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FACILITIES FOR INTERSTATE ACCESS

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13. END USER FIA

The Telephone Company will provide End User FIA to end users who obtain local telephone service from the Telephone Company under its General and/or Local tariffs and to end users and ICs that obtain FIA from the Telephone Company under this tariff.

13.1 General Description

End User FIA provides for the use of a Common Line (excluding Public Pay Telephone connections) by an end user or an IC.

Use of a Common Line is provided 24 hours a day, seven days a week.

13.2 Limitations

(A) A telephone number is not provided with End User FIA.

(B) Detail billing is not provided for End User FIA.

(C) Directory listings are not included in the rates and charges for End User FIA.

(D) Intercept arrangements are not included in the rates and charges for End User FIA.

13.3 Reserved for Future Use13.4 Liability

The regulations as set forth in 2.1.3 preceding apply to a customer provided with End User FIA.

13.5 Provision and Ownership of Telephone Numbers

The customer has no property right to the telephone number assignment or any other call number designation associated with End User FIA. The Telephone Company reserves the right to assign, designate or change such numbers, or the Telephone Company serving Central Office prefixes associated with numbers, when reasonably necessary in the conduct of its business.

13.6 Reserved for Future Use13.7 Reserved for Future Use13.8 Reserved for Future Use

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13. END USER FIA (Cont'd)13.9 Payment Arrangements and Credit Allowances13.9.1 Payment of Rates, Charges and Deposits

The regulations as set forth in 2.4.1 preceding apply to customers provided with End User FIA.

13.9.2 Reserved for Future Use13.9.3 Cancellation of Application

End User FIA is cancelled when the ASR for the associated local telephone service is cancelled. No cancellation charges apply.

13.9.4 Changes to ASRs

When changes are made to ASRs for the local telephone service or Switched Access associated with End User FIA, any necessary changes will be made for End User FIA. No charges will apply.

13.9.5 Allowance for Interruptions

When there is an interruption to End User FIA, no credit will be allowed for an interruption of less than 24 hours. The customer will be credited for an interruption of 24 hours or more at the rate of 1/30th of the Common Line per month charge for End User FIA for each period of 24 hours or major fraction thereof that the interruption continues from the time of notice to the Telephone Company that an interruption has occurred.

13.9.6 Temporary Suspension of Service \*

When an End User temporarily suspends its Local Exchange Service which is associated with End User FIA, the credit allowance for the Common Line and the Access Recovery Charge (ARC) is the same as that for the associated Local Exchange Service as set forth in the local general services tariffs.

\* Effective only in the state of Florida.

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13. END USER FIA (Cont'd)13.10 Rate Regulations

(A) When the end user's local service is provided by the Telephone Company, the end user will be charged End User Access Charges. When end user local service is provided by a local service provider that resells local service (reseller), the reseller will be charged End User Access Charges.

(B) Residence rates, as set forth in 13.11 following, apply to common lines that are subject to residential rates under Telephone Company General and/or Local tariffs.

End user residence common line rates and ARC rates are applied as primary or nonprimary.

Until January 1, 1999, the primary residence end user common line rates will apply to only one line when the customer has more than one line billed on a single account for the same service name at the same service address.

Effective January 1, 1999, the designation of primary and nonprimary will be changed as follows. The primary rate is assessed to the residential subscriber line which is any or all of the following:

- 1) the only line provided at that service address; or,
- 2) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the nonprimary rate; or,
- 3) the line designated as the primary by the billed party or parties when multiple exchange lines are ordered at the same time for the same service location.

In most cases only one line at a service location can be classified primary, all others are considered to be nonprimary.

The primary residence end user common line charge shall be reduced up to \$6.50 for lifeline service.

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13. END USER FIA (Cont'd)13.10 Rate Regulations (Cont'd)

## (B) (Cont'd)

Business Single Line rates, as set forth in 13.11 following, apply to common lines that are not subject to residential rates under Telephone Company General and/or Local tariffs when only one such line is obtained by the same customer within a state from the same Telephone Company.

Business Multiline rates, as set forth in 13.11, apply to common lines, that are not subject to residential rates under Telephone Company General and/or Local tariffs when more than one such line is obtained by the same customer within a state from the same Telephone Company and to all pay telephone common lines. Central Office located Centrex and Centrex type services are rated as set forth in 13.11 for Business Multiline except as set forth in (C) following.

A distinction should be made between multi line and multi party service, in that each party of a multi party service is treated as a single party service for rate application. For example:

- 1) A multi party residential subscriber with one line will be assessed the residence rate.
- 2) A multi party residential subscriber with two or more terminating lines will be assessed the residence rate for each of those lines.
- 3) A multi party business subscriber with one terminating line will be assessed the business single line rate.
- 4) A multi party business subscriber with two or more terminating lines will be assessed the business multi line rate for each of those lines.

(C) Central Office located Centrex Dormitory (Residential) Service is a service to a college, university or school that serves the students or faculty dormitory (residential) quarters. Residence rates, as set forth in 13.11, apply to Common Lines used to provide Centrex Dormitory Service.

(D) For service provided as Remote Call Forwarding, residential or business, under the General and/or Local exchange service tariffs, End User Access charges do not apply.

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13. END USER FIA (Cont'd)13.10 Rate Regulations (Cont'd)

(E) Pay Telephone common lines and related facilities are rated as Business Multiline as set forth in 13.10(B).

(F) For Integrated Services Digital Network-Primary Rate Interface (ISDN PRI) the ISDN PRI end-user charge as set forth in 13.11 will apply per ISDN PRI service.

(G) For Integrated Services Digital Network-Basic Rate Interface (ISDN BRI) the ISDN BRI end user charge as set forth in 13.11 will apply per ISDN BRI service.

(H) Access Recovery Charge

Customers assessed a Common Line charge as specified in Section 13.11 following will also be assessed a flat-rated, monthly Access Recovery Charge (ARC) as specified in Section 13.11 following. ARCs will be billed to the associated end user or reseller of the local exchange services, with the exception of those customers who participate in the Lifeline Assistance Program.

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13. END USER FIA (Cont'd)13.11 Rates and Charges13.11.1 Monthly Rates for Common Lines:

<u>Per Common Line</u>			
<u>Jurisdiction</u>	<u>Business Multi line Monthly Rate</u>	<u>Business Single Line and Primary Residence Monthly Rate*</u>	<u>Non Primary Residence Monthly Rate</u>
California	\$8.58	\$6.50	\$7.00
Florida	8.52	6.50	7.00
Texas	7.28	6.50	7.00

  

<u>Jurisdiction</u>	<u>ISDN BRI Monthly Rate</u>	<u>ISDN PRI Monthly Rate*</u>
California	\$7.00	\$42.90
Florida	7.00	42.60
Texas	7.00	36.40

\* Residence Lifeline service is provided as described in 13.10(B).

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13. END USER FIA (Cont'd)13.11 Rates and Charges13.11.2 Access Recovery ChargePer Common Line

<u>Jurisdiction</u>	<u>Business Multi line Monthly Rate</u>	<u>Business Single Line Monthly Rate*</u>	<u>Business Centrex Monthly Rate</u>
California	\$2.36	\$1.17	\$0.47
Florida	2.36	1.17	0.47
Texas	2.36	1.17	0.47

<u>Jurisdiction</u>	<u>Primary and Non-Primary Residence Monthly Rate</u>	<u>ISDN BRI Monthly Rate</u>	<u>ISDN PRI Monthly Rate*</u>
California	0.00	\$0.00	\$11.80
Florida	1.17	1.17	11.80
Texas	0.00	0.00	11.80