

CHECK SHEET

Sheets of this tariff indicated below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		37	Original		73	1 st Revised
1	10 th Revised	*	38	Original		74	1 st Revised
2	2 nd Revised		39	1 st Revised		75	7 th Revised *
3	Original		40	6 th Revised	*	76	3 rd Revised
4	Original		40.1	4 th Revised	*	77	1 st Revised
5	Original		41	Original		78	6 th Revised *
6	6 th Revised	*	42	Original		78.1	4 th Revised *
7	1 st Revised		43	Original		78.2	1 st Revised
8	5 th Revised	*	44	1 st Revised		79	Original
9	2 nd Revised		45	Original		80	3 rd Revised
10	2 nd Revised		46	Original		81	4 th Revised
11	1 st Revised		47	5 th Revised	*	82	3 rd Revised
12	2 nd Revised		48	Original		83	4 th Revised
13	2 nd Revised		49	Original		84	3 rd Revised
14	1 st Revised		50	Original		85	4 th Revised
15	5 th Revised	*	51	Original		86	2 nd Revised
16	1 st Revised		52	Original		87	4 th Revised
17	1 st Revised		53	Original		88	3 rd Revised
18	1 st Revised		54	Original		89	4 th Revised
19	2 nd Revised		55	Original		89.1	3 rd Revised
20	2 nd Revised		56	Original		89.2	Original
21	2 nd Revised		57	Original		90	5 th Revised
22	2 nd Revised		58	2 nd Revised		91	4 th Revised
23	1 st Revised		59	2 nd Revised		92	3 rd Revised
24	2 nd Revised		60	1 st Revised		93	4 th Revised
25	2 nd Revised		61	1 st Revised		94	1 st Revised
26	2 nd Revised		62	1 st Revised		95	2 nd Revised
27	1 st Revised		63	2 nd Revised		96	3 rd Revised
28	Original		64	2 nd Revised		97	3 rd Revised
29	Original		65	1 st Revised		98	4 th Revised
30	Original		66	7 th Revised	*	99	1 st Revised
31	Original		67	2 nd Revised		100	Original
32	Original		68	2 nd Revised		101	3 rd Revised
33	Original		69	1 st Revised		102	2 nd Revised
34	Original		70	2 nd Revised		103	2 nd Revised
35	1 st Revised		71	2 nd Revised		104	4 th Revised
36	Original		72	1 st Revised		105	Original
						105.1	3 rd Revised

* - Indicates pages included with this filing.

Transmittal # 13

Issued: July 3, 2019

Effective: July 18, 2019

Andrew Nickerson, CEO
410 South Rampart, Suite 390
Las Vegas, NV 89145

FCCa1913

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Access Code

The term "Access Code" denotes a uniform seven digit code unique to an individual customer. The seven digit code has the form 950-XXXX or 101XXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in interstate or foreign service for the purpose of calculating chargeable usage. Usage is measured as set forth in Section 3.6.1.

Access Tandem

The term "Access Tandem" denotes a switching system that provides a concentration and distribution function for originating or terminating traffic between an End Office and the Customer's Point of Termination.

Affiliate

The term "affiliate" means a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person. For purposes of this paragraph, the term "own" means to own an equity interest (or the equivalent thereof) of more than 10 percent.

(N)
|
|
(N)

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Carrier Partner

Certified Local Exchange Carrier (CLEC) that provides the connectivity and supporting functions that an IPES provider needs in order to interconnect with the PSTN. Also known as IPES "hosting".

(N)
|
|
(N)

Central Office (CO)

The term "Central Office" or "End Office" denotes the switching system office or serving wire center (or functionally equivalent or analogous facilities) from which End Users, or other customers under an ICB or contractual agreement, receive local exchange or other telecommunications service. End Users, or other customers under an ICB or contractual agreement, may be collocated with the Company at the End Office; or they may receive service at another location.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Interexchange Carrier (IC) Or Interexchange Common Carrier

The term "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio between two or more exchanges.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Internet Protocol Enabled Services (IPES)

A service provider deploying IP-enabled services, including Voice over Internet Protocol (VoIP) services, on a commercial basis to residential or business customers.

(N)
|
|
(N)

Line-Side Connection

The term "Line-Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment for Service (Continued)

2.10.4 Disputed Charges

- A. All bills are presumed accurate and shall be binding on the Customer unless written notice of a good faith dispute is received by the Company. For the purposes of this Section, “notice of a good faith dispute” is defined as written notice to the Company’s contact within a reasonable period of time after the invoice has been issued, containing sufficient documentation for the Company to investigate the merits of the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed. A separate letter of dispute must be submitted for each and every individual bill that the Customer wishes to dispute.

(C)
(C)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment for Service (Continued)

2.10.4 Disputed Charges (Continued)

- B. Prior to or at the time of submitting a good faith dispute, Customer shall tender payment for any undisputed amounts, as well as payment for any disputed charges relating to traffic in which the Customer transmitted an interstate telecommunications to the Company's network.
- C. The date of the dispute shall be the date on which the Customer furnishes the Company the account information required by Section 2.10.4 A above. (N)
- D. The date of resolution shall be the date on which the Company completes its investigation of the dispute, notifies the Customer in writing of the disposition and, if the billing dispute is resolved in favor of the Customer, applies the credit for the amount of the dispute resolved in the Customer's favor to the Customer's bill. |
- E. If the dispute is decided to be in favor of the Company, then the resolution date will be the date upon which a written decision on this dispute is sent to the Customer. (N)
- F. If the dispute is resolved in favor of the Customer, and the Customer has withheld the disputed amount, no interest credits or penalties will apply. (T)
- G. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the disputed amount shall be subject to the late payment penalty as set forth in 2.10.5. (T)
- H. If the dispute is resolved in favor of the Customer and the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in 2.10.5. (T)
- I. If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply. (T)
- J. Collections Fees (N)
- In the event that the Company pursues and prevails on a claim in Court or before any regulatory body arising out of a Customer's refusal to make payment pursuant to this Tariff, Customer shall be liable for the payment of the Company's reasonable fees or expenses, including attorneys' fees, expended in collecting those unpaid amounts. | (N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.14 Cancellation by Company (Continued)

- 2.14.3 The Company may refuse or discontinue service provided that, unless otherwise stated, the Customer shall be given thirty (30) days written notice to comply with any rule or remedy any deficiency: (C)
- (a) For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is past due.
- The Company will not initiate the actions described in 2.14.3(a) above as to disputed bill amounts where the Customer does not pay disputed bill amounts by the bill due date as specified in Section 2.10.3, and the Company has not rendered a decision on the dispute. The dispute process is outlined in 2.10.4. (N)
|
|
(N)
- (b) For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, may, at the Company's discretion, be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- (c) For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- (d) For Customer use or Customer's permitting use of obscene, profane or grossly abusive language over the Company's facilities, and who, after five (5) days notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.
- (e) For use of telephone service for any property or purpose other than that described in the application.
- (f) For Customer's breach of any contract for service between the Company and the Customer.
- (g) For periods of inactivity in excess of sixty (60) days.
- 2.14.4 If the Company discontinues service, it will no longer route any switched access traffic that uses the Customer's Carrier Identification Code(s) (CIC). In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Company does not discontinue the provision of the services involved on the date specified in the notice and the Customer's noncompliance continues, nothing contained herein shall preclude the Company's right to discontinue the provision of the services to the noncomplying Customer without further notice. (N)
|
|
|
|
|
(N)

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.3 Rate Categories (Continued)

3.3.1 Switched Transport (Continued)

D. Switched Transport TST Rate Category

Customers may connect with the Company's Access Tandem on a direct basis (i.e., by choosing to purchase Access Tandem ports dedicated to the sole use of that Customer) or on an indirect basis (i.e., by choosing not to purchase Access Tandem ports dedicated to the sole use of that Customer).

Tandem Switched Transport (TST) provides the common, or shared, transmission facilities between a third party Access Tandem, for example, and a Company Access Tandem (on indirect basis tandem connections only) and between a Company Access Tandem and End Offices subtending that tandem utilizing tandem switching functions. TST consists of circuits used in common by multiple customers.

The TST rate category is composed of the rate elements set forth in (1) through (4), following based on the functions performed.

(1) Tandem Transmission

Tandem Transmission is composed of a fixed per-MOU rate ("Tandem Switched Transport - Termination") and per-mile/per-MOU rate ("Tandem Switched Transport - Facility"). The fixed rate provides for the circuit equipment at the end of the interoffice transmission paths. The per-mile rate provides for the transmission facilities, including intermediate transmission circuit equipment between the end points of the interoffice circuit. For purposes of determining the per-mile rate, mileage will be measured as airline mileage using the V & H coordinates method in accordance with standard industry practices.

(2) Tandem Switching

Tandem Switching is a per-MOU rate assessed for utilizing tandem switching functions when tandem routing is provided for trunkside services.

(3) Dedicated Tandem Trunk Port

A dedicated tandem trunk port (DTTP) is provided for trunks terminated on the Customer side of the Access Tandem. The DTTP rate is assessed on a per minute equivalent basis pursuant to Section 3.6.A herein.

(C)
|
(C)

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.6 Rate Regulations

There are three types of rates and charges that apply to Switched Access Service. These are monthly recurring rates, usage rates and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth herein.

- A. Monthly Rates - Monthly rates are typically flat recurring rates that apply each month or fraction thereof that a specific rate element is provided. For billing purposes, each month is considered to have 30 days. Monthly recurring rates for Dedicated Tandem Trunk Port (DTTP) will be assessed on a per minute equivalent basis using the rates of the relevant ILEC with a monthly usage factor of 216,000 MOU per DS1-equivalent circuit per month.¹ (C)
(C) | (C)
- B. Usage Rates - Usage rates are rates that apply only when a specific rate element is used. These are applied on a per-access minute, a per-call or per-query basis. Usage rates are accumulated over a monthly period.
- C. Nonrecurring Charges - Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are installation of service, installation of optional features or service rearrangements.

¹Dedicated services assessed on a per MOU basis will have rates benchmarked based on the location of the end user and, consequently, the ILEC that would otherwise provide access services associated with that end user, rather than the location of the dedicated service. (C)
| (C)

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.6 Rate Regulations (Continued)

3.6.3 Service Rearrangements

- A. Service rearrangements are changes to existing services which do not result in either a change in the minimum period requirements or a change in the physical location of the Point of Termination at the Customer's premises or the Customer's End User's premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts.
- B. The charge to the Customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual physical change to the service.
- C. Administrative changes will be made without charge(s) to the Customer. Such changes require the continued provision and billing of the Access Service to the same entity or change in jurisdiction.

3.6.4 In order to comply with the FCC’s benchmarking rule, Wide Voice, like the Incumbent LECs to which it benchmarks, has tariffed two separate sets of rates for tandem-switched transport. One rate schedule applies for traffic terminating to a Company-affiliated price cap ILEC end office, and the other applies for traffic terminating to any other terminating carrier/provider. The terminating Tandem-Switched Transport rate schedules are thus bifurcated into "Standard"¹ and "Affil PCL"² (where "Affil PCL" stands for Affiliated Price Cap LEC) rates. The Affil PCL terminating Tandem-Switched Transport rates apply to terminating traffic traversing a Company Access Tandem switch when the terminating carrier is a Company-affiliated price cap carrier. All other terminating Tandem-Switched Transport traffic is subject to the Standard terminating Tandem-Switched Transport rates. (N) | (N)(C) | (C) | (C)

¹ "Standard" terminating Tandem-Switched Transport rates are benchmarked to the price cap LEC rates which are not subject to the step down specified in Commission Rules 51.907(g)(2) and 51.907(g). (T)

² "Affil PCL" terminating Tandem-Switched Transport rates are benchmarked to the price cap LEC rates which are subject to the step down specified in Commission Rules 51.907(g)(2) and 51.907(g). (T)

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.6 Rate Regulations (Continued)

3.6.4 (Continued)

To illustrate application of the bifurcated rates, the non-zero tandem-switched transport charges (i.e., “Standard” tandem-switched transport rates) apply to traffic traversing Company tandem-switched transport facilities destined for the following types (or regulatory classification) of terminating carriers/providers.¹

Tandem and Transport Rates Identified as “Standard” in Sections 3.8-3.16 Apply When Wide Voice, LLC, Terminates Traffic to a:

- Price Cap LEC (ILEC*, RBOC*); unaffiliated with Wide Voice
- CLEC (CLEC*, ULEC*); Wide Voice, LLC (i.e., terminating to a Wide Voice end office)
- CLEC (CLEC*, ULEC*); affiliated with Wide Voice
- CLEC (CLEC*, ULEC*); unaffiliated with Wide Voice
- VoIP (IPES*) Provider; hosted by Wide Voice; affiliated with Wide Voice
- VoIP (IPES*) Provider; hosted by Wide Voice; unaffiliated with Wide Voice
- VoIP (IPES*) Provider; not hosted by Wide Voice; affiliated with Wide Voice
- VoIP (IPES*) Provider; not hosted by Wide Voice; unaffiliated with Wide Voice
- CMRS (PCS*, WIRE*) Provider; affiliated with Wide Voice
- CMRS (PCS*, WIRE*) Provider; unaffiliated with Wide Voice

* Industry Company Code type

¹ Tandem-switched transport charges do not apply (i.e., are zero-rated) to terminating traffic destined for other terminating carriers/providers (i.e., an ILEC affiliated with the Company).