

ACCESS SERVICE
CHECKSHEET

Title Page 1 and Pages 1 to 20-100, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

PAGE	NUMBER OF REVISION EXCEPT AS INDICATED	PAGE	NUMBER OF REVISION EXCEPT AS INDICATED	PAGE	NUMBER OF REVISION EXCEPT AS INDICATED
Title Page 1	Original	20	1st	2-19	Original
1	70th *	21	1st	2-20	1st
1.1	25th *	22	Original	2-21	2nd
1.2	30th	23	Original	2-22	Original
1.2.0	8th	24	Original	2-23	Original
1.2.0.1	4th	25	3rd	2-24	Original
1.2.1	14th	26	1st	2-25	Original
1.3	32nd	27	4th	2-26	Original
1.3.0	14th	28	Original	2-27	1st
1.3.1	5th	29	Original	2-28	Original
1.4	33rd	30	Original	2-29	1st
1.4.1	8 th	31	1st	2-30	Original
1.5	20th	32	Original	2-31	Original
1.6	30th	33	Original	2-32	Original
1.7	Original	34	7th	2-33	Original
1.8	6th	35	8th	2-33.1	1st
1.9	19th	36	8th	2-33.1.1	Original
1.10	Original	37	8th	2-33.2	1st
1.11	6th	1-1	2nd	2-33.3	Original
2	Original	2-1	1st	2-33.4	1st
3	Original	2-2	Original	2-33.5	Original
4	2nd	2-3	Original	2-34	Original
5	5th	2-4	Original	2-35	Original
6	2nd	2-5	Original	2-36	Original
7	2nd	2-6	Original	2-37	1st
8	2nd	2-7	Original	2-38	1st
9	2nd	2-8	Original	2-39	1st
10	Original	2-9	1st *	2-40	Original
11	Original	2-10	1st *	2-41	1st
12	1st	2-11	Original	2-42	Original
13	2nd	2-12	Original	2-43	1st
14	1st	2-13	Original	2-44	1st
15	2nd	2-14	Original	2-45	2nd
16	3rd	2-15	Original	2-46	2nd
17	1st	2-16	Original	2-47	3rd
18	1st	2-17	1st	2-48	4th
19	1st	2-18	1st	2-49	4th

* Revised Page

ISSUE DATE:
March 15, 2019Issued Under Transmittal No. 104
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
March 30, 2019

ACCESS SERVICE
CHECKSHEET

PAGE	NUMBER OF REVISION EXCEPT AS INDICATED	PAGE	NUMBER OF REVISION EXCEPT AS INDICATED	PAGE	NUMBER OF REVISION EXCEPT AS INDICATED
2-50	4th	2-83	2nd	3-9	Original
2-51	5th	2-84	Original	3-10	Original
2-52	1st	2-85	Original	3-11	Original
2-53	1st	2-86	1st	3-12	1st
2-54	3rd	2-87	Original	3-13	1st
2-55	3rd	2-88	Original	3-14	1st
2-56	Original	2-89	Original	3-15	1st
2-57	Original	2-90	Original	3-16	Original
2-58	Original	2-91	Original	3-17	1st
2-59	Original	2-92	1st	3-18	1st
2-60	Original	2-93	1st	3-19	1st
2-61	Original	2-94	1st	3-20	1st
2-62	Original	2-95	Original	3-21	8th
2-63	Original	2-96	Original	3-22	1st
2-64	Original	2-97	1st	4-1	3rd
2-65	Original	2-98	Original	4-2	2nd
2-66	3rd	2-99	Original	4-3	3rd
2-67	1st	2-100	1st	4-4	3rd
2-68	Original	2-101	2nd	4-5	3rd
2-69	2nd	2-102	1st	4-6	2nd
2-70	1st	2-103	Original	4-7	4th
2-71	1st	2-104	Original	4-8	Original
2-72	1st	2-105	Original	5-1	2nd
2-73	1st	2-106	2nd	5-2	1st
2-74	1st	2-107	2nd	5-3	3rd
2-75	1st	2-108	1st	5-4	Original
2-75.1	Original	2-109	1st	5-5	2nd
2-76	1st	2-110	Original	5-6	Original
2-77	1st	2-111	2nd	5-7	Original
2-78	1st	3-1	1st	5-8	Original
2-78.1	Original	3-2	1st	5-9	Original
2-78.2	Original	3-3	Original	5-10	Original
2-78.3	Original	3-4	Original	5-11	1st
2-79	2nd	3-5	Original	5-12	3rd
2-80	Original	3-6	Original	5-13	4th *
2-81	1st	3-7	Original	5-14	2nd
2-82	Original	3-8	Original	5-15	3rd

* Revised Page

ISSUE DATE:
March 15, 2019Issued Under Transmittal No. 104
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
March 30, 2019

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with 2.1.6 preceding (Service Maintenance) or 2.3.1, 2.3.4, 2.3.6, 2.3.11, 2.4.1 or 2.5 following (respectively, Damages; Availability for Testing; Balance; Jurisdictional Report and Certification Requirements; Payment of Rates, Charges or Deposits; or Connections) including any customers failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) calendar days written notice, by mail or by email if the customer is billed electronically or consents to receiving electronic notification, to the person designated by that customer to receive such notices of noncompliance, take the following actions:

(C)
(C)

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

ISSUE DATE:
March 15, 2019

Issued Under Transmittal No. 104
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
March 30, 2019

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) In addition to and not in limitation of the provisions in (A), above, if a customer fails to comply with Section 2.4.1, following (Payment of Rates, Charges and Deposits), including any payments to be made by it on the dates and times therein specified, the Telephone Company may take the actions specified in (A), above, with regard to services provided hereunder to that customer on fifteen (15) calendar days written notice to the person designated by that customer to receive such notices of noncompliance, such notice period to start the day after the notice is sent by mail or by email if the customer is billed electronically or consents to receiving electronic notification, if the customer has not complied with respect to amounts due in a subject bill on subject deposit request and either:

(C)
(C)

- (1) the Telephone Company has sent the subject bill to the customer within seven (7) business days of the bill date; or
- (2) the Telephone Company has sent the subject bill to the customer more than thirty (30) calendar days before notice under this section is given; or
- (3) the Telephone Company has sent the subject deposit request to the customer more than fifteen (15) business days before notice under this section is given.

In all other cases, the Telephone Company will give thirty (30) calendar days written notice pursuant to (A), above. The Telephone Company will maintain records sufficient to validate the date upon which a bill or deposit request was sent to the customer. Action specified in (A), above, will not be taken with regard to the subject bill or subject deposit request if the customer cures the noncompliance prior to the expiration of the fifteen (15) or thirty (30) days notice period, as applicable.

(C) Reserved for Future Use

(C)
(D)
(D)
(D)

ISSUE DATE:
March 15, 2019

Issued Under Transmittal No. 104
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
March 30, 2019

ACCESS SERVICE

5. Access Ordering (Cont'd)

5.2 Ordering Requirements (Cont'd)

5.2.2 Special Access Service (Cont'd)

There is a High Capacity Term Discount Optional Rate Plan.

(T)
(D)

(D)

ISSUE DATE:
March 15, 2019

Issued Under Transmittal No. 104
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
March 30, 2019