

ACCESS SERVICE
CHECKSHEET

Title Pages 1 and 2 and Pages 1 through 20-86 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 1 contains all changes from the original Tariff that are in effect on the date hereof.

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1. Application of Tariff

1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Universal Service Fund, Switched Access, Special Access Services, Expanded Interconnection Service, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by the Issuing Carriers of this tariff, hereinafter referred to as the Telephone Company, to customers.

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(D)

1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) When access service is provided by more than one Telephone Company, the Companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Telephone Company(s) will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Companies initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office Telephone Company shall apply for joint service discontinuance.

(D)

(D)

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4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs and to local service providers that resell local exchange service to end users.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL) and an Access Recovery Charge (ARC).

4.2 Limitations

(A) Exclusions

Neither a telephone number nor detail billing is provided with End User Access. Directory listings and Intercept arrangements are not included with End User Access.

(B) Lifeline Assistance Program

The federal Lifeline Assistance Program is designed to provide a credit to monthly end user access charges for qualifying low income residential subscribers. When a carrier is designated as an eligible telecommunications carrier for the Lifeline Assistance Program and when an eligible residential end user qualifies for the Lifeline Assistance Program in association with local residential exchange service of that carrier, the End User Common Line (EUCL) and Access Recovery Charge (ARC) Residence charges as set forth in 4.7.1, following, are waived.

(N)
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(N)

4.3 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in 4.7.1, following.

(T)

(A) End User Common Line (EUCL)

Use of a EUCL by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.

The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

(B) Access Recovery Charge (ARC)

The ARC is assessed when an end user or reseller obtains local exchange service from the Telephone Company, and is a per month rate that is assessed to the end user or reseller of the associated local exchange service.

(M)

(M) Material previously found on this page was moved to Page 4-2.

ACCESS SERVICE

4. End User Access Service (Cont'd)

4.4 Obligations of Radio Common Carriers

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When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

4.5 Payment Arrangements and Credit Allowances

4.5.1 Minimum Period

(T)

The minimum period for which End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.5.2 Cancellation of Orders

End User Access is canceled when the order for the associated local telephone exchange service is canceled. No cancellation charges apply.

4.5.3 Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 Allowance for Interruptions

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When there is an interruption to End User Access Service, requested credit allowances for interruptions will be provided as set forth in 2.4.4 preceding.

(M) Material moved to this page was previously found on Page 4-1.

ACCESS SERVICE

4. End User Access Service (Cont'd)

4.6 Rate Regulations

4.6.1 Who is Billed

When the end user's local exchange service is provided by the Telephone Company, the EUCL and ARC per month charges will be billed to the end user. When the end user's local exchange service is provided by a local service provider that resells services, the EUCL and ARC per month charges will be billed to the reseller.

4.6.2 Multiparty Service

The EUCL and ARC charge for each multiparty subscriber shall be assessed as if such subscriber had subscribed to single party service.

4.6.3 Business Services

(A) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty service included, and when this local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL and ARC Single Line Business - Individual line or trunk rates as set forth in 4.7.1, following, applies to each such business individual line or trunk. In the case of multiparty service each party is deemed to be a user of a EUCL and ARC.

(T)

(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, semi-public service and multiparty service included, or when local exchange service is provided for use with payphone service, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL and ARC Multiline Business - Individual line or trunk charges as set forth in 4.7.1, following, applies to each such Multiline Business individual line or trunk. In the case of multiparty service each party is deemed to be a user of a EUCL and ARC.

(T)

When an end user is provided local exchange service under any general and/or local exchange tariff(s) using a DS1 (1.544 Mbps) channel service where the customer provides the terminating channelization equipment, five (5) EUCL and ARC Multiline Business Individual line or trunk charges as set forth in Section 4.7.1, and the port charges as set forth in Section 8.13, following, apply to each DS1 channel service.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.3 Business Services (Cont'd)

(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL and ARC Centrex CO rates as set forth in 4.7.1, following, apply to each business line or trunk (T)

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO and CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to a residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student faculty dormitory (residential) quarters as set forth in 4.7.1, following. Business charges for lines to the university, college or school offices will apply as set forth in 4.7.1, following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user. (T)

(D) Integrated Services Digital Network-Primary Rate Interface (ISDN PRI)

For ISDN PRI the ISDN PRI EUCL and ARC charges as set forth in 4.7.1, following, and the port charges as set forth in 8.13 will apply per ISDN PRI service. (T)

(E) Integrated Services Digital Network-Basic Rate Interface (ISDN BRI)

For ISDN BRI the ISDN BRI EUCL and ARC charges as set forth in 4.7.1, following, will apply per ISDN BRI service. (T)

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.6 Residence Services

(A) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) in a state, multi-party service included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL and ARC Residence - Individual line or trunk rates as set forth in 4.7.1, following, applies to each such local residence exchange service. These charges will be waived for Residence customers who receive Lifeline Assistance Program benefits.

(N)
(N)

End user residence common line rates and the Primary Interexchange Carrier Charge (PICC), as shown in Section 3, are applied as primary or non-primary.

The designation of primary and non-primary is as follows. The primary rate is assessed to the residential subscriber line which is any or all of the following:

- (1) the only line provided at that service address; or
- (2) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the non-primary rate; or
- (3) the line designated as the primary by the billed party or parties when multiple exchange lines are ordered at the same time for the same service location.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.6 Residence Services

(A) Single Line and Multiline Service (Cont'd)

In most cases only one line at a service location can be classified primary; all others are considered to be non-primary.

In the case of multiparty service each party is deemed to be a user of a EUCL and ARC. These charges will be waived for Residence customers who receive Lifeline Assistance Program benefits.

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(B) Centrex CO and CO-Like Dormitory Service

Regulations concerning the application of EUCL and ARC charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO-like service are set forth in 4.7.1.

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4. End User Access Service (Cont'd)

4.7 Rates and Charges

4.7.1 End User Access Service Charges (T)

(A) End User Common Line (EUCL) (T)

Monthly rates for Common Lines are as follows:

(1) Residence, Single Line Business, and Centrex CO and CO Like Dormitory Service (T)

- Per Individual Line or Trunk

<u>Jurisdiction</u>	<u>Primary Residence and Single Line Business Rate Per Month</u>	<u>Non-primary Residence Rate Per Month</u>
Alabama	\$6.46	\$6.46
Missouri	\$5.79	\$5.79

(2) Integrated Services Digital Network (T)

- Per ISDN Service

<u>Jurisdiction</u>	<u>Rate Per Month Per ISDN PRI Service</u>	<u>Rate Per Month Per ISDN BRI Service</u>
Alabama	\$32.55	\$6.46
Missouri	\$29.00	\$5.79

(3) Multiline Business including Centrex CO and CO-Like Service (T)

-Per Individual Line or Trunk

<u>Jurisdiction</u>	<u>Rate Per Month</u>
Alabama	\$6.51
Missouri	\$5.80

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4. End User Access Service (Cont'd)

4.7 Rates and Charges (Cont'd)

4.7.1 End User Access Service Charges (Cont'd) (T)

(B) Access Recovery Charge (ARC) (T)

Monthly rates for Access Recovery Charge (ARC) are as follows:

- Per Line or Trunk, each

<u>Jurisdiction</u>	<u>Business Multiline, Centrex Monthly Rate **</u>	<u>Primary Residence, Non-Primary Residence and Business Single Line Monthly Rate*</u>
Alabama	\$2.60	\$1.30
Missouri	\$2.60	\$1.48

<u>Jurisdiction</u>	<u>ISDN BRI Monthly Rate</u>	<u>ISDN PRI Monthly Rate</u>
Alabama	\$1.30	\$2.60
Missouri	\$1.48	\$2.60

The Residence, Non-Primary Residence and ISDN BRI ARC* exchange-specific rates apply to the following companies/exchanges: (T)

CenturyTel of Northern Alabama

Ashland	\$0.31	Lineville	\$0.31
Berry	\$0.41	Massey	\$0.64
Chulafinne	\$0.31	Notasulga	\$0.31
Delta	\$0.31	Phil Campbell	\$0.64
Double Springs	\$0.64	Rockford	\$0.39
Fayette	\$0.41	Tallassee	\$0.31
Guin	\$0.41	Wadley	\$0.31
Haleyville	\$0.64	Winfield	\$0.41

CenturyTel of Belle-Herman/Southwest Missouri/Southern Missouri (T)

Belle	\$1.15	Protem	\$0.57
Blue Eye	\$1.15	Reeds Spring	\$1.15
Bradleyville	\$0.57	Safe	\$0.57
Cedar Creek	\$0.57	Urbana	\$1.15
Conway	\$1.15	Warrenton	\$1.15
Foristell	\$0.57	Winfield	\$0.57
Forsyth	\$1.15	Wright City	\$0.57
Hermann	\$1.15		

* The ARC Charge does not apply to customers purchasing CenturyLink's Pure Broadband Bundle. (M)

** Centrex customers that have a Dedicated Centrex Common Block are exempt from the ARC charge.

(M) Material previously found on this page was moved to Page 4-9.1.

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4. End User Access Service (Cont'd)

4.7 Rates and Charges (Cont'd)

4.7.1 End User Access Service Charges (Cont'd)

(B) Access Recovery Charge (ARC) (Cont'd)

The Residence, Non-Primary Residence and ISDN BRI ARC* do not apply to the following companies/exchanges:

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CenturyTel of Northern Alabama, LLC

Bayou La Batre
Dauphin Island

Fowl River
Grand Bay

Irvington
Trussville

CenturyTel of Belle-Herman/Southwest Missouri/Southern Missouri

(T)

Branson
Hawk Point
Old Monroe

Branson West
Highlandville
Troy

Foley
Moscow Mills

(M)

* The ARC Charge does not apply to customers purchasing CenturyLink's Pure Broadband Bundle.

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5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges

5.3.1 Access Service Request Modifications

The customer may request a modification of its Access Service Request prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Service Request modification, the Telephone Company will schedule a new service date. All charges for Access Service Request modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service circuits, Switched Access Service Entrance Facility circuits, Direct-Trunked Transport circuits, lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities will be treated as a new Access Service Request (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Service Date Change Charge

Access Order service dates may be changed, but the new service date may not exceed the original service date by more than 60 calendar days. If the customer is unable to accept the service on the established service date and/or the customer requested service date is more than 60 calendar days after the original service date, the customer will have the option of (a) or (b) following: (C)

- (a) The original order will be canceled by the Telephone Company, and reissued with appropriate cancellation charges applied, or
- (b) The billing will commence for the services ordered on the original ASR. (C)

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5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.2 Cancellation of an Access Service Request

A customer may cancel an Access Service Request on any date after receipt of the Access Service Request by the Telephone Company and prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Access Service Request order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If written confirmation of the cancellation is not received by the Telephone Company, the verbal notice will not be considered a valid cancellation notice. When a customer cancels an Access Service Request for the discontinuance of service, no charges apply for the cancellation.

(A) Delay of Service Date by Customer

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Service Request shall be canceled and charges set forth in (C) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Service Request.

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For all orders placed before the effective date of this tariff, December 2, 2016, the preceding ordering options will be in effect. For all orders placed on or after the effective date of this tariff, December 2, 2016, the following ordering options will be in effect.

(N)

A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days of the latest agreed upon service date (i.e. firm order confirmation date), the customer has the choice of the following options:

- The Access Order will be canceled and charges set forth in (B) following will apply if the service has not been fully provisioned; or
- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

(N)

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5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.2 Cancellation of an Access Service Request (Cont'd)

(B) Delay of Service Date by Telephone Company

If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., Acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Service Request without incurring cancellation charges.

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(C) Cancellation Charge

When a customer cancels an Access Service Request prior to the service date, the Cancellation Charge specified in (1) or (2) following, shall apply.

- (1) When an ASR for Special Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total nonrecurring charges for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval).
- (2) When an ASR for Switched Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total installation charge for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval), and adding the Switched Access Ordering Charge.

(D) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service circuits, Switched Access Service lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities, on a pending ASR will be treated as a partial cancellation. The charge will be determined by multiplying the total switched access installation or special access nonrecurring charge for the canceled portion of the order by the number of business days elapsed since the order date and dividing that figure by the number of days in the service interval.

(M) Data moved from Page 5-22.

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ACCESS SERVICE

8. Miscellaneous Services (Cont'd)

8.16 Universal Service Fund Charge

The Federal Universal Service Charge (FUSC) recovers the Telephone Company's contribution to various federal universal service funds. The Telephone Company will apply the FUSC Surcharge Factor each month to the billed charges for interstate access services provided to end users from this Tariff.

The FUSC Surcharge Factor will not apply to any billed charges for an end user when the interstate access provided to the end user qualifies under the federal universal service guidelines for the Lifeline Assistance Program. The FUSC Surcharge Factor will not apply to interstate access services purchased by customers that resell these services to end users as part of an interstate telecommunications service and are required to contribute to the various federal universal service funds. In case of a dispute regarding whether the customer is reselling services and contributing to the various federal universal service funds, the Telephone Company may request a signed certification to that effect from the customer.

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The FUSC Surcharge Factor is set forth in Section 4.7.2.

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