ACCESS SERVICE

11.   Special Facilities Routing of Access Services

11.1   Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1   Diversity

Two or more services must be provided over not more than two different physical routes. Diversity is a Basic Service Element (BSE) under the Telephone Company's Open Network Architecture (ONA) Plan.

11.1.2   Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3   Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6. preceding, Special Access Services as set forth in 7. preceding, and Special Federal Government Access Services as set forth in 10.6 preceding. Cable-Only Facilities are available for Switched Access Service as set forth in 6. preceding; Voice Grade Special Access Services as set forth in 7.5 preceding and Special Federal Government Access Services as set forth in 10.6 preceding.

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.