

SBC Long Distance, LLC  
d/b/a SBC Long Distance  
d/b/a AT&T Long Distance  
Linda Guay, Director Regulatory  
208 South Akard Street  
Dallas, Texas 75202

Tariff F.C.C. No. 19  
38th Revised Page 1  
Cancels 37th Revised Page 1  
Transmittal No. 185  
Issued: May 26, 2016  
Effective: May 31, 2016

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**On-Net:** A location where the Company's primary Third Party Vendor has facilities.

**Operator Toll Assistance Services:** Enable callers to place calls from their presubscribed telephone line. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

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**Orig:** Short for Origination.

**Pacific Ocean (Ships):** Pacific Ocean Region. Calls terminate at either a ship or an oil platform located in the Pacific Ocean.

**PBX:** Private Branch Exchange.

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**PIC:** Primary Interexchange Carrier.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services

3.1.1 General

Callers may use Operator Toll Assistance Services to place International calls from their presubscribed telephone line(s) or when away from their established primary Service location. (D)  
(D)

-Calls can originate from either tone-generating or rotary-dial instruments.

-Unless specifically limited or expanded in this Tariff, calls may originate in the United States or a U.S. territory and terminate to an International location.

(D)

-Operator Toll Assistance Service is available to a Customer that subscribes to any of the Company's outbound Service offerings that require Switched Access to reach the long distance network.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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3.1 Operator Toll Assistance Services (continued)

3.1.2 Application of Charges

(A) Unless otherwise indicated in this Tariff, the initial and additional periods are billed in increments of one (1) minute or fraction thereof.

(B) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and one or more fixed per call charges. The rates for a particular call are determined by the level of automation used (operator dialed, operator assisted, or fully automated). (D)  
(D)

(C) Rates and charges for Operator Toll Assistance Service may be found in Section 4 of this Tariff.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

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Sent Paid- This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted to non-coin origination.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number. The operator dialed per call charge applies in lieu of the operator assisted per call charge. (D)

The operator dialed per call charge applies to: Station-to-Station calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to: (D)

- (1) a domestic to international call that cannot be completed by the caller due to equipment failure or trouble on the long distance network;
- (2) a domestic to international call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called number, but the operator collects the billing information to complete the call.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(C) Fully Automated (D)

The fully automated rate applies if a call: (D)

-placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or

-cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.2 Reserved for Future Use

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.3 International Call Origination (continued)

3.3.2 International Originated Dialing

- (A) International Originated Dialing provides call completion assistance for Station-to-Station calls from selected International locations for completion by a long distance operator. (D)  
(D)
- (B) In addition to assistance in completing a long distance call, a Customer may obtain directory or general assistance from the operator (for example, U.S. area code information, time of day in U.S. cities, call rates, and/or call completion assistance).

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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3.5 Miscellaneous International Service Information

3.5.1 Timing of Calls

(A) On Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.

(B) Reserved for Future Use

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(C) Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

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3.5 Miscellaneous International Service Information (continued)

3.5.7 Locations Where International Service is Available for Termination

Unless otherwise indicated in this Tariff, the Company's list of locations where International Service is available for termination is limited to those locations where rates and charges are listed in this Tariff for a specific Service offering.

If applicable to a particular country or foreign location, the following symbols are shown following the name of the country or foreign location.

\* Available termination point for Japanese Credit Card Services' calls.

\*\* International terminations are not available from all areas.

# International termination is unavailable from Area Codes 212 and 718.

(D)

H International termination is unavailable from Area Codes 704 and 705.

HH Available via Company's operator services and Sprint's PublicFON only.

(D)

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Service (continued)

4.1.2 All Other Operator Toll Assistance Service Calls (continued)

(B) All Other Access Methods

.1 Per Call Charges

The per call charges for calls that originate in the United States and the U.S. territories are as follows:

Call Type	Terminating Country		
	Canada	Mexico	All Others
Sent Paid			
Operator Assisted	\$4.25	\$6.50	\$6.50
Operator Dialed	\$4.25	\$6.50	\$6.50

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

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d/b/a SBC Long Distance  
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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

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