

## ACCESS SERVICE CHECK SHEET

Title Pages 1 and 2 and Pages 1 to 25-126 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 13, 14, 15, 16, 17, 19, 20, 28, 29, and 31 contain all changes from the original tariff that are in effect on the date hereof.

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| Title 1     | 2nd   | 27          | 8th   | 2-14        | Original  |
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|             |   | 29          | 14th  | 2-15.1      | 3rd   |
| 1           | 590th*  | 30          | 2nd   | 2-15.2      | 4th   |
| 1.1         | 27th  | 31          | 6th   | 2-16        | 5th   |
| 1.2         | 13th  | 32          | 3rd   | 2-16.1      | 5th   |
| 2           | 177th   | 33          | 7th   | 2-17        | 5th   |
| 3           | 17th  | 34          | 4th   | 2-18        | 4th   |
| 4           | 23rd  | 35          | 10th  | 2-19        | 5th   |
| 5           | 59th  | 36          | 5th   | 2-20        | 5th   |
| 6           | 60th  | 37          | 15th  | 2-21        | 5th   |
| 7           | 84th  | 37.1        | 32nd  | 2-22        | 4th   |
| 8           | 58th  | 37.1.1      | 26th  | 2-22.1      | 4th   |
| 8.1         | 32nd  | 37.1.2      | 6th   | 2-23        | 3rd   |
| 9           | 91st  | 37.2        | 7th   | 2-23.1      | 1st   |
| 9.1         | 35th  | 37.3        | Original  | 2-23.2      | 1st   |
| 9.2         | 5th   | 38          | 3rd   | 2-24        | 1st   |
| 10          | 47th  | 39          | 8th   | 2-25        | 2nd   |
| 11          | 33rd  | 40          | 11th  | 2-26        | 6th*  |
| 11.1        | 1st   | 41          | 10th  | 2-26.1      | 2nd   |
| 12          | 12th  | 42          | 6th   | 2-26.2      | 2nd   |
| 12.1        | 11th  | 43          | 10th  | 2-26.3      | 2nd   |
| 13          | 44th  | 43.1        | Original  | 2-27        | 4th   |
| 13.1        | 1st   | 44          | 3rd   | 2-27.1      | 2nd*  |
| 14          | 57th  | 45          | 2nd   | 2-28        | 2nd*  |
| 14.1        | 20th  | 45.1        | 1st   | 2-29        | 4th*  |
| 15          | 49th  | 45.2        | 1st   | 2-29.1      | 1st   |
| 16          | 37th  | 46          | 12th  | 2-30        | 4th*  |
| 16.1        | 38th  | 46.1        | 1st   | 2-31        | 4th*  |
| 16.2        | 27th  | 47          | 5th   | 2-32        | 2nd   |
| 16.2.1      | 12th  | 47.1        | 3rd   | 2-33        | 1st   |
| 16.2.2      | 6th   | 47.2        | 2nd   | 2-34        | 3rd   |
| 16.2.3      | 10th  |             |   | 2-34.1      | 1st   |
| 16.2.4      | 8th   | 1-1         | 6th   | 2-35        | 1st   |
| 16.2.5      | 7th   |             |   | 2-36        | 1st   |
| 16.3        | 22nd  | 2-1         | Original  | 2-37        | 4th   |
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| 16.5        | 4th   | 2-3         | 1st   | 2-39        | 3rd   |
| 17          | 1st   | 2-4         | Original  | 2-40        | 1st   |
| 18          | 9th   | 2-5         | 1st   | 2-40.1      | 3rd   |
| 19          | 3rd   | 2-6         | Original  | 2-40.2      | 5th   |
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| 23          | 1st   | 2-11        | 3rd   | 2-46        | 3rd   |
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| 25          | 1st   | 2-12        | 2nd   | 2-48        | 1st   |
| 26          | 5th   | 2-13        | 2nd   | 2-49        | 1st   |

\* New or Revised Pages

(Issued under Transmittal No. 1387)

Issued: December 19, 2018

Effective: January 3, 2019

Vice President, Federal Regulatory  
1300 I Street, NW, Washington, D.C. 20005

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. The Telephone Company will notify the customer of a deposit requirement by Overnight Delivery. The customer will be required to make payment of such deposit prior to the provision of service in those cases where the customer has not established credit with the Telephone Company, or otherwise within fifteen (15) business days of such notice. Such notice will start the day after the notice is sent by Overnight Delivery.

No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company unless this successor is one with a proven history of late payments to the Telephone Company or does not have established credit. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which will remain will be refunded.

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth rate as that set forth in (B)(3)(b) following. The rate will be for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by The Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(C)

(Issued under Transmittal No. 1387)

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## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)  
(B) (Cont'd)

The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

- (1) For End User Access Service and Presubscription, including FUSF, that are billed to the end user of the local exchange services, the Telephone Company will establish a bill day each month for each end user account. Presubscribed Interexchange Carrier Charges (PICCs) will be billed on a monthly basis as set forth in Section 4.1.7 following. The Telephone Company will update its PICC information once a month. No prorating will be done in connection with PICC billing. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Presubscription Service, including FUSF, will be applied to this bill. Such bills are due when rendered. (T)
- Late payment penalties applicable to End User Access Service and Presubscription, including FUSF, that are billed to the end user of the local exchange services are set forth in the Telephone Company general and/or local tariffs/product guides. (T)
- (2) For Services other than those described in (1) preceding, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following. (T)  
(T)  
(D)

(This page filed under Transmittal No. 1387)

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(B) (Cont'd)

- (3) (a) All bills dated as set forth in (2) preceding for service provided to the customer by the Telephone Company, are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date) whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Election Day, Thanksgiving Day, Christmas Day, and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (b) Further, if any portion of the payment is received by the Telephone Company after the payment date as set forth in (a) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be (D)

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(B) (Cont'd)

(3) (Cont'd)

(b) (Cont'd)

(D)

(D)

0.0005 per day, for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

(C)

## (c) Billing Disputes

(1) A good faith dispute requires the customer to provide a written claim to the Telephone Company. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the customer's bill, or, by accessing the Telephone Company website also shown on the customer's bill. Such claim must identify in detail the basis for the dispute, and if the customer withholds disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed to permit the Telephone Company to investigate the merits of the dispute.

(2) The date of the dispute shall be the date on which the customer furnishes the Telephone Company the account information required by Section 2.4.1(B)(3)(c)(1) above.

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2. General Regulations (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(D)

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