

ACCESS SERVICE  
CHECKSHEET

Title Pages 1 and 2 and Pages 1 through 20-86 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 1 contains all changes from the original Tariff that are in effect on the date hereof.

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9	Original	2-22	3rd	2-56	Original
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11	1st	2-24	1st	2-58	1st
12	1st	2-25	3rd	2-59	1st
13	1st	2-26	Original	2-60	1st
14	Original	2-27	Original	2-61	Original
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35	1st	2-35.4	Original	3-12	1st
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\* Revised Page

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March 15, 2019Vice President-Regulatory Compliance & Analytics  
100 CenturyLink Drive  
Monroe, Louisiana 71203EFFECTIVE DATE:  
March 30, 2019

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

(A) Unless the provisions of 2.2.1(B) or 2.5.1 following apply, if a customer fails to comply with the regulations set forth in: 2.1.6, Maintenance of Service; 2.2.2, Unlawful Use; 2.3.1, Damages; 2.3.4, Availability for Testing; 2.3.5, Balance; and 2.4, Payment Arrangements and Credit Allowances or, if applicable, 2.5.3, 2.5.4, 17.3.4 and 17.7.6(D), Expanded Interconnection Service (EIS) or fails to make any payment to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice, by mail or by email if the customer is billed electronically or consents to receiving electronic notification, to the person designated by that customer to receive such notices of noncompliance:

(C)  
(C)

- (1) Refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer; and/or
- (2) Discontinue the provision of the services to the noncomplying customer. In the case of such discontinuance, all applicable charges including termination charges shall become due.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice given pursuant to (1) above, or does not discontinue its provision of services involved on the date specified in the thirty (30) day notice given pursuant to (2) above and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the non-complying customer without further notice.

ISSUE DATE:  
March 15, 2019

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Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203

EFFECTIVE DATE:  
March 30, 2019