

**ACCESS SERVICE**2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(C) Payment Dates and Late Payment Penalties (Cont'd)

- (2) Further, if no payment is received by the payment date or if a payment or any portion of a payment is received by the Telephone Company after the payment date as set forth in (1) preceding, or if a payment or any portion of a payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the payment or the portion of the payment not received by the payment date times a late factor. The late factor shall be the lesser of:
- (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
- (b) 0.000292 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.
- (3) The Telephone Company will waive any late payment penalties that customers incur because of their economic circumstances due to the President's declaration of a national emergency related to the COVID-19 pandemic.

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Transmittal No. XXX

**ACCESS SERVICE**8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.5 Rate Regulations(E) Rate Categories (Cont'd)

Rates and charges are as set forth in Section 17, following, for ADSL Access Service, ADSL Access Service under the DSL Access Services Wholesale Rate Plan described in Section 8.3, when offered by the Telephone Company and ADSL Access Service under the DSL Access Services Wholesale Pricing Plan as described in Section 8.4, when offered by the Telephone Company. Additionally, rates and charges are as set forth in Section 17 for the DSL Extended Transport.

The nonrecurring installation charge will be waived for any ADSL Access Service installed after March 31, 2020 for teleworking or remote schooling due to the President's declaration of a national emergency related to the COVID-19 pandemic. This includes ADSL Access Services under the DSL Access Services Wholesale Pricing Plan in Section 8.5.1, following.

The Telephone Company will waive the early termination fee for any ADSL Access Service installed for teleworking or remote schooling due to the President's declaration of a national emergency related to the COVID-19 pandemic that is disconnected prior to satisfying the minimum period.

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