

ACCESS SERVICE  
CHECK SHEET

Title Pages 1 to 4 and Pages 1 through 25-3 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page Number</u>	<u>Number of Revision Except as Indicated</u>	<u>Page Number</u>	<u>Number of Revision Except as Indicated</u>	<u>Page Number</u>	<u>Number of Revision Except as Indicated</u>
1	<b>70th *</b>	3-20	1st	6-181	1st
1.0001	Original	4-1	1st	6-182	1st
1.001	11th	4-2	1st	6-225	1st
1.01	7th	4-3	Original	6-226	1st
1.02	4th	4-4	Original	6-227	1st
1.1	26th	4-5	1st	6-228	1st
1.2	17th	4-6	1st	6-229	1st
1.3	6th	4-7	1st	6-230	1st
1.4	6th	4-8	Original	6-231	1st
3	1st	4-9	1st	6-232	1st
12	1st	4-10	1st	6-233	1st
14	1st	4-11	<b>21st *</b>	6-234	1st
17	1st	4-12	7th	6-235	1st
19	2nd	4-13	7th	6-236	1st
20	2nd	4-14	7th	6-237	3rd
21	2nd	4-18	<b>21st *</b>	6-238	1st
30	2nd	4-19	<b>21st *</b>	6-239	1st
31	1st	4-20	<b>21st *</b>	6-263	3rd
32	9th	4-21	5th	6-264	3rd
36	1st	4-21.1	2nd	6-265	1st
39	1st	4-21.2	2nd	6-268.1	2nd
41	3rd	4-21.3	2nd	6-268.2	2nd
2-22	1st	4-22	3rd	6-268.3	Original
2-23	1st	5-16	1 <sup>st</sup>	7-4	2nd
2-41.1	Original	5-24	5th	7-15	1st
2-41.2	Original	5-27	1 <sup>st</sup>	7-57	2nd
2-41.3	Original	6-23	1st	7-58	2nd
2-41.4	Original	6-37	2nd	7-59	2nd
2-41.5	Original	6-38	1st	7-60	2nd
2-45	1st	6-39	1st	7-61	2nd
2-47	<b>1st *</b>	6-57	1st	7-62	2nd
2-49	<b>1st *</b>	6-82	1st	7-63	2nd
2-59	1st	6-87	1st	7-64	2nd
2-60	2nd	6-97	1st	7-84	4th
2-61	1st	6-120	1st	7-85	3rd
2-125	1st	6-123	1st	7-86	4th
2-127	2nd	6-126	1st	7-87	3rd
3-1	1st	6-131	1st	7-88	2nd
3-10	1st	6-132	1st	7-89	2nd
3-11	1st	6-147	1st	7-89.1	1st
3-12	1st	6-162	1st	7-89.1.1	Original
3-13	1st	6-163	1st	7-89.2	1st
3-14	1st	6-164	1st	7-90	3rd
3-15	1st	6-165	1st	7-90.1	1st
3-16	1st	6-166	1st	7-90.2	1st
3-17	1st	6-167	1st	7-168	1st
3-18	1st				
3-19	1st				

\* New or Revised Page.

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100 CenturyLink Drive  
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April 1, 2016

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(b) (Cont'd)

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or

(II) 0.000407 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company. (I)

(c) A good faith dispute requires the customer to provide a written claim to the Telephone Company. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the customer's bill or, when available, by accessing such information on the Telephone Company's website also shown on the customer's bill. Such claim must identify in detail the basis for the dispute, and if the customer withholds the disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed, to permit the Telephone Company to investigate the merits of the dispute.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (e) (Cont'd)

customer, the customer shall be entitled to the principal amount of such overpayment plus an interest amount, calculated from the date the customer pays the bill to the date the money is refunded, for disputes found in favor of the customer which are filed within six months of the payment date. For disputes filed after six months from the payment date, interest will be paid from the claim date to the date the money is refunded to the customer. The disputed amount late payment interest charge shall be the disputed amount resolved in the customer's favor times an interest factor. The interest factor shall be the lesser of:

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(II) 0.000407 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

(I)

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## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)

- (R) The Federal Universal Service Fund (USF) end user charge is designed to recover all contributions made by the Telephone Company to federally mandated universal service support mechanisms. Federal USF end user charges will not apply to end users who qualify for a reduced residential local exchange rate as set forth in (K) preceding, or to resellers of the Telephone Company's local exchange services (i.e., carriers that purchase services for resale and certify to the Telephone Company that they contribute to support universal service).

End users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs will be assessed a monthly, flat-rated Federal USF end user charge, as set forth in 4.7(D) following.

For end user customers with direct switched dedicated or special access billing, the monthly Federal USF end user charge will be applied at the billing account level. The applicable monthly charge will be determined by multiplying the quarterly USF contribution factor prescribed by the Federal Communications Commission, as set forth below, by the end user's total monthly switched dedicated or special access charges billed under this Tariff. Customers may certify exemption from Federal USF charges at the Access Carrier Name Abbreviation (ACNA), Billing Access Number (BAN) or circuit level. Certification at the ACNA level will exempt all BANs under that ACNA. Customers must certify exemption from Federal USF end user charges on an annual basis.

For all other interstate access services provided to end users (i.e., Presubscribed Interexchange Carrier Charges (PICC), Presubscription Change Charges), the monthly Federal USF end user charge will be determined by multiplying the quarterly USF contribution factor, as set forth below, by the total of the end user customer's monthly charges billed for services under this Tariff.

USF Contribution Factor	0.179 (R)
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## ACCESS SERVICE

4. End User Access Service (Cont'd)

## 4.7 Rates and Charges

(D) Federal Universal Service Fund (USF) End User Surcharge

(1) Residential Subscriber,  
per line or trunk

	Primary Rate Per Month		Non-Primary* Rate Per Month	
Florida	\$1.10	(R)	\$1.10	(R)
Indiana#	\$1.07	(R)	\$1.07	(R)
Kansas	\$1.16	(R)	\$1.16	(R)
Minnesota	\$1.07	(R)	\$1.07	(R)
Missouri#	\$1.15	(R)	\$1.15	(R)
Nebraska	\$0.50	(R)	\$0.50	(R)
Nevada	\$0.64	(R)	\$0.64	(R)
New Jersey	\$0.95	(R)	\$0.95	(R)
North Carolina	\$0.97	(R)	\$0.97	(R)
Ohio	\$0.95	(R)	\$0.95	(R)
Oregon	\$1.07	(R)	\$1.07	(R)
Pennsylvania	\$0.77	(R)	\$0.77	(R)
South Carolina	\$0.93	(R)	\$0.93	(R)
Tennessee	\$0.85	(R)	\$0.85	(R)
Texas	\$1.11	(R)	\$1.11	(R)
Virginia	\$0.71	(R)	\$0.71	(R)
Washington	\$1.08	(R)	\$1.08	(R)
Wyoming	\$1.16	(R)	\$1.16	(R)

# See Section 1.3 preceding.

\* This rate applies to an ISDN/BRI facility.

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4. End User Access Service (Cont'd)

## 4.7 Rates and Charges (Cont'd)

## (D) Federal Universal Service Fund (USF) End User Surcharge (Cont'd)

(2) Single Line Business Subscriber,  
per line or trunk

## Rate Per Month

Florida	\$1.10 (R)
Indiana#	\$1.07 (R)
Kansas	\$1.16 (R)
Minnesota	\$1.07 (R)
Missouri#	\$1.15 (R)
Nebraska	\$0.50 (R)
Nevada	\$0.64 (R)
New Jersey	\$0.95 (R)
North Carolina	\$0.97 (R)
Ohio	\$0.95 (R)
Oregon	\$1.07 (R)
Pennsylvania	\$0.77 (R)
South Carolina	\$0.93 (R)
Tennessee	\$0.85 (R)
Texas	\$1.11 (R)
Virginia	\$0.71 (R)
Washington	\$1.08 (R)
Wyoming	\$1.16 (R)

# See Section 1.3 preceding.

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## ACCESS SERVICE

## 4. End User Access Service (Cont'd)

## 4.7 Rates and Charges (Cont'd)

(D) Federal Universal Service Fund (USF) End User Surcharge (Cont'd)(3) Multi-Line Business Subscriber,  
per line or trunk

	Multi-line Business*		Centrex Line		Payphone Service Provider
	Rate Per Month		Rate Per Month		Rate Per Month
Florida	\$1.42 (R)		\$0.50		\$1.23 (R)
Indiana#	\$1.75 (R)		\$0.50		\$1.65 (R)
Kansas	\$1.66 (R)		\$0.50		\$1.65 (R)
Minnesota	\$1.71 (R)		\$0.50		\$1.63 (R)
Missouri#	\$1.97 (R)		\$0.50		\$1.64 (R)
Nebraska	\$0.69 (R)		\$0.50		\$0.66 (R)
Nevada	\$0.72 (R)		\$0.50		\$0.67 (R)
New Jersey	\$1.38 (R)		\$0.50		\$1.32 (R)
North Carolina	\$1.11 (R)		\$0.50		\$1.00 (R)
Ohio	\$1.18 (R)		\$0.50		\$1.11 (R)
Oregon	\$1.72 (R)		\$0.50		\$1.65 (R)
Pennsylvania	\$1.40 (R)		\$0.50		\$1.34 (R)
South Carolina	\$0.99 (R)		\$0.50		\$0.95 (R)
Tennessee	\$0.99 (R)		\$0.50		\$0.87 (R)
Texas	\$1.69 (R)		\$0.50		\$1.65 (R)
Virginia	\$0.76 (R)		\$0.50		\$0.75 (R)
Washington	\$2.73 (R)		\$0.50		\$1.61 (R)
Wyoming	\$1.72 (R)		\$0.50		\$1.65 (R)

# See Section 1.3 preceding.

\* For ISDN/PRI, multiply the Federal USF End User Surcharge rate  
by five for each T-1 facility.ISSUE DATE:  
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