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ACCESS SERVICE

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4. End User Access Service

4.1 General Description

The Telephone Company will provide End User Access Service to end users who obtain local exchange service from the Telephone Company under its local exchange tariffs.

End User Access provides for the use of an End User Common Line (EUCL) service by an end user.

Use of a Common Line is provided 24 hours a day, seven days a week.

4.2 Limitations

- (A) A telephone number is not provided with End User Access.
- (B) Detail billing is not provided with End User Access.
- (C) Directory listings are not included with End User Access.
- (D) Intercept arrangements are not included with End User Access.
- (E) Lifeline Assistance plans may eliminate End User Access Charges to certain qualifying end users.

4.3 Liability

The regulations as set forth in Section 2.1.3 preceding apply to a customer provided with End User Access Services.

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4. End User Access Service (Cont'd)4.4 Provision and Ownership of Telephone Numbers

The customer has no property right to the telephone number assignment or any other call number designation associated with End User Access. The Telephone Company reserves the right to assign, designate or change such numbers, or the Telephone Company serving Central Office prefixes associated with numbers, when reasonably necessary in the conduct of its business.

4.5 Undertaking of the Telephone Company

- (A) The Telephone Company will provide the use of an EUCL for access to interstate access services when the end user obtains local telephone exchange service.
- (B) The Telephone Company will be responsible for contacts and arrangements with end users for the billing of End User Access charges.
- (C) When an EUCL is provided to the end user, the Telephone Company will bill the EUCL and Access Recovery Charge (ARC) rate elements.

4.6 Obligations of Radio Common Carriers

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

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4. End User Access Service (Cont'd)4.7 Payment Arrangements and Credit Allowance(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

(B) Cancellation of Application

End User Access is canceled when the order for the associated service is canceled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will also be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When there is an interruption to End User Access, no credit will be allowed for an interruption of less than 24 hours. The customer will be credited for an interruption of 24 hours or more at the rate of 1/30th of the Common Line per month charge for End User Access for each period of 24 hours or major fraction thereof that the interruption continues from the time of notice to the Telephone Company that an interruption has occurred.

(E) Temporary Suspension of Service

When an End User temporarily suspends its Local Exchange Service which is associated with End User FIA, the credit allowance for the Common Line and the Access Recovery Charge (ARC) is the same as that for the associated Local Exchange Service as set forth in the local general services tariffs.

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4. End User Access Service (Cont'd)4.8 Rate Regulations4.8.1 Who is Billed

EUCL per month charges will be billed to the end user of the associated Local Exchange Service. When end user local service is provided by a local service provider that resells local service (reseller), the reseller will be charged the end user access charge.

4.8.2 Access Recovery Charge (ARC)

The ARC is assessed when an end user or reseller obtains local exchange service from the Telephone Company, and is a per month rate that is assessed to the end user or reseller of the associated local exchange service.

Multiparty Service

The EUCL charge for each multiparty subscriber shall be assessed as if such subscriber had subscribed to a single party service.

4.8.3 Integrated Services Digital Network Line Port

End Users subscribing to Integrated Services Digital Network-Base Rate Interface (ISDN-BRI) and Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) will be assessed an ISDN line port charge. When end user ISDN-BRI or ISDN-PRI is provided by a local service provider that resells local service (reseller), the reseller will be assessed the ISDN line port charge.

(M) Certain material formerly found on this page can now be found on Original Page 4-4.1

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4. End User Access Service (Cont'd)4.8 Rate Regulations4.8.4 Business Services(A) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty service included, and when this local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL Single Line Business - Individual line or trunk rate as set forth in Section 20 following, applies to each such business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, pay telephone and multiparty service included, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL Multiline Business - Individual line or trunk rate as set forth in Section 20 following, applies to each such Multiline Business individual line or trunk. In the case of a multiparty service each party is deemed to be a user of an EUCL.

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4. End User Access Service (Cont'd)4.8 Rate Regulations (Cont'd)4.8.4 Business Services (Cont'd)(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL-Centrex CO rate as set forth in Section 20 following applies to each business line or trunk.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO and CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student faculty dormitory (residential) quarters as set forth in Section 20 following. Business charges for lines to the university, college or school offices will apply as set forth in Section 20 following. Charges shall be based on the number of the residence and business lines reported to the Telephone Company by the end user.

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4. End User Access Service (Cont'd)4.8 Rate Regulations (Cont'd)4.8.5 Radio Common Carriers

End User Access charges do not apply for each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment.

End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, (as defined in Part 22 of the FCC Rules and Regulations), which is not also in the business of providing landline local exchange telephone service.

4.8.6 Remote Call Forwarding

End User Access charges do not apply for each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs.

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4. End User Access Service (Cont'd)4.8 Rate Regulations (Cont'd)4.8.7 Residence Services(A) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) in a state, and multiparty service included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL Residence - Individual line or trunk rate as set forth in Section 20 following, applies to each such local residence exchange service. In the case of multiparty service each party is deemed to be a user of an EUCL.

Through: December 31, 1998:

End User residence common line rates are applied as primary or non-primary. Primary residence end user common line rates will apply to only one line, when the customer has more than one line billed on a single account for the same service name at the same service address.

Non-primary residence end user common line rates will apply to all residence lines that are not primary residence lines.

Effective: January 1, 1999:

End User residence common line rates are applied as primary or non-primary. Primary residence end user common line rates will apply to only one line at a service location.

Non-primary residence end user common line rates will apply to all residence lines that are not primary residence lines as stated above.

(B) Centrex CO and CO-Like Dormitory Service

Regulations concerning the application of EUCL charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO-like service are set forth in 4.8.4(C) preceding.



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4. End User Access Service (Cont'd)

4.8 Rate Regulations (Cont'd)

4.8.8 Telephone Lifeline Assistance

The primary residence end user common line charge and ARC shall be reduced by 100% for lifeline service.

4.8.9 Integrated Services Digital Network (ISDN)

(A) ISDN Primary Rate Interface Service (PRI)

When an end user is provided ISDN PRI service in a state, the EUCL ISDN PRI rate applies as set forth in Section 20 following. Each ISDN PRI service will be assessed the equivalent of five Multi-Line Business ARC charges.

(B) ISDN Basic Rate Interface Service (BRI)

When an end user is provided ISDN BRI service in a state, the EUCL ISDN BRI rate applies as set forth in Section 20 following.