

## ACCESS SERVICE

## CHECK SHEET

Title Page, Supplement No. 1 and Original Pages 0-1 to 24-526 inclusive of this Tariff are effective as of May 1, 2013.

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0-1.1	6th *	0-1.27	22nd	0-27	1st
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0-1.16	6th	0-16	2nd	0-42	2nd
0-1.17	16th *	0-17	1st	0-43	1st
0-1.18	2nd	0-18	2nd	0-44	1st
0-1.19	2nd	0-19	1st	0-45	1st
0-1.20	2nd	0-20	1st	0-46	1st
0-1.21	7th	0-21	1st	0-47	1st
0-1.22	2nd	0-22	1st	0-48	1st
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0-52	1st	2-29	3rd	2-64	1st
0-53	1st	2-30	3rd	2-65	1st
0-54	1st	2-31	1st	2-66	1st
0-55	1st	2-32	1st	2-67	1st
1-1	2nd *	2-33	1st	2-68	1st
2-0	1st	2-34	1st	2-69	1st
2-0.1	1st	2-35	1st	2-70	1st
2-1	1st	2-36	1st	2-71	1st
2-2	1st	2-37	1st	2-72	1st
2-3	1st	2-38	2nd	2-73	1st
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2-12	1st	2-47	1st	2-82	1st
2-13	1st	2-48	1st	2-83	2nd
2-14	1st	2-49	1st	2-84	2nd
2-15	1st	2-50	1st	2-85	1st
2-16	1st	2-51	1st	2-86	1st
2-17	1st	2-52	1st	2-87	1st
2-18	1st	2-53	1st	2-88	1st
2-19	2nd	2-54	1st	2-89	2nd
2-20	2nd	2-55	2nd	2-90	1st
2-21	2nd	2-56	1st	2-91	1st
2-22	2nd	2-57	2nd	2-92	1st
2-23	2nd	2-58	2nd	2-93	1st
2-24	2nd	2-59	1st	2-94	1st
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2-108	2nd	3-21	2nd	5-6	1st
2-109	1st	3-22	2nd	5-7	1st
2-110	1st	3-23	2nd	5-8	1st
2-111	1st	3-24	2nd	5-9	2nd
2-112	1st	4-0	1st	5-10	1st
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2-114	1st	4-2	1st	5-12	1st
2-115	1st	4-3	1st	5-13	1st
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2-117	1st	4-5	1st	5-15	1st
2-118	1st	4-6	2nd *	5-16	1st
2-119	1st	4-7	2nd *	5-17	1st
2-120	1st	4-8	1st	5-18	2nd *
2-121	1st	4-9	1st	5-19	1st
3-0	2nd	4-10	2nd *	5-20	2nd
3-0.1	1st	4-11	8th	5-21	1st
3-1	2nd	4-12	8th	5-22	4th
3-2	2nd	4-13	8th	5-23	2nd *
3-3	1st	4-14	8th	5-23.1	Original *
3-4	1st	4-15	8th	5-24	1st
3-5	1st	4-16	2nd	5-25	1st
3-6	1st	4-17	6th	5-26	1st
3-7	1st	4-18	6th	5-27	1st
3-8	3rd	4-19	6th	5-28	1st
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				5-30	2nd

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13-85	1st	14-23	1st	16-30	2nd
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13-87	1st	14-25	1st	16-32	2nd
13-88	1st	15-1	1st	16-33	2nd
13-89	2nd *	16-0	1st	16-34	2nd
13-90	2nd	16-1	1st	16-35	2nd
13-91	2nd *	16-2	1st	16-36	2nd
13-92	15th	16-3	1st	16-37	2nd
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13-95	2nd	16-6	2nd	16-40	2nd
14-0	1st	16-7	2nd	16-41	2nd
14-1	1st	16-8	2nd	16-42	2nd
14-2	1st	16-9	2nd	16-43	2nd
14-3	1st	16-10	2nd	16-44	2nd
14-4	1st	16-11	2nd	16-45	2nd
14-5	1st	16-12	2nd	16-46	2nd
14-6	1st	16-13	2nd	16-47	2nd
14-7	1st	16-14	2nd	16-48	2nd
14-8	1st	16-15	2nd	16-49	2nd
14-9	1st	16-16	2nd	16-50	2nd
14-10	1st	16-17	2nd	16-51	2nd
14-11	1st	16-18	2nd	16-52	2nd
14-12	1st	16-19	2nd	16-53	2nd
14-13	1st	16-20	2nd	16-54	2nd
14-14	1st	16-21	2nd	16-55	2nd
14-15	1st	16-22	2nd	16-56	2nd
14-16	1st	16-23	2nd	16-57	2nd
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**ACCESS SERVICE**

**1. APPLICATION OF TARIFF**

- A. This Tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Universal Service Fund, Switched Access, Private Line Transport Services, Expanded Interconnection-Collocation Service and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Qwest Corporation d/b/a CenturyLink QC, hereinafter respectively referred to as the Telephone Company or Company, to customers. (T)
- B. The provision of such services by the Telephone Company as set forth in this Tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- C. The operating territories of Qwest Corporation d/b/a CenturyLink QC and its concurring carriers comprise the following locations set forth in Section 14, following, for the states of Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

**ACCESS SERVICE****2. GENERAL REGULATIONS****2.1 UNDERTAKING OF THE TELEPHONE COMPANY****2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES (Cont'd)**

(D)

(D)

- C. When Access Service is provided by more than one telephone company the companies involved in providing the joint service may individually deny service to a customer for nonpayment. The Company will not deny service on behalf of another telephone company when involved in providing joint service.

(T)

**2.1.9 LIMITATION OF USE OF METALLIC FACILITIES**

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

**2.1.10 NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES**

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

**ACCESS SERVICE****4. END USER ACCESS SERVICE**

End User Access Service provides for the use of Company common lines by end users and resellers (carriers that purchase subscriber lines for resale) who obtain local exchange service from the Company under its general and/or local exchange tariffs.

**4.1 GENERAL DESCRIPTION**

End User Access Service as described in this section consists of End User Common Line (EUCL) charges, Presubscribed Interexchange Carrier Charges (PICC) and Access Recovery Charges (ARC). Rate regulations for the EUCL, PICC and ARC are described in 4.6, following, and the rates are set forth in 4.7, following.

**4.2 LIMITATIONS**

- A. A telephone number is not provided with End User Access.
- B. Detail billing is provided to an interexchange carrier for PICC.
- C. Directory listings are not included with End User Access.
- D. Intercept arrangements are not included with End User Access.
- E. Lifeline Assistance Program

The federal Lifeline Assistance Program is designed to provide a credit to monthly end user access charges for qualifying low income residential subscribers. When a carrier is designated as an eligible telecommunications carrier for the Lifeline Assistance Program and when an eligible residential end user qualifies for the Lifeline Assistance Program in association with local residential exchange service of that carrier, the EUCL and ARC Residence rate as set forth in 4.7, following, are waived.

(N)  
|  
(N)

**ACCESS SERVICE****4. END USER ACCESS SERVICE****4.5 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)****D. Allowance for Interruptions**

When there is an interruption to a common line, requested credit allowances for EUCL, PICC and ARC rates are provided as set forth for the local exchange service for end user and reseller billed rates only. No credit allowance is made for the PICC when the rate is assessed to the presubscribed carrier.

**E. Temporary Suspension of Service**

When a end user temporarily suspends its local exchange service, one-half of the EUCL, PICC and ARC per month rates are temporarily suspended for the time period the local exchange service is suspended for end user and reseller billed rates. If the PICC is assessed to the presubscribed carrier, the PICC is not reduced.

**4.6 RATE REGULATIONS FOR EUCL, PICC AND ARC**

The EUCL, PICC and ARC rate applications are described in A. through N., (T) following. The rates are set forth in 4.7, following.

- A. The EUCL, PICC and ARC Residence Subscriber rates, as described in B., C., and I., following, are based on a Primary and Non-Primary basis. The Primary Residence rate is assessed for the first line provided at the residence. Each additional line at the same residence, regardless of the named subscriber, is assessed the Non-Primary Residence rate. If the primary line disconnects, the non-primary line with the greatest length of service becomes the primary line. A residence is defined as a self-contained housing unit that typically contains cooking and sleeping facilities.
- B. When a customer is provided local residence exchange service by the Company, the EUCL, PICC and ARC Residence Subscriber rates apply for such local residence exchange service on a Primary and Non-Primary basis as set forth in A, preceding.



## ACCESS SERVICE

## 4. END USER ACCESS SERVICE

## 4.6 RATE REGULATIONS FOR EUCL, PICC AND ARC (Cont'd)

- C. When a customer is provided local residence exchange service by the Company and when the local residence exchange service is provided as a multiparty service, the EUCL, PICC and ARC Residence Subscriber rates are assessed for each such party on a Primary and Non-Primary basis as set forth in A, preceding. These charges will be waived for Residence customers who receive Lifeline Assistance Program benefits.
- D. When a customer is provided only a single local business exchange service (excluding PAL Service) by the Company, the EUCL, PICC and ARC Single Line Business Subscriber rates apply for each single business service.
- E. When a customer is provided only a single local business exchange service (excluding PAL Service) by the Company and when the local business exchange service is provided as a multiparty service, the EUCL, PICC and ARC Single Line Business Subscriber rates apply for each such party.
- F. When a customer is provided either single or multiple Public Access Lines (PAL) by the Company, the EUCL and ARC rates apply for each such PAL. As of October 1, 2003, the PICC will not apply to either single or multiple Public Access Lines (PAL).
- G. When a customer is provided more than one local business exchange service in a state by the same Company, the EUCL, PICC and ARC Multi-line Business Subscriber rates are assessed for each line.
- H. When a customer is provided DSS by the Company, the EUCL, PICC and ARC Multi-line Business Subscriber rates apply for every activated channel (maximum 24 channels) on the T-1 facility.

(C)  
|  
(C)

**ACCESS SERVICE**

**4. END USER ACCESS SERVICE**

**4.6 RATE REGULATIONS FOR EUCL, PICC AND ARC (Cont'd)**

(D)

(D)

**ACCESS SERVICE**

**5. ORDERING OPTIONS FOR ACCESS SERVICES**

**5.2 ACCESS ORDER**

**5.2.2 ACCESS ORDER MODIFICATIONS (Cont'd)**

**A. Service Date Change**

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 60 calendar days. When, for any reason, the customer wishes to change the service date, the customer should notify the Company before the original service date to request a different service date. If the customer requested service date is more than 60 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service is to commence as set forth in 5.2.3, following. Failure to notify the Company prior to the original service date to request a different service date may result in the application of a Dispatch Charge as set forth in 13.5.2, following. (C)

A new service date may be established that is prior to the original Standard or Negotiated Interval service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. (C)

If the service date is changed to an earlier date, the customer will be notified by the Company that Expedited Order Charges apply as set forth in D., following.

## ACCESS SERVICE

## 5. ORDERING OPTIONS FOR ACCESS SERVICES

## 5.2 ACCESS ORDER (Cont'd)

## 5.2.3 CANCELLATION OF AN ACCESS ORDER

- A. A customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 business days after the original service date, the following will occur:

- The Access Order will be canceled and charges as set forth in D. and E., following, will apply, or
- The service will be activated, at the customer's request, and billing for the service will commence.

In such instances, the cancellation date or the date billing is to commence (depending on which option is selected by the customer), is the 31st business day beyond the original service date of the Access Order.

(M)

**For all order placed before the effective date of this tariff, December 2, 2016, the preceding order options will be in effect. For all orders placed on or after the effective date of this tariff, December 2, 2016, the following ordering options will be in effect.**

(N)

A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days of the latest agreed upon service date (i.e. firm order confirmation date), the customer has the choice of the following options:

- The Access Order will be canceled and charges set forth in D. and E. following, will apply if the service has not been fully provisioned; or
- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

(N)

(M) Material previously appearing on this page was moved to Page 5-23.1

**ACCESS SERVICE****5. ORDERING OPTIONS FOR ACCESS SERVICES****5.2 ACCESS ORDER****5.2.3 CANCELLATION OF AN ACCESS ORDER (Cont'd)**

- B. Service Date Intervals are associated with the provisioning of an Access Order whether standard or negotiated as set forth in 5.2.1, preceding. Certain Critical Dates, as set forth in E., following, are used by the Company to monitor the service order provisioning progress. The Company includes these scheduled Critical Dates in the firm order confirmation associated with each Access Order provided to the customer. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is canceled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

(M)

Costs incurred in conjunction with the provision of an Access Order start on the Application Date defined in C., following. When a customer cancels an Access Order prior to the Application Date, no charges shall apply. When a customer cancels an Access Order or part of an Access Order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply as set forth in D. and E., following.

(M)

(M) Material moved from Page 5-23.

**ACCESS SERVICE**  
**13. MISCELLANEOUS SERVICES****13.19 LOCAL NUMBER PORTABILITY (Cont'd)****13.19.2 LOCAL NUMBER PORTABILITY END USER CHARGE****A. General Description**

The Company will assess a monthly number-portability charge to end users served by LNP-capable switches. LNP provides users of telecommunication services the ability to retain their existing telecommunication number (TN) when switching from one Local Service Provider (LSP) to another provided that the end user customer remains within the same rate center. LNP provides for the completion of calls to ported telephone numbers regardless of where the call originates.

The charge applies to Company's end users served by LNP-capable switches effective with the tariff [1] through (including) February 9, 2004. The Company will assess the charge in each end office at such time as the end office becomes LNP capable.

The monthly charge is assessed, as determined by the Company, to all end users of local exchange service, end users of Feature Group A or Circuit Switched Lineside Service, resellers, and customers that have ordered unbundled switch ports. The Basic Charge is assessed on a per line or per port basis except as set forth following.

- When a customer is provided Integrated Services Digital Network Primary Rate Interface (ISDN-PRI) or other ISDN equivalent-type services that permit the provision of up to 24 voice-grade equivalent channels over a single T-1 facility, the end user charge for ISDN-PRI is assessed per T-1 facility.
- When a customer is provided PBX Service, the end user charge is assessed per PBX trunk.
- The charge is not assessed to Lifeline Assistance Program customers. (T)
- The charge is not assessed to local loops purchased as unbundled network elements.

[1] Not applicable in Oregon, Washington and northern Idaho (Spokane, Washington LATA) until March 15, 1999. The five year period begins in Oregon, Washington and northern Idaho (Spokane, Washington LATA) effective March 15, 1999. The charge will be assessed through (including) March 14, 2004.

**ACCESS SERVICE****13. MISCELLANEOUS SERVICES****13.20 FEDERAL UNIVERSAL SERVICE FUND CHARGE****13.20.1 GENERAL**

The Federal Universal Service Fund Charge is assessed monthly to end user customers who obtain services from this Tariff to recover contributions for the Universal Service Support Mechanisms. Telecommunications carriers or telecommunications providers that obtain services from this Tariff and do not establish that they contribute directly to support universal service are treated as end user customers and assessed this charge. Telecommunications carriers or telecommunications providers that obtain services from this Tariff to provision telecommunications and establish that they contribute directly to support universal service are excluded from this charge. The Federal Universal Service Fund Charge will not apply to any billed charges for an end user when the interstate access provided to the end user qualifies under the federal universal service guidelines for the Lifeline Assistance Program.

(C)  
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(C)

**A. Centrex USF Charges**

Total USF assessment for Centrex Subscribers is the sum of a two-part calculation:

- Part One – Multiline Business EUCL, as set forth in 4.7.1, preceding, times the appropriate state Centrex USF Charge Factor as set forth in 13.20.2, following.
- Part Two – All Other Services provided to the customer out of this tariff times the General USF Charge Factor.

**B. Multiline Business USF Charges**

Total USF assessment for Multiline Business Subscribers (excluding Centrex customers addressed above) is the sum of a two-part calculation:

- Part One – Multiline Business EUCL, as set forth in 4.7.1, preceding, times the appropriate state Multiline Business USF Charge Factor as set forth in 13.20.2, following.
- Part Two – All Other Services provided to the customer out of this tariff times the General USF Charge Factor.

**C. General USF Charges**

For all other services, the USF charge is determined by multiplying the General USF Charge Factor, specified following, by the total of the end user customer's monthly charges billed for services from this Tariff.