

## ACCESS SERVICE

## 9. DIRECTORY ASSISTANCE SERVICE

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**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.1 GENERAL DESCRIPTION**

Directory Assistance Service, hereinafter called Voice Directory Assistance (Voice DA) Service, provides subscriber listing information to the requesting customer. The listing information is comprised of name, telephone number, address, and/or ZIP code. Voice DA Service provides Directory Access Service to Voice DA locations, use of Voice DA access equipment and use of Voice DA agents to provide listing information on a regional and national basis.

A Company Voice DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Company DA records associated with the name given at the rates and charges as set forth in 9.6.1, following. The Company's contact with the customer's end user shall be limited to that effort necessary to process a customer's end user's request for listing information. The Company will not transfer, forward or redial a customer's end user call to any other location for any purpose other than provision of Voice DA Service.

A maximum of two requests for telephone numbers shall be accepted per call to the Voice DA agent. A telephone number that is not listed in DA records will not be available to the customer's end user. Nonpublished subscriber telephone number information is not provided.

Three types of Voice DA Service are available.

**9.1.1 REGIONAL VOICE DA (RDA) SERVICE**

RDA Service is available for obtaining telephone numbers within the Company's 14 state region on a per Numbering Plan Area (NPA) specific basis.

**9.1.2 NATIONAL VOICE DA (NDA) SERVICE**

NDA Service is available for obtaining telephone numbers from any NPA in the United States, Canada and Puerto Rico. Customers with NDA Service may request Customized Branding as an optional feature. Customized Branding provides for the customer's name to be identified at the beginning and at the end of the call.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.1 GENERAL DESCRIPTION (Cont'd)****9.1.3 NATIONAL VOICE DA (NDA) SERVICE WITH CALL COMPLETION LINK (CCL)**

NDA Service, as described above, with InterLATA Call Completion Link (CCL) is an optional service available to Interexchange Carriers (ICs) and Wireless Service Providers (WSPs). This offering allows the Company to connect the end user to the National Directory Assistance (NDA) Database when dialing 1-NPA-555-1212. The Call Completion Link (CCL) feature then returns the end user to their IC's switch so that they can be connected to the requested telephone number over the IC's long distance network.

Call Completion Link (CCL) is available with or without Release to Pivot (RTP) capability. SS7 out of band signaling is required and may be ordered out of Section 6.3.1, preceding. This service must be designed in accordance with Telcordia Technical Reference GR-3016-CORE and Qwest Corporation Technical Publications PUB 77342.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.2 OPTIONAL FEATURES****9.2.1 CUSTOMIZED BRANDING**

Customized Branding is an optional feature available with RDA, NDA, and NDA with CCL. Customized Branding identifies the customer providing directory assistance to their end users. With Customized Branding, a recorded announcement shall be provided to the calling end user before the Voice DA operator begins handling the Voice DA call and at the conclusion of the call.

When the customer requests Customized Branding, the Company and the customer shall mutually agree on the branding information. The Company shall establish the recorded announcement. The recorded announcement may be changed on a subsequent basis when requested by the customer. There is no additional charge for customized branding.

**9.2.2 RESERVED FOR FUTURE USE**

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY****9.3.1 VOICE DA LOCATIONS**

For RDA, the Company shall specify the Voice DA location which provides the Voice DA Service for each NPA. The Voice DA locations are as shown in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

For NDA and NDA with CCL, the Company and the customer will mutually agree on the Voice DA location.

When it becomes necessary, as determined by the Company, to change a Voice DA location, the Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in 2.1.7, preceding, apply.

Voice DA Service may, at the option of the customer, be provided for interstate and intrastate communications. When the customer requests such mixed access, the interstate Voice DA Service charges shall be determined by the Company using the data furnished by the customer as set forth in 2.3.10, preceding.

Except as set forth in 9.5.7., following, a Voice DA order is subject to the order conditions as set forth in Section 5, preceding.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY (Cont'd)****9.3.2 TRANSPORT FACILITIES AND MANNER OF PROVISIONING**

When Voice DA Service is ordered, a two-way voice frequency transmission path is provided by the Company to transport calls in the terminating direction (from the premises of the ordering customer to the Voice DA location) utilizing Switched Transport facilities. These facilities include:

- For RDA, NDA and NDA with CCL, an Entrance Facility for the transport from the customer's premises to the SWC of that premises, as described in A., following,
  - For RDA, NDA and NDA with CCL, a Direct-Trunked Transport facility between the SWC of the customer's premises and the Voice DA location for direct routed traffic as described in B., following, or
  - For RDA only, a Direct-Trunked Transport facility between the SWC of the customer's premises and the access tandem and Tandem-Switched Transport between the access tandem and the Voice DA location when tandem switching functions are utilized. Tandem-Switched Transport includes the switching functions performed by the access tandem as described in C., following, and
  - Interface Group and Premises Interface Codes as described in H., following.
- A. The Entrance Facility rate category provides the transport between the customer's premises and the SWC of that premises. The Entrance Facility rate is described in 6.1.2, preceding, and the rates for Entrance Facilities are set forth in 6.8, preceding, based on the facility provided, DS3, DS1 or Voice Grade.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY****9.3.2 TRANSPORT FACILITIES AND MANNER OF PROVISIONING (Cont'd)**

- B. For direct-routed RDA, NDA and NDA with CCL traffic, Direct-Trunked Transport (DTT) provides the transport from the SWC of the customer's premises to a Voice DA location. Direct-Trunked Transport facilities are described in 6.1.2, preceding, and the rates for DTT facilities for Voice DA are set forth in 6.8, preceding, based on the facility provided, DS3, DS1 or Voice Grade. Tandem routing is not available with NDA Service.
- C. For tandem routed RDA traffic only, DTT provides the transport from the SWC of the customer's premises to the access tandem and Tandem-Switched Transport (TST) provides the transmission facilities between the access tandem and the Voice DA location. The DTT rates are as set forth in B., preceding. The TST rate category is comprised of a Transport Fixed per-call rate, Transport Per-Mile, per-call rate, a Tandem Switching per-call rate, a Common Transport Multiplexing per-call rate and an Access Tandem Trunk Port rate. The TST rate elements are described in 6.1.2, preceding. The TST rates for Voice DA are set forth in 9.6.1, following.
- D. For purposes of determining mileage for DTT and TST, distance will be measured to the Voice DA location(s) for Voice DA service based on the mileage measurement rules as set forth in 6.7.11, preceding. The mileage for transport is measured from the serving wire center for the premises of the ordering customer to the Voice DA location. Title Page notwithstanding, these two wire centers may be in different LATAs for RDA. In addition, the premises of the ordering customer must be in the LATA where RDA service is requested or in the LATA where the RDA Voice DA switch is actually located. For NDA or NDA with CCL, the serving wire center for the premises of the ordering customer shall always be in the same LATA as the NDA Voice DA location.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY****9.3.2 TRANSPORT FACILITIES AND MANNER OF PROVISIONING (Cont'd)**

- E. For RDA on the customer's order for service, the customer shall specify if the Entrance Facility is new or existing. In addition, the customer shall request direct routing or tandem routing. The Company will make the final determination based on facilities, whether the RDA Service is to be routed directly to a Voice DA location or through an access tandem switch appropriately equipped for Voice DA measurement and served by Voice DA trunks to the Voice DA location. The combination of Trunkside Switched Access Service with Voice DA Service will only be provided at such available and appropriately equipped access tandem switches. If the customer desires the traffic routing to be other than that selected by the Company, it may request a cooperative effort to determine if customer-specified traffic routing can be used in lieu of the Company-selected traffic routing.

When Directory Transport is provided using a direct route to the Voice DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The customer will be notified by the Company when access tandem routing is provided and the customer shall address each call to the Voice DA location using NPA+555-1212, NPA+131, or, when required by the Company, 555-1212. Only NPA codes handled by the Voice DA location served by the access tandem switch will be processed.

When required by the Company, a separate trunk group will be provided for RDA Service for each NPA. Separate trunk groups will be required when the Company notifies the customer that the mechanized search of its database and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires RDA information.



**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY****9.3.2 TRANSPORT FACILITIES AND MANNER OF PROVISIONING (Cont'd)**

- F. For NDA or NDA with CCL on the customer's order for service, the customer shall specify if the Entrance Facility that is going to be utilized is new or existing. Direct routing to the Voice DA location is required. Tandem routing is not available for NDA or NDA with CCL Service. No address signaling is provided for NDA. Trunkside Switched Access Service cannot be combined with NDA or NDA with CCL.
- G. The number of Directory Transport transmission paths provided is based on the customer's order and is determined by the Company in a manner similar to Switched Access Service transmission paths as set forth in 6.5.7, preceding.
- H. Interface Group and Premises Interface Codes

Interface Groups 2, 6 and 9 as set forth in 6.1.2.A.3., preceding, are available for RDA Service when combined with Trunkside Switched Access Service. When RDA Service is combined with Trunkside Switched Access Service, via TST, the Premises Interface Code for the combination will be the available Premises Interface Code for the Trunkside Switched Access Service ordered by the customer. When only RDA, NDA or NDA with CCL, Service is provided, only Interface Groups 2 and 6 are available with the following Premises Interface Codes:

<b>PREMISES INTERFACE CODE</b>	<b>AVAILABILITY</b>
4DS9-15[1]	S
6EA2-E	S
6EA2-M	S

**I. Supervisory Signaling**

Trunkside switching is provided at the Voice DA Service access location. The Voice DA Service access location will provide trunk answer and disconnect supervisory signaling.

[1] DS can be substituted with DJ or DU for additional interface combinations. See 7.1.6.C., preceding, for explanation.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY (Cont'd)****9.3.3 SPECIAL FACILITIES ROUTING**

A customer may request that Voice DA Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (i.e., Diversity) are as set forth in Section 11, following.

**9.3.4 DESIGN LAYOUT REPORT**

The Company will provide to the customer the makeup of the facilities and services provided under this section as Voice DA Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.4, preceding. Design Layout Reports for Voice DA Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

**9.3.5 TRANSMISSION TYPE A1 AND B1 PERFORMANCE**

Voice DA Service is provided with either Transmission Type A1 or B1 performance. The performance associated with the standard transmission parameter limits are guaranteed to the Voice DA location, whether routed directly or via an access tandem. Transmission Type B1 performance is provided with Interface Groups 2, 6 and 9 in all states except in ID (Spokane LATA), OR and WA, where Interface Groups 2 and 6 are provided when routed directly to a Voice DA location. Transmission Type A1 performance is provided with Interface Groups 2, 6 and 9 in all states, except in ID (Spokane LATA), OR and WA, where Interface Groups 2 and 6 are provided.

When RDA Service is combined with CST3 or Feature Group D Switched Access Service, either Transmission Type A1 or Type B1 performance is provided. When RDA Service is combined with CST1, CST2, Feature Group B or Feature Group C Switched Access Service, Transmission Type B1 performance is provided.

Transmission Type A1 and Type B1 standard transmission parameter limits are described in 6.4.1, preceding.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.3 UNDERTAKING OF THE COMPANY (Cont'd)****9.3.6 ACCEPTANCE TESTING AND TESTING CAPABILITIES**

The acceptance testing and testing capabilities for Voice DA Service traffic routed through an access tandem are the same as those for the associated CST2, CST3, Feature Group C or D end office switching. The acceptance testing for Voice DA Service traffic routed directly to or routed in a separate trunk group through an access tandem to the Voice DA location will be as set forth in 6.1.5, preceding. The testing capabilities for Voice DA Service traffic routed directly to or routed in a separate trunk group through an access tandem to the Voice DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13, following.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.4 OBLIGATIONS OF THE CUSTOMER**

Following are the obligations of the customer for Voice DA Service:

- The customer shall determine and order the capacity and interface type of Directory Access Services it needs for Voice DA Service.
- The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.
- For RDA Service, when required by the Company, the customer shall order a separate trunk group for Voice DA Service for each NPA. The conditions when the customer will be requested to order a separate trunk group for each NPA are set forth in 9.3.2, preceding.
- The customer shall be responsible for all contacts and arrangements concerning the provision and maintenance of, and the billing and collecting of charges for Voice DA service furnished to their end users.
- The customer understands that Voice DA Operators will respond to at most two requests for telephone numbers per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of Voice DA Service.
- When ordering RDA, NDA or NDA with CCL, the customer must provide the Company an estimate of the amount of traffic it will generate on a per month basis for a twelve month period.
- When the customer requests NDA or NDA with CCL with Customized Branding, the Company and the customer shall mutually agree on the branding information.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.5 RATE REGULATIONS****9.5.1 SWITCHED TRANSPORT**

Entrance Facility and Direct-Trunked Transport facility rates are applied as set forth in 6.7.1, preceding.

The TST rates, Tandem Transmission, Tandem Switching, and Common Transport Multiplexing, are assessed for each call to Voice DA Service utilizing tandem routing. The rates are set forth in 9.6.1, following. The Access Tandem Trunk Port (ATTP) charge is applied as set forth in 6.7.1, preceding. If the customer combines Voice DA trunks with Trunkside Switched Access Service, only one ATTP charge per trunk is assessed.

**9.5.2 SERVICE CALL**

An RDA, NDA or NDA with CCL charge applies for each call to Voice DA Service and is in addition to the rates described in 9.5.1., preceding. (Local Switching rates are not assessed to Voice DA Service.) The rates are set forth in 9.6.1, following. All Voice DA calls utilizing an RDA trunk are billed at the RDA per call rate. All Voice DA calls utilizing an NDA trunk are billed at the NDA or NDA with CCL per call rate. A call is a call which has been answered by a Voice DA operator. The charge applies whether or not the Voice DA operator provides the requested telephone number. The number of calls answered by Voice DA operators will be accumulated by Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in 9.5.11, following.

**ACCESS SERVICE**

**9. DIRECTORY ASSISTANCE SERVICE**

**9.5 RATE REGULATIONS (Cont'd)**

**9.5.3 RESERVED FOR FUTURE USE**

**9.5.4 RESERVED FOR FUTURE USE**

**ACCESS SERVICE**

**9. DIRECTORY ASSISTANCE SERVICE**

**9.5 RATE REGULATIONS (Cont'd)**

**9.5.5 MINIMUM PERIOD**

There is no minimum period requirement for Voice DA Service.

**9.5.6 MINIMUM MONTHLY CHARGE**

Voice DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:

For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in 9.6.1, following.

The minimum monthly charge for Directory Transport is the charge as set forth in 9.6.1, following, for the actual usage for the month.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.5 RATE REGULATIONS (Cont'd)****9.5.7 CANCELLATION OF A VOICE DA ORDER**

A customer may cancel an order for Voice DA Service on any date prior to the service date. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

When a customer cancels an order for Voice DA Service after the order date but prior to the start of service, the appropriate charges as set forth in Section 5, preceding, apply for the Directory Access Service cancelled. In addition, a charge equal to any unrecoverable capital costs incurred by the Company will apply to the customer.

**9.5.8 CHANGES TO ORDERS**

When a customer requests changes to a pending order for Voice DA Service, such changes will be undertaken if the Company can accommodate them. The appropriate charges as set forth in Section 5, preceding, apply for the Directory Access Service changed. In addition, a charge equal to any other costs incurred by the Company because of the change will apply.

**9.5.9 MOVES**

A move involves a change in the physical location of the point of termination at the customer premises or of the customer premises. Moves for Voice DA Service will be treated as set forth in 6.7.6, preceding, and all associated nonrecurring charges will apply.

**9.5.10 SERVICE REARRANGEMENTS**

For RDA, NDA and NDA with CCL, nonrecurring charges shall apply for service rearrangements. If a customer has existing direct routed Voice DA trunks to an existing NDA or NDA with CCL Voice DA location and chooses to convert those trunks to NDA or NDA with CCL Service, service rearrangement charges shall apply to change the existing trunks to NDA trunks. Service rearrangements and applicable charges are as set forth in 6.7.1.C.3., preceding.



## ACCESS SERVICE

## 9. DIRECTORY ASSISTANCE SERVICE

## 9.5 RATE REGULATIONS (Cont'd)

## 9.5.11 CREDIT ALLOWANCE FOR VOICE DA SERVICE

When a Voice DA operator or Voice DA equipment provides an incorrect number for a call and the customer reports such an occurrence to the Company, a credit allowance for such Voice DA call will apply. The credit will be as set forth following. When the customer reports such a call and the number requested, the number provided, and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Company in cooperation with the customer.

In the event that the telephone number is unavailable to the Voice DA operator, no credit applies for the charge for the call to the Voice DA operator.

When a Voice DA call is not completed due to the failure of Directory Access Service to Voice DA locations, Voice DA access equipment or Voice DA operator activities, a credit allowance for the Switched Access Service portion in the originating LATA of such Voice DA call will apply. When the customer reports such a call and the Voice DA number dialed, time of the call and the date of the call, the Company in cooperation with the customer shall develop the number of calls for which a credit shall apply. The credit will be as set forth following:

**CREDIT  
PER CALL**

- |  |          |
|--|----------|
| • Credit per call when Lineside<br>Access, CST1 or Feature<br>Group B Switched Access<br>Service is billed using<br>per minute rates | 0.006111 |
| • Credit per call when CST2,<br>CST3, Feature Group C or D<br>Switched Access Service<br>is billed using per<br>minute rates         | 0.006276 |

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.6 RATES AND CHARGES****9.6.1 VOICE DIRECTORY ASSISTANCE SERVICE****A. Switched Transport for Voice DA**

1. Entrance Facilities Monthly recurring rates [1]
2. Direct-Trunked Transport Monthly recurring rates [1]
3. Tandem-Switched Transport
  - Tandem Transmission Rates, per call

<b>CALL MILES</b>	<b>FIXED</b>	<b>PER MILE</b>
0	—	—
0 to 8	\$0.000126	\$0.000034
Over 8 to 25	0.000161	0.000019
Over 25 to 50	0.000166	0.000012
Over 50	0.000168	0.000011

**RATE**

- Tandem Switching, per call \$0.000524
- Common Transport Multiplexing, per call 0.000023
- Access Tandem Trunk Port [1]

**RATE**

- B. Voice DA Trunk Installation Charge [1]**

[1] As set forth in 6.8, preceding.

**ACCESS SERVICE****9. DIRECTORY ASSISTANCE SERVICE****9.6 RATES AND CHARGES****9.6.1 VOICE DIRECTORY ASSISTANCE SERVICE (Cont'd)****C. Voice DA Service Call**

	<b>RATE</b>
• RDA Service Call, per call	\$0.28
• NDA Service Call, per call	0.27
• NDA Service Call with Call Completion Link, per call	0.28

## ACCESS SERVICE

## 9. DIRECTORY ASSISTANCE SERVICE

## 9.7 OPERATOR SERVICES-AUTOMATIC CALL DISTRIBUTION SERVICE (OS-ACD)

## A. General

The Company will use Nortel's Traffic Operator Position System (TOPS™) to provide Operator Services-Automatic Call Distribution (OS-ACD) Service. (TOPS™ is a Nortel registered trademark.) OS-ACD Service will provide operator distribution functionality to customers who deliver calls to the Company's network. The Company will queue, route, and manage calls to customer-provided operator terminals that are compatible with Nortel's Open Position Protocol (OPP). The number of positions served and the call processing capacity of OS-ACD Service is engineered based on the customer's requirements and the Company's available capacity.

1. The transport facilities required to transport calls to the designated OS-ACD switch may be provided by either the customer or the Company.
2. The customer is responsible for interconnecting facilities between the designated OS-ACD switch and the customer's Operator Service Position (OSP).

## B. Availability

OS-ACD Service is available at switch locations designated by the Company and as identified in National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4. Additional switch locations will be added, and will be published in the NECA Tariff F.C.C. No. 4, as facilities become available.

## C. Technical Requirements

Nortel's Open Position Protocol (OPP) is used as the network interface between OS-ACD Service and the customer's OSPs. The OPP network interface is defined in Nortel Document No. NISQ214-1. Compatible customer-provided equipment (CPE) and software will also be required.

## D. Rate Regulations

1. Rates are applied per call delivered to the Company's network.
2. Testing and implementation is required and will be priced on an individual case basis.

## E. Rates and Charges

OS-ACD Service, per call	\$0.0524
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## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

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(D)

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.1 GENERAL**

This section covers Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security. In addition, this section covers the Telecommunications Service Priority (TSP) System service and procedures, as set forth in 10.8.1.D., since it is administered by the Federal Government.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, or customer.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.2 EMERGENCY CONDITIONS**

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").
- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.3 INTERVALS TO PROVIDE SERVICE**

Certain services provided under the provisions of this section of the Tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in 5.2.1.B., preceding.

**10.4 SAFEGUARDING OF SERVICE****10.4.1 FACILITY AVAILABILITY**

In order to insure communications during periods of emergency, the Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service as set forth in 10.8.1.D. and 10.8.2.D., following.

(T)

**10.4.2 UTILIZATION OF GOVERNMENT OWNED FACILITIES**

In order to meet the requirements of agencies or branches of the Federal Government, the Company may utilize government-owned facilities, when necessary to provide service.

(T)

**10.5 FEDERAL GOVERNMENT REGULATIONS**

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this Tariff to provide their services to the Federal Government.

**10.6 MILEAGE APPLICATION**

Mileage, when used for rate application between two customer premises shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(T)



**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.7 MOVES**

When service without a maximum termination liability charge associated with it, as set forth in 10.8.1 and 10.8.2, following, is moved to a different building within the same LATA, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.

When service with a maximum termination liability charge associated with it, as set forth in 10.8.1 and 10.8.2, following, is moved and is reinstalled at a new location, the customer may elect:

- to pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
- to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision materials, administration and any other specific items of cost directly attributable to the move.

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS**

The following unique services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for certain services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this Tariff.

**10.8.1 TYPE AND DESCRIPTION****A. Voice Grade Service****1. Voice Grade Secure Communications Type I**

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC premises and an end user's premises. Services are conditioned as follows:

T-3 conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

15 db at 10 Hz  
13 db at 100 Hz  
9 db at 1,000 Hz  
20 db at 10,000 Hz  
30 db at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

**A.1. (Cont'd)**

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

0 db at 1,000 Hz  
± 1 db between 1,000 Hz and 40,000 Hz  
± 2 db between 10 Hz and 50,000 Hz  
(+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four db at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

**2. Voice Grade Secure Communications Type II**

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises on an end user's premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

**A. Voice Grade Service (Cont'd)**

**3. Voice Grade Secure Communications Type III**

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises switch and an end user's premises. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

**4. Voice Grade Secure Communications Type IV**

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two IC premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

**B. Wideband Digital Service**

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

**1. Wideband Secure Communications Type I**

For transmission at the rate of 18,750 bits per second.

**2. Wideband Secure Communications Type II**

For transmission at the rate of 50,000 bits per second.

**3. Wideband Secure Communications Type III**

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

**C. Special Routing Access Service**

Special Routing Access Service is furnished only to AT&T for an agency or branch of the Federal Government. This service provides the customer's end users the ability to originate and terminate calls to or from the customer's premises utilizing a Special Routing Plan.

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.1 TYPE AND DESCRIPTION****C. Special Routing Access Service (Cont'd)**

This service is an optional service which operates in conjunction with Trunk Side Access Service furnished to AT&T under other provisions of this Tariff.

The Telephone Company will record Special Routing Access Service Active Mode Trunk Usage, and will bill the customer in accordance with these records. The hours for each trunk ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charge.

**D. Telecommunications Service Priority (TSP) System**

1. Priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's (FCC's) Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS) H 3-1-2 dated July 9, 1990, and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS) M 3-1-1.

The TSP System is a service, developed to meet the requirements of the Federal Government, as specified in the Service Vendor Handbook and Service User's Manual, which provides regulatory, administrative and operational framework for the priority installation and/or restoration of NSEP telecommunications services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing the service.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

**D. Telecommunications Service Priority (TSP) System (Cont'd)**

2. The TSP System's applicability is limited to Access Services which the Telephone Company can discreetly identify for priority provisioning and/or restoration.
3. Other regulations, rates and charges for services provided in conjunction with TSP System apply as specified elsewhere in this Tariff (e.g., expedited order charge, Special Construction, due date change charge, etc.)
4. The customer for TSP System service also must be the same customer for the Access Service with which it is associated.
5. Under certain conditions, it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action to be taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in 2.4.4.E., preceding, concerning Temporary Surrender of a Service.
6. The customer, in obtaining TSP System service, acknowledges and consents to the provision of customer service record information by the Telephone Company to the Federal Government, as specified in the TSP Service Vendor Handbook, in order for the Government to administer and maintain its overall TSP System. This customer service record information will include TSP Authorization Code and Telephone Company Circuit/Service ID, customer telephone number and customer service location.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

- D. Telecommunications Service Priority (TSP) System (Cont'd)
7. When Priority Restoration Administration and Maintenance, as defined in the TSP Service Vendor Handbook, is discontinued (revocation of assigned Priority Restoration), and the associated Access Service is continued in service, the charge specified in 10.8.2.D.2., following, will not apply for such a discontinuance.
  8. Credit allowance for service interruption for Priority Restoration Administration and Maintenance shall be the same as for the Access Service with which it is associated as set forth in 2.4.4, preceding.
  9. Certain activities performed by the Telephone Company in association with the TSP System are included in the rate elements as follows:
    - a. Priority Installation Invocation includes system development, verification and confirmation.
    - b. Priority Restoration Level Implementation includes system development, verification and confirmation.
    - c. Priority Restoration Level Change includes verification and confirmation.
    - d. Priority Restoration Administration and Maintenance includes reconciliation.



**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

**D. Telecommunications Service Priority (TSP) System (Cont'd)**

10. Existing Restoration Priority (RP) assignments will remain in effect for 30 months (until March 31, 1993). If a customer converts RP Service to TSP, the customer will incur the Priority Restoration level implementation nonrecurring charge as specified in 10.8.2.D.2., following.
11. The customer recognizes that quoting charges and obtaining permission to proceed with the installation and restoration of certain Access Services will cause unnecessary delays. In subscribing to TSP System, the customer recognizes this condition and grants the Company the right to quote charges after the work has been completed.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
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(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
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(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
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(D)



**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
|  
(D)

**E. Free-Framed DS1 Service**

(T)

**1. Basic Channel Description**

A Free-Framed DS1 signal shall have electrical signal characteristics identical to the framed 1.544 Mbps signals for DS1 Service with B8ZS, set forth in Section 7, preceding, except for the lack of an apparent Frame Format (SF, ESF or T1DM).

Free-Framed DS1 Service is offered as set forth in Section 7.11.1, preceding.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

**E. Free-Framed DS1 Service (Cont'd)**

(T)

**2. Minimum Period**

The minimum period for month-to-month Free-Framed DS1 is one month. The minimum period for 36 and 60 months fixed period service is twelve months.

**3. Free-Framed DS1 Term Limitations**

Free-Framed DS1 may be ordered at the customer's option on a month-to-month basis or for fixed periods of 3 years (36 months) or 5 years (60 months). The customer must specify the length of the fixed period service at the time the service is ordered.

**4. Discontinuance of Service**

If the customer chooses to discontinue all or a portion of the service prior to the expiration of the fixed period service, discontinuance charges as set forth in 7.1.3.A., preceding, will apply.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

- F. Government Emergency Telecommunications Service (GETS) (T)
1. GETS is an emergency telecommunications service available to customers designated by an agency or branch of the Federal Government to transport National Security/Emergency Preparedness (NS/EP) originating and terminating access calls over the Public Switched Network (PSN) where technically feasible. GETS utilizes a government identified access code which distinguishes the call as a GETS NS/EP emergency call. GETS is not available in Company wire centers where Special Routing Access Service (SRAS) is provided.
  2. The customer designated by the agency or branch of the Federal Government to provide GETS must have CST2, CST3, Feature Group C or Feature Group D Switched Access Service to transport the GETS NS/EP access call. A GETS NS/EP access minute will be rated the same as any other access minute set forth in this Tariff.
  3. Network management service levels as set forth in 6.5.1, preceding, are applicable to a GETS NS/EP access call.
  4. GETS NS/EP access minutes to a customer's network not designated to provide GETS will be administered by the Company the same as any other access minute.
  5. The appropriate agency or branch of the Federal Government is responsible for ordering the government identified access code per end office.

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.1 TYPE AND DESCRIPTION****F. Government Emergency Telecommunications Service (GETS) (Cont'd)****(T)****6. Basic GETS Features****a. High Probability of Completion Feature**

GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPC significantly improves the completion of GETS NS/EP access calls under severe network congestion and damage conditions (e.g., natural disasters, national emergencies, etc.).

The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group becomes idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling. The HPC feature is available in specified wire centers only as ordered by the agency or branch of the Federal Government or its authorized representative to provide GETS.

HPC also includes all Operational Measurement (OM) and Automatic Message Accounting (AMA) reporting as agreed to between the Company and the customer designated by the agency or branch of the Federal Government to provide GETS.

**b. Expanded High Probability of Completion Feature**

Expanded GETS High Probability of Completion (EHPC) enables suitably equipped offices to recognize any 10 digit number with the 710 NPA code (710-XXX-XXXX) and apply the HPC feature.



**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.1 TYPE AND DESCRIPTION****F. Government Emergency Telecommunications Service (GETS)**

(T)

**6. Basic GETS Features (Cont'd)****c. Office Wide Call/Egress Queuing**

GETS Office wide Call/Egress Queuing provides a greater likelihood that GETS callers will complete their HPC call during periods when the network is congested. When all trunks in a public trunk group are busy, Office Wide Call Queuing enables a call to be placed in queue on any member of the trunk group to wait its turn to be passed on through to the network call destination. When all trunks in a private trunk group (PBX system) are busy, Office Wide Egress Queuing enables a call to be placed in queue until the next trunk is available.

**d. Trunk Group Queuing**

Trunk Group Queuing allows queuing of HPC calls to specific trunk groups. Only those calls marked as HPC can be added to the queue.

**e. Call Party Number**

Calling Party Number (CPN) is a network feature that passes the government identified access code information as the calling party on a NS/EP originating call detail record instead of the actual call party number using FGD or CST3 type signaling where technically feasible. NS/EP calls originating at switching offices not equipped with CPN will be processed with the actual calling party number. The government identified access code is determined by the agency or branch of the Federal Government responsible for GETS.

**f. Rate Application**

The nonrecurring charges and monthly rates for the basic GETS features are described, following. The rates and charges are set forth in 10.8.2.F., following.

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- The GETS nonrecurring charge and monthly rate is for the activation and maintenance of the translation requirements per Company end office switch and/or access tandem.
- The GETS Change Charge is a nonrecurring charge to change the feature on a per switch, per occurrence basis. This charge applies to any configuration changes within the switches.

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.1 TYPE AND DESCRIPTION****F. Government Emergency Telecommunications Service (GETS) (Cont'd)**

(T)

**7. GETS Alternate Carrier Routing (ACR) Feature**

Alternate Carrier Routing (ACR) is an advanced network feature that provides alternate routing of a NS/EP call in the originating direction to a GETS customer using FGD or CST3 type signaling where technically feasible. The NS/EP call is first routed to the presubscribed customer of the originating line, when the presubscribed customer is a participating GETS customer. When the NS/EP call cannot be successfully routed, attempts will be made to route the call to alternate GETS customers. The sequential order in which the NS/EP call is routed is preselected on a per switching office basis by the agency or branch of the Federal Government responsible for GETS.

The ACR Activation or ACR Deactivation charge is for the translation requirements of the ACR feature by switching office. The ACR monthly rate is for the analysis required to determine the preselected alternate route when a NS/EP call occurs. All ACR rates and charges, as set forth in 10.8.G, following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative.

**8. GETS Enhanced Alternate Carrier Routing Feature**

Enhanced Alternate Carrier Routing (EACR) enables suitably equipped offices to recognize any 10 digit number with the 710 NPA code (710-XXX-XXXX) and apply the HPC feature. When EACR is activated within a switch ACR is included with the service/feature.

The EACR Activation charge is for the translation requirements of the EACR feature by switching office. There is an incremental non-recurring charge for EACR that applies only to the DMS100/200 switches. The EACR monthly rate is for the analysis required to determine the preselected alternate route when a NS/EP call occurs and is applied per switching office. The ACR monthly rate is included in the EACR monthly rate. All EACR rates and charges, as set forth in 10.8.2.F, following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative.

(T)

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.1 TYPES AND DESCRIPTIONS****F. Government Emergency Telecommunications Service (GETS) (Cont'd)**

(T)

**9. Network Service Verification Test**

The Network Service Verification Test (NSVT) is a service verification test that can be required by the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative. The NSVT shall be conducted according to a mutually agreed upon set of test cases. The test can be witnessed by the Federal Government or its representative and shall apply to one switch per test.

The NSVT charge is a onetime charge that will apply to every test ordered. The NSVT charges set forth in 10.8.2.F., following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative.

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**10. GETS Service Verification Baseline**

The GETS Service verification Baseline charge is a onetime charge that will apply to every baseline ordered, however it will be provided at least annually by 31 March. The Baseline shall consist of Network and Switch information, GETS configuration report, and provisioning procedures for every switch in the network that is GETS enabled. The GETS Service Verification Baseline charges set forth in 10.8.2.F., following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative.

(T)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
|  
(D)

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS (Cont'd)****10.8.2 RATES AND CHARGES****A. Voice Grade Service**

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Private Line Transport Service. Separate Low Speed Data or Voice Grade Services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this Tariff.

<b>VOICE GRADE SECURE COMMUNICATIONS</b>	<b>TERMI- NATION CHARGE</b>	<b>NON- RECURRING CHARGE</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
Type I, per T-3 Conditioning	ICB	ICB	ICB	(C)
• Additional Conditioning, per service termination	ICB	ICB	ICB	(C)
Type II, per G-1 Conditioning	ICB	ICB	ICB	(C)
Type III, per G-2 Conditioning	ICB	ICB	ICB	(C)
• Additional Conditioning, per service termination	ICB	ICB	ICB	(C)
Type IV, per T-3 Conditioning	ICB	ICB	ICB	(C)
• Additional Conditioning, per service termination	ICB	ICB	ICB	(C)

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES (Cont'd)

## B. Wideband Digital Service

WIDEBAND SECURE COMMUNICATIONS	TERMI- NATION CHARGE	NON- RECURRING CHARGE	MONTHLY RATE	(C)
Type I	ICB	ICB	ICB	(C)
Type II	ICB	ICB	ICB	(C)
Type III	ICB	ICB	ICB	(C)

## C. Special Routing Access Service

The following rates and charges are in addition to all other rates and charges that may be applicable for other services that may be furnished under the provisions of this Tariff to operate in conjunction with this service.



## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service (Cont'd)

## 1. AZ, CO, ID (Boise LATA), MT, NM, UT, WY

	NONRECURRING CHARGE	MONTHLY RATE	(C)
a. Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 312.77	—	(C)
b. Special Routing Access Service Trunk Group Setup and/or Removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,173.37	—	(C)
• Customer Selection	ICB	ICB	(C)
c. Activation or Deactivation, of Special Routing Access Service, per End Office and/or Tandem Office Switching System, per occurrence	622.40	—	(C)

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service

## 1. AZ, CO, ID (Boise LATA), MT, NM, UT, WY (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
d. Special Routing Access Service Trunk Usage, when activated, per trunk, per hour[1]	—	\$ 1.17	(C)
e. Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	293.51	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service (Cont'd)

## 2. IA, MN, NE, ND, SD

## a. Iowa

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(1) Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 170.13	—	(C)
(2) Special Routing Access Service Trunk Group Setup and/or Removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,167.29	—	(C)
• Customer Selection	ICB	—	(C)
(3) Special Routing Access Service, Mode Selection (Active or Deactive), per End Office and/or Tandem Office Switching System, per occurrence	302.45	—	(C)

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

- C. Special Routing Access Service
  - 2. IA, MN, NE, ND, SD
    - a. Iowa (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(4) Special Routing Access Service Trunk Usage, when in an active mode, per trunk, per hour[1]	—	\$ 1.63	(C)
(5) Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	165.73	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

- C. Special Routing Access Service  
2. IA, MN, NE, ND, SD (Cont'd)

## b. Minnesota

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(1) Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 174.86	—	(C)
(2) Special Routing Access Service Trunk Group Setup and/or removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,214.56	—	(C)
• Customer Selection	ICB	—	(C)
(3) Special Routing Access Service, Mode Selection (Active or Deactive), per End Office and/or Tandem Office Switching System, per occurrence	274.10	—	(C)

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.2 RATES AND CHARGES**

- C. Special Routing Access Service
  - 2. IA, MN, NE, ND, SD
    - b. Minnesota (Cont'd)

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
(4) Special Routing Access Service Trunk Usage, when in an active mode, per trunk, per hour[1]	—	\$ 1.63	(C)
(5) Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	148.98	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

- C. Special Routing Access Service  
2. IA, MN, NE, ND, SD (Cont'd)

## c. Nebraska

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(1) Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 160.69	—	(C)
(2) Special Routing Access Service Trunk Group Setup and/or removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,115.32	—	(C)
• Customer Selection	ICB	—	(C)
(3) Special Routing Access Service, Mode Selection (Active or Deactive), per End Office and/or Tandem Office Switching System, per occurrence	283.55	—	(C)

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## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

- C. Special Routing Access Service
  - 2. IA, MN, NE, ND, SD
    - c. Nebraska (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(4) Special Routing Access Service Trunk Usage, when in an active mode, per trunk, per hour[1]	—	\$ 1.87	(C)
(5) Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	143.40	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.



## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service

## 2. IA, MN, NE, ND, SD (Cont'd)

## d. North Dakota

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(1) Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 193.76	—	(C)
(2) Special Routing Access Service Trunk Group Setup and/or removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,209.84	—	(C)
• Customer Selection	ICB	—	(C)
(3) Special Routing Access Service, Mode Selection (Active or Deactive), per End Office and/or Tandem Office Switching System, per occurrence	278.83	—	(C)

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

- C. Special Routing Access Service
  - 2. IA, MN, NE, ND, SD
    - d. North Dakota (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(4) Special Routing Access Service Trunk Usage, when in an active mode, per trunk, per hour[1]	—	\$ 1.87	(C)
(5) Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	153.64	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service

## 2. IA, MN, NE, ND, SD (Cont'd)

## e. South Dakota

	NONRECURRING CHARGE	MONTHLY RATE	(C)
(1) Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 179.60	—	(C)
(2) Special Routing Access Service Trunk Group Setup and/or removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,214.57	—	(C)
• Customer Selection	ICB	—	(C)
(3) Special Routing Access Service, Mode Selection (Active or Deactive), per End Office and/or Tandem Office Switching System, per occurrence	307.18	—	(C)

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.2 RATES AND CHARGES**

- C. Special Routing Access Service
  - 2. IA, MN, NE, ND, SD
    - e. South Dakota (Cont'd)

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
(4) Special Routing Access Service Trunk Usage, when in an active mode, per trunk, per hour[1]	—	\$ 1.16	(C)
(5) Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	153.64	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service (Cont'd)

## 3. ID (Spokane LATA), OR, WA

	NONRECURRING CHARGE	MONTHLY RATE	(C)
a. Special Routing Access Service Plan Setup and/or Removal, per End Office and/or Tandem Office Switching System	\$ 318.53	—	(C)
b. Special Routing Access Service Trunk Group Setup and/or removal, per End Office and/or Tandem Office Switching System, per occurrence			
• Telephone Company Selection	1,188.09	—	(C)
• Customer Selection	ICB	—	(C)
c. Activation or Deactivation, of Special Routing Access Service, per End Office and/or Tandem Office Switching System, per occurrence	368.62	—	(C)

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## C. Special Routing Access Service

## 3. ID (Spokane LATA), OR, WA (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
d. Special Routing Access Service Trunk Usage, when activated, per trunk, per hour[1]	—	\$ 1.38	(C)
e. Special Routing Access Service Maintenance and Administration, per End Office and/or Tandem Office Switching System, per month	—	188.07	(C)

[1] This rate is in addition to Trunkside Access Service rates, as set forth in Section 6, preceding, which apply on an ongoing basis whether the Special Routing Access Service is activated or not.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES (Cont'd)

## D. Telecommunications Service Priority (TSP) System

The following rates and charges apply per point of termination or per line and are in addition to all other rates and charges that may be applicable for other services that may be furnished under the provisions of this Tariff which operate in conjunction with the TSP System.

	NONRECURRING CHARGE	MONTHLY RATE	(C)
1. Priority Installation (PI) Invocation, includes system development, verification and confirmation, per point of termination or per line[1]			
• Prime Service Vendor	\$128.00	—	(C)
• Subcontractor	128.00	—	(C)

[1] When an Access Service is ordered with both PI and PR, only the nonrecurring charge for PR applies.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES

## D. Telecommunications Service Priority (TSP) System (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
2. Priority Restoration (PR) Level Implementation, per point of termination or per line[1]			
a. PR level implementation, includes system develop- ment, verification and confirmation			
• Prime Service Vendor	\$128.00	—	(C)
• Subcontractor	128.00	—	(C)
b. PR level change, includes verification and confirmation			
• Prime Service Vendor	6.00	—	(C)
• Subcontractor	6.00	—	(C)
c. PR administration and maintenance, includes reconciliation			
• Prime Service Vendor	—	\$1.30	(C)
• Subcontractor	—	1.30	(C)

[1] When an Access Service is ordered with both PI and PR, only the nonrecurring charge for PR applies.



**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES**

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## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES (Cont'd)

E. Free-Framed DS1			(T)
	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
1. Month-to-month			
• Non-Competitive End-User Channel Termination (EUCT)	[1]	[1]	(N) (C) (D)
• D.C. Line Power	[1]	[1]	
• Clear Channel Capability B8ZS	[1]	[1]	(D)
2. 36 Months			
• Non-Competitive End-User Channel Termination	[1]	[1]	(N) (D)
• Clear Channel Capability B8ZS	[1]	[1]	(D)
3. 60 Months			
• Non-Competitive End-User Channel Termination	[1]	[1]	(N) (D)
• Clear Channel Capability B8ZS	[1]	[1]	(D)

[1] Use DS1 Service rates and charges as set forth in 7.11.4, preceding.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES (Cont'd)

## F. Government Emergency Telecommunications Service (GETS) (T)

	NONRECURRING CHARGE	MONTHLY RATE
• GETS Basic Services, includes all services in 10.8.1.G.7 where technically feasible and available	\$ 1,200.00	\$57.00
• GETS Basic Service Change Charge per switch, per occurrence	125.00	
• GETS Alternate Carrier Routing, per switch	450.00	4.00
• GETS Enhanced Alternate Carrier Routing – per switch	450.00	8.00
• GETS Enhanced Alternate Carrier Routing – per DMS100/200 Switch	600.00	
GETS Network Service Verification Test – per switch	625.00	
GETS Service Verification Baseline, per deliverable	85,000.00	

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES(Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.10 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.10 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.11 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

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## ACCESS SERVICE

## 11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

<b>Alphabetical By SUBJECT</b>	<b>PAGE</b>
Description of Special Facilities Routing of Access Services .....	11-1
Diversity.....	11-1
Avoidance .....	11-3
Miscellaneous Ordering Information .....	11-4
Rate Categories .....	11-5
Local Loop Diversity Maintenance.....	11-5
Transport Channel Diversity Maintenance .....	11-5
Avoidance .....	11-5
Rate Regulations .....	11-6
Rates and Charges.....	11-7

**ACCESS SERVICE****11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES****11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES**

- For Private Line Transport Special Facilities Routing, only Non-Competitive End-User Channel Terminations are filed as part of this tariff. Special Facilities Routing for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

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The services provided under this Tariff are provided over such routes and facilities as the Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Company provides Switched Access Service, Access Service, Directory Assistance Service or Federal Government Specialized Service or Arrangements in a manner which includes one or more of the following conditions:

**A. Diversity**

Diversity occurs when the service is provisioned over a primary route and a secondary route over separate transmission facilities. A physical separation of at least 25 feet is maintained between the primary and alternate transmission facility routes. Diversity may be used to provide a separate standby circuit which is readily available should service on the primary circuit become interrupted. Diversity for Non-Competitive EUCT Access Service includes: Voice Grade, Digital Data, DS1 and DS3 Services, and SST.

Technical Specifications for Diversity are delineated in Qwest Corporation Technical Publication PUB 77344.

Diversity for Switched Access, Directory Assistance and Federal Government Specialized Service or Arrangements is provided and billed on an Individual Case Basis (ICB) as described in 11.2.1.B., following.

**ACCESS SERVICE****11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES****11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES****A. Diversity (Cont'd)****1. Local Loop Diversity**

Local Loop Diversity provides an alternately routed local loop between the customer's serving wire center and premises. This loop will be provided over a different cable route than the primary loop. When utilized as a standby circuit, in the event of a facility problem that affects the primary local loop, the circuit may be switched to the alternate local loop by either the Company or the customer.

When specified, this feature provides a separate facility path for the alternately routed local loop between the Serving Wire Center and the Company Point of Termination located in the same building as the customer-designated premises, when the customer or building owner provides the structure for diverse entrance facilities into the building. In those instances when the customer or building owner requests Local Loop Diversity but does not provide the structure for diverse entrance facilities into the building, this feature provides a separate facility path for the protection system between the first utility vault outside the Serving Wire Center (generally all facilities leaving a Wire Center go to the first utility vault within the same conduit, cable, sheath, etc.) and the last terminal or utility vault prior to the customer's premises.

**2. Transport Channel Diversity**

Transport Channel Diversity is the provision of an alternate interoffice transmission facility between serving wire centers, between a serving wire center and a Company hub or between two Company hubs. This transport channel will be provided over a separate interoffice transmission facility from the primary service. When utilized as a standby circuit, in the event of a facility problem that affects the transport channel portion of a service, the service will be switched by the Company to the alternate interoffice transmission facility until the primary service is restored. This feature provides a separate facility path for the protection system between the first utility vault outside both Serving Wire Centers (generally all facilities leaving a Wire Center go to the first utility vault within the same conduit, cable, sheath, etc.).

**3. Combinations of Local Loop and Transport Channel Diversity**

Local Loop and Transport Channel Diversity may be combined to provide total facility diversity. When provided as a standby circuit, in the event of a facility problem that affects either the primary local loop or transport channel or both, service may be switched to the alternate facility by either the Company or the customer.

**ACCESS SERVICE****11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES****11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES (Cont'd)****B. Avoidance**

Avoidance is the provisioning of an Access Service to avoid a customer's normal serving wire center or a customer-specified serving wire center for Transport Channel mileage or a customer-specified geographical feature (e.g. a specific bridge over a river or highway, a creek or river).

Technical Specifications for Avoidance are delineated in Qwest Corporation Technical Publication PUB 77344.

**1. Serving Wire Center Avoidance**

Serving Wire Center Avoidance provides for the provisioning of an Access Service to avoid a customer-specified serving wire center.

When specified to avoid a customer's normal serving wire center, this feature provides a facility path for the service between the customer-designated premises and the customer-specified wire center to avoid the customer's normal serving wire center. Mileage will be calculated based on the mileage from the VG, DDS, DS1 Service, DS3 Service or SST.

When specified to avoid a customer-specified serving wire center, this feature provides a facility path for the service between wire centers to avoid the customer-specified wire center. Mileage will be calculated based on the mileage from the VG, DDS, DS1 Service, DS3 Service or SST.

**2. Geographic Avoidance**

Geographic Avoidance is the provisioning of service to avoid a customer-specified geographical feature (e.g., a particular bridge over a highway, a particular creek or river, a particular route that has been involved in previous disasters such as mud slides, floods etc.). Mileage will be calculated based on the mileage from the VG, DDS, DS1 Service, DS3 Service or SST.

**3. Combinations of Serving Wire Center Avoidance and Geographic Avoidance**

Serving Wire Center Avoidance and Geographic Avoidance may be combined to provide both Serving Wire Center Avoidance and Geographic Avoidance on the same service. Mileage will be calculated based on the mileage from the VG, DDS, DS1 Service, DS3 Service or SST.

**ACCESS SERVICE****11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES****11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES (Cont'd)****11.1.1 MISCELLANEOUS ORDERING INFORMATION**

Diversity and Avoidance are available on Switched Access Service as set forth in Section 6, preceding, Voice Grade, Digital Data, DS1 and DS3 Services as set forth in Section 7, preceding, and Federal Government Specialized Service or Arrangements as set forth in 10.8, preceding.

Private Line Diversity rates will include rates, which can be accessed at the Company's website or Company's other designated location, applicable to the primary service route (i.e., rates charged for the primary route will also be charged for the secondary route) and Section 11 Diversity Maintenance charges and, if applicable, CenturyLink Operating Companies Tariff F.C.C. No. 12, Special Construction charges.

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(C)

In order to avoid the compromise of special routing information, the Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) special construction. If special construction is involved, the regulations, as set forth in CenturyLink Operating Companies Tariff F.C.C. No. 12, apply.

The applicable rates and charges for the Special Construction portion shall be filed in the Special Construction tariff. In the case of 11.1.A.2., preceding, the rates and charges for administration and any other specific items of cost directly attributable to the Special Construction shall be filed in CenturyLink Operating Companies Tariff F.C.C. No. 12, also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2, following, are in addition to all other rates and charges that may be applicable for services provided under other sections of this Tariff.



**ACCESS SERVICE****11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES****11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES (Cont'd)****11.1.2 RATE CATEGORIES**

There are three basic rate categories which apply to Diversity and Avoidance :

- Local Loop Diversity Maintenance, described in A., following.
- Transport Channel Diversity Maintenance, described in B., following.
- Avoidance, described in C., following.

**A. Local Loop Diversity Maintenance**

The Local Loop Diversity Maintenance rate category is designed to recover the labor associated with the tracking and maintenance of diverse routing of local loop facilities. The recurring and nonrecurring charges are applicable to each local loop service, e.g., Channel Termination, installed with diverse routing. For example, a customer requests diverse routing of both Channel Terminations of one end-to-end DS1 Service. The customer will be assessed two Local Loop Diversity Maintenance charges.

**B. Transport Channel Diversity Maintenance**

The Transport Channel Diversity Maintenance rate category is designed to recover the labor associated with the tracking and maintenance of diverse routing of facilities. The recurring and nonrecurring charges are applicable to each Transport Channel installed with diverse routing. Using the example in A., above, the customer will also be assessed one Transport Channel Diversity Maintenance charge.

**C. Avoidance**

The Avoidance rate category is designed to recover the labor associated with the tracking and maintenance of avoidance routing of facilities. The recurring and nonrecurring charges are applicable to each Channel Termination and/or Transport Channel installed with avoidance routing. For example, a customer who requests to avoid their normal serving wire center will be assessed one Avoidance charge.

**ACCESS SERVICE**

**11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES**

**11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES (Cont'd)**

**11.1.3 RATE REGULATIONS**

**A. Discontinuance Charges**

Should the customer choose to discontinue service within the first 12 months of the minimum service period, discontinuance charges will apply. The discontinuance charge will be equal to one-hundred percent of the total monthly charges for the remainder of the first 12 months of the minimum service period plus fifty percent of the total monthly charges for the remaining portion of the minimum service period.

Should the customer choose to discontinue service after the first 12 months of the minimum service period, discontinuance charges will apply. The discontinuance charge will be equal to fifty percent of the total monthly charges for the remaining portion of the minimum service period.

## ACCESS SERVICE

## 11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

## 11.2 RATES AND CHARGES

The rates and charges for Special Facilities Routing of Access Services are as follows:

## 11.2.1 ALL STATES

## A. Diversity - Private Line Transport Services - VG, DDS, DS1, DS3

	NONRECURRING CHARGE	MONTHLY RATE
1. Local Loop Diversity Maintenance, per Channel Termination[1]		
- Primary Route	\$50.00	\$12.00
- Secondary Route	50.00	12.00

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## B. Diversity

For each Switched Access, Directory Assistance or Federal Government Specialized Service or Arrangement provided in accordance with 11.1.A., preceding, the rates and charges will be developed on an individual case basis and filed following:

[1] On DS3 Service, one Local Loop Diversity Maintenance charge will apply per DS3.

## ACCESS SERVICE

## 11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

## 11.2 RATES AND CHARGES FOR SPECIAL FACILITIES ROUTING OF ACCESS SERVICE

## 11.2.1 ALL STATES (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE
C. Avoidance		
- per service, per occurrence[1]	\$50.00	\$ 12.00
D. Service Guarantee -Diversity Credit[2]		
- Voice Grade Service, per occurrence	(100.00)	
- Digital Data Service, per occurrence	(200.00)	
- DS1 Service, per occurrence	(500.00)	
- DS3 Service, per occurrence	(2500.00)	

(D)

[1] On DS3 Service, one Avoidance charge will apply Per DS3.

[2] See 2.4.4.B. for terms and conditions.

**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

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## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

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## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.1 ADDITIONAL ENGINEERING

## 13.1.1 GENERAL

## A. Description

Additional Engineering will be provided by the Company at the request of the customer only when:

- A customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.4 and 7.1.2.A., preceding, or (T)
- Additional engineering time is incurred by the Company to engineer a customer's request for a customized service as set forth in 7.1.B., preceding.
- For Private Line Transport Additional Engineering, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Additional Engineering for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location. (N)  
(N)

## B. Business Hours

Normal business hours are from Monday through Friday, 8:00 a.m. to 5:00 p.m. Hours before 8:00 a.m. and after 5:00 p.m., Monday through Friday, and all day Saturday, are considered overtime.

## C. Regulations

The Company will notify the customer that additional engineering charges will apply before any additional engineering is undertaken.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.1 ADDITIONAL ENGINEERING (Cont'd)

## 13.1.2 RATES AND CHARGES

	NONRECURRING CHARGE	(C)
• Basic Time, per engineer		
- First 1/2 hour or fraction thereof	\$46.00	(C)
- Each additional 1/2 hour or fraction thereof	28.00	(C)
• Overtime, per engineer		
- First 1/2 hour or fraction thereof	51.00	(C)
- Each additional 1/2 hour or fraction thereof	33.00	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.2 ADDITIONAL LABOR

## 13.2.1 GENERAL

## A. Description

1. Additional labor includes Overtime Installation and Other Labor. Additional Labor is requested by the customer and agreed to by the Company.
2. Overtime installation is that Company installation effort requested by the customer outside of normal business hours.
3. Other labor is that additional labor not included in 2., preceding. Other labor is incurred to accommodate a specific customer request that involves only labor, including testing and maintenance not covered in 13.3, which is not covered by any other section of this Tariff.
4. Labor charges for the Configuration of Optical Services that are not included in 2 or 3, preceding. This charge covers a specific customer request that involves only labor, including testing and maintenance not covered in 13.3, or any other section of this Tariff.
5. For Private Line Transport Additional Labor, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Additional Labor for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

(N)  
|  
(N)

## B. Business Hours

Normal business hours are from Monday through Friday, 8:00 a.m. to 5:00 p.m. Hours before 8:00 a.m. and after 5:00 p.m., Monday through Friday, and all day Saturday, are considered overtime. Sundays and Holidays are premium time.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.2 ADDITIONAL LABOR**

**13.2.1 GENERAL (Cont'd)**

**C. Regulations**

1. The Company will notify the customer that additional labor charges will apply before any additional labor is undertaken.
2. The labor charges apply per Company technician performing billable work at the customer's request except as specified in 5., following.
3. If multiple types of services are being ordered on one request, at a designated premises, all orders must specifically reference the original request.
4. When more than one technician is involved in working on a customer's request, the amount of time accrued by all technicians will be totaled to determine the number of 1/2 hour increments to be billed.
5. Only one first 1/2 hour increment applies per request.
6. The call-out of a Company employee at a time not consecutive with the employee's scheduled work period, is subject to a minimum charge of four hours.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.2 ADDITIONAL LABOR (Cont'd)

## 13.2.2 RATES AND CHARGES

## A. Installation Charges

	NONRECURRING CHARGE	(C)
• Overtime		
- First 1/2 hour or fraction thereof, per request	\$10.00	(C)
- Each additional 1/2 hour or fraction thereof, per technician	10.00	(C)
• Premium Time		
- First 1/2 hour or fraction thereof, per request	20.00	(C)
- Each additional 1/2 hour or fraction thereof, per technician	20.00	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.2 ADDITIONAL LABOR

## 13.2.2 RATES AND CHARGES (Cont'd)

## B. Other Labor Charges

	NONRECURRING CHARGE	(C)
• Basic Time		
- First 1/2 hour or fraction thereof, per request	\$45.00	(C)
- Each additional 1/2 hour or fraction thereof, per technician	25.00	(C)
• Overtime		
- First 1/2 hour or fraction thereof, per request	45.00	(C)
- Each additional 1/2 hour or fraction thereof, per technician	25.00	(C)
• Premium Time		
- First 1/2 hour or fraction thereof, per request	50.00	(C)
- Each additional 1/2 hour or fraction thereof, per technician	35.00	(C)

## C. Labor for Configuration of Optical Services

	NONRECURRING CHARGE	(C)
• Service Order Charge,		
- per request	\$175.00	(C)



**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.1 GENERAL**

Testing Services, offered under this section of the Tariff, are optional and subject to rates and charges as set forth, following. Other testing services provided by the Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.5 and 7.1.E., preceding.

Testing services are normally provided, by Company personnel, Company locations. However, provisions are made in 13.3.2.A.5., and 13.3.3.A.1. and 2., following, for a customer to request that Company personnel perform testing services at the customer's premises.

The offering of Testing Services under this section of the Tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in 13.3.2 and 13.3.3, following.

The call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

For Private Line Transport Testing Services, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Testing for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

(N)  
|  
(N)

**13.3.2 SWITCHED ACCESS SERVICE****A. Description**

Testing Services for Switched Access are comprised of tests which are performed during the installation of a Switched Access Service, and tests which are performed after acceptance of such access services by a customer, i.e., in-service tests. These in-service tests may be further divided into two broad categories - scheduled and nonscheduled.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****A. Description (Cont'd)**

Scheduled tests are those tests performed by the Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be performed as follows:

- On an automatic basis with no Company or customer technicians involved,
- On a cooperative basis with Company technician(s) involved at Company office(s) and customer technician(s) involved at customer's premises, or
- On a manual basis with Company technician(s) involved at Company office(s) and at customer's premises.

Nonscheduled tests are performed by the Company "on demand", which result in the measurement of Switched Access Services. Nonscheduled tests may involve Company technicians at Company offices and at the customer's premises.

**1. Additional Cooperative Acceptance Testing**

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Company's technician at its office(s), and the customer's technician at its premises with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****A. Description (Cont'd)****2. Automatic Scheduled Testing**

Automatic Scheduled Testing (AST) of Switched Access Services (Trunkside), where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Company will provide a monthly AST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

**3. Cooperative Scheduled Testing**

Cooperative Scheduled Testing of Switched Access Services (Trunkside Service not routed through an access tandem), where the Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Company will provide, on a quarterly basis, a Cooperative Scheduled Testing report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****A. Description (Cont'd)****4. Manual Scheduled Testing**

Manual Scheduled Testing (MST) of Switched Access Services (Trunkside Service not routed through an access tandem), where the Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Company will provide, on a quarterly basis, an MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

**5. Nonscheduled Testing**

Nonscheduled Testing (NST) of Switched Access Services is where:

- The customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- The Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"), or
- The Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope envelope delay, which the customer may require.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.3 TESTING SERVICES**

**13.3.2 SWITCHED ACCESS SERVICE (Cont'd)**

**B. Obligations of the Customer**

1. The customer shall provide the Remote Office Test Line priming data to the Company, as appropriate, to support AST as set forth in 2., preceding, or NST as set forth in 5., preceding.
2. The customer shall make the facilities to be tested available to the Company at times mutually agreed upon.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.2 SWITCHED ACCESS SERVICE (Cont'd)

## C. Rates and Charges

## 1. Additional Cooperative Acceptance Testing

	NONRECURRING CHARGE	(C)
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	\$39.16	(C)
- Each additional 1/2 hour or fraction thereof	22.16	(C)
• Overtime, per technician		
- First 1/2 hour or fraction thereof	43.69	(C)
- Each additional 1/2 hour or fraction thereof	26.68	(C)
• Premium Time, per technician		
- First 1/2 hour or fraction thereof	48.21	(C)
- Each additional 1/2 hour or fraction thereof	31.21	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****C. Rates and Charges (Cont'd)****2. Automatic Scheduled Testing (AST)**

Basic Tests represent the minimum offering, i.e., an order for testing must, at a minimum, consist of twelve 1004 Hz Tests per transmission path, twelve C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Basic Tests are subject to a one-year minimum contract period, and annually thereafter.

Additional Tests may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

**a. Basic Tests**

<b>TO FIRST POINT OF SWITCHING</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
• 1004 Hz Loss Tests performed within a 1-year period, per test ordered, per transmission path	\$0.02	(C)
• C-Message Noise Tests performed within a one-year period, per test ordered, per transmission path	0.02	(C)
• Return Loss (Balance) Tests performed within a one-year period, per test ordered, per transmission path	0.04	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****C. Rates and Charges****2. Automatic Scheduled Testing (AST) (Cont'd)****b. Additional Tests**

<b>TO FIRST POINT OF SWITCHING</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
• Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	\$0.02	(C)
• C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path	0.02	(C)

**c. Example**

A customer schedules thirteen 1004 Hz Loss Tests, thirteen C-Message Noise Tests and two Return Loss Tests on one trunk for a year. The charges will be computed as follows:

$$\begin{array}{rcl}
 13 & \times & \$0.02 & = & \$0.26 \\
 + & 13 & \times & 0.02 & = & 0.26 \\
 + & 2 & \times & 0.04 & = & \underline{0.08} \\
 & & & & & \$0.60 \text{ per month, per trunk}
 \end{array}$$



**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****C. Rates and Charges (Cont'd)****3. Cooperative Scheduled Testing**

Basic Tests represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. Basic Tests are subject to a one-year minimum contract period, and annually thereafter.

Additional Tests may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

**a. Basic Tests**

<b>TO FIRST POINT OF SWITCHING</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
• 1004 Hz Loss Tests performed within a 1-year period, per test ordered, per transmission path	\$0.07	(C)
• C-Message Noise Tests performed within a one-year period, per test ordered, per transmission path	0.07	(C)
• Return Loss (Balance) Tests performed within a one-year period, per test ordered, per transmission path	0.26	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.2 SWITCHED ACCESS SERVICE

## C. Rates and Charges

## 3. Cooperative Scheduled Testing (Cont'd)

## b. Additional Tests

TO FIRST POINT OF SWITCHING	MONTHLY RATE	(C)
• Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	\$0.07	(C)
• C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path	0.07	(C)

## c. Example

A customer schedules six 1004 Hz Loss Tests, six C-Message Noise Tests and four Return Loss Tests on one trunk for a year. The charges will be computed as follows:

$$\begin{array}{rcl}
 6 & \times & \$0.07 & = & \$0.42 \\
 + 6 & \times & 0.07 & = & 0.42 \\
 + 4 & \times & 0.26 & = & \underline{1.04} \\
 & & & & \$1.88 \text{ per month, per trunk}
 \end{array}$$

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.3 TESTING SERVICES****13.3.2 SWITCHED ACCESS SERVICE****C. Rates and Charges (Cont'd)****4. Manual Scheduled Testing (MST)**

Basic Tests represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. Basic Tests are subject to a one-year minimum contract period, and annually thereafter.

Additional Tests may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

**a. Basic Tests**

<b>TO FIRST POINT OF SWITCHING</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
• 1004 Hz Loss Tests performed within a 1-year period, per test ordered, per transmission path	\$0.14	(C)
• C-Message Noise Tests performed within a one-year period, per test ordered, per transmission path	0.14	(C)
• Return Loss (Balance) Tests performed within a one-year period, per test ordered, per transmission path	0.50	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.2 SWITCHED ACCESS SERVICE

## C. Rates and Charges

## 4. Manual Scheduled Testing (MST) (Cont'd)

## b. Additional Tests

TO FIRST POINT OF SWITCHING	MONTHLY RATE	(C)
• Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	\$0.13	(C)
• C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path	0.13	(C)

## c. Example

See 3.c., preceding.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.2 SWITCHED ACCESS SERVICE

## C. Rates and Charges (Cont'd)

## 5. Nonscheduled Testing

## a. Automatic Testing

TO FIRST POINT OF SWITCHING	NONRECURRING CHARGE	(C)
• 1004 Hz Loss, per test performed	\$0.45	(C)
• C-Message Noise, per test performed	0.45	(C)
• Return Loss (Balance), per test performed	0.66	(C)
• Gain-Slope, per test performed	0.45	(C)
• C-Notched Noise, per test performed	0.45	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.2 SWITCHED ACCESS SERVICE

## C. Rates and Charges

## 5. Nonscheduled Testing (Cont'd)

## b. Cooperative Testing

	NONRECURRING CHARGE	(C)
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	\$39.15	(C)
- Each additional 1/2 hour or fraction thereof	22.15	(C)
• Overtime, per technician		
- First 1/2 hour or fraction thereof	43.68	(C)
- Each additional 1/2 hour or fraction thereof	26.68	(C)
• Premium Time, per technician		
- First 1/2 hour or fraction thereof	48.21	(C)
- Each additional 1/2 hour or fraction thereof	31.21	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.2 SWITCHED ACCESS SERVICE

## C. Rates and Charges

## 5. Nonscheduled Testing (Cont'd)

## c. Manual Testing

	NONRECURRING CHARGE	(C)
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	\$39.15	(C)
- Each additional 1/2 hour or fraction thereof	22.15	(C)
• Overtime, per technician		
- First 1/2 hour or fraction thereof	43.68	(C)
- Each additional 1/2 hour or fraction thereof	26.68	(C)
• Premium Time, per technician		
- First 1/2 hour or fraction thereof	48.21	(C)
- Each additional 1/2 hour or fraction thereof	31.21	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES (Cont'd)

## 13.3.3 PRIVATE LINE TRANSPORT SERVICE

## A. Description

At the request of a customer, the Company will provide assistance in performing specific non-maintenance tests.

For Private Line Transport Testing Services, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Other Private Line Transport Testing Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

(N)  
|  
(N)

## 1. Additional Cooperative Acceptance Testing

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the required tests, the Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the customer's request, the Company will provide a technician at the customer's premises or at the end user's premises. The tests conducted will be appropriate for the service involved.

## 2. Nonscheduled Testing

When a customer provides a technician at its premises, with suitable test equipment to perform the required tests, the Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing (NST). At the customer's request, the Company will provide a technician at the customer's premises. Nonscheduled tests consist of any tests appropriate for the service involved which the customer may require.

## B. Obligation of the Customer

When the customer subscribes to Testing Service, the customer shall make the facilities to be tested available to the Company at times that are mutually agreed upon.



## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.3 PRIVATE LINE TRANSPORT SERVICE (Cont'd)

## C. Rates and Charges

## 1. Additional Cooperative Acceptance Testing

	NONRECURRING CHARGE	(C)
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	\$40.00	(C)
- Each additional 1/2 hour or fraction thereof	25.00	(C)
• Overtime, per technician		
- First 1/2 hour or fraction thereof	40.00	(C)
- Each additional 1/2 hour or fraction thereof	25.00	(C)
• Premium Time, per technician		
- First 1/2 hour or fraction thereof	50.00	(C)
- Each additional 1/2 hour or fraction thereof	35.00	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.3 TESTING SERVICES

## 13.3.3 PRIVATE LINE TRANSPORT SERVICE

## C. Rates and Charges (Cont'd)

## 2. Nonscheduled Testing

	NONRECURRING CHARGE	(C)
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	\$40.00	(C)
- Each additional 1/2 hour or fraction thereof	25.00	(C)
• Overtime, per technician		
- First 1/2 hour or fraction thereof	40.00	(C)
- Each additional 1/2 hour or fraction thereof	25.00	(C)
• Premium Time, per technician		
- First 1/2 hour or fraction thereof	50.00	(C)
- Each additional 1/2 hour or fraction thereof	35.00	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.4 MAINTENANCE OF SERVICE

## 13.4.1 GENERAL

For Private Line Transport Maintenance of Services, only Non-Competitive EndUser Channel Terminations (EUCT) are filed as part of this tariff. Maintenance of Service for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

(N)  
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(N)

## A. Business Hours

Normal business hours are Monday through Friday, 8:00 a.m. to 5:00 p.m. Hours before 8:00 a.m. and after 5:00 p.m., Monday through Friday, and all day Saturday, are considered overtime. Sundays and Holidays are premium time.

## B. Regulations

1. When a customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge. Maintenance of Service charges apply, per technician, for the period of time from when Company personnel is dispatched to an unattended Company building or the customer's premises, until the work is completed or as set forth in C., following.
2. The customer shall be responsible for payment of a Maintenance of Service charge when the trouble is in equipment or communications systems provided by other than the Company, or in detariffed CPE provided by the Company. No charge will apply when the trouble is found in the Company's facilities or equipment.
3. When a customer reports trouble within a quantity of services and circuits, but fails to identify the specific service and circuit which is experiencing trouble, a Maintenance of Service charge applies for the time spent by Company personnel to isolate the trouble.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.4 MAINTENANCE OF SERVICE**

**13.4.1 GENERAL**

**B. Regulations (Cont'd)**

4. A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.
5. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time. Maintenance of Service charges are applicable per technician. No credit allowance will be applicable for the interruptions involved if the Maintenance of Service charge applies. In addition, the conditions as set forth in C., following, may apply.
6. A Dispatch Charge, as set forth in 13.5, may apply.

**C. Trouble Isolation for Interconnection Services**

When an interconnector requests that the Company cooperatively test for trouble isolation in conjunction with EIC Service and no trouble is found in the Company's facilities, the interconnector shall be responsible for payment of a Maintenance of Service charge. The charge also applies if trouble is found in equipment, communications systems, and/or facilities provided by other than the Company. The charge is applicable per technician from the beginning of the Company's test work to when the Company's test work is completed.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.4 MAINTENANCE OF SERVICE (Cont'd)

## 13.4.2 RATES AND CHARGES

	NONRECURRING CHARGE	(C)
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	\$35.00	(C)
- Each additional 1/2 hour or fraction thereof	35.00	(C)
• Overtime, per technician		
- First 1/2 hour or fraction thereof	43.00	(C)
- Each additional 1/2 hour or fraction thereof	43.00	(C)
• Premium Time, per technician		
- First 1/2 hour or fraction thereof	50.00	(C)
- Each additional 1/2 hour or fraction thereof	50.00	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.5 DISPATCH CHARGE****13.5.1 DESCRIPTION**

The Company assesses Dispatch Charges when a technician(s) is dispatched. The charge applies in the following situations:

For Private Line Transport Dispatch Charge, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Dispatch Charges for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

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(N)

**A. Service Date Change**

A Dispatch Charge may apply to orders for services provided out of Sections 6, 7, 8, 10 and 20. One charge applies if, for any reason, the customer requests a service date change but fails to notify the Company before the service date and a Company technician is dispatched to the customer's premises on the service date. The Company shall then assess a Dispatch Charge and change the service date, if appropriate, as set forth in 5.2.2. The charge may apply each time this situation occurs.

**B. Maintenance of Service**

One Dispatch Charge applies, regardless of the type of service, when one or more technicians are dispatched for Maintenance of Service and no trouble is found in the Company's facilities. If, after the initial repair visit, a repair ticket is still open and a technician(s) is dispatched again, another Dispatch Charge applies. The additional Dispatch Charge only applies if trouble is still not found in Company's facilities. Maintenance of Service charges also apply.

**13.5.2 RATES AND CHARGES****DISPATCH REASON**

Service Date Change  
Maintenance of Service

The following charge applies.

**NONRECURRING  
CHARGE**

• Per occurrence	\$200.00
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**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.6 STANDARD JACKS - REGISTRATION PROGRAM****13.6.1 GENERAL**

Standard jacks are provided by the Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the F.C.C. entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the F.C.C.'s Rules and Regulations."

These jacks are used to terminate services provided by the Company. Other services or facilities provided by the Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.6 STANDARD JACKS - REGISTRATION PROGRAM (Cont'd)

## 13.6.2 RATES AND CHARGES

## A. Voice Jacks

1. Miniature six-position jacks for connection of terminal equipment as follows:

	NONRECURRING CHARGE	(C)
• Single-line telephone set, surface or flush mounted	\$ 7.84	(C)
• Single-line telephone sets, wall mounted	15.25	(C)
• Two-line non-key telephone sets, surface or flush mounted	7.79	(C)
• Single-line bridged 4-wire exchange 2/RT, T1/R1	13.71	(C)
• Two-line non-key telephone sets, wall mounted	16.21	(C)
• Special single-line equipment for use in hospital critical care areas[1]	8.34	(C)
• 9DB single-line data equipment with mode indication and mode indication common leads[2]	6.93	(C)
• Three-line non-key telephone sets and ancillary devices	7.47	(C)

[1] Not available in IA, MN, NE, ND and SD.

[2] This jack is normally used in association with a series jack.



## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.6 STANDARD JACKS - REGISTRATION PROGRAM

## 13.6.2 RATES AND CHARGES

## A. Voice Jacks (Cont'd)

2. 50-Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:

	NONRECURRING CHARGE	(C)
• For connection to 2-wire tie trunks E&M type I signaling - 12-line capacity	\$57.95	(C)
• For connection to 4-wire tie trunks E&M type I signaling - 8-line capacity	57.95	(C)
• For connection to 2-wire tie trunks E&M type II signaling - 8-line capacity	57.95	(C)
• For connection to 4-wire tie trunks E&M type II signaling - 13-line capacity	57.95	(C)
• For connection to off-premises station lines - 25-line capacity	49.25	(C)
• For use with series devices such as toll restrictors - 12-line capacity	94.38	(C)
• For connection of up to 12-line bridged 4-wire exchange 2/RT, T1/R1	57.95	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.6 STANDARD JACKS - REGISTRATION PROGRAM

## 13.6.2 RATES AND CHARGES

## A. Voice Jacks (Cont'd)

## 3. Series Jacks for connection of terminal equipment:

	NONRECURRING CHARGE	(C)
• Single-line alarm reporting devices	\$23.28	(C)
• Series ancillary devices such as automatic dialers - single-line sets with exclusion	22.31	(C)
• Two-line telephone sets with exclusion on one line	22.31	(C)
4. Weatherproof Jack for use with single-line telephone sets used at locations such as boats and marinas	38.73	(C)

## B. Data Jacks

1. Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment – one- line capacity	34.84	(C)
2. Programmed Data Jack for use in connecting programmed data equipment – one-line capacity	38.51	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.6 STANDARD JACKS - REGISTRATION PROGRAM

## 13.6.2 RATES AND CHARGES

## B. Data Jacks (Cont'd)

## 3. Multiple-Line Universal Data Jack and Associated Equipment

The Multiple-Line Universal Data Jack is for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. This jack will terminate up to eight lines. The selection of the RJ26X jack requires the use of the other equipment listed, following:

	NONRECURRING CHARGE	(C)
• Multiple-Line Universal Data Jack	\$289.82	(C)
- Multiple-Line Universal Data Jack Circuit Cards - one circuit card per circuit required	27.67	(C)
- Multiple-Line Universal Data Jack Mounting options - one required per RJ26X		
- Wall Mounting with cover[1]	33.06	(C)
- Rack Mounting, 19 inch or 23 inch	28.14	(C)

[1] Not available in IA, MN, NE, ND and SD.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.6 STANDARD JACKS - REGISTRATION PROGRAM

## 13.6.2 RATES AND CHARGES

## B. Data Jacks (Cont'd)

	NONRECURRING CHARGE	(C)
4. Miniature Modular eight-position data jack		
• Universal one or two line digital bridged tip and ring – 8-position	\$21.01	(C)
• Universal single line digital series tip and ring – 8-position	21.32	(C)
• Series single line bridged tip and ring arrangement equipped with a continuity circuit – 8-position	19.93	(C)
• Miniature modular keyed jack – 8-position	21.01	(C)
5. Miniature Modular 50-position data jack		
• Universal multiple line bridged tip and ring	49.25	(C)
• Universal multiple line digital bridged tip and ring	49.25	(C)
• Universal multiple line digital ribbon jack, provides cable shield integrity	49.25	(C)

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.1 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.1 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.1 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS (Cont'd)**

**13.7.2 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS (Cont'd)****13.7.3 OTHER PROTECTIVE CONNECTING ARRANGEMENTS****A. General**

The following Protective Connecting Arrangements (PCAs) are grandfathered and are offered subject to on-the-shelf availability.

**B. Rates and Charges****1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY**

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
• Automatic PCA with a contact type signaling interface for 2- or 4-wire Voice Grade connections of CPE Communications Systems to Company Private Line Transport Services.	—	\$5.71	(C)
• Automatic PCA for connection of a customer, authorized user or joint user provided communications system arranged for CPE dial or automatic channel signaling, to a Company Private Line Transport Service.	\$85.09	9.86	(C)
• PCA which provides for connection of CPE automatic telephone answering devices to Company Access Services by means of a 2-wire interface.	ICB	ICB	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 OTHER PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
• PCA for connection of CPE answering or recording equipment to Company Access Services, for one-way voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented by the PCA.	\$30.02	\$5.27	(C)
• PCA for use with CPE answer only equipment where two-way transmission is required.	ICB	ICB	(C)
• Same application as PFZ++ with voice control disconnect and automatic receive volume limiting	ICB	ICB	(C)
• PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA.	ICB	ICB	(C)



## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 OTHER PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
• PCA to permit connection of CPE message registers to Company Switched Access Service for indications of message registration for outgoing calls over the associated central office trunks.	ICB	ICB	(C)
• Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device.	ICB	ICB	(C)
• PCA to permit the connection of CPE to Company Switched Access Service arranged for 2-way service, i.e., outward dialing by hotel/motel guests and rering by the operator of the IC long distance switchboard (the equivalent of a toll terminal).	ICB	ICB	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 OTHER PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
• For termination of CPE tie lines, with CPE channel signaling in Centrex systems 4-wire.	\$21.09	\$7.03	(C)
• PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to Company Switched Access Service.	7.62	9.18	(C)
• PCA to provide for connection of CPE terminal equipment to Company Switched Access Service via 3-wire interface.	ICB	ICB	(C)
• PCA for connection of CPE voice communications systems and/or terminal equipment via 2-wire interface to Company Switched Access Service (only loop start trunks not equipped for toll diversion).	ICB	ICB	(C)

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Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203EFFECTIVE DATE:  
October 1, 2016

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 OTHER PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
• Manual PCA used to connect switchboard position of a CPE system, which provides supervisory signals, to Company Switched Access Service.	ICB	ICB	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system.	\$38.13	\$10.20	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for one-way incoming service to the attendant position of a CPE system.	ICB	ICB	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS****13.7.3 PROTECTIVE CONNECTING ARRANGEMENTS****B. Rates and Charges****1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY (Cont'd)**

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
• Automatic PCA used to connect Company Switched Access Service arranged for one-way outgoing service from the attendant position of a CPE system.	ICB	ICB	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for one-way outgoing service from the dial switching equipment of a CPE system.	ICB	ICB	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for two-way service to and from the attendant position of a CPE system.	ICB	ICB	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS****13.7.3 PROTECTIVE CONNECTING ARRANGEMENTS****B. Rates and Charges****1. AZ, CO, ID(Boise LATA), MT, NM, UT, WY (Cont'd)**

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	<b>(C)</b>
<ul style="list-style-type: none"> <li>PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment bridged to Company Switched Access Service.</li> </ul>	ICB	ICB	(C)
<ul style="list-style-type: none"> <li>Automatic PCA used to connect Company Switched Access Service arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position (the equivalent of a toll terminal).</li> </ul>	ICB	ICB	(C)
<ul style="list-style-type: none"> <li>PCA to provide for connection of CPE originate only or originate and answer terminal equipment.</li> </ul>	ICB	ICB	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges (Cont'd)

## 2. ID (Spokane LATA), OR, WA

	NONRECURRING CHARGE	MONTHLY RATE	(C)
<ul style="list-style-type: none"> <li>Automatic PCA with a contact type signaling interface for 2- or 4-wire Voice Grade connections of CPE Communications Systems to Company Private Line Transport Services.</li> </ul>	\$310.22	\$9.35	(C)
<ul style="list-style-type: none"> <li>Automatic PCA for connection of a customer, authorized user or joint user provided communications system arranged for CPE dial or automatic channel signaling, to a Company Private Line Transport Service.</li> </ul>	231.21	8.91	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 2. ID (Spokane LATA), OR, WA (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
<ul style="list-style-type: none"> <li>PCA to permit connection of CPE message registers to Company Switched Access Service for indications of message registration for outgoing calls over the associated central office trunks.</li> </ul>	\$58.40	\$8.42	(C)
<ul style="list-style-type: none"> <li>PCA to permit the connection of CPE to Company Switched Access Service arranged for 2-way service, i.e., outward dialing by hotel/motel guests and rering by the operator of the IC long distance switchboard (the equivalent of a toll terminal).</li> </ul>	51.63	3.47	(C)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 2. ID (Spokane LATA), OR, WA (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
<ul style="list-style-type: none"> <li>PCA for connection of CPE voice communications systems and/or terminal equipment via 2-wire interface to Company Switched Access Service (only loop start trunks not equipped for toll diversion).</li> </ul>	\$ 51.63	\$1.24	(C)
<ul style="list-style-type: none"> <li>Automatic PCA used to connect Company Switched Access Service arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system.</li> </ul>	231.21	2.51	(C)
<ul style="list-style-type: none"> <li>Automatic PCA used to connect Company Switched Access Service arranged for one-way incoming service to the attendant position of a CPE system.</li> </ul>	231.21	2.51	(C)



## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS

## 13.7.3 PROTECTIVE CONNECTING ARRANGEMENTS

## B. Rates and Charges

## 2. ID (Spokane LATA), OR, WA (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for one-way outgoing service from the attendant position of a CPE system.	\$231.21	\$2.51	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for one-way outgoing service from the dial switching equipment of a CPE system.	231.21	2.51	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for two-way service to and from the attendant position of a CPE system.	231.21	2.51	(C)
• Automatic PCA used to connect Company Switched Access Service arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position (the equivalent of a toll terminal).	231.21	2.51	(C)

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.8 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.9 BILLING NAME AND ADDRESS (BNA) SERVICE****13.9.1 GENERAL DESCRIPTION**

Billing Name and Address (BNA) Service provides interstate telecommunications service providers (i.e., interexchange carriers, operator service providers, enhanced service providers and any other provider of interstate telecommunications services) the billing name and address when a calling party uses a Company calling card, dials 101XXXX or authorizes collect and/or third party calls to pay for telecommunication services. BNA Service enables interstate telecommunications service providers to seek payment of their telecommunication services directly from the calling party.

**13.9.2 REGULATIONS**

BNA information is to be used by an interstate telecommunications service provider and/or its authorized billing and collection agent exclusively for billing the calling party for telecommunication services and collecting the amounts due.

The Company will notify all new telephone service subscribers of the potential disclosure of their BNA information to interstate telecommunications service providers. If a telephone service subscriber requests not to have their BNA information disclosed to interstate telecommunications service providers with respect to calling card, third party or collect calls, the Company will not disclose such information.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.9 BILLING NAME AND ADDRESS (BNA) SERVICE (CONT'D)**

**13.9.3 PROVISIONS**

Interstate telecommunications service providers may request BNA Service from the Company's Regional Subscription System (RSS) as set forth following:

**A. Mechanized Request**

BNA Service may be requested via magnetic tape, electronic data transmission or dial up access. Interstate telecommunications service providers who choose electronic data transmission and/or on-line viewing must provide their own personal computer(s) or terminal(s) capable of VT100 emulation. In addition, the interstate telecommunications service provider must order dedicated access (i.e., Private Line Transport Service VG6 or Public Packet Switching Network) or dial up access to the Company host computer which stores the customer's BNA record. The Company will provide modems at the host computer location at no additional charge.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.9 BILLING NAME AND ADDRESS (BNA) SERVICE****13.9.3 PROVISIONS (Cont'd)****B. Manual Request**

BNA Service may be requested via a customer initiated written request (i.e., U.S. mail or facsimile) or via a telephone call to a designated Company office.

Interstate telecommunications service providers are assigned an identification number by the Company that provides each interstate telecommunications service provider secure access to request and receive BNA Service records.

Interstate telecommunications service providers may elect to receive their requested BNA information in a magnetic tape, electronic data transmission, on-line viewing, standard paper report, return facsimile or a voice response format. Based on the customer's selected format, the following maximum volumes apply per Carrier Identification Code (CIC) request:

- Twenty-five thousand BNA records per day, per RSS batch output, for magnetic tape or electronic data transmission.
- Zero volume limitations apply on immediate response via on-line viewing.
- Five BNA records per telephone call to the Company's designated office.
- One hundred BNA records per day, per written request, or facsimile with a response provided within five business days.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.9 BILLING NAME AND ADDRESS (BNA) SERVICE (Cont'd)****13.9.4 DESCRIPTION AND APPLICATION OF RATES AND CHARGES**

The interstate telecommunications service provider is assessed per record rate for each BNA record requested. This rate is billed to the interstate telecommunications service provider on a monthly basis. The BNA per record rate applies regardless of the customer's ability to bill or collect the amount due from the calling party for telecommunication services provided. No nonrecurring charges apply for BNA Service.

**13.9.5 RATES AND CHARGES**

	<b>PER RECORD</b>
• Mechanized Request, per BNA record	\$0.49
• Manual Request	
- Per BNA record via written request	0.57
- Per BNA record via voice request	0.94

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION**

(T)

**13.10.1 ACCESS SERVICE BILLING PRIMARY COPY**

The customer shall receive its primary access service monthly bills and Customer Service Records (CSRs) in a standard paper format at no charge.

At the option of the customer, primary access service monthly bills and CSRs may be provided, electronically, in lieu of the standard paper format at no charge.

Upon Company acceptance of an order for electronic transmission, the Company will determine the period of time to implement the transmission of such material on an individual order basis.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION (Cont'd)**

(T)

**13.10.2 ACCESS SERVICE BILLING OPTIONS**

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**ISSUED DATE:**  
October 17, 2017

Issued Under Transmittal No. 96  
Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203

**EFFECTIVE DATE:**  
November 1, 2017



**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION**

(T)

**13.10.2 ACCESS SERVICE BILLING OPTIONS (Cont'd)**

**A. Chargeable Options**

Customers requesting additional copies of monthly bills and/or CSRs in a standard paper format are assessed a per request charge for each bill and/or each CSR requested and a per page charge.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION (Cont'd)**

(T)

**13.10.3 RATES AND CHARGES**

	<b>RATE</b>
• Paper	
- Each bill and/or each CSR request	\$19.53
- + per page	0.01

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.11 TANDEM SERVICE PROVIDER BILL DATA ARRANGEMENTS****13.11.1 GENERAL DESCRIPTION AND TERMS**

The Company shall establish a bill data arrangement for a Tandem Service Provider (TSP) when they request the Company to bill CST3 or FGD terminating usage and nonrecurring charges to the TSP's IC customer.

The Company shall provide the TSP's customer with an Access Service bill and customer service record using standards determined by the Company. The IC customer will be billed for all recurring usage rate elements associated with the terminating usage from the TSP's bill data exchange.

The Company, in order to safeguard its interests, will require the TSP and the TSP's customer to comply with the provisions of this Tariff.

**13.11.2 TERMINATING USAGE EXCHANGE FROM THE TSP TO THE COMPANY**

Terminating CST3 or FGD data from the TSP to the Company shall be exchanged by billing tape or electronic data transfer using standards determined by the Company to be compatible with the Company's bill processing system(s). The bill data received by the Company must be formatted using the Exchange Message Interface (EMI) format as delineated in Technical Reference SR-320.

The TSP is responsible for ensuring accurate and complete terminating call detail records, by IC carrier identification code, are provided to the Company on a daily basis. The TSP will send the bill data sequentially numbered to the Company-designated processing center. The bill data will be processed by the Company in sequential order. The Company will notify the customer when the bill data is not received in sequential order and/or if the bill data can not be processed.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.11 TANDEM SERVICE PROVIDER BILL DATA ARRANGEMENTS****13.11.2 TERMINATING USAGE EXCHANGE FROM THE TSP TO THE COMPANY  
(Cont'd)**

The Company will work cooperatively with the customer to ensure accurate and timely bill data is received within seven calendar days of the call record date. The Company reserves the right to bill the Company-recorded terminating usage directly to the TSP when the TSP is unable to provide accurate and timely billing data to the Company. The Company will bill the Company-recorded terminating usage directly to the TSP for those call record dates not received and/or processed, by end office, on a monthly bill processing basis.

**13.11.3 BILL DATA ARRANGEMENT DISPUTE AND AUDIT PROCEDURES**

In the event of a terminating CST3 or FGD usage billing dispute, the TSP's customer must submit a documented claim to the TSP. In the event the TSP needs the Company to assist in the resolution of the billing dispute, the TSP must submit to the Company a documented claim by end office per IC billing account number. The Company will work cooperatively with the TSP to resolve the claim in accordance with 2.4.1, preceding.

The TSP must retain call detail records submitted to the Company for fifteen months (15) after submission of the bill data to the Company. The Company reserves the right to audit the bill data information upon written notification to the TSP. If the Company requests to audit the TSP's bill data records, the Company will mutually negotiate the audit procedures and responsible party(ies) for payment of audit expenses with the customer.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.12 TRAFFIC DATA REPORT SERVICE (TDRS)

(T)

## 13.12.1 GENERAL DESCRIPTION

Traffic Data Report Service (TDRS) provides customers a summary of their traffic data on certain network facilities, e.g., individual access lines, multiline hunt groups and trunk groups. Reports are available on a one-week, a one-month or on an ongoing basis with Circuit Switched Lineside Access, Circuit Switched Trunkside Access, and unbundled *DID* Switched Access Service.

## 13.12.2 DEFINITIONS

Overflow (Attempt Failures)

Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.

Peg Count

Provides a count of all calls to an access line or group. In certain central offices and on certain facilities, specific peg count reports are available for abandon, attempt, delay, in-only, out-only, etc.

Usage

Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.12 TRAFFIC DATA REPORT SERVICE (TDRS) (Cont'd)****(T)****13.12.3 REGULATIONS**

- A. TDRS is available where central office facilities permit. Data included in each TDRS study, i.e., overflow, peg count and usage, is contingent upon the facility or feature being studied and upon the type of central office switch.
- B. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.
- C. The data provided in TDRS will be not less than 90 percent complete. Studies that are less than 90 percent complete will be treated as follows:
  - 1. One Week Reports
    - Customer Accepts Incomplete Report
      - Issue credit adjustment, per 13.12.4, following.
    - Customer Does Not Accept Incomplete Weekly Report
      - Reschedule another week at no additional charge, or
      - Adjust customer bill; no charge for report.
  - 2. One Month and Ongoing Reports
    - Customer Accepts Incomplete Weekly Report
      - Issue credit adjustment, per 13.12.4, following.
    - Customer Does Not Accept Incomplete Weekly Report
      - Reschedule another week at no additional charge, or
      - Adjust customer bill for incomplete week.
- D. Terms and conditions, specified in 1. and 2., above, constitute the customer's sole recourse for incomplete reports.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.12 TRAFFIC DATA REPORT SERVICE (TDRS)**

(T)

**13.12.3 REGULATIONS (Cont'd)**

- E. Ongoing and monthly reports are produced on a weekly basis.
- F. Monthly reports contain a minimum of four weeks (consecutive) of data.
- G. The minimum service period (billing) for TDRS is as follows:

<b>REPORT DURATION</b>	<b>MINIMUM SERVICE PERIOD</b>
One week	One week
One month	One month
Ongoing	Two months

**13.12.4 RATES AND CHARGES**

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Service Establishment Charge, per account, per facility	\$ 41.04	—
• TDRS Study, per facility		
- One Week	156.23	—
- One Month	270.57	—
- Ongoing	122.49	\$9.77
	<b>CREDIT ADJUSTMENT</b>	
• Credit adjustment applicable when a customer accepts a less than 90 percent complete weekly report, each facility study		
- One Week	(\$30.00)	
- One Month	(15.00)	
- Ongoing	(10.00)	

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.13 PEAK DAY REROUTING****13.13.1 GENERAL DESCRIPTION**

Peak Day Rerouting allows CST1, CST3, Feature Group B or Feature Group D customers the capability of completing terminating overflow traffic on specific peak calling days, which will be limited to Mother's Day, Father's Day, Thanksgiving and Christmas. The Company will provide alternate completion routes for terminating calls where facilities exist. The Company will work cooperatively with the customer to jointly plan in advance of peak day(s) the use of controls for the purpose of enhancing call completions.

**13.13.2 REGULATIONS**

- A. The customer must notify the Company 60 days in advance of the peak day.
- B. The customer must have existing direct trunks between the customer's premises and the end office(s) designated by the Company as tandems for Peak Day Rerouting. The Company will provide the customer a list of end offices and NXXs that may be used for each Peak Day. The customer must also have existing direct trunks between the customer's premises and the terminating end office.
- C. The Company will work cooperatively with the customer to jointly plan implementation procedures including activation and deactivation time frames. A single point of contact in the Network Management Centers for the customer and the Company shall be established during the implementation meeting.



**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.13 PEAK DAY REROUTING**

**13.13.2 REGULATIONS (Cont'd)**

- D. The Company will work cooperatively with the customer to negotiate testing procedures. The Company and the customer shall mutually agree upon date, time and notification procedures for testing.
- E. If the customer has the optional feature, Self Healing Alternate Route Protection, for a particular trunk(s), the protection will not be available on the alternate completion routes.
- F. The customer shall remove or reduce the percentage of terminating traffic on the alternate route(s) immediately upon request by the Company on the actual Peak Day.
- G. All appropriate Switched Access usage rates and regulations as set forth in Section 6 apply.
- H. Nonrecurring charges will not apply to establish Peak Day Rerouting.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.14 TELECOMMUNICATIONS RELAY PROVIDER SERVICE****13.14.1 GENERAL DESCRIPTION**

The Company shall allow Telecommunications Relay Service (TRS) providers to order one-way originating CST3 or FGD Service as set forth in 6.2.4 and 6.2.6, preceding, from the TRS Provider's designated premises to the Company's serving wire center for the purpose of processing a functionally equivalent 101XXXX call detail record and voice transmission call from the TRS Provider to the Switched Access Service of a specified Interexchange Carrier (IC).

TRS Providers have specialized equipment and provide communication assistants who relay conversation between individuals who use text telephones and individuals who use traditional telephones. The functionally equivalent 101XXXX call detail record from the TRS Provider is processed and where technically feasible recorded via the Company's designated access tandem. The functionally equivalent 101XXXX call detail record must include the 10-digit calling party's Automatic Number Identification (ANI), the TRS ANIii digits, the 10-digit called number and the specified IC's Carrier Identification Code (CIC).

Once the functionally equivalent 101XXXX originating call is acknowledged by the Company's access tandem switching equipment, the Company shall switch the call to the interstate carrier's DTT for delivery to the IC premises. The traffic is measured as if the traffic were a real-time CST3 or Feature Group D call.

**13.14.2 MEASURING A TRS 101XXXX ACCESS Minute**

In the event the Company's access tandem can not record the functionally equivalent 101XXXX originating access minute, the TRS Provider may be required to submit actual call detail records in a mutually agreed format and within a mutually agreed timeframe to the Company.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.14 TELECOMMUNICATIONS RELAY PROVIDER SERVICE (Cont'd)****13.14.3 DESCRIPTION AND APPLICATION OF RATES AND CHARGES**

The TRS provider shall be assessed Entrance Facility recurring and nonrecurring charges for the facility between the TRS provider's premises and the SWC of the premises. The Local Transport recurring and nonrecurring charges shall be waived for the installation of the CST3 or FGD trunks for the TRS provider.

The IC shall be assessed Entrance Facility recurring and nonrecurring charges for the facility between the IC's premises and the SWC of the premises. The IC is also assessed the DTT recurring charge for the facility between the SWC of the IC and the access tandem.

For originating calls, the IC shall be billed the following rate elements, where feasible, as described in 6.1.2, preceding, in addition to the EF and DTT charges:

- Tandem Transmission from the SWC of the TRS provider to the access tandem,
- Common Transport Multiplexing,
- Tandem Switching,
- Access Tandem Trunk Port, and
- End Office Shared Port.

Since equivalent end office Local Switching functions are provided by the TRS provider, Carrier Common Line charges and Local Switching rate elements, with the exception of End Office Shared Port, are not assessed on originating calls.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.15 INTEREXCHANGE CARRIER SUBSCRIPTION**

**13.15.1 GENERAL DESCRIPTION**

Interexchange Carrier (IC) Subscription is a procedure whereby an end user or Payphone Service Provider (PSP) may select and designate to the Company an IC to access, without dialing an access code, for interLATA calls. This IC is referred to as the end user's or PSP's primary IC (PIC).

The IC Subscription procedure applies to Telephone Exchange Service lines and/or trunks, Switched Access Lineside connections, Centrex lines and Public Access Lines (PALs).

Should a caller wish to use the services of an IC other than the PIC, it is necessary for the caller to dial the necessary access code(s) to reach that IC's service(s).

**13.15.2 PROVISIONS**

- A. IC Subscription is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.15 INTEREXCHANGE CARRIER SUBSCRIPTION****13.15.2 PROVISIONS (Cont'd)****B. 1+ Sent Paid Access for Smart PAL**

For 1+ sent-paid access traffic from Smart PAL Service, the presubscribed IC may direct the routing of 1+ interstate calls either to itself or a designated carrier as set forth following.

For 1+ interLATA sent-paid access from Smart PALs, the Company shall route 1+ interLATA sent-paid traffic to the presubscribed 0+ Interexchange Carrier. The customer has the following options: 1) to receive both the 0+ and 1+ interLATA calls originated from Company's public pay telephones or 2) to receive the 0+ interLATA traffic and to select one secondary service provider, per LATA, to receive the 1+ interLATA sent-paid traffic or 3) to receive the 0+ interLATA traffic and direct the Company to continue to route the 1+ interLATA sent-paid traffic to the existing 1+ carrier until such time as the 0+ carrier is ready to handle such traffic or select a secondary service provider.

The Company must receive an access service request from the 0+ carrier identifying how to direct the 1+ interLATA sent-paid traffic 90 days prior to the routing of 1+ interLATA sent-paid traffic. If the 0+ carrier selects a secondary service provider for the 1+ interLATA sent-paid traffic, the 0+ carrier must also provide a written authorization for the Company to direct such traffic to the secondary service provider. If the 0+ customer does not submit an access service request on how to route the 1+ interLATA sent-paid traffic, the Company will route such traffic to the existing service provider. Rates and regulations as set forth in this Tariff apply to both the 0+ and 1+ customer.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.15 INTEREXCHANGE CARRIER SUBSCRIPTION****13.15.2 PROVISIONS (Cont'd)****C. Charge Application for IC Subscription Changes**

1. End users or PSPs placing orders for new service shall be asked to select a PIC at the time they place an order with the Company for Telephone Exchange Service, Switched Access Lineside Connection, Centrex Service or PAL Services. The Company will confirm such verbal selection by written notice. There will be no charge for this selection.
2. End users or PSPs that choose or change their PIC within one month of the effective date of their new service shall not be charged for the change.
3. A PIC change nonrecurring charge applies for any change in selection, including a change from one access code to another access code for the same IC except as set forth in 2., above.

The nonrecurring charge for a PIC change is billed to the end user or PSP, except when billed to an IC as set forth in D., following. However, an IC may, at its option, pay the charge for any end user and/or PSP at any time, or as prescribed by the Company, when the IC has specified that the PIC change request is being made as the result of an end user/PSP disputed PIC change reported to the alleged authorized carrier. The nonrecurring charge for a PIC change is set forth in 13.15.3, following.

When an end user's line is changed to PIC NONE at the request of a carrier as set forth in 4.3, preceding, then the nonrecurring charge for a PIC change does not apply.

4. The applicable primary IC change charge as set forth in 13.15.3, following, will be determined based on whether the change is requested through manual or electronic means.
  - A manual change is defined as a change submitted to a customer service representative from an end user request or by a wholesale provider request.
  - An electronic change is defined as a change submitted by an IC to the Company through the Regional Subscription System (RSS) or processed from an electronic source such as a Company-sponsored website, regardless of whether some manual processing is required.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.15 INTEREXCHANGE CARRIER SUBSCRIPTION****13.15.2 PROVISIONS (Cont'd)****D. Subscriber Alleged PIC Disputes**

When a subscriber alleges that a PIC change was made without their authorization, the Company shall return the subscriber to their previous PIC at no charge to the subscriber. All PIC change charges assessed by the Company to the subscriber as the result of the alleged unauthorized PIC change shall be credited to the subscriber's service.

Even if no order is received from the alleged unauthorized carrier to switch the customer back to their alleged authorized carrier, the Company will assess two nonrecurring PIC change charges to the alleged unauthorized carrier, one for the initial switch of the subscriber to the alleged unauthorized carrier; the second for the switch from the alleged unauthorized carrier to the alleged authorized carrier as set forth in 13.15.3, following.

If the alleged unauthorized carrier change was due to a Company error, the subscriber will be returned to the alleged authorized carrier free of charge to both the subscriber and the alleged unauthorized carrier.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.15 INTEREXCHANGE CARRIER SUBSCRIPTION****13.15.2 PROVISIONS (Cont'd)****E. Cancellation of Interexchange Carrier Participation for IC Subscription**

If an IC elects to discontinue all of its CST3 or Feature Group D service in an end office, the IC is obligated to do the following:

- Notify the Company of the cancellation of their Feature Group D service, and;
- Contact all end users or PSPs that are presubscribed to the cancelling IC and inform these end users or PSPs of the cancellation and request them to contact the Company to select a new PIC.

The Company shall bill the cancelling IC the service order charge as set forth in 13.15.3.B., following, for each end user or PSP that is currently predesignated to them.

Such charge shall not apply to the cancelling IC where the cancelling IC transfers or assigns its CST3 or Feature Group D services and the associated 101XXXX uniform access code to another IC in such a manner that the Company does not change end user or PSP records or end user and/or PSP PIC designation, or if another IC elects to pay the service order charge on behalf of the cancelling IC.

**F. IC Initiated Conversions for IC Subscription**

When an IC requests that their end user and/or PSP be changed from one access code to another access code on a mass conversion basis, e.g., an IC using two or more PIC designations or an IC assuming ownership of another IC's end users and/or PSPs, charges shall be as set forth in 13.15.3.B., following, apply.



## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.15 INTEREXCHANGE CARRIER SUBSCRIPTION (Cont'd)

## 13.15.3 RATES AND CHARGES

	NONRECURRING CHARGE	(C)
A. The Charges for a Manual PIC change are as follows:		
• Per Telephone Exchange Service line or trunk	\$5.50	(C)
• Per Switched Access Lineside Connection	5.50	
• Per Centrex line	5.50	
• Per PAL	5.50	(C)
B. The charges for an Electronic PIC change are as follows:		
• Per Telephone Exchange Service line or trunk	1.25	(C)
• Per Switched Access Lineside Connection	1.25	
• Per Centrex line	1.25	
• Per PAL	1.25	(C)
C. The interLATA charges for a simultaneous interLATA and intraLATA Manual PIC change are as follows:		
• Per Telephone Exchange Service line or trunk	2.75	(C)
• Per Switched Access Lineside Connection	2.75	
• Per Centrex line	2.75	
• Per PAL	2.75	(C)
D. The interLATA charges for a simultaneous interLATA and intraLATA Electronic PIC change are as follows:		
• Per Telephone Exchange Service line or trunk	.63	(C)
• Per Switched Access Lineside Connection	.63	
• Per Centrex line	.63	
• Per PAL	.63	(C)
E. The charges for an IC Initiated Conversion are as follows:		
• Per Telephone Exchange Service line or trunk	.75	
• Per Switched Access Lineside Connection	.75	
• Per Centrex line	.75	
• Per PAL	.75	

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.16 INTERNATIONAL BLOCKING SERVICE

International Blocking Service provides end office blocking of internationally direct-dialed (i.e., 011+ and 101XXXX-011+) calls where technically feasible in Company end office switching equipment and routes such dialed sequences to a recorded announcement. The Company will, at the customer's option, block 011+ and 101XXXX-011+ international direct-dialed sequences on customer line and/or trunk service(s) offered in the Company's general or local exchange tariffs that are provided to residence and business customers. International Blocking Service is not available for residence customers in the state of MN.

When International Blocking Service is ordered and installed on initial installation of service or existing service, the customer is assessed a nonrecurring charge per customer line and/or trunk service(s).

	NONRECURRING CHARGE	(C)
• Per line or trunk	\$17.00	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.17 900 SERVICE ACCESS RESTRICTION**

900 Service Access Restriction prevents access to the 900 network. When customers dial a 1+900 direct-dialed pay-per-call number from a restricted telephone number, the 900 call is diverted to a Company provided intercept announcement. 900 Service Access Restriction is available where technically feasible.

End users who request 900 Service Access Restriction on a new telephone number within 60 days from receipt of the telephone number shall not be assessed a charge to add 900 Service Access Restriction.

End users who request 900 Service Access Restriction on a telephone number after 60 days from the receipt of the telephone number shall be assessed a nonrecurring charge per telephone number.

Requests by end users to remove 900 Service Access Restriction must be submitted to the Company in writing. No charge is assessed to remove 900 Service Access Restriction.

	<b>NONRECURRING CHARGE</b>	<b>(C)</b>
• Per Telephone Exchange Service telephone number	\$13.50	(C)
• Per Switched Access Lineside telephone number	13.50	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.18 BASIC PUBLIC ACCESS LINE (PAL) OPTIONAL FEATURES**

The following optional features are only available for Basic Public Access Line (PAL) Service that is ordered from the Company's general or local exchange tariffs.

**13.18.1 ANSWER SUPERVISION - LINESIDE**

This option provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a lineside interface at the originating central office switch. These signals indicate when the called station has answered an incoming call. Answer Supervision shall only be provided where technically feasible with Basic PAL Service. Rates are set forth in 13.18.4, following.

**13.18.2 FRAUD PROTECTION**

Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing and incoming & outgoing as described below.

- Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billing calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billing calls using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.
- Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.
- Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority data base. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and charges for this service are set forth in 13.18.4, following.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.18.2 FRAUD PROTECTION (Cont'd)**

For new customers of Basic PAL Service, Fraud Protection may be ordered on or after March 28, 2003. For all existing Basic PAL Service customers, the Company has designed a Phased in schedule in order to accommodate a high volume of requests in a timely manner. Customers of existing Basic PAL Service will only be able to order Fraud Protection on or after the start date indicated below:

- Phase I

Phase I, customers located in the states of Arizona, North Dakota and Oregon who have existing Basic PAL Service may order Fraud Protection Service on or after March 28, 2003. Customers must contact the Company via their normal ordering process to request this Fraud Protection Service.

- Phase II

Phase II, customers located in the states of Colorado, Idaho, Montana, Nebraska, South Dakota and Utah who have existing Basic PAL Service may order Fraud Protection Service on or after April 28, 2003. Customers must contact the Company via their normal ordering process to request this Fraud Protection Service.

- Phase III

Phase III, customers located in the states of Iowa, Minnesota, New Mexico, Washington and Wyoming who have existing Basic PAL Service may order Fraud Protection Service on or after May 28, 2003. Customers must contact the Company via their normal ordering process to request this Fraud Protection Service.

**13.18.3 BLOCKING FOR 101XXXX 1+ AND 101XXXX 011+**

Blocking for 101XXXX 1+ and 101XXXX 011+ prevents these calls from being completed. Blocked calls will be routed to an announcement. This option is available where facilities and operating conditions permit for Basic PAL Service. Rates are set forth in 13.18.4, following.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.18 BASIC PUBLIC ACCESS LINE (PAL) OPTIONAL FEATURES (Cont'd)

## 13.18.4 RATES AND CHARGES

	NONRECURRING CHARGE	MONTHLY RATE	(C)
A. Answer Supervision - Lineside			
• per Public Access Line	\$15.00	\$3.95	(C)
B. Fraud Protection			
• Incoming or BNS per Public Access Line	0.00	0.00	(C)
• Outgoing per Public Access Line	1.12	0.11	(C)
• Incoming & Outgoing per Public Access Line	1.12	0.11	(C)
C. Blocking for 101XXXX 1+ and 101XXXX 011+			
• Blocking, per Public Access Line	4.00	0.10	(C)

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.19 LOCAL NUMBER PORTABILITY****13.19.1 LOCAL NUMBER PORTABILITY QUERY SERVICE****A. General Description**

Local Number Portability (LNP) provides users of telecommunication services the ability to retain their existing Telecommunications Number (TN) when switching from one Local Service Provider (LSP) to another provided that the end user customer remains within the same rate center. LNP provides for the completion of calls to ported telephone numbers regardless of where the call originates.

Local Number Portability Query Service (LNPQS) is an Advanced Intelligent Network (AIN) capability which utilizes the Common Channel Signaling Network (CCSN) to query a LNP data base to secure network routing instructions before completion of a call. At a minimum, a LNP data base contains Location Routing Number (LRN) information about a telecommunication service user's choice of LSP by NXX code. The LRN is unique to the LSP's serving switch that will complete the call.

When more than one network is involved in completing a call, the network prior to the termination (i.e., the N-1 Network) is responsible for querying a LNP data base to secure the appropriate LRN to route the call.

When the provider of the N-1 network forwards a non-queried call to a Company end office switch and the TN is a ported number, the Company's switch will suspend the call processing, formulate and launch a query to the Company's LNP data base to secure the LRN of the ported number. When the necessary LRN has been returned from the LNP data base to the Company switch originating the query, call processing is resumed and the call is either processed in the Company's network or routed to the correct LSP's network for completion to the called party. The Company will assess the provider of the N-1 Network a LNPQS Default End Office Query Charge as set forth in F., following.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.19 LOCAL NUMBER PORTABILITY****13.19.1 LOCAL NUMBER PORTABILITY QUERY SERVICE****A. General Description (Cont'd)**

When the Company's tandem is the first point of switching for terminating a non-queried call to an NXX Code with one or more ported TNs, the Company's tandem switch will suspend the call processing, formulate and launch a query to a LNP data base to determine if the called TN is ported and secure the LRN. When the necessary response has been returned from the LNP data base to the tandem switch, call processing is resumed and the call is either processed in the Company's network or routed to the correct LSP's network for completion to the called party. The Company will perform the query on behalf of the provider who forwarded the non-queried call to the Company's tandem switch. This provider will be billed a LNPQS Default Tandem Query Charge as set forth in 13.4.3, following.

LNPQS is provided where facilities permit. LNPQS is being activated in the Company's largest Metropolitan Statistical Areas (MSAs) on a switch specific basis as specified in the National Exchange Carrier Association Inc., Tariff F.C.C. No. 4. LNP will be available in the remaining Company switches based upon a bonafide requests.

**B. LNPQS Manner of Provisioning**

As an option, the customer may prearrange to query the Company's LNP data base by ordering CCSAC Service as set forth in Section 20, following. CCSAC rates and charges apply in addition to the LNP Data Base Query Charge as set forth in Section 20, following. Customers not ordering CCSAC may forward a non-queried call to a Company end office or tandem as a default call. When the customer forwards a non-queried call, the Company will use its network to access the LNP data base on behalf of the customer.

LNPQS uses the Location Routing Number (LRN) architecture. The LRN associates an NPA-NXX-XXXX number with each central office switch that serves ported numbers. All switching types used by the Company will utilize LRN functionality using AIN capability. The LRN functionality is limited to circuit switched calls and excludes High Volume Call-in network NXX codes, 5YY, 700, 8XX and 900 dialed service codes, until industry standards are defined.



**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.19 LOCAL NUMBER PORTABILITY****13.19.1 LOCAL NUMBER PORTABILITY QUERY SERVICE****B. LNPQS Manner of Provisioning (Cont'd)**

When telecommunication service customers change from one LSP to another and retain the same TN, the recipient LSP (recipient switch) is responsible for providing complete LRN information to the Regional Service Management System/Number Portability Administration Center (RSMS/NPAC). This information will include the porting TN, the LRN of the recipient switch and Destination Point Codes for CLASS and LIDB Transaction Capability Application Part (TCAP) messages. The RSMS/NPAC will download the information to all LNP databases based on User Agreements between the RSMS/NPAC and LNP Service Providers.

**C. Limitations**

LNPQS is used on a call-by-call basis only for routing calls to number portable NXX codes and cannot be used for purposes other than those functions described herein. Information residing in the Company's LNP data base is proprietary and protected from unauthorized access. Customers may not store any LNP data base information in their own data base or elsewhere for any reason.

High Volume Call-in network NXX codes, 911, 411, service codes 5YY, 700, 8XX and 900 are excluded from number portability until industry standards are defined.

**D. Network Management**

The Company will administer its network to ensure the provision of acceptable service provision levels to all telecommunications users of the Company's network services.

The Company maintains the right to apply automated or manual protective controls to its network on a competitively neutral basis. These protective controls result from occurrences such as failure or overload of its facilities, natural disasters, mass calling or national security demands.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.19 LOCAL NUMBER PORTABILITY

## 13.19.1 LOCAL NUMBER PORTABILITY QUERY SERVICE (Cont'd)

## E. Rate Regulations

LNPQS customers that deliver a non-queried call to the Company's end office or tandem switches are billed a LNPQS Default End Office or Tandem Query Charge. The LNPQS Default Query Charges recover the cost of the Company's transport from an end office or tandem to the STP, the query of the LNP data base and the return of the query information to the originating end office or tandem switch. A LNPQS Default End Office or Tandem Query Charge is assessed on a per-query, per-end office or tandem basis regardless of the outcome of the query. In the event the same switch serves both an end office and a tandem, the LNPQS Default Tandem Charge is assessed. LNPQS queries are aggregated and billed to the customer on a monthly basis.

Customers that query the LNP Data Base by utilizing Common Channel Signaling Access are billed a LNP Data Base Query Charge, as set forth in Section 20, following, and are not assessed the default query charges.

## F. Rates and Charges

	<b>RATE PER QUERY</b>
• Default Tandem Query, per query	\$0.002581
• Default End Office Query, per query	0.002972

**ACCESS SERVICE**  
**13. MISCELLANEOUS SERVICES****13.19 LOCAL NUMBER PORTABILITY (Cont'd)****13.19.2 LOCAL NUMBER PORTABILITY END USER CHARGE****A. General Description**

The Company will assess a monthly number-portability charge to end users served by LNP-capable switches. LNP provides users of telecommunication services the ability to retain their existing telecommunication number (TN) when switching from one Local Service Provider (LSP) to another provided that the end user customer remains within the same rate center. LNP provides for the completion of calls to ported telephone numbers regardless of where the call originates.

The charge applies to Company's end users served by LNP-capable switches effective with the tariff [1] through (including) February 9, 2004. The Company will assess the charge in each end office at such time as the end office becomes LNP capable.

The monthly charge is assessed, as determined by the Company, to all end users of local exchange service, end users of Feature Group A or Circuit Switched Lineside Service, resellers, and customers that have ordered unbundled switch ports. The Basic Charge is assessed on a per line or per port basis except as set forth following.

- When a customer is provided Integrated Services Digital Network Primary Rate Interface (ISDN-PRI) or other ISDN equivalent-type services that permit the provision of up to 24 voice-grade equivalent channels over a single T-1 facility, the end user charge for ISDN-PRI is assessed per T-1 facility.
- When a customer is provided PBX Service, the end user charge is assessed per PBX trunk.
- The charge is not assessed to Lifeline Assistance Program customers.
- The charge is not assessed to local loops purchased as unbundled network elements.

(T)

- [1] Not applicable in Oregon, Washington and northern Idaho (Spokane, Washington LATA) until March 15, 1999. The five year period begins in Oregon, Washington and northern Idaho (Spokane, Washington LATA) effective March 15, 1999. The charge will be assessed through (including) March 14, 2004.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.19 LOCAL NUMBER PORTABILITY

## 13.19.2 LOCAL NUMBER PORTABILITY END USER CHARGE (Cont'd)

## B. Rates and Charges [1]

	MONTHLY RATE	(C)
• Basic, per line/port	\$0.00	(C)
• ISDN-PRI, per facility	0.00	(C)
• PBX, per trunk	0.00	(C)

[1] Rate is assessed in all states, except Oregon, Washington and Northern Idaho (Spokane, Washington LATA) through February 9, 2004. The rate is assessed in Oregon, Washington and Northern Idaho (Spokane, Washington LATA) through March 14, 2004.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.20 FEDERAL UNIVERSAL SERVICE FUND CHARGE

## 13.20.1 GENERAL

The Federal Universal Service Fund Charge is assessed monthly to end user customers who obtain services from this Tariff to recover contributions for the Universal Service Support Mechanisms. Telecommunications carriers or telecommunications providers that obtain services from this Tariff and do not establish that they contribute directly to support universal service are treated as end user customers and assessed this charge. Telecommunications carriers or telecommunications providers that obtain services from this Tariff to provision telecommunications and establish that they contribute directly to support universal service are excluded from this charge. The Federal Universal Service Fund Charge will not apply to any billed charges for an end user when the interstate access provided to the end user qualifies under the federal universal service guidelines for the Lifeline Assistance Program.

## A. Centrex USF Charges

Total USF assessment for Centrex Subscribers is the sum of a two-part calculation:

- Part One – Multiline Business SLC, as set forth in 4.7.1, preceding, times the appropriate state Centrex USF Charge Factor as set forth in 13.20.2, following.
- Part Two – All Other Services provided to the customer out of this tariff times the General USF Charge Factor.

(T)

## B. Multiline Business USF Charges

Total USF assessment for Multiline Business Subscribers (excluding Centrex customers addressed above) is the sum of a two-part calculation:

- Part One – Multiline Business SLC, as set forth in 4.7.1, preceding, times the appropriate state Multiline Business USF Charge Factor as set forth in 13.20.2, following.
- Part Two – All Other Services provided to the customer out of this tariff times the General USF Charge Factor.

(T)

## C. General USF Charges

For all other services, the USF charge is determined by multiplying the General USF Charge Factor, specified following, by the total of the end user customer's monthly charges billed for services from this Tariff.

(T)

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.20 FEDERAL UNIVERSAL SERVICE FUND CHARGE

## 13.20.2 CHARGE FACTORS

	CHARGE FACTOR
• Centrex Factor[1], Per individual station line:	
- Arizona	0.022508 (I)
- Colorado	0.022715
- Idaho (Boise LATA)	0.023587 (I)
- Montana	0.022610 (I)
- New Mexico	0.022764
- Utah	0.025994
- Wyoming	0.022862 (I)
- Iowa	0.022635 (I)
- Minnesota	0.025383
- Nebraska	0.027694
- North Dakota	0.023794
- South Dakota	0.035674(I)
- Idaho (Spokane LATA)	0.023587 (I)
- Oregon	0.023008
- Washington	0.025297 (I)

[1] Excludes ISDN on Centrex and Centrex Dormitory (Residential) Service.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.20 FEDERAL UNIVERSAL SERVICE FUND CHARGE

## 13.20.2 CHARGE FACTORS (CONT'D)

	CHARGE FACTOR
• Multiline Business Factor, Per individual line or trunk:	
- Arizona	0.202572 (I)
- Colorado	0.204431
- Idaho (Boise LATA)	0.212287 (I)
- Montana	0.203494 (I)
- New Mexico	0.204880
- Utah	0.233949
- Wyoming	0.205758 (I)
- Iowa	0.203711 (I)
- Minnesota	0.228443
- Nebraska	0.249243
- North Dakota	0.214149
- South Dakota	0.321064 (I)
- Idaho (Spokane LATA)	0.212287 (I)
- Oregon	0.207076
- Washington	0.227671 (I)
• General Factor, Per Account	0.201 (I)

## 13.21 RESERVED FOR FUTURE USE

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.22 RESERVED FOR FUTURE USE**

(T)

(D)

(D)



**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.22 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

(D)

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

<b>Alphabetical By SUBJECT</b>	<b>PAGE</b>
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## ACCESS SERVICE

## 14. OPERATING TERRITORIES

The operating territories of Qwest Corporation and their concurring carriers are comprised of the following locations, defined by the names of rate centers, by LATA, for the states of Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

## 14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY

## 14.1.1 ARIZONA

## A. Phoenix LATA

Anita	Flagstaff	Page
Apache Vortac	Florence	Payson
Ash Fork	Gila Bend	Phoenix
Bitter Springs	Glen Canyon	Prescott
Trading Post	City, UT	Sedona
Black Hill	Grand Canyon	Somerton
Cameron	Hassayampa	Superior
Camp Verde	Vortac	Valle
Canyon Lake	Humboldt	Wellton
Casa Grande	Joseph City	Wenden
Chino Valley	Juniper Mountain	Whitlow
Coolidge	Lukeville	Wickenburg
Cottonwood	Maricopa	Williams
Crown King	Mount Humboldt	Winslow
Desert View	Munds Park	Yarnell
Eloy	North St. Johns	Yuma
	Oatman Mt. Top	
	Organ Pipe	
	Cactus National Monument	

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY**

**14.1.1 ARIZONA (Cont'd)**

**B. Tucson LATA**

Bear Springs	Kelvin	San Manuel
Benson	Kitt Peak	San Simon
Bisbee	Marana	Vortac
Bogard Wash	Miami	Santa Rosa
Coronado	Naco Int. Bdry.	Sierra Vista
Daniel Mine	Nogales	Silver Bell
Douglas	Nogales Int. Bdry.	Sunshine
Douglas Int. Bdry.	Patagonia	Tombstone
Globe	Pima	Tubac
Green Valley	Robles	Tucson
Hayden	Safford	Vail
		Willcox

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY (Cont'd)**

**14.1.2 COLORADO**

**A. Colorado Springs LATA**

Aguilar	Del Norte	Peyton
Alamosa	Fairplay	Pueblo
Buena Vista	Florence	Salida
Calhan	Leadville	Trinidad
Canon City	Limon	Walsenburg
Colorado Springs	Monte Vista	
Cowans		
Cripple Creek		

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY

## 14.1.2 COLORADO (Cont'd)

## B. Denver LATA

Adena Station	Deer Trail Metering	Golden
Allenspark	Station	Granby
Arvada	Delta	Grand Junction
Aspen	Denver	Grand Lake
Aurora	Denver	Greeley
Bailey	Northeast	Gunnison
Basalt	Denver	Hayden
Battle Canyon	Southwest	Hillrose
Station	Dillon	Hot Sulphur Springs
Bayfield	Durango	Hudson
Berthoud	Eaton	Idaho Springs
Boulder	Elbert	Johnstown- Milliken
Breckenridge	Elizabeth	Julesburg
Brighton	Englewood	Keenesburg
Broomfield	Erie	Kiowa
Brush	Estes Park	Kremmling
Carbondale	Evergreen	La Salle
Castle Rock	Fort Collins	Lafayette-
Central City	Fort Lupton	Louisville
Coal Creek Canyon	Fort Morgan	Lakewood
Cortez	Fraser	Little Beaver
Craig	Frederick	Gas Plant
Crested Butte	Fruita	Littleton
De Beque	Georgetown	Longmont
Deckers	Gilcrest	Lookout Mountain
	Glenwood Springs	Loveland

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY**

**14.1.2 COLORADO**

**B. Denver LATA (Cont'd)**

Lyons	Palisade	Ward
Mancos	Parachute	Weldona
Mead	Parker	Windsor
Meeker	Platteville	Yampa
Montrose	Ridgeway	
Morrison	Rifle	
Nederland	Silt	
New Castle	Silverton	
North Julesburg, NE	Steamboat Springs	
Oak Creek	Sterling	
Olathe	Sullivan	
Ouray	Telluride	
	Vail	

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY (Cont'd)

## 14.1.3 IDAHO

## A. Boise LATA

American Falls	Hells Canyon	Nyssa, OR
Bankcroft	Idaho City	Ontario, OR
Blackfoot	Idaho Falls	Oregon Slope, OR
Bliss	Idaho National	Payette
Boise	Engineering	Pocatello
Border, WY	Labortary	Preston
Buhl	Ironside, OR	Rexburg
Burley	Jerome	Rigby
Caldwell	Ketchum	Ririe
Castleford	Kimberly	Roberts
Dietrich	Kuna	Shelley
Downey	Lava Hot Springs	Shoshone
Eden	McCammon	Soda Springs
Emmett	Melba	Squaw Butte
Glenns Ferry	Meridian	Star
Gooding	Middleton	Twin Falls
Grace	Montpelier	Vale, OR
Hagerman	Mountain Home	Weiser
Hailey	Murtaugh	Wendell
Hazelton	Nampa	
	New Plymouth	



**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY (Cont'd)**

**14.1.4 MONTANA**

**A. Billings LATA**

Ator Creek Junction	Glendive	Old Faithful, WY
Belgrade	Hardin	(Yellowstone
Billings	Joliet	National Park)
Bozeman	Lake, WY	Red Lodge
Bridger	(Yellowstone	Scott Land
Clyde Park	National Park)	& Cattle Co
Columbus	Laurel	Sidney
Cooke City	Little Wall	Terry
East Fairview, ND	Livingston	Three Forks
East Sidney, ND	Mammoth, WY	West Yellowstone
Fairview	(Yellowstone	Wibaux
Farley Ranch	National Park)	Wilsall
Forsyth	Manhattan	
Fromberg	Miles City	
Gallatin Gateway	North Warren	
Gardiner		

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY**

**14.1.4 MONTANA (Cont'd)**

**B. Great Falls LATA**

Anaconda	East Glacier Park	Stevensville
Bear Creek	Essex	Sweetgrass Int. Bdry.
(Flathead Co)	Frenchtown	Townsend
Blankenship	Great Falls	Victor
Boulder	Hamilton	Warm Springs
Butte	Havre	West Glacier
Cascade	Helena	West Sweetgrass
Conrad	Kiowa	Int. Bdry.
Cut Bank	Lewistown	Whitehall
Darby	Missoula	Wolf Creek
Deer Lodge	Pinnacle	
Dillon	Polebridge	
Dutton	Port of Piegan	
East Conrad	St. Mary	
Junction	Shelby	

**ACCESS SERVICE****14. OPERATING TERRITORIES****14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY (Cont'd)****14.1.5 NEW MEXICO****A. New Mexico LATA**

Alamogordo	Farmington	Raton
Albuquerque	Gallup	Red River
Anthony	Grants	Roswell
Apache	Guadalupe Peak	Sante Fe
Artesia	Hatch	Santa Rosa
Aztec	Laguna Acoma	Santa Teresa
Bayard	La Mesa	Silver City
Belen	Las Cruces	Socorro
Bernalillo	Las Vegas	Springer
Bernardo Station	Los Alamos	Star Lake
Chaparral	Los Lunas	Taos
Cimmarron	Moriarty	Tijeras
Clovis	Mountainair	Tucumcar
Deming	Mount Dora	Wampia Spring
Eagle Nest	Pena Blanca	White Sands
Estancia	Penasco	Missile Range
	Portales	
	Questa	

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY (Cont'd)

## 14.1.6 UTAH

## A. Utah LATA

Alta	Harley Dome	Nephi
American Fork	Heber City	Nine Mile
Beaver	Hiawatha	Ogden
Bingham Canyon	Holladay	Park City
Black Mountain	Hovenweep	Parowan
Bonanza	National	Payson
Bonneville	Monument	Pleasant Grove
Radio Range	Huntsville	Provo
Bountiful	Hurricane	Red Mesa
Brian Head	Hyrum	Richfield
Brigham City	Johnson Peak	Richmond
Bruin Peak	Kaysville	Rowley
Cedar Breaks	Kearns	St. George
Cedar City	Lake Mountain	Salina
Cedar Mountain	Lehi	Salt Lake City
Cisco	Lisbon	Smithfield
Clearfield	Logan	Spanish Fork
Crescent Junction	Lucin Radio Range	Springdale
Delle	Magna	Springville
Farmington	Michael Field	Tooele
Fish Lake	Midvale	Warren Petroleum
	Monroe	White Mesa
	Morgan	Wonsits Oil Field
	Murray	

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.1 AZ, CO, ID (BOISE LATA), MT, NM, UT, WY (Cont'd)**

**14.1.7 WYOMING**

**A. Wyoming LATA**

Afton	Hog Park	Sheridan
Boysen Peak	Jackson	Silvertip, MT
Buffalo	Kemmerer	South Baxter
Casper	Lander	South Cheyenne, CO
Cheyenne	Laramie	South Laramie, CO
Cheyenne River	Lusk	Sweetwater Mine
Station	Moran	Tygee Valley, ID
Chimney Butte	North Parkman, MT	Wasatch, UT
Cody	Powell	West Pine Butte
Crazy Woman	Rawlins	Wheatland
Douglas	Riverton	Wright
Evanston	Rock Springs	
Ferris		
Gillette		
Glendo		
Glenrock		
Green River		

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.2 IA, MN, NE, ND, SD

## 14.2.1 IOWA

## A. Davenport LATA

Burlington  
Clinton  
DavenportDubuque  
Fort Madison  
KeokukMaquoketa  
Muscatine  
Walcott

## B. Des Moines LATA

Ackley  
Adel  
Algona  
Alta Vista  
Altoona  
Ames  
Ankeny  
Blairsburg  
Boone  
Bradgate  
Britt  
Carlisle  
Charles City  
Clarion  
Colfax  
Dallas Center  
Dawson  
Des MoinesEagle Grove  
Earlham  
Garner  
Gilmore City  
Granger  
Grimes  
Hampton  
Humboldt  
Indianola  
Iowa Falls  
Jewell  
Livermore  
Luverne  
Manly  
Marshalltown  
Mason City  
Nashua  
NorwalkNorthwood  
Osage  
Oskaloosa  
Ottumwa  
Perry  
Polk City  
Prairie City  
Renwick  
Runnells  
Rose Hill  
Stuart  
Van Meter  
Waukee  
Webster City  
Wesley  
Whittemore  
Williams  
Winterset

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.2 IA, MN, NE, ND, SD

## 14.2.1 IOWA (Cont'd)

## C. Cedar Rapids LATA

Anamosa	Decorah	Monticello
Calmar	Denver	Mount Vernon
Cedar Falls	Dike	New Hartford
Cedar Rapids	Independence	Oelwein
Center Point	Iowa City	Parkersburg
Coggon	Lansing	Waterloo
		Waukon
		Waverly

## D. Sioux City LATA

Anthon	Mapleton	Onawa
Arnolds Park	Merrill	Pocahontas
Cherokee	Milford	Sheldon
Correctionville	North	Sioux City
Dakota City, NE	Estherville, MN	Sioux Rapids
Danbury	North Lake	South Sioux City, NE
Estherville	Park, MN	Spencer
Lake Park	North Sioux City, SD	Spirit Lake
Laurens	North Spirit	Storm Lake
	Lake, MN	Whiting

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.2 IA, MN, NE, ND, SD (Cont'd)**

**14.2.2 MINNESOTA**

**A. Duluth LATA**

Barnum	Duluth	Nashwauk
Buhl	Grand Marais	Silver Bay
Biwabik	Grand Rapids	Tofte
Breckenridge, ND	Hibbing	Virginia
Chisholm	International Falls	
Cloquet	Keewatin	
Coleraine	Moose Lake	
Cook	Marble	
Carlton		

**B. Minneapolis LATA**

Braham	Mora	Sandstone
Cambridge	North Branch	St. Croix Beach
Gaylord	Ogilvie	Stillwater
Hinckley	Pine City	Twin Cities
Isanti	Princeton	Wabasha
Le Sueur	Red Wing	Wyoming
	Rush City	



## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.2 IA, MN, NE, ND, SD

## 14.2.2 MINNESOTA (Cont'd)

## C. Rochester LATA

Albert Lea	Luverne	St. Charles
Austin	Marshall	St. Peters
Caledonia	Morton	Stewartville
Chatfield	New Sweden	Tracy
Fairbault	Nicollet	Waseca
Glenville	Northfield	Winona
Jackson	Owatonna	Windom
	Pipestone	
	Redwood Falls	
	Rochester	

## D. St. Cloud LATA

Appleton	Holdingford	Royalton
Avon	Litchfield	Sauk Centre
Big Stone City, SD	Little Falls	St. Cloud
Cold Spring	Morris	St. Joseph
Foley	Montevideo	Swanville
Glenwood	Olivia	Willmar
	Ortonville	

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.2 IA, MN, NE, ND, SD (Cont'd)**

**14.2.3 NEBRASKA**

**A. Grand Island LATA**

Alliance	Elm Creek	North Platte
Atlanta	Elwood	Ogallala
Axtell	Farwell	Oxford
Big Springs	Gothenburg	St. Libory
Bridgeport	Grand Island	St. Paul
Broken Bow	Harris	Sidney
Cairo	Holdrege	Silver Creek
Central City	Kimball	Wood River
Chadron	Lexington	
Crawford	Loup City	
Creston	Mccook	
	Minden	

## ACCESS SERVICE

## 14. OPERATING TERRITORIES

## 14.2 IA, MN, NE, ND, SD

## 14.2.3 NEBRASKA (Cont'd)

## B. Omaha LATA

Ainsworth	Hamburg	Schuyler
Atkinson	Howells	Shenandoah, IA
Atlantic, IA	Humphrey	Silver City, IA
Beloit, IA	Laurel	South Jackson, IA
Bennington	Lyons	South Round Lake, IA
Carrol, IA	Malvern, IA	Springfield
Carter Lake, IA	Mineola, IA	Tekamah
Clarkson	Missouri Valley, IA	Underwood, IA
Crescent, IA	Neola, IA	Valentine
Creston	Norfolk	Valley
Council Bluffs, IA	North Valentine, SD	Wakefield
De Soto Bend	Oakland, IA	Wayne
East Harrisburg, IA	Omaha	West Hamburg
Emerson	O'Neill	West Point
Fremont	Pilger	
Glenwood, IA	Randolph	
Gretna	Red Oak, IA	

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.2 IA, MN, NE, ND, SD (Cont'd)**

**14.2.4 NORTH DAKOTA**

**A. Bismark LATA**

Belfield	Riverdale
Bismarck	
Dickenson	

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.2 IA, MN, NE, ND, SD**

**14.2.4 NORTH DAKOTA (Cont'd)**

**B. Fargo LATA**

Battle Lake, MN  
Bemidji, MN  
Brainerd, MN  
Breckenridge, MN  
Crookston, MN  
Emerado  
Fargo  
Gardner  
Grafton  
Grand Forks

Hatton  
Hillsboro  
Jamestown  
Kindred  
Larimore  
Leonard  
Manvel  
Mayville

Northwood  
Reynolds  
Thompson  
Valley City  
Wadena, MN  
Wahpeton  
West Comstock, MN

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.2 IA, MN, NE, ND, SD (Cont'd)**

**14.2.5 SOUTH DAKOTA**

**A. South Dakota LATA**

Aberdeen	Deadwood	Iroquois
Arlington	De Smet	Lake Preston
Belle Fourche	Elk Point	Lead
Canton	Flandreau	Madison
Cavour	Harrisburg-Tea	McIntosh
Chamberlain	Hill City	Milbank
Colman	Huron	Miller
		Mitchell

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.2 IA, MN, NE, ND, SD**

**14.2.5 SOUTH DAKOTA**

**A. South Dakota LATA (Cont'd)**

Morristown  
Nisland  
Pierre  
Rapid City  
Redfield

Sioux Falls  
S. Yankton, NE  
Spearfish  
Sturgis  
Timber Lake

Vermillion  
Volga  
Watertown  
Whitewood  
Yankton

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.3 ID (SPOKANE LATA), OR, WA**

**14.3.1 OREGON**

**A. Eugene LATA**

Albany  
Ashland  
Blue River  
Central Point  
Corvallis  
Cottage Grove  
Eugene-Springfield  
Florence

Gold Hill  
Grants Pass  
Harrisburg  
Jacksonville  
Jefferson  
Junction City  
Klamath Falls  
Leaburg  
Lowell  
Mapleton  
Marcola

Medford  
Newport  
Oakland-Sutherlin  
Phoenix  
Rogue River  
Roseburg  
Siletz  
Toledo  
Veneta



**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.3 ID (SPOKANE LATA), OR, WA**

**14.3.1 OREGON (Cont'd)**

**B. Portland LATA**

Astoria	Independence-	Portland
Athena-Weston	Monmouth	Prineville
Baker	Lake Oswego	Rainier
Battle Ground, WA	Lapine	Redmond
Bend	Longview-	Ridgefield, WA
Burlington	Kelso, WA	Saint Helens
Camp Sherman	Madras	Salem
Cannon Beach	Moro	Seaside
Castle Rock, WA	North Plains	Silver Lake
Culver	Oak Grove-	Sisters
Dallas	Milwaukie	Stanfield
Falls City	Oakridge	Sumpter
Hermiston	Oregon City	Umatilla
	Pendleton	Vancouver, WA
		Warrenton
		Westport
		Woodburn-Hubbard

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.3 ID (SPOKANE LATA), OR, WA (Cont'd)**

**14.3.2 WASHINGTON**

**A. Seattle LATA**

Aberdeen-Hoquiam	Graham	Port Townsend
Auburn	Hoodspport	Puyallup
Bainbridge Island	Issaquah	Renton
Belfair	Kent	Rochester
Bellevue	Maple Valley	Roy
Bellingham	North Bend	Seattle
Black Diamond	Olympia	Sequim
Bremerton	Port Angeles	Shelton
Buckley	Port Ludlow	Silverdale
Centralia	Port Orchard	Sumner
Chehalis		Tacoma
Copalis		Winlock
Crystal Mountain		
Des Moines		
Enumclaw		

**ACCESS SERVICE**

**14. OPERATING TERRITORIES**

**14.3 ID (SPOKANE LATA), OR, WA**

**14.3.2 WASHINGTON (Cont'd)**

**B. Spokane LATA**

Clarkston	Kamiah, ID	Pasco
Cle Elum	Kooskia, ID	Pateros
Colfax	Lapwai, ID	Pomeroy
Colville	Lewiston, ID	Spokane
Cottonwood, ID	Liberty Lake	Springdale
Coulee Dam	Loon Lake	Touchet
Craigmont, ID	Milton-Freewater	Waitsburg
Dayton	Moses Lake	Walla Walla
Deer Park	Newman Lake	Warden
Easton	Nez Perce, ID	Yakima
Elk	Northport	
Ephrata	Omak-Okanogan	
Grangeville, ID	Oroville	
Green Bluff	Othello	