

## ACCESS SERVICE

CHECK SHEET

Title Page 1 and Pages 1 to 15-87 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date hereof.

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## ACCESS SERVICE

### 1. Application of Tariff

1.1 This tariff contains regulations, rates and charges applicable to the provision of Switched Access and other miscellaneous services, hereinafter referred to collectively as service(s), not subject to contracts. These services are provided to customers by the Issuing Carriers of this tariff, hereinafter the Telephone Company. This tariff also contains Access Ordering regulations and charges that are applicable when these services are ordered or modified by the customer.

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1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

## ACCESS SERVICE

2. General Regulations (Continued)2.3 Obligations of the Customer (Continued)2.3.10 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.11 Jurisdictional Reports and Certification Requirements

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(B) Jurisdictional Reports – Switched Access

For Switched Access Service, the Telephone Company cannot in all cases determine the jurisdictional nature of Customer traffic and its related access minutes. In such cases the Customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The following regulations govern such estimates, their reporting by the Customer and cases where the Telephone Company will develop jurisdictional percentages.

## ACCESS SERVICE

2. General Regulations (Continued)2.4 Payment Arrangements and Credit Allowances (Continued)2.4.1 Payment of Rates, Charges and Deposits (Continued)(G) Rounding of Charges

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

(H) Billing Corrections

When billing adjustments or credits are required to correct prior billed charges, any billing adjustment or credit will be limited to the six (6) month period prior to date incorrect billing was discovered.

2.4.2 Minimum Periods/Early Termination Liability

The minimum period for Switched Access DS3 Intermediate Transport Service is twelve months.

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Switched Access usage rated services have no minimum period.

The minimum period for which all other Access Service is provided and for which charges are applicable is one month, unless otherwise stated in a Term Agreement Plan entered into by Customer.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.

**ACCESS SERVICE****2. GENERAL REGULATIONS (Continued)****2.4 Payment Arrangements and Credit Allowances (Continued)****2.4.2 Minimum Periods/Early Termination Liability (Continued)**

(B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

(C) When a service has a term discount and is disconnected before the expiration of the term, Early Termination Liability Charges will apply. The charges are calculated by taking the monthly recurring rate multiplied by the remaining term multiplied by 50%. For example: If the monthly rate is \$2,000 and the months remaining on the term are 20, the charge would be \$2,000 x 20 x 50% for an Early Term Liability Charge of \$20,000.

**2.4.3 Cancellation of an Order for Service**

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

**2.4.4 Credit Allowance for Service Interruptions****(A) General**

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

**(B) When a Credit Allowance Applies**

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

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**ACCESS SERVICE****2. GENERAL REGULATIONS** (Continued)**2.4 Payment Arrangements and Credit Allowances** (Continued)**2.4.4 Credit Allowance for Service Interruptions** (Continued)**(B) When a Credit Allowance Applies** (Continued)

Credit allowances are computed as follows:

**(1) Flat Rated Switched Access Service Rate Elements**

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No credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or Major Fraction Thereof that the interruption continues.

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The monthly charges used to determine the credit shall be as follows:

**(a) Two-point Services**

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., channel mileage terminations, channel mileage facility and optional features and functions).

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**(b) Reserved for Future Use**

## ACCESS SERVICE

2. General Regulations (Continued)2.4 Payment Arrangements and Credit Allowances (Continued)2.4.4 Credit Allowance for Service Interruptions (Continued)(B) When a Credit Allowance Applies (Continued)(1) Flat Rated Switched Access Service Rate Elements (Continued) (T)(c) Multiplexed Services

For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service. When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the hub to a customer premises.

(d) Flat rated Switched Access rate elements

For flat rated Switched Access Service rate elements, the monthly charge shall be the total of all the monthly rate element charges associated with the service.

ACCESS SERVICE

2. General Regulations (Continued)

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.4 Credit Allowance for Service Interruptions (Continued)

(B) When a Credit Allowance Applies (Continued)

(1) Flat Rated Switched Access Service Rate Elements (Continued) (T)

**ACCESS SERVICE**

2. **GENERAL REGULATIONS** (Continued)

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.7 Access Services Provided by More Than One Telephone Company  
(Continued)

(B) Meet Point Billing

Meet Point Billing is required when an access service is provided by multiple Telephone Companies for Feature Groups C and D Switched Access Services.

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## ACCESS SERVICE

### 2. **GENERAL REGULATIONS** (Continued)

#### 2.4 Payment Arrangements and Credit Allowances (Continued)

##### 2.4.7 Access Services Provided by More Than One Telephone Company (Continued)

###### (B) Meet Point Billing (Continued)

###### (3) Determination of Meet Point Billed Transport and Channel Mileage Charges (Continued)

###### (e) For Feature Groups C and D.

- When the Entrance Facility and/or Multiplexing equipment is located within the operating territory of the Telephone Company, the Entrance Facility and/or Multiplexing charge will apply.
- The Billing Percentage (BP) is not applicable to the Entrance Facility or Multiplexer.

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## ACCESS SERVICE

### 2. **GENERAL REGULATIONS** (Continued)

#### 2.4 Payment Arrangements and Credit Allowances (Continued)

##### 2.4.7 Access Services Provided by More Than One Telephone Company (Continued)

##### (B) Meet Point Billing (Continued)

##### (3) Determination of Meet Point Billed Transport and Channel Mileage Charges (Continued)

- (g) When three or more Telephone Companies are involved in providing an Access Service, the intermediate Telephone Company(s) will determine the charges as set forth in (c) through (e) preceding. (T)  
Additionally, when a segment of the Direct Trunked Facility is measured to the intermediate office(s), the (T)  
Direct Trunked Termination are also applied at the intermediate Telephone Company(s) office(s). (T)

**ACCESS SERVICE**

2. **GENERAL REGULATIONS** (Continued)

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.7 Access Services Provided by More Than One Telephone Company (Continued)

(B) Meet Point Billing (Continued)

(3) Determination of Meet Point Billed Transport and Channel Mileage Charges (Continued)

(D)

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**ACCESS SERVICE**

2. **GENERAL REGULATIONS** (Continued)

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.7 Access Services Provided by More Than One Telephone Company  
(Continued)

(B) Meet Point Billing (Continued)

(3) Determination of Meet Point Billed Local Transport and Channel  
Mileage Charges (Continued)

(D)

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**ACCESS SERVICE**

2. **GENERAL REGULATIONS** (Continued)

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.7 Access Services Provided by More Than One Telephone Company  
(Continued)

(B) Meet Point Billing (Continued)

(3) Determination of Meet Point Billed Transport and Channel  
Mileage Charges (Continued)

(D)

(D)

## **ACCESS SERVICE**

### 2. **GENERAL REGULATIONS** (Continued)

#### 2.5 Connections

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

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**ACCESS SERVICE**

2. **GENERAL REGULATIONS** (Continued)

2.6 Definitions (Continued)

Central Office Maintenance Technician

The term "Central Office Maintenance Technician" denotes a Telephone Company employee who performs installation and/or repair work, including testing and trouble isolation, within the Telephone Company Central Office.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

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Channelize

The term "Channelize" denotes the process of multiplexing- demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

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## ACCESS SERVICE

### 2. **GENERAL REGULATIONS** (Continued)

#### 2.6 Definitions (Continued)

##### Coin Station

See Pay Telephone.

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##### Common Channel Signaling

The term "Common Channel Signaling" (CCS) denotes a high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

##### Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

**ACCESS SERVICE****2. GENERAL REGULATIONS (Continued)****2.6 Definitions (Continued)****Customer Designated Premises**

The term "Customer Designated Premises" denotes the premises specified by the customer for the provision of Access Service.

**Data Transmission (107 Type) Test Line**

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

**Decibel**

The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

**Decibel Reference Noise C-Message Weighting**

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

**Decibel Reference Noise C-Message Referenced to O**

The term "Decibel Reference Noise C-Message Referenced to O" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

**Detail Billing**

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Telephone Company.

**Digital Switched 56 Service**

A switched access optional feature available with Feature Group C and Feature Group D Access, which provides for data transmission at up to 56 Kilobits per second.

## ACCESS SERVICE

### 2. **GENERAL REGULATIONS** (Continued)

#### 2.6 Definitions (Continued)

##### Enhanced Service

The term "Enhanced Service", as defined in Part 64 of the F.C.C.'s Rules and Regulations, are services "...offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information; or involve subscriber interaction with stored information."

##### Entrance Facility

The term "Entrance Facility" denotes a Switched Access Service dedicated Transport facility between the customer's Central Office Hub and the Customer Premise Hub.

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##### Entry Switch

See First Point of Switching.

## ACCESS SERVICE

### 5. Access Ordering

#### 5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for the services provided.

An Access Order is an order to provide the customer with Switched Access or Access Related Service or to provide changes to existing services. (T)

The regulations, rates and charges for special construction are set forth in the appropriate tariff and are in addition to the regulations, rates and charges specified in this section.

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the order information required in 5.2 following, and in addition the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

**ACCESS SERVICE**5. **ACCESS ORDERING** (Continued)5.1 **General** (Continued)5.1.1 **Service Installation**

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company Service Interval Guide of applicable service dates. The Telephone Company will provide its Service Interval Guide upon written request. The intervals set forth in the Service Interval Guide represent the **minimum** period between receipt by the Telephone Company of an accurate and complete ASR from customer and provisioning of the Access service by the Telephone Company. These Intervals are guidelines that the Telephone Company will attempt to meet on a consistent basis; however, The Telephone Company makes no guaranty or warranty that the requested service will be provisioned in accordance with these intervals.

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The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six months.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 15.5.3 following.



ACCESS SERVICE

5. Access Ordering (Continued)

5.1 General (Continued)

5.1.3 Selection of Facilities for Access Orders

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When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.

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**ACCESS SERVICE**

5. **ACCESS ORDERING** (Continued)

5.2 Ordering Requirements (Continued)

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**ACCESS SERVICE**

5. **ACCESS ORDERING** (Continued)

5.3 Access Orders For Services Provided By More Than One Telephone Company  
(Continued)

5.3.2 Meet Point Billing Ordering (Continued)

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- (E) For initiation, additions, changes or deletions to the Interim NXX Translation code(s), the customer must place an order with the Telephone Company who provides the Interim NXX Translation. The customer must also provide a copy of the order to the Telephone Companies subtending the Interim NXX Translation office.

**ACCESS SERVICE**5. **ACCESS ORDERING** (Continued)5.4 Charges Associated with Access Ordering5.4.1 Access Order Charge

The Access Order Charge is applied to all customer requests for new Switched Access. In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Switched Access with the following exceptions:

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The Access Order Charge does not apply:

- When a Service Date Change Charge is applicable.
- When a Design Change Charge is applicable.
- To administrative changes as set forth in 6.2.5(B)(2) and 7.2.2(C)(3) following.
- When a change to a pending order does not result in the cancellation of the pending order and the issuance of a new order.
- When the Interim NXX Translation charge is applicable.
- When a Miscellaneous Service Order Charge is applicable.
- When a Presubscription Charge is applicable.
- When the Telephone Company initiated network reconfiguration requires a customer's existing access service to be reconfigured.
- When a service with an ICB rate is converted to a similar service with a non-ICB tariff rate prior to the expiration of the ICB.

## ACCESS SERVICE

5. Access Ordering (Continued)5.4 Charges Associated with Access Ordering (Continued)5.4.2 Miscellaneous Service Order Charge (Continued)

The charge does not apply to the following services since there would exist a pending service order:

- Additional Engineering,
- Overtime Installation,
- Standby Acceptance Testing,
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing,
- Additional Cooperative Acceptance Testing.

5.4.3 Access Order Change Charges

Access Order changes involve service date changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make reasonable effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order change, the Telephone Company will schedule a new service date as set forth in 5.1.2 preceding. All charges for Access Order change as set forth in 15.5 will apply on a per occurrence basis.

Any increase in the number of Switched Access Service lines, trunks, busy hour minutes of capacity will be treated as a new Access Order (for the increased amount only).

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## ACCESS SERVICE

5. Access Ordering (Continued)5.4 Charges Associated with Access Ordering (Continued)5.4.3 Access Order Change Charges (Continued)(B) Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes do not include a change of customer designated premises, first point of switching, or Feature Group type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

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The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge as set forth in 15.5 following will apply in addition to the charge for Additional Engineering as set forth in 15.5 following. If a change of service date is required, the Service Date Change Charge as set forth in 15.5 following will also apply. The Access Order Charge as specified in 15.5 following does not apply.

## ACCESS SERVICE

### 5. **ACCESS ORDERING** (Continued)

#### 5.5 Minimum Periods and Cancellations

##### 5.5.1 Minimum Periods

The minimum period for Switched Access DS3 Intermediate Transport Service is twelve months. (T)

Switched Access usage rated services have no minimum period.

The minimum period for which all other Access Service is provided and for which charges are applicable is one month, unless otherwise stated in a Term Agreement Plan entered into by Customer.

##### 5.5.2 Development of Minimum Period Charges

When Access Service is disconnected after commencement of service, but prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period plus Early Termination Liability (Reference 2.4.2 (A-C)) if service was purchased with a term rate.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring charges plus any nonrecurring and/or Special Construction charge(s) that may be due.

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## ACCESS SERVICE

5. Access Ordering (Continued)5.5 Minimum Period and Cancellations (Continued)5.5.3 Cancellation of an Access Order (Continued)

- (B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:
- (1) Installation of Switched Access facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred. (T)
  - (2) Where the customer cancels an Access Order prior to the start of installation of access facilities.
  - (3) Where installation of access facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.
    - (a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way, 3<sup>rd</sup> party leased facilities, and other associated costs;
    - (b) The minimum period charges for Switched Access ordered by the customer, as set forth in 5.5.2 preceding. (T)
- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.



## ACCESS SERVICE

5. Access Ordering (Continued)5.5 Minimum Period and Cancellations (Continued)5.5.3 Cancellation of an Access Order (Continued)

- (D) If the Telephone Company misses a service date by more than 30 days and such delay is not requested or caused by the customer (excluding those circumstances where the date is missed due to acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

5.5.4 Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks, busy hour minutes of capacity will be treated as a partial cancellation and charges will be determined as set forth in 5.5.3(B) preceding.

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5.6 Hub Locations5.6.1 TDS Metrocom, LLC

CLLI (8 character)	3 character CLLI	Direct Trunk Transport Available	Domestic or COLO	CITY	STATE
MDSNWI11	H06	No	FACILITY HUB	MADISON	WI
MDSNWI16	H02	No	FACILITY HUB	MADISON	WI
MDSNWI12	H03	No	FACILITY HUB	MADISON	WI
MDSNWI14	H00	No	FACILITY HUB	MADISON	WI
MDSNWI13	H00	No	FACILITY HUB	MADISON	WI
MDTNWIXA <sup>1</sup>	H02	No	FACILITY HUB	MIDDLETON	WI
MDTNWIXB <sup>1</sup>	H03	No	FACILITY HUB	MADISON	WI
MDSNWI0J	H02	Yes	FACILITY HUB	MADISON	WI
BELTWI01	H08	No	FACILITY HUB	BELOIT	WI
JNVLWI01	H09	No	FACILITY HUB	JANESVILLE	WI
RCFRILRE	H14	No	FACILITY HUB	ROCKFORD	IL
RCFRILRT	H20	No	FACILITY HUB	ROCKFORD	IL
SGTNWI11	H04	No	FACILITY HUB	STOUGHTON	WI
APPLWI01	H15	No	FACILITY HUB	APPLETON	WI
DEPRWI11	H05	No	FACILITY HUB	DEPERE	WI
GNBYWI01	H06	No	FACILITY HUB	GREEN BAY	WI

<sup>1</sup> Hub Location grandfathered to customers using routes as of August 26, 2009

**ACCESS SERVICE**

7. **SPECIAL ACCESS SERVICE**

Per FCC Order 17-43, Special Access Services have been de-tariffed, effective August 1, 2020. These services can now be found within the Company's online Special Access Services Catalog, located at: [www.tdstelecom.com/tariffs/](http://www.tdstelecom.com/tariffs/).

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**ACCESS SERVICE**

10. Reserved For Future Use

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ACCESS SERVICE

11. Additional Engineering, Additional Labor and Miscellaneous Services (Continued)

11.3 Miscellaneous Services (Continued)

11.3.1 Testing Services (Continued)

(A) Switched Access Service (Continued)

(4) Obligations of the Customer

- (A) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support routine testing.
- (B) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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ACCESS SERVICE

11. Additional Engineering, Additional Labor and Miscellaneous Services (Continued)

11.3 Miscellaneous Services (Continued)

11.3.1 Testing Services (Continued)

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ACCESS SERVICE

13. Access Service Interfaces and Transmission Specifications (Continued)

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13. Access Service Interfaces and Transmission Specifications (Continued)

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13. Access Service Interfaces and Transmission Specifications (Continued)

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13. Access Service Interfaces and Transmission Specifications (Continued)

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ACCESS SERVICE

13. Access Service Interfaces and Transmission Specifications (Continued)

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## ACCESS SERVICE

15. Rates and Charges – TDS Metrocom (Continued)15.2 End User Access Service

Regulations concerning End User Access Service are set forth in Section 4 proceeding.

(A) The rates for End User Common Line are:

	<u>Rate Per Month</u>	
(1) Primary Residence		
- Individual line or trunk, each		
State of Wisconsin		
Appleton, New Berlin, Madison & Stoughton Market Areas	\$6.50	(T)
Middleton Market Area	6.50	
Fitchburg Central, Monona, Sun Prairie, Cottage Grove, McFarland, Merrimac, Oregon, Portage, Sauk City, Baraboo, DeForest/Windsor, Witwen, Stevens Point, & Wausau Market Areas	No Charge	(T)
State of Illinois	6.50	
State of Michigan	6.50	
State of Minnesota	6.50	
State of North Dakota	6.50	
State of New Hampshire	6.50	
State of Idaho	No Charge	
State of Washington	No Charge	
(2) Non-Primary Residence		
- Individual line or trunk, each		
State of Wisconsin		
Appleton, New Berlin, Madison & Stoughton Market Areas	\$6.50	(T)
Middleton Market Area	6.50	
Fitchburg Central, Monona, Sun Prairie, Cottage Grove, McFarland, Merrimac, Oregon, Portage, Sauk City, Baraboo, DeForest/Windsor, Witwen, Stevens Point, & Wausau Market Areas	No Charge	(T)
State of Illinois	6.50	
State of Michigan	6.50	
State of Minnesota	6.50	
State of North Dakota	6.50	
State of New Hampshire	6.50	
State of Idaho	No Charge	
State of Washington	No Charge	

## ACCESS SERVICE

15. Rates and Charges – TDS Metrocom (Continued)15.2 End User Access Service (Continued)

## (A) The rates for End User Common Line are: (Continued)

	Rate Per Month	
(3) Single Line Business Subscriber		
- Individual line or trunk, each		
State of Wisconsin		
Appleton, New Berlin, Middleton, Madison, & Stoughton Market Areas	\$7.00	(T)
Fitchburg Central, Monona, Sun Prairie, Cottage Grove, McFarland, Merrimac, Oregon, Portage, Sauk City, Baraboo, DeForest/Windsor, Witwen, Stevens Point, & Wausau Market Areas	No Charge	(T)
State of Illinois	7.00	
State of Michigan	7.00	
State of Minnesota	7.00	
State of North Dakota	7.00	
State of New Hampshire	6.50	
State of Idaho	No Charge	
State of Washington	No Charge	
(4) Multi-line Business Subscribers, including Centrex CO and CO-Like		
- Individual line or trunk, each		
State of Wisconsin		
Appleton, New Berlin, Madison & Stoughton Market Areas	\$7.00	(T)
Middleton Market Area	7.00	
Fitchburg Central, Monona, Sun Prairie, Cottage Grove, McFarland, Merrimac, Oregon, Portage, Sauk City, Baraboo, DeForest/Windsor, Witwen, Stevens Point, & Wausau Market Areas	No Charge	(T)
State of Illinois	7.50	
State of Michigan	7.50	
State of Minnesota	7.50	
State of North Dakota	7.50	
State of New Hampshire	9.20	
State of Idaho	No Charge	
State of Washington	No Charge	

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## ACCESS SERVICE

15. Rates and Charges – TDS Metrocom (Continued)15.2 End User Access Service (Continued)

(A) The rates for End User Common Line are: (Continued)

	Rate Per Month	
(5) ISDN BRI		
- Per facility		
State of Wisconsin		
Appleton, New Berlin, Madison & Stoughton Market Areas	\$7.00	(T)
Middleton Market Area	7.00	
Fitchburg Central, Monona, Sun Prairie, Cottage Grove, McFarland, Merrimac, Oregon, Portage, Sauk City, Baraboo, DeForest/Windsor, Witwen, Stevens Point, & Wausau Market Areas	No Charge	(T)
State of Illinois	7.00	
State of Michigan	7.00	
State of Minnesota	7.00	
State of North Dakota	7.00	
State of Idaho	No Charge	
State of Washington	No Charge	
(6) ISDN PRI, DS1		
- Per Facility		
State of Wisconsin		
Appleton, New Berlin, Middleton, Madison & Stoughton Market Areas	\$27.30	(T)
Fitchburg Central, Monona, Sun Prairie, Cottage Grove, McFarland, Merrimac, Oregon, Portage, Sauk City, Baraboo, DeForest/Windsor, Witwen, Stevens Point, & Wausau Market Areas	No Charge	(T)
State of Illinois	25.00	
State of Michigan	29.25	
State of Minnesota	32.25	
State of North Dakota	44.75	
State of Idaho	No Charge	
State of Washington	No Charge	

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

15.4 Special Access Service

Per FCC Order 17-43, Special Access Services have been de-tariffed, effective August 1, 2020. These services can now be found within the Company's online Special Access Services Catalog, located at: [www.tdstelecom.com/tariffs/](http://www.tdstelecom.com/tariffs/).

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

(D)

(D)

**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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(D)

**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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Issued: July 30, 2020

Effective: August 1, 2020

TDS Metrocom, LLC  
525 Junction Road  
Madison Wisconsin 53717

**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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(D)

**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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15. **RATES AND CHARGES – TDS METROCOM** (Continued)

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**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

(D)

(D)

**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

(D)

(D)

**ACCESS SERVICE**

15. **RATES AND CHARGES – TDS METROCOM** (Continued)

15.5 Other Services (Continued)

15.5.4 Miscellaneous Services (Continued)

(C) Additional Manual Testing – Switched Access

To First Point  
Of Switching

Additional Tests

Each Half  
Hour or  
Fraction  
Thereof

Any other agreed to  
tests, per technician

See the rates  
for additional  
Labor as set  
forth in 15.5.3(C)  
preceding

(D)

(D)

## ACCESS SERVICE

15. **RATES AND CHARGES – TDS METROCOM** (Continued)15.5 Other Services (Continued)15.5.4 Miscellaneous Services (Continued)

(D)

(D)

(F) Maintenance of ServiceMaintenance of Service  
PeriodsEach Half  
Hour or  
Fraction  
ThereofBasic Time, Overtime\*  
and Premium Time\*See the rates  
for Additional  
Labor as set  
forth in 15.5.3(C)  
preceding

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\* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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**ACCESS SERVICE**15. **RATES AND CHARGES – TDS METROCOM** (Continued)15.8 Telecommunications Service Priority

		Non-Recurring <u>Rate</u>
15.8.1	Priority Installation or Restoration Activation	
(A)	Prime Service Vendor (Type 1 or 2 Service)	\$136.00
(B)	Prime Service Vendor (Type 3 Service)	\$136.00
		Monthly <u>Rate</u>
15.8.2	Priority Restoration Maintenance and Administration	
(A)	Prime Service Vendor (Type 1 or 2 Service)	\$3.00
(B)	Prime Service Vendor (Type 3 Service)	\$3.00

(D)  
|  
(D)