

ACCESS SERVICE

CHECK SHEET

Title Pages 1 to 2 and Pages 1 to 17-29 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 1* contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
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* New or revised page.

(TR 103)

Issued: December 17, 2019

Effective: January 1, 2020

4001 Rodney Parham Road
Little Rock, Arkansas 72212

ACCESS SERVICE

2. General Regulations2.1 Exceptions to National Exchange Carrier Association Tariff F.C.C. No. 5

Regulations, Terms and Conditions for Access Services are the same as those set forth in Section 2 of the National Exchange Carrier Association Tariff F.C.C. No. 5, except as set forth following:

References to Directory Assistance Services are not applicable as the service is not offered.

References to DA Service and Directory Access Service are not applicable as the services are not offered.

References to Directory Transport are not applicable as the service is not offered.

References to Special Access services for Metallic, Telegraph Grade, Program Audio and Video Access are not applicable as the service is not offered.

References to Digital Subscriber Line Access Service are not applicable as the service is not offered.

References to Public Packet Data Network Services (i.e. Frame Relay Service, Asynchronous Transfer Mode Cell Relay Access Service, Ethernet Transport Service and Internet Protocol Gateway (IPG) Access Service) are not applicable as the service is not offered.

Section 2.4.7 (B) (3) relating to the Determination of Meet Point Billed Local Transport, Directory Transport and Channel Mileage Charges is replaced with the terms and conditions set forth in Section 2.2 below.

Section 2.4.1 (C) (1) relating to Payment Dates and Late Payment Penalties is replaced with the terms and conditions set forth in Section 2.3 below.

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ACCESS SERVICE

2. General Regulations

2.3 Payment Dates and Late Payment Penalties

All bills dated as set forth in 2.4.1(B)(2) preceding for service, other than End User Service, Digital Subscriber Line Access Service, and Presubscription Service, provided to the Customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If the Customer does not receive a bill at least 20 days prior to the 31 day payment due date, then the bill shall be considered delayed.

When the bill has been delayed, upon request of the Customer the due date will be extended by the number of days the bill was delayed. Such request of the Customer must be accompanied with proof of late bill receipt.

All bills dated as set forth in 2.4.1(B)(2) preceding for service, other than End User Service and Presubscription Service, provided to the Customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Martin Luther King, Jr. Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due on the first non-Holiday weekday following such Saturday, Sunday or Holiday.

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17. Rates and Charges (Cont'd)17.1 Common Line Access Service (Cont'd)17.1.4 Federal Universal Service Fee

	<u>Percentage</u>
- Revenue Surcharge Factor	
(A) Residential & Single Line Business	21.2% (R)
(B) Multiline Business	
- Windstream Georgia Telephone, Inc.	33.7% (R)

17.1.5 End User ISDN Port Charges

	<u>Rate Per</u> <u>Month</u>
- Rate per PRI	\$23.51
- Rate per BRI	\$2.23

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