

ACCESS SERVICE
CHECKSHEET

Title Pages 1 and 2 and Pages 1 through 20-86 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

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1.3	2nd	4-5	1st	6-126	1st
3	1st	4-6	1st	6-127	1st
7	1st	4-7	1st	6-136	1st
8	1st	4-8	7th	6-143	1st
12	1 st	4-9	4th	6-150	1st
13	1st	4-10	17th *	6-151	1st
17	3rd	5-19	1st	6-152	1st
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32	1st	6-4	1st	6-161	1st
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7-59	1st	7-125	1st	7-174	3rd
7-60	1st	7-126	1st	7-175	3rd
7-61	1st	7-127	1st	7-176	2nd
7-62	1st	7-128	1st	7-177	2nd
7-71	1st	7-129	1st	7-178	3rd
7-72	1st	7-132	3rd	7-179	3rd
7-73	1st	7-133	2nd	7-180	1st
7-74	1st	7-134	2nd	7-181	2nd
7-75	1st	7-135	2nd	7-182	4th
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7-77	1st	7-137	2nd		
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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

(A) Deposits

The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (C)(a) or in (C)(b), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) Payment of Rates and Charges

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

(T)

- (1) For End User Access Service and Presubscription Service, the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Switched Access Service, Special Access Service, and Miscellaneous Service charges, the Telephone Company will establish a bill day each month for each customer account. The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (C) following.

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(M) Material previously found on this page was moved to Page 2-16.

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) Payment of Rates and Charges (Cont'd)

- (3) All bills dated as set forth in (2) preceding for service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the first Tuesday in November and the day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:
 - (M)(T)
 - (M)

If such payment date falls on Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

(C) Late Payment Penalty

If any portion of the payment is received by the Company after the payment date as set forth in a. preceding, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be the lesser of:

- (a) The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company, or
- (b) 0.000407 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes

In the event that a billing dispute occurs concerning any charges billed to the customer by the Telephone Company the following regulations will apply.

(1) The date of the dispute shall be the date on which the customer furnishes the Telephone Company sufficient documentation to investigate the claim. Documentation must include, at the minimum, the account number under which the bill has been rendered, the date of the bill, the specific items on the bill being disputed, and, when possible, the applicable tariff section if the dispute is predicated on a tariff rate or regulation.

(2) The date of resolution shall be the date on which the Telephone Company completes its investigation of the dispute, notifies the customer of the disposition and applies a credit for the amount of the dispute resolved in the customer's favor or late payment penalty as appropriate. The Telephone Company will work cooperatively with any customer to resolve billing disputes.

(3) If a billing dispute is resolved in favor of the Telephone Company, any payments withheld pending resolution of the dispute shall be subject to the late payment penalty as set forth in (C) preceding.

(4) If the customer pays the total billed amount and disputes all or part of the amount, the Telephone Company will refund any overpayment and will apply a credit for a disputed amount penalty as set forth in (a) following.

(4) If the customer pays the total billed amount and disputes all or part of the amount, the Telephone Company will refund any overpayment and will apply a credit for a disputed amount penalty as set forth in (a) following.

(a) If a customer disputes a bill within ninety (90) days of the payment date established by the Telephone Company, and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the date of overpayment and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor as set forth in (C)(a) or (C)(b), whichever is less.

(C)

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(D) Billing Disputes (Cont'd)

(4) (Cont'd)

(b) If a customer disputes a bill after ninety (90) days from the payment date established by the Telephone Company, and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the latter of the date of claim or date of overpayment and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times the penalty found in (C)(a) or (C)(b), whichever is less.

(C)
(C)

(E) Billing Adjustments and Rounding

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

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4. End User Access Service (Cont'd)

4.7 Rates and Charges (Cont'd)

4.7.2	Federal Universal Service Charge	<u>Percentage</u> 17.9% (R)	(C)
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6. Switched Access Service (Cont'd)

6.6 Switched Access Rates and Charges

6.6.1 **Missouri**

(A) Local Switching

<u>Rate Per Access Minute</u>	
<u>Originating</u>	<u>Terminating</u>
\$0.0019952	\$0.0010067

(B) Dedicated Trunk Port

<u>End Office</u>	
<u>Monthly Rate, Per Channel</u>	
<u>Voice grade</u>	<u>DS1</u>
\$22.47 *	\$6.31 *

(T)
 (M)
 (M)

(C) Shared Trunk Port

<u>Rate Per Access Minute</u>	
<u>Originating</u>	<u>Terminating</u>
\$0.0004466	\$0.0002253

(M)(T)
 (M)

(D) Entrance Facility - 2-Wire and 4-Wire Voice grade

<u>Service</u>	<u>Entrance Facility -</u>	<u>Entrance Facility -</u>
<u>Installation Charge</u>	<u>2-Wire Voice grade</u>	<u>4-Wire Voice grade</u>
<u>Per Entrance Facility</u>	<u>Monthly Rate</u>	<u>Monthly Rate</u>
\$150.00	\$19.01	\$22.81

(T)

* The End Office Dedicated Trunk Port rate was calculated assuming a 50/50 split of the originating and terminating traffic using this flat-rated port. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. The terminating portion of the rate was reduced and then combined with the originating portion of the rate for a single flat rate. The Originating portion of the Voicegrade charge is \$11.24; the Originating portion of the DS1 charge is \$4.20.

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6. Switched Access Service (Cont'd)6.6 Switched Access Rates and Charges (Cont'd)6.6.1 Missouri (Cont'd)(E) Entrance Facility - DS1 (T)

<u>Service</u> <u>Installation Charge</u> <u>Per Entrance Facility</u>	<u>Entrance Facility - DS1</u> <u>Monthly Rate</u>
\$450.00	\$190.66

(F) Entrance Facility - DS3 (T)

<u>Service</u> <u>Installation Charge</u> <u>Per Entrance Facility</u>	<u>Entrance Facility - DS3</u> <u>Monthly Rate</u>
\$1,000.00	\$2,555.00

(G) Direct-Trunked Transport – Voice grade (T)

<u>Direct-Trunked Transport - Mileage</u> <u>Voice grade Per Mile, Per Month</u>	<u>Direct-Trunked Transport - Fixed</u> <u>Voice grade Per Facility</u>
\$1.25	\$7.83

(H) Direct-Trunked Transport - DS1 (T)

<u>Direct-Trunked Transport - Mileage</u> <u>DS1 Per Mile, Per Month</u>	<u>Direct-Trunked Transport - Fixed</u> <u>DS1 Per Facility</u>
\$11.75	\$30.55

(I) Direct-Trunked Transport - DS3 (T)

<u>Direct-Trunked Transport - Mileage</u> <u>DS3 Per Mile, Per Month</u>	<u>Direct-Trunked Transport - Fixed</u> <u>DS3 Per Facility</u>
\$32.95	\$334.01

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6. Switched Access Service (Cont'd)

6.6 Switched Access Rates and Charges (Cont'd)

6.6.1 **Missouri** (Cont'd)

(J) Tandem Switched Dedicated Trunk Port

(T)

(M)

(M)

Access Tandem Monthly Rate, Per Channel	
<u>Voice grade</u>	<u>DS1</u>
\$17.77	\$11.81

(M)

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6. Switched Access Service (Cont'd)

6.6 Switched Access Rates and Charges (Cont'd)

6.6.2 **Alabama**

(A) <u>Local Switching -</u>	<u>Rate Per Access Minute</u>	
	<u>Originating</u>	<u>Terminating</u>
	\$0.0032696	\$0.0014426
(B) <u>Information Surcharge</u>		
Rate Per 100 Access Minutes	\$0. 003980	\$0.000000

(C) <u>Dedicated Trunk Port</u>			(M)(T)
	End Office		
	<u>Monthly Rate, Per Channel</u>		
	<u>Voice grade</u>	<u>DS1</u>	
	\$14.00 *	\$5.76 *	

(D) <u>Shared Trunk Port</u>	<u>Rate Per Access Minute</u>		(M)
	<u>Originating</u>	<u>Terminating</u>	
	\$0.0007001	\$0.0003089	

(E) <u>Entrance Facility - 2-Wire and 4-Wire Voice grade</u>			(T)
	<u>Service</u>		
	<u>Installation Charge</u>	<u>2-Wire Voice grade</u>	<u>4-Wire Voice grade</u>
	<u>Per Entrance Facility</u>	<u>Monthly Rate</u>	<u>Monthly Rate</u>
	\$150.00	\$32.70	\$49.11

* The End Office Dedicated Trunk Port rate was calculated assuming a 50/50 split of the originating and terminating traffic using this flat-rated port. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. The terminating portion of the rate was reduced and then combined with the originating portion of the rate for a single flat rate. The Originating portion of the Voicegrade charge is \$7.00; the Originating portion of the DS1 charge is \$4.00. (M)

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6. Switched Access Service (Cont'd)6.6 Switched Access Rates and Charges (Cont'd)6.6.2 Alabama (Cont'd)(F) Entrance Facility - DS1 (T)Service
Installation Charge
Per Entrance Facility

\$450.00

Entrance Facility - DS1
Monthly Rate

\$336.50

(G) Entrance Facility - DS3 (T)Service
Installation Charge
Per Entrance Facility

\$1,000.00

Entrance Facility - DS3
Monthly Rate

\$3,922.07

(H) Direct-Trunked Transport – Voice grade (T)Direct-Trunked Transport - Mileage
Voice grade Per Mile, Per Month

\$1.70

Direct-Trunked Transport - Fixed
Voice grade Per Facility

\$16.00

(I) Direct-Trunked Transport - DS1 (T)Direct-Trunked Transport - Mileage
DS1 Per Mile, Per Month

\$14.00

Direct-Trunked Transport - Fixed
DS1 Per Facility

\$45.00

(J) Direct-Trunked Transport - DS3 (T)Direct-Trunked Transport - Mileage
DS3 Per Mile, Per Month

\$90.10

Direct-Trunked Transport - Fixed
DS3 Per Facility

\$685.00

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6. Switched Access Service (Cont'd)

6.6 Switched Access Rates and Charges (Cont'd)

6.6.2 Alabama (Cont'd)

(K) Tandem Switched Dedicated Trunk Port

(T)

(M)

(M)

Access Tandem

Monthly Rate, Per Channel

<u>Voice grade</u>	<u>DS1</u>
\$15.81	\$5.99

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6. Switched Access Service (Cont'd)6.6 Switched Access Rates and Charges (Cont'd)6.6.2 **Alabama** (Cont'd)

(L)	<u>Tandem-Switched Transport - Facility</u>	<u>Rate per Access Minute Per Airline Mile</u>		(T)
		<u>Originating</u>	<u>Terminating</u>	
		\$0.0000910	\$0.0000910	
(M)	<u>Tandem-Switched Transport - Termination</u>	<u>Rate Per Access Minute</u>		(T)
		<u>Originating</u>	<u>Terminating</u>	
		\$0.0002845	\$0.0002845	
(N)	<u>Tandem Switching Rate</u>	\$0.0000000	\$0.0000000	(T)
(O)	<u>Shared Multiplexing</u>	\$0.0001510	\$0.0001510	(T)

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6. Switched Access Service (Cont'd)

6.6 Switched Access Rates and Charges (Cont'd)

6.6.2 **Alabama** (Cont'd)

(P) Reserved for Future Use (T)

(Q) Multiplexing (T)

<u>DS1 to Voice</u>		<u>DS3 to DS1</u>	
<u>Service Installation Charge</u>	<u>Monthly Rate</u>	<u>Service Installation Charge</u>	<u>Monthly Rate</u>
\$800.00	\$200.00	\$450.00	\$490.00

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6. Switched Access Service (Cont'd)6.6 Switched Access Rates and Charges (Cont'd)6.6.2 Alabama (Cont'd)(R) Miscellaneous Switched Access Rates and Charges (T)

<u>TFC Data Base Query Service</u>	<u>Premium</u>	<u>Basic</u>
- Per Query	\$.007087	\$.007087

<u>ASR Ordering Charge – Per Order</u>	<u>Per ASR</u>
	\$35.17

<u>FGD and BSA-D Blocking Charge</u>	<u>Per Call</u>
	\$.01

<u>900 NXX Translation Nonrecurring Charge</u>	<u>1st NXX</u>	<u>Each Add'l NXX</u>
- Per ASR/Per End Office	\$41.60	\$5.39

500 NXX Translation Nonrecurring Charge - Per ASR/Per End Office	\$23.00	\$12.00
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(S) Basic Service Elements (BSEs) (T)Alternate Traffic Routing - BSE

Nonrecurring Rate Per Trunk Group Equipped	\$73.42
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<u>Automatic Number Identification - (ANI) – BSE</u>	\$.0001600
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ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Switched Access Rates and Charges (Cont'd)6.6.2 Alabama (Cont'd)(S) Basic Service Elements (BSEs) (Cont'd)

(T)

User Transfer - BSE

Monthly Rate Per Line Arranged \$1.50

Hunt Group Arrangement - BSE

Monthly Rate Per Line Equipped \$3.00

Queuing - BSE

Monthly Rate Per Group Equipped \$15.00

Uniform Call Distribution - BSE

Monthly Rate Per Line Equipped \$5.27

Simplified Message Desk Interface (SMDI) - BSE

Monthly Rate Per DNAL \$229.39

ISSUE DATE:
March 17, 2016Issued Under Transmittal No. 80
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
April 1, 2016

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Switched Access Rates and Charges (Cont'd)6.6.2 **Alabama** (Cont'd)(S) Basic Service Elements (BSEs) (Cont'd)

(T)

Remote Call Forwarding - BSE

Monthly Rate Per Line \$23.90

Direct Inward Dialing (DID) - BSEMonthly Rate
Per DID TermMonthly Rate
Per Block of 20 Numbers

\$31.50

\$13.50

Billed Number Screening (BNS) - BSE

Monthly Rate Per Line \$1.00

Answer Supervision - BSE

Monthly Rate Per Line \$7.49

Switched Access Assumed Minutes of Use

	<u>Originating Only</u>	<u>Terminating Only</u>	<u>2-Way</u>
FGA and BSA-A	2,068	1,834	3,902
FGB and BSA-B	5,042	5,042	5,042

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