

**Enhanced Communications of Northern New England, Inc.  
d/b/a Consolidated Communications Long Distance**

F.C.C. Tariff No. 1  
First Revised Title Page  
Canceling Original Title Page

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121 S. 17<sup>th</sup> Street  
Mattoon, IL 61938

Issued: September 30, 2019

Transmittal No. 18

Effective: October 1, 2019

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INTERSTATE SPECIALIZED COMMON CARRIER SERVICE TARIFF

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Specialized Common Carrier Service

Regulations and Rates

of

ENHANCED COMMUNICATIONS OF NORTHERN NEW ENGLAND, INC.

D/B/A

Consolidated Communications Long Distance

(C)

This tariff includes the rates, charges, terms and conditions of service for the provision of interstate communications services by Enhanced Communications of Northern New England, Inc. d/b/a Consolidated Communications Long Distance between certain locations in the United States. This tariff includes rates applicable to casual calling, default plans for the first 45 days of service when the new Customer has not been involved in a consultative sale with a Company representative, and the informational tariff requirements for operator services.

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**CHECK SHEET**

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Access Line** - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier or service provider.

**Access Local Loop** - A dedicated line and related facilities that connect the Customer location to the Company's Point of Presence (POP). Access Local Loop facilities are attached at both ends of an end-to-end circuit.

**Account** - The service(s) and telephone numbers of a Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

**Account Code** - A numerical code, assigned to the Customer, to enable the Company to complete calls as authorized by the Customer. Multiple Account Codes may be assigned to the Customer.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card or travel card account number and personal identification number.

**Business Customer** - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)**

**Emergency Interruption Call** - An operator-assisted interstate call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

**Equal Access** - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as, 101XXXX.

**Holidays** - Holidays recognized by Company include New Year 's Day\*, Martin Luther King Day, President 's Day, Memorial Day, Independence Day\*, Labor Day, Columbus Day, Veteran 's Day\*, Thanksgiving Day, and Christmas Day\*. When any of the four asterisked (\*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**Interoffice Channel (IOC)** - The IOC is the dedicated transport facility between the Company's points of presence.

**Joint Offer Card** - A Travel Card service that is available to Customers who are also Customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192, as modified by the FCC.

**LEC** - Local Exchange Carrier

**Long Distance Message Telecommunications Service (LDMTS)** - Long distance telecommunications service offered pursuant to this tariff.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)**

**Mainland** - The lower contiguous 48 states and the District of Columbia.

**MTS** - Message Telecommunications Service

**NRC** - Nonrecurring Charge.

**Operator Dialed Call\*** - An operator-assisted interstate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call. (T)

**Operator Station Call\*** - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated). (T)

**PBX** - Private Branch Exchange

**Person-To-Person Call\*** - A service whereby the person originating the call specifies a particular person, department, extension, or other recognizable entity to be reached. (T)

**Point-Of-Presence (POP)** - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Presubscription** - An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 National Directory Assistance\***

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**SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)**

**4.1 National Directory Assistance\*, (Cont'd.)**

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**SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)**

**4.2 Operator Services\***

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**4.2 Operator Services\*, (Cont'd.)**

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**4.2 Operator Services\*, (Cont'd.)**

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**4.2 Operator Services\*, (Cont ' d.)**

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**4.2 Operator Services\*, (Cont ' d.)**

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