services Offered (Cont'd)

## 7.2.5 High Capacity Service (Cont'd)

## 7.2.5.3DS-1 Service (Cont'd)

- (a) Unframed DS-1 is a signal that does not follow standard framing formats of 192 bits for data and a 193<sup>rd</sup> bit for framing. An unframed DS-1 cannot be synchronized to the network and is not performance monitored.
- (b) D4/SF DS-1 is a framed DS-1 consisting of 12 frames (2316 bits) of 192 bits preceded by one framing (F bit). This service can be coded as AMI or as B8ZS.
- (c) ESF DS-1 extends superframe structure from 12 to 24 frames (4632 bits) and redefines the 8 kbps pattern into 2 kbps for mainframe and robbed-bit signaling synchronization, 2 kbps for CRC-6 and 4 kbps for terminal-to-terminal data link. The service can be coded as AMI or B8ZS.

## 7.2.5.4DS-O Service

DS-O services are digital channels furnished at transmission speeds of 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 kbps, 56 Kbps, 64 Kbps, or in multiples of 56 Kbps or 64 Kbps up to 1.544 Mbps (DS-1). The Company will configure these signals to transmit digital data at specified data rates or analog signals as specified by the Customer. Examples of configurations would include: 2-wire analog; 2-wire, 600 or 900 ohm, loop start; 2-wire, 600 ohm,



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7. SPECIAL ACCESS SERVICE (Cont'd)7.2 Services Offered (Cont'd)

## 7.2.5 High Capacity Service (Cont'd)

## 7.2.5.4DS-O Service (Cont'd)

20 Hz ringing; 2 wire, 600 or 900 ohm, loop start, ground start or E+M with industry standard demarcation; 2-wire, 600 ohm, open loop (2-wire, only where available).

## 7.2.5.5Digital Access Cross Connect Service

Upon request, the Company will provide Digital Access Cross Connect Service where the Customer determines there is a need for cross connecting DS-O's to DS-1's or DS-3's. Customers must specify cross connect requirements.

## 7.2.5.6Multiplexing

Multiplexing conversions as follows will be offered as standard:

DS-3 to	DS-1
DS-1C to	DS-1
DS1 to	Voice
DS-1 to	DS-O
DS-O	Subrate

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**7. SPECIAL ACCESS SERVICE (Cont'd)****7.2 Services Offered (Cont'd)****7.2.6 Certain Other Services**

Certain other services not specifically noted above may be provided by the Company on an Individual Case Basis (ICB). Such services may include, but are not limited to the following:

- ☐ Frame Relay Service (Asynchronous Transfer Mode)
- ☐ Synchronous Optical (@ OC-3, 155.52 Mbps)
- ☐ Synchronous Optical (@ OC-12, 622.08 Mbps)

**7.2.7 (Reserved for Future Use)****7.2.8 (Reserved for Future Use)****7.3 Rate Regulations**

This section contains a brief description and the general regulations governing the rates and charges that apply for Special Access Service.

**7.3.1 Description and Application of Rates**

Special Access Service rates consist of applicable rate elements for a monthly (or in some instances daily) period and non-recurring charges. Recurring rates reflect facility quantities, facility distance (mileage), facility connections, and optional features and functions. Non-recurring rates reflect charges for installation of service and/or optional features and functions, service rearrangements, administrative changes, and moves and changes. Three basic rate categories apply to Special Access:

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7. SPECIAL ACCESS SERVICE (Cont'd)7.3 Rate Regulations (Cont'd)

## 7.3.1 Description and Application of Rates (Cont'd)

- ☐ Channel Terminations
- ☐ Channel Mileage
- ☐ Optional Features and Functions.

7.3.1.1 Channel Terminations recovers the costs associated with the communications path between a customer designated premises and the serving wire center of that premises.

7.3.1.2 Channel Mileage recovers the costs associated with the end office equipment and transmission facilities between serving wire centers or between serving wire center and a Company hub or bridging point. Two sub-rates of Channel Mileage are Channel Mileage Facility and Channel Mileage Termination. Channel Mileage Facility recovers the per mile cost for the transmission path. The Channel Mileage Termination recovers the cost for end office equipment required to terminate the facility at a switching center, bridge point or hub.

7.3.1.3 Optional Features and Functions recover costs associated with features and functions added to improve a Special Access Service quality or utility such as signaling, hubbing, conditioning, transfer arrangements. These will vary by the type of Special Access Service and are listed in Section 11, Rates for Service.

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**7. SPECIAL ACCESS SERVICE (Cont'd)****7.3 Rate Regulations (Cont'd)****7.3.2 Minimum Period**

The minimum service period for all services except part-time audio or video services is one month. The minimum service period for a part-time service is a continuous 24-hour period, not limited to a calendar day.

**7.3.3 Mileage Measurement**

Mileage to be used in the determination of the monthly rate is calculated on the basis of the airline distance between the locations involved. Examples would include distance between the customer designated premises and a serving wire center, distance between a Customer designated premises and a Company hub, distance between a serving wire center and a WATS serving office, distance between a serving wire center and a hub.

**7.3.4 Individual Case Basis Rates**

The Company may, where certain Special Access Services or arrangements are required to meet Customer requirements, subject to Commission regulations and approval, utilize rates based on an Individual Case Basis.

**7.3.5 Surcharge for Special Access Service**

Special access services provided under this tariff may be subject to a monthly Special Access Surcharge.

The Special Access Surcharge will apply to each interstate Special Access Service that terminates on an end user's PBX or other device, where through a function of the device, the Special Access Service connects to the local exchange network.

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7. SPECIAL ACCESS SERVICE (Cont'd)

7.3 Rate Regulations (Cont'd)

7.3.5 Surcharge for Special Access Service (Cont'd)

Special Access Service will be exempted from the Surcharge upon receipt of the customer's written certification stating the reason for exemption at the time service is ordered or installed, at such time the service is reterminated to a device that does not interconnect to the local exchange facilities or at such time as the service becomes incompatible with switched access service that is subject to carrier common line charges.

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**8. MISCELLANEOUS ACCESS SERVICE****8.1 General**

Miscellaneous Access Service may be provided by the Company at the request of a Customer on an individual case basis if such service arrangements are: not offered under other sections of this tariff; the facilities utilized to meet the request are of a type normally used by the Company in furnishing service; the service or arrangements are compatible with other services and facilities; the service is available and within the Company's personnel and capital resources. Charges may include non recurring, recurring and/or special, terminating costs or combinations thereof.

**8.2 Services Offered**

Miscellaneous Access Services may include, but are not limited to the following: Special Construction; Additional engineering or Labor; Maintenance of Service; New Access Services; Testing Services; Presubscription; Verification of Orders for Long Distance. Miscellaneous Access Service are provided to Customers on an individual case basis in accordance with rules of the FCC.

**8.2.1 Special Construction**

Special construction would include the costs for the provision of an Access Service that may not be available over such routes, facilities or equipment normally provided.

**8.2.2 Additional Engineering or Labor**

Additional Engineering will apply when requested and approved by the Customer for the following: (1) when a Customer requests additional information subsequent to the Company-provided DLR information; (2) when additional engineering time is required for a customized order; or (3) when a customer requests a design change and additional engineering time is required.

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**8. MISCELLANEOUS ACCESS SERVICE (Cont'd)****8.2 Services Offered (Cont'd)****8.2.2 Additional Engineering or Labor (Cont'd)**

Additional Labor will apply when requested and approved by the Customer for the following: (1) for overtime installation or repair specifically requested by the customer outside of normal Company working hours; (2) standby of Company personnel for acceptance testing on installations or cooperative testing in excess of one hour; or (3) when labor is required to meet a specific customer request not covered by any other section of this tariff.

**8.2.3 New Services**

New services not previously offered under this tariff will be provided initially on an individual case basis in conformance with FCC rules.

**8.2.4 Testing**

When the Customer requests testing which is beyond that which is normally provided at Company locations in connection with Service(s) and at Customer designated premises, additional charges will apply when accepted and approved by the Customer. All testing of this type shall be subject to availability of the necessary qualified personnel and test equipment. A request for testing that is not consecutive with an employees scheduled work period is regarded as a call out. A minimum call out of four hours will apply.

**8.2.5 Presubscription**

Presubscription is the process by which an end user Customer may select and designate to the Company an interexchange carrier (IC) for the provision of interstate toll service. This IC is referred to as the end user's pre-designated IC. An end user Customer may indicate a primary interexchange carrier or may elect to select an IC on a per call basis by dialing an access code to make toll calls. Customers that have pre-designated an IC may also dial an access code to direct calls to an

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)8.2 Services Offered (Cont'd)

## 8.2.5 Presubscription (Cont'd)

alternative IC on a per-call basis. There are no initial charges associated with presubscription.

A Customer may initiate a presubscription change at any time. The Company will maintain a listing of all available interexchange carriers and provide them on a random sequential basis to aid the Customer in the selection process. The change of an IC is subject to the appropriate non-recurring charge.

If an IC requests a primary interexchange carrier (PIC) change on behalf of a billed party with the appropriate authorization and the Customer advises the Company the authorization is denied and the IC is unable to substantiate the change, the Customer will be reassigned to its previously selected IC if a change has already taken place and the IC that requested the change will be subject to an Unauthorized PIC Change Charge in addition to the normal PIC change charge.

## 8.2.6 Verification of Orders for Long Distance

IC's shall submit orders to the Company for PIC designations only in compliance with FCC rules. When Company personnel incur administrative costs associated with verification of orders for long distance, a Verification of Order for Long Distance charge may apply.

## 8.2.7 Maintenance of Service

The Customer shall be responsible for payment of a Maintenance of Service charge when the Company dispatches personnel to the customer designated premises and trouble is found to be with Customer facilities or equipment.



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**8. MISCELLANEOUS ACCESS SERVICE (Cont'd)****8.2 Services Offered (Cont'd)****8.2.8 Specialized Service or Arrangements (Cont'd)**

Specialized Service or Arrangements may be provided by the Company at the request of the Customer on an individual case basis (ICB) if such services or arrangements meet the following:

- ☐ the service(s) or arrangement(s) are not offered under other sections of the tariff,
- ☐ the service(s) or arrangement(s) are a type normally used by the Company, the service(s) or arrangement(s) are compatible with other Company Service(s), facilities and engineering and maintenance practices,
- ☐ the offering is subject to the availability of Company personnel and capital resources.

**8.2.9 Blocking Service****8.2.9.1 International Blocking Service**

The Company will provide International Blocking Service to customers who obtain Feature Group D Switched Access Service under this tariff. This service is only provided at appropriately equipped Company end offices.

On each line or trunk for which International Blocking Service is ordered, the Company will block all direct dialed international calls that use the call sequence of 011+ or appropriate access code dialing arrangements for international calling. When capable, the Company will route the blocked calls to a recorded message.

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)8.2 Services Offered (Cont'd)

## 8.2.9 Blocking Service (Cont'd)

## 8.2.9.1 International Blocking Service (Cont'd)

An International Blocking Service charge as set forth in Section 11 following is applicable for each new or existing exchange line or trunk or Feature Group D Switched Access line to which International Blocking Service is added or removed. This charge does not apply when blocking is removed from an exchange line or trunk or Feature Group D Switched Access line at the same time that it is disconnected.

A Miscellaneous Service Order Charge as set forth in Section 11 will apply to orders adding or removing International Blocking Service that are placed subsequent to the initial installation of the associated exchange line(s) or trunk(s) or Feature Group D Switched Access line(s). This charge does not apply when blocking is removed from an exchange line or trunk or Feature Group D Switched Access line at the same time that it is disconnected.

## 8.2.9.2 900 Blocking Service

The Company will provide 900 Blocking Service to Customers who obtain local exchange service from the Company under its general or local exchange tariffs. This service is only provided at appropriately equipped end offices. Those offices providing 900 Blocking Service are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)

8.2 Services Offered (Cont'd)

8.2.9 Blocking Service (Cont'd)

8.2.9.2 900 Blocking Service (Cont'd)

On each line or trunk for which 900 Blocking Service is ordered, the Company will block all direct dialed calls placed to a 900 number. When capable, the Company will route the blocked calls to a recorded message.

A Blocking Service charge as set forth in Section 11 following is applicable when ordered by the end user Customer except when such Customer establishes telephone service at a new number and for 60 days thereafter.

The Blocking Service charge is applied for each line, to which 900 Blocking Service is added to removed. Requests by end user Customers to remove 900 Blocking Service must be in writing. This charge does not apply when blocking is removed from an exchange line at the same time that it is disconnected.

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)8.2 Services Offered (Cont'd)

## 8.2.10 Originating Line Screening (OLS) Service

The Telephone Company will provide OLS Service to end user Customers who obtain local exchange service from the Company under its general or local exchange tariffs. OLS Service enables Customers to determine whether there are billing restrictions on lines from which a call is placed. OLS Service delivers a code on operator assisted calls made from an aggregator location to identify privately owned payphones, inmate and hotel/motel locations.

OLS Service is provided at no charge when ordered with the installation of new local exchange service. However, when OLS Service is added to existing exchange lines, an OLS Service charge is applied as set forth in Section 11. This charge is applied for each exchange line to which an OLS code is assigned. The Customer must specify the number of lines and each individual telephone number equipped.

A Miscellaneous Service Order Charge as set forth in Section 11 will apply to orders adding OLS Service that are placed subsequent to the initial installation of the associated exchange line. This charge does not apply when the OLS code is removed from an exchange line at the same time that it is disconnected.

At the request of the customer, the Company will confirm OLS codes associated with a line from which a call is placed.

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)8.2 Services Offered (Cont'd)

## 8.2.11 Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to Payphone Service Providers (PSPs) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability. The local exchange service lines requires central office coin supervision capability. The local exchange service lines used for the provision of pay telephone service are obtained from and subject to the terms and conditions under the Telephone Company's general and/or local tariffs.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

A Coin Supervision Additive Service charge as set forth in Section 11 is assessed monthly to the PSP for each exchange service line for which Coin Supervision Additive Service is provided.

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)

8.2 Services Offered (Cont'd)

8.2.12 Billing Name and Service

8.2.12.1 General Description

- (A) Billing Name and (BNA) Service is the provision by the Company to an interstate service provider who is a customer of the Company of the complete billing name, street , city or town, state and zip code for a telephone number or calling card account number assigned by the Company. An interstate service provider is defined as an interexchange carrier, an operator service provider, an enhanced service provider or any other provider of interstate telecommunications services.
- (B) BNA Service is provided only for the purposes of allowing customers to bill their end users for telephone services provided by the customer, order entry and customer service information, fraud prevention identification of end users who have moved to a new , any purpose associated with equal access requirement, and information associated with Local Exchange Carrier (LEC) calling card calls, collect and third party calls.

BNA information may not be resold or used for any other purpose including, but not limited to, marketing or merchandising activities.

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)

8.2 Services Offered (Cont'd)

8.2.12 Billing Name and Service (Cont'd)

8.2.12.1 General Description (Cont'd)

- (C) BNA information associated with listed/published telephone numbers will be provided. Requests for BNA information associated with nonpublished and unlisted telephone numbers will be provided, unless the subscriber to a nonpublished or unlisted telephone number has affirmatively that requested its BNA not be disclosed.

8.2.12.2 Undertaking of the Telephone Company

- (A) A standard format for the receipt of BNA requests and the provision of BNA information will be established by the Company.
- (B) Standard response to BNA requests will be by First Class Mail. Standard format will be on paper. Optional Magnetic Tape or 3.5" diskette formatting will be offered where available.
- (C) Where facilities are available, the customer may request an optional specialized output format required to meet a specific customer need.
- (D) The Company will make every effort to provide accurate and complete BNA data. The Company makes no warranties, expressed or implied, as to the accuracy or completeness of this information.

**ACCESS SERVICE – CARRIER TO CARRIER**

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)

8.2 Services Offered (Cont'd)

8.2.12 Billing Name and Service (Cont'd)

8.2.12.2 Undertaking of the Company (Cont'd)

- (E) The Company will not disclose BNA information to parties other than interstate service providers and their authorized billing agents as defined in 8.2.12.1 preceding. BNA disclosure is limited to those purposes as defined in 8.2.12.1 preceding.
- (F) The Company reserves the right to request from an interstate service provider who has placed an order for BNA service, the source data upon which the interexchange carrier has based the order. This request is made to ensure that the BNA information is to be used only for purposes as described in 8.2.12.1 preceding. The Company will not process the order until such time as the interstate service provider supplies the requested data.

8.2.12.3 Obligations of the Customer

- (A) The customer shall order BNA Service on a separate BNA Order. The order must identify both the customer's authorized representative and the to which the information is to be sent.



**ACCESS SERVICE – CARRIER TO CARRIER**

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)

8.2 Services Offered (Cont'd)

8.2.12 Billing Name and Service (Cont'd)

8.2.12.3 Obligations of the Customer (Cont'd)

- (B) The customer shall treat all BNA information as confidential. The customer shall insure that BNA information is used only for the purposes as described in 8.2.12.1 preceding.
- (C) The customer shall not publicize or represent to others that the Company jointly participates with the customer in the development of the customer's end user records it assembles through the use of BNA Service.
- (D) Upon request, the customer will provide to the Company the source data upon which the customer has based an order for BNA Service. The Company will not process the order until such time as the customer provides the requested data.

8.2.12.4 Rate Regulations

- (A) For each order for BNA information received by the Company, a BNA Order Charge applies. In addition, a charge applies for each customer specific record provided. The BNA Order Charge and the Per Record Charge are specified in 11.5.4 following.

**ACCESS SERVICE – CARRIER TO CARRIER**

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8. MISCELLANEOUS ACCESS SERVICE (Cont'd)

8.2 Services Offered (Cont'd)

8.2.12 Billing Name and Service (Cont'd)

8.2.12.4 Rate Regulations (Cont'd)

- (B) Where available, the customer may order the response formatted on Magnetic Tape. The Optional Magnetic Tape Charge is specified in 11.5.3 following and is in addition to the BNA Order Charge and the BNA Record Charge.
- (C) Where available, the customer may order an output format other than a standard paper format in order to meet a customer's specific requirement. This option is subject to an hourly programming charge as specified in 11.5.3 following and is in addition to the BNA Order Charge and the BNA Record Charge.

**ACCESS SERVICE – CARRIER TO CARRIER**

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**9. TELECOMMUNICATIONS SERVICE PRIORITY****9.1 General**

This section contains tariff information relative to the provision or treatment of access services for the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System. The NSEP TSP System authorizes priority treatment to certain domestic telecommunications services for which provisioning or restoration priority (RP) levels are requested, assigned, and approved in accordance with the Federal Communications Commission's Part 64 Rules, Subpart D, Section 64.401 with Appendix A for such part.

**9.2 Description**

The NSEP TSP System is the regulatory, administrative, and operational system authorizing and providing for priority treatment, i.e., provisioning and restoration, of NSEP telecommunication services. As such, it establishes the framework for telecommunication service vendors to provision, restore, or otherwise act on a priority basis to ensure effective NSEP telecommunication services. The NSEP TSP System allows the assignment of priority levels to any NSEP service across three time periods or stress conditions:

- ☐ Peacetime/Crisis/Mobilizations
- ☐ Attack/War
- ☐ Post-Attack/Recovery.

Although priority levels normally will be assigned by the Executive Office of the President and retained by service vendors only for the current time period, they may be preassigned for the other two time periods at the request of service users who are able to identify and justify in advance, their wartime or post-attack NSEP requirements.

**ACCESS SERVICE – CARRIER TO CARRIER**

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9. TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

9.3 Implementation

The Company will in the provision or restoration of its Service(s) and in cooperation with other carriers, within the limits of good management, make available or restore the necessary facilities to provide service or to provide temporary emergency service.

Where appropriate, the Company may make use of government-owned facilities to provide, restore or provide temporary emergency service.

9.4 Billing and Rates For Service

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under this tariff to provide their services to the Federal Government.

The rates and charges for services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

When mileage is used for rate application between serving wire centers, the V&H coordinate method shall be used. Where V&H coordinates do not exist, point-to-point airline distance shall apply.

**ACCESS SERVICE – CARRIER TO CARRIER**

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10. (Reserved for Future Use)

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES

11.1 General

Rates for service will include non-recurring charges, recurring charges for the rate elements or items specified in previous sections of this tariff, miscellaneous charges, or ICB charges or combinations of same and are identified herein.

FTC DIVERSIFIED SERVICES, INC.

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2<sup>nd</sup> Revised Page 112  
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**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)

11.2 Interstate Switched Exchange Access Service

(D)

(D)

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Issued: June 18, 2004

Effective: June 21, 2004

G. Dent Adams, Jr., Chief Operating Officer  
1101 East Main Street, Kingstree, S.C. 29556

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)

11.3 Switched Access Service

11.3.1 Nonrecurring Charges

(A) Local Transport - Installation  
Per Entrance Facility

The nonrecurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.2(J), (K), and (L).

(C)  
|  
(C)

(B) Interim NXX Translation Per  
ASR/Per Office

The nonrecurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.1(C).

(C)  
|  
(C)

(C) Multiplexing Per Arrangement

The nonrecurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.2(M).

(C)  
|  
(C)



**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.3 Switched Access Service (Cont'd)11.3.2 Local TransportRate(A) Premium Access  
Entrance Facility  
Per Termination

The recurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.2(J), (K), and (L).

(C)  
|  
(C)

Direct Trunked Transport  
Direct Trunked Facility

The recurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.2(F), (G), and (H).

(C)  
|  
(C)

Direct Trunked Termination  
Per Termination

The recurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.2(F), (G), and (H).

(C)  
|  
(C)

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.3 Switched Access Service (Cont'd)11.3.2 Local Transport (Cont'd) Rate(A) Premium Access (Cont'd)Multiplexing Per Arrangement

The recurring rate charged by the Company is the (C)  
 applicable current rate at Frontier Telephone  
 Companies Tariff FCC No. 5, Section 4.6.2(M) (C)

Tandem Switched Transport

Tandem Switched Facility  
 Per Access Minute Per Mile

The recurring rate charged by the Company is the (C)  
 applicable current rate at Frontier Telephone  
 Companies Tariff FCC No. 5, Section 4.6.2(A) (C)

Tandem Switched Termination

Per Access Minute Per Termination

The recurring rate charged by the Company is the (C)  
 applicable current rate at Frontier Telephone  
 Companies Tariff FCC No. 5, Section 4.6.2(B) (C)

Tandem Switching

Per Access Minute

The recurring rate charged by the Company is the (C)  
 applicable current rate at Frontier Telephone  
 Companies Tariff FCC No. 5, Section 4.6.2(C) (C)

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)

11.3 Switched Access Service (Cont'd)

11.3.2 Local Transport (Cont'd)

(B) Non-Premium Access

Network Blocking per Blocked Call  
Applies to FGD only

The recurring rate charged by the Company is the (C)  
applicable current rate at Frontier Telephone |  
Companies Tariff FCC No. 5, Section 4.6.1(D) (C)

800 Data Base Access Service Queries  
Per Query

The recurring rate charged by the Company is the (C)  
applicable current rate at Frontier Telephone |  
Companies Tariff FCC No. 5, Section 4.6.3(A) (C)

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)

11.3 Switched Access Service (Cont'd)

11.3.3 End Office

(A) Local Switching Rate

The recurring rate charged by the Company is the applicable current rate at Frontier Telephone Companies Tariff FCC No. 5, Section 4.6.3(B), (C), and (D)

(C)  
|  
(C)

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.3 Switched Access Service (Cont'd)11.3.4 Assumed Minutes of UsePer Month,  
Per Line or Trunk

(A)	Feature Group A, Two Way Calling	4195
(B)	Feature Group A, Originating Only	1510
(C)	Feature Group A, Terminating Only	2685
(D)	Feature Group B, Two Way Calling	8700
(E)	Feature Group B, Originating Only	3132
(F)	Feature Group B, Terminating Only	5568

ACCESS SERVICE – CARRIER TO CARRIER

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11. RATES AND CHARGES (Cont'd)

11.4 Special Access Service

11.4.1 Surcharge for Special Access Service

Monthly  
Rate

- per Voice Grade Equivalent

\$ 25.00

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.2 Metallic Service

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) Channel Termination Per Termination	\$20.44	\$112.94
(B) Channel Mileage		
(1) Channel Mileage Facility Per Mile	\$31.81	
(2) Channel Mileage Termination Per Termination	\$ 2.21	
(C) Optional Features and Functions		
(1) Bridging		
(a) Three Premises Bridging Per Port	\$ 4.81	
(b) Series Bridging Per Port	\$ 4.81	

:

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.3 Telegraph Grade Service

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
--	-------------------------	--------------------------------

(A) Channel Termination  
Per Termination

- Two-Wire	\$ 9.81	\$112.94
- Four-Wire	\$14.13	\$112.94

## (B) Channel Mileage

(1) Channel Mileage  
Facility  
- Per Mile

	\$ 1.70
--	---------

(2) Channel Mileage  
Termination  
- Per Termination

	\$14.67
--	---------

## (C) Optional Features and Functions

(1) Telegraph Bridging  
Per Port  
- Two-Wire  
- Four-Wire

	\$ 2.31
	\$ 2.31



**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.4 Voice Grade ServiceMonthly  
RateNonrecurring  
Charge(A) Channel Termination  
Per Termination

- Two-Wire

\$21.39

\$205.26

- Four-Wire

\$30.82

\$205.26

## (B) Channel Mileage

(1) Channel Mileage  
Facility  
- Per Mile

\$1.89

(2) Channel Mileage  
Termination  
- Per Termination

\$17.00

## (C) Optional Features and Functions

## (1) Bridging

(a) Voice Bridging  
Per Port

- Two-Wire

\$ 2.66

- Four-Wire

\$ 2.66

(b) Data Bridging  
Per Port

- Two-Wire

\$ 4.81

- Four-Wire

\$ 4.81

(c) Telephoto Bridging  
Per Port

- Two-Wire

\$ 4.81

- Four-Wire

\$ 4.81

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.4 Voice Grade Service (Cont'd)

## (C) Optional Features and Functions (Cont'd)

(1)	Bridging (Cont'd)	<u>Rate</u>
(d)	<u>Dataphone Select-a-Station Bridging</u>	
	Sequential Arrangement, Ports Per Channel connected	
	- Two-Wire	\$ 19.89
	- Four-Wire	\$105.50
	Addressable Arrangement, Ports Per Channel connected	
	- Two-Wire	\$ 21.29
	- Four-Wire	\$108.38
(e)	<u>Telemetry and Alarm Bridging</u>	
	Active Bridging Channel Connections Per Channel Connected	
	- Split Band	\$ 7.97
	- Summation	\$ 3.11
	Passive Bridging Channel Connections Per Channel Connected	\$ .22

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.4 Voice Grade Service (Cont'd)

(C) Optional Features and Functions (Cont'd)		<u>Rate</u>
(2)	Conditioning per Termination	
	- C-Type	\$2.40
	- Data Capability	\$3.32
	- Telephoto Capability	\$3.88
(3)	Improved Return Loss for Effective Two-Wire Or Four-Wire Transmission per Termination	
	- Two-Wire	\$4.32
	- Four-Wire	\$4.32
(4)	Customer Specified Receive Level Per Two-Wire Termination	\$1.56
(5)	Multiplexing per Arrangement Voice to Telegraph Grade	\$97.32
(6)	Signaling Capability per Termination	\$10.09
(7)	Selective Signaling Arrangement per Arrangement	\$ 2.80

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.4 Voice Grade Service (Cont'd)

(C)	Optional Features and Functions (Cont'd)	<u>Rate</u>
(8)	Transfer Arrangement - Per Four Port Arrangement including control channel termination	\$ 1.35
	- Per Five Port Arrangement including control channel termination	\$ 3.07
(9)	Public Packet Switching Network Interface Arrangement per Arrangement	ICB

**ACCESS SERVICE – CARRIER TO CARRIER****11. RATES AND CHARGES (Cont'd)****11.4 Special Access Service (Cont'd)****11.4.5 Program Audio Service**

(A) Channel Termination Per Termination	Monthly <u>Rate</u>	Daily <u>Rate</u>
- 200 to 3500 Hz	\$26.50	\$2.65
- 100 to 5000 Hz	\$19.13	\$1.91
- 50 to 8000 Hz	\$19.13	\$1.91
- 50 to 15000 Hz	\$19.13	\$1.91

**Nonrecurring Charge**

- 200 to 3500 Hz	\$229.46	\$229.46
- 100 to 5000 Hz	\$229.46	\$229.46
- 50 to 8000 Hz	\$229.46	\$229.46
- 50 to 15000 Hz	\$229.46	\$229.46

**(B) Channel Mileage**

(1) Channel Mileage Facility Per Mile	<u>Monthly Rate</u>	<u>Daily Rate</u>
- 200 to 3500 Hz	\$1.75	\$0.18
- 100 to 5000 Hz	\$2.54	\$0.25
- 50 to 8000 Hz	\$3.81	\$0.38
- 50 to 15000 Hz	\$5.09	\$0.51

(2) Channel Mileage Termination Per Termination		
- 200 to 3500 Hz	\$14.67	\$1.47
- 100 to 5000 Hz	\$25.51	\$2.55
- 50 to 8000 Hz	\$38.26	\$3.83
- 50 to 15000 Hz	\$51.02	\$5.10

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.5 Program Audio Service (Cont'd)

(C)	Optional Features and Functions	<u>Monthly Rate</u>	<u>Daily Rate</u>
(1)	Bridging, Distribution Amplifier Per Port	\$17.90	\$1.79
(2)	Gain Conditioning Per Service	\$11.02	\$1.10
(3)	Stereo Per Service	\$18.03	\$1.80

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.6 Video Services

(A)	Channel Termination Per Termination	Monthly	Daily
		<u>Rate</u>	<u>Rate</u>
	- TV-1 or 2	\$329.56	\$181.26
	- 4TV-5	\$321.52	\$176.84
	- 6TV-5	\$341.65	\$187.91
	- TV-15	\$354.62	\$195.04
	<u>Nonrecurring Charge</u>		
	- TV-1 or 2	\$310.00	\$310.00
	- 4TV-5	\$310.00	\$310.00
	- 6TV-5	\$310.00	\$310.00
	- TV-15	\$310.00	\$310.00
 (B) Channel Mileage			
(1)	Channel Mileage Facility Per Mile		
	- All	\$301.84	\$166.01
(2)	Channel Mileage Termination Per Termination		
	- All	\$321.49	\$176.82

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.7 Digital Data Service

(A)	Channel Termination Per Termination	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
	- 2.4 kbps	\$37.76	\$231.25
	- 4.8 kbps	\$37.76	\$231.25
	- 9.6 kbps	\$37.76	\$231.25
	- 56.0 kbps	\$37.76	\$231.25
(B)	Channel Mileage		
(1)	Channel Mileage Facility Per Mile		
	- 2.4 kbps	\$ 1.95	
	- 4.8 kbps	\$ 1.95	
	- 9.6 kbps	\$ 1.95	
	- 56.0 kbps	\$ 1.95	
(2)	Channel Mileage Termination Per Termination		
	- 2.4 kbps	\$16.48	
	- 4.8 kbps	\$16.48	
	- 9.6 kbps	\$16.48	
	- 56.0 kbps	\$26.57	



**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.7 Digital Data Service (Cont'd)

(C)	Optional Features and Functions	Monthly Rate
(1)	Bridging Per Port	\$ 4.81
(2)	Loop Transfer Arrangement Per Four Port Arrangement	\$ 5.57
(3)	Public Packet Switching Network Interface Arrangement	
	- per 9.6 kbps	ICB
	- per 56.0 kbps	ICB
(D)	Channel Service Unit Per Termination	
	- 2.4 kbps	\$25.38
	- 4.8 kbps	\$25.38
	- 9.6 kbps	\$33.29
	- 56.0 kbps	\$34.47

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.8 High Capacity Service

(A) Channel Termination Per Termination	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- DS1 1.544 Mbps	\$ 106.07	\$368.39
- DS1C 3.152 Mbps	ICB	ICB
- DS2 6.312 Mbps	ICB	ICB
- DS3 44.736 Mbps	\$1,018.27	\$805.00
- DS4 274.176 Mbps	ICB	ICB

## (B) Channel Mileage

(1) Channel Mileage Facility Per Mile	<u>Monthly Rate</u>
- 64 kbps	\$ 1.95
- 1.544 Mbps	\$ 13.38
- 3.152 Mbps	ICB
- 6.312 Mbps	ICB
- 44.736 Mbps	\$128.45
- 274.176 Mbps	ICB
(2) Channel Mileage Termination Per Termination	<u>Monthly Rate</u>
- 64 kbps	\$ 26.57
- 1.544 Mbps	\$ 62.03
- 3.152 Mbps	ICB
- 6.312 Mbps	ICB
- 44.736 Mbps	\$512.50
- 274.176 Mbps	ICB

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.4 Special Access Service (Cont'd)11.4.8 High Capacity Service (Cont'd)

(C) Optional Features and Functions	Monthly Rate
(1) Multiplexing, per Arrangement	
DS4 to DS1	ICB
DS3 to DS1	\$322.46
DS2 to DS1	ICB
DS1C to DS1	ICB
DS1 to Voice	\$ 92.73
DS1 to DS0	\$ 98.45
DS0 to Subrates	
- Up to 20 2.4 kbps services	\$135.23
- Up to 10 4.8 kbps services	\$ 83.00
- Up to 5 9.6 kbps services	\$ 72.53
(2) Automatic Loop Transfer Per Arrangement	\$363.19
(3) Transfer Arrangement Per Four Port Arrangement including control channel termination	\$154.35
(D) Network Channel Terminating Equipment (NCTE) per Termination	
- 1.544 Mbps	\$ 76.50
- Automatic Loop Transfer	\$836.18

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.5 Other Services11.5.1 Access OrderingCharge

(A)	<u>Access Order Charge</u> Per order	\$110.00
(B)	<u>Service Date Change Charge</u> Per order	\$ 32.00
(C)	<u>Design Change Charge</u> Per order	\$ 32.00
(D)	<u>Miscellaneous Service Order Charge</u> Per occurrence	\$ 32.00

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.5 Other Services (Cont'd)11.5.2 Additional EngineeringEach Half Hour  
or Fraction Thereof

(A)	Basic Time per Engineer Normally Scheduled Working Hours	\$20.43
(B)	Overtime per Engineer Outside of Normally Scheduled Working Hours	\$30.65
(C)	Premium Time outside of Scheduled Work Day, per Engineer	\$40.87

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.5 Other Services (Cont'd)11.5.3 Additional LaborEach Half Hour  
or Fraction Thereof

## (A) Installation or Repair

- Overtime, outside of  
normally scheduled working hours  
on a scheduled work day,  
per technician \$28.93

- Premium Time, outside of  
scheduled work day, per technician \$38.57

## (B) Stand by

- Basic time, normally  
scheduled working hours,  
per technician \$20.84

- Overtime, outside of normally  
scheduled working hours on a  
scheduled work day, per technician \$31.26

- Premium Time, outside of  
scheduled work day, per technician \$41.68

**ACCESS SERVICE – CARRIER TO CARRIER**

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11. RATES AND CHARGES (Cont'd)11.5 Other Services (Cont'd)11.5.3 Additional Labor (Cont'd)Each Half Hour  
or Fraction Thereof

(C)	Testing and Maintenance with other Telephone Companies, or Other Labor	<u>I&amp;R Tech</u>	<u>COE Tech</u>
-	Basic Time per Technician normally scheduled working hours	\$19.29	\$19.55
-	Overtime per Technician, outside of normally scheduled working hours on a scheduled work day	\$28.93	\$29.32
-	Premium Time per Technician outside of scheduled work day	\$38.57	\$39.09

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.5 Other Services (Cont'd)11.5.4 Miscellaneous ServicesEach Half Hour  
or Fraction Thereof(A) Additional Cooperative Acceptance  
Testing - Switched Access

- Testing Period - Basic Time      See rates for Additional  
Labor as set forth in
- Testing Period – Overtime 11.5.3 [C] preceding
- Testing Period - Premium Time

(B) Additional Automatic Testing -  
Switched AccessTo First Point or Switching

Additional Tests	<u>Per Test per Transmission</u>
Gain Slope Tests	\$ 2.89
C-Notched Noise Tests	\$ 2.89
1004 Hz Loss	\$ 2.89
C-Message Noise	\$ 2.89
Balance (return Loss)	\$ 2.89

(C) Additional Manual Testing -  
Switched AccessTo First Point or SwitchingAdditional Tests      Each Half Hour  
or Fraction Thereof

- |  |   |
|--|---|
| All tests in 11.5.3 (B)<br>Above ..... | See rates for Additional<br>Labor as set forth in<br>11.5.3 [C] |
|--|---|



ACCESS SERVICE – CARRIER TO CARRIER

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11. RATES AND CHARGES (Cont'd)

11.5 Other Services (Cont'd)

11.5.4 Miscellaneous Services (Cont'd)

Each Half Hour  
or Fraction Thereof

(D) Additional Cooperative Acceptance  
Testing – Special Access

Basic Time, Overtime and  
Premium time

See rates for Additional  
Labor as set forth in  
11.5.3 [C]

(E) Additional Manual  
Testing – Special Access

Basic Time, Overtime and  
Premium time

See rates for Additional  
Labor as set forth in  
11.5.3 [C]

(F) Maintenance of Service

Basic Time, Overtime and  
Premium time

See rates for Additional  
Labor as set forth in  
11.5.3 [C]

## ACCESS SERVICE – CARRIER TO CARRIER

11. RATES AND CHARGES (Cont'd)11.5 Other Services (Cont'd)11.5.4 Miscellaneous Services (Cont'd)

(G) <u>Telecommunications Service Priority</u> - Per service arranged	Nonrecurring Charge \$ 54.63
(H) <u>Controller Arrangement</u>	Monthly Rate \$100.00
(I) <u>Presubscription</u>	Nonrecurring Charge \$ 5.00
(J) <u>Unauthorized PIC Change</u> - Residence/Business Per Telephone Exchange Service Line or Trunk - Per Pay Telephone Exchange Service Line or Trunk	\$ 35.65 \$ 57.57
(K) <u>Blocking Service</u>	\$ 4.54
(L) <u>Billing Name and Address Service</u> - Per BNA Order - Per BNA Record - Optional Magnetic Tape Charge-Per Magnetic Tape - Optional Format Programming Charge - Per each half hour or fraction thereof	\$ 50.94 \$ 0.33 \$ 91.44 \$ 37.20
(M) <u>Originating Line Screening (OLS) Service</u>	\$ 7.95
(N) <u>Coin Supervision Additive Service</u>	Monthly Rate \$ 2.21

**ACCESS SERVICE – CARRIER TO CARRIER**11. RATES AND CHARGES (Cont'd)11.5 Other Services (Cont'd)11.5.5 Special Federal Government Access Services

(A)	<u>Voice Grade Secure Communications</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
	Type I, each T-3 Conditioning	ICB rates & charges apply	
	Additional Conditional per Service Termination	ICB rates & charges apply	
	Type II, each G-1 Conditioning	ICB rates & charges apply	
	Type III, each G-2 Conditioning	ICB rates & charges apply	
	Additional Conditioning, per Service Termination	ICB rates & charges apply	
	Type IV, each G-3 Conditioning	ICB rates & charges apply	
	Additional Conditioning, per Service Termination	ICB rates & charges apply	
(B)	<u>Wideband Digital Special Access Service</u>		
	<u>Wideband Secure Communications</u>		
	- Type I, each	ICB rates & charges apply	
	- Type II, each	ICB rates & charges apply	
	- Type III, each	ICB rates & charges apply	