

ACCESS SERVICE

CHECK SHEET

The title page and pages 1 through 10-26 inclusive of this tariff are effective as of the dates shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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 Conway, SC 29528

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ACCESS SERVICE

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of interstate access service by the Competitive Local Exchange Carrier (CLEC) operations of Horry Telephone Cooperative, Inc. (hereinafter "the Company").

Special Access Service is provided outside this tariff. Special Access Services may be referred to in this tariff in general terms to assist in understanding the services that encompass an entire circuit. Terms and conditions for Special Access Services will be provided under individual commercial agreements or under terms and conditions found at the Company's website.

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ACCESS SERVICE

1. **DEFINITIONS** (Cont'd)

Service(s): The Company's telecommunications Access Services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Signaling Point of Interface: The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 (SS7): The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

Signaling Transfer Point Access: Allows the Customer to access a specialized switch which provides SS7 network access and performs SS7 messaging routing and screening.

Switched Access Service: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this tariff.

Terminating Direction: The term "Terminating Direction" denotes the use of Access Service for the completion of calls from a Customer's premises to an End User Premises.

Toll VoIP PSTN Traffic: The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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ACCESS SERVICE

2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.8 Special Construction (Cont'd)

(G) installation involving abnormal costs; or

(H) in advance of its normal construction schedules.

Special construction charges for Switched Access Service will be determined as described in Section 6 of this tariff.

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2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a request with the Company confirming that their use of the Company's offerings complies with relevant laws and Federal Communications Commission regulations, policies, orders, and decisions; and if the reseller intends to provide intrastate services, is certified with the State Regulatory Authority.

2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for

(A) the payment of all applicable charges pursuant to this tariff;

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (C)

3.1 General

This section sets forth the regulations and order related charges for Access Service Requests for Switched Access Service, as defined in this tariff. These charges are in addition to other applicable charges set forth in other sections of this tariff.

3.1.1 Ordering Conditions

All services offered under this tariff will be ordered using an Access Service Request. The format and terms of the Access Service Request will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same premises on a single Access Service Request. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- (A) Customer name and Premise(s) address;
- (B) Billing name and address (when different from Customer name and address); and
- (C) Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the Access Service Request. The Customer is advised of the critical events in the provisioning process, the Application Date, the Plant Test Date and the Service Commencement Date, at the time the Company gives the Customer a Firm Order Confirmation.

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd)

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3.1 General (Cont'd)

3.1.2 Provision of Other Services

Unless otherwise specified herein, all services offered under this tariff shall be ordered with an Access Service Request.

With the agreement of the Company, other services may subsequently be added to the Access Service Request at any time, up to and including the service date for the Access Service. When added subsequently, charges for a Design Change as set forth in Section 10.4.1.(C) of this tariff will apply when an engineering review is required.

Additional Engineering is not an ordering option, but will be applied to an Access Service Request when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included for the requested service. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineer, a firm order will be established. If the Customer does not want the service or facilities after being notified by the Company that Additional Engineering is required, the Customer may cancel the order and no charges will apply. Once a firm order has been established, the total charge to the Customer for the Additional Engineer may not exceed the original estimated amount by more than ten (10) percent.

3.1.3 Constructive Ordering of Switched Access Services

Notwithstanding Section 3.1.1 above, in the event the Company terminates Switched Access minutes for an interexchange carrier that has not submitted an Access Service Request to the Company, the interexchange carrier will be held to have constructively ordered Switched Access Service from the Company for the terminating access minutes. The terminating access minutes shall be subject to charges for Switched Access described in Section 4 of this tariff and the other applicable terms and conditions of this tariff.

ACCESS SERVICE**3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd) (C)****3.2 Access Order**

An Access Service Request is required by the Company to provide a Customer Switched Access Service, as described herein. An Access Service Request will be required for each new similar service arrangement or group of common circuits.

When a Customer requests new or additional Switched Access Service, one or more Access Service Request's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

3.2.1 Access Service Date Intervals

Access Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will provide a Firm Order Confirmation and the Service Commencement Date contingent on the Access Service Request being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:

- (A) Standard Interval: The Standard Interval for Switched Service will be published.
- (B) Negotiated Interval: The Company will negotiate a Service Date interval with the Customer when:
 - (1) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
 - (2) There is no existing facility connecting the Customer premises with the Company; or
 - (3) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd) (C)

3.2 Access Order (Cont'd)

3.2.1 Access Service Date Intervals (Cont'd)

- (4) The Company determines that Access Service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Service the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual case Basis are provided with a Negotiated Interval.

3.2.2 Access Service Request Modifications

The Customer may request a modification of its Access Service Request prior to the Service Commencement Date. All modifications must be in writing using the industry Access Service Request process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a request modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access Service Order modification will apply as set forth below, on a per occurrence basis.

- (A) Service Commencement Date Charges: Access Service Request service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five (5) business days from the date of notification by the Customer, a Service Date Change Charge and an Expedite Charge will apply.

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd) (C)

3.2 Access Order (Cont'd)

3.2.2 Access Service Request Modifications (Cont'd)

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new Access Service Request with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date change. The applicable charges are set forth in Section 10.4.1(B) of this tariff.

(B) Design Change Charge: The Customer may request a Design Change to the Service Order. A Design Change is any change to an Access Service Request which requires an Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for the purpose of this subsection and will require issuance of a new Access Service Request and the cancellation of the original Access Service Request, the appropriate cancellation charges will apply.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. The applicable charges, as set forth in Section 10.4.1(C) of this tariff are in addition to any service Date Change Charges that may apply.

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd) (C)

3.2 Access Order (Cont'd)

3.2.2 Access Service Request Modifications (Cont'd)

(C) Expedited Order Charge: When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The request for an earlier service date may be received from the Customer prior to its issuance of an Access Service Request, or after the Access Service Request has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However, if, upon reviewing availability of equipment and scheduled workload, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis at the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this tariff will apply.

The Expedited Order Charge will apply on a per order, per occurrence basis, as specified in Section 10.4.1(E) of this tariff.

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd) (C)

3.2 Access Order (Cont'd)

3.2.3 Cancellation of an Access Service Request

A Customer may cancel an Access Service Request for the installation of Switched Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. A Customer may negotiate an extension of a service date of an Access Service Request for installation of new service or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the Access Service Request will be canceled and the appropriate Cancellation Charge will be applied.

Except as - herein, Cancellation Charges will apply as specified in Section 10.4.1(F) of this tariff.

If the cancellation occurs prior to the Company's receiving the Access Service Request, no charges shall apply.

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotion, the Company shall not be liable for such delay and the Customer may cancel the Access Service Request without incurring cancellation charges.

ACCESS SERVICE

3. ORDERING OPTIONS FOR SWITCHED SERVICE (Cont'd) (C)

3.2 Access Order (Cont'd)

3.2.4 Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month unless otherwise indicated in this tariff for a service.

(A) The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

- (1) A change in the identity of the Customer of record;
- (2) A move by the Customer to a different building;
- (3) A change in type of service;
- (4) A change in Switched Access Service Interface (i.e. DS-1 or DS-3);
- (5) A change in Switched Access Service Traffic Type.

(B) When Access Service is disconnected prior to the expiration of the minimum period, flat-rated recurring charges are applicable for the balance of the minimum period.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

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ACCESS SERVICE

8. **RESERVED FOR FUTURE USE**

(C)

(D)

(D)

ACCESS SERVICE

8. **RESERVED FOR FUTURE USE**

(C)

(D)

(D)

ACCESS SERVICE

8. **RESERVED FOR FUTURE USE**

(C)

(D)

(D)

ACCESS SERVICE

8. **RESERVED FOR FUTURE USE**

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.3 Reserved For Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.4 Other Services (Cont'd)

10.4.4 Miscellaneous Services (Cont'd)

(C) Additional Manual Testing - Switched Access

To First Point of Switching

Additional Tests

Gain-Slope,
C-Notched Noise and
any other agreed to
tests, per technician

See the rates for
Additional Labor as set
forth in 10.4.3 preceding

(D) Reserved for Future Use

(C)

(D)

(D)

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.4 Other Services (Cont'd)

10.4.4 Miscellaneous Services (Cont'd)

(E) Reserved for Future Use

(C)

(D)

(F) Maintenance of Service

(D)

Maintenance of Service Periods

Basic Time, Overtime
and Premium Time

See the rates for
Additional Labor as set
forth in 10.4.3 preceding.

ACCESS SERVICE

10. RATES AND CHARGES (Cont'd)

10.6 Reserved For Future Use

(C)

(D)

(D)