

## ACCESS SERVICE

## Check Sheets

Original Title Page and Pages 1 to 477 inclusive of this Tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

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1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of End User Access, Switched Access, Lifeline Assistance and Universal Service Fund and other miscellaneous services, hereinafter referred to collectively as services(s). These services are provided to customers by CONSOLIDATED COMMUNICATIONS COMPANIES, hereinafter the Telephone Company. This tariff also contains Access Ordering regulations and charges that are applicable when these services are ordered or modified by the customer. (C)

This tariff is devoid of all Special Access Service subject to Section 203 of the Communications Act. All wire centers within the CCCA serving area reside in competitive counties as established by the F.C.C.'s BDS Order (17-43) on April 28, 2017, at §69.803 and therefore all of CCCA Special Access Service is deemed competitive. Special Access Service not subject to Section 203 is provided outside this tariff. Documents, agreements or contracts that provide service outside this tariff may be accessed at the Company's website or the Company's other designated location. Rates and regulations for Special Access Service provided outside this tariff cannot supersede, negate or revise the rates and regulations contained within this tariff, and deemed lawful status does not convey to such non-tariffed services. (N)

Pursuant to the Commission's Rules at Section 69.4(c), 69.5(d), 69.104(1), 69.116, 69.117, 69.603(c), and 69.603(d), regulations concerning administration and billing of Lifeline Assistance and Universal Service Fund, rates and charges for these carrier's carrier elements are contained in Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. NO. 5. The National and Universal Service Fund charges on behalf of the Telephone Company.

- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 Pursuant to the Federal Communications Commission's June 29, 1987 Order in CC Docket No. 86-467 and Section 69.603 of the Commission's Rules, NECA "shall also prepare and file an access charge tariff containing terms and conditions for access service and form for the filing of rate schedules by telephone companies that choose to reference these terms and conditions while filing their own access rates." This tariff complies with this Order and Rule requirement and may be referenced by small companies that serve fewer than 50,000 subscriber lines and are described as subset 3 carriers (Section 61.39 of the Commission's Rules). This tariff referencing by small companies is solely for the purpose of reduced regulation of small companies as ordered by the FCC and does not constitute a joint undertaking with the Telephone Company for the furnishing of any service.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.2.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

For High Capacity, HC1, any period during which the error performance is below that specified for the service will be considered as an interruption.

(C)  
|  
(C)

Service interruptions for Specialized Service or Arrangements provided under Section 12. following shall be administered in the same

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

Credit allowances are computed as follows:

- (1) Reserved For Future Use.

(C)

(D)

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

(1) Reserved For Future Use (Cont'd)

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

(1) Reserved For Future Use\_(Cont'd)

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

(2) Reserved For Future Use

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

## (2) Reserved For Future Use (Cont'd)

(C)

(D)



(D)

(3) Switched Access Service Usage Rated Elements

For Switched Access Service, usage rated elements, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate or assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

(4) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing

Meet Point Billing is required when an access service is provided by multiple Telephone Companies for Feature Groups B and D Switched Access Services and Special Access<sup>1</sup>. It is optional for Feature Group A Switched Access Services.

(C)

For usage rated access services the access minutes of use will be determined by the Initial Billing Company and used by the Initial Billing Company and any subsequent Billing Company(s) for the development of access charges.

- The Initial Billing Company for Feature Groups B and D Switched Access Services is normally the end user's end office, for WATS usage the Initial Billing Company is normally the WATS serving office.

When the Initial Billing Company is other than the normally designated Telephone Company office, the Telephone Company will notify the customer.

- The Subsequent Billing Company(s) is any Telephone Company(s) in whose territory a segment of Local Transport is provided and/or where the customer's Point of Termination is located.

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location.

(N)  
|  
(N)

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing (Cont'd)

There are three Meet Point Billing options-- Single Bill/Single Tariff, Single Bill/Multiple Tariff, and Multiple Bill. The Single Bill/Single Tariff and Single Bill/Single Tariff Methods will be applied by the Company to Switched Access Service, and the Multiple Bill Method will be applied to Special Access Service<sup>1</sup>. (C)

The Telephone Company must notify the customer of:

- the Meet Point Billing Option that will be used,
- The Telephone Company that will render the bill(s)
- The Telephone Company to whom payment(s) should be remitted, and
- The Telephone Company that will provide the bill inquiry function.

The Telephone Company shall provide such notification at the time that orders are placed for access service. Additionally, the Telephone Company shall provide this notice in writing 30 days in advance of any changes.

The Telephone Company that renders the bill- the Bill Rendering Telephone Company- will include on the access

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location.

(N)  
|  
(N)

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)

(d) Determination of Meet Point Billed  
Local Transport Charges

(C)

Each Telephone Company's portion of the Local  
Transport and Channel Mileage will be determined as  
follows:

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport Charges (Cont'd) (C)  
(C)

- (i) Determine the appropriate Local Transport by computing the number of airline miles between the Telephone Company premises (end office, access tandem or serving wire centers for Switched Access) using the V&H method set forth respectively in 6.4.6. (C)  
(C)

- (ii) Determine the billing percentage (BP), as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4, which represents the portion of the service provided by each Telephone Company;

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(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport (Cont'd)

(C)

- (iii) Originating rates are applicable when originating Tandem Switched Transport is provided. Terminating Tandem 3rd Party rates are applicable when Terminating Tandem Switched Transport is provided through a Telephone Company Access Tandem and the Terminating End Office is not owned by the Telephone Company. Terminating Tandem 3rd Party rates are also applicable when Terminating Tandem Switched Transport is provided through an ILEC Access Tandem not owned by the Telephone Company and the Terminating end Office is owned by the Telephone Company (including Direct-Trunked Transport arrangements), otherwise, Terminating – Tandem End Office rates apply.
- For Feature Groups A, B and D Tandem Switched Transport using BP Method, (a) multiply the number of originating and terminating access minutes of use routed over the facility times the number of airline miles, as set forth in (i) preceding, times the BP for each Telephone Company, as set forth in (ii) preceding, times the Tandem Switched Facility rate; (b) multiply the Tandem Switched Terminating rate times the number of originating and terminating access minutes routed over the facility; (c) when a tandem office is located within the Telephone Company's operating territory, multiply the tandem switching rate times the number of originating and terminating access minutes that are switched at the tandem.

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## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport (Cont'd)

(C)

## (iii) (Cont'd)

The Tandem Switched Transportation rates are applied as set forth in 6.1.3(A) following.

The Switched Access Nonrecurring Charges are applied as set forth in 6.4.1(B) following. (Note: The BP is not applied to the Tandem Switched Termination and Tandem Switching rates or any non-recurring charge.)

- (iv) For Feature Groups A, B and D, Direct Trunked Transport, (a) multiply the number of airline miles, as set forth in (i) preceding, times the BP for each telephone company as set forth in (ii) preceding, times the Direct Trunked Facility Rate; (b) the Direct Trunked Transport rates are applied as set forth in 6.1.3(A) following. The Switched Access non-recurring charges are applied as set forth in 6.4.1(B) following. (Note: The BP is not applied to either the Direct Trunked Termination rate or any non-recurring charge.)

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## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport (Cont'd)

(C)

(v) For Feature Groups A, B and D, the Billing Percentage (BP) is not applicable to the Entrance Facility or Multiplexer.

(vi) Reserved For Future Use

(C)

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(D)

(vii) When three or more telephone companies are involved in providing an Access Service, the intermediate telephone company(s) will determine the appropriate charges as set forth in (iii) through (vi) preceding. Additionally, when a segment of the Tandem Switched Facility, Direct Trunked Facility or Channel Mileage Facility is measured to the intermediate office(s), the Tandem Switched Termination, Direct Trunked Termination or Channel Mileage Termination rates are also applied at the intermediate telephone company(s) office(s).

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## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Service Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport (Cont'd)

(C)

- (v) Nonrecurring charges (NRCs) are not subject to jointly provided services. The Company's NRCs are developed based on Company specific operational costs and are one-time charges that apply for a company specific work activity (i.e., installation or change to and existing service). Specific nonrecurring charges are set forth in Section 17.1.1.

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## ACCESS SERVICE

5. Access Ordering5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for the services provided.

An Access Order is an order to provide the customer with Switched Access or Access Related Service or to provide changes to existing services. (C)

The regulations, rates and charges for special construction are set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. NO. 3 and are in addition to the regulations, rates and charges specified in this section.

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the order information required in 5.2 following, and in addition the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

5.1.1 Service Installation

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company schedule of applicable service dates.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.1 Service Installation (Cont'd)

The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched Access Services. The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon receipt and within a reasonable period of time. (C)

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six month.

Access Services will be installed during Telephone Company business days.

If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 17.3.3(A) following.

5.1.2 Expedited Orders

When placing an Access Order, a customer may request a service date that is prior to the applicable service date. Additionally, a customer may also request an earlier service date on a pending Access Order. In this case, an access order modification as set forth in 5.4 following would be required. If the Telephone Company determines that the service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Charges will be billed at actual cost, not to exceed ten percent over estimated charges. Such additional charges will be determined and billed to the customer as explained following.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.2 Expedited Orders (Cont'd)

For Switched Services and Special Access Services<sup>1</sup>, additional labor charges will be calculated upon authorization from the customer to incur the additional labor charges. The Telephone Company will keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in 17.3.3(A) following.

(C)

When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in 17.3.1(B) following also applies.

5.1.3 Reserved For Future Use

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.3 Reserved For Future Use (Cont'd)

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5.2 Ordering Requirements5.2.1 Switched Access Service

When ordering Switched Access service, the customer must specify whether the service is to be provided as (1) Direct Trunked Transport to the end office, (2) Direct Trunked Transport to a tandem which connects with Tandem Switched Transport from the tandem to the end office or (3) Tandem Switched Transport to the end office. When all or a portion of service is ordered as Direct Trunked Transport, the customer must specify the type and quantity of Direct Trunked Transport facility (e.g., Voice Grade or High Capacity DS1 or DS3).

The customer must also specify the type of Entrance Facility to be used for Switched Access (e.g., Voice Grade or High Capacity). For High Capacity Entrance Facilities, the customer must specify the facility assignment and the channel assignment for each trunk.

Direct Trunked Transport is available at all tandems and at all end offices except those end offices identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. as not having the capability to provide Direct Trunked Transport. Direct Trunked Transport is not available: (1) from end offices that provide equal access through a centralized equal access arrangement, (2) from end offices that lack recording or measurement capability, and (3) for originating 800 calls from non-Service Switching Point (SSP) equipped end offices that can not accommodate direct trunking of originating 800 calls, unless identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. No. 4.

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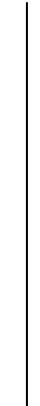
5. Access Ordering (Cont'd)

5.2 Ordering Requirements (Cont'd)

5.2.2 Reserved For Future Use

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5. Access Ordering (Cont'd)

5.2 Ordering Requirements (Cont'd)

5.2.2 Special Access Service (Cont'd)

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5.2.3 Reserved For Future Use

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.3 Reserved For Future Use (C)

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5.2.4 Mixed Use Facilities - Switched and Special Access

Where mixed use is employed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service as further elaborated and set forth in 6.4.7 following, and for Special Access as provided outside this tariff. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered. (C) (C)

5.2.5 Miscellaneous Services

Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing shall be ordered with an Access Order or may subsequently be added to a pending order at any time up to and including the service date for the access service. When miscellaneous services are added to a pending order a service date change may be required. When a service date change is required, the service date charge as set forth in 17.3.1(B) following will apply. When miscellaneous services are added to a pending order, charges for a design change as set forth in 17.3.1(C) following will apply when an engineering review is required. If both a service date change and an engineering review are required, both the Service Date Change Charge and the Design Change Charge will apply as set forth in 5.4.3(B) following.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company  
(Cont'd)

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.7, preceding, to be used by the Telephone Companies involved in providing the Access Service. The Telephone Company will notify the customer which of the ordering procedures will apply.

5.3.1 Non Meet Point Billing Ordering(A) Single Company Billing Ordering

The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7(A)(1). The customer will place the order with the Telephone Company as follows:

- (1) For Switched Access Services the customer will place the order with the Telephone Company in whose territory the first point of switching is located. The first point of switching is:
  - FGA - dial tone office
  - FGB - access tandem or end office

When the first point of switching is not in the same Telephone Company's territory as the Interexchange Carrier premises, the customer must supply a copy of the order to the Telephone Company in whose territory the Interexchange Carrier premises is located.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company  
(Cont'd)

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5.3.2 Meet Point Billing Ordering

Each Telephone Company will provide its portion of the Access Service within its operating territory to an interconnection point(s) (IP) with the other Telephone Company(s). The interconnection point(s) and Billing Percentages will be determined by the Telephone Companies involved in providing the Access Service and listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. NO. 4. Each Telephone Company will bill

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company  
(Cont'd)5.3.2 Meet Point Billing Ordering (Cont'd)

the customer for its portion of the service as set forth in 2.4.7. All other appropriate charges in each Telephone Company tariff are applicable.

For the service(s) ordered as set forth following, the customer must also supply a copy of the order to the Telephone Company in whose operating territory a customer designated premises is located and any other Telephone Company(s) involved in providing the service.

- (A) For Feature Group A and B Switched Access Services, the customer must place an order with the Telephone Company in whose territory the first point of switching is located (i.e., FGA - dial tone office, FGB - access tandem or end office).
- (B) For Feature Group C and D Switched Access Services, the customer must place an order with the Telephone Company in whose territory the end office is located. Customers may, at their option, order FGD to the access tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same Telephone Company operating territory, the customer must also supply a copy of the order to each additional Telephone Company subtending the access tandem.
- (C) Reserved For Future Use

(C)  
(D)

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ACCESS SERVICE

5. Access Ordering (Cont'd)

5.3 Access Orders for Services Provided by More Than One Telephone Company  
(Cont'd)

5.3.2 Meet Point Billing Ordering (Cont'd)

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|  | (D) |
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|  | (D) |
| (D) Reserved For Future Use  | (C) |
|  | (D) |
|  | (D) |
| (E) Reserved For Future Use.   | (C) |
|  | (D) |
|  | (D) |
| (F) For initiation, additions, changes or deletions to the Interim NXX Translation code(s), the customer must place an order with the Telephone Company who provides the Interim NXX Translation. The customer must also provide a copy of the order to the Telephone Companies subtending the Interim NXX Translation office. |     |

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge (Cont'd)

The charge does not apply to the following services since there would exist a pending service order:

- Additional Engineering (13.1),
- Overtime Installation (13.2.1),
- Standby Acceptance Testing (13.2.3),
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (13.2.4),
- Additional Cooperative Acceptance Testing [13.3.1(A)(1) and 13.3.1(B)(1)].
- Public Access Line (PAL) Coin Supervision/Transmission Service (13.8)

5.4.3 Access Order Change Charges

Access Order changes involve service data changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order Change, the Telephone Company will schedule a new service date as set forth in 5.1.2 preceding. All charges for Access Order change as set forth in 17.3.1(B) and (C) will apply on a per occurrence basis.

Any increase in the number of Special Access Service<sup>1</sup> channels or Switched Access Service lines, trunks or busy hour minutes of capacity, or CCS/SS7 STP port terminations, will be treated as a new Access Order (for the increased amount only). (C)

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location..

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)

If order changes are necessary to satisfy the transmission performance for a Special Access Service<sup>1</sup> ordered by a customer, these changes will be made without order change charges being incurred by the customer. (C)

(A) Service Date Change

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in 17.3.1(B) following, will be applied to the order.

If the service date is change to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in 5.1.2 preceding apply. Such charges will apply in addition to the Service Date Change Charge.

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<sup>1</sup> Special Access Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(B) Design Change (Cont'd)

of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer designated premises, end office switch, or Feature Group type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

(C)  
(C)

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorized the Telephone Company to proceed with the design change, a Design Change Charge as set forth in 17.3.1(C) following will apply in addition to the charge for Additional Engineering as set forth in 17.3.2 following. If a change of service date is required, the Service Date Change Charge as set forth in 17.3.1(B) following will also apply.

(C) Common Channel Signaling Network Configuration

Common Channel Signaling Network reconfiguration charges apply on conversion of Feature Group D trunks from multi-frequency (MF) to Common Channel Signaling (CCS) in addition to other applicable charges as described in Section 5.4.

A minimum reconfiguration charge as set forth in 17.3.1 following will apply to each reconfiguration order received. Trunk reconfiguration charges will apply as set forth in 17.3.1 following per Feature Group D trunk in excess of 48 trunks reconfigured from MF to CCS in any single service order

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Periods and Cancellations5.5.1 Minimum Periods(D)  
|  
(D)

The minimum period for Switched Access High Capacity DS3 Entrance Facilities and Direct Trunked Transport is as set following.

The minimum period for CCS/SS7 Interconnection Service is set forth in 8.6.3 following.

Switched Access usage rate services (i.e., End Office, Common Line and Tandem Switched Transport) have no minimum period.

(D)  
(D)

The minimum period for which all other Access Service is provided and for which charges are applicable, is one month.

5.5.2 Development of Minimum Period Charges

When Access Service is disconnected after commencement of service but prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring charges plus any non-recurring and/or special construction charge(s) that may be due.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.2 Development of Minimum Period Charges (Cont'd)

- (B) For flat rated Switched Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring and/or special construction charge(s) that may apply. (C)

. (D)  
(D)

5.5.3 Cancellation of an Access Order

- (A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in (B) following will apply or,
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

(B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

- (1) Installation of Switched Access Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred. (C)
- (2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.
- (3) Where installation of access facilities has been started prior to the cancellation, the lesser of the charges specified in (a) or (b) following, shall apply, except for DS3 service. For DS3 service, (a) following will always apply.
  - (a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs;
  - (b) The charge for the minimum period of Switched Access Service ordered by the customer. (C)

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (D) If the Telephone Company misses a service date by more than 30 days and such delay is not requested or caused by the customer (excluding those circumstances where the date is missed due to acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

5.5.4 Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks or busy hour minutes of capacity or CCS/SS7 STP port terminations will be treated as a partial cancellation as set forth in 5.5.3(B) preceding will apply.

(C)

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## ACCESS SERVICE

6. Switched Access Service6.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point electrical communications path between a customer designated premises and an end user's premises. It provides for the use of common terminating, switching, and trunking facilities and for the use of common subscriber plant of the Telephone Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer designated premises, and to terminate calls from a customer designated premises to an end user's premises in the LATA where it is provided. Specific references to material describing the elements of Switched Access Service are provided in 6.1.3 and 6.5 through 6.9 following.

Rates and charges for Switched Access Service depend generally on the specific Feature Group ordered by the customer, e.g., for MTS or WATS services or MTS/WATS equivalent services, and whether it is provided in a Telephone Company end office that is equipped to provide equal or non equal access. Rates and charges for Switched Access Service are set forth in 17.1 following. The application of rates for Switched Access Service is described in 6.4 following. Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services. Descriptions of such applicability are provided in 6.4.5, 6.4.9, 6.5.1(H), 6.5.3, 6.6.1(G), 6.6.2(D), 6.7.1(F) and 6.8.1(E) following. Finally, a credit is applied against line side Switched Access Service charges as described in 6.4.8 following.

All CCCA Special Access Service referenced herein is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location.

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(4) Reserved(5) Multiplexing

DS3 to DS1 Multiplexing charges apply when a High Capacity DS3 Entrance Facility or High Capacity DS3 Direct Trunked Facility is connected with High Capacity DS1 Direct Trunked Transport. The DS3 to DS1 multiplexer will convert a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing.

DS1 to Voice Grade Multiplexing charges apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Facility is connected with Voice Grade Direct Trunked Transport. However, a DS1 to Voice Grade Multiplexing charge does not apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is terminated at an electronic end office and only Switched Access Service is provided over the DS1 facility (i.e., Voice Grade Special Access Non-Competitive End User Channel Termination (EUCT) are not derived). The DS1 to Voice Grade Multiplexer will convert a 1.544 Mbps channel to 24 Voice Grade channels.

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(4) Shared Transport

Shared Transport refers to a rate application that is applicable only when the customer orders High Capacity Direct Trunked Transport between a serving wire center and a telephone company hub where the Telephone Company performs multiplexing/de-multiplexing functions and the same customer then orders the derived channels as Direct Trunked Transport and Tandem Switched Transport. When the same customer also orders Special Access Non-Competitive End User Channel Termination(s) (EUCT)<sup>1</sup> to be provided over this same High Capacity facility, this service is considered to be Mixed Use and the regulations set forth in 7.2.7 following must first be applied to separate the portion to be charged as Switched Access Service from the portion to be charged as Special Access Service.

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Except as noted above, the Switched Access Service will be ordered, provided and rated as Direct Trunked Transport (i.e., Direct Trunked Facility and Direct Trunked Termination). As each derived channel is activated for Tandem Switched Transport, the High Capacity Direct Trunked Transport and Multiplexing rates will be reduced accordingly (e.g., 1/24th for a High Capacity DS1 service, 1/672nd for a High Capacity DS3 service, etc.). Tandem Switched Transport rates and charges, as set forth in 17.1.2 following, will apply for each channel that is used to provide the Tandem Switched Transport.

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location..

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.7 Mixed Use

Mixed use occurs when Switched Access Service and Special Access Non-Competitive End User Channel Termination (EUCT)<sup>1</sup> are provided over the same High Capacity service through a common interface. The regulations governing the provision of Mixed Use Facilities are set forth in 5.2.4 preceding.

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6.4.8 Message Unit Credit for Feature Group A

Calls from end users to the seven digit local telephone numbers associated with Feature Group A Switched Access Service are subject to Telephone Company local and/or general exchange service tariff charges (including message unit and toll charges as applicable). The monthly bills rendered to customers for their Feature Group A Switched Access Service will include a credit to reflect any message unit charges collected from their end users under the Telephone Company's local and/or general exchange service tariffs. When the customer is provided FGA service where measurement capability does not exist, the credit will apply to access minutes not to exceed the assumed originating access minutes. No credit will apply for any terminating FGA access minutes. The message unit credit for originating access minutes will be based on the generally applicable message unit charges of the Telephone Company.

6.4.9 Application of Rates for Feature Group A Extension Service

Feature Group A Switched Access Service is available with extensions, i.e., additional terminations of the service at different customer designated premises in the same LATA as the FGA dial tone office or a LATA other than the LATA where the FGA dial tone office is located. Feature Group A extensions within the same LATA and the same state as the dial tone office are provided and charged under the Telephone Company's local and/or

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<sup>1</sup> Special Access Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

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7. Special Access Service

This tariff is devoid of all Special Access Service subject to Section 203 of the Communications Act. Special Access Service not subject to Section 203 is provided outside this tariff. Documents, agreements or contracts that provide service outside this tariff may be accessed at the Company's website or the Company's other designated location. Rates and regulations for Special Access Service provided outside this tariff cannot supersede, negate or revise the rates and regulations contained within this tariff, and deemed lawful status does not convey to such non-tariffed services.

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9. Advanced Communications Networks

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9. Advanced Communications Networks

9.0 Reserved For Future Use

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9. Advanced Communications Networks

9.0 Reserved For Future Use

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9. Advanced Communications Networks

9.0 Reserved For Future Use

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9. Advanced Communications Networks

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9. Advanced Communications Networks

9.0 Reserved For Future Use

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9. Advanced Communications Networks

9.0 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.2 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.2 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.2 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.2 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.2 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

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9. Advanced Communications Networks (Cont'd)

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9. Advanced Communications Networks (Cont'd)

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9. Advanced Communications Networks (Cont'd)

9.3 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.3 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.3 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.3 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

9.3 Reserved For Future Use

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9. Advanced Communications Networks (Cont'd)

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9. Advanced Communications Networks (Cont'd)

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9. Advanced Communications Networks

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## ACCESS SERVICE

10. Promotional Offerings10.1 General

CONSOLIDATED COMMUNICATIONS COMPANIES may from time to time engage in special promotional service offerings, special arrangements, or demonstrations designed to attract new customers, to stimulate customer usage and/or increase existing customer awareness of the Company's services.

10.2 Terms, Conditions, Rates and Charges

These offerings will be limited to certain dates, times, and locations to be determined by the Company. Specific rates, terms and or conditions applicable to these promotional offerings will be filed in this section.

The specific terms and conditions or rates and charges of each promotional offering are described below.

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## ACCESS SERVICE

11. Special Facilities Routing of Access Services11.1 Description

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

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11.1.1 Diversity

Two or more circuits must be provided over not more than two different physical routes.

11.1.2 Avoidance

A circuit(s) must be provided on a route which avoids specified geographical locations.

11.1.3 Diversity and Avoidance Combined11.1.4 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6. preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6. preceding.

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## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

Additional Engineering, Additional Labor, and Miscellaneous Services related to Special Access Service or Advanced Communications Networks are outside this tariff and can be accessed at the Telephone Company's website or Telephone Company's other designated location.

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13.1 addresses Additional Engineering. 13.2 addresses Additional Labor (which is comprised of Overtime Installation, Overtime Repair, Stand By, Testing and Maintenance with Other Telephone Companies, and Other Labor). 13.3 addresses Miscellaneous Services (which are comprised of Testing Services, Maintenance of Service, Telecommunications Service Priority and International Call Blocking Service). 13.4 addresses Presubscription.

In this section, normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 8:00 a.m. to 5:00 p.m.) for the application of rates based on working hours.

A Miscellaneous Service Order charge as described in 5.4.2 preceding may be applicable to services ordered from this section.

13.1 Additional Engineering

Additional Engineering, including engineering reviews as set forth in 5.4.3 preceding, will be undertaken only after the Telephone Company has notified the customer that additional engineering charges apply as set forth in 17.3.2 following, and the customer agrees to such charges.

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.1.2 preceding.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(4) Obligations of the Customer

- (a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support routine testing as set forth in 6.2.4(B) preceding or AAT as set forth in 13.3.1(A)(2) preceding.
- (b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(B) Reserved For Future Use

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Testing Services (Cont'd)

(B) Reserved For Future Use (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Testing Services (Cont'd)

(B) Reserved For Future Use (Cont'd)

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13.3.2 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of service charge as set forth in 17.3.4(F) following for the period of time from when Telephone Company personnel are dispatched to the customer designated premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

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## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Telecommunications Service Priority - TSP (Cont'd)

The TSP System is the regulatory, administrative and operation system authorizing and providing for priority treatment, to provision and restore NSEP telecommunications services. These services include both Switched and Special Access Services<sup>1</sup>. Under the rules of the TSP System, telephone companies are authorized and required to provision and restore services with TSP assignments before services without such assignments.

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For Switched Access Service, the TSP System's applicability is limited to those services which the Telephone Company can discretely identify for priority installation and or restoration.

- (B) The customer for TSP System Service must also be the same customer for the Access Service with which it is associated.

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Service (Cont'd)

13.3.3 Telecommunications Service Priority - TSP (Cont'd)

- (C) A Telecommunications Service Priority charge applies as set forth in 17.3.4 when a request to provide or change a Telecommunications Service Priority is received subsequent to the issuance of an Access Order to install the service.

Additionally, a Miscellaneous Service Order Charge as set forth in 17.3.1. will apply to Telecommunications Service Priority requests that are ordered subsequent to the initial installation of the associated access service.

A Telecommunications Service Priority charge does not apply when a Telecommunications Service Priority is discontinued or when ordered coincident with an Access Order to install or change service.

In addition, Additional Labor rates as set forth in 17.3.3 may be applicable when provisioning or restoring Switched Access or Special Access Services<sup>1</sup> with Telecommunications Service Priority.

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When the customer requests an audit or a reconciliation of the Telephone Company's Telecommunications Service Priority records, a Miscellaneous Service Order Charge as set forth in 17.3.1 and Additional Labor rates as set forth in 17.4.3 are applicable.

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<sup>1</sup> All CCCA Special Access Service is deemed competitive per the F.C.C. 2017 BDS Order and is provided outside this tariff. Special Access Service can be accessed at the Telephone Company's website or Telephone Company's other designated location.

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## ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications

15.1 contains Switched Access Service Options (which are comprised of Interface Groups, Supervisory Signaling, Entry Switch Receive Level and Local Transport Termination) and Transmission Specifications. 15.3 contains Interface Group, Premises Interface Code and Standard Transmission Specifications applicable to Directory Access Service. (C)

15.1 Switched Access Service

Ten Interface Groups are provided for terminating the Local Transport Entrance Facility at the customer's designated premises. Each Interface Group provides a specified premises interface (e.g., two-wire, four-wire, DS1, etc.). Where transmission facilities permit, the Entrance Facility may, at the option of the customer, be provided with optional features as set forth in 15.1.1 following.

As a result of the customer's access order and the type of Telephone Company transport facilities serving the customer designated premises, the need for signaling conversions or two-wire to four-wire conversions, or the need to terminate digital or high frequency facilities in channel bank equipment may require that Telephone Company equipment be placed at the customer designated premises. For example, if a voice frequency interface is ordered by the customer and the Telephone Company facilities serving the customer designated premises are digital, then Telephone Company channel bank equipment must be placed at the customer designated premises in order to provide the voice frequency interface ordered by the customer.

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15. Access Service Interfaces and Transmission Specifications

15.1 Switched Access Service (Cont'd)

15.1.3 Data Transmission Parameters (Cont'd)

(B) Data Transmission Parameters Type DB (Cont'd)

(5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 7° peak-to-peak.

(6) Frequency Shift

The maximum Frequency Shift does not exceed -2 to +2 Hz.

15.2 Reserved For Future Use

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17. Rates and Charges (Cont'd)

17.2 Special Access Service

This tariff is devoid of all Special Access Service subject to Section 203 of the Communications Act. Special Access Service not subject to Section 203 is provided outside this tariff. Documents, agreements or contracts that provide service outside this tariff may be accessed at the Company's website or the Company's other designated location. Rates and regulations for Special Access Service provided outside this tariff cannot supersede, negate or revise the rates and regulations contained within this tariff, and deemed lawful status does not convey to such non-tariffed services.

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