

ACCESS SERVICE

Check Sheets

Original Title Page and Pages 1 to 477 inclusive of this Tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	15th Rev *	97.6	Original	286	1st Rev
1.1	1st Rev	97.7	Original	287	1st Rev
1.2	5th Rev *	97.8	Original	288	1st Rev
7	1st Rev	97.9	Original	289	1st Rev
10	1st Rev	123	1st Rev	290	1st Rev
11	1st Rev	124	1st Rev	291	1st Rev
12	1st Rev	125	1st Rev	292	1st Rev
13	1st Rev	126	1st Rev	292.1	1st Rev
13.1	1st Rev	131.1	1st Rev	292.2	1st Rev
14.1	1st Rev	132	1st Rev	293	1st Rev
15	2nd Rev	133	1st Rev	294	1st Rev
29	1st Rev	135	1st Rev	295	1st Rev
68	2nd Rev*	136	1st Rev	296	1st Rev
69	2nd Rev*	137	1st Rev	297	1st Rev
70	2nd Rev*	138	1st Rev	298	1st Rev
71	2nd Rev*	141	1st Rev	299	1st Rev
72	2nd Rev*	142	1st Rev	300	1st Rev
73	2nd Rev*	144	1st Rev	301	1st Rev
82	1st Rev	145	1st Rev	302	1st Rev
83	1st Rev	146	1st Rev	303	1st Rev
90	1st Rev	147	1st Rev	304	1st Rev
91	1st Rev	148	1st Rev	305	1st Rev
92	2nd Rev	149	1st Rev	306	1st Rev
93	1st Rev	155	1st Rev	307	1st Rev
93.1	1st Rev	159.2	1st Rev	308	1st Rev
94	1st Rev	190	1st Rev	309	1st Rev
95	1st Rev	168	1st Rev	310	1st Rev
96	1st Rev	191	1st Rev	310.1	1st Rev
97	1st Rev	194.3	1st Rev	310.2	1st Rev
97.1	Original	202	Original	310.3	1st Rev
97.2	Original	203	1st Rev	310.4	1st Rev
97.3	Original	281	1st Rev	310.5	1st Rev
97.4	Original	282	1st Rev	310.6	1st Rev
97.5	Original	283	1st Rev	310.7	1st Rev
		284	1st Rev		
		285	1st Rev		

* New or Revised Page

Transmittal No. 87

Issued: December 17, 2018

Effective: January 1, 2019

Vice President, Regulatory and Public Policy
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ACCESS SERVICE

Check Sheets

Original Title Page and Pages 1 to 477 inclusive of this Tariff are effective as of the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
407	1st Rev	440	1st Rev		
408	1st Rev	441	1st Rev		
409	1st Rev	442	1st Rev		
410	1st Rev	443	1st Rev		
411	1st Rev	444	1st Rev		
412	1st Rev	445	1st Rev		
413	1st Rev	446	4th Rev		
414	1st Rev	446.1	1st Rev		
415	1st Rev	446.2	1st Rev		
416	1st Rev	447	1st Rev		
417	1st Rev	447.1	1st Rev		
418	1st Rev	448	1st Rev		
419	1st Rev	449	1st Rev		
420	1st Rev	449.1	1st Rev		
421	1st Rev	449.2	1st Rev		
422	1st Rev	449.3	1st Rev		
423	1st Rev	449.3.1	1st Rev		
424	1st Rev	449.4	1st Rev		
425	1st Rev	449.5	1st Rev		
426	1st Rev	449.6	1st Rev		
427	1st Rev	449.7	1st Rev		
428	1st Rev	449.8	1st Rev		
429	1st Rev	466	1st Rev		
432	1st Rev	467	1st Rev		
432.2	3rd Rev	468	1st Rev		
433	2nd Rev	469	1st Rev		
434	1st Rev	470	1st Rev		
436	1st Rev	471	1st Rev		
437	1st Rev	472	1st Rev		
438	1st Rev	472.1	1st Rev		
439	1st Rev	472.2	1st Rev		
		473	1st Rev		
		476	1st Rev		
		477	12th Rev*		
* New or Revised Page		Transmittal No. 87			

Issued: December 17, 2018

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

2.4.4 Credit Allowance for Service Interruptions

(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.2.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

For Digital Data Access, D1 through D4 and High Capacity, HC1, Special Access Non-Competitive End User Channel Termination(s) (EUCTs), any period during which the error performance is below that specified for the service will be considered as an interruption.

(C)
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(C)

Service interruptions for Specialized Service or Arrangements provided under Section 12 following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

(M)
(M)

(M) Material now located on this page was previously found on page 69.

Transmittal No. 87

Issued: December 17, 2018

Effective: January 1, 2019

Vice President, Regulatory and Public Policy
211 Lincoln Street
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(M)
(M)

Credit allowances are computed as follows:

(1) Special Access Service Other than Program Audio and Video and Flat Rated Switched Access Service Rate Elements.

(N)

For Special Access Services other than Program Audio Service and Video Services and for flat rated Switched Access Service rate elements (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing), no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or Major Fraction Thereof that the interruption continues.

The monthly charges used to determine the credit shall be as follows:

(a) Two-Point Services

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two Special Access Non-Competitive End User Channel Terminations (EUCT), optional features and functions and other Special Access Services).

(N)

Transmittal No. 87

(M) Material previously located on this page can now be found on page 68.

Issued: December 17, 2018

Effective: January 1, 2019

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

(1) Special Access Service Other than Program Audio (Cont'd)

(N)

(b) Multipoint Services

For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a Special Access Non-Competitive EUCT per customer designated premises, optional features and functions and other Special Access Services).

(N)

Transmittal No. 87

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(1) Special Access Service other than Program Audio (Cont'd)

- (c) For flat rated Switched Access Service rate elements, the monthly charge shall be the total of all monthly rate element charges associated with the service (i.e., Transport and Multiplexing).

(2) Program Audio Special Access Non-Competitive End User Channel Termination(s) (EUCT)

For Program Audio Special Access Non-Competitive EUCT, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

- (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.

(N)

(N)

Transmittal No. 87

Issued: December 17, 2018

Effective: January 1, 2019

Vice President, Regulatory and Public Policy
211 Lincoln Street
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(2) Program Audio Special Access Non-Competitive End User Channel Termination(s) (EUCT) (Cont'd)

- (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.
- (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for each Non-Competitive EUCT and other Special Access Services and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.

(N)

(N)

Transmittal No. 87

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(2) Program Audio Special Access Non-Competitive End User Channel Termination(s) (EUCT) (Cont'd)

- (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

For CCS/SS7 Interconnection Service, the monthly charge shall be the total of all monthly rate element charges associated with the service (i.e., STP Access Mileage and STP Port Termination).

(3) Switched Access Service Usage Rated Elements

For Switched Access Service, usage rated elements, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate or assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

(4) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

Transmittal No. 87

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Roseville, California 95678

ACCESS SERVICE

17. Rates and Charges (Cont'd)17.6 Federal Universal Service Charge, ISDN Line Port and DS1 Line Port17.6.1 Federal Universal Service Charge (FUSC)

Regulations concerning the Federal Universal Service Charge are set forth in Section 3.1, preceding.

	<u>Percentage</u>	
(A) FUSC Surcharge Factor	20.0%	(R)

17.6.2 ISDN Line Ports

Regulations concerning ISDN Line Ports are set forth in Section 3.2, preceding.

	<u>Monthly Rate</u>
(A) - <u>ISDN BRI Line Port</u> - per arrangement	\$2.23
(B) - <u>ISDN PRI Line Port</u> - per arrangement	\$23.51

17.6.3 DS1 Line Ports

Regulations concerning DS1 Line Ports are set forth in Section 3.3, preceding.

(A) - <u>DS1 Line Port</u> - per DS1 (1.544 Mbps) channel service	\$23.51
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17.6.4 California LifeLine Program

As set forth in Section 4.4.2(A), preceding, the End User Common Line (EUCL) charge shall be reduced by the amount of the California LifeLine Program ordered by the California Public Utilities Commission and approved by the F.C.C. Waiver of the EUCL charge shall not exceed 100 percent of the charge.

Transmittal No. 87

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