

ACCESS SERVICE

CHECK SHEET

Title Pages 1 to 4 and Pages 1 to 22-41 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 1 contain all changes from the original tariff that are in effect on the date hereof.

| Page | Number of Revision Except as Indicated | Page | Number of Revision Except as Indicated | Page | Number of Revision Except as Indicated |
|--------------|---|---------|---|-------------|---|
| Title Page 1 | 1 st | 7-4 | 1 st | 7-81 | Original |
| Title Page 3 | 2 nd | 7-6 | 1 st | 7-82 | Original |
| Title Page 4 | 2 nd | 7-7 | Original | 7-83 | Original |
| 1 | 79th * | 7-11 | 1 st | 7-84 | Original |
| 2 | 17 th | 7-12 | 1 st | 7-85 | Original |
| 3 | 1 st | 7-14.1 | 3 rd | 7-86 | Original |
| 16 | 1 st | 7-15 | 1 st | 7-87 | Original |
| 18 | 1 st | 7-16 | 1 st | 7-88 | Original |
| 21 | 1 st | 7-17 | 1 st | 7-89 | Original |
| 22 | 1 st | 7-24 | 1 st | 7-90 | Original |
| 23 | 2 nd | 7-26 | 1 st | 8-2 | 1 st |
| 27 | 1 st | 7-28 | 1 st | 16-1 | 1 st |
| 30 | 1 st | 7-30 | 3 rd | 16-2 | 1 st |
| 1-1 | 1 st | 7-31 | 1 st | 16-3 | 1 st |
| 2-9 | 2nd * | 7-32 | 1 st | 16-4 | 1 st |
| 2-11 | 2nd * | 7-33 | 1 st | 16-5 | 1 st |
| 2-28 | 1 st | 7-34 | 1 st | 16-6 | 1 st |
| 2-28.1 | 3 rd | 7-35 | 1 st | 17-1 | 3 rd |
| 2-47 | 2 nd | 7-36 | 1 st | 17-2 | 2 nd |
| 2-49.1 | 1 st | 7-37 | 1 st | 17-3 | 16 th |
| 2-50 | 1 st | 7-38 | 1 st | 17-4 | 18th * |
| 2-50.1 | Original | 7-39 | 1 st | 17-5 | 16 th |
| 2-50.2 | Original | 7-40.1 | 4 th | 17-6 | 5 th |
| 2-50.3 | Original | 7-40.2 | 2 nd | 17-7 | 46th * |
| 2-50.4 | Original | 7-40.3 | 4 th | 17-8 | 46th * |
| 2-50.5 | Original | 7-40.4 | 2 nd | 17-9 | 3 rd |
| 2-50.6 | Original | 7-40.5 | 3 rd | 17-10 | 3 rd |
| 2-50.7 | Original | 7-40.6 | 1 st | 17-11 | 1 st |
| 2-50.8 | Original | 7-40.7 | Original | 17-12 | 13 th * |
| 2-50.9 | Original | 7-40.8 | 2 nd | 17-13 | 11 th |
| 2-57 | 1 st | 7-40.9 | Original | 17-14 | 13 th |
| 2-75 | 1 st | 7-40.10 | 1 st | 17-16 | 3 rd |
| 2-76 | 1 st | 7-60 | 1 st | 17-17 | 3 rd |
| 4-1 | 1 st | 7-61 | 1 st | 17-18 | 3 rd |
| 4-3 | 1 st | 7-63 | 1 st | 17-19 | 1 st |
| 4-4 | 1 st | 7-64 | 1 st | 17-20 | 3 rd |
| 4-6 | 1 st | 7-65 | 1 st | 17-21 | 4 th |
| 4-8 | Original | 7-66 | 1 st | 17-22 | 3 rd |
| 4-9 | Original | 7-67 | 1 st | 17-23 | 3 rd |
| 4-10 | Original | 7-68 | 1 st | 17-24 | 4 th |
| 5-1 | 1 st | 7-69 | 1 st | 17-25 | 3 rd |
| 5-4 | 1 st | 7-71 | Original | 17-26 | 3 rd |
| 5-10 | 1 st | 7-72 | Original | 17-27 | 3 rd |
| 5-23 | 2 nd | 7-73 | Original | 17-28 | 3 rd |
| 6-1 | 1 st | 7-74 | Original | 17-29 | 1 st |
| 6-13 | 1 st | 7-75 | Original | 17-30 | 8 th |
| 6-14 | 1 st | 7-76 | Original | 17-31 | 8 th |
| 6-59 | 1 st | 7-77 | Original | 17-32 | 8 th |
| 7-2 | 1 st | 7-78 | Original | | |
| 7-3 | 1 st | 7-79 | Original | | |
| | | 7-80 | Original | | |

* New or revised page.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

- (A) If a customer fails to comply with 2.1.6 preceding (Service Maintenance) or 2.3.1, 2.3.4, 2.3.6, 2.4.1 or 2.5 following (respectively, Damages, Availability for Testing, Balance, Payment Arrangements, Connections) including any customers failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) days written notice to the customer by Certified U.S. Mail or electronic mail (email) without undeliverable message from email address provided by the customer, take the following actions:

(C)

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the non-complying customer at any time thereafter.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

- (B) If a customer fails to comply with 2.2.2 following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Telephone Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Telephone Company's actions in terminating such service, unless caused by the Telephone Company's negligence.

(TR102)

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(E) If the Telephone Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.

(F) If the National Exchange Carrier Association, Inc., notifies the Telephone Company that the Customer has failed to comply with Lifeline Assistance and Universal Service Fund provisions contained in NECA FCC No. 5, Section 8, including any Customer's failure to make payments on the date and times specified therein, the Telephone Company may, on thirty days' written notice to the Customer by Certified U.S. Mail or electronic mail (email) without undeliverable message from email address provided by the customer, take any of the following actions:

(C)

- refuse additional applications for service
- refuse to complete any pending orders for service.
- discontinue the provision of service to the Customer.

In the case of discontinuance, all applicable charges including termination charges shall become due.

2.1.9 Notification of SERVICE-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to the following:

- equipment or facilities additions,
- removals or rearrangements,
- routine preventative maintenance, and
- major switching machine change-out.

Generally, such activities are not individual customer service specific, but may affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

(TR102)

ACCESS SERVICE

17. Rates and Charges (Cont'd)17.1 Common Line Access Service (Cont'd)17.1.2 End User Access Service (Cont'd)

Regulations concerning End User Access Service are set forth in 4.6 preceding.

(B) End User Common Line (EUCL) - Multiline Business

- Individual line or trunk, each

| <u>Filing Entity</u> | <u>Rate</u> |
|---|-------------|
| Windstream North Carolina, Inc. | \$ 8.00 (I) |
| Windstream Florida | \$ 6.47 |
| Windstream GA. Communications Corp. | \$ 8.86 |
| Georgia Windstream, Inc. | \$ 8.86 |
| Windstream Kentucky West | \$ 7.38 (I) |
| Windstream New York, Inc. - Fulton | \$ 9.02 (I) |
| Windstream New York, Inc. - Jamestown | \$ 9.02 (I) |
| Windstream New York, Inc. - Red Jacket | \$ 9.02 (I) |
| Oklahoma Windstream, Inc. | \$ 9.20 |
| Windstream Pennsylvania | \$ 6.41 |
| Windstream Sugar Land | \$ 6.41 |
| Windstream Georgia | \$ 8.86 |
| Windstream Mississippi | \$ 9.20 |
| Windstream Missouri | \$ 9.20 |
| Windstream Oklahoma | \$ 9.20 |
| Windstream South Carolina | \$ 8.90 |
| Windstream Western Reserve | \$ 7.77 |
| Windstream Alabama | \$ 9.20 |
| Texas Windstream | \$ 9.20 |
| Windstream Arkansas | \$ 9.20 |
| Windstream Ohio | \$ 7.99 |
| Windstream Standard | \$ 8.99 (I) |
| Windstream Communications Kerrville | \$ 8.31 (I) |
| Windstream Concord | \$ 9.00 |
| Windstream Lexcom | \$ 9.20 |
| Windstream Nebraska | \$ 6.35 |
| Windstream Kentucky East - Lexington | \$ 9.20 |
| Windstream Kentucky East - London | \$ 9.20 |
| Valor Oklahoma #1165 | \$ 9.20 |
| Valor New Mexico #1164 | \$ 9.05 (I) |
| Valor New Mexico #1193 | \$ 8.51 |
| Valor Texas #1163 | \$ 9.20 |
| Valor Texas #1181 | \$ 9.20 |
| Windstream Iowa Communications #1167 | \$ 9.20 |
| Windstream Iowa Communications #1170, #1178 | \$ 9.20 |
| Windstream Lakedale, Inc. #1414 | \$ 9.20 |
| Windstream Lakedale, Inc. #1482 | \$ 9.20 |

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17. Rates and Charges (Cont'd)17.1 Common Line Access Service (Cont'd)17.1.4 Federal Universal Service Fee

| | <u>Percentage</u> | |
|---|-------------------|-----|
| - Revenue Surcharge Factor | | |
| (A) Residential & Single Line Business | 25.0% | (I) |
| (B) Multiline Business | | |
| Windstream North Carolina, Inc. | 28.6% | (I) |
| Windstream Florida | 37.0% | (I) |
| Windstream GA. Communications Corp. | 42.0% | (I) |
| Georgia Windstream, Inc. | 38.3% | (I) |
| Windstream Kentucky West | 30.7% | (I) |
| Windstream New York, Inc. - Fulton | 36.5% | (I) |
| Windstream New York, Inc. - Jamestown | 45.1% | (I) |
| Windstream New York, Inc. - Red Jacket | 31.1% | (I) |
| Oklahoma Windstream, Inc. | 25.7% | (I) |
| Windstream Pennsylvania | 33.6% | (I) |
| Windstream Sugar Land | 29.6% | (I) |
| Windstream Georgia | 31.1% | (I) |
| Windstream Mississippi | 42.2% | (I) |
| Windstream Missouri | 29.5% | (I) |
| Windstream Oklahoma | 25.4% | (I) |
| Windstream South Carolina | 30.9% | (I) |
| Windstream Western Reserve | 37.9% | (I) |
| Windstream Alabama | 28.7% | (I) |
| Texas Windstream | 26.9% | (I) |
| Windstream Arkansas | 35.6% | (I) |
| Windstream Standard | 29.4% | (I) |
| Windstream Communications Kerrville | 25.0% | (I) |
| Windstream Ohio | 40.0% | (I) |
| Windstream Concord | 25.1% | (I) |
| Windstream Lexcom | 26.6% | (I) |
| Windstream Nebraska | 43.6% | (I) |
| Windstream Kentucky East - Lexington | 30.9% | (I) |
| Windstream Kentucky East - London | 26.6% | (I) |
| Valor Oklahoma #1165 | 25.4% | (I) |
| Valor New Mexico #1164 | 26.1% | (I) |
| Valor New Mexico #1193 | 25.7% | (I) |
| Valor Texas #1163 | 25.7% | (I) |
| Valor Texas #1181 | 25.7% | (I) |
| Windstream Iowa Communications #1167 | 27.7% | (I) |
| Windstream Iowa Communications #1170, #1178 | 27.7% | (I) |
| Windstream Lakedale, Inc. #1414 | 25.0% | (I) |
| Windstream Lakedale, Inc. #1482 | 25.0% | (I) |

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17. Rates and Charges (Cont'd)
- 17.1 Common Line Access Service (Cont'd)
- 17.1.4 Federal Universal Service Fee (Cont'd)

| | <u>Percentage</u> | |
|---|-------------------|-----|
| - Revenue Surcharge Factor | | |
| (C) Centrex | | |
| Windstream North Carolina, Inc. | 3.2% | (I) |
| Windstream Florida | 4.1% | (I) |
| Windstream GA. Communications Corp. | 4.7% | (I) |
| Georgia Windstream, Inc. | 4.3% | (I) |
| Windstream Kentucky West | 3.4% | (I) |
| Windstream New York, Inc. - Fulton | 4.1% | (I) |
| Windstream New York, Inc. - Jamestown | 5.0% | (I) |
| Windstream New York, Inc. - Red Jacket | 3.5% | (I) |
| Oklahoma Windstream, Inc. | 2.9% | (I) |
| Windstream Pennsylvania | 3.7% | |
| Windstream Sugar Land | 3.3% | (I) |
| Windstream Georgia | 3.5% | (I) |
| Windstream Mississippi | 4.7% | (I) |
| Windstream Missouri | 3.3% | (I) |
| Windstream Oklahoma | 2.8% | |
| Windstream South Carolina | 3.4% | (I) |
| Windstream Western Reserve | 4.2% | (I) |
| Windstream Alabama | 3.2% | (I) |
| Texas Windstream | 3.0% | (I) |
| Windstream Arkansas | 4.0% | (I) |
| Windstream Standard | 3.3% | (I) |
| Windstream Communications Kerrville | 2.8% | (I) |
| Windstream Ohio | 4.4% | (I) |
| Windstream Concord | 2.8% | (I) |
| Windstream Lexcom | 3.0% | (I) |
| Windstream Nebraska | 4.8% | (I) |
| Windstream Kentucky East - Lexington | 3.4% | (I) |
| Windstream Kentucky East - London | 3.0% | (I) |
| Valor Oklahoma #1165 | 2.8% | (I) |
| Valor New Mexico #1164 | 2.9% | (I) |
| Valor New Mexico #1193 | 2.9% | (I) |
| Valor Texas #1163 | 2.9% | (I) |
| Valor Texas #1181 | 2.9% | (I) |
| Windstream Iowa Communications #1167 | 3.1% | (I) |
| Windstream Iowa Communications #1170, #1178 | 3.1% | (I) |
| Windstream Lakedale, Inc. #1414 | 2.8% | (I) |
| Windstream Lakedale, Inc. #1482 | 2.8% | (I) |

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