
ACCESS SERVICE

4. End User Access Service and Presubscription**4.1 End User Access Service**

The Telephone Company will provide End User Access Service (End User Access) to End Users who obtain local exchange service from the Telephone Company under its local general services tariff.

4.1.1 General Description

End User Access provides for the use of an End User Common Line (EUCL). End User Access Service consists of End User Common Line (EUCL) Charges, End User Port Charges (EUPC), and Presubscribed Interexchange Carrier Charges (PICC). End Users who obtain End User Access Service are subject to the EUCL and EUPC regulations. Interexchange Carriers who furnish interstate telecommunications service to End Users are subject to the PICC regulations. End Users that do not select a Presubscribed Interexchange Carrier, as defined in 4.1.6 following, are subject to the PICC regulations, with the exception of pay telephone service providers, whose pay telephone lines are excluded from PICC regulations.

4.1.2 Limitations

- (A) A telephone number is not provided with End User Access.
- (B) Detail billing is not provided with End User Access.
- (C) Directory listings are not included with End User Access.
- (D) Intercept arrangements are not included with End User Access.

4.1.3 Undertaking of the Telephone Company

The Telephone Company will provide use of an End User Access as follows at Subscriber Line Charge (SLC), End User Port Charges (EUPC), and Presubscribed Interexchange Carrier Charges (PICC) rates and charges as set forth in 4.1.7 following.

- (A) Use of an EUCL by an End User in connection with interstate Access Services provided under this tariff. Such use will be provided when the End User obtains local exchange service.
- (B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing of the SLC, EUPC, and PICC.
- (C) When an EUCL is provided to the end user, the Telephone Company will bill the EUCL and Access Recovery Charge (ARC) rate elements.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.4 Obligations of the Customer

- (A) When the End User is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate the local exchange services it is provided by the Telephone Company that are used as administrative lines.
- (B) When the end user is provided with a local exchange service which is not identified as Centrex, Business or Residence service, it shall provide the Telephone Company any requested information necessary for the Telephone Company to determine the appropriate charges.

4.1.5 Payment Arrangements and Credit Allowances(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the local general services tariffs for the associated local telephone exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7.1(A) preceding.

(E) Temporary Suspension of Service

When an End User temporarily suspends its Local Exchange Service which is associated with End User FIA, the credit allowance for the Common Line and the Access Recovery Charge (ARC) is the same as that for the associated Local Exchange Service as set forth in the local general services tariffs.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.6 Rate Regulations

The End User Common Line and any applicable End User Port monthly charges will be billed to the end user of the associated local telephone exchange service.

The total number of Telephone Company-provided lines and trunks, excluding pay telephone lines, for which the interexchange carrier customer has been selected as the predesignated carrier for interLATA, interstate calls, as defined in (A) following, will be multiplied by the appropriate Presubscribed Interexchange Carrier Charge (PICC) on a monthly basis and assessed to the Presubscribed Interexchange Carrier of the associated local telephone exchange service. The Telephone Company will update its PICC information on a monthly basis following the completion of its last monthly retail bill cycle. If PIC NONE, as defined in Section 4.2.5 following, is designated on any lines or trunks, the appropriate PICC will be assessed to the end user customer subscribing to the line or trunk.

The Telephone Company will make reasonable efforts to change the end user line designation to PIC NONE, as described in Section 4.2.5 following. However, if the Telephone Company is unable to accomplish the change prior to the PICC update, the Telephone Company will continue to assess the PICC to the interexchange carrier customer until the following month's update.

The ARC is assessed when an end user or reseller obtains local exchange service from the Telephone Company, and is a per month rate that is assessed to the end user or reseller of the associated local exchange service.

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(A) End User Common Line and Presubscribed Interexchange Carrier Charges

The designation of Primary and Non-Primary will be changed as follows: The EUCL and PICC Residence Subscriber rate regulations are designated as either Primary or Non-Primary. The Primary rate is assessed to the residential subscriber line which is any or all of the following: (1) the only line provided at that service location; (2) the line designated as Primary by the billed party or parties at that service location when first ordering service; or (3) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the Non-Primary rate. If the Primary line disconnects, the Non-Primary line with the greatest length of service will become the Primary line. Only one line at a service location can be classified as Primary, and all others are considered to be Non-Primary. A service location is defined as the Service Address identified by the Telephone Company using its billing and service records.

The Telephone Company will use its own service records in the designation of an exchange residence line as Primary or Non-Primary. Such service records typically contain Customer Class of Service, Universal Service Order Codes (USOCs), Field Identifiers (FIDs), Service Address and other information which will assist the Telephone Company in the designation.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.6 Rate Regulations (Cont'd)

- (B) For each Local Exchange Service provided as remote call forwarding residential service or remote call forwarding business service under the local general services tariffs, the SLC and PICC rates do not apply.

For each local exchange service, other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers under the local general services tariffs, the SLC and PICC rates do not apply.

- (C) For business Centrex CO and Centrex CO-like service lines or trunks and Centrex Dormitory (Residence) Service office lines or trunks installed or on order prior to July 28, 1983, the SLC and the PICC rate as set forth in 4.1.7 following applies to each line or trunk.

For Centrex Dormitory (Residence) Service dormitory (residential) lines or trunks, the SLC Residence Subscriber - Individual line or trunk rate and Primary Residential PICC rates as set forth in 4.1.7 following applies to each line or trunk.

For each additional line or trunk, the SLC Non-Primary Residence Subscriber rate and the PICC Non-Primary Residence Subscriber rate applies per additional line or trunk.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., Airport Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex Dormitory (Residential) Service is a service to a college or university or school that serves both the university college or school offices and the students or faculty dormitory (residential) quarters. Residential charges will apply to the lines or trunks that serve dormitory quarters. Multiline Business charges will apply to the lines or trunks that serve the offices. Charges shall be based on the number of dormitory lines or trunks and office lines reported to the Telephone Company by the customer.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.6 Rate Regulations (Cont'd)

- (D) When an end user is provided more than one local business exchange service in a state by the same Telephone Company, other than that specified in (B) preceding and when the local business exchange service is provided as a multiparty service under the local general services tariffs, each party is deemed to be a user of an EUCL and the SLC and PICC Multiline Business Subscriber-Individual line or trunk rate, as set forth in 4.1.7 following applies to each such party, where applicable.

For business Centrex service, the End User Common Line (EUCL) and the Presubscribed Interexchange Carrier Charge (PICC) Individual line or trunk rate applies to each line or trunk. The application of PICC business Centrex rate is based upon the number of lines or trunks in the Centrex service.

- (E) When a pay telephone service provider is provided a pay telephone line, the SLC Multiline Business Subscriber - Individual line or trunk rate applies to each line or trunk.
- (F) When an end user is provided more than one local business exchange service in a state, whether provided by the local Telephone Company, other than that specified in (B) preceding and when the local business exchange service is provided under the local general services tariffs that is not covered by (C), (D) and (E) preceding, or a company reselling the local Telephone Company's service, the SLC and PICC Multiline Business Subscriber-Individual line or trunk rate as set forth in 4.1.7 following applies to each such local business exchange service.
- (G) When an end user is provided only a single local business exchange service in a state, whether provided by the local Telephone Company, other than that specified in (B) preceding and when the local business exchange service is provided as a multiparty service under the local general services tariffs, or a company reselling the local Telephone Company's service, the SLC and PICC Single Line Business Subscriber - Individual line or trunk rate as set forth in 4.1.7 following applies to each such party.
- (H) When an end user is provided only a single local business exchange service by the Telephone Company under the local general services tariffs, or by a company reselling the local Telephone Company's service, the SLC and PICC Multiline Business Subscriber - Individual line or trunk rate as set forth in 4.1.7 following applies to even single business service. Such local business exchange service includes any other single local business exchange service not covered in (G) preceding.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.6 Rate Regulations (Cont'd)

- (I) When an end user is provided a local residence exchange service by the Telephone Company, other than that specified in (B) preceding and when the local residence exchange service is provided as a multiparty service under the local general services tariffs, each party is deemed to be a user of an EUCL and the SLC and PICC Residence Subscriber-Individual line or trunk rate as set forth in 4.1.7(A) and (B) following applies to each such party.
- (J) When an end user is provided a local residence exchange service in a state by the same Telephone Company, other than that specified in (B) preceding and when the local residence exchange service is provided under the local general services tariffs, the SLC and PICC Residence Subscriber - Individual line or trunk rate as set forth in 4.1.7(A) and (B) following applies to each such local residence exchange service. Such local residence exchange service includes any other local residence service not covered in (I) preceding under the local general services tariffs.
- (K) When an end user is provided a local residence exchange service and if the residential local exchange rate for such end user is a reduced residential local exchange rate based upon a means test that is subject to verification, the applicable SLC individual line or trunk rate in 4.1.7 following shall reduced by 100 percent, where applicable. In addition, when the end user has toll blocking, the PICC Residence Subscriber individual line or trunk will also be reduced by 100 percent. The following local residence exchange services are subject to the reduced SLC and PICC Residence Subscriber - Individual line or trunk rate:

| | |
|---------------|------------------------|
| Virginia | Universal Service Plan |
| West Virginia | Tel-Assistance |

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.6 Rate Regulations (Cont'd)

- (L) For each local exchange service provided as Integrated Services Digital Network (ISDN) Basic Service under the general and/or local exchange service tariffs, the SLC and the Presubscribed Interexchange Carrier Charge (PICC) - BRI ISDN rates apply per service. ISDN Basic Service consists of two communications channels and a third channel for call control and data transmission.

For business PRI (Primary Rate Interface) ISDN (Integrated Services Digital Network) service lines, the SLC and PICC rate as set forth in section 4.1.7 following applies to each line.

Integrated Services Digital Network (ISDN) is an end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN service consists of digital switching systems which connect Primary Rate Interface (PRI) lines to their serving central office.

(M) Rate Regulations for End User Port Charge

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges as specified in 4.1.7 following. These services include:

- Integrated Services Digital Network (ISDN) - Basic (BRI)
- Integrated Services Digital Network (ISDN) - Primary (PRI)
- Direct Inward Dialing (DID)

(N) Federal Universal Service Fund (FUSF) Surcharge

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contributions to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF Surcharges at the ACNA level or at the BAN level. Certification at the ACNA level will exempt all BANs under that ACNA. Certification at the BAN level will exempt only the specified BANs.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.6 Rate Regulations (Cont'd)(N) Federal Universal Service Fund (FUSF) Surcharge (Cont'd)

The FUSF Surcharge is a percentage surcharge applied to the interstate charges which give rise to the Telephone Company's obligation. These charges include the Subscriber Line Charge as set in Section 4.1.7(A) following; the Presubscribed Interexchange Carrier Charge as set forth in Section 4.1.7(B) following; End User Port Charges as set forth in Section 4.1.7(C) following; the Change in Presubscription Charge as set forth in Section 4.2.7 following; interstate Special Access Service; and any other interstate service that gives rise to the Telephone Company's obligation to contribute to Universal Service Support Mechanisms.

(1) Application of FUSF Surcharge to End User Access Service Charges

Customers assessed a Subscriber Line Charge as specified in Section 4.1.7(A) following will be assessed an FUSF Surcharge as set forth in Section 4.1.7(D) following. The FUSF Surcharge will be determined by multiplying an FUSF Surcharge Factor, as set forth in Section 4.1.7(D)(12) following, by the Subscriber Line Charge. FUSF Surcharges will be billed to the associated end user or reseller of the local exchange services, with the exception of those customers who participate in the Lifeline Assistance Program.

(2) Application of FUSF Surcharge to Other Charges

Customers assessed Presubscribed Interexchange Carrier Charges, End User Port Charges, Change in Presubscription Charges, charges for interstate Special Access Service, and any interstate charges not listed above which give rise to the Telephone Company's obligation to contribute to the Universal Support Mechanisms will be assessed the FUSF Surcharge on such charges as set forth in Section 4.1.7(D) following. Customers who participate in the Lifeline Assistance Program are not exempt from this Surcharge on services other than the Subscriber Line Charge and ARC. The FUSF Surcharge will be determined by multiplying the FUSF Surcharge Factor, as set forth in Section 4.1.7(D) following, by the applicable charges.

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ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)

4.1 End User Access Service (Cont'd)

4.1.7 Rates and Charges

| | Monthly Rate | |
|--|-----------------|-----|
| (A) <u>Subscriber Line Charge (SLC)</u> | | |
| (1) Residence Subscriber | | |
| - Primary | | |
| - Individual line or trunk, each | | |
| Virginia | \$6.50 | |
| West Virginia | \$6.50 | |
| (2) Residence Subscriber | | |
| Non-Primary | | |
| Individual line or trunk, each | | |
| Virginia | \$7.00 | |
| West Virginia | \$7.00 | |
| (3) Single Line Business Subscriber | | |
| Individual line or trunk, each | | |
| Virginia | \$6.50 | |
| West Virginia | \$6.50 | |
| (4) Multiline Business Subscriber | | |
| Individual line or trunk, each | | |
| Virginia | \$9.20 | (I) |
| West Virginia | \$9.20 | (I) |
| (5) Centrex CO and CO-Like (Installed or on Order Prior to July 28, 1983) | | |
| - Individual line or trunk, each | | |
| Virginia | \$9.20 | (I) |
| West Virginia | \$9.20 | (I) |
| (6) PRI - ISDN | | |
| Virginia | \$46.00 | (I) |
| West Virginia | \$46.00 | (I) |
| (7) BRI - ISDN | | |
| Virginia | \$7.00 | |
| West Virginia | \$7.00 | |

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.7 Rates and Charges (Cont'd)

| | | Monthly Rate | |
|-----|--|-----------------|-----|
| (B) | <u>Presubscribed Interexchange Carrier Charges (PICC)</u> | | |
| (1) | Residence Subscriber - Primary - Individual line or trunk, each | \$0.00 | |
| (2) | Residence Subscriber - Non-Primary - Individual line or trunk, each | \$0.00 | |
| (3) | Single Line Business Subscriber - Individual line or trunk, each | \$0.00 | |
| (4) | Multiline Business Subscriber - Individual line or trunk, each | \$0.00 | (R) |
| (5) | Business Centrex (Non-ISDN) - Individual Business Centrex Service, each | | |
| | - 1 Line | \$0.00 | (R) |
| | - 2 Lines | \$0.00 | |
| | - 3 Lines | \$0.00 | |
| | - 4 Lines | \$0.00 | |
| | - 5 Lines | \$0.00 | |
| | - 6 Lines | \$0.00 | |
| | - 7 Lines | \$0.00 | |
| | - 8 Lines | \$0.00 | |
| | - 9 Lines and over | \$0.00 | (R) |
| (6) | PRI-ISDN Subscriber - Per Facility | \$0.00 | (R) |
| (7) | BRI-ISDN Subscriber - Per Facility | \$0.00 | |

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.7 Rates and Charges (Cont'd)

| | Monthly <u>Rate</u> |
|---|------------------------|
| (C) <u>End User Port Charges</u> | |
| (1) Digital Transport Facility provided as ISDN Basic Service (BRI), each service | \$1.52 |
| (2) Digital Transport Facility provided as ISDN Primary Service (PRI), each service | \$23.43 |
| (3) Direct Inward Dialing (DID), each line or trunk | \$0.70 |

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4. End User Access Service and Presubscription (Cont'd)

4.1 End User Access Service (Cont'd)

4.1.7 Rates and Charges (Cont'd)

| | Monthly Rate | |
|--|---------------------------|-----|
| (D) <u>Federal Universal Service Fund (FUSF) Surcharge</u> | | |
| Surcharge applied to interstate charges | 26.5% | (I) |
| (E) <u>Access Recovery Charge</u> | | |
| The rates for the ARC, where applicable, are provided below | | |
| | General Rate Per Month | |
| Residence, Non-Primary Residence, and ISDN BRI, all jurisdictions | | |
| - Individual Line or trunk, each | \$0.00 | |
| Single Line Business | | |
| - Individual Line or trunk, each | \$1.96 | (R) |
| Multi-Line Business, ISDN PRI, Centrex | | |
| - Per individual line or trunk | \$3.00 | (R) |

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4. End User Access Service and Presubscription (Cont'd)

4.1 End User Access Service (Cont'd)

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ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)

4.1 End User Access Service (Cont'd)

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription4.2.1 General

- (A) Presubscription is a procedure whereby an end user or a Payphone Service Provider may select and designate a preferred carrier to complete interLATA and intraLATA toll calls without dialing an access code. The end user or Payphone Service Provider may designate a carrier for interLATA calls, a different carrier for intraLATA calls, or the same carrier for both, provided the carrier furnishes interLATA and intraLATA toll services. The preferred carrier chosen for intraLATA toll service will be used to carry all of the end user's intraLATA toll calls. This carrier is referred to as the end user or Payphone Service Provider's preferred intraLATA toll provider (ITP).
- (B) Each carrier will have one or more access codes assigned to it for various types of service. When an end user or a Payphone Service Provider selects a carrier as its preferred carrier, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Payphone Service Provider without dialing an access code. Should the same end user or Payphone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Payphone Service Provider to dial the necessary access code(s) to reach that carrier's other service(s).
- (C) Carriers must use Feature Group D Switched Access Service to qualify as interLATA and intraLATA toll providers.
- (D) Selection of an interLATA and/or intraLATA carrier by an end user or a Payphone Service Provider is subject to the terms and conditions contained in 4.2.2 through 4.2.7 following.
- (E) A nonrecurring charge, as set forth in 4.2.7 following, to process a change in Presubscription is bifurcated into four (4) separate nonrecurring charges and applies as follows:
 - (1) A nonrecurring charge, as set forth in 4.2.7(A)(1) following, applies when the request to change Presubscription is submitted through electronic methods without a request to change the intraLATA primary interexchange carrier (LPIC) on the same line and on the same order.
 - (2) A nonrecurring charge, as set forth in 4.2.7(A)(2) following, applies when the request to change Presubscription is submitted through manual methods without a request to change the LPIC on the same line and on the same order.

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.1 General (Cont'd)

(E) (Cont'd)

- (3) A nonrecurring charge, as set forth in 4.2.7(B)(1) following, applies when the request to change Presubscription is submitted through electronic methods together with a request to change the LPIC on the same line and on the same order.
- (4) A nonrecurring charge, as set forth in 4.2.7(B)(2) following, applies when the request to change Presubscription is submitted through manual methods together with a request to change the LPIC on the same line and on the same order.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any facsimile or written submissions from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Electronic methods shall include all other methods.

If a request utilizing an electronic method results in manual processing, the electronic nonrecurring charge shall apply upon completion of the request. For orders submitted electronically through customer account record exchange (CARE) transactions, a change to both the PIC and LPIC on the same line will be considered to be on the same order if it is submitted in a single CARE record for that line.

4.2.2 End User/Payphone Service Provider Choice Discrepancy

When a discrepancy is determined regarding an end user or Payphone Service Provider's designation of a preferred interLATA or intraLATA toll carrier, the following applies, depending upon the situation described:

- When two or more orders are received for an end user or a Payphone Service Provider line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.
- If an end user or Payphone Service Provider denies requesting a change in carrier, as submitted by an interLATA or intraLATA toll provider, the carrier will be assessed all applicable change charges. The nonrecurring change charge will apply separately to both interLATA and intraLATA toll presubscription changes and is provided in 4.2.7 following.

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.3 PIC Change Options

The PIC Change Service Option provides carriers the ability to request PIC conversions resulting from mergers (acquisitions) and/or separation of operations. This service allows a carrier with an established carrier identification code (CIC) to merge with one or more carriers with a different CIC or to separate its current operation into more than one entity. The Telephone Company will change each presubscribed line from the previous carrier to the new carrier's CIC on a mass conversion basis. The PIC change charge as specified in 4.2.7 following will apply per line. This option is only available with PIC conversions resulting from mergers and/or separation activities under which the requesting carrier must provide the Telephone Company a copy of the document(s) indicating the completion of the merger/separation activities. This option is not available for presubscription changes submitted for public or semi-public pay telephones.

Confirmation notification will be forwarded to the carrier via a Telephone Company Mechanized Interface using the industry standard Customer Account Record Exchange (CARE) format. CARE provides a mechanized format for the exchange of customer information between the Telephone Company and the carrier(s).

4.2.4 Presubscription Charge Application(A) 90-Day Initial Free IntraLATA Presubscription Choice for Existing Users

Existing end users or Payphone Service Providers may exercise an initial free intraLATA presubscription choice, either by contacting the Telephone Company or by contacting the carrier directly. The initial free choice must be made within ninety days following the implementation of Trunkside BSA-101XXXX Option or Feature Group D in a serving end office. End user or Payphone Service Provider's choices that constitute exercising the free initial choice are:

- (1) Designate a carrier as their preferred carrier, thereby requiring no access code to access that carrier's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- (2) Choose no carrier as a preferred carrier, thus requiring 101XXXX code dialing to access all carriers. This choice can be made by directly contacting the Telephone Company. This option is not available with Payphone service.

Following an existing end user's or Payphone Service Provider's free selections, any subsequent change after presubscription is implemented is subject to a nonrecurring charge, as set forth in 4.2.7 following.

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 Presubscription Charge Application (Cont'd)(B) Initial Free Presubscription Choice for New Users

New end users or Payphone Service Providers who subscribe to service after the presubscription implementation date, including an existing customer who orders an additional line, will be asked to select a preferred carrier when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon a carrier at the time, the customer will have 30 days following completion of the service request to make a preferred carrier choice without charge. In the interim, the customer will be assigned a PIC-NONE and will have to dial an access code to make interLATA or intraLATA toll calls. The free selection period available to new end users or Payphone Service Providers is the period within thirty days of installation of the new service.

Initial free selections available to new end users or Payphone Service Providers are:

- (1) Designate a carrier as their preferred carrier thereby requiring no access code to access that carrier's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- (2) Choose no carrier as a preferred carrier thus requiring 101XXXX code dialing to access all carriers. This choice can be made by directly contacting the Telephone Company. In addition, new end users or Payphone Service Providers that do not select a preferred carrier will be assigned as PIC-NONE.

Following a new end user's or Payphone Service Provider's initial free selection, any subsequent selection made following implementation of interLATA or intraLATA toll presubscription is subject to a nonrecurring charge as set forth in 4.2.7 following.

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 Presubscription Charge Application (Cont'd)(C) Cancellation of InterLATA or IntraLATA Toll presubscription by a Carrier

If a carrier elects to discontinue Trunkside BSA-1011348 Option and Feature Group D service after the implementation of interLATA or intraLATA toll presubscription, the carrier is obligated to contact in writing all end users or Payphone Service Providers who have selected the cancelling carrier as their preferred carrier. The carrier must inform these end users or Payphone Service Providers of the cancellation, request that the end users or Payphone Service Providers select a new carrier, and state that the cancelling carrier will pay any applicable change charge.

(D) Presubscription Change Charge Billing Option

At the option of the ITP, the nonrecurring charge for a change in presubscription, as set forth in 4.2.7 following, may be billed to the ITP instead of the End User.

(1) Reverse Billing

The Reverse Billing Option is available to interLATA and intraLATA toll providers for End User-initiated PIC change orders placed at the Telephone Company's Residence, Business or Equal Access Service Centers. The nonrecurring charge for all of the ITP's end user-initiated PIC change orders placed at the Telephone Company's Residence, Business or Equal Access Service Centers will be assessed to the ITP, instead of the End User as specified in section 4.2.7 following.

The ITP must notify the Telephone Company in writing of its election to establish and/or cancel the Reverse Billing option. Establishment and/or cancellation will be effective within ten (10) business days from the date the Telephone Company receives written notification and must be in effect for a minimum of six months. The ITPs electing to participate in the Reverse Billing Option will be assessed the applicable PIC change charge (s) as specified in Section 4.2.7 following.

ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 Presubscription Charge Application (Cont'd)(E) Unauthorized Preferred Carrier Change

An Unauthorized Preferred Carrier Change is a change in the preferred interLATA or intraLATA toll carrier that the end user or Payphone Service Provider denies authorizing.

If an end user or Payphone Service Provider denies authorizing a change in interLATA and/or intraLATA toll presubscription as submitted by the alleged unauthorized toll carrier, the alleged unauthorized toll carrier will be assessed the Presubscription Change Charge as specified in Section 4.2.7 following or the appropriate state access tariff for:

- The disputed Presubscription Change Charge billed to the end user or Payphone Service Provider, and
- The applicable Presubscription Change Charge for restoring the end user or Payphone Service Provider to its previous preferred interLATA or intraLATA toll carrier.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of liability, the alleged unauthorized carrier is entitled to receive full payment from the end user or Payphone Service Provider for all services provided. In such situations, any Presubscription Change Charge assessed against the alleged unauthorized carrier by the Telephone Company are subject to rebilling to the end user or Payphone Service Provider by the alleged unauthorized carrier.

4.2.5 PIC NONE

- (A) When an end user does not want to be presubscribed to any carrier, or when a carrier submits a request to remove their PIC from an end user's line, the end user will be required to dial 101XXXX or other access code (i.e., 950-XXXX) for all calls to all carriers. This line condition, designated PIC NONE, is considered a PIC change for purposes of administering the rates contained in this tariff. PIC NONE changes can only be made by the end user or by the carrier to whom the end user's line is presubscribed.

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.5 PIC NONE (Cont'd)(B) End User Presubscription Charges - PIC NONE

Presubscription Charges, as described in 4.2.1(E) preceding, will apply to the end user as follows:

- (1) When an end user submits a request to the Telephone Company to remove the PIC from the end user's line, the applicable nonrecurring charge set forth in 4.2.7 following applies to the end user.
- (2) When a carrier submits a request to the Telephone Company on behalf of the end user to remove the carrier as the end user's PIC, the carrier must inform the Telephone Company that the end user desires to have no PIC. In such cases, the applicable nonrecurring charge set forth in 4.2.7 following applies to the end user.
- (3) For 4.2.5(B)(2) preceding, the Telephone Company will verify that the end user's line is currently presubscribed to the carrier submitting the request. If the end user's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the end user's line PIC designation to PIC NONE.

(C) Carrier Presubscription Charges - PIC NONE

Presubscription Charges, as described in 4.2.1(E) preceding, will apply to the carrier as follows:

- (1) When a carrier submits a request to the Telephone Company on its own behalf to remove its PIC from an end user's line, the applicable nonrecurring charge set forth in 4.2.7 following applies to the carrier.
 - (2) For 4.2.5(C)(1) preceding, the Telephone Company will verify that the end user's line is currently presubscribed to the carrier submitting the request. If the end user's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the end user's line PIC designation to PIC NONE.
- (D) The Telephone Company is not liable for any dispute of the change in PIC selection to PIC NONE resulting from a carrier's notification to the Telephone Company.

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4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.6 1+ Coin Sent-Paid Presubscription

- (A) 1+ coin sent-paid interLATA access provides the ability for the Telephone Company to route 1+ coin sent-paid interLATA traffic to the 0+ presubscribed provider directly or, to its subcontracted provider. The presubscribed provider has the option to receive both 0+ and 1+ interLATA calls originating from Telephone Company public and semipublic coin telephones, or to select one subcontracted provider per LATA to receive the 1+ coin sent-paid interLATA traffic, or it can continue to default the 1+ coin sent-paid interLATA traffic to the existing Interexchange Carrier which handles 1+ coin sent-paid interLATA calls from the Telephone Company's public pay telephones until the 0+ presubscribed provider is ready to handle such traffic. 0+ presubscribed providers choosing to either carry or subcontract 1+ coin sent-paid interLATA traffic must provide a Letter of Intent (LOI) to the Telephone Company. If the 0+ presubscribed provider does not submit a LOI indicating whether 1+ coin sent-paid interLATA traffic shall be routed to itself or to a subcontracted provider, the 1+ coin sent-paid interLATA traffic will continue to be routed to the existing 1+ coin sent-paid interLATA carrier until such time as the 0+ presubscribed provider submits a LOI followed by an Access Service Request. If the 0+ presubscribed provider subcontracts the 1+ coin sent-paid interLATA traffic, the presubscribed provider is solely responsible for all 0+ and 1+ interLATA calls originating from the Telephone Company public and semipublic coin telephones.

If the 0+ presubscribed provider subcontracts the 1+ coin sent-paid interLATA traffic, the Telephone Company must also receive a Letter of Authorization (LOA) from the 0+ presubscribed provider or the subcontracted provider, stating that the subcontracted provider agrees to accept and transport the 1+ coin sent-paid interLATA traffic, prior to routing such traffic to the subcontracted provider. If the 0+ presubscribed provider selects a subcontracted provider to handle 1+ coin sent-paid interLATA traffic, any arrangements will be solely between the presubscribed provider and its subcontracted provider.

ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.6 1+ Coin Sent-Paid Presubscription (Cont'd)

- (B) Where a presubscribed provider which handles 0+ interLATA traffic from the Telephone Company's public or semipublic telephone selects, on a LATA by LATA basis, a subcontracted provider to handle the 1+ coin sent-paid interLATA traffic, it shall be the sole duty and obligation of the customer to make any and all arrangements for access billing and settlement with the subcontracted provider. The Telephone Company shall be indemnified, defended and held harmless by the presubscribed provider and the subcontracted provider for any and all claims arising out of any act or omission of the presubscribed provider and/or subcontracted provider relating to access billing, settlement of arrangements and any other issue concerning the relationship between the presubscribed provider and its authorized subcontracted provider.

RATE4.2.7 The charge for a change in Presubscription +*

- per Telephone Exchange Service Line,
Trunk, or Pay Telephone

- (A) When Presubscription change is requested
without an LPIC change request
on the same line
and on the same order:

| | |
|--|--------|
| (1) Electronically requested Presubscription | \$1.25 |
| (2) Manually requested Presubscription | \$5.50 |

- (B) When Presubscription change is requested
together with an LPIC change request
on the same line
and on the same order:

| | |
|--|--------|
| (1) Electronically requested Presubscription | \$0.63 |
| (2) Manually requested Presubscription | \$2.75 |

+ Where these charges are applicable to a subscriber or end user under this tariff, except as set forth in 4.2.5(B)(2) preceding, a carrier may make arrangements with the Telephone Company to pay these charges on behalf of the subscriber or end user.

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4. End User Access Service and Presubscription (Cont'd)4.3 Auto Transfer

Auto Transfer is an option provided by the Telephone Company that will allow for the transfer of residential end users to their requested presubscribed Interexchange Carrier, when that Interexchange Carrier is an Auto Transfer participant.

When an end user establishing or changing a service accepts a transfer to their presubscribed Interexchange Carrier, the Telephone Company will transfer the end user by dialing a dedicated Toll Free number designated by the Interexchange Carrier, and then drop off the line. "Toll Free" service includes any access service which utilizes the following NPA's: 800, 888, 877, 866, 855, 844, 833, and 822 as they become available to the industry.

Transfers will be made only during normal Telephone Company business office hours in accordance with local scheduling.

A charge as set forth below will be assessed to the participating Interexchange Carrier for each end user call transferred to that Interexchange Carrier.

| <u>Auto Transfer</u> | <u>Rate</u> |
|-----------------------|-------------|
| -per call Transferred | \$0.35 |