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January 5, 2016

Via Electronic Submission

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Submission of Contract Pursuant to 47 U.S.C. § 211 and 47 C.F.R. § 43.51

Dear Ms. Dortch:

Pursuant to § 211 (a) of the Communications Act of 1934, as amended, and § 43.51 of the Commission's rules, AT&T hereby files an agreement between AT&T and Peninsula Fiber Network, LLC. The agreement will add Commercial Local and Intrastate Telecommunication service in the state of Michigan. If you have any questions, please do not hesitate to contact me at (202) 457-2040.

Sincerely,

/s/ William Roughton
General Attorney
AT&T Services, Inc.

COMMERCIAL AGREEMENT

between

**MICHIGAN BELL TELEPHONE COMPANY d/b/a
AT&T MICHIGAN**

and

PENINSULA FIBER NETWORK, LLC

TABLE OF CONTENTS

Section

Section Number

Introduction	1.0
General Definitions	2.0
Pricing.....	3.0
Reuse of Facilities.....	4.0
Technology Evolution.....	5.0
Publicity and Use of Trademarks or Service Mark	6.0
Force Majeure.....	7.0
Governing Law	8.0
Limitation of Liability/Indemnity	9.0
Billing and Payment of Rates and Charges and Billing Disputes	10.0
Dispute Resolution	11.0
Nondisclosure	12.0
Assignment.....	13.0
Notices	14.0
Third Party Beneficiaries	15.0
Taxes.....	16.0
Effective Date, Term, Expiration and Termination.....	17.0
Waiver	18.0
Disclaimer of Warranties	19.0
Relationship of the Parties	20.0
Filing of Agreement; Governmental Requirement.....	21.0
Amendments and Modifications	22.0
Interpretation/Joint Work Product	23.0
No License	24.0
Intellectual Property.....	25.0
Compliance and Certification.....	26.0
Network Maintenance and Management	27.0
Customer Inquires/ Customer Notices	28.0
Insurance	29.0
Severability	30.0
Survival	31.0
Authority	32.0
Counterparts.....	33.0
Entire Agreement	34.0

COMMERCIAL AGREEMENT GENERAL TERMS AND CONDITIONS

This Commercial Agreement ("Agreement") is entered into by and between Peninsula Fiber Network, LLC (hereinafter referred to as "PFN") and Michigan Bell Telephone Company d/b/a AT&T Michigan ("**AT&T MICHIGAN**") (as defined herein) (collectively, the "Parties"; each, a "Party").

1.0 INTRODUCTION

- 1.1 This Agreement sets forth the rates, terms and conditions under which the Parties agree to exchange certain telecommunications related functions, products and/or services. PFN, having been issued a license pursuant to the Michigan Public Service Commission's June 15, 2006 Order in MPSC Case No. U-14829 and April 25, 2013 Order in Case No. U-17194 to provide local and intrastate interexchange telecommunications serves as a CLEC in Michigan, and while the Parties reserve their right to argue otherwise in future proceedings as discussed below, they have agreed to treat this as a carrier-to-carrier commercial agreement rather than subject to the obligations of 47 USC § 251 (c). Nothing in this Agreement shall constitute an admission by either Party as to the question regarding the applicability of Section 251(a) or 251(c) to the traffic exchanged. Each Party reserves all rights to contend in other fora that Sections 251(a) and/or 251(c) does or does not apply to any traffic exchanged.
- 1.2 The functions, products and/or services available under this Agreement are set forth in the following Attachment (which is/are hereby attached and incorporated herein), and are subject to the provisions of this Agreement. All of the provisions in this Agreement (including all Attachments, appendices, exhibits, schedules, and addenda hereto) are integrally related and non-severable. In the event of any inconsistency or conflict between these General Terms and Conditions and an Attachment, the Attachment shall control but only to the extent of such inconsistency or conflict.

1.2.1 ATTACHMENT

Attachment 01: Peninsula Fiber Network, LLC ("PFN") E9-1-1 or its functional equivalent or successor

- 1.3 This Agreement has been developed, negotiated and executed solely as a Commercial Agreement and, subject to Section 12.2, and the dispute resolution provisions of Section 11.0 may not be introduced into any other legal proceeding.
- 1.4 This Agreement includes certain Attachments, appendices, exhibits, schedules, and addenda, all of which are hereby incorporated in this Agreement by this reference and constitute a part of this Agreement.
- 1.5 This Agreement is applicable to and binding upon both Parties in the State of Michigan and only applies within the Service Area in the Upper Peninsula of Michigan. PFN may wish, during the term of this Agreement, to expand the geographic scope of its 911 services beyond the Upper Peninsula. Accordingly, the Parties agree that at any time after the Effective Date, PFN may, at its sole option, either: (i) initiate negotiations with **AT&T MICHIGAN** for a separate agreement governing PFN's provision to **AT&T MICHIGAN** of access to 911 services in geographic areas that are outside the scope of this Agreement; or (ii) notify **AT&T MICHIGAN** in writing that it wishes to amend this Agreement to apply to additional geographic area(s). In the event that PFN requests to negotiate an amendment, the Parties reserve their rights to negotiate modification of existing terms and conditions to account for the expanded geographic scope. This Agreement shall remain in effect in accordance with its terms irrespective of which option PFN chooses.
- 1.6 The facilities used by the Parties to provide the functions, products and/or services hereunder shall remain the property of the providing Party.

- 1.7 The Parties understand and agree that no performance measures and remedies, including without limitation, any wholesale service quality standards, liquidated damages, and remedies, shall apply to the products and/or services under this Agreement.

2.0 GENERAL DEFINITIONS APPLICABLE TO THE AGREEMENT (INCLUDING THE ATTACHMENT)

- 2.1 **"AT&T MICHIGAN"** means Michigan Bell Telephone Company d/b/a **AT&T MICHIGAN**.
- 2.2 **"Act"** means the federal Communications Act of 1934, as amended, including without limitation, by the federal Telecommunications Act of 1996, Public Law 104-104, 110 Stat. 56 (1996).
- 2.3 **"Affiliate"** means a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person. For purposes of this definition, the term "own" means to own an equity interest (or the equivalent thereof) of more than ten (10) percent.
- 2.4 **"Billed Party"** means the recipient Party of a bill rendered from the Billing Party.
- 2.5 **"Billing Party"** means the Party rendering a bill.
- 2.6 **"Business Day"** means Monday through Friday, excluding national holidays. The use of only "day" in this Agreement refers to a calendar day.
- 2.7 **"Commission"** means the Michigan Public Service Commission.
- 2.8 **"Intellectual Property"** means copyrights, patents, trademarks, service marks, trade secrets, mask works, and all other intellectual property rights.
- 2.9 **"911/E911 Customer"** or **"PSAP"** means a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated to respond to public emergency telephone calls, at a minimum, for emergency police and fire services through the use of one telephone number, 911.
- 2.10 **"Service Area"** means a geographic area in which PFN is approved by the 911 governing authority to provide emergency service to PSAPs.

3.0 PRICING

Rates, terms and conditions for use of PFN facilities and trunking are set forth in the applicable Attachment. The rates, terms and conditions in the applicable Attachment for use of PFN's facilities are subject to the terms set forth in this Agreement, including but not limited to, Limitation of Liability/Indemnity (Section 9), Billing and Payment of Rates and Charges and Billing Disputes (Section 10), Dispute Resolution (Section 11) and Taxes (Section 16) and shall be binding on the Parties operating under this Agreement. In the event of any inconsistency between the terms of this Agreement and the access tariffs, the terms of this Agreement shall prevail.

4.0 REUSE OF FACILITIES

Each Party will abide by any applicable federal and state laws and regulations in obtaining 911/E911 Customer authorization prior to changing an 911/E911 Customer's provider of services and/or products made available through use of the functions, services, and/or products provided under this Agreement and in assuming responsibility for any charges that may apply to the extent any state regulation applies to the changing of an 911/E911 Customer's provider of services and/or products made available through use of the services and/or products provided under this Agreement.

5.0 TECHNOLOGY EVOLUTION

Nothing in this Agreement shall constrain or otherwise limit the Parties from continuing to evolve and otherwise modify their networks by, for example, deploying new and different technologies and altering the manner in

which functions, products and/or services are provided, including without limitation, the functions, products and/or services provided for in the Attachment. The Parties shall retain the right to deliver those functions, products and/or services, including without limitation, local 911/E911 Next Generation emergency services, exchange service, over the technologies and in the manner that the Party chooses. Each Party will make reasonable efforts to provide advance notice of changes in technology that impact the experience of the other Party's customer(s) or that impacts the manner that the other Party's requests or supports services under this Agreement.

6.0 PUBLICITY AND USE OF TRADEMARKS OR SERVICE MARK

- 6.1 Neither Party nor its subcontractors or agents shall use in any advertising or sales promotion, press releases, or other publicity matters any endorsements, direct or indirect quotes, or pictures that imply endorsement by the other Party or any of its employees without such first Party's prior written approval. The Parties will submit to each other for written approval, prior to publication, all publicity matters that mention or display one another's name and/or marks or contain language from which a connection to said name and/or marks may be inferred or implied or contain symbols, pictures, or language from which a connection to said name and/or marks; the Party to whom a request is directed shall respond promptly.
- 6.2 Nothing in this Agreement shall grant, suggest, or imply any authority for one Party to use the name, trademarks, service marks, logos, proprietary trade dress or trade names of the other Party in any advertising, press releases, publicity matters, marketing and/or promotional materials or for any other commercial purpose without prior written approval from such other Party.

7.0 FORCE MAJEURE

No Party shall be responsible for delays or failures in performance of any part of this Agreement (other than an obligation to make monetary payments) resulting from a "Force Majeure Event". A "Force Majeure Event" is defined as any act or occurrence beyond the reasonable control of a Party or the Parties, without limitation, acts of nature, acts of civil or military authority, any law, order, regulation, ordinance of any governmental authority, embargoes, epidemics, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, hurricanes, floods, labor difficulties, including without limitation, strikes, slowdowns, picketing, boycotts or other work stoppages, equipment failures, cable cuts, power blackouts, volcanic action, other major environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities or acts or omissions of transportation carriers, individually and collectively. If a Force Majeure Event shall occur, the Party affected shall give written notice to the other Party of such Force Majeure Event promptly but in any case within a reasonable period of time following such an event specifying the nature, date of inception and expected duration of such Force Majeure Event, whereupon relevant obligations or performances shall be suspended: (a) to the extent such Party is affected by such Force Majeure Event and (b) during the continuance thereof such obligations or performances shall be excused if the nature, severity and duration of such Force Majeure Event reasonably dictates; and in either case, the other Party shall likewise be excused from performance of its obligations to the extent such Party's obligations relate to such suspended or excused obligations or performances, excluding the aforementioned obligation to make monetary payment. The Party whose obligation or performance is suspended or excused shall use its reasonable efforts to avoid or remove the cause of nonperformance, and the Parties shall give like notice of such removal and perform with dispatch once the causes are removed or cease.

8.0 GOVERNING LAW

Unless otherwise provided by applicable law, this Agreement shall be governed by and construed in accordance with the laws of the state of Michigan, without regard to conflict in law principles.

9.0 LIMITATON OF LIABILITY/INDEMNITY

9.1 LIMITATION OF LIABILITY

- 9.1.1 The Parties agree that they shall not be liable to each other for, and shall have no obligation to indemnify each other for, any Loss that falls within the scope of immunity granted to a service supplier (and the service supplier's officer, agent or employee) under MCL 484.1604, or similar immunity granted under law. Additionally, except as otherwise expressly provided, to the maximum extent permitted by applicable law, each Party's liability to the other Party (inclusive of both Parties' respective affiliates and their respective officers, directors, employees, agents, and other representatives) for any and all Losses, costs (including court costs), claims, damages (including fines, penalties, and criminal or civil judgments and settlements), injuries, liabilities and expenses (including attorneys' fees) ("Loss" or "Losses") relating to or arising out of such Party's performance under this Agreement and any and all dealings and arrangements between the Parties relating to the products and/or services hereunder (but excluding any Loss(es) relating to or arising out of any **AT&T MICHIGAN** tariffs and products purchased by PFN from **AT&T MICHIGAN** tariffs, which shall be governed exclusively by such tariffs), including any negligent act or omission, whether in contract, tort or otherwise, including alleged breaches of this Agreement and causes of action arising from allegations that a breach of this Agreement constitute a violation of a statute, shall not exceed in total the amount **AT&T MICHIGAN** or PFN, as the case may be, has charged or would have charged to the other Party for the alleged failure to perform or improper performance (not to exceed the billings between the Parties for such affected products and/or services for the month or months in which the condition occurred, but not to exceed twelve (12) months in any event). To the maximum extent permitted by applicable law, neither PFN nor **AT&T MICHIGAN** shall be liable to the other Party for any indirect, incidental, reliance, special, consequential, punitive, exemplary, or multiple damages (including without limitation, for any lost business opportunity/profits) suffered by the other Party, regardless of the form of action, whether in contract, warranty, strict liability, tort or otherwise, including negligence of any kind, whether active or passive (and including alleged breaches of this Agreement and causes of action arising from allegations that a breach of this Agreement constitutes a violation of a statute), and regardless of whether the Parties knew or had been advised of the possibility that such damages could result in connection with or arising from anything said, omitted, or done hereunder or related hereto, including negligent acts or omissions.
- 9.1.2 Except as otherwise expressly provided and subject to Section 9.1.5 below, in the case of any Loss alleged or claimed by a third party that falls outside the scope of immunity granted to a service supplier (and the service supplier's officer, agent or employee) under MCL 484.1604, or similar immunity granted under law, each Party shall bear, and its obligation shall be limited to, that portion (as mutually agreed to by the Parties or as otherwise established) of the resulting expense caused by it or its officers, directors, employees, agents, contractors, or others acting in aid or concert with it.
- 9.1.3 A Party may, in its sole discretion, provide in its tariffs and contracts with its customers (including without limitation, its 911/E911 Customers) or third parties that relate to any products and/or services provided or contemplated by this Agreement that, to the maximum extent permitted by applicable law, such Party shall not be liable to such customer or third party for (i) any Loss relating to or arising out of this Agreement, whether in contract, tort or otherwise, that exceeds the amount such Party would have charged such customer or third party for the products and/or services that gave rise to such Loss and (ii) any indirect, incidental, reliance, special, consequential, punitive, exemplary, or multiple damages (including without limitation, for any lost business opportunity/profits). If a Party elects not to place in its tariffs or contracts such limitation(s) of liability, and the other Party incurs a Loss as a result thereof, the first Party shall indemnify and reimburse the other Party for that portion of the Loss that would have been limited had the first Party included in its tariffs and contracts the limitation(s) of liability described in this Section 9.1.3.
- 9.1.4 A Party (and its affiliates and their respective officers, directors, employees, agents, and other representatives) shall not be liable for damages to the other Party's customer's premises (including

without limitation, the premises of its 911/E911 Customers) resulting from the furnishing of any products and/or services hereunder including, if applicable, the installation and removal of equipment and associated wiring, unless the damage is caused by the Party's gross negligence or willful misconduct, subject to Section 9.1.5 below.

9.1.5 In the event that a Party to this Agreement ("Claiming Party") claims that any Loss was result of the gross negligence or willful misconduct of the other Party ("Responding Party") to this Agreement, and the Loss is outside the scope of immunity granted to a service supplier (and the service supplier's officer, agent or employee) under MCL 484.1604, or similar immunity granted under law, and a court of competent jurisdiction or an Arbitration Panel, as applicable, finds that any claimed Loss is the result of the other Party's own gross negligence or willful misconduct, through findings of fact and conclusions of law issued by such court or Arbitration Panel, then the Parties agree to limit any award up to treble monetary damages (excluding attorneys fees, interests and costs) for such gross negligence or intentional conduct.

9.1.6 **NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT, THE PARTIES VOLUNTARILY AGREE, AFTER CONSULTATION WITH THEIR RESPECTIVE COUNSEL, THAT THE RIGHTS AND REMEDIES AS STATED IN THIS AGREEMENT, INCLUDING WITHOUT LIMITATION, DISPUTE RESOLUTION, SECTION 11, OF THIS AGREEMENT (AS TO THE SUBJECT-MATTER OF THIS AGREEMENT) ARE IN LIEU OF ANY OTHER RIGHTS OR REMEDIES THAT A PARTY MAY POSSESS PURSUANT TO STATUTE, OR AT COMMON LAW OR IN EQUITY AND ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO EITHER PARTY WITH RESPECT TO ANY CLAIMS, LOSS(ES) AND DISPUTES ARISING OUT OF OR RELATING TO THIS AGREEMENT AND ALL DEALINGS, ARRANGEMENTS, NEGOTIATIONS, AND/OR COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE AGREEMENT, INCLUDING SUCH MATTERS WITH RESPECT TO ACTUAL OR POTENTIAL WHOLESALE TERMS AND CONDITIONS APPLICABLE TO ANY AREA IN WHICH AT&T MICHIGAN OPERATES (BUT EXCLUDING ANY CLAIMS, LOSS(ES) AND DISPUTES RELATING TO OR ARISING OUT OF ANY OF EITHER PARTIES' TARIFFS, WHICH SHALL BE GOVERNED EXCLUSIVELY BY SUCH TARIFFS).**

9.2 INDEMNITY

9.2.1 **Responsibility of Each Party for its Services:** Except as otherwise expressly provided in this Agreement (including without limitation, in a product/service-specific Attachment), each Party shall be responsible only for the products and/or services which are provided by such Party, its agents, contractors, subcontractors, or others retained by such Party, and neither Party shall bear any responsibility for the products and/or services provided by the other Party, its agents, contractors, subcontractors, or others retained by such other Party.

9.2.2 **Claims of Loss by Third Party(ies):** Except as otherwise expressly provided in this Agreement (including without limitation, in a product/service-specific Attachment) and subject to Section 9.1 (including, but not limited to, the first sentence of Section 9.1.1), Limitation of Liability above, and to the extent not prohibited by applicable law and not otherwise controlled by tariff, each Party (the "Indemnifying Party") shall release, defend and indemnify the other Party (the "Indemnified Party") and hold such Indemnified Party harmless against any Losses to a third party arising out of the gross negligence, or willful misconduct ("Fault") of such Indemnifying Party, its officers, directors, employees, agents, its customers (including without limitation, its 911/E911 Customers), contractors, or others retained by the Indemnifying Party, in connection with the Indemnifying Party's provision of products and/or services and performance under this Agreement; provided, however, that (i) with respect to employees or agents of the Indemnifying Party, such Fault occurs while performing within the scope of their employment or agency, respectively, (ii) with respect to subcontractors of the Indemnifying Party, such Fault occurs in the course of performing duties of the subcontractor under its subcontract with the Indemnifying Party, and (iii) with respect to the Fault of employees or agents of such subcontractor,

such Fault occurs while performing within the scope of their employment by the subcontractor with respect to such duties of the subcontractor under the subcontract.

- 9.2.3 **Claims of Loss by a Customer (including without limitation, a 911/E911 Customer) of a Party:** Except as otherwise expressly provided in this Agreement (including without limitation, in a product/service-specific Attachment) and subject to Section 9.1, Limitation of Liability above including without limitation, the first sentence of Section 9.1.1, Section 9.1.5, in the case of any Loss alleged or claimed by a customer (including without limitation, its 911/E911 Customer) of either Party, the Indemnifying Party whose customer alleged or claimed such Loss shall defend and indemnify the Indemnified Party against any and all such claims or Losses by such Indemnifying Party customer regardless of whether the underlying product and/or service or performance giving rise to such claim or Loss was provided or provisioned by the Indemnified Party, unless the claim or Loss was caused by the gross negligence or willful misconduct of the Indemnified Party. Notwithstanding anything to the contrary in this Section 9.2.3 and this Agreement, **AT&T MICHIGAN** shall have no liability to the customers of PFN for claims arising from the provision of the products and/or services hereunder to PFN, including but not limited to claims related to PFN's marketing or sales of PFN's offerings that are based on or use the products and/or services provided hereunder, delayed restoral or nonrestoral of the products and/or services hereunder, quality of service or any resulting billing or any other type of dispute. Except in instances involving gross negligence or willful misconduct by **AT&T MICHIGAN**, PFN agrees to indemnify, defend, and hold **AT&T MICHIGAN** harmless from and against any and all claims, demands, costs, damages, liabilities, and expenses (including reasonable attorney fees) arising from any claim or action initiated by PFN's customers for any products and/or services provided by **AT&T MICHIGAN** hereunder. Notwithstanding anything to the contrary in this Section 9.2.3 and this Agreement, PFN shall have no liability to the customers of **AT&T MICHIGAN** for claims arising from the provision of the products and/or services hereunder to **AT&T MICHIGAN**, including but not limited to claims related to **AT&T MICHIGAN**'s marketing or sales of **AT&T MICHIGAN**'s offerings that are based on or use the products and/or services provided hereunder, delayed restoral or nonrestoral of the products and/or services hereunder, quality of service or any resulting billing or any other type of dispute. Except in instances involving gross negligence or willful misconduct by PFN, **AT&T MICHIGAN** agrees to indemnify, defend, and hold PFN harmless from and against any and all claims, demands, costs, damages, liabilities, and expenses (including reasonable attorney fees) arising from any claim or action initiated by **AT&T MICHIGAN**'s customers for any products and/or services provided by PFN hereunder.
- 9.2.4 **Claims of Loss by a Party Against other Party:** Subject to Section 9.1, Limitation of Liability above (including, but not limited to, the first sentence of Section 9.1.1), the Indemnifying Party shall defend, indemnify and hold harmless the Indemnified Party against any claim or Loss arising from the Indemnifying Party's use of products and/or services provided hereunder, or performance, under this Agreement, including, without limitation, any claim(s) or Loss(es) arising from: Indemnifying Party's use of products and/or services offered under this Agreement, involving any claim for libel, slander, invasion of privacy, or infringement of Intellectual Property rights arising from the Indemnifying Party's or its customer's (including without limitation, use by its 911/E911 Customer's) use.
- 9.2.5 **Indemnification Procedures:** Whenever a claim shall arise for indemnification under this Section 9.2, the relevant Indemnified Party, as appropriate, shall promptly notify the Indemnifying Party and request in writing the Indemnifying Party to defend the same. Failure to so notify the Indemnifying Party shall not relieve the Indemnifying Party of any liability that the Indemnifying Party might have, except to the extent that such failure prejudices the Indemnifying Party's ability to defend such claim. The Indemnifying Party shall have the right to defend against such liability or assertion, in which event the Indemnifying Party shall give written notice to the Indemnified Party of acceptance of the defense of such claim and the identity of counsel selected by the Indemnifying Party. Until such time as Indemnifying Party provides written notice of acceptance of the defense of such claim, the Indemnified Party shall defend such claim, at the expense of the Indemnifying Party, subject to any right of the

Indemnifying Party to seek reimbursement for the costs of such defense in the event that it is determined that Indemnifying Party had no obligation to indemnify the Indemnified Party for such claim. Upon accepting the defense, the Indemnifying Party shall have exclusive right to control and conduct the defense and settlement of any such claims, subject to consultation with the Indemnified Party. So long as the Indemnifying Party is controlling and conducting the defense, the Indemnifying Party shall not be liable for any settlement by the Indemnified Party unless such Indemnifying Party has approved such settlement in advance and agrees to be bound by the agreement incorporating such settlement. At any time, an Indemnified Party shall have the right to refuse a compromise or settlement, and, at such refusing Party's cost, to take over such defense; provided that, in such event the Indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify the refusing Party against, any cost or liability in excess of such refused compromise or settlement. With respect to any defense accepted by the Indemnifying Party, the Indemnified Party will be entitled to participate with the Indemnifying Party in such defense if the claim requests equitable relief or other relief that could affect the rights of the Indemnified Party, and shall also be entitled to employ separate counsel for such defense at such Indemnified Party's expense. If the Indemnifying Party does not accept the defense of any indemnified claim as provided above, the Indemnified Party shall have the right to employ counsel for such defense at the expense of the Indemnifying Party. In the event of a failure to assume the defense, the Indemnified Party may negotiate a settlement, which shall be presented to the Indemnifying Party. If the Indemnifying Party refuses to agree to the presented settlement, the Indemnifying Party may take over the defense. If the Indemnifying Party refuses to agree to the presented settlement and refuses to take over the defense, the Indemnifying Party shall be liable for any reasonable cash settlement not involving any admission of liability by the Indemnifying Party, though such settlement may have been made by the Indemnified Party without approval of the Indemnifying Party, it being the Parties' intent that no settlement involving a non-monetary concession by the Indemnifying Party, including an admission of liability by such Party, shall take effect without the written approval of the Indemnifying Party. Each Party agrees to cooperate and to cause its officers, directors, employees, agents, and other representatives to cooperate with the other Party in the defense of any such claim and the relevant records of each Party shall be available to the other Party with respect to any such defense, subject to the restrictions and limitations set forth in Nondisclosure, Section 12, of this Agreement.

10.0 BILLING AND PAYMENT OF RATES AND CHARGES AND BILLING DISPUTES

- 10.1 The Billing Party shall include all charges under this Agreement on the monthly bill(s) rendered to the Billed Party (hereinafter "Invoice").
- 10.2 The Billed Party shall pay all charges under this Agreement within sixty (60) days of the Invoice date ("Bill Due Date").
- 10.3 A good faith billing dispute under this Agreement requires the Billed Party to provide a written claim to the Billing Party to permit the Billing Party to investigate the merits of the dispute. Such claim must identify the following within ten (10) Business Days from the date the Billing Party is notified of the dispute: (a) the account number under which the Invoice has been rendered; (b) the specific charge that the Billed Party believes was billed in error; (c) the date of the Invoice; and (d) the reason or grounds for the dispute.
- 10.4 Billing inquiries and/or claims of overbilling by the Billing Party shall be referred to the Billing Party for investigation within twelve (12) months of the charge(s)' first appearance on an Invoice to the Billed Party. Absent a claim and/or dispute by the Billed Party as to a charge within twelve (12) months from its first appearance on an Invoice to the Billed Party, it will be deemed that the Billed Party has waived its right to dispute such charges. If the Parties determine that the Billed Party was billed incorrectly for items rendered pursuant to this Agreement, a billing adjustment shall be calculated. If a refund to the Billed Party is due (the Billed Party had paid the disputed charges), an adjustment shall be made for the overcharges and shall be credited to the Billed Party within thirty (30) days of the Resolution Date, as defined below. If the refund is credited to the Billed Party within thirty (30) days of the Resolution Date, interest will not be applicable. If the

refund is not credited within thirty (30) days of the Resolution Date, the interest rate applied will be the lesser of (i) the rate used to compute the Late Payment Charge contained in **AT&T MICHIGAN**'s intrastate access service tariff, or (ii) the highest interest rate permitted by applicable law in Michigan, in either case compounded daily from the Bill Due Date to and including the date that the refund is actually made. The resolution date will be the date upon which notice is deemed to have been received by the Billed Party under the notice provisions in this Agreement ("Resolution Date"). If the dispute is decided in favor of the Billing Party, the Billed Party shall pay (to the extent not paid, then disputed, as permitted herein) the Resolved Amount, as defined below, to the Billing Party within thirty (30) days of the Resolution Date. To the extent that the Disputed Amounts have been escrowed and following the Resolution Date are paid directly from that escrow account, the Billed Party shall pay the Billing Party interest on the unpaid amount no longer in dispute ("Resolved Amount") if not paid within thirty (30) days of the Resolution Date. The Billed Party shall pay the Billing Party interest on the Resolved Amount at the lower of (iii) the rate used to compute the Late Payment Charge contained in **AT&T MICHIGAN**'s intrastate access service tariff, or (iv) the highest interest rate permitted by applicable law in Michigan, in either case compounded daily from the Resolution Date to and including the date that the payment is actually made. Interest shall accrue on any unpaid Resolved Amount that was not escrowed at the lower of (v) the rate used to compute the Late Payment Charge contained in **AT&T MICHIGAN**'s intrastate access service tariff, or (vi) the highest interest rate permitted by applicable law in Michigan, in either case compounded daily from the Bill Due Date to and including the date that the payment is actually made.

- 10.5 Notwithstanding anything to the contrary in this Agreement, a Party shall be entitled to back-bill for or claim credit for any charges for services provided pursuant to this Agreement that are found to be unbilled, under-billed or over-billed, but only when such charges appeared or should have appeared on a bill dated within the twelve (12) months immediately preceding the date on which the Billing Party provided written notice to the Billed Party of the amount of back-billing or the Billed Party provided written notice to the Billing Party of the claimed credit amount. If the failure to bill or underbilling is caused solely by the acts, failure or refusal to act, errors or omissions of the billed Party, the twelve (12) month period provided in subsection 10.5 shall be extended by a period equal to the delay caused by such conduct of the billed Party. Where such failure to bill or underbilling is caused in part by the billed Party and in part by the billing Party, the Parties may agree upon other time periods for Back-billing.

10.6 Billing Specifications

- 10.6.1 Invoicing. To the extent permitted by applicable law, PFN shall produce and deliver to **AT&T MICHIGAN** and, at **AT&T MICHIGAN**'s election, any third party billing services agent designated by **AT&T MICHIGAN** ("Billing Agent"), a single, monthly bill ("Invoice") setting forth the charges for all Services. PFN will apply and bill for the charges in a timely and accurate manner.

10.6.1.1 PFN shall issue bills monthly for all charges due under the Agreement. Billing will be on a calendar month unless **AT&T MICHIGAN** and PFN, by mutual agreement, establish a different day of the month on which the billing period will end ("*Bill Period End Date*"). Bills shall be delivered to **AT&T MICHIGAN** within ten (10) days of the Bill Period End Date.

- 10.6.2 PFN shall bill **AT&T MICHIGAN** one (1) month in advance of the "Bill Date" for monthly recurring charges.
- 10.6.3 After disconnection of a Service, in a timely manner but no later than two (2) billing cycles from the disconnection date of such Service, PFN shall credit to **AT&T MICHIGAN** the pro rata portion of any recurring charge previously paid by **AT&T MICHIGAN** for the period after the date of disconnection.
- 10.6.4 PFN shall provide sufficient supporting details with bills to allow **AT&T MICHIGAN** to account for the charges and to verify their accuracy in a reasonable and timely fashion.

11.0 DISPUTE RESOLUTION

11.1 Finality of Disputes

- 11.1.1 Except as otherwise specifically provided for in this Agreement including without limitation, Section 10 above (as to billing disputes), no claim may be brought for breach of any obligation under this Agreement more than twenty-four (24) months from the date the occurrence which gives rise to the claim is discovered or reasonably should have been discovered with the exercise of due care and attention.

11.2 Dispute Resolution Procedures

- 11.2.1 The Parties agree to use the Dispute Resolution procedures in Section 11.3 with respect to any controversy or claim arising out of this Agreement.

11.3 Commencing Dispute Resolution

- 11.3.1 Dispute Resolution shall commence upon one Party's receipt of written notice of a controversy or claim arising out of this Agreement or its breach. No Party may pursue any claim unless such written notice has first been given to the other Party. There are three (3) separate Dispute Resolution methods:

- 11.3.1.1 Billing disputes: Billing Disputes between the Parties arising out of or relating to this Agreement shall be resolved in accordance with the procedures set forth in Section 10 above and Section 11.5 below.

- 11.3.1.2 Informal Dispute Resolution (described below); and

- 11.3.1.3 Formal Dispute Resolution (described below).

11.4 Informal Resolution of Non-Billing Disputes

- 11.4.1 Billing disputes which are addressed in Section 10 of this Agreement are not subject to this Informal Resolution Process.

- 11.4.2 Upon receipt by one Party of notice of a non-billing related dispute by the other Party pursuant to Section 11.3.1 above, each Party will appoint a knowledgeable, responsible representative to meet and negotiate in good faith to resolve any dispute arising under this Agreement. Upon agreement, the representatives may utilize other alternative Dispute Resolution procedures such as mediation to assist in the negotiations. Discussions and the correspondence among the representatives for purposes of settlement are exempt from discovery and production and will not be admissible in the arbitration described below or in any lawsuit without the concurrence of both Parties. Documents identified in or provided with such communications that were not prepared for purposes of the negotiations are not so exempted, and, if otherwise admissible, may be admitted in evidence in the arbitration or lawsuit. If the Parties are unable to resolve the non-billing dispute through informal dispute resolution procedures within sixty (60) calendar days after receipt of the letter initiating Dispute Resolution under Section 11.3.1 of this Agreement, then either Party may invoke Formal Dispute Resolution under Section 11.5 of this Agreement, or the Parties may agree, in writing, to extend the informal dispute resolution period for the number of days that they deem necessary to resolve the dispute.

11.5 Formal Dispute Resolution

- 11.5.1 If the Parties are unable to resolve the dispute through the informal procedure described in Section 10 above (as to billing disputes) or Section 11.4 above (as to non-billing related disputes), then either Party may invoke the formal Dispute Resolution procedures described in this Section 11.5. Formal Dispute Resolution procedures may not be invoked by either Party with respect to non-billing related disputes earlier than the date that is sixty (60) calendar days after receipt of the letter initiating Dispute Resolution under Section 11.3.1 of this Agreement.

- 11.5.2 Claims Subject to Mandatory Arbitration. The following claims, if not settled through the informal procedure described in Section 10 above (as to billing disputes) will be subject to mandatory arbitration pursuant to Section 11.6 below:

11.5.2.1 Each unresolved billing dispute involving one percent (1%) or less of the amounts charged to the Disputing Party under this Agreement in the state in which the dispute arises during the twelve (12) months immediately preceding receipt of the letter initiating a billing dispute under Section 10 above. If the disputing Party has not been billed for a minimum of twelve (12) months immediately preceding receipt of the letter initiating a billing dispute under Section 10 the Parties will annualize the actual number of months billed.

11.5.2.2 All Other Claims and Relief. Any claim and any relief other than as specified in Section 11.5.2.1 is not subject to mandatory arbitration. Except to the extent that both parties otherwise agree, either Party may proceed with any remedy available to it pursuant to law or equity before any appropriate judicial or regulatory authority with jurisdiction over the parties and subject matter of the claim which shall be subject to the Limitation of Liability and Indemnity provisions set forth in this Agreement.

11.6 Arbitration

Disputes subject to mandatory arbitration (or when arbitration is agreed to by both Parties) under the provisions of this Agreement will be submitted to a single arbitrator pursuant to the Commercial Arbitration Rules of the American Arbitration Association or pursuant to such other provider of arbitration services or rules as the Parties may agree. The arbitrator shall be knowledgeable of telecommunications issues. All arbitrations will be held in Lansing, Michigan unless the Parties agree otherwise. The arbitration hearing will be requested to commence within sixty (60) calendar days of the demand for arbitration. The arbitrator will control the scheduling so as to process the matter expeditiously. The Parties may submit written briefs upon a schedule determined by the arbitrator. The Parties will request that the arbitrator rule on the dispute by issuing a written opinion within thirty (30) calendar days after the close of hearings. The Federal Arbitration Act, 9 U.S.C. §§ 1-16, not state law, shall govern the arbitration of all disputes. The arbitrator will have no authority to award punitive damages, exemplary damages, consequential damages, multiple damages, or any other damages not measured by the prevailing Party's actual damages, and may not, in any event, make any ruling, finding or award that does not conform to the terms and conditions of this Agreement. The times specified in this Section may be extended or shortened upon mutual agreement of the Parties or by the arbitrator upon a showing of good cause. Each Party will bear its own costs of these procedures, including attorneys' fees. The Parties will equally split the fees of the arbitration and the arbitrator. The arbitrator's award shall be final and binding and may be entered in any court having jurisdiction thereof. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction.

12.0 NONDISCLOSURE

12.1 Each Party anticipates and recognizes that it will come into possession of technical or business information or data about the other Party and/or its customers (including without limitation, its 911/E911 Customers) as a result of this Agreement which will be considered confidential by such other Party. The Parties agree (1) to treat all such information and data as strictly confidential; and (2) to use such information only for purposes of performance under this Agreement. Each Party agrees not to disclose confidential information and/or data of or pertaining to the other Party or its customers (including without limitation, its 911/E911 Customers) to any third party without first securing the written consent of such Party. The foregoing shall not apply to information which is in the public domain. Nothing in this Agreement prevents either Party from disclosing operations results or other data that might reflect the results of this Agreement as a part of that Party's aggregate operating data as long as the disclosed data is at a level of aggregation sufficient to avoid disclosing with specificity information obtained in the operation of this Agreement.

12.2 If a court or governmental agency orders or a third-party requests a Party to disclose or to provide any data or information covered by this Section 12, that Party will immediately inform the other Party of the order or request before such data or information is provided and will inform the other Party both by telephone and certified mail. Notification and consent requirements described above are not applicable in cases where a court order requires

the production of billing and/or usage records of or pertaining to an individual customer (including without limitation, its 911/E911 Customer).

- 12.3 This Section 12 will not preclude the disclosure by a Party of information or data subject to this Section to consultants, agents, or attorneys representing that Party, or the Office of the Public Counsel for a State, or appropriate State Commissions or staffs, or FCC Staff, provided that such representatives are informed of the confidential nature of the information and/or date prior to disclosure and are bound by confidentiality requirements that are at least as restrictive as applicable to the Parties to this Agreement.
- 12.4 The provisions of this Section 12 shall survive the expiration and/or Termination of this Agreement, unless agreed to in writing by the Parties.

13.0 ASSIGNMENT

This Agreement is not assignable in whole or in part by either Party without the written consent of the other Party, which consent shall not be unreasonably withheld. Without the prior written consent of non-transferring party, not to be unreasonably withheld, no interest in this Agreement shall be sold, assigned, transferred, mortgaged, pledged, conveyed or encumbered, whether voluntarily, involuntarily or by operation of law or otherwise (including, without limitation, by merger, consolidation, dissolution, or voluntary or involuntary sale), however, either Party may assign the Agreement in whole or in part to its affiliates without obtaining the other Party's consent upon sixty (60) days prior written notice. At the time of any assignment of this Agreement, the assignee shall assume all of the obligations under this Agreement pursuant to an assignment and assumption agreement reasonably satisfactory to the other Party. Any assignment, transfer, conveyance, pledge or mortgage in violation of this Section shall be voidable at the reasonable discretion of the non-transferring Party.

14.0 NOTICES

- 14.1 Notices given by one Party to the other Party under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement, including without limitation, Section 6 above, to be delivered to another representative, point of contact or specific manner, shall be: (a) delivered personally; (b) delivered by express overnight delivery service; (c) mailed, via certified mail or first class U.S. Postal Service, with postage prepaid, and a return receipt requested; or (d) delivered by facsimile; provided that a paper copy is also sent by a method described above in subsections (a), (b) or (c).
- 14.2 Except as otherwise explicitly provided for in this Agreement including, without limitation, Section 14.1 above, notices will be deemed given as of the earliest of: (a) the date of actual receipt; (b) the next Business Day when sent via express overnight delivery service; (c) five (5) calendar days after mailing in the case of first class or certified U.S. Postal Service; or (d) on the date set forth on the confirmation produced by the sending facsimile machine when delivered by facsimile prior to 5:00 p.m. in the recipient's time zone, but the next Business Day when delivered by facsimile at 5:00 p.m. or later in the recipient's time zone.
- 14.3 Notices will be addressed to the Parties as follows:

NOTICE CONTACT	PFN CONTACT	AT&T MICHIGAN CONTACT
NAME/TITLE	David McCartney, General Manager	Contract Management ATTN: Notices Manager
STREET ADDRESS	1901 West Ridge Street, Suite #2	311 S. Akard St., 19th floor Four AT&T Plaza
CITY/STATE/ZIP CODE	Marquette, MI 49849	Dallas, TX 75202-5398
FACSIMILE NUMBER	906-226-7102	(214) 464-2006
EMAIL ADDRESS	gm@pfnlc.net	The current email address as provided on AT&T's CLEC Online website

With copy of notice sent to

Michael C. Rampe
Miller, Canfield, Paddock and Stone, PLC
One Michigan Avenue, Suite 900
Lansing, MI 48933

Either Party may unilaterally change its designated contact, address, telephone number and/or facsimile number for the receipt of notices by giving written notice to the other Party in compliance with this Section. Any notice to change the designated contact, address, telephone and/or facsimile number for the receipt of notices shall be deemed effective ten (10) calendar days following receipt by the other Party.

15.0 THIRD PARTY BENEFICIARIES

This Agreement is for the sole benefit of the Parties and their permitted assigns, and nothing herein expressed or implied shall create or be construed to create any third party beneficiary rights hereunder. This Agreement shall not provide any non-party with any remedy, claim, cause of action or other right.

16.0 TAXES

- 16.1 The Purchasing Party shall be responsible for all federal, state or local, sales, use, excise, gross receipts, municipal fees, transfer, transaction or similar taxes, fees, or surcharges (hereinafter "Tax(es)") imposed on or with respect to the products and/or services provided under this Agreement including those Taxes the incidence of which is imposed on the Providing Party other than taxes imposed on the income of the Providing Party. The Purchasing Party shall reimburse the Providing Party for the amount of any such Taxes that the Providing Party is required to pay or collect. The Purchasing Party agrees to indemnify and hold harmless the Providing Party for any costs incurred by the Providing Party as a result of actions taken by the applicable taxing authority to collect the Tax from the Providing Party due to the failure of the Purchasing Party to pay or collect and remit any Tax to such authority. Nothing shall prevent the Providing Party from paying any Tax to the appropriate taxing authority prior to the time: (1) it bills the Purchasing Party for such Tax, or (2) it collects the Tax from the Purchasing Party. Notwithstanding anything in this Agreement to the contrary, the Purchasing Party shall be liable for and the Providing Party may collect Taxes which were assessed by or paid to an appropriate taxing authority within the statute of limitations period but not included on an Invoice within four (4) years after the Tax otherwise was owed or due.
- 16.2 To the extent a purchase of any products and/or services provided under this Agreement is claimed to be for resale and thus subject to tax exemption, the Purchasing Party shall furnish the Providing Party a proper resale tax exemption certificate as authorized or required by statute or regulation of the jurisdiction providing said resale tax exemption. Failure to timely provide said resale tax exemption certificate will result in no exemption being available to the Purchasing Party for any period prior to the date that the Purchasing Party presents a valid certificate. If applicable law excludes or exempts a purchase of a product and/or service provided under this Agreement from a Tax, but does not also provide an exemption procedure, then the Providing Party will not collect such Tax if the Purchasing Party (a) furnishes the Providing Party with a letter signed by an officer of the Purchasing Party claiming an exemption and identifying the applicable law that both allows such exemption and does not require an exemption certificate; and (b) supplies the Providing Party with an indemnification agreement, reasonably acceptable to the Providing Party, which holds the Providing Party harmless from any Tax, interest, penalties, Loss, cost or expense with respect to forbearing to collect such Tax.
- 16.3 With respect to any Tax or Tax controversy covered by this Section 16, the Purchasing Party is entitled to contest with the imposing jurisdiction, pursuant to applicable law and at its own expense, any Tax that it is ultimately obligated to pay. The Purchasing Party will ensure that no lien is attached to any asset of the Providing Party as a result of any contest. The Purchasing Party shall be entitled to the benefit of any refund or recovery of amounts that it had previously paid resulting from such a contest. Amounts previously paid by the Providing Party shall be refunded to the Providing Party.

- 16.4 If a Party is assessed by a taxing authority or jurisdiction any Tax which has been paid by or been invoiced to the other Party that arises in conjunction with or directly related to this Agreement, then the Parties will work cooperatively and assist each other as necessary in resolving the matter with the taxing authority or jurisdiction.

17.0 EFFECTIVE DATE, TERM, EXPIRATION AND TERMINATION

- 17.1 The Effective Date of this Agreement shall be five (5) Business Days after the Parties' final authorizing signatures have been affixed to this Agreement (the "Effective Date").
- 17.2 Except as otherwise provided herein, the term ("Term") of this Agreement shall commence upon the Effective Date of this Agreement and shall expire on June 1, 2016 (the "Expiration Date"). Upon the Expiration Date of this Agreement, neither Party shall have any further obligation under this Agreement, except as otherwise set forth in Section 17.7 below and pursuant to Survival, Section 31.
- 17.3 If at any time within one hundred and eighty (180) days or any time thereafter of the Expiration Date, if **AT&T MICHIGAN** serves "Notice of Expiration", PFN shall have ten (10) calendar days to provide **AT&T MICHIGAN** written confirmation to the Notice of Expiration indicating if PFN wishes to pursue a successor agreement with **AT&T MICHIGAN** or terminate its Agreement, which Termination will be one (1) day after the Expiration Date except as otherwise stated herein ("Termination Date"). If PFN wishes to pursue a successor agreement with **AT&T MICHIGAN**, PFN shall attach to its written confirmation or Notice of Expiration, a written request to commence negotiations with **AT&T MICHIGAN**. Upon receipt of PFN's request, the Parties shall commence good faith negotiations for a successor agreement.
- 17.4 The terms and conditions of this Agreement shall continue in full force and effect until the earlier of: (i) the effective date of the successor agreement, if any, or (ii) the Termination Date set forth in Section 17.3 above.
- 17.5 Notwithstanding any other provision of this Agreement, and in addition to the Parties' rights to terminate under other Sections of this Agreement, including without limitation, Sections 17.8 and 30, a Party may terminate this Agreement upon forty-five (45) days prior written notice to the other Party in the event that the other Party fails to perform a material obligation or breaches a material provision of this Agreement and the other Party fails to cure such nonperformance or breach by 5:00 p.m. Central Time on the forty-fifth (45th) calendar day after receipt of written notice thereof. If the Party against which the claim of nonperformance or breach is made materially and in good faith disagrees with the claim, it shall notify the claiming Party of its disagreement in writing by 5:00 p.m. Central Time of the fourteenth (14th) day following receipt of the nonperformance/breach notice, providing with specificity the basis for its disagreement, and the dispute shall then be resolved between the Parties pursuant to Section 10 above (as to billing disputes) and Section 11 above. If the nonperformance/breach is not disputed in a timely manner, the Party shall cure the nonperformance/breach and certify in writing to the other by deadline on the forty-fifth (45th) day that the nonperformance/breach has been cured. Any Termination of this Agreement pursuant to this Section 17 shall take effect in accordance with the written notice delivered to the nonperforming/breaching Party after it failed to cure and/or to certify by the deadline on that forty-fifth (45th) day.
- 17.6 Upon the Expiration Date or Termination Date of this Agreement, **AT&T MICHIGAN** and PFN shall cooperate in good faith, if approved by the governmental entity with authority regarding service to PSAPs, to effect an orderly transition of PFN's customers (including without limitation, its 911/E911 Customers) who are being served by PFN using the functions, products and/or services hereunder; provided that PFN shall be solely responsible (from a financial, operational and administrative standpoint) to ensure that its customers (including without limitation, its 911/E911 Customers) have been transitioned to another serving arrangement or to a different telecommunications carrier, if applicable, by the Expiration Date or Termination Date of this Agreement or that such customers (including without limitation, its 911/E911 Customers) have otherwise been informed by PFN that their PFN-provided products and/or services will be discontinued/disconnected by PFN on or before the Expiration Date or Termination Date, unless otherwise provided herein or agreed to by both Parties. Regardless of the contractual relationship between the Parties as of the Termination Date of this Agreement, the Parties shall work in good faith to ensure AT&T's End Users have access to 911/E911 service.
- 17.7 Upon the Expiration Date or Termination Date of this Agreement, neither Party shall have any further obligation under this Agreement, except:

- 17.7.1 Each Party's confidentiality obligations shall survive; and
- 17.7.2 Each Party shall promptly pay, subject to any ongoing disputes of amounts as governed by Sections 10 and 11, all amounts (including any late payment charges) owed under this Agreement;
- 17.7.3 As provided in Survival, Section 31; and
- 17.7.4 As may be provided elsewhere in the Agreement (including without limitation, the Attachment).

In any event, neither party shall be under any obligation to provision any products and/or services pursuant to this Agreement as of and after the Expiration Date or Termination Date.

- 17.8 In the event that any federal or state government action (including by a regulatory agency, a court, or a legislature) requires **AT&T MICHIGAN** to: a) modify, provide, or otherwise make available this Agreement or any part of this Agreement to any other telecommunications carrier, or any other person or entity, or b) permit or otherwise allow, any other telecommunications carrier or any other person or entity to obtain any of the provisions of this Agreement as they were agreed to by the Parties without all of the other provisions of this Agreement, including by way of example, at prices or price structure/application or arrangements different than agreed to in this Agreement as a whole by the Parties, the Parties both agree except to the extent prohibited by law that the procedures of Section 30 (Severability) shall be invoked to address those provisions that were required to be provided, modified, or otherwise made available to any other telecommunications carrier, or any other person or entity.

18.0 WAIVER

The failure of either Party to enforce or insist that the other Party comply with the terms or conditions of this Agreement, or the waiver by either Party in a particular instance of any of the terms or conditions of this Agreement, shall not be construed as a general waiver or relinquishment of the terms and conditions, but this Agreement shall be and remain at all times, in full force and effect, unless terminated or amended as provided for herein.

19.0 DISCLAIMER OF WARRANTIES

EXCEPT AS SET FORTH HEREIN, THE PARTIES MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO PRODUCTS AND/OR SERVICES PROVIDED HEREUNDER, AND THE PARTIES DISCLAIM THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR OF FITNESS FOR INTENDED OR PARTICULAR PURPOSE FOR EACH PRODUCT AND SERVICE. ADDITIONALLY, THE PARTIES ASSUME NO RESPONSIBILITY WITH REGARD TO THE CORRECTNESS OF DATA OR INFORMATION SUPPLIED BY THE OTHER PARTY WHEN THIS DATA OR INFORMATION IS ACCESSED AND USED BY A THIRD PARTY.

20.0 RELATIONSHIP OF THE PARTIES

- 20.1 Each Party is an independent contractor, and has and hereby retains the right to exercise full control of and supervision over its own performance of its obligations under this Agreement and retains full control over the employment, direction, compensation and discharge of its employees assisting in the performance of such obligations. Each Party (and each Party's contractor(s), if any) shall be solely responsible for all matters relating to payment of such employees, including the withholding or payment of all applicable federal, state and local income taxes, social security taxes and other payroll taxes with respect to its employees, as well as any taxes, contributions or other obligations imposed by applicable state unemployment or workers' compensation acts and all other regulations governing such matters. Each Party has sole authority and responsibility to hire, fire and otherwise control its employees.
- 20.2 This Agreement shall not establish, be interpreted as establishing, or be used by either Party to establish or to represent their relationship as any form of agency, partnership or joint venture. Neither Party shall have any authority to bind the other nor to act as an agent or representative for the other unless written authority, separate

from this Agreement, is provided. Nothing in this Agreement shall be construed as providing for the sharing of profits or Losses arising out of the efforts of either or both of the Parties. Nothing herein shall be construed as making either Party responsible or liable for the obligations and undertakings of the other Party. Nothing in this Agreement shall constitute a Party as a legal representative or agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against or in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party. No Party undertakes to perform any obligation of the other Party, whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.

21.0 FILING OF AGREEMENT; GOVERNMENTAL REQUIREMENT

The Parties agree that this Agreement shall not be filed with the Michigan Public Service Commission or E911 authorities in Michigan, but in the event a Party ("Disclosing Party") is requested, required or ordered by a state regulatory body or a court of competent jurisdiction finds, that this Agreement should be filed, or that such Agreement should be submitted to a state regulatory body for review or approval, or should a regulatory body or court of competent jurisdiction find that its provisions should be tariffed pursuant to applicable law or regulation, the Disclosing Party must provide the other Party ("Receiving Party") with written notice of such requirement as soon as possible and the Receiving Party shall cooperate with the Disclosing Party in expeditiously complying with any such request, order or finding.

22.0 AMENDMENTS AND MODIFICATIONS

Except as otherwise provided for in this Agreement, no provision of this Agreement shall be deemed amended or modified by either Party unless such an amendment or modification is in writing, dated, and signed by an authorized representative of both Parties. Neither Party shall be bound by any preprinted terms additional to or different from those in this Agreement that may appear subsequently in the other Party's form documents, purchase orders, quotations, acknowledgments, Invoices or other communications.

23.0 INTERPRETATION/JOINT WORK PRODUCT

This Agreement is the joint work product of the Parties and has been negotiated by the Parties and their respective representatives and legal counsel, and shall be fairly interpreted in accordance with its provisions and, in the event of any ambiguities, no inferences shall be drawn against either Party.

24.0 NO LICENSE

Except as otherwise expressly provided in this Agreement (including without limitation, any Attachment), no license under patents, copyrights, or any other Intellectual Property right (other than the limited license to use consistent with the terms, conditions, and restrictions of this Agreement) is granted by either Party or shall be implied or arise by estoppel with respect to any transactions contemplated under this Agreement. For the sake of clarity, and without limiting the foregoing, no license is granted under this Agreement to any Master Street Address Guide (MSAG). Any license under any patent, copyright, or other Intellectual Property (including, but not limited to, any MSAG) shall be granted only pursuant to a separate licensing agreement, which shall take precedence over the terms of this Agreement.

25.0 INTELLECTUAL PROPERTY

Any Intellectual Property originating from or developed by a Party shall remain in the exclusive ownership of that Party.

26.0 COMPLIANCE AND CERTIFICATION

- 26.1 Each Party shall comply at its own expense with all applicable laws that relate to that Party's obligations to the other Party under this Agreement. Nothing in this Agreement shall be construed as requiring or permitting either Party to contravene any mandatory requirement of applicable law.
- 26.2 PFN warrants that, to the extent applicable and required, it has obtained all necessary State certification required in each State covered by this Agreement. Upon request, each Party shall provide proof of certification.
- 26.3 Each Party shall be responsible for obtaining and keeping in effect all approvals from, and rights granted by, governmental authorities, building and property owners, CLECs, and any other third parties that may be required in connection with the performance of its obligations under this Agreement.
- 26.4 Each Party represents and warrants that any equipment, facilities or services provided to the other Party under this Agreement comply with the CALEA, to the extent applicable.

27.0 NETWORK MAINTENANCE AND MANAGEMENT

- 27.1 The Parties will exchange information appropriate for the implementation and performance of this Agreement (for example, as applicable, maintenance contact numbers, network information, information required to comply with law enforcement and other security agencies of the government, escalation processes, etc.).
- 27.2 Each Party will provide a 24-hour contact number for network management issues to the other's surveillance management center.
- 27.3 The Parties shall not use any products and/or services hereunder in any manner that interferes with or impairs or undermines service over any facilities of the other Party, its affiliated companies or other connecting telecommunications carriers, prevents any telecommunications carrier from using its telecommunications service, impairs the quality or the privacy of telecommunications service to other carriers or to either Party's customers (including without limitation, its 911/E911 Customers), causes hazards to either Party's personnel or the public, damage to either Party's or any connecting carrier's facilities or equipment, including any malfunction of ordering or billing systems or equipment. Upon such occurrence either Party may discontinue using or refuse to provide the products and/or services hereunder, but only for so long as the other Party is violating this provision. Upon any such violation, either Party shall provide the other Party notice of the violation at the earliest practicable time.

28.0 CUSTOMER INQUIRIES/CUSTOMER NOTICES

- 28.1 Except as may otherwise be required hereunder, each Party will refer all questions regarding the other Party's services or products directly to the other Party.
- 28.2 Except as may otherwise be required hereunder, each Party will ensure that its representatives who receive inquiries regarding the other Party's services:
 - 28.2.1 Direct the caller to the other Party if the caller inquires about the other Party's services or products; and
 - 28.2.2 Do not in any way disparage or discriminate against the other Party or its products or services.
- 28.3 The Parties shall be responsible for all notices and other communications with their customers (including without limitation, their 911/E911 Customers), including without limitation, any notices of pending disconnection due to the Termination or expiration of this Agreement.

29.0 INSURANCE

- 29.1 At all times during the term of this Attachment, each Party shall keep and maintain in force at its own expense the following minimum insurance coverage and limits, which may be met through self insurance, and any additional insurance and/or bonds required by applicable law:
 - 29.1.1 Workers' Compensation insurance with benefits afforded under the laws of each state covered by this Attachment and Employers Liability insurance with minimum limits of \$100,000 for Bodily Injury-each

accident, \$500,000 for Bodily Injury by disease-policy limits and \$100,000 for Bodily Injury by disease-each employee.

- 29.1.2 Commercial General Liability insurance with minimum limits of: \$10,000,000 General Aggregate limit; \$5,000,000 each occurrence sub-limit for all bodily injury or property damage incurred in any one occurrence; \$1,000,000 each occurrence sub-limit for Personal Injury and Advertising; \$10,000,000 Products/Completed Operations Aggregate limit, with a \$5,000,000 each occurrence sub-limit for Products/Completed Operations. Fire Legal Liability sub-limits of \$1,000,000 are also required if this Attachment involves collocation. These limits can be met with a combination of Commercial General Liability and umbrella. Each Party, its affiliates, officers, agents, and employees shall be listed as additional insured by the other Party.
- 29.1.3 If use of an automobile is required, Automobile Liability insurance with minimum limits of \$1,000,000 combined single limits per occurrence for bodily injury and property damage, which coverage shall extend to all owned, hired and non-owned vehicles.
- 29.1.4 Each Party shall require subcontractors providing services under this Attachment to maintain in force the insurance coverage and limits required in Sections 29.1.1 through 29.1.3 of this Attachment.
- 29.1.5 The Parties agree that companies affording the insurance coverage required under this Section 29 shall have a rating of B+ or better and a Financial Size Category rating of VII or better, as rated in the A.M. Best Key Rating Guide for Property and Casualty Insurance Companies. Upon request from the other Party, each Party shall provide to the other Party evidence of such insurance coverage.
- 29.1.6 Each Party agrees to provide the other Party with at least thirty (30) calendar days advance written notice of cancellation, material reduction or non-renewal of any of the insurance policies required herein.
- 29.1.7 AT&T agrees to accept PFN's program of self-insurance in lieu of insurance coverage only if certain requirements are met. These requirements are as follows:
 - 29.1.7.1 If PFN desires to satisfy its Workers' Compensation and Employers Liability obligations through self-insurance PFN shall submit to AT&T a copy of its Certificate of Authority to Self-Insure its Workers' Compensation obligations issued by each state covered by this Attachment or the employer's state of hire; and
 - 29.1.7.2 If PFN desires to satisfy its automobile liability obligations through self-insurance PFN shall submit to AT&T a copy of the state-issued letter approving self-insurance for automobile liability issued by each state covered by this Attachment; and
 - 29.1.7.3 If PFN desires to satisfy its general liability obligations through self-insurance PFN must provide evidence acceptable to AT&T that it maintains at least an investment grade (e.g., B+ or higher) debt or credit rating as determined by a nationally recognized debt or credit rating agency such as Moody's, Standard and Poor's or Duff and Phelps.
- 29.1.8 This Section 29 is a general statement of insurance requirements and shall be in addition to any specific requirement of insurance referenced elsewhere in this Attachment or a referenced instrument.

30.0 SEVERABILITY

Except as otherwise provided herein, if any provision of this Attachment is rejected or held to be illegal, invalid, or unenforceable, the Parties shall negotiate in good faith and diligent efforts to amend this Attachment to replace the unenforceable provision with an enforceable provision that is mutually acceptable and that reflects the intent of the unenforceable provision as closely as possible; provided, however, that failure to reach such mutually acceptable new provisions within ninety (90) days after such rejection or holding shall permit either Party to terminate this Attachment upon 90 days written notice to the other, during which time the Parties shall work cooperatively to establish an orderly transition of PFN's customers (including without limitation, its 911/E911 Customers) to other serving arrangements. In any situation in which the right to terminate under this Section 30 is triggered by State government action, the right to terminate shall arise only in the State in which

such action occurred and would apply for that State only unless this Agreement otherwise permits a Party to terminate this Agreement in more than one State, including without limitation, in its entirety.

31.0 SURVIVAL

The Parties' obligations under this Agreement which by their nature are intended to continue beyond the Termination or expiration of this Agreement shall survive the Termination or expiration of this Agreement. Without limiting the general applicability of the foregoing, the following sections are specifically agreed by the Parties to continue beyond the Termination or expiration of this Agreement: Sections 17 (Effective Date, Term, Expiration and Termination), 9 (Limitation of Liability/Indemnity), 19 (Disclaimer of Warranties), 10 (as to any billing/charges matters hereunder), 11 (as to any disputes hereunder), 12 (Nondisclosure) and 16 (Taxes).

32.0 AUTHORITY

- 32.1 **AT&T MICHIGAN** represents and warrants that it is a corporation or limited partnership duly organized, validly existing, and in good standing under the laws of its state of incorporation or formation. **AT&T MICHIGAN** represents and warrants that AT&T Operations, Inc. has full power and authority to execute and deliver this Agreement as agent for **AT&T MICHIGAN**. **AT&T MICHIGAN** represents and warrants that it has full power and authority to perform its obligations hereunder.
- 32.2 PFN represents and warrants that it is a corporation duly organized, validly existing and in good standing under the laws of the state of Michigan and has full power and authority to execute and deliver this Agreement and to perform its obligations hereunder.
- 32.3 Each individual whose signature appears below represents and warrants that he or she has authority to bind the Party on whose behalf he or she has executed this Agreement.

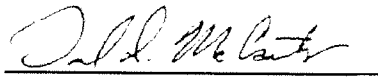
33.0 COUNTERPARTS

This Agreement may be executed in counterparts. Each counterpart shall be considered an original and such counterparts shall together constitute one and the same instrument.

34.0 ENTIRE AGREEMENT

AT&T MICHIGAN: The terms and condition contained in this Agreement and any Attachments, appendices, exhibits, schedules, and addenda and other documents or instruments referred to herein and incorporated into this Agreement by reference (if any) constitute the entire agreement between the Parties with respect to the subject matter hereof, superseding all prior understandings, proposals and other communications, oral or written between the Parties during the negotiations of this Agreement and through the execution and/or Effective Date of this Agreement. This Agreement shall not operate as or constitute a novation of any agreement or contract between the Parties that predates the execution and/or Effective Date of this Agreement. In the event the Parties enter into another agreement for the exchange of telecommunications related functions, products and/or services that addresses similar telecommunications related functions, products and/or services provided under this Agreement for the exchange of 911 Emergency Services calls, the terms and conditions of this Agreement shall continue to control as to those telecommunications related functions, products and/or services used for the exchange of 911 Emergency Services calls governed by this Agreement.

Peninsula Fiber Network, LLC

Signature: 

Name: David S. McCartney

Title: General Manager

Date: January 22, 2014

Michigan Bell Telephone Company d/b/a AT&T
Michigan by AT&T Services, Inc., its authorized
agent

Signature: 

Name: Bill Bockelman

Title: Director – Interconnection Agreements

Date: January 22, 2014

Attachment 01: Peninsula Fiber Network, LLC ("PFN")

E9-1-1 or its functional equivalent or successor

**Attachment to the Commercial Agreement between MICHIGAN BELL TELEPHONE
COMPANY d/b/a AT&T MICHIGAN and PENINSULA FIBER NETWORK, LLC**

TABLE OF CONTENTS

Section

Section Number

INTRODUCTION.....	1.0
DEFINITIONS.....	2.0
PFN RESPONSIBILITIES WHERE PFN IS DESIGNATED 9-1-1 SERVICE PROVIDER.....	3.0
AT&T-STATE RESPONSIBILITIES WHERE PFN IS THE DESIGNATED 9-1-1 SERVICE PROVIDER.....	4.0
RESPONSIBILITIES OF BOTH PARTIES.....	5.0
METHODS AND PRACTICES.....	6.0
BASIS OF COMPENSATION	7.0
CONTINGENCY	8.0

Attachment 01

E9-1-1 or Its Functional Equivalent or Successor

1.0 INTRODUCTION

- 1.1 This Attachment is entered into by and between Michigan Bell d/b/a AT&T Michigan (“**AT&T MICHIGAN**”) and **Peninsula Fiber Network, LLC** (PFN) to provide **AT&T MICHIGAN** with access to the applicable 9-1-1 or its functional equivalent or successor, (commonly known as NG9-1-1) services and provide 9-1-1 Interconnection and Call Routing for purposes of 9-1-1 call completion to Public Safety Answering Point (PSAPs), where PFN is the Designated 9-1-1 Service Provider.
- 1.2 The Parties acknowledge and agree that the Parties can only provide 9-1-1 Service in a territory where the Party is the Designated 9-1-1 Service Provider, and then only that E911/NG911 Service configuration as directed by the 9-1-1 Customer (Counties). The Parties agree that access to the Parties’ 9-1-1 Selective Routers and 9-1-1 Database Management System is provided on an “as is” basis.
- 1.3 Each Party shall provide access to its respective 9-1-1 Selective Routers as described herein only where a PSAP and/or 9-1-1 Customer served by the 9-1-1 Selective Routers has requested and approved the Party to carry 9-1-1 Emergency Services call, which approval is subject to being revoked, conditioned, or modified by the 9-1-1 Customer.
- 1.4 The Parties agree that this is a private, commercial, standalone contract that will enable the Parties to perform and provide the operations listed in this Agreement.
- 1.5 If a 9-1-1 Customer requests either Party to establish a PSAP to PSAP transfer arrangement, the Parties will negotiate such a separate agreement consistent with the 9-1-1 Customer's request for such an arrangement. The 9-1-1 Customer will be a party to this separate agreement.
- 1.6 Nothing in this Agreement shall obligate either Party to aggregate other carriers’ traffic.

2.0 DEFINITIONS

- 2.1 “**9-1-1 Customer**” means a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated to respond to public emergency telephone calls, at a minimum, for emergency police and fire services through the use of one telephone number, 911.
- 2.2 “**9-1-1 Service**” See Emergency 9-1-1 Communication Services.
- 2.3 “**9-1-1 System**” means the set of network, database and customer premises equipment (CPE) components required to provide 9-1-1 Service.
- 2.4 “**9-1-1 Trunk**” means a trunk or IP connection capable of transmitting Automatic Number Identification (ANI) associated with a call to 9-1-1 from **AT&T-MICHIGAN** or PFN to the 9-1-1 System.
- 2.5 “**9-1-1 Selective Router Trunk**” - means a trunk or IP connection from a Selective Router to a PSAP where that trunk or IP connection is capable of transmitting Automatic Number Identification (ANI) associated with an End User call to 9-1-1.
- 2.6 “**Inter-Selective Router Trunk**” means a trunk or IP connection from a Selective Router to another Selective Router for the sole purpose of carrying End User 9-1-1 calls.

- 2.7 **"Automatic Location Identification" or "ALI"** means the automatic display on the PSAP equipment of the caller's telephone number, the address/location of the telephone and, in some cases, supplementary emergency services information.
- 2.8 **"Automatic Number Identification" or "ANI"** means the telephone number associated with a communications device that originates an emergency call, which for wireline calls is the number used to route an 9-1-1 call to the appropriate PSAP for use in retrieving the associated ALI record for display to the call taker, the access line from which a call to 9-1-1 originates.
- 2.9 **"Company Identifier" or "Company ID"** means a three to five (3 to 5) character identifier chosen by the Local Exchange Carrier that distinguishes the entity providing dial tone to the End-User. The Company Identifier is maintained by NENA in a nationally accessible database.
- 2.10 **"Database Management System" or "DBMS"** means a system of manual procedures and computer programs used to create, store and update the data required to provide Selective Routing and/or Automatic Location Identification for 9-1-1 Systems.
- 2.11 **"Designated 9-1-1 Service Provider"** means the entity designated by the 9-1-1 Customer to provide 9-1-1 services to the PSAPs in their jurisdictional serving area.
- 2.12 **"Emergency 9-1-1 Communication Service"** means a service capable of accessing, connecting with, or interfacing with a 9-1-1 system, exclusively through the numerals 9-1-1, by dialing, initializing, or otherwise activating the 9-1-1 system through the numerals 9-1-1 by means of a local telephone device, cellular telephone device, wireless communication device, interconnected voice over the internet device, or any other means.
- 2.13 **"Emergency Services"** means police, fire, ambulance, rescue, and medical services.
- 2.14 **"Emergency Service Number" or "ESN"** means a three to five digit number representing a unique combination of emergency service agencies (Law Enforcement, Fire, and Emergency Medical Service) designated to serve a specific range of addresses within a particular geographical area. The ESN facilitates selective routing and selective transfer, if required, to the appropriate PSAP and the dispatching of the proper service agency(ies).
- 2.15 **"End Office" or "End Office Switch"** means a switching machine that directly terminates traffic to and receives traffic from End Users purchasing local exchange services. A Private Branch Exchange (PBX) is not considered an End Office Switch.
- 2.16 **"End User"** means, as used in this Agreement, means a person or entity that is able to, or does in fact, initiate a 9-1-1 Emergency Services call. An End User may or may not be a retail customer of a Party
- 2.17 **"Master Street Address Guide" or "MSAG"** means a database of street names and house number ranges within their associated communities defining Emergency Service Zones (ESZs) and their associated Emergency Service Numbers (ESNs) to enable proper routing of calls.
- 2.18 **"Emergency Number Association" or "NENA"** means the National Emergency Number Association, a not-for-profit corporation established in 1982 to further the goal of "One Nation-One Number". NENA is a networking source and promotes research, planning, and training. NENA strives to educate, recommend standards and provide certification programs, legislative representation and technical assistance for implementing and managing 9-1-1 systems.
- 2.19 **"Points of Interconnection" or "POIs"**: A Point of Interconnection (POI) is a point on the PFN Network identified by PFN where **AT&T MICHIGAN** delivers 9-1-1 traffic to PFN, and also serves as a demarcation point. Each Party is responsible for the appropriate sizing, operation, and maintenance of the transport facility to the POI(s). AT&T is solely responsible, including financially, for the facilities that carry 9-1-1 trunk groups.

- 2.20 **"Pseudo-ANI"** or **"pANI"** means a telephone number used to support routing of wireless 9-1-1 calls or nomadic VoIP 9-1-1 calls. It may identify a wireless cell, cell sector or PSAP to which the call should be routed. Pseudo-ANI is also known as routing number.
- 2.21 **"Public Safety Answering Point"** or **"PSAP"** means an answering location for 9-1-1 calls originating in a given area. The 9-1-1 Customer may designate a PSAP as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs answer calls; secondary PSAPs receive calls on a transfer basis. PSAPs are public safety agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.
- 2.22 **"Selective Router"** means the node in the 9-1-1 System that performs enhanced call routing for 9-1-1 calls. The next generation equivalent of this is generally referred to as the Emergency Service Routing Proxy (ESRP).
- 2.23 **"Selective Routing"** or **"SR"** means the routing and equipment used at a 9-1-1 **"Selective Router"** to route a 9-1-1 call to the proper PSAP based upon the number and/or location of the caller. Selective Routing is controlled by an ESN, which is derived from the location of the End User from which the 9-1-1 call was placed.
- 2.24 **"Shell Records"** means those database records associated with Pseudo-ANI telephone numbers. Shell Records facilitate call delivery and the appropriate ALI display for wireless 9-1-1 calls and nomadic VoIP 9-1-1 calls.
- 2.25 **"Interconnected Voice over Internet Protocol Service"** or **"Interconnected VoIP Service"** means a service that: (1) enables real-time, two-way voice communications; (2) requires a broadband connection from the End User's location; (3) requires IP-compatible customer premises equipment (CPE); and (4) permits users to generally receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.
- 2.26 **"Wire Center"** is a specified geographical area which encompasses a company Central Office building, identified with V & H coordinates, that houses switched and non-switch equipment and includes the outside plant, necessary for the provisioning of telephone service to customers.

3.0 PFN RESPONSIBILITIES WHERE PFN IS DESIGNATED 9-1-1 SERVICE PROVIDER

- 3.1 PFN shall provide and maintain such equipment at the PFN 9-1-1 Selective Router and the DBMS as is necessary to provide to **AT&T MICHIGAN** 9-1-1 Services at parity with that of PFN and other providers of telecommunications and Interconnected VoIP services. PFN shall provide **AT&T MICHIGAN** access to PFN's 9-1-1 System as described in this Section.
- 3.2 Call Routing
- 3.2.1 PFN will route 9-1-1 calls from the PFN 9-1-1 Selective Router to the designated primary PSAP or to designated alternate locations, according to routing criteria specified by the PSAP.
- 3.2.2 PFN will forward the calling party number (ANI) it receives from **AT&T MICHIGAN** and the associated 9-1-1 Address Location Identification (ALI), if available, to the PSAP for display. If no ANI is forwarded by **AT&T MICHIGAN**, PFN will forward an Emergency Service Central Office (ESCO) identification code for display at the PSAP. If ANI is forwarded by **AT&T MICHIGAN**, but no ALI record is found in the 9-1-1 DBMS, PFN will report this "No Record Found" condition to **AT&T MICHIGAN**, or its representative(s), in accordance with NENA recommended standards.

3.3 Facilities and Trunking

- 3.3.1 PFN shall provide and maintain sufficient dedicated 9-1-1 Selective Router Trunks from PFN's 9-1-1 Selective Router to the PSAP, according to the provisions of the appropriate tariff, filed with the Michigan Public Service Commission.

3.4 Database

- 3.4.1. Where PFN manages the 9-1-1 Database, PFN shall provide **AT&T MICHIGAN** or its representative(s), access to the 9-1-1 Database at no additional charge to store **AT&T MICHIGAN's** End User 911 Records (e.g., the name, address, and associated telephone number(s) for each of **AT&T MICHIGAN's** End Users). **AT&T MICHIGAN** or its representative(s) is responsible for electronically providing End User 9-1-1 Records and updating this information in a mutually agreeable format.
- 3.4.2 Where PFN manages the 9-1-1 Database, PFN shall coordinate access to the PFN DBMS, at no additional charge, for the initial loading and updating of **AT&T MICHIGAN** End User 9-1-1 Records, by **AT&T MICHIGAN** or its representative. PFN shall provide an address translation function in its MSAG processing to handle all agreed upon options for providing MSAG-related information and for matching criteria.
- 3.4.3 Where PFN manages the 9-1-1 Database, PFN's 9-1-1 Service DBMS shall accept, at no additional charge, electronically transmitted files based upon a mutually agreed upon format and in compliance with NENA recommended schedule. Manual (i.e., facsimile) submission of End User 9-1-1 records shall be utilized only in the event that the DBMS is not functioning properly.
- 3.4.4 Where PFN manages the 9-1-1 Database, PFN shall provide an initial MSAG load and monthly updates to **AT&T MICHIGAN**, or its representative(s), at no charge, for use in submitting MSAG valid End User record information to PFN's DBMS. The Parties may mutually agree to a more frequent update in compliance with NENA recommended schedule. **AT&T MICHIGAN**, or its representative(s), shall be responsible for accepting and maintaining the daily MSAG updates from PFN using a process and in a format agreed to by the Parties.
- 3.4.5 Where PFN manages the 9-1-1 Database, PFN shall provide error details, based upon a mutually agreeable format and process in compliance with NENA recommended format and process, to **AT&T MICHIGAN**, or its representative(s), at no charge, for errors associated with **AT&T MICHIGAN's** End User 9-1-1 Records.
- 3.4.6 Where PFN manages the 9-1-1 Database, PFN shall provide an extract to **AT&T MICHIGAN**, or its representative(s), of **AT&T MICHIGAN's** End User 9-1-1 Records, as requested, at no charge up to once per quarter.
- 3.4.7 PFN, or its representative(s), shall process PSAP inquiries associated with **AT&T MICHIGAN's** End User 9-1-1 Records

4.0 AT&T MICHIGAN RESPONSIBILITIES WHERE PFN IS THE DESIGNATED 9-1-1 SERVICE PROVIDER

4.1 Call Routing

- 4.1.1 **AT&T MICHIGAN** will transport its End Users' 911 calls from its Wire Centers to two (2) PFN POI(s) on the **AT&T MICHIGAN** network within the LATA where the Customer is located in all jurisdictions where PFN is the Designated 9-1-1 Service Provider and **AT&T MICHIGAN** has End Users. This traffic may be aggregated after **AT&T MICHIGAN** End Office origination and prior to delivery to the PFN 9-1-1 Selective Routers as long as recommended route redundancy is maintained. Route diversity (i.e., separate) 911

facilities are highly recommended and may be required by the Commission or E911 Customer. If required by the E911 Customer, diverse 911 Trunks shall be ordered in the same fashion as the primary 911 Trunks. AT&T is responsible for initiating trunking and facility orders for diverse routes for 911 Interconnection.

4.1.2 **AT&T MICHIGAN** will forward the ANI information of the party calling 9-1-1 to the PFN Selective Router.

4.2 Facilities and Trunking

4.2.1 **AT&T MICHIGAN** shall order 9-1-1 Trunking to at least two PFN 9-1-1 Selective Routers that serves the exchange areas in which **AT&T MICHIGAN** is authorized to and will provide telephone exchange service.

4.2.2 **AT&T MICHIGAN** acknowledges that its End Users in a Wire Center may be served by different 9-1-1 Selective Routers, and **AT&T MICHIGAN** shall be responsible for providing interconnection facilities to route 9-1-1 calls from its End Users to the proper PFN POIs.

4.2.3 **AT&T MICHIGAN** shall maintain a minimum of two (2) one-way outgoing 9-1-1 Trunk(s) to at least two (2) PFN POIs using SS7 dedicated for originating 911 emergency service calls from the POI to PFN's 9-1-1 Selective Router.

4.2.4 **AT&T MICHIGAN** shall maintain facility transport capacity sufficient to route 9-1-1 traffic over trunks on dedicated 9-1-1 facilities between the **AT&T MICHIGAN** switch and the PFN POI(s) of the 9-1-1 Customer that serves the **AT&T MICHIGAN** End Users.

4.2.5 **AT&T MICHIGAN** shall provide sufficient trunking to route **AT&T MICHIGAN**'s originating 9-1-1 calls to the designated PFN 9-1-1 Selective Routers.

4.2.6 **AT&T MICHIGAN** is responsible for determining the proper quantity or size of the one-way trunks from its switch(es) to the POIs associated with PFN 9-1-1 Selective Routers. PFN is responsible for determining the proper quantity of facilities from its switch(es) to the PFN 9-1-1 Selective Routers.

4.2.7 **AT&T MICHIGAN** shall engineer its 9-1-1 Trunk to attain a minimum P.01 grade of service as measured using the "busy day/busy hour" criteria or, if higher, at such other minimum grade of service as required by Applicable Law.

4.2.8 **AT&T MICHIGAN** shall monitor its 9-1-1 Trunks for the purpose of determining originating network traffic volumes. If **AT&T MICHIGAN**'s traffic study indicates that additional 9-1-1 trunks are needed to meet the current level of 9-1-1 call volumes, **AT&T MICHIGAN** shall provision additional 9-1-1 Trunks for interconnection with PFN.

4.2.9 **AT&T MICHIGAN** is responsible for the isolation, coordination and restoration of all 9-1-1 facility and trunking maintenance problems on **AT&T MICHIGAN**'s side of the POI. **AT&T MICHIGAN** is responsible for advising PFN of the 9-1-1 Trunk identification and the fact that the trunks are dedicated for 9-1-1 traffic when notifying PFN of a failure or outage. The Parties agree to work cooperatively and expeditiously to resolve any 9-1-1 outage. PFN will refer network trouble to **AT&T MICHIGAN** if no defect is found in PFN's 9-1-1 network. The Parties agree that 9-1-1 network problems will be managed expeditiously and the Parties will work cooperatively until problems are resolved.

4.3 Database

4.3.1 Once the 9-1-1 interconnection between **AT&T MICHIGAN** and PFN has been established and tested, **AT&T MICHIGAN** or its representatives shall be responsible for providing **AT&T MICHIGAN**'s End User

9-1-1 Records to PFN in a mutually agreeable format and process in accordance with NENA recommended standards for inclusion in PFN's DBMS on a timely basis.

- 4.3.2 **AT&T-MICHIGAN** or its agent shall provide initial and ongoing updates of **AT&T MICHIGAN's** End User 9-1-1 Records that are MSAG-valid in a mutually agreeable format in accordance with NENA recommended standards electronic format.
- 4.3.3 **AT&T MICHIGAN** shall adopt the use of a Company ID on all **AT&T MICHIGAN** End User 9-1-1 Records in accordance with NENA recommended standards.
- 4.3.4 **AT&T-MICHIGAN** is responsible for providing PFN updates to the 9-1-1 database in addition; **AT&T MICHIGAN** is responsible for correcting any errors that may occur during the entry of their data to the PFN 9-1-1 DBMS.
- 4.3.5 **AT&T MICHIGAN**, or its representative(s), shall process errors associated with **AT&T MICHIGAN's** End User 9-1-1 Records.
- 4.3.6 **AT&T MICHIGAN**, or its representative(s), shall process No Record Finds associated with **AT&T MICHIGAN's** End User 9-1-1 Records.
- 4.3.7 **AT&T MICHIGAN**, or its representative(s), shall process any PFN requests related to PSAP inquiries associated with **AT&T MICHIGAN's** End User 9-1-1 Records.
- 4.3.8 **AT&T MICHIGAN**, or its representative(s), shall notify PFN when new NPA-NXXs need to be added to PFN's DBMS when such prefix table updates are required.

5.0 RESPONSIBILITIES OF BOTH PARTIES

- 5.1 Both Parties shall jointly coordinate the provisioning of transport capacity sufficient to route originating 9-1-1 calls to the designated 9-1-1 Selective Router(s).
 - 5.1.1 **AT&T MICHIGAN** and PFN will cooperate to promptly test all trunks and facilities between their network(s) and Selective Router(s). The Parties agree that they will not pass live traffic until successful testing is completed by both Parties.

6.0 METHODS AND PRACTICES

With respect to all matters covered by this Agreement, each Party will comply with all of the following to the extent that they apply to access to 9-1-1 services: (i) all FCC and applicable Commission rules and regulations, (ii) any requirements imposed by any Governmental Authority other than a Commission, (iii) the terms and conditions of the Party's Commission filed tariff(s), and (iv) the principles expressed in the recommended standards published by NENA.

7.0 BASIS OF COMPENSATION

7.1 **AT&T MICHIGAN** may establish POIs by purchasing facilities (at rate identified in 7.2 below) out of PFN's applicable tariff, providing its own facilities/trunks or by leasing facilities/trunks from a third party. Currently the mutually agreed upon POIs that **AT&T MICHIGAN** may choose to deliver 9-1-1 traffic to PFN are:

7.1.1 At PFN's transport equipment in **AT&T MICHIGAN's** Marquette Michigan CO, MRQTMIMNH11,

7.1.2 At PFN's transport equipment in **AT&T MICHIGAN's** Iron Mountain Michigan CO, IRMTMMNH11,

7.1.3 At PFN's ESRP in Baraga Telephone Company's Baraga CO, BARGMIXJ

7.1.4 At PFN's ESRP in Hiawatha Telephone Company's Munising CO, MNSGMIXI

Additional POIs may be mutually agreed upon.

7.2 Upon **AT&T MICHIGAN's** request to interconnect using PFN's facilities/trunks at **AT&T MICHIGAN's** CO in Marquette or Iron Mountain, the rates for DS1 service (plus any cross connect charge billed PFN by AT&T or Telnet at Iron Mountain or Marquette) from PFN's Point of Interconnect in **AT&T MICHIGAN's** CO in Marquette Michigan (MRQTMIMN) or **AT&T MICHIGAN's** CO in Iron Mountain (IRMTMIMN) to either PFN TDM Gateways to PFN's ESRP serving the Upper Peninsula are as follows:

Per DS-1	MRC	NRC
1 year	\$525	\$500
3 year	\$400	\$300
5 year	\$350	\$275

7.3 9-1-1 Selective Router / ESRP Interconnection

	MRC	NRC
Analog Channel Interface (Per DS0)	\$19.81	\$496.18

8.0 CONTINGENCY

The terms and conditions of this Appendix represent a negotiated plan between the Parties for providing access to 911 and E911 Databases, and for providing trunking and call routing for purposes of 911 call delivery to PSAP customer(s).