

ACCESS SERVICE

CHECK SHEET

Title Pages 1 to 4 and Pages 1 to 22-41 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 1 contain all changes from the original tariff that are in effect on the date hereof.

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5-1	1 st	7-69	1 st	17-25	3 rd
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17-78	2 nd	17-132	3 rd	17-196	2 nd
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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(D) Valid Billing Disputes (Cont'd)

Any dispute submitted by customer that does not identify one of the seven preceding reasons along with specific supporting detail is an invalid billing dispute. Invalid billing disputes will be rejected as such without investigation by the Telephone Company. The date of the valid billing dispute shall be the day the Telephone Company receives written documentation as described above.

The date of resolution shall be the day the Telephone Company provides notification that it has completed its investigation and provides written notice to the customer regarding the disposition of the claim, i.e., resolved in favor of the customer or dispute denied by the Telephone Company, and credits the customer's account, if applicable. In the event customer has paid the entire bill prior to decision of the dispute in favor of the customer the Telephone Company will apply interest and credit for the amount of the overpayment to the customer's account.

Refusal to pay an entire invoice or any portion thereof without a valid billing dispute against that particular invoice will be handled as a non-payment in accordance with section 2.4.1(C) above. These provisions do not negate the customers right in any way to file a complaint with the F.C.C., pursuant to Section 208 of the Communications Act of 1934 as amended.

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(C)

(E) Billing Disputes Denied by the Telephone Company

Refusal to pay a dispute denied by the Telephone Company will be handled as a non-payment in accordance with Section 2.4.1 (C) above. Late payment charges will apply to amounts withheld pending settlement of the dispute. Late payment charges are calculated as set forth in (C)(2) preceding except that when the customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest period shall not begin until 10 days following the payment date.

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7. Special Access Service (Cont'd)

7.2 Rate Regulations (Cont'd)

7.2.8 Service Discount Plans

(A) High Capacity Optional Rate plans

There are two High Capacity Optional Rate plans; a Term Discount plan and a Capacity Discount plan*.

The Term Discount plan applies to Special Access DS1 and DS3 High Capacity Service Channel Termination, Channel Mileage Facility and Channel Mileage Termination monthly rates, as set forth following. The amount of the discount differs based on the length of the service commitment period selected by the customer.

Discounts for the Term Discount plan are only applied to High Capacity Service provided a customer within the same state and LATA by the same telephone company.

Discounts for the Capacity Discount plan* are only applied to Special Access DS3 High Capacity Service Channel Termination monthly rates as set forth in 17.3.8 following.

The minimum service period on a monthly rate basis is one month for DS1 service and twelve months for DS3 service.

(1) Term Discounts

DS1 and DS3 High Capacity Special Access Service may be ordered at the customer's option on a monthly rate basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).

The minimum service period for all Term Discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

For customers that subscribe to the Term Discount plan for 36 or 60 months, the Term Discount Percentage as set forth in 17.3.10 following will be frozen from Company initiated decreases for the entire discount period at the percent in effect at the beginning of the Term Discount period.

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If a Term Discount percentage increase occurs during the term of an existing Term Discount plan, the increased percentage will be applied automatically to the remainder of the current Term Discount period.

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* Effective May 14, 2010 the Capacity Discount plan as listed on this page will be grandfathered to those customers who have a Capacity term plan on order or in effect as of the effective date of this tariff. Customers may continue their current service without change until the Customer disconnects this service or the Capacity term plan expires, whichever comes first.

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