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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2 preceding.
- (C) A customer requests a design change which requires additional engineering review as set forth in 5.2.2(C). The charge for Additional Engineering will apply whether or not the customer authorizes the Telephone Company to proceed with the design change.

The Telephone Company will notify the customer that additional engineering charges, as set forth in Section 16 following will apply before any additional engineering is undertaken.

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in Section 16 following will apply before any additional labor is undertaken.

13.2.1 Overtime Installation

Overtime Installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime Repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.2 Additional Labor (Cont'd)13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding, including, but not limited to labor incurred for the installation of inside wire, used to extend the Point of Termination as set forth in 2.1.5 preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

13.3 Miscellaneous Services13.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service charge when Telephone Company personnel test the service and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's designated premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

The charges for Maintenance of Service are set forth in Section 16, following.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Emergency Services(A) Restoration Priority

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communication Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued. Rates for Restoration Priority are set forth in Section 16, following.

(B) Telecommunications Service Priority (TSP)

- (1) Customers can request assignment to the TSP system through the following agencies:

<u>Customer</u>	<u>Referral</u>
Federal Agencies	TSP Program Office
State and Local Governments	Federal Emergency Management Agency
Foreign Governments	Departments of State or Defense
Private Industry	Any Federal Agency but normally one with whom they have a contractual relationship involving an NSEP function

The TSP Program Office is contained within the National Communications System.

- (2) Once customers have received their TSP assignment, signified by a TSP Authorization Code, from the proper authorities, the customer must submit the code along with a service request to the Company.

The TSP Authorization Code contains two parts: the TSP Control ID, a number generated for tracking purposes and the TSP code. The TSP code had the following two elements:

The Provisioning priority : E,1,2,3,4,5 or 0  
The restoration priority : 1,2,3,4,5, or 0

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Emergency Services (Cont'd)(B) Telecommunications Service Priority (TSP) (Cont'd)

- (3) The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office so that that Office can maintain and administer the TSP System. This customer record information will include only the customer's name, TSP authorization code, Telephone Company circuit ID, customer telephone number and customer mailing address.

- (4) The Company will provision and restore, when necessary, those telecommunication services with TSP assignments before services without such assignments.

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore TSP service. When such preemption is necessary, the Company will make a reasonable effort to notify the preempted customer of the action to be taken prior to preemption. Credit allowances for such service preemption shall be made according to the provisions set forth in 2.4.4 (E) preceding. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP services

TSP services selected in inverse order of their priority level assignment

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Emergency Services (Cont'd)(B) Telecommunications Service Priority (TSP) (Cont'd)

- (5) A TSP service priority does not imply any actual lead time or a specific interval for either provisioning or restoration.

The Company is not authorized or required to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "0" is the first character of the TSP code).

- (6) When the Company cannot meet an Essential TSP customer's request for receiving service within normal operating procedures, the Company will attempt to provide an alternative due date that is acceptable to the customer. If an agreement cannot be reached, the customer can invoke NSEP treatment and obtain provisioning priority assignment from the TSP Program Office if this service meets specific TSP Program Office guidelines. All order processing charges, including expedited order charge if applicable, will apply as set forth in Section 5.2, preceding.

- (7) In the event that the Company must utilize specially constructed facilities in the priority installation of an access service, the regulations, rates and charges set forth in the applicable Interstate Special Construction Tariff for the service for which priority installation is required shall also apply. The Company will endeavor to notify the customer of such charges in advance. The customer, in invoking an installation priority, recognizes, however, that quoting charges and obtaining customer permission to proceed with service installation may unduly delay the installation, in contradiction to the underlying rules and regulations of TSP. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to assess special construction charges after the installation has been completed.

(C)  
(C)

- (8) The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is out of service.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Emergency Services (Cont'd)(B) Telecommunications Service Priority (TSP) (Cont'd)

(9) Control services or underwires wholly owned and supplied by the Company and needed for provisioning, restoration, or maintenance are exempt from TSP rules.

(10) In the event that the Company must utilize additional labor in the restoration of an access service, additional labor charges as outlined in Section 13.2, preceding, may apply. The Company will endeavor to notify the customer of such charges in advance. The customer, in invoking a restoration priority, recognizes, however, that quoting charges and obtaining customer permission to proceed with service restoration may unduly delay the restoration process, in contradiction to the underlying rules and regulations of TSP. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to assess such additional labor charges as may be applicable after the restoration has been completed.

(11) Rates and Charges

TSP assignment charge is on a per circuit or access line basis. Customers wishing to establish TSP for auxiliary numbers or circuits associated with a main billing or calling number must purchase TSP for each line assigned.

The TSP Record Order Change Charge applies to all record modifications per TSP designated line or circuit.

Rates and charges for TSP are set forth in Section 16, following.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 International Blocking Service

International Blocking is an optional service offering for use with line side services. This service blocks access to international direct-dialed (011+ and 101XXXX+011+) calls on a per line basis. This service is only available, where facilities permit, in Telephone Company equal access end offices. Those end offices that provide the service are listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.

In some instances, due to service limitations, customers purchasing International Blocking will also receive Domestic Blocking automatically.

Rates and charges for International Blocking Service are set forth in Section 16, following.

13.3.4 Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company.

BNA Service is provided for the sole purpose of permitting the customer to bill telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service is provided in mechanized basis in Rochester and on both a manual and a mechanized basis in Rochester's Tier 2 Operating Companies. On a manual basis, the information will be provided by mail. On a mechanized basis, the information will be provided on magnetic tape.

BNA information is furnished for interstate 1+ and casual call (101XXXX+), collect, third number billed, and Telephone Company calling card calls.

BNA information will not be provided on subscribers with non-published or unlisted telephone numbers that have informed the Telephone Company not to disclose their BNA to interstate service providers.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Billing Name and Address Service (Cont'd)(A) Undertaking Of The Telephone Company

- (1) Upon receipt of a magnetic tape of end user telephone numbers, the Telephone Company will, at the request of the customer, provide BNA Service on a mechanized basis. The Telephone Company will enter the BNA information on the telephone numbers tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.

The Telephone Company will provide a response to customer-provided tapes by mail within ten (10) business days of receipt.

- (2) The Telephone Company will specify the format in which requests and tapes are to be submitted.
- (3) The BNA information will be provided for listed and published billing numbers to the extent a billing name and address exists in the Telephone Company database.
- (4) The Telephone Company will provide the most current BNA information resident in its database. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

(B) Obligations of the Customer

- (1) With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- (2) A customer which orders BNA Service on a mechanized basis must do so in the format specified by the Telephone Company.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Billing Name and Address Service (Cont'd)(B) Obligations of the Customer(Cont'd)

- (3) The customer shall institute adequate internal procedures to insure that BNA information is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the Telephone Company in accordance with Telephone Company's procedures concerning confidential information.
- (4) The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA Service.
- (5) The Telephone Company shall use reasonable efforts to provide accurate and complete lists. The Telephone Company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

(C) Rate Regulations

- (1) Service Establishment Charges apply for the initial establishment of BNA Service on a manual or mechanized basis.
- (2) A charge applies for each BNA request on a manual or mechanized basis. This charge will apply for each number searched whether or not the Telephone Company is able to provide BNA information.
- (3) When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.

(D) Rates and Charges

Rates and charges for Billing Name and Address Service are set forth in Section 16, following.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 500/900 Blocking Service

The Telephone Company will provide 500, 900 Blocking Service to customers who obtain local exchange service from the Telephone Company under its general or local exchange tariffs and to customers who obtain Feature Group A Switched Access service under this tariff. This service is only provided at appropriately equipped end offices. Those offices providing 500, 900 Blocking Service are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

On each line or trunk for which 500, 900 Blocking Service is ordered, the Telephone Company will block all direct-dialed calls placed to a 500, 900 number. When capable, the Telephone Company will route the blocked calls to a recorded message.

- Blocking access to 500, 900 Service is offered to all subscribers at no charge.

Requests by subscribers to remove 500, 900 Blocking Service must be in writing.

13.3.6 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in Section 16 following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.6 and 7.1.7 preceding.

Testing Services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (B)(2) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), and (B) following:

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services (Cont'd)(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, i.e., Acceptance Tests, (b) tests which are performed after acceptance of such access services by a customer, i.e., routine testing and (c) additional tests which are performed during or after acceptance of such Access Services by a customer for which additional changes apply, i.e., additional tests and in-service tests. These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Routine tests are those tests performed by the Telephone Company on a regular basis, as set forth in 6.1.6 preceding which are required to maintain Switched Access Service. Additional in-service tests may be done on an automatic basis (no Telephone Company or customer technicians involved), or on a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) or customer technician(s) involved at customer premises).

Testing services are ordered to the Dial Tone Office for FGA, and to the access tandem for FGB, FGC and FGD.

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its terminal location(s), with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for an example, consist of the following tests:

- C-Notched Noise
- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulations (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Services (Feature Groups B, C and D) where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, gain-slope and C-notched noise testing and may order the routine tests (1004 Hz less, C-message noise and balance) on an as needed or more than routine schedule.

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

- (a) Basic Tests consist are 1004 Hz Loss Tests, C-Message Noise Tests, and Return Loss (Balance) Tests.

These three tests represent the minimum offering, i.e., an order for Additional Automatic Testing must, at a minimum, consist of twelve 1004 Hz Loss Tests per transmission path, twelve C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year.

- (b) Additional Tests that may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule, are Gain Slope Tests and C Notched Noise Tests.

The customer may specify a more frequent schedule of tests, 60 days prior to the start of the customer prescribed schedule.

ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(2) Additional Automatic Testing (Cont'd)(c) Example:

A customer schedules 13 1004 Hz Loss Tests, 13 C-Message Noise Tests and 2 Return Loss Tests on one trunk for a year. The charges will be computed as follows:

$$\begin{aligned} 13 \times \$0.25 &= \$3.25 \\ 13 \times \$0.25 &= \$3.25 \\ 2 \times \$0.25 &= \$0.50 \\ &\$7.00 \text{ per month, per trunk} \end{aligned}$$

(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (Feature Groups A, B, C and D) where the Telephone Company provides a technician at its office(s) and Telephone Company or the customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests, will normally consist of gain-slope and C-notched noise testing. However, the Telephone Company will conduct any additional tests which the IC may request.

The Telephone Company will provide an AMT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(a) Basic Tests consist are 1004 Hz Loss Tests, C-Message Noise Tests, and Return Loss (Balance) Tests.

These three tests represent the minimum offering, i.e., an order for Additional Automatic Testing must, at a minimum, consist of twelve 1004 Hz Loss Tests per transmission path, twelve C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Additional Manual Testing (Cont'd)

- (b) Additional Tests that may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule, are Gain Slope Tests and C Notched Noise Tests.

The customer may specify a more frequent schedule of tests, 60 days prior to the start of the customer prescribed schedule.

(c) Example:

See (2)(c) preceding.

(4) Obligations of the Customer

- (a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AAT routine testing as set forth in 13.3.7(A)(2) preceding.
- (b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services (Cont'd)(B) Special Access Service

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer.

(1) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises. These tests may, e.g., consist of the following:

- VG1 through VG5: Attenuation Distortion, and Echo Control.
- VG6 through VG12: Attenuation Distortion, Echo Control, Phase Jitter, Intermodulation Distortion, Envelope Delay Distortion and Frequency Shift.

(2) Additional Manual Testing (AMT)

The Telephone Company will provide a technician at its premises, and the Telephone Company or customer will provide a technician at the customer's designated premises with suitable test equipment to perform the requested tests.

(3) Obligation of the Customer

When the customer subscribes to Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.7 Provision of Access Service Billing Information

- (A) The customer will receive its monthly bills in either a standard paper or magnetic tape format.
- (B) At the option of the customer, and for an additional charge:
  - (1) Customer monthly bills may be provided on both magnetic tape and paper format.
  - (2) Billing detail and/or information may be transmitted to the customer premises by data transmission.
  - (3) Additional copies of the customer monthly bill may be provided in standard paper format.
- (C) Upon acceptance by the Telephone Company of an order for data transmission, the Telephone Company will determine the period of time to implement the transmission of such material on an individual order basis.
- (D) The rates and charges for the provision of Access Service Billing Information are set forth in Section 16 following.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.8 Service Provider Number Portability Database Service (SPNPDS)(A) Service Provider Number Portability (SPNP) General Description

Service Provider Number Portability provides, where facilities permit, the ability: (1) of a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location; (2) all Telephone Company customers (end users, both retail and wholesale) to complete calls to numbers that have been ported. This capability is being activated in all of the Telephone Company's existing end offices (hosts) throughout the Rochester LATA.

(B) SPNPDS Service Description

SPNPDS is an advanced intelligent network capability which utilizes the common channel signaling network to query a database to secure network routing instructions before completion of a call. For NXX's with one or more ported DN's, the database contains information about an end user's choice of Local Service Provider (LSP) along with the appropriate Location Routing Number (LRN) for that LSP's serving switch that will be used to direct the call to the correct network switching element for completion to the end user customer. Where more than one network is involved in completing the call, the network prior to the termination (i.e., the N-1 Network) is normally responsible for querying a SPNP database to secure the LRN which is then used in routing the call.

Where the carrier of the N-1 network is unable to secure the LRN, and forwards a call to a switch in the Telephone Company's network for a NXX designated as a number portable code in the Local Exchange Routing Guide (LERG), the Telephone Company will perform the query for the N-1 Carrier and bill that N-1 carrier a SPNP query charge.

SPNP Database Service will be applied uniformly to all users of the Telephone Company's SPNP Database Network.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.8 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(C) Service Provider Number Portability (SPNP) Service Application

Currently only one service arrangement for Service Provider Number Portability (SPNP) query service will be offered in the Telephone Company's network as follows:

SPNP Query  
- End Office

Following is a detailed description of this service offering.

(1) SPNP Query

Customers terminating calls from the Customer's network to numbers in the Telephone Company's network with NXX codes that have been designated as number portable, who are responsible for making a query to a database containing the information necessary to route calls to number portable NXX codes, may terminate such traffic to the Telephone Company's network non-queried. When this occurs the Telephone Company's network must query its SPNP database to obtain information necessary to complete such calls. The Telephone Company will bill the Customer the applicable End Office SPNP Query Charge for launching those database queries.

When the Telephone Company performs a query on behalf of the Customer, the Telephone Company's end office switch will suspend call processing, formulate and launch a query via the common channel signaling network to a SPNP database to obtain information necessary to route calls to number portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed and the call is routed to the correct network switching element for completion to the called party.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.8 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(D) SPNPDS Service Provisioning(1) SPNPDS Provisioning

SPNP database access is available at exchanges which are listed as Local Number Portability (LNP) capable by the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 and/or the Local Exchange Routing Guide.

(2) Limitations

SPNP Database Service is to be used only on a call-by-call basis for routing calls to number portable NXX codes and cannot be used for purposes other than those functions described herein. Information residing in the Telephone Company's SPNP database is protected from unauthorized access and may not be stored in a customer's database or elsewhere for any reason.

(3) Network Management

The Telephone Company will administer its network to ensure the provision of acceptable service levels to all users of the Telephone Company's network services. The Telephone Company maintains the right to apply automated or manual protective controls which would generally be applied as a result of occurrences such as failure or overload of Telephone Company facilities, customer facilities, or other networks, natural disasters, mass calling, or national security demands.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.8 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(E) Rate Regulations

The rate associated with SPNPDS, which is query based, will be billed monthly, based on recorded usage. For billing purposes, each month is considered to have thirty (30) days.

Rate elements for SPNPDS are:

SPNP Query - End Office  
SPNP Surcharge

The SPNP Query rate element applies for each query received at the Telephone Company's database regardless of whether the DN is actually ported.

(1) SPNP Query - End Office

The SPNP Query rate element provides for the identification of the LRN information associated with the directory number including transport of the query to and from the database.

SPNP Query - End Office Query charges are assessed on a per call basis to each tele-communications carrier (inter-exchange carrier or local service provider) who delivers an undipped call to a Directory Number that resides in an NXX which has been designated as a portable NXX by the Telephone Company, and the Telephone Company must perform a query on the DN in order to complete termination of the call. This charge incorporates the temporary suspension of call processing, the launch of a query to the LNP database, and subsequent call reorigination and delivery to the appropriate network switch for completion to the called party.

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ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.8 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(E) Rate Regulations (Cont'd)(2) SPNP Surcharge

The SPNP Surcharge recovers the Telephone Company's costs directly related to providing long term number portability. It is billed on a monthly basis to all Telephone Company end users, including customers who purchase as unbundled network elements line-side switch ports and customers who purchase telecommunications services out of the Telephone Company's wholesale tariff (i.e., resale customers). This surcharge will be recovered over 60 months as listed in Section 16, following.

The SPNP Surcharge will be applied on a per line basis with the following exceptions:

- PBX trunk customers will be assessed 9 monthly rates;  
and
- ISDN PRI customers will be assessed 5 monthly rates;  
and
- Lifeline customers shall not be assessed the SPNP fee.