

ACCESS SERVICE  
CHECK SHEET

Title Pages 1 and 2 and Pages 1 to 17-100, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

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9	1st	2-18	Original	2-40	1st	3-17	1st
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13	Original	2-18.4	Original	2-44	Original	3-21	2nd
14	Original	2-18.5	Original	2-45	1st	4-1	3rd
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16	1st	2-20	1st	2-47	Original	4-2	2nd
17	5th	2-21	1st	2-48	Original	4-3	2nd
18	Original	2-22	Original	2-49	Original	4-4	2nd
19	1st	2-23	1st	2-50	Original	4-5	2nd
20	Original	2-24	1st	2-51	1st	4-6	2nd
21	2nd	2-25	2nd	2-52	1st	4-7	3rd
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23	3rd	2-27	3rd	2-54	Original	5-1	1st
24	Original	2-28	4th	2-55	Original	5-2	1st
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27	Original	2-30	2nd	2-58	1st	5-3.2	1st
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\* New or revised page.

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Vice President-Regulatory Compliance & Analytics  
100 CenturyLink Drive  
Monroe, Louisiana 71203

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March 30, 2019

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

- (A) If a customer fails to comply with 2.1.6 preceding (Service Maintenance) or 2.3.1, 2.3.4, 2.3.6, 2.4.1 or 2.5 following (respectively, Damages, Availability for Testing, Balance, Payment Arrangements, Connections) including any customers failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) days written notice to the customer by mail or by email if the customer is billed electronically or consents to receiving electronic notification,, take the following actions:

(C)

(C)

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

- (B) If a customer fails to comply with 2.2.2 following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Telephone Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Telephone Company's actions in terminating such service, unless caused by the Telephone Company's negligence.

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