



ACCESS SERVICE

8. ADVANCED COMMUNICATIONS NETWORKS

ALPHABETICAL BY SUBJECT PAGE

		(D)
		(D)
Order Modifications.....	8-1	
Public Packet Switching Network .....	8-18	(D)
Pricing Plans .....	8-34	
Rate Elements .....	8-27	
Rates and Charges.....	8-37	
Regulations .....	8-26	
		(D)
		(D)
Special Construction.....	8-1	
Termination Liability and Waiver Policy.....	8-5	

**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL**

Advanced Communications Networks (ACS) consists of the Public Packet Switching Network (PPSN). (C)

**8.1.1 SPECIAL CONSTRUCTION**

There may be occasions when the service is not available due to facility limitations, or where it may be necessary to construct such facilities as either normal or Special Construction. If Special Construction is involved, the regulations as set forth in CenturyLink Operating Companies Tariff F.C.C. No. 12, apply. (D)

**8.1.2 ORDER MODIFICATIONS**

PPSN are ordered under the Access Order provisions as set forth in Section 5, preceding. (C)

ACCESS SERVICE

8. ADVANCED COMMUNICATIONS NETWORKS

8.1 GENERAL(Cont'd)

8.1.3 MOVES

A move involves a change in the physical location of one of the following:

- The network interface at the customer's premises
- The customer's premises

The charges for the move are dependent upon whether the move is to a new location within the same building or to a different building.

A. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half of the nonrecurring charge for the service termination affected. There will be no change in the minimum period requirements.

B. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the moved services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service. (C)

As of May 29, 1995 moves to a different building with an upgrade in transmission speed for customers subscribing to pricing plans in this Section will be subject to the Termination Liability and Waiver Plan as set forth in 8.1.5. (C)

**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL (Cont'd)**

**8.1.4 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL**

**8.1.4 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL (Cont'd)**

**8.1.5 TERMINATION LIABILITY AND WAIVER POLICY**

A. General

Termination Liability and Waiver Policy provides the terms and conditions for customers subscribing to Pricing Plans as set forth in each Pricing Plan. As of May 29, 1995 new customers subscribing to ACS Pricing Plans are subject to the Termination Liability and Waiver Policy terms and conditions in lieu of the Discontinuance Charges and Upgrades in Service and Transmission Speed as set forth in the Pricing Plans.

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If the customer chooses to discontinue all or a portion of the service prior to the expiration of the fixed period, termination charges, as set forth in B., following, will apply.

ACCESS SERVICE

8. ADVANCED COMMUNICATIONS NETWORKS

8.1 GENERAL

8.1.5 TERMINATION LIABILITY AND WAIVER POLICY (Cont'd)

B. Termination Liability

If a customer chooses to discontinue the entire service or a portion of the service prior to the expiration of the fixed period service, termination charges apply (unless the customer satisfies the conditions specified in the Waiver Policy as set forth in C., following).

Should the customer choose to discontinue fixed period service prior to completion of the minimum service period, termination charges will apply. The termination charge is 100% of the minimum billing level for the remaining months of the minimum service period, plus 15% for Public Packet Switching.

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL**

**8.1.5 TERMINATION LIABILITY AND WAIVER POLICY**

**B. Termination Liability (Cont'd)**

The minimum billing level is used to calculate the termination charge. The minimum billing level for Packet Switching is 100% of the total monthly rates for the rate elements being discontinued

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL**

**8.1.5 TERMINATION LIABILITY AND WAIVER POLICY**

**B. Termination Liability (Cont'd)**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 RATE REGULATIONS**

**8.1.5 TERMINATION LIABILITY AND WAIVER POLICY**

**B. Termination Liability (Cont'd)**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 RATE REGULATIONS**

**8.1.5 TERMINATION LIABILITY AND WAIVER POLICY**

**B. Termination Liability (Cont'd)**

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## ACCESS SERVICE

## 8. ADVANCED COMMUNICATIONS NETWORKS

## 8.1 GENERAL

## 8.1.5 TERMINATION LIABILITY AND WAIVER POLICY (Cont'd)

## C. Waiver Policy

A waiver of the termination charge as set forth in B., preceding, may occur if the customer moves to a different building within the Company territory or migrates to another Company service or transmission speed. When the customer is purchasing these services to offer to third party end users, the end user must be the same for both the old and new service. In the case of a move to a different building, the end user must be the same at the old and new location. In the case of a migration to another Company service or transmission speed, the end user must be the same for the original service and the new service or transmission speed at the current location. All of the following conditions must be met:

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- The customer must satisfy the minimum service period requirement--should the customer choose to discontinue fixed period service prior to completion of the minimum service period, termination charges, as is set forth in B., preceding, will apply;
- The total value of the new service must be equal to or greater than 115% the remaining value of the existing pricing plan service (nonrecurring charges and Special Construction charges will not be used towards the Waiver calculation);
- The order to disconnect the existing service and the order for the new service are received by the Company at the same time and both orders must reference the application of the waiver policy;
- The new service due date must be within 30 days of the due date of the disconnection of the old service, unless the installation is delayed due to Company reasons;
- New minimum service period applies to the new service, except as set forth in 8.3.4.B., following.
- The customer agrees to pay all outstanding recurring and nonrecurring charges (these charges will not be included in the new service pricing plan); and
- Applicable nonrecurring charges apply and are the charges in effect at the time the service is changed, except as set forth in 8.3.4.

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ISSUED DATE: October 17, 2017	Issued Under Transmittal No. 96 Vice President-Regulatory Operations 100 CenturyLink Drive Monroe, Louisiana 71203	EFFECTIVE DATE: November 1, 2017
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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL (Cont'd)**

**8.1.6 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL**

**8.1.6 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL (Cont'd)**

**8.1.7 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.1 GENERAL (Cont'd)**

**8.1.8 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.2 PUBLIC PACKET SWITCHING NETWORK**

**8.2.1 GENERAL (Cont'd)**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.2 PUBLIC PACKET SWITCHING NETWORK (Cont'd)**

**8.2.2 REGULATIONS**

A. General

1. PSSP and PSN access customers must subscribe to an adequate number of channels to handle terminating calls in order not to impair the performance of PPSN.
2. Multiple Network Addresses are available in blocks of 10. One address is included with the port.

B. Rate Regulations

1. The minimum service period for PPSN monthly rate categories is 1 month. The minimum period for Public Packet Switching Pricing Plan is 12 months.
2. For dial access, the minimum usage per call for the Network Connection Time is one minute.
3. The minimum usage per call for Packet Transport is one segment.
4. The minimum charge for all Private Line Transport Services channels connected to PPSN is as specified in Section 7, depending upon the degree of Pricing Flexibility granted to the customer's wire center.

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**ACCESS SERVICE****8. ADVANCED COMMUNICATIONS NETWORKS****8.2 PUBLIC PACKET SWITCHING NETWORK (Cont'd)****8.2.3 RATE ELEMENTS**

There are four rate categories which may apply to the PPSN Service:

- PSSP, PSN, and Private Dial Port Access Connection
- Network Usage (Including Dial Access)
- Port Features (C)
- Rearrangement Charge

In addition, the rates and charges for Private Line Transport Service apply for each private line channel between a customer's designated premises and a PSSP or PSN port. Application of the rates and charges apply as described in Section 7, depending upon the degree of Pricing Flexibility granted to the customer's wire center. The appropriate vendor's rates apply for circuit switched calls to dial access ports. In addition, rates and charges for exchange services are not included. (T)

**A. PSSP, PSN, and Private Dial Ports Access Connections**

The Access Connection, Access Port rate category provides a dedicated connection at a PSSP or PSN. The Private Dial Access port provides for a local exchange switched connection at the PSSP. There are two types of dedicated access ports, the PSSP Access Port described in 1., following, and the PSN Access Port described in 2., following. The Private Dial Access Port is described in 3., following.

1. PSSP Access Port provides the customer with a dedicated analog or digital access through a modem or Data Service Unit (DSU) to a port on a PSSP. Transmission speeds of 2.4, 4.8, 9.6, and 56 kbps with X.25 protocol are available.

## ACCESS SERVICE

## 8. ADVANCED COMMUNICATIONS NETWORKS

## 8.2 PUBLIC PACKET SWITCHING NETWORK

## 8.2.3 RATE ELEMENTS (Cont'd)

- C. Port Features (C)
- The PSSP and PSN Access customers may select the following port features. Some of these features are offered at no additional monthly charge. See 8.4.3, following. (C)
1. Access (Asynchronous Only) - One of these three must be selected:
    - a. Incoming Calls Barred - The access port is prevented from accepting incoming virtual calls.
    - b. Outgoing Calls Barred - The access port is prevented from placing outgoing virtual calls.
    - c. Two Way Access - The access port is capable of accepting incoming and placing outgoing calls.
  2. Auto Call (Asynchronous only) - Allows the subscriber to access a single, predefined address in lieu of the normal call initiation process. The port may be limited to the sole access of this single address. Where available, the subscriber may override the "Auto Call" option and call another address.
  3. Call Redirection (Asynchronous and X.25) - At a customer request or in the event of a port failure calls will be directed to a single alternate address. This feature requires the customer to have an alternate port and line designated for this purpose. This feature works automatically concurrent with call initiation. (C)
  4. Closed User Group (CUG) (Asynchronous, and X.25) - Provides transmission via virtual channels among several specific network addresses arranged into a subnetwork. Each network address may be arranged in a CUG with as many as 10 CUG's available per subscribing host. CUG options are: (C)
    - a. CUG Incoming Access Barred - Allows a member of the CUG to originate calls to other members of that CUG, but not receive incoming calls from members of that CUG. (C)

## ACCESS SERVICE

## 8. ADVANCED COMMUNICATIONS NETWORKS

## 8.2 PUBLIC PACKET SWITCHING NETWORK

## 8.2.3 RATE ELEMENTS

## C.4 Port Features (Cont'd)

- b. CUG with Incoming Access - Allows a member of a CUG to receive incoming calls from any Data Terminal Equipment (DTE) not in that CUG or from any DTE within that CUG with the "CUG with Outgoing Access" feature. (C)
- c. CUG Outgoing Access Barred - Allows a member of a CUG to receive calls from other members of that CUG, but not originate any calls to members of the CUG. (C)
- d. CUG with Outgoing Access - Allows a member of a CUG to make outgoing calls to any DTE not in that CUG and to any DTE within that CUG with the "CUG with Incoming Access" feature.
- e. CUG Access Only - No incoming or outgoing calls allowed outside of that CUG.
- 5. Fast Select Acceptance (Asynchronous and X.25) - Permits the request of up to 124 octets of user data in the call initiation packet and acceptance of up to 124 octets of data in the call termination packet. Additional data packets can be accepted following the acceptance of the call initiation packet. (C)
- 6. Flow Control Parameters (Asynchronous, X.25 and X.75) - Permits negotiation on a per call basis of the flow control parameter window size for each direction of data transmission in the network. Window size values of two through seven are supported. Default value is two. Maximum packet size of 256 octets is supported. Default packet size is 128 octets. (C)
- 7. Link Level Parameters (X.25 and X.75) - Allows the subscriber to specify link level, acknowledgment timer, number of retransmission attempts, and frame size.
- 8. Logical Channel (X.25 and X.75) - Allows the DTE to derive multiple logical channels from a single physical access line. This is accomplished by specifying the logical channel number on every packet that crosses the Network interface. (C)

## ACCESS SERVICE

## 8. ADVANCED COMMUNICATIONS NETWORKS

## 8.2 PUBLIC PACKET SWITCHING NETWORK

## 8.2.3 RATE ELEMENTS (C)

## C. Port Features (Cont'd)

9. Logical Channel Layout (X.25 and X.75) - Permits the arrangement of logical channels to be configured as incoming, outgoing, two way and/or Private Virtual Circuit (PVC). (C)
10. Mnemonic Addressing (Asynchronous, and X.25) - Allows the subscriber to access predefined addresses by utilizing a predesignated alphanumeric unique character(s) in lieu of the normal call initiation process. The port is not limited to sole access of this single address when normal call initiation procedures are followed. (C)
11. Multiple Port Hunt Groups (Asynchronous, and X.25) - A group of access ports with a single data network address. The Maximum number of ports available per hunt group is 16. (C)
12. Multiple Network Addresses (X.25 only) - One address is included with the port. More than one network address may be assigned to a single access port. Multiple addresses may be purchased in blocks of 10. (C)
13. Network Terminal Profile (Asynchronous only) - Permits assignment of a profile representing the X.3, X.28 and X.29 parameter configuration of the user's asynchronous terminal.

## ACCESS SERVICE

## 8. ADVANCED COMMUNICATIONS NETWORKS

## 8.2 PUBLIC PACKET SWITCHING NETWORK

## 8.2.3 RATE ELEMENTS (C)

## C. Port Features (Cont'd)

14. Nonstandard Window Size (Asynchronous, X.25 and X.75) - Permits the customer to select a window size of two through seven for either or both directions of transmission. Standard default value is two. (C)
15. Permanent Virtual Circuit (Asynchronous, X.25 and X.75) - Permits transmission between two Data Terminal Equipment (DTEs) on the network without the initial packet to establish the call. The transmission path is predefined throughout the network. The default window size for both directions of transmission is two. (C)
16. Reverse Charge Option - Allows for the billing of usage charges associated with calls to be billed to the terminating network address. (C)
17. Reverse Charge Acceptance (Terminating Calls) - Customers who select this option will accept the charges for all calls sent to the network address(es) assigned to the customer. In order to receive calls from a dial access customer, this option must be selected. (C)
18. Throughput Class Negotiation (X.25 and X.75) - Permits negotiation on a per call basis of the throughput class for each direction of data transmission.
19. X.25 Gateway Option - Provides the ability to route calls to a private X.25 network on the PPSN using the first three or six digits of the destination address. It is the responsibility of the private network to route calls to the specific destination address. This feature allows a private network to assign individual addresses to end users while having a single interconnection to the Company over which traffic will be delivered. The X.25 Gateway Option is available for either three- or six-digit screening and will be provided on PSN X.25 ports only. (C)

**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.2 PUBLIC PACKET SWITCHING NETWORK**

**8.2.3 RATE ELEMENTS**

C. Port Features (Cont'd)

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20. Default Throughput Class - Permits a default value to be used for the throughput class for each direction of data on a per call basis.
21. Fast Select - Permits a user to transmit data prior to the establishment of a virtual circuit. Users may send up to 128 octets (bytes) of data along with a call request packet. In similar fashion, the called party may respond immediately with up to 128 octets (bytes) of data when accepting the call or requesting call clearance.
22. Nonstandard Packet Size - A feature which permits the customer to select a packet size up to 256 octets (bytes). The default value is 128 octets (bytes).

D. Rearrangement Charge

When any feature or group of features listed in 8.2.5.C., following, is added or changed subsequent to initial subscription, a rearrangement charge, as set forth in 8.2.5.D., following, will apply, in addition to the nonrecurring charge associated with each feature added or changed.

**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.3 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**8. ADVANCED COMMUNICATIONS NETWORKS**

**8.3 RESERVED FOR FUTURE USE (Cont'd)**

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ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

<b>Alphabetical By SUBJECT</b>	<b>PAGE</b>
Emergency Conditions .....	10-2
Facility Availability .....	10-3
Federal Government Regulations.....	10-3
General .....	10-1
Intervals to Provide Service .....	10-3
Mileage Application.....	10-3
Moves .....	10-4
Rates and Charges.....	10-34
Safeguarding of Service .....	10-3
Service Offerings .....	10-5
Utilization of Government Owned Facilities .....	10-3

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**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.3 INTERVALS TO PROVIDE SERVICE**

Certain services provided under the provisions of this section of the Tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in 5.2.1.B., preceding.

**10.4 SAFEGUARDING OF SERVICE****10.4.1 FACILITY AVAILABILITY**

In order to insure communications during periods of emergency, the Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service as set forth in 10.8.1.D. and 10.8.2.D., following. (T)

**10.4.2 UTILIZATION OF GOVERNMENT OWNED FACILITIES**

In order to meet the requirements of agencies or branches of the Federal Government, the Company may utilize government-owned facilities, when necessary to provide service. (T)

**10.5 FEDERAL GOVERNMENT REGULATIONS**

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this Tariff to provide their services to the Federal Government.

**10.6 MILEAGE APPLICATION**

Mileage, when used for rate application between two customer premises shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. (T)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

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**E. Free-Framed DS1 Service**

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**1. Basic Channel Description**

A Free-Framed DS1 signal shall have electrical signal characteristics identical to the framed 1.544 Mbps signals for DS1 Service with B8ZS, set forth in Section 7, preceding, except for the lack of an apparent Frame Format (SF, ESF or T1DM).

Free-Framed DS1 Service is offered as set forth in Section 7.11.1, preceding.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

**E. Free-Framed DS1 Service (Cont'd)**

(T)

**2. Minimum Period**

The minimum period for month-to-month Free-Framed DS1 is one month. The minimum period for 36 and 60 months fixed period service is twelve months.

**3. Free-Framed DS1 Term Limitations**

Free-Framed DS1 may be ordered at the customer's option on a month-to-month basis or for fixed periods of 3 years (36 months) or 5 years (60 months). The customer must specify the length of the fixed period service at the time the service is ordered.

**4. Discontinuance of Service**

If the customer chooses to discontinue all or a portion of the service prior to the expiration of the fixed period service, discontinuance charges as set forth in 7.1.3.A., preceding, will apply.

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

- F. Government Emergency Telecommunications Service (GETS) (T)
1. GETS is an emergency telecommunications service available to customers designated by an agency or branch of the Federal Government to transport National Security/Emergency Preparedness (NS/EP) originating and terminating access calls over the Public Switched Network (PSN) where technically feasible. GETS utilizes a government identified access code which distinguishes the call as a GETS NS/EP emergency call. GETS is not available in Company wire centers where Special Routing Access Service (SRAS) is provided.
  2. The customer designated by the agency or branch of the Federal Government to provide GETS must have CST2, CST3, Feature Group C or Feature Group D Switched Access Service to transport the GETS NS/EP access call. A GETS NS/EP access minute will be rated the same as any other access minute set forth in this Tariff.
  3. Network management service levels as set forth in 6.5.1, preceding, are applicable to a GETS NS/EP access call.
  4. GETS NS/EP access minutes to a customer's network not designated to provide GETS will be administered by the Company the same as any other access minute.
  5. The appropriate agency or branch of the Federal Government is responsible for ordering the government identified access code per end office.

**ACCESS SERVICE****10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS****10.8 SERVICE OFFERINGS****10.8.1 TYPE AND DESCRIPTION**

## F. Government Emergency Telecommunications Service (GETS) (Cont'd)

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## 6. Basic GETS Features

## a. High Probability of Completion Feature

GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPC significantly improves the completion of GETS NS/EP access calls under severe network congestion and damage conditions (e.g., natural disasters, national emergencies, etc.).

The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group becomes idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling. The HPC feature is available in specified wire centers only as ordered by the agency or branch of the Federal Government or its authorized representative to provide GETS.

HPC also includes all Operational Measurement (OM) and Automatic Message Accounting (AMA) reporting as agreed to between the Company and the customer designated by the agency or branch of the Federal Government to provide GETS.

## b. Expanded High Probability of Completion Feature

Expanded GETS High Probability of Completion (EHPC) enables suitably equipped offices to recognize any 10 digit number with the 710 NPA code (710-XXX-XXXX) and apply the HPC feature.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.1 TYPE AND DESCRIPTION

## F. Government Emergency Telecommunications Service (GETS) (T)

## 6. Basic GETS Features (Cont'd)

## c. Office Wide Call/Egress Queuing

GETS Office wide Call/Egress Queuing provides a greater likelihood that GETS callers will complete their HPC call during periods when the network is congested. When all trunks in a public trunk group are busy, Office Wide Call Queuing enables a call to be placed in queue on any member of the trunk group to wait its turn to be passed on through to the network call destination. When all trunks in a private trunk group (PBX system) are busy, Office Wide Egress Queuing enables a call to be placed in queue until the next trunk is available.

## d. Trunk Group Queuing

Trunk Group Queuing allows queuing of HPC calls to specific trunk groups. Only those calls marked as HPC can be added to the queue.

## e. Call Party Number

Calling Party Number (CPN) is a network feature that passes the government identified access code information as the calling party on a NS/EP originating call detail record instead of the actual call party number using FGD or CST3 type signaling where technically feasible. NS/EP calls originating at switching offices not equipped with CPN will be processed with the actual calling party number. The government identified access code is determined by the agency or branch of the Federal Government responsible for GETS.

## f. Rate Application

The nonrecurring charges and monthly rates for the basic GETS features are described, following. The rates and charges are set forth in 10.8.2.F., following. (T)

- The GETS nonrecurring charge and monthly rate is for the activation and maintenance of the translation requirements per Company end office switch and/or access tandem.
- The GETS Change Charge is a nonrecurring charge to change the feature on a per switch, per occurrence basis. This charge applies to any configuration changes within the switches.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.1 TYPE AND DESCRIPTION

## F. Government Emergency Telecommunications Service (GETS) (Cont'd) (T)

## 7. GETS Alternate Carrier Routing (ACR) Feature

Alternate Carrier Routing (ACR) is an advanced network feature that provides alternate routing of a NS/EP call in the originating direction to a GETS customer using FGD or CST3 type signaling where technically feasible. The NS/EP call is first routed to the presubscribed customer of the originating line, when the presubscribed customer is a participating GETS customer. When the NS/EP call cannot be successfully routed, attempts will be made to route the call to alternate GETS customers. The sequential order in which the NS/EP call is routed is preselected on a per switching office basis by the agency or branch of the Federal Government responsible for GETS.

The ACR Activation or ACR Deactivation charge is for the translation requirements of the ACR feature by switching office. The ACR monthly rate is for the analysis required to determine the preselected alternate route when a NS/EP call occurs. All ACR rates and charges, as set forth in 10.8.G, following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative.

## 8. GETS Enhanced Alternate Carrier Routing Feature

Enhanced Alternate Carrier Routing (EACR) enables suitably equipped offices to recognize any 10 digit number with the 710 NPA code (710-XXX-XXXX) and apply the HPC feature. When EACR is activated within a switch ACR is included with the service/feature.

The EACR Activation charge is for the translation requirements of the EACR feature by switching office. There is an incremental non-recurring charge for EACR that applies only to the DMS100/200 switches. The EACR monthly rate is for the analysis required to determine the preselected alternate route when a NS/EP call occurs and is applied per switching office. The ACR monthly rate is included in the EACR monthly rate. All EACR rates and charges, as set forth in 10.8.2.F, following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative. (T)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPES AND DESCRIPTIONS**

F. Government Emergency Telecommunications Service (GETS) (Cont'd) (T)

9. Network Service Verification Test

The Network Service Verification Test (NSVT) is a service verification test that can be required by the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative. The NSVT shall be conducted according to a mutually agreed upon set of test cases. The test can be witnessed by the Federal Government or its representative and shall apply to one switch per test.

The NSVT charge is a onetime charge that will apply to every test ordered. The NSVT charges set forth in 10.8.2.F., following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative. (T)

10. GETS Service Verification Baseline

The GETS Service verification Baseline charge is a onetime charge that will apply to every baseline ordered, however it will be provided at least annually by 31 March. The Baseline shall consist of Network and Switch information, GETS configuration report, and provisioning procedures for every switch in the network that is GETS enabled. The GETS Service Verification Baseline charges set forth in 10.8.2.F., following, are billed to the appropriate agency or branch of the Federal Government responsible for GETS or its authorized representative. (T)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION (Cont'd)**

(D)  
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(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
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(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.1 TYPE AND DESCRIPTION**

(D)  
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(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES (Cont'd)**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES**

(D)  
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(D)

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES (Cont'd)

E. Free-Framed DS1			(T)
	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
1. Month-to-month			
• Non-Competitive End-User Channel Termination (EUCT)	[1]	[1]	(N) (C) (D)
• D.C. Line Power	[1]	[1]	
• Clear Channel Capability B8ZS	[1]	[1]	(D)
2. 36 Months			
• Non-Competitive End-User Channel Termination	[1]	[1]	(N) (D)
• Clear Channel Capability B8ZS	[1]	[1]	(D)
3. 60 Months			
• Non-Competitive End-User Channel Termination	[1]	[1]	(N) (D)
• Clear Channel Capability B8ZS	[1]	[1]	(D)

[1] Use DS1 Service rates and charges as set forth in 7.11.4, preceding.

## ACCESS SERVICE

10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS

## 10.8 SERVICE OFFERINGS

## 10.8.2 RATES AND CHARGES (Cont'd)

## F. Government Emergency Telecommunications Service (GETS)

(T)

	NONRECURRING CHARGE	MONTHLY RATE
• GETS Basic Services, includes all services in 10.8.1.G.7 where technically feasible and available	\$ 1,200.00	\$57.00
• GETS Basic Service Change Charge per switch, per occurrence	125.00	
• GETS Alternate Carrier Routing, per switch	450.00	4.00
• GETS Enhanced Alternate Carrier Routing – per switch	450.00	8.00
• GETS Enhanced Alternate Carrier Routing – per DMS100/200 Switch	600.00	
GETS Network Service Verification Test – per switch	625.00	
GETS Service Verification Baseline, per deliverable	85,000.00	

ISSUED DATE:  
October 17, 2017Issued Under Transmittal No. 96  
Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203EFFECTIVE DATE:  
November 1, 2017

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.8 SERVICE OFFERINGS**

**10.8.2 RATES AND CHARGES(Cont'd)**

(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE**

(C)  
(D)  
|  
(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.9 RESERVED FOR FUTURE USE (Cont'd)**

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.10 RESERVED FOR FUTURE USE**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.10 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.11 RESERVED FOR FUTURE USE**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

**ACCESS SERVICE**

**10. FEDERAL GOVERNMENT SPECIALIZED SERVICE  
OR ARRANGEMENTS**

**10.12 RESERVED FOR FUTURE USE (Cont'd)**

(T)

(D)

ACCESS SERVICE

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

- For Private Line Transport Special Facilities Routing, only Non-Competitive End-User Channel Terminations are filed as part of this tariff. Special Facilities Routing for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company’s website or Company’s other designated location.

(N)  
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(N)

The services provided under this Tariff are provided over such routes and facilities as the Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Company provides Switched Access Service, Access Service, Directory Assistance Service or Federal Government Specialized Service or Arrangements in a manner which includes one or more of the following conditions:

A. Diversity

Diversity occurs when the service is provisioned over a primary route and a secondary route over separate transmission facilities. A physical separation of at least 25 feet is maintained between the primary and alternate transmission facility routes. Diversity may be used to provide a separate standby circuit which is readily available should service on the primary circuit become interrupted. Diversity for Non-Competitive EUCT Access Service includes: Voice Grade, Digital Data, DS1 and DS3 Services, and SST.

Technical Specifications for Diversity are delineated in Qwest Corporation Technical Publication PUB 77344.

Diversity for Switched Access, Directory Assistance and Federal Government Specialized Service or Arrangements is provided and billed on an Individual Case Basis (ICB) as described in 11.2.1.B., following.

**ACCESS SERVICE**

**11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES**

**11.1 DESCRIPTION OF SPECIAL FACILITIES ROUTING OF ACCESS SERVICES (Cont'd)**

**11.1.1 MISCELLANEOUS ORDERING INFORMATION**

Diversity and Avoidance are available on Switched Access Service as set forth in Section 6, preceding, Voice Grade, Digital Data, DS1 and DS3 Services as set forth in Section 7, preceding, and Federal Government Specialized Service or Arrangements as set forth in 10.8, preceding.

Private Line Diversity rates will include rates, which can be accessed at the Company's website or Company's other designated location, applicable to the primary service route (i.e., rates charged for the primary route will also be charged for the secondary route) and Section 11 Diversity Maintenance charges and, if applicable, CenturyLink Operating Companies Tariff F.C.C. No. 12, Special Construction charges.

(C)  
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(C)

In order to avoid the compromise of special routing information, the Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) special construction. If special construction is involved, the regulations, as set forth in CenturyLink Operating Companies Tariff F.C.C. No. 12, apply.

The applicable rates and charges for the Special Construction portion shall be filed in the Special Construction tariff. In the case of 11.1.A.2., preceding, the rates and charges for administration and any other specific items of cost directly attributable to the Special Construction shall be filed in CenturyLink Operating Companies Tariff F.C.C. No. 12, also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2, following, are in addition to all other rates and charges that may be applicable for services provided under other sections of this Tariff.

ACCESS SERVICE

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

11.2 RATES AND CHARGES

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 ALL STATES

A. Diversity - Private Line Transport Services - VG, DDS, DS1, DS3

	NONRECURRING CHARGE	MONTHLY RATE
1. Local Loop Diversity Maintenance, per Channel Termination[1]		
- Primary Route	\$50.00	\$12.00
- Secondary Route	50.00	12.00

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B. Diversity

For each Switched Access, Directory Assistance or Federal Government Specialized Service or Arrangement provided in accordance with 11.1.A., preceding, the rates and charges will be developed on an individual case basis and filed following:

[1] On DS3 Service, one Local Loop Diversity Maintenance charge will apply per DS3.

## ACCESS SERVICE

## 11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

## 11.2 RATES AND CHARGES FOR SPECIAL FACILITIES ROUTING OF ACCESS SERVICE

## 11.2.1 ALL STATES (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE
C. Avoidance		
- per service, per occurrence[1]	\$50.00	\$ 12.00
D. Service Guarantee -Diversity Credit[2]		
- Voice Grade Service, per occurrence	(100.00)	
- Digital Data Service, per occurrence	(200.00)	
- DS1 Service, per occurrence	(500.00)	
- DS3 Service, per occurrence	(2500.00)	

(D)

[1] On DS3 Service, one Avoidance charge will apply Per DS3.

[2] See 2.4.4.B. for terms and conditions.

**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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**12. RESERVED FOR FUTURE USE**

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## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

<b>Alphabetical By SUBJECT</b>	<b>PAGE</b>	
900 Service Access Restriction.....	13-81	
Access Service Billing Information .....	13-61	(T)
Access Service Billing Options .....	13-62	
Access Service Billing Primary Copy.....	13-61	
Rates and Charges.....	13-64	
Additional Engineering.....	13-1	
Business Hours .....	13-1	
Description.....	13-1	
General.....	13-1	
Rates and Charges.....	13-2	
Regulations .....	13-1	
Additional Labor.....	13-3	
Business Hours .....	13-3	
Description.....	13-3	
General.....	13-3	
Rates and Charges.....	13-5	
Regulations .....	13-4	
Basic Public Access Line (PAL) Optional Features .....	13-82	
Answer Supervision – Lineside .....	13-82	
Blocking for 101XXXX 1+ and 101XXXX 011+.....	13-83	
Fraud Protection.....	13-82	
Rates and Charges.....	13-84	
Billing Name and Address (BNA) Service.....	13-57	
Description and Application of Rates and Charges .....	13-60	
General Description .....	13-57	
Provisions .....	13-58	
Rates and Charges.....	13-60	
Regulations .....	13-57	
Dispatch Charge.....	13-28	
Federal Universal Service Fund Charge .....	13-91	
Charge Factors .....	13-92	
Interexchange Carrier Subscription .....	13-74	
General Description .....	13-74	
Provisions .....	13-74	
Rates and Charges.....	13-79	
International Blocking Service .....	13-80	

ACCESS SERVICE

13. MISCELLANEOUS SERVICES

Alphabetical By SUBJECT	PAGE
Local Number Portability.....	13-85
Local Number Portability End User Charge .....	13-89
Local Number Portability Query Service.....	13-85
Maintenance of Service.....	13-25
Business Hours.....	13-25
General .....	13-25
Rates and Charges.....	13-27
Regulations .....	13-25
Trouble Isolation for Interconnection Services.....	13-26
Miscellaneous Protective Equipment and Arrangements .....	13-35
Other Protective Connecting Arrangements .....	13-45
Peak Day Rerouting .....	13-70
General Description .....	13-70
Regulations .....	13-70

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ACCESS SERVICE

13. MISCELLANEOUS SERVICES

Alphabetical By SUBJECT	PAGE	
		(D)
		(D)
Standard Jacks – Registration Program .....	13-29	
General .....	13-29	
Rates and Charges.....	13-30	
Data Jacks .....	13-32	
Voice Jacks .....	13-30	
		(D)
Tandem Service Provider Bill Data Arrangements.....	13-65	
Bill Data Arrangement Dispute and Audit Procedures.....	13-66	
General Description and Terms .....	13-65	
Terminating Usage Exchange from the TSP to the Company .....	13-65	
Telecommunications Relay Provider Service .....	13-72	
Description and Application of Rates and Charges .....	13-73	
General Description .....	13-72	
Measuring a TRS 101XXXX Access Minute .....	13-72	
Testing Services .....	13-7	
General .....	13-7	
Private Line Transport Service .....	13-22	
Description.....	13-22	
Obligation of the Customer .....	13-22	
Rates and Charges.....	13-23	
Switched Access Service .....	13-7	
Description.....	13-7	
Obligations of the Customer.....	13-11	
Rates and Charges.....	13-12	
Traffic Data Report Service (TDRS) .....	13-67	(T)
Definitions.....	13-67	
General Description .....	13-67	
Rates and Charges.....	13-69	
Regulations .....	13-68	

ACCESS SERVICE

13. MISCELLANEOUS SERVICES

13.1 ADDITIONAL ENGINEERING

13.1.1 GENERAL

A. Description

Additional Engineering will be provided by the Company at the request of the customer only when:

- A customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.4 and 7.1.2.A., preceding, or (T)
- Additional engineering time is incurred by the Company to engineer a customer's request for a customized service as set forth in 7.1.B., preceding.
- For Private Line Transport Additional Engineering, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Additional Engineering for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location. (N)

B. Business Hours

Normal business hours are from Monday through Friday, 8:00 a.m. to 5:00 p.m. Hours before 8:00 a.m. and after 5:00 p.m., Monday through Friday, and all day Saturday, are considered overtime.

C. Regulations

The Company will notify the customer that additional engineering charges will apply before any additional engineering is undertaken.

ACCESS SERVICE

13. MISCELLANEOUS SERVICES

13.2 ADDITIONAL LABOR

13.2.1 GENERAL

A. Description

- 1. Additional labor includes Overtime Installation and Other Labor. Additional Labor is requested by the customer and agreed to by the Company.
- 2. Overtime installation is that Company installation effort requested by the customer outside of normal business hours.
- 3. Other labor is that additional labor not included in 2., preceding. Other labor is incurred to accommodate a specific customer request that involves only labor, including testing and maintenance not covered in 13.3, which is not covered by any other section of this Tariff.
- 4. Labor charges for the Configuration of Optical Services that are not included in 2 or 3, preceding. This charge covers a specific customer request that involves only labor, including testing and maintenance not covered in 13.3, or any other section of this Tariff.
- 5. For Private Line Transport Additional Labor, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Additional Labor for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company’s website or Company’s other designated location.

(N)  
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(N)

B. Business Hours

Normal business hours are from Monday through Friday, 8:00 a.m. to 5:00 p.m. Hours before 8:00 a.m. and after 5:00 p.m., Monday through Friday, and all day Saturday, are considered overtime. Sundays and Holidays are premium time.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.3 TESTING SERVICES**

**13.3.1 GENERAL**

Testing Services, offered under this section of the Tariff, are optional and subject to rates and charges as set forth, following. Other testing services provided by the Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.5 and 7.1.E., preceding.

Testing services are normally provided, by Company personnel, Company locations. However, provisions are made in 13.3.2.A.5., and 13.3.3.A.1. and 2., following, for a customer to request that Company personnel perform testing services at the customer's premises.

The offering of Testing Services under this section of the Tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in 13.3.2 and 13.3.3, following.

The call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

For Private Line Transport Testing Services, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Testing for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

(N)  
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(N)

**13.3.2 SWITCHED ACCESS SERVICE**

**A. Description**

Testing Services for Switched Access are comprised of tests which are performed during the installation of a Switched Access Service, and tests which are performed after acceptance of such access services by a customer, i.e., in-service tests. These in-service tests may be further divided into two broad categories - scheduled and nonscheduled.

ACCESS SERVICE

13. MISCELLANEOUS SERVICES

13.3 TESTING SERVICES (Cont'd)

13.3.3 PRIVATE LINE TRANSPORT SERVICE

A. Description

At the request of a customer, the Company will provide assistance in performing specific non-maintenance tests.

For Private Line Transport Testing Services, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Other Private Line Transport Testing Services to complete the circuit are outside this tariff and can be accessed at the Company's website or Company's other designated location.

(N)  
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(N)

1. Additional Cooperative Acceptance Testing

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the required tests, the Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the customer's request, the Company will provide a technician at the customer's premises or at the end user's premises. The tests conducted will be appropriate for the service involved.

2. Nonscheduled Testing

When a customer provides a technician at its premises, with suitable test equipment to perform the required tests, the Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing (NST). At the customer's request, the Company will provide a technician at the customer's premises. Nonscheduled tests consist of any tests appropriate for the service involved which the customer may require.

B. Obligation of the Customer

When the customer subscribes to Testing Service, the customer shall make the facilities to be tested available to the Company at times that are mutually agreed upon.

ACCESS SERVICE

13. MISCELLANEOUS SERVICES

13.4 MAINTENANCE OF SERVICE

13.4.1 GENERAL

For Private Line Transport Maintenance of Services, only Non-Competitive EndUser Channel Terminations (EUCT) are filed as part of this tariff. Maintenance of Service for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company’s website or Company’s other designated location.

(N)  
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(N)

A. Business Hours

Normal business hours are Monday through Friday, 8:00 a.m. to 5:00 p.m. Hours before 8:00 a.m. and after 5:00 p.m., Monday through Friday, and all day Saturday, are considered overtime. Sundays and Holidays are premium time.

B. Regulations

1. When a customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge. Maintenance of Service charges apply, per technician, for the period of time from when Company personnel is dispatched to an unattended Company building or the customer’s premises, until the work is completed or as set forth in C., following.
2. The customer shall be responsible for payment of a Maintenance of Service charge when the trouble is in equipment or communications systems provided by other than the Company, or in detariffed CPE provided by the Company. No charge will apply when the trouble is found in the Company’s facilities or equipment.
3. When a customer reports trouble within a quantity of services and circuits, but fails to identify the specific service and circuit which is experiencing trouble, a Maintenance of Service charge applies for the time spent by Company personnel to isolate the trouble.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.5 DISPATCH CHARGE**

**13.5.1 DESCRIPTION**

The Company assesses Dispatch Charges when a technician(s) is dispatched. The charge applies in the following situations:

For Private Line Transport Dispatch Charge, only Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Dispatch Charges for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company’s website or Company’s other designated location.

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**A. Service Date Change**

A Dispatch Charge may apply to orders for services provided out of Sections 6, 7, 8, 10 and 20. One charge applies if, for any reason, the customer requests a service date change but fails to notify the Company before the service date and a Company technician is dispatched to the customer’s premises on the service date. The Company shall then assess a Dispatch Charge and change the service date, if appropriate, as set forth in 5.2.2. The charge may apply each time this situation occurs.

**B. Maintenance of Service**

One Dispatch Charge applies, regardless of the type of service, when one or more technicians are dispatched for Maintenance of Service and no trouble is found in the Company’s facilities. If, after the initial repair visit, a repair ticket is still open and a technician(s) is dispatched again, another Dispatch Charge applies. The additional Dispatch Charge only applies if trouble is still not found in Company’s facilities. Maintenance of Service charges also apply.

**13.5.2 RATES AND CHARGES**

**DISPATCH REASON**

Service Date Change  
 Maintenance of Service

The following charge applies.

	<b>NONRECURRING CHARGE</b>
• Per occurrence	\$200.00

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.1 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.1 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.1 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS (Cont'd)**

**13.7.2 RESERVED FOR FUTURE USE**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.7 MISCELLANEOUS PROTECTIVE EQUIPMENT AND ARRANGEMENTS**

**13.7.2 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

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**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION**

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**13.10.1 ACCESS SERVICE BILLING PRIMARY COPY**

The customer shall receive its primary access service monthly bills and Customer Service Records (CSRs) in a standard paper format at no charge.

At the option of the customer, primary access service monthly bills and CSRs may be provided, electronically, in lieu of the standard paper format at no charge.

Upon Company acceptance of an order for electronic transmission, the Company will determine the period of time to implement the transmission of such material on an individual order basis.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION (Cont'd)**

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**13.10.2 ACCESS SERVICE BILLING OPTIONS**

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**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION**

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**13.10.2 ACCESS SERVICE BILLING OPTIONS (Cont'd)**

A. Chargeable Options

Customers requesting additional copies of monthly bills and/or CSRs in a standard paper format are assessed a per request charge for each bill and/or each CSR requested and a per page charge.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.10 ACCESS SERVICE BILLING INFORMATION (Cont'd)**

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**13.10.3 RATES AND CHARGES**

	<b>RATE</b>
• Paper	
- Each bill and/or each CSR request	\$19.53
- + per page	0.01

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.12 TRAFFIC DATA REPORT SERVICE (TDRS)

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## 13.12.1 GENERAL DESCRIPTION

Traffic Data Report Service (TDRS) provides customers a summary of their traffic data on certain network facilities, e.g., individual access lines, multiline hunt groups and trunk groups. Reports are available on a one-week, a one-month or on an ongoing basis with Circuit Switched Lineside Access, Circuit Switched Trunkside Access, and unbundled *DID* Switched Access Service.

## 13.12.2 DEFINITIONS

Overflow (Attempt Failures)

Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.

Peg Count

Provides a count of all calls to an access line or group. In certain central offices and on certain facilities, specific peg count reports are available for abandon, attempt, delay, in-only, out-only, etc.

Usage

Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.12 TRAFFIC DATA REPORT SERVICE (TDRS) (Cont'd)**

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**13.12.3 REGULATIONS**

- A. TDRS is available where central office facilities permit. Data included in each TDRS study, i.e., overflow, peg count and usage, is contingent upon the facility or feature being studied and upon the type of central office switch.
- B. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.
- C. The data provided in TDRS will be not less than 90 percent complete. Studies that are less than 90 percent complete will be treated as follows:
  - 1. One Week Reports
    - Customer Accepts Incomplete Report
      - Issue credit adjustment, per 13.12.4, following.
    - Customer Does Not Accept Incomplete Weekly Report
      - Reschedule another week at no additional charge, or
      - Adjust customer bill; no charge for report.
  - 2. One Month and Ongoing Reports
    - Customer Accepts Incomplete Weekly Report
      - Issue credit adjustment, per 13.12.4, following.
    - Customer Does Not Accept Incomplete Weekly Report
      - Reschedule another week at no additional charge, or
      - Adjust customer bill for incomplete week.
- D. Terms and conditions, specified in 1. and 2., above, constitute the customer's sole recourse for incomplete reports.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES

## 13.12 TRAFFIC DATA REPORT SERVICE (TDRS)

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## 13.12.3 REGULATIONS (Cont'd)

- E. Ongoing and monthly reports are produced on a weekly basis.
- F. Monthly reports contain a minimum of four weeks (consecutive) of data.
- G. The minimum service period (billing) for TDRS is as follows:

REPORT DURATION	MINIMUM SERVICE PERIOD
One week	One week
One month	One month
Ongoing	Two months

## 13.12.4 RATES AND CHARGES

	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge, per account, per facility	\$ 41.04	–
• TDRS Study, per facility		
- One Week	156.23	–
- One Month	270.57	–
- Ongoing	122.49	\$9.77
	<b>CREDIT ADJUSTMENT</b>	
• Credit adjustment applicable when a customer accepts a less than 90 percent complete weekly report, each facility study		
- One Week	(\$30.00)	
- One Month	(15.00)	
- Ongoing	(10.00)	

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ISSUED DATE:  
October 17, 2017

Issued Under Transmittal No. 96  
Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203

EFFECTIVE DATE:  
November 1, 2017

**ACCESS SERVICE**

**13. MISCELLANEOUS SERVICES**

**13.22 RESERVED FOR FUTURE USE**

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**13. MISCELLANEOUS SERVICES**

**13.22 RESERVED FOR FUTURE USE (Cont'd)**

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**ACCESS SERVICE**

**16. SWITCHED ACCESS SERVICE – PRICING FLEXIBILITY**

**16.1 GENERAL**

A. Description

This section of the Tariff provides some of the regulations, and rates and charges that apply to the telecommunications services provided by the Company in the wire centers in which the Company has received Phase I and II Pricing Flexibility, pursuant to Subpart H of Part 69 of the Commission’s Rules. Unless specified otherwise in this Section or Section 23, other charges, terms, conditions, Termination Liability, ordering rules and other regulations specified in other sections of this Tariff also apply to the services provided in the wire centers in which the Company has received Pricing Flexibility

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B. Service Availability

All services identified in Section 6, except Local Switching and other elements billed as minutes of use, are provided and rated out of this section for customers in the wire centers in which the Company has received Pricing Flexibility as specified in Section 23.

C. General

Regulations, applications of service, additional descriptions of services and rate elements may be found in Section 6. All regulations applicable to Section 6 Switched Access Service are also applicable to Section 16 Switched Access Service unless specified otherwise in this Section.

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## ACCESS SERVICE

## 20. COMMON CHANNEL SIGNALING NETWORK

<b>Alphabetical By SUBJECT</b>	<b>PAGE</b>	
Common Channel Signaling Access Capability (CCSAC) .....	20-1	
General Description .....	20-1	
Line Information Data Base Service (LIDB) .....	20-15	(T)
Network Management.....	20-9	
Ordering Requirements.....	20-10	
Performance Requirements.....	20-12	
Rate and Charges .....	20-26	
CCSAC .....	20-26	(D)
		(D)
Rate Categories and Applications.....	20-6	
Service Applications .....	20-13	
Call Set-Up.....	20-13	
Foreign Data Base Queries.....	20-13	
		(D)
Local Number Portability Data Base Service .....	20-23	
Service Description .....	20-4	
Service Provisioning.....	20-11	
Testing Requirements .....	20-13	

ACCESS SERVICE

21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE

<b>Alphabetical By SUBJECT</b>	<b>PAGE</b>	<b>(N)</b>
Application For Virtual EIC .....	21-15	
Expanded Interconnection Channel Terminations and Interconnection Tie Pairs .....	21-5	
General .....	21-1	
IDE Transfer of Possession.....	21-19	
Installation and Maintenance .....	21-26	
Inventory QPF and Cancellation of Service.....	21-16	
Microwave EIC .....	21-48	
Rate Categories .....	21-29	
Rate Regulations .....	21-28	
Service Descriptions .....	21-5	
Types of Rates and Charges .....	21-28	
VEIC Common Components .....	21-42	
Virtual EIC Service .....	21-11	
General Regulations .....	21-11	
VEIC Fees .....	21-39	(N)

**ACCESS SERVICE****21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE****21.1 GENERAL**

For Private Line Transport Services only, Non-Competitive End User Channel Terminations (EUCT) are filed as part of this tariff. Expanded Interconnection – Collocation (EIC) Service for other Private Line Transport Services to complete the circuit are outside this tariff and can be accessed at the Company’s website or Company’s other designated location.

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Expanded Interconnection-Collocation (EIC) Service provides for wire center interconnection of the following Company-provided interstate services to a Company-provided collocation service.

- Private Line Transport Service (PLTS)
  - Analog PLTS, as set forth in 21.2.1, following,
  - DDS Service,
  - DS1 Service,
  - DS3 Service,
  - SST Service,
  - SRS,
  - SHNS,
  - Any other optical service, or
  - CO Multiplexing Optional Feature
- Switched Access Service
  - DS1 Service,
  - DS3 Service
  - SST Service,
  - SRS,
  - Any other optical service, or
  - Multiplexing Optional Feature
- Frame Relay Service (FRS)
  - 56 or 64 kbps and
  - 1.544 Mbps
  - 45 Mbps
- ATM Service
  - 45 Mbps

**ACCESS SERVICE****21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE****21.1 General (Cont'd)**

EIC Service is provided pursuant to the regulations, rates and charges contained in this Tariff and in accordance with Qwest Corporation Technical Publication PUB 77386.

Connectivity of Company-provided interstate services to an interconnection-collocation arrangement is provided utilizing an Expanded Interconnection Channel Termination (EICT) or an Interconnection Tie Pair (ITP), as set forth in 21.2.1, following.

The Company will provide interstate interconnection at an applicable standard channel interface (e.g., Voice Grade, DDS, 1.544 Mbps, 44.736 Mbps, or OCn transmission rate) as specified by the customer. CO multiplexing arrangements for EIC Service may be ordered as set forth in 21.2.1, following.

When EIC Service is connected to Company FRS, the FRS customer-provided terminal equipment must conform to standards for FRS as set forth on the Company's website or Company's other designated location. The customer is responsible for ensuring equipment compatibility between the customer terminal equipment and the FRS equipment used by the Company. (C)

When EIC Service is connected to Company ATM Service, the ATM customer-provided terminal equipment must conform to standards for ATM Service as set forth on the Company's website or Company's other designated location. The customer is responsible for ensuring equipment compatibility between the customer terminal equipment and the ATM equipment used by the Company. (C)

**ACCESS SERVICE****21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE****21.2 SERVICE DESCRIPTIONS****21.2.1 EXPANDED INTERCONNECTION CHANNEL TERMINATIONS AND INTERCONNECTION TIE PAIRS**

An Expanded Interconnection Channel Termination (EICT) or Interconnection Tie Pair (ITP) is a Company-provided Channel Termination, or equivalent into a Company-provided collocation service. An EICT may include regeneration. Regeneration maintains the integrity of the transmitted signal. An ITP does not include regeneration. For the purposes of ordering, there are Private Line Transport Service or Switched Access Service EICTs and ITPs.

EICTs and ITPs are connected to Company Access Services as set forth following:

- Private Line Transport Service EICT Analog PLTS, EICT DDS, EICT 1.544, ITP 1.544, EICT 44.736 Mbps or 45 Mbps, ITP 44.736 Mbps or 45 Mbps, or Optical ITP may be connected, respectively, to Company Analog PLTS (i.e., LS1, LS2, DC, TG1, TG2, VG), DDS, DS1, DS3, SHNS, SST Services, Ethernet Ports over SONET (EPoS), or any other optical service within a Company wire center.
- Private Line Transport Service EICT DDS, may be connected to Company FRS. An ITP 1.544, EICT 1.544, ITP 44.736, and EICT 44.736 Mbps may be connected to Company FRS or *QWEST DSL HOST* Service, and an EICT 45 Mbps or ITP 45 Mbps may be connected to Company ATM.
- When FRS or ATM Service are connected to an EICT or ITP, it is in lieu of an FRS or ATM Service Access Link on the Company's website or Company's other designated location. (C)  
(C)
- PLTS EICT DS1, EICT DS3, ITP DS1, ITP DS3, or Optical ITP may be connected to Switched Access Service DS1, DS3, SST or any other Ocn capacity within a Company wire center. When a PLTS EICT or ITP DS1, DS3, or Optical connects to Switched Access Service DS1, DS3, or SST capacity, Shared Use Regulations as set forth in 2.7, preceding, apply.

**ACCESS SERVICE****21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE****21.2 SERVICE DESCRIPTIONS****21.2.1 EXPANDED INTERCONNECTION CHANNEL TERMINATIONS AND INTERCONNECTION TIE PAIRS****A. Types of Expanded Interconnection Channel Terminations and Interconnection Tie Pairs (Cont'd)****3. EICT 1.544 and EICT DS1**

EICT 1.544 and EICT DS1 are high capacity channels for the transmission of 1.544 Mbps isochronous serial data having a line code of bipolar with alternate mark inversion or Bipolar with Eight Zero Substitution (B8ZS). The 1.544 Mbps signal consists of 1.536 Mbps of customer information and .008 Mbps signal for other use, (e.g. framing and synchronization).

An EICT 1.544 is provided between the IDE and Company PLTS DS1 Service and the EICT DS1 is provided between the IDE and Company Switched Access Service DS1 capacity. CO multiplexing for the EICT may be ordered from Sections 6 and 7, preceding, by the EICT customer.

An EICT 1.544 is also provided between the IDE and Company FRS can be ordered on the Company's website or Company's other designated location. The EICT 1.544 must be used when the customer is ordering customer-selected User-To-Network Information Transfer (UNIT) or Network-To-Network Information Transfer (NNIT) for a Committed Information Rate (CIR) of 112 kbps through 1.544 Mbps. (C)  
(C)

**4. EICT 44.736 Mbps or 45 Mbps, and EICT DS3**

EICT 44.736 Mbps or 45 Mbps, and EICT DS3 are high capacity channels for the transmission of 44.736 Mbps isochronous serial data having a line code of Bipolar with Three Zero Substitution (B3ZS).

An EICT DS3 is provided between the IDE and Company PLTS DS3 Service or Switched Access Service DS3 capacity while an EICT 44.736 or 45 Mbps is provided for FRS and ATM. CO multiplexing for the EICT may be ordered from Sections 6 and 7, preceding, by the EICT customer.

ACCESS SERVICE

21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE

21.2 SERVICE DESCRIPTIONS

21.2.1 EXPANDED INTERCONNECTION CHANNEL TERMINATIONS AND INTERCONNECTION TIE PAIRS

A. Types of Expanded Interconnection Channel Terminations and Interconnection Tie Pairs (Cont'd)

5. ITP at 1.544 Mbps and ITP DS1

An ITP at 1.544 Mbps and ITP DS1 are provided between the IDE and Company provided service. They deliver an attenuated signal as specified in Qwest Corporation Technical Publication PUB 77386. This ITP may also apply when associated with FRS Service.

6. ITP at 44.736 Mbps or 45 Mbps and ITP DS3

An ITP at 44.736 or 45 Mbps and ITP DS3 are provided between the IDE and Company provided service. They deliver an attenuated signal as specified in Qwest Corporation Technical Publication PUB 77386. This ITP may also apply when associated with FRS and ATM Service.

7. ITP for Optical Services

An optical ITP is provided between the IDE and Company-provided optical service. This ITP is specified in Qwest Corporation Technical Publication PUB 77386. The ITP applies to any optical service connection to a collocator, provided the customer does not require multiplexing. When multiplexing is required, the customer must subscribe to a central office node or the equivalent, out of Section 7.

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## ACCESS SERVICE

## 21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE

## 21.3 VIRTUAL EIC SERVICE

## 21.3.1 GENERAL REGULATIONS (Cont'd)

- (D)  
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(D)
- E. EICTs and ITPs can be ordered by and billed to the customer of record of the IDE and interconnector-owned fiber optic facility at the Company-designated point of interconnection serving the wire center or as set forth in 21.1, preceding. (T)
- F. The Company will work cooperatively with the customer of record of the IDE and interconnector-owned fiber optic facility in matters of joint testing and maintenance, as set forth in Section 13, preceding. When the customer of record of the IDE and interconnector-owned fiber optic facility is different from the customer of record of the EICT or ITP, the customers are responsible for any coordination required in the matters of testing and maintenance. (T)
- G. VEIC Common Components as set forth in 21.5.3, following, are not subject to Shared Use regulations as set forth in 2.7, preceding. (T)
- H. The Company is not required to purchase plant or equipment, relinquish forecasted space or facilities, or undertake the construction of new quarters or construct additions to existing quarters in order to satisfy an interconnector's request. (T)
- I. The Company is not required to connect interconnector facilities with any Company service (e.g., DS3) at a particular wire center when the Company does not offer that service at that wire center. (T)
- J. The interconnector will construct its fiber optic facility to the Company-designated point of interconnection serving the wire center. (T)
- K. The Company will work in conjunction with the interconnector to splice the interconnector's fiber optic facility to the Company's fiber optic facility at the Company-designated point of interconnection serving the wire center. The interconnector will not have physical access to the Company wire center building. (T)

**ACCESS SERVICE**

**21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE**

**21.3 VIRTUAL EIC SERVICE**

**21.3.1 GENERAL REGULATIONS (Cont'd)**

- L. The interconnector will pay for the use of the VEIC Entrance Facilities as described in 21.4, following. (T)
- M. Equipment and construction costs necessary to provide VEIC Service will be recovered under the appropriate nonrecurring charges as set forth in 21.5, following. (T)
- N. The interconnector will be responsible for obtaining and providing to the Company administrative codes, e.g., common language codes, for all equipment specified by the interconnector and installed in wire center buildings. These codes, commonly obtained from the equipment manufacturer or Telcordia, must be consistent with those used by the Company. (T)
- O. The interconnector will be responsible for payment of training for the maintenance, operation and installation of the IDE when the IDE is different than the equipment used by the Company. VEIC Training charges are described in 21.4, following. (T)
- P. The interconnector will be responsible for payment of charges incurred in the maintenance and/or repair of the IDE as set forth in 21.4, following. (T)
- Q. The Company does not guarantee the reliability of any IDE. The Company will work cooperatively with the customer to resolve any incompatibilities between equipment types. (T)
- R. For VEIC utilizing SONET technology, the customer is responsible to ensure functionality between different vendors' equipment. (T)

**ACCESS SERVICE**

**21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE**

**21.3 VIRTUAL EIC SERVICE**

**21.3.1 GENERAL REGULATIONS (Cont'd)**

- S. Should the customer choose to utilize a reconfiguration software with IDE, the customer is totally responsible for providing the connecting facility assignment and tracking the same. (T)
- T. The Company will work with the customer to ensure that the IDE is engineered, standard-designed and installation detailed-designed to meet both the customer's specified needs and to ensure compatibility with Company equipment and operating systems. (T)
- U. For VEIC Maintenance Labor, Inspector Labor, Engineering Labor and Equipment Labor, business hours are considered to be Monday through Friday, 8:00 a.m. to 5:00 p.m. and after business hours are after 5:00 p.m. and before 8:00 a.m., Monday through Friday, all day Saturday, Sunday and holidays. (T)
- V. The interconnector shall not rearrange, move, disconnect, remove or attempt to repair any facilities contained in a Company-owned facility housing (e.g., above ground cabinets, under ground utility vaults, utility hole, hand hole, etc.) except with prior written consent and presence of a Company-designated inspector. (T)
- W. The Central Office Connecting Channel (COCC) rate element does not apply to connections to EIC Service. (T)

## ACCESS SERVICE

## 21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE

## 21.3 VIRTUAL EIC SERVICE (Cont'd)

## 21.3.2 APPLICATION FOR VIRTUAL EIC

- A. The customer of record for the IDE and interconnector-owned fiber optic facility must provide to the Company a Quotation Preparation Fee (QPF) for each specific wire center requested, along with a completed VEIC Order Form, as specified in 21.3.1, preceding.

The QPF and VEIC Order Form must be sent to the Company via courier, U.S. Mail or hand delivered to:

Qwest Corporation  
Expanded Interconnection-Collocation  
EIC Product Manager  
931 14th Street  
Denver, CO 80202

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The QPF will be used to cover the cost of all activities required to determine the quotation specific to the interconnector's request. The QPF will be refunded if a request for VEIC is unable to be met by the Company.

- B. The Company will process applications on a first-come, first-served basis as determined by the receipt of the QPF and VEIC Order Form.
- C. An Access Order is required for all EICT and ITP requests.
- D. A bona fide request for a new type of EICT or ITP shall at a minimum, reference the applicable tariffed service, either Switched or PLTS, as well as describing the specific interface the interconnector requires.

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**21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE**

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**21. EXPANDED INTERCONNECTION - COLLOCATION (EIC) SERVICE**

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