

ACCESS SERVICE
CHECK SHEET

Title Pages 1 to 4 and Pages 1 through 25-3 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When A Credit Allowance Applies (Cont'd)(6) Service Performance Maintenance Guarantee (Cont'd)

Duration of Service Outage	Service Maintenance Credit Percentage**
180-239 minutes	10%
240-479 minutes	25%
480 minutes or greater	50%

The credit shall be applied to each rate element associated with the interrupted facility (e.g., channel termination, channel mileage, and optional features and functions;) and shall be credited at the rate, less any discount, in effect on the day the outage is reported by the customer. The credits shall not exceed the monthly rate, less any discount, for the facility interrupted in any one monthly billing period.

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(7) ⁽¹⁾

** See applicable services on Page 2-59 preceding.

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services.

http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf

The rates, terms and conditions associated with these services are now available at <http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffLandingPage.html>

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)

- (R) The Federal Universal Service Fund (USF) end user charge is designed to recover all contributions made by the Telephone Company to federally mandated universal service support mechanisms. Federal USF end user charges will not apply to end users who qualify for a reduced residential local exchange rate as set forth in (K) preceding, or to resellers of the Telephone Company's local exchange services (i.e., carriers that purchase services for resale and certify to the Telephone Company that they contribute to support universal service).

End users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs will be assessed a monthly, flat-rated Federal USF end user charge, as set forth in 4.7(D) following.

For end user customers with direct switched dedicated or special access billing, the monthly Federal USF end user charge will be applied at the billing account level. The applicable monthly charge will be determined by multiplying the quarterly USF contribution factor prescribed by the Federal Communications Commission, as set forth below, by the end user's total monthly switched dedicated or special access charges billed under this Tariff. Customers may certify exemption from Federal USF charges at the Access Carrier Name Abbreviation (ACNA), Billing Access Number (BAN) or circuit level. Certification at the ACNA level will exempt all BANs under that ACNA. Customers must certify exemption from Federal USF end user charges on an annual basis.

For all other interstate access services provided to end users (i.e., Presubscribed Interexchange Carrier Charges (PICC), Presubscription Change Charges), the monthly Federal USF end user charge will be determined by multiplying the quarterly USF contribution factor, as set forth below, by the total of the end user customer's monthly charges billed for services under this Tariff.

USF Contribution Factor 0.174 (R)

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4. End User Access Service (Cont'd)

4.7 Rates and Charges

(D) Federal Universal Service Fund (USF) End User Surcharge

(1) Residential Subscriber
per line or trunk

	Primary Rate Per Month		Non-Primary* Rate Per Month	
Florida	\$1.07	(R)	\$1.07	(R)
Indiana#	\$1.04	(R)	\$1.04	(R)
Kansas	\$1.13	(R)	\$1.22	(R)
Minnesota	\$1.04	(R)	\$1.04	(R)
Missouri#	\$1.12	(R)	\$1.12	(R)
Nebraska	\$0.49	(R)	\$0.49	(R)
Nevada	\$0.63	(R)	\$0.63	(R)
New Jersey	\$0.93	(R)	\$0.93	(R)
North Carolina	\$0.95	(R)	\$0.95	(R)
Ohio	\$0.93	(R)	\$0.93	(R)
Oregon	\$1.04	(R)	\$1.04	(R)
Pennsylvania	\$0.76	(R)	\$0.76	(R)
South Carolina	\$0.91	(R)	\$0.91	(R)
Tennessee	\$0.83	(R)	\$0.83	(R)
Texas	\$1.08	(R)	\$1.08	(R)
Virginia	\$0.70	(R)	\$0.70	(R)
Washington	\$1.06	(R)	\$1.06	(R)
Wyoming	\$1.13	(R)	\$1.22	(R)

See Section 1.3 preceding.

* This rate applies to an ISDN/BRI facility.

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4. End User Access Service (Cont'd)

4.7 Rates and Charges (Cont'd)

(D) Federal Universal Service Fund (USF) End User Surcharge (Cont'd)

(2) Single Line Business Subscriber,
per line or trunkRate Per Month

Florida	\$1.07 (R)
Indiana#	\$1.04 (R)
Kansas	\$1.13 (R)
Minnesota	\$1.04 (R)
Missouri#	\$1.12 (R)
Nebraska	\$0.49 (R)
Nevada	\$0.63 (R)
New Jersey	\$0.93 (R)
North Carolina	\$0.95 (R)
Ohio	\$0.93 (R)
Oregon	\$1.04 (R)
Pennsylvania	\$0.76 (R)
South Carolina	\$0.91 (R)
Tennessee	\$0.83 (R)
Texas	\$1.08 (R)
Virginia	\$0.70 (R)
Washington	\$1.06 (R)
Wyoming	\$1.13 (R)

See Section 1.3 preceding.

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4. End User Access Service (Cont'd)

4.7 Rates and Charges (Cont'd)

(D) Federal Universal Service Fund (USF) End User Surcharge (Cont'd)(3) Multi-Line Business Subscriber,
per line or trunk

	Multi-line Business*		Centrex Line		Payphone
	Rate Per Month		Rate Per Month		Service Provider Rate Per Month
Florida	\$1.38 (R)		\$0.50		\$1.20 (R)
Indiana#	\$1.69 (R)		\$0.50		\$1.60 (R)
Kansas	\$1.61 (R)		\$0.50		\$1.60 (R)
Minnesota	\$1.68 (R)		\$0.50		\$1.60 (R)
Missouri#	\$1.91 (R)		\$0.50		\$1.60 (R)
Nebraska	\$0.69 (R)		\$0.50		\$0.66 (R)
Nevada	\$0.70 (R)		\$0.50		\$0.66 (R)
New Jersey	\$1.34 (R)		\$0.50		\$1.28 (R)
North Carolina	\$1.08 (R)		\$0.50		\$0.98 (R)
Ohio	\$1.14 (R)		\$0.50		\$1.08 (R)
Oregon	\$1.65 (R)		\$0.50		\$1.60 (R)
Pennsylvania	\$1.37 (R)		\$0.50		\$1.31 (R)
South Carolina	\$0.96 (R)		\$0.50		\$0.93 (R)
Tennessee	\$0.95 (R)		\$0.50		\$0.85 (R)
Texas	\$1.64 (R)		\$0.50		\$1.60 (R)
Virginia	\$0.74 (R)		\$0.50		\$0.73 (R)
Washington	\$2.65 (R)		\$0.50		\$1.56 (R)
Wyoming	\$1.67 (R)		\$0.50		\$1.60 (R)

See Section 1.3 preceding.

* For ISDN/PRI, multiply the Federal USF End User Surcharge rate
by five for each T-1 facility.ISSUE DATE:
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4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)(E) Access Recovery Charge (ARC) [1]

* The rates for the ARC, where applicable, are provided below. Exceptions to these rates are provided below and on Pages 4-21.1 through 4-22.

	<u>Monthly Rates (Per Line or Trunk)</u>			(T)
	<u>Residence</u>	<u>Single Line</u>	<u>Multi-Line Bus</u>	
	<u>Non-Primary Res</u> <u>ISDN BRI</u>	<u>Business</u>	<u>Centrex [2]</u> <u>ISDN PRI</u>	
Florida	\$1.45	\$1.45	\$2.71	
Tallahassee *	\$1.45	\$1.45	\$1.45	
Indiana	\$1.37	\$1.37	\$2.68	
Kansas	\$1.37	\$1.37	\$2.68	
Minnesota *	\$2.50	\$2.50	\$3.07	
Missouri *	\$1.48	\$1.48	\$2.60	
North Carolina				
Central Tel of NC	\$1.60	\$1.60	\$2.90	
Carolina Tel & Tel	\$1.60	\$1.60	\$2.57	
Nebraska	\$1.37	\$1.37	\$2.68	
New Jersey	\$2.09	\$2.09	\$4.10	
Nevada	\$1.37	\$1.37	\$2.38	
Ohio *	\$1.37	\$1.37	\$2.68	
Oregon *	\$1.80	\$1.80	\$3.00	
Pennsylvania	\$1.37	\$1.37	\$2.68	
South Carolina	\$1.37	\$1.37	\$2.68	
Tennessee	\$1.30	\$1.30	\$2.30	
Texas *	\$1.38	\$1.80	\$3.00	
Virginia	\$1.46	\$1.46	\$2.77	
Washington	\$1.30	\$1.30	\$2.60	
Poulsbo *	\$1.30	\$1.30	\$1.50	
Wyoming *	\$ -	\$1.37	\$2.68	

[1] The ARC Charge does not apply to customers purchasing CenturyLink's Pure Broadband Bundle.

[2] Centrex customers that have a DedicatedCentrex Common Block are exempt from the ARC. (N)

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4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)(E) Access Recovery Charge (ARC) * (Cont'd)

The Residence, Non-Primary Residence and ISDN BRI ARC exchange specific rates apply to the following exchanges/companies:

Embarq Missouri, Inc.

Appleton City	\$	-	Lincoln	\$	-
Blackburn	\$	-	Maryville	\$	-
Blairstown	\$	-	Montrose	\$	-
Calhoun	\$	-	New Bloomfield	\$	-
Chilhowee	\$	-	Norborne	\$	-
Clinton	\$	-	Oak Grove	\$	-
Coal	\$	-	Odessa	\$	-
Deepwater	\$	-	Orrick	\$	-
Edgerton	\$	-	Otterville	\$	-
Eugene	\$	-	Pickering	\$	-
Hardin	\$	-	Richland	\$	-
Henrietta	\$	-	Rolla	\$	-
Holt	\$	-	Smithton	\$	-
Hopkins	\$	-	Syracuse	\$	-
Jefferson City	\$	-	Urich	\$	-
King City	\$	-	Warsaw	\$	-
Lebanon	\$	-	Waverly	\$	-
Leeton	\$	-	Wellington	\$	-
Lexington	\$	-	Windsor	\$	-

** The Multi-Line Business, Centrex and ISDN PRI ARC exchange specific rates apply to the following exchanges/companies: (T)

Embarq Missouri, Inc.

Jefferson City	\$	1.50	Maryville	\$	1.50
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* The ARC Charge does not apply to customers purchasing CenturyLink's Pure Broadband Bundle.

** Centrex customers that have a Dedicated Centrex Common Block are exempt from the ARC. (N)

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16. Operator Services [1]

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16.1 Operator Services Description

Operator Services includes the service category of Operator Transfer. Operator Transfer service is provided from OSS Tandems to the customer's premises in conjunction with the rules and regulations of the specified Access Services found in Sections 2, 3, 5, and 6 preceding. Operator Services are available at all Telephone Company end offices, however may be unavailable in certain LATAs due to existing trunking arrangements. In locations where the provider of operator services is not the Telephone Company, availability of operator services is at the discretion of the operator services provider. If operator services are available, the Telephone Company rates are applicable and billed by the Telephone Company. In locations where the Telephone Company is the provider of operator services for other telephone companies, availability of operator services is contingent on the availability of operator services tariffs of that telephone company. The OSS Tandem locations are provided in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. (D)(C)

16.1.1 Operator Transfer Service (OTS)

Operator Transfer is an originating service that provides call routing of 0- (the digit "0" with no additional digits) calls to a participating customer as requested by the calling end user. An Operator Transfer call is routed to the Telephone Company's OSS operator for completion to a destination outside the originating LATA when the calling party dials "0" and waits for an operator to assist with the call. The Telephone Company operator will, upon request, transfer the call to the calling end user's participating customer (i.e., the Telephone Company's Operator Transfer Service customer) of choice. If the calling end user has no specific customer preference, the OSS operator will consult reference information and offer to the calling party the name of a participating customer. The reference information is arranged to give all participating customers an equal opportunity of being offered to and chosen by the calling end user. After a selection is made by the calling end user, the operator will then key in the selected customer's Carrier Identification Code (CIC) and transfer the call.

[1] Effective October 1, 2016, Busy Line Verification and Busy Line Interrupt are discontinued under authority granted in WC Docket No. 16-147. (N)(N)

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16. Operator Services (Cont'd)16.1 Operator Services Description (Cont'd)

(D)

(D)

16.2 Manner of Provisioning

- (A) Operator Services trunking between the customer's premises and the OSS Tandem is provisioned as either Switched Access Feature Group B, Feature Group C, or Feature Group D service and may be arranged, per the customer's request, as either 1-way or 2-way service. These trunk groups are established as final trunks and will be assigned data registers to obtain usage, peg count, and overflow attempt information. If a trunk(s) does not currently exist between the customer's premises and the OSS Tandem(s), the customer must establish Feature Group B or Feature Group D service to the Telephone Company's OSS Tandem(s). The Telephone Company will provide trunk side switching along with trunk answer and disconnect supervisory signaling to the customer.

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16. Operator Services (Cont'd)16.2 Manner of Provisioning (Cont'd)

- (B) When the OSS Tandem also functions as the Message Toll Service (MTS) Access Tandem, the customer may combine Operator Services traffic with its MTS Switched Access traffic between the OSS Tandem and the customer's premises provided the trunk group has the same signaling and routing requirements as specified for Operator Transfer. However, Operator Services traffic may not be combined with MTS Switched Access traffic if the customer provides operator functionality or coin station control.

(C)

16.2.1 Operator Transfer

- (A) The customer must order sufficient capacity between the OSS Tandem(s) and the customer's premises to serve Operator Transfer traffic originating from those end offices. The Telephone Company OSS Tandems send 10-digit ANI (NPA + 7-digit telephone number) for Feature Group D trunk groups with Equal Access signaling or Operator Services Address signaling and Feature Group C trunk groups with Traditional signaling. However, the Telephone Company OSS Tandems send 7-digit ANI for Feature Group C trunk groups with Operator Services signaling. Therefore, if the customer requires Operator Transfer calls separately identified by the originating NPA for the Feature Group C trunk group with Operator Services signaling, the customer must utilize a separate and final trunk group, from the OSS Tandem to their customer's premises, for each NPA served by that OSS Tandem.
- (B) In order for the customer to provide full operator functionality (e.g., Operator Recall, Sequence Dialing, Time and Charge Quotation, and Emergency Ring-back) or coin control, the customer must order Operator Trunk - Pay Telephone for Feature Group C service or Operator Trunk - Full Feature for Feature

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16. Operator Services (Cont'd)16.2 Manner of Provisioning (Cont'd)16.2.1 Operator Transfer (Cont'd)

(B) (Cont'd)

Group D service. Full operator functionality is not required to provide operator transfer service. When coin control is provided, the customer must establish a separate and final trunk group for each type of end office operator/coin signaling (i.e., inband, expanded inband, and multiwink) existing in the end offices served by the OSS Tandem. Operator Transfer is not available for coin sent-paid traffic.

16.2.2 Signaling

- (A) For Operator Transfer, the Telephone Company will provide Traditional signaling for Feature Group B or Feature Group C service or Equal Access signaling for Feature Group D service. Customers providing operator functionality for operator traffic or coin control for pay telephone traffic will be provided with Operator Services signaling for Feature Group C or Operator Services Address signaling for Feature Group D service.

(D)
|
(D)

16.2.3 Design Layout Report

Upon request, the Telephone Company will provide, to the customer, the make-up of facilities and services provided from the customer's premises to the OSS Tandem. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided at no charge and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

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100 CenturyLink Drive
Monroe, Louisiana 71203

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16. Operator Services (Cont'd)

16.5 Rate Regulations

16.5.1 Description and Application of Rates and Charges

(A) Operator Transfer Service

The Operator Transfer charge is a flat-rated charge applicable per call transferred to the subscribing customer.

In addition to the Operator Transfer charge, Switched Access rates apply as set forth in 6.8 preceding and Carrier Common Line (CCL) charges as set forth in 3.8 and 3.9 preceding apply for usage originating from all end offices served by the OSS Tandem.

Nonrecurring Switched Access charges are applicable as specified in 6.7 and 6.8 preceding.

(D)

(D)

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16. Operator Services (Cont'd)16.5 Rates Regulations (Cont'd)16.5.2 Rates and Charges

	Operator <u>Transfer*</u>
	Per Call <u>Transferred</u>
Florida	\$0.30
Indiana#	\$0.30
Kansas	\$0.30
Minnesota	\$0.30
Missouri#	\$0.30
Nebraska	\$0.30
Nevada	\$0.30
New Jersey	\$0.30
North Carolina	\$0.30
Ohio	\$0.30
Oregon	\$1.50
Pennsylvania	\$0.30
South Carolina	\$0.30
Tennessee	\$0.30
Texas	\$0.30
Virginia	\$0.30
Washington	\$1.50
Wyoming	\$0.30

(D)

(D)

See Section 1.3 preceding.

* In addition, Switched Access charges are applicable as detailed in 16.5.1 preceding.

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