

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET

The pages listed below of this tariff are effective as of the date shown. Revised pages contain all changes from the original tariff that are in effect as of the date indicated.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
	Title	Original	Preface	16	Original
Preface	1	1 st Revised *	Preface	17	Original
Preface	1.1	Original *	Preface	18	Original
Preface	1.2	Original *	Preface	19	Original
Preface	1.3	Original *	Preface	20	Original
Preface	1.4	Original *	Preface	21	Original
Preface	1.5	Original *	Preface	22	Original
Preface	1.6	Original *	Preface	23	Original
Preface	1.7	Original *	Preface	24	Original
Preface	1.8	Original *	Preface	25	Original
Preface	1.9	Original *	Preface	26	Original
Preface	1.10	Original *	Preface	27	Original
Preface	1.11	Original *			
Preface	1.12	Original *	1	1	Original
Preface	2	Original			
Preface	3	Original			
Preface	4	Original			
Preface	5	Original			
Preface	6	Original			
Preface	7	Original			
Preface	8	Original			
Preface	9	Original			
Preface	10	Original			
Preface	11	Original			
Preface	12	Original			
Preface	13	Original			
Preface	14	Original			
Preface	15	Original			

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
2	1	Original	2	31	Original
2	2	Original	2	32	Original
2	3	Original	2	33	Original
2	4	Original	2	34	Original
2	5	Original	2	35	Original
2	6	Original	2	36	Original
2	7	Original	2	37	Original
2	8	Original	2	38	1 st Revised *
2	9	Original	2	39	Original
2	10	Original	2	40	Original
2	11	1 st Revised *	2	41	Original
2	12	Original	2	42	Original
2	13	1 st Revised *	2	43	Original
2	14	Original	2	44	Original
2	15	Original	2	45	Original
2	16	Original	2	46	Original
2	17	Original	2	47	Original
2	18	Original	2	48	Original
2	19	Original	2	49	Original
2	20	Original	2	50	Original
2	21	Original	2	51	Original
2	22	Original	2	52	Original
2	23	Original	2	53	Original
2	24	Original	2	54	Original
2	25	Original	2	55	Original
2	26	Original	2	56	Original
2	27	Original	2	57	Original
2	28	Original	2	58	Original
2	29	Original	2	59	Original
2	30	Original	2	60	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
2	61	Original	3	1	Original
2	62	Original	3	2	Original
2	63	Original			
2	64	Original	4	1	Original
2	65	Original	4	2	Original
2	66	Original	4	3	Original
2	67	Original	4	4	Original
2	68	Original	4	5	Original
2	69	Original	4	6	Original
2	70	Original	4	7	Original
2	71	Original	4	8	Original
2	72	Original			
2	73	Original	5	1	Original
2	74	Original	5	2	Original
2	75	Original	5	3	Original
2	76	Original	5	4	Original
2	77	Original	5	5	Original
2	78	Original	5	6	Original
2	79	Original	5	7	Original
2	80	Original	5	8	Original
2	81	Original	5	9	Original
2	82	Original	5	10	Original
2	83	Original	5	11	Original
2	84	Original	5	12	Original
2	85	Original	5	13	Original
2	86	Original	5	14	Original
2	87	Original	5	15	Original
2	88	Original	5	16	Original
2	89	Original	5	17	Original
2	90	Original	5	18	Original
2	91	Original	5	19	Original
2	92	Original			
2	93	Original			
2	94	Original			
2	95	Original			

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
5	20	Original	6	19	Original
5	21	Original	6	20	Original
5	22	Original	6	21	Original
5	23	Original	6	22	Original
5	24	Original	6	23	Original
5	25	Original	6	24	Original
5	26	Original	6	25	Original
5	27	Original	6	26	Original
5	28	Original	6	27	Original
5	29	Original	6	28	Original
5	30	Original	6	29	Original
			6	30	Original
6	1	Original	6	31	Original
6	2	Original	6	32	Original
6	3	Original	6	33	Original
6	4	Original	6	34	Original
6	5	Original	6	35	Original
6	6	Original	6	36	Original
6	7	Original	6	37	Original
6	8	Original	6	38	Original
6	9	Original	6	39	Original
6	10	Original	6	40	Original
6	11	Original	6	41	Original
6	12	Original	6	42	Original
6	13	Original	6	43	Original
6	14	Original	6	44	Original
6	15	Original	6	45	Original
6	16	Original	6	46	Original
6	17	Original	6	47	Original
6	18	Original	6	48	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
6	49	Original	6	79	Original
6	50	Original	6	80	Original
6	51	Original	6	81	Original
6	52	Original	6	82	Original
6	53	Original	6	83	Original
6	54	Original	6	84	Original
6	55	Original	6	85	Original
6	56	Original	6	86	Original
6	57	Original	6	87	Original
6	58	Original	6	88	Original
6	59	Original	6	89	Original
6	60	Original	6	90	Original
6	61	Original	6	91	Original
6	62	Original	6	92	Original
6	63	Original	6	93	Original
6	64	Original	6	94	Original
6	65	Original	6	95	Original
6	66	Original	6	96	Original
6	67	Original	6	97	Original
6	68	Original	6	98	Original
6	69	Original	6	99	Original
6	70	Original	6	100	Original
6	71	Original	6	101	Original
6	72	Original	6	102	Original
6	73	Original	6	103	Original
6	74	Original	6	104	Original
6	75	Original	6	105	Original
6	76	Original	6	106	Original
6	77	Original	6	107	Original
6	78	Original	6	108	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
6	109	Original	7	17	Original
6	110	Original	7	18	Original
6	111	Original	7	19	Original
6	112	Original	7	20	Original
6	113	Original	7	21	Original
6	114	Original	7	22	Original
6	115	Original	7	23	Original
6	116	Original	7	24	Original
6	117	Original	7	25	Original
6	118	Original	7	26	Original
6	119	Original	7	27	Original
6	120	Original	7	28	Original
6	121	Original	7	29	Original
			7	30	Original
7	1	Original	7	31	Original
7	2	Original	7	32	Original
7	3	Original	7	33	Original
7	4	Original	7	34	Original
7	5	Original	7	35	Original
7	6	Original	7	36	Original
7	7	Original	7	37	Original
7	8	Original	7	38	Original
7	9	Original	7	39	Original
7	10	Original	7	40	Original
7	11	Original	7	41	Original
7	12	Original	7	42	Original
7	13	Original	7	43	Original
7	14	Original	7	44	Original
7	15	Original	7	45	Original
7	16	Original	7	46	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
7	47	Original	7	77	Original
7	48	Original	7	78	Original
7	49	Original	7	79	Original
7	50	Original	7	80	Original
7	51	Original	7	81	Original
7	52	Original	7	82	Original
7	53	Original	7	83	Original
7	54	Original	7	84	Original
7	55	Original	7	85	Original
7	56	Original	7	86	Original
7	57	Original	7	87	Original
7	58	Original	7	88	Original
7	59	Original	7	89	Original
7	60	Original	7	90	Original
7	61	Original	7	91	Original
7	62	Original	7	92	Original
7	63	Original	7	93	Original
7	64	Original	7	94	Original
7	65	Original	7	95	Original
7	66	Original	7	96	Original
7	67	Original	7	97	Original
7	68	Original	7	98	Original
7	69	Original	7	99	Original
7	70	Original	7	100	Original
7	71	Original			
7	72	Original	8	1	Original
7	73	Original	8	2	Original
7	74	Original	8	3	Original
7	75	Original	8	4	Original
7	76	Original	8	5	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
8	6	Original	9	1	Original
8	7	Original			
8	8	Original	10	1	Original
8	9	Original	10	2	Original
8	10	Original	10	3	Original
8	11	Original	10	4	Original
8	12	Original	10	5	Original
8	13	Original	10	6	Original
8	14	Original	10	7	Original
8	15	Original			
8	16	Original	11	1	Original
8	17	Original			
8	18	Original	12	1	Original
8	19	Original			
8	20	Original	13	1	Original
8	21	Original	13	2	Original
8	22	Original	13	3	Original
8	23	Original	13	4	Original
8	24	Original	13	5	Original
8	25	Original	13	6	Original
8	26	Original	13	7	Original
8	27	Original	13	8	Original
8	28	Original	13	9	Original
8	29	Original	13	10	Original
8	30	Original	13	11	Original
8	31	Original	13	12	Original
8	32	Original	13	13	Original
8	33	Original	13	14	Original
8	34	Original	13	15	Original
8	35	Original	13	16	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
13	17	Original	15	13	Original
13	18	Original	15	14	Original
13	19	Original	15	15	Original
13	20	Original	15	16	Original
13	21	Original	15	17	Original
13	22	Original	15	18	Original
13	23	Original	15	19	Original
13	24	Original	15	20	Original
13	25	Original	15	21	Original
13	26	Original	15	22	Original
13	27	Original	15	23	Original
13	28	Original	15	24	Original
13	29	Original	15	25	Original
13	30	Original	15	26	Original
13	31	Original	15	27	Original
			15	28	Original
14	1	Original	15	29	Original
			15	30	Original
15	1	Original	15	31	Original
15	2	Original	15	32	Original
15	3	Original	15	33	Original
15	4	Original	15	34	Original
15	5	Original	15	35	Original
15	6	Original	15	36	Original
15	7	Original	15	37	Original
15	8	Original	15	38	Original
15	9	Original	15	39	Original
15	10	Original	15	40	Original
15	11	Original	15	41	Original
15	12	Original	15	42	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
15	43	Original	16	20	Original
15	44	Original	16	21	Original
15	45	Original	16	22	Original
15	46	Original	16	23	Original
15	47	Original	16	24	Original
15	48	Original	16	25	Original
15	49	Original	16	26	Original
15	50	Original	16	27	Original
15	51	Original	16	28	Original
15	52	Original	16	29	Original
			16	30	Original
16	1	Original	16	31	Original
16	2	Original	16	32	Original
16	3	Original	16	33	Original
16	4	Original	16	34	Original
16	5	Original	16	35	Original
16	6	Original	16	36	Original
16	7	Original	16	37	Original
16	8	Original	16	38	Original
16	9	Original	16	39	Original
16	10	Original	16	40	Original
16	11	Original	16	41	Original
16	12	Original	16	42	Original
16	13	Original	16	43	Original
16	14	Original	16	44	Original
16	15	Original	16	45	Original
16	16	Original	16	46	Original
16	17	Original	16	47	Original
16	18	Original	16	48	Original
16	19	Original	16	49	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
16	50	Original	16	80	Original
16	51	Original	16	81	Original
16	52	Original	16	82	Original
16	53	Original	16	83	Original
16	54	Original	16	84	Original
16	55	Original	16	85	Original
16	56	Original	16	86	Original
16	57	Original	16	87	Original
16	58	Original	16	88	Original
16	59	Original	16	89	Original
16	60	Original	16	90	Original
16	61	Original	16	91	Original
16	62	Original	16	92	Original
16	63	Original	16	93	Original
16	64	Original	16	94	Original
16	65	Original	16	95	Original
16	66	Original	16	96	Original
16	67	Original	16	97	Original
16	68	Original	16	98	Original
16	69	Original	16	99	Original
16	70	Original	16	100	Original
16	71	Original	16	110	Original
16	72	Original	16	111	Original
16	73	Original	16	112	Original
16	74	Original	16	113	Original
16	75	Original	16	114	Original
16	76	Original	16	115	Original
16	77	Original	16	116	Original
16	78	Original	16	117	Original
16	79	Original	16	118	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
16	119	Original	16	149	Original
16	120	Original	16	150	Original
16	121	Original			
16	122	Original	17	1	Original
16	123	Original	17	2	Original
16	124	Original	17	3	Original
16	125	Original	17	4	Original
16	126	Original	17	5	Original
16	127	Original	17	6	Original
16	128	Original	17	7	Original
16	129	Original	17	8	Original
16	130	Original	17	9	Original
16	131	Original	17	10	Original
16	132	Original	17	11	Original
16	133	Original	17	12	Original
16	134	Original	17	13	Original
16	135	Original	17	14	Original
16	136	Original	17	15	Original
16	137	Original	17	16	Original
16	138	Original	17	17	Original
16	139	Original	17	18	Original
16	140	Original	17	19	Original
16	141	Original	17	20	Original
16	142	Original	17	21	Original
16	143	Original	17	22	Original
16	144	Original	17	23	Original
16	145	Original	17	24	Original
16	146	Original	17	25	Original
16	147	Original	17	26	Original
16	148	Original	17	27	Original

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

CHECK SHEET (Cont'd)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
17	28	Original			
17	29	Original			
17	30	Original			
17	31	Original			
17	32	Original			
17	33	Original			
17	34	Original			
17	35	Original			
17	36	Original			
17	37	Original			
17	38	Original			
17	39	Original			
17	40	Original			
17	41	Original			
17	42	Original			
17	43	Original			
17	44	Original			
17	45	Original			

* indicates those pages included with this tariff

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

2. General Regulations, (Cont'd.)

2.1 Undertaking of the Telephone Company, (Cont'd.)

2.1.8 Refusal and Discontinuance of Service, (Cont'd.)

(D) The Telephone Company will not initiate the actions described herein as to disputed bill amounts where the Customer does not pay disputed bill amounts by the bill due date as specified in Section 2.4.1(C), and the Telephone Company has not rendered a decision on the dispute. The dispute process is outlined in 2.4.1(D). (C)

(E) If a customer fails to comply with 2.2.2, following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Telephone Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Telephone Company's actions in terminating such service, unless caused by the Telephone Company's negligence.

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

2. General Regulations, (Cont'd.)

2.1 Undertaking of the Telephone Company, (Cont'd.)

2.1.8 Refusal and Discontinuance of Service, (Cont'd.)

- (H) If the Telephone Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.
- (I) If the Customer has failed to comply with Section 3.9 herein (Federal Universal Service Charge), including any Customer's failure to make payments on the date and times specified therein, the Telephone Company may, on thirty calendar days' written notice to the Customer by Certified U.S. Mail, or overnight delivery to the person designated by that customer to receive such notices of noncompliance, take any of the following actions:
- refuse additional applications for service
 - refuse to complete any pending orders for service
 - discontinue the provision of service to the Customer.

In the case of discontinuance, all applicable charges including termination charges shall become due.

- (J) If the Telephone Company discontinues service, it will no longer route any switched access traffic that uses the Customer's Carrier Identification Code(s) (CIC) or related sub-CICs. In the case of such discontinuance, all applicable charges, including termination charges, shall become immediately due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the notice and the Customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying Customer without further notice. (N)

ACCESS SERVICE

Issued: September 6, 2019

Transmittal No. 2

Effective: September 21, 2019

2. General Regulations, (Cont'd.)

2.4 Payment Arrangements and Credit Allowances, (Cont'd.)

2.4.1 Payment of Rates, Charges and Deposits, (Cont'd.)

(D) Billing Disputes

- | | | |
|-----|---|---|
| (1) | A good faith dispute requires the Customer to provide a written claim to the Telephone Company. For the purposes of this Section, a “good faith dispute” is defined as written notice to the Telephone Company’s contact within a reasonable period of time after the invoice has been issued. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the Customer’s bill, or, when available, by accessing such information on the Telephone Company’s website also shown on the Customer’s bill. Such claim must identify in detail the basis for the dispute, and if the Customer withholds the disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed to permit the Telephone Company to investigate the merits of the dispute. A separate letter of dispute must be submitted for each and every individual bill that the Customer wishes to dispute. | (T)
(C)

(C)

(T)

(T)
(T)

(C)

(C) |
| (2) | The date of the dispute shall be the date on which the Customer furnishes the Telephone Company the account information required in (D)(1), above. | (T) |
| (3) | The date of resolution shall be the date on which the Telephone Company completes its investigation of the dispute, notifies the Customer in writing of the disposition and, if the billing dispute is resolved in favor of the Customer, applies the credit for the amount of the dispute resolved in the Customer’s favor to the Customer’s bill. | (C)

(C) |
| (4) | If the dispute is decided to be in favor of the Telephone Company, then the resolution date will be the date upon which a written decision on this dispute is sent to the Customer. | (N)

(N)
(D)

(D)
(N) |
| (5) | Collections Fees

In the event that the Telephone Company pursues and prevails on a claim in Court, before any regulatory body, in arbitration, or in any proceeding arising out of a Customer’s refusal to make payment pursuant to this Tariff, Customer shall be liable for the payment of the Telephone Company’s reasonable costs, fees and expenses, including without limitation attorneys’ fees, incurred before and during such actions that were expended in collecting those unpaid amounts. | (N)

(N) |