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TABLE 1
SMS/800 TFN REGISTRY - COMPARISON of CURRENT and PROPOSED RATES

| ITEM NO. | RESPORG SERVICE/RATE ELEMENT | CURRENT RATES (a) | PROPOSED RATES (b) | \$ CHANGE (c) = (b-a) | % CHANGE (d) = (c/a) | REVENUE IMPACT (e) |
|------------|---|----------------------|-----------------------|--------------------------|-------------------------|-----------------------|
| 1 | Service Est. - First Logon ID | \$ 691.09 | \$ 701.53 | \$10.44 | 1.51% | \$157 |
| 2 | Service Est. - Add'l. Logon ID | \$ 109.56 | \$ 111.22 | \$1.66 | 1.52% | \$971 |
| 3 | Security Key, per Security Key issued | \$ 160.33 | \$ 162.11 | \$1.78 | 1.11% | \$61 |
| 4 | Service Restoration (post suspension) | \$ 126.03 | \$ 127.86 | \$1.83 | 1.45% | \$0 |
| 5 | Access: Non-Dedicated | \$ 28.44 | \$ 28.88 | \$0.44 | 1.55% | \$3,557 |
| 6 | Access: Ded. (non-MGI) | \$ 38.28 | \$ 37.30 | -\$0.98 | -2.56% | -\$1,987 |
| 7 | Access: Ded. (MGI) | \$ 203.20 | \$ 213.85 | \$10.65 | 5.24% | \$5,964 |
| 8 | Customer Reports | | | | | |
| 8a | On-line Reports | \$ 21.25 | \$ 21.08 | -\$0.17 | -0.80% | -\$19 |
| 8b | Off-line Reports, per hour | \$ 181.46 | \$ 180.53 | -\$0.93 | -0.51% | -\$9 |
| 9 | MGI/WSI Add'l Resp Org Testing per Hour | \$ 200.00 | \$ 200.00 | \$0.00 | 0.00% | \$0 |
| 10 | Batch Update Testing per Hour | \$ 59.94 | \$ 60.04 | \$0.10 | 0.17% | \$0 |
| 11 | Batch Update | \$ 24.38 | \$ 24.88 | \$0.50 | 2.05% | \$37 |
| 12 | RESPORG Change | \$ 12.22 | \$ 12.41 | \$0.19 | 1.55% | \$209 |
| 13 | Cust. Rcrd. Admn. | \$ 0.1163 | \$ 0.1234 | \$0.0071 | 6.10% | \$3,520,701 |
| Net Impact | | | | | | \$3,529,641 |

Notes:

1. Column (b) source is Table 6, column (c).
2. Column (e) is the product of column (c) and Table 3, column (d).
3. Item No. 13 Column (b) includes the impact of the 833 Auction

TABLE 2
SMS/800 TFN REGISTRY - REVENUE REQUIREMENT SUMMARY

| ITEM NO | BUDGET ELEMENT | Prior Revenue Requirement 2/15/19 - 2/14/20 | Past Year Actual 2/15/19 - 2/14/20 | Past Year Variance | Projected Revenue Requirement 2/15/20 - 2/14/21 |
|------------|---|---|---------------------------------------|-----------------------|--|
| | | (a) | (b) | (c)=(b-a) | (d) |
| 1 | <i>SMS/800 Operation & Administration</i> | 38,452,268 | 38,591,437 | 139,168 | 41,122,051 |
| 2 | <i>Data Center Operations</i> | 18,812,112 | 21,552,075 | 2,739,963 | 18,478,534 |
| 3 | <i>Software Support</i> | 3,574,344 | 3,720,649 | 146,305 | 3,857,655 |
| 4 | <i>Total (items 1+2+3)</i> | 60,838,725 | 63,864,161 | 3,025,436 | 63,458,240 |

Notes:

1. Column (a) reflects projection for the prior filing
2. Column (b) reflects actual costs for period of February 15, 2019 through November 2019 plus projected costs for period of December 1, 2019 through February 14, 2020.
3. Column (c) is the difference between Column (b) and Column (a) amounts (past year projected and actual cost).
4. Column (d) is the revenue requirement projected for the future year period of February 15, 2020 through February 14, 2021.
5. SMS/800 Operation & Administration includes Help Desk and the impact of the 833 auction (in column d)

TABLE 2A

SMS/800 TFN REGISTRY - REVENUE REQUIREMENT DETAIL (CONFIDENTIAL-PROPRIETARY Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.)

CONFIDENTIAL-PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.

TABLE 2B

**SMS/800 TFN REGISTRY - RESP ORG REVENUE (CONFIDENTIAL-PROPRIETARY .
Non-Public Financial Information in Support of Tariff Filing. Not for Public
Disclosure.)**

CONFIDENTIAL-PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure

TABLE 3A
SMS/800 TFN REGISTRY: CRA DEMAND DATA

| | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| 1993 | | | | | 3,010,536 | 3,057,738 | 3,082,959 | 3,171,217 | 3,189,910 | 3,291,276 | 3,413,024 | 3,513,029 | 25,729,689 |
| 1994 | 3,530,146 | 3,641,213 | 3,920,350 | 3,994,509 | 4,027,382 | 4,299,018 | 4,533,949 | 4,833,080 | 5,047,818 | 5,264,202 | 5,481,648 | 5,657,047 | 54,230,362 |
| 1995 | 5,780,592 | 5,976,917 | 6,143,859 | 6,353,798 | 6,577,347 | 6,781,100 | 6,829,783 | 6,845,507 | 6,883,147 | 6,941,020 | 6,981,109 | 6,980,352 | 79,074,531 |
| 1996 | 6,689,437 | 6,935,024 | 7,337,266 | 7,664,377 | 7,880,087 | 8,160,941 | 8,439,726 | 8,738,184 | 9,046,918 | 9,343,158 | 9,666,104 | 9,950,184 | 99,851,406 |
| 1997 | 10,103,675 | 10,304,718 | 10,563,886 | 10,851,251 | 11,091,599 | 11,296,361 | 11,662,373 | 11,986,080 | 12,403,293 | 12,864,596 | 13,191,511 | 13,387,120 | 139,706,463 |
| 1998 | 13,588,577 | 13,787,956 | 13,985,025 | 14,317,589 | 14,785,536 | 15,086,551 | 15,358,650 | 15,653,090 | 15,942,127 | 16,195,303 | 16,500,143 | 16,730,285 | 181,930,832 |
| 1999 | 16,880,002 | 17,047,544 | 17,288,406 | 17,676,100 | 18,047,277 | 18,377,443 | 18,607,845 | 19,034,305 | 19,414,611 | 19,679,782 | 20,085,221 | 20,465,301 | 222,603,837 |
| 2000 | 20,811,924 | 21,154,106 | 21,316,195 | 21,643,967 | 21,923,011 | 22,160,717 | 22,388,709 | 22,790,689 | 23,251,813 | 23,514,618 | 23,894,584 | 24,094,945 | 268,945,278 |
| 2001 | 24,270,379 | 24,363,754 | 24,380,714 | 24,521,736 | 24,488,361 | 24,526,559 | 24,505,838 | 24,450,819 | 24,462,339 | 24,424,360 | 24,373,791 | 24,402,684 | 293,171,334 |
| 2002 | 24,454,646 | 24,486,725 | 24,500,170 | 24,558,595 | 24,373,991 | 23,979,741 | 23,847,039 | 23,550,362 | 23,283,764 | 23,292,077 | 23,431,006 | 23,477,381 | 287,235,497 |
| 2003 | 23,530,145 | 23,516,563 | 23,577,331 | 23,616,524 | 23,429,077 | 23,274,761 | 22,950,144 | 22,497,523 | 22,200,086 | 21,852,694 | 21,864,645 | 21,962,635 | 274,272,128 |
| 2004 | 21,938,762 | 21,901,686 | 21,971,389 | 22,117,504 | 22,055,083 | 22,200,549 | 22,340,281 | 22,498,495 | 22,644,552 | 22,835,924 | 22,966,963 | 23,064,354 | 268,535,542 |
| 2005 | 23,229,089 | 23,346,549 | 23,201,081 | 23,134,450 | 23,330,814 | 23,527,391 | 23,463,699 | 23,596,503 | 23,599,853 | 23,515,387 | 23,522,065 | 23,447,553 | 280,914,434 |
| 2006 | 23,436,029 | 23,390,553 | 23,313,796 | 23,344,209 | 23,249,544 | 23,338,156 | 23,456,038 | 23,577,101 | 23,581,585 | 23,632,598 | 23,451,676 | 23,416,077 | 281,187,362 |
| 2007 | 23,458,052 | 23,479,780 | 23,537,574 | 23,600,896 | 23,708,424 | 23,984,983 | 23,913,593 | 24,025,358 | 24,074,746 | 24,146,681 | 24,265,066 | 24,293,987 | 286,489,140 |
| 2008 | 24,305,220 | 24,419,142 | 24,908,356 | 25,075,600 | 25,182,376 | 25,253,327 | 25,386,564 | 25,357,385 | 25,373,347 | 25,303,282 | 25,480,387 | 25,532,028 | 301,577,014 |
| 2009 | 25,428,356 | 25,450,217 | 25,463,388 | 25,753,903 | 25,638,480 | 25,813,404 | 25,906,157 | 25,987,980 | 26,129,659 | 26,204,661 | 26,321,186 | 26,518,317 | 310,615,708 |
| 2010 | 26,671,316 | 26,835,864 | 27,159,315 | 27,629,543 | 27,851,317 | 28,448,726 | 28,662,447 | 28,868,631 | 29,132,765 | 29,174,057 | 29,299,271 | 29,435,086 | 339,168,338 |
| 2011 | 29,490,916 | 29,572,042 | 29,875,855 | 30,256,897 | 30,384,758 | 30,628,911 | 30,719,311 | 31,218,636 | 31,456,154 | 31,588,239 | 31,603,059 | 31,652,166 | 368,446,944 |
| 2012 | 31,911,342 | 31,959,949 | 32,043,250 | 32,486,339 | 32,916,359 | 32,958,457 | 33,034,558 | 33,057,957 | 33,209,197 | 33,268,132 | 33,561,777 | 33,901,912 | 394,309,229 |
| 2013 | 34,050,911 | 34,200,096 | 34,374,418 | 35,790,677 | 36,011,525 | 36,257,490 | 36,428,981 | 36,286,329 | 36,335,887 | 36,484,946 | 36,618,683 | 36,988,857 | 429,828,799 |
| 2014 | 37,297,942 | 37,439,346 | 37,533,910 | 38,053,428 | 38,281,020 | 38,431,219 | 38,539,262 | 38,662,165 | 38,825,322 | 39,025,555 | 39,149,806 | 39,448,712 | 460,687,687 |
| 2015 | 39,771,343 | 39,862,978 | 39,898,403 | 40,121,670 | 40,181,727 | 40,154,223 | 40,103,415 | 40,286,633 | 40,473,226 | 40,482,416 | 40,611,930 | 40,671,501 | 482,619,467 |
| 2016 | 40,523,048 | 40,344,882 | 40,471,515 | 40,626,166 | 40,684,297 | 40,951,469 | 41,381,551 | 41,421,768 | 41,316,274 | 41,271,836 | 41,424,127 | 41,427,082 | 491,844,016 |
| 2017 | 41,358,307 | 41,470,705 | 41,452,754 | 41,272,963 | 41,389,195 | 41,431,202 | 41,526,715 | 41,161,622 | 41,232,762 | 41,483,622 | 41,534,784 | 41,364,624 | 496,679,255 |
| 2018 | 41,490,611 | 41,396,193 | 41,228,168 | 41,441,516 | 41,553,869 | 41,610,633 | 41,694,894 | 41,782,181 | 41,693,766 | 41,665,817 | 41,819,238 | 41,827,760 | 499,204,646 |
| 2019 | 41,615,256 | 41,764,372 | 41,782,398 | 41,946,781 | 41,917,865 | 41,919,965 | 41,857,919 | 41,756,295 | 41,699,154 | 41,581,808 | 41,496,399 | 41,410,990 | 500,749,201 |
| 2020 | 41,371,844 | 41,332,698 | 41,293,553 | 41,311,524 | 41,329,494 | 41,347,465 | 41,336,878 | 41,326,291 | 41,315,703 | 41,319,395 | 41,323,087 | 41,326,779 | 495,934,711 |
| 2021 | 41,323,331 | 41,319,883 | 41,316,435 | 41,316,557 | 41,316,679 | 41,316,801 | 41,315,138 | 41,313,475 | 41,311,812 | 41,311,042 | 41,310,272 | 41,309,501 | 495,780,928 |

Notes:

1. Demand quantities for May 1993 through November 2019 are actual amounts.
2. Demand quantities for December 2019 through February 2021 (in bold italics) are projected amounts.

TABLE 3
SMS/800 TFN REGISTRY - DEMAND SUMMARY

| ITEM NO. | SERVICE/RATE ELEMENT | Prior Projected Demand | Actual Demand | Past Period Variance | Projected Demand |
|----------|---|------------------------|-------------------|----------------------|-------------------|
| | | 2/15/19 - 2/14/20 | 2/15/19 - 2/14/20 | | 2/15/20 - 2/14/21 |
| | | (a) | (b) | (c)=(b-a) | (d) |
| 1 | Service Est. - First Logon ID | 15.0 | 11 | (5) | 15.0 |
| 2 | Service Est. - Add'l. Logon ID | 465.0 | 447 | (19) | 585.0 |
| 3 | Security Key, per Security Key issued | 35.0 | 62 | 27 | 34.0 |
| 4 | Resp Org Restoration (post suspension) | 2.0 | 0 | (2) | - |
| 5 | Access: Non-Dedicated | 9,072.0 | 7,732 | (1,340) | 8,085.0 |
| 6 | Access: Ded. (non-MGI) | 2,448.0 | 2,502 | 54 | 2,028.0 |
| 7 | Access: Ded. (MGI) | 684.0 | 679 | (5) | 560.0 |
| 8 | Customer Reports | | | | |
| 8a | On-line Reports | 128.0 | 77 | (51) | 110.0 |
| 8b | Off-line Reports, per hour | 8.0 | 3.7 | (4.3) | 10.0 |
| 9 | MGI/WSI Add'l Resp Org Testing per Hour | - | 1 | 1 | - |
| 10 | Batch Update Testing per Hour | - | 0.00 | 0 | - |
| 11 | Batch Update | 96 | 16 | (80) | 74 |
| 12 | RESPORG Change | 1,385 | 1,021 | (364) | 1,100 |
| 13 | Cust. Rcrd. Admn. | 501,670,295 | 500,074,116 | (1,596,179) | 495,873,383 |

Notes:

1. Column (a) reflects the projected demand filed for the period of February 15, 2019 through February 14, 2020.
2. Column (b) reflects actual demand for February 15, 2019 through November 14, 2019. Projections for remainder of tariff period are included. Details for Cust. Rcrd. Admn. demand (item 1) are found in Table 3A.
3. Column (c) reflects difference between the projected demand and actual demand for the period February 15, 2019 through February 14, 2020.
4. Column (d) reflects projected demand for period of February 15, 2020 through February 14, 2021.

TABLE 4
SMS/800 TFN REGISTRY - DISTRIBUTION of REVENUE REQUIREMENT

| ITEM NO. | RESPORG SERVICE/RATE ELEMENTS | <u>SMS/800 OPER & ADM</u> | | DATA CENTER OPERATION | SOFTWARE SUPPORT | TOTAL REV REQ |
|----------|---|-------------------------------|----------------------|-----------------------|---------------------|----------------------|
| | | <i>Help Desk</i> | <i>All Other</i> | | | |
| | | <i>Operation</i> | <i>Oper&Adm</i> | | | |
| | | (a) | (b) | (c) | (d) | (e)=(a+b+c+d) |
| | Total Rev Req = | \$ 2,444,584 | \$ 38,677,467 | \$ 18,478,534 | \$ 3,857,655 | \$ 63,458,240 |
| 1 | Service Est. - First Logon ID | \$ 10,523 | \$ - | \$ - | \$ - | \$ 10,523 |
| 2 | Service Est. - Add'l. Logon ID | \$ 65,062 | \$ - | \$ - | \$ - | \$ 65,062 |
| 3 | Security Key, per Security Key issued | \$ 4,072 | \$ - | \$ 1,440 | \$ - | \$ 5,512 |
| 4 | Resp Org Restoration (post suspension) | \$ - | \$ - | \$ - | \$ - | \$ - |
| 5 | Access: Non-Dedicated | \$ 24,171 | \$ - | \$ 209,349 | \$ - | \$ 233,519 |
| 6 | Access: Ded. (non-MGI) | \$ - | \$ - | \$ 75,645 | \$ - | \$ 75,645 |
| 7 | Access: Ded. (MGI) | \$ - | \$ - | \$ 119,758 | \$ - | \$ 119,758 |
| 8 | Customer Reports | | | | | |
| 8a | On-line Reports | \$ 1,369 | \$ - | \$ 950 | \$ - | \$ 2,319 |
| 8b | Off-line Reports, per hour | \$ 205 | \$ - | \$ - | \$ 1,600 | \$ 1,805 |
| 9 | MGI/WSI Add'l Resp Org Testing per Hour | \$ - | \$ - | \$ - | \$ - | \$ - |
| 10 | Batch Update Testing per Hour | \$ - | \$ - | \$ - | \$ - | \$ - |
| 11 | Batch Update | \$ 616 | \$ - | \$ 1,226 | \$ - | \$ 1,841 |
| 12 | RESPORG Change | \$ 13,646 | \$ - | \$ - | \$ - | \$ 13,646 |
| 13 | Cust. Rcrd. Admn. | \$ 2,324,920 | \$ 38,358,172 | \$ 17,105,243 | \$ 3,397,381 | \$ 61,185,716 |
| | Resp Org Total | \$ 2,444,584 | \$ 38,358,172 | \$ 17,513,609 | \$ 3,398,981 | \$ 61,715,346 |

Notes:

1. Projected Total Revenue Requirement amounts in columns (a), (b), (c), and (d) is developed from anticipated expenses.
2. Column (a) distributions calculated by multiplying the average unit cost from Table 5, column (a) by the projected demand in Table 3, column (d).
3. Column (b) distributions calculated by multiplying the average unit cost from Table 5, column (d) by the projected demand in Table 3, column (d).
4. Column (c) distributions calculated by multiplying the average unit cost from Table 5, column (b) by the projected demand in Table 3, column (d).
5. Column (d) distributions calculated by multiplying the average unit cost from Table 5, column (c) by the projected demand in Table 3, column (d).

TABLE 5
SMS/800 TFN REGISTRY - AVERAGE UNIT COSTS

| ITEM | RESPORG | HELP DESK | DATA CENTER | SOFTWARE | ADMIN |
|------------|---|----------------------|----------------------|----------------------|----------------------|
| <u>NO.</u> | <u>SERVICE/RATE ELEMENT</u> | <u>TASK ORIENTED</u> | <u>COST DISTRIBN</u> | <u>COST DISTRIBN</u> | <u>COST DISTRIBN</u> |
| | | <u>ANALYSIS</u> | <u>ANALYSIS</u> | <u>ANALYSIS</u> | <u>ANALYSIS</u> |
| | | (a) | (b) | (c) | (d) |
| 1 | Service Est. - First Logon ID | \$701.53 | \$0.00 | \$0.00 | \$0.00 |
| 2 | Service Est. - Add'l. Logon ID | \$111.22 | \$0.00 | \$0.00 | \$0.00 |
| 3 | Security Key, per Security Key issued | \$119.77 | \$42.34 | \$0.00 | \$0.00 |
| 4 | Resp Org Restoration (post suspension) | \$102.66 | \$0.00 | \$0.00 | \$25.20 |
| 5 | Access: Non-Dedicated | \$2.99 | \$25.89 | \$0.00 | \$0.00 |
| 6 | Access: Ded. (non-MGI) | \$0.00 | \$37.30 | \$0.00 | \$0.00 |
| 7 | Access: Ded. (MGI) | \$0.00 | \$213.85 | \$0.00 | \$0.00 |
| 8 | Customer Reports | | | | |
| 8a | On-line Reports | \$12.44 | \$8.64 | \$0.00 | \$0.00 |
| 8b | Off-line Reports, per Hour | \$20.53 | \$0.00 | \$160.00 | \$0.00 |
| 9 | MGI/WSI Add'l Resp Org Testing per Hour | \$0.00 | \$0.00 | \$200.00 | \$0.00 |
| 10 | Batch Update Testing per Hour | \$6.84 | \$53.20 | \$0.00 | \$0.00 |
| 11 | Batch Update | \$8.32 | \$16.56 | \$0.00 | \$0.00 |
| 12 | RESPORG Change | \$12.41 | \$0.00 | \$0.00 | \$0.00 |
| 13 | Cust. Rcrd. Admn. | \$0.00469 | \$0.03450 | \$0.00685 | \$0.07735 |

Notes:

1. The development and application of average unit costs is described in part 2.1 of the Description and Justification (D & J) for this tariff filing.

TABLE 6
SMS/800 TFN REGISTRY - RATE DEVELOPMENT

| ITEM NO. | RESPORG SERVICE/RATE ELEMENT | REV. REQMT. (a) | DEMAND (b) | RATE (c) = (a/b) |
|---------------------------|---|--------------------|---------------|---------------------|
| 1 | Service Est. - First Logon ID | \$ 10,523 | 15 | \$ 701.53 |
| 2 | Service Est. - Add'l. Logon ID | \$ 65,062 | 585 | \$ 111.22 |
| 3 | Security Key, per Security Key issued | \$ 5,512 | 34 | \$ 162.11 |
| 4 | Resp Org Restoration (post suspension) | \$ - | - | \$ 127.86 |
| 5 | Access: Non-Dedicated | \$ 233,519 | 8,085 | \$ 28.88 |
| 6 | Access: Ded. (non-MGI) | \$ 75,645 | 2,028 | \$ 37.30 |
| 7 | Access: Ded. (MGI) | \$ 119,758 | 560 | \$ 213.85 |
| 8 | Customer Reports | | | |
| 8a | On-line Reports | \$ 2,319 | 110 | \$ 21.08 |
| 8b | Off-line Reports, per Hour | \$ 1,805 | 10 | \$ 180.53 |
| 9 | MGI/WSI Add'l Resp Org Testing per Hour | \$ - | - | \$ 200.00 |
| 10 | Batch Update Testing per Hour | \$ - | - | \$ 60.04 |
| 11 | Batch Update | \$ 1,841 | 74 | \$ 24.88 |
| 12 | RESPORG Change | \$ 13,646 | 1,100 | \$ 12.41 |
| 13 | Cust. Rcrd. Admn. | \$ 61,185,716 | 495,873,383 | \$ 0.1234 |
| Total Revenue Requirement | | \$ 61,715,346 | | |

Notes:

1. Source for column (a) is Table 4, column (e).
2. Source for column (b) is Table 3, column (d).
3. Column (a) Cust. Rcrd. Admn. includes the impact of the 833 Auction

TABLE 7

**SMS/800 TFN REGISTRY - EXPENSE SUMMARY (CONFIDENTIAL-PROPRIETARY Non-Public
Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**

CONFIDENTIAL - PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.

TABLE 8
SMS/800 TFN REGISTRY - DEMAND DATA

| Rate Element | Current Tariff Period | | | | | | | | | | | |
|--|-----------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| | Total | | | | | | | | | | | Forecast |
| | Forecast | Forecast | Forecast | Forecast | Forecast | Forecast | Forecast | Forecast | Forecast | Forecast | Forecast | |
| Service Establishment | | | | | | | | | | | | |
| First Logon IDs | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 1.25 | 15.00 |
| Additional Logon IDs | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 48.75 | 585.00 |
| New Security Keys | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 2.83 | 34.00 |
| Resp Org Restoration (post suspension) | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | - |
| SMS Access | | | | | | | | | | | | |
| Non-Dedicated Access | 602.82 | 614.88 | 627.17 | 639.72 | 652.51 | 665.56 | 678.87 | 692.45 | 706.30 | 720.43 | 734.83 | 8,085.00 |
| Dedicated (Non-MGI) | 208.00 | 197.60 | 187.72 | 178.33 | 178.33 | 169.42 | 169.42 | 152.48 | 152.48 | 144.85 | 144.85 | 2,028.00 |
| Dedicated (MGI) | 56.00 | 56.00 | 56.00 | 56.00 | 56.00 | 50.00 | 45.00 | 40.00 | 40.00 | 35.00 | 35.00 | 560.00 |
| MGI | | | | | | | | | | | | |
| Activation | - | - | - | - | - | - | - | - | - | - | - | - |
| Initial Testing | - | - | - | - | - | - | - | - | - | - | - | - |
| Additional Testing/Day | - | - | - | - | - | - | - | - | - | - | - | - |
| Additional Testing/Hour | - | - | - | - | - | - | - | - | - | - | - | - |
| Call Sampling | | | | | | | | | | | | |
| Reports | - | - | - | - | - | - | - | - | - | - | - | - |
| Usage | - | - | - | - | - | - | - | - | - | - | - | - |
| Reports | | | | | | | | | | | | |
| Off-line Reports | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 0.83 | 10.00 |
| Online Reports | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 9.17 | 110.00 |
| Miscellaneous | | | | | | | | | | | | |
| Batch Updates | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 6.20 | 74.00 |
| Batch Testing/Day | - | - | - | - | - | - | - | - | - | - | - | - |
| Batch Testing/Hour | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | - |
| Resp Org Change | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 91.67 | 1,100.00 |
| Additional Bills | - | - | - | - | - | - | - | - | - | - | - | - |
| Customer Record Administration | 41,293,553 | 41,311,524 | 41,329,494 | 41,347,465 | 41,336,878 | 41,326,291 | 41,315,703 | 41,319,395 | 41,323,087 | 41,326,779 | 41,323,331 | 495,873,383 |