

ACCESS SERVICE
CHECKSHEET

Title Page 1 and Pages 1 through 19-97 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>
1	70th *	31	Original	2-36	3rd	2-67	Original
1.001	28th	1-1	3rd	2-36.1	2nd	2-68	1st
1.002	2nd	2-1	1st	2-37	2nd	2-69	Original
1.003	Original	2-2	Original	2-38	1st	2-70	Original
1.004	6th	2-3	Original	2-39	1st	2-71	Original
1.01	11th	2-4	Original	2-40	3rd	2-72	1st
1.02	13th	2-5	Original	2-41	2nd	2-73	2nd
1.03	23rd	2-6	Original	2-42	Original	2-74	Original
1.04	2nd	2-7	Original	2-43	Original	2-75	Original
1.1	28th	2-8	Original	2-44	Original	2-76	2nd
1.2	42nd	2-9	1st *	2-45	Original	2-77	1st
1.3	8th	2-10	Original	2-46	Original	2-78	2nd
1.4	9th	2-11	Original	2-47	Original	3-1	1st
2	Original	2-12	Original	2-48	Original	3-2	Original
3	1st	2-13	Original	2-49	Original	3-3	Original
4	1st	2-14	Original	2-50	Original	3-4	Original
5	1st	2-15	Original	2-51	Original	3-5	Original
6	2nd	2-16	Original	2-52	2nd	3-6	Original
7	1st	2-17	Original	2-53	2nd	3-7	Original
8	Original	2-18	1st	2-54	1st	3-8	Original
9	1st	2-19	1st	2-55	Original	3-9	Original
10	1st	2-20	Original	2-56	2nd	3-10	Original
11	Original	2-21	Original	2-57	3rd	3-11	Original
12	Original	2-22	Original	2-57.1	1st	3-12	1st
13	Original	2-23	Original	2-57.2	1st	3-13	1st
14	1st	2-24	Original	2-57.3	1st	3-14	1st
15	1st	2-25	Original	2-57.4	1st	3-15	1st
16	4th	2-26	Original	2-57.5	1st	3-16	1st
17	Original	2-26.1	Original	2-57.6	1st	3-17	Original
18	1st	2-26.2	Original	2-57.7	1st	3-18	1st
19	2nd	2-26.3	Original	2-57.8	1st	3-19	1st
20	5th	2-26.4	Original	2-57.9	1st	3-20	1st
21	5th	2-26.5	Original	2-57.10	1st	3-21	7th
22	4th	2-27	Original	2-58	1st	4-1	3rd
23	Original	2-28	1st	2-59	1st	4-2	2nd
24	Original	2-29	1st	2-60	1st	4-3	2nd
25	4th	2-30	1st	2-61	1st	4-4	2nd
26	Original	2-31	Original	2-62	Original	4-5	2nd
27	1st	2-32	1st	2-63	Original	4-6	2nd
28	2nd	2-33	1st	2-64	1st	4-7	3rd
29	Original	2-34	2nd	2-65	Original	4-8	3rd
30	Original	2-35	1st	2-66	Original		

* Revised Page

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March 15, 2019Vice President-Regulatory Compliance & Analytics
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
March 30, 2019

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

- (A) If a customer fails to comply with 2.1.6 preceding (Service Maintenance) or 2.3.1, 2.3.4, 2.3.6, 2.4.1 or 2.5 following (respectively, Damages, Availability for Testing, Balance, Payment Arrangements, Connections) including any customers failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) days written notice to the customer by mail or by email if the customer is billed electronically or consents to receiving electronic notification, take the following actions:

(C)
(C)

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

- (B) If a customer fails to comply with 2.2.2 following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Telephone Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Telephone Company's actions in terminating such service, unless caused by the Telephone Company's negligence.

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