

ACCESS SERVICE
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Title Page 1 and Pages 1 to 20-100, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

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3. Carrier Common Line Access Service, Federal Universal Service Charge, ISDN Line Ports and DS1 Line Port (Cont'd)3.9 Federal Universal Service Charge

The Federal Universal Service Charge (FUSC) recovers the Telephone Company's contribution to various federal universal service funds. The Telephone Company will apply the FUSC Surcharge Factor each month to the billed charges for interstate access services provided to end users from this Tariff.

The FUSC Surcharge Factor will not apply to any billed charges for an end user when the interstate access provided to the end user qualifies under the federal universal service guidelines for the Lifeline Assistance Program. The FUSC Surcharge Factor will not apply to interstate access services purchased by customers that resell these services to end users as part of an interstate telecommunications service and are required to contribute to the various federal universal service funds. In case of a dispute regarding whether the customer is reselling services and contributing to the various federal universal service funds, the Telephone Company may request a signed certification to that effect from the customer. (T)

The FUSC Surcharge Factor is set forth in Sections 17.1.3, 18.1.3, 19.1.3 and 20.1.3. (N)

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4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL) and an Access Recovery Charge (ARC).

4.2 Limitations(A) Exclusions

Telephone number detail billing, directory listings and intercept arrangements are not included with End User Access.

(B) Lifeline Assistance Program

The federal Lifeline Assistance Program is designed to provide a credit to monthly end user access charges for qualifying low income residential subscribers. When a carrier is designated as an eligible telecommunications carrier for the Lifeline Assistance Program and when an eligible residential end user qualifies for the Lifeline Assistance Program in association with local residential exchange service of that carrier, the EUCL and ARC Residence rates as set forth in 17.1.1, 18.1.1, 19.1.1 and 20.1.1, following, are waived.

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4.3 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in 17.1.1, 18.1.1, 19.1.1 and 20.1.1, as follows:

(T)

(A) End User Common Line (EUCL)

Use of a EUCL for interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.

The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

(B) Access Recovery Charge (ARC)

The ARC is assessed when an end user or reseller obtains local exchange service from the Telephone Company, and is a per month rate that is assessed to the end user or reseller of the associated local exchange service.

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4. End User Access Service (Cont'd)4.6 Rate Regulations4.6.1 Who Is Billed

EUCL and ARC per month charges will be billed to the end user of the associated Local Exchange Service.

4.6.2 Multiparty Service

The EUCL and ARC charge for each multiparty subscriber shall be assessed as if the subscriber had subscribed to single-party service.

4.6.3 Pay Telephone Service

The EUCL and ARC Multiline Business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service.

4.6.4 Business Services(A) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty and Centrex services included, and when the local business exchange service is provided under the general and/or local exchange or Centrex service tariffs, the EUCL and ARC Single Line Business - Individual line or trunk rate as set forth in 17.1.1, 18.1.1, 19.1.1 and 20.1.1, following, applies to each such business individual line or trunk. In the case of multiparty service, each party is deemed to be a user of a EUCL and ARC.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.4 Business Services (Cont'd)

(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, pay telephone, multiparty and Centrex services included, and when the local exchange service is provided under the general and/or local exchange or Centrex service tariffs, the EUCL and ARC Multiline Business - Individual line or trunk rate as set forth in 17.1.1, 18.1.1, 19.1.1 and 20.1.1, following, applies to each such Multiline Business individual line or trunk. In the case of multiparty service, each party is deemed to be a user of a EUCL and ARC.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.4 Business Services (Cont'd)(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL and ARC Centrex CO rates as set forth in rate sections 17.1.1, 18.1.1, 19.1.1 and 20.1.1 apply to each business line or trunk.

Business or residence single line or multiline usage for Centrex CO and Centrex CO-like services is determined as set forth in 4.6.4 (A) and (B) preceding.

Centrex CO or CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as set forth in 17.1.1, 18.1.1, 19.1.1, and 20.1.1, following. Business charges for lines to the university, college or school offices will apply as set forth in 17.1.1, 18.1.1, 19.1.1, and 20.1.1, following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.7 Residence Services(A) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) in a state, multiparty and Centrex services included, and when the local residence exchange or Centrex service is provided under the general and/or local exchange or Centrex service tariffs, the EUCL and ARC Residence - Individual line or trunk rate as set forth in 17.1.1, 18.1.1 and 19.1.1 and 20.1.1, following, applies to each such local residence exchange trunk. In the case of multiparty service each party is deemed to be a user of a EUCL and ARC. These charges will be waived for residence customers who receive Lifeline Assistance Program benefits.

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4.6.8 ISDN Line Ports

When an end user is provided Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) and/or ISDN Primary Rate Interface (PRI) local exchange service by the Telephone Company under the general or local exchange tariff, ISDN Line Port rates apply. ISDN Line Port rates recover the costs of ISDN line ports to the extent these costs exceed the cost of a line port used for basic, analog service.

When an end user temporarily suspends its local exchange service that is associated with ISDN BRI and/or ISDN PRI, one-half of the ISDN Line Port rate per month will be temporarily suspended for the time period the local exchange service is suspended.

(A) Rate Application

Rates for ISDN Line Ports are set forth in Sections 17.1.3, 18.1.3, 19.1.3, 20.1.3, following.

The monthly rate applies to each ISDN service arrangement ordered from the Telephone Company's general or local exchange tariff, as described below.

- The ISDN BRI Line Port rate applies to each ISDN BRI arrangement.
- The ISDN PRI Line Port rate applies to each ISDN PRI arrangement.

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5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(A) Service Date Change

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 60 calendar days from the original service date. (C)

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in 17.4.1(B), 18.4.1(B), 19.4.1(B) and 20.4.1(B) following, will be applied to the order.

If the service date is changed to an earlier date the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in 5.1.2 preceding apply. Such charges will apply in addition to the Service Date Change Charge.

If the requested service date exceeds 60 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in 5.5.3 following. A new Access Order with a new service date will be issued. The Service Date Change Charge will not apply, however, the Access Order Charge will apply to the new order. (C)

If the service date is changed due to a design change as set forth in (B) following, the Service Date Change Charge will apply.

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5. Access Ordering (Cont'd)

5.5 Minimum Period and Cancellations (Cont'd)

5.5.2 Development of Minimum Period Charges (Cont'd)

- (B) For Special Access Service and Public Packet Data Network Service the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring and/or special construction charge(s) that may apply.
- (C) The Minimum Period Charge for part-time Video and Program Audio Services is the applicable daily rate for the appropriate channel type as set forth in 7.2.4 following.
- (D) The Minimum Period Charge for Digital Subscriber Line Access Service is the applicable monthly rate or fraction thereof plus any nonrecurring charge(s) that may apply.
- (E) The Minimum Period Charge for Directory Access Service is developed as set forth in 9.4.4 following.

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5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order

(A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply or,
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

For all orders placed before the effective date of this tariff, December 2, 2016, the preceding ordering options will be in effect. For all orders placed on or after the effective date of this tariff, December 2, 2016, the following ordering options will be in effect.

A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days of the latest agreed upon service date (i.e. firm order confirmation date), the customer has the choice of the following options:

- The Access Order will be canceled and charges set forth in (B) following will apply if the service has not been fully provisioned; or
- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

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