

ACCESS SERVICE
CHECK SHEET

Title Page 1 and Pages 1 to 404 inclusive of this tariff are effective as of the date shown.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>
1	8th Revised*
39	1 st Revised
150	1st Revised*
151	1st Revised*
152	1st Revised*
153	1st Revised*
154	2nd Revised*
156	3rd Revised*
264	1 st Revised
270	3rd Revised*
405	1 st Revised
406	1 st Revised
407	1 st Revised
408	1 st Revised
409	1 st Revised
410	1 st Revised
411	1 st Revised
412	1 st Revised

(TR09)

Issued: July 16, 2015

Effective: July 31, 2015

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

ACCESS SERVICE

4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL) and Access Recovery Charge (ARC).

(N)

4.2 Limitations

Neither a telephone number nor detail billing is provided with End User Access. Directory listings and Intercept arrangements are not included with End User Access.

4.3 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in 4.7 following, as follows:

- Use of an EUCL and ARC by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service. (N)
- The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

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4. End User Access Service (Cont'd)

4.4 Obligations of Radio Common Carriers

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

4.5 Payment Arrangements and Credit Allowances

4.5.1 Minimum Period

The minimum period for which EUCL and ARC End User Access is provided (N) to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.5.2 Cancellation of Orders

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

4.5.3 Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 Allowance for Interruptions

When there is an interruption to an EUCL or ARC, requested End User (N) Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.4.4 preceding.

4.5.5 Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL and ARC, one-half of the EUCL and ARC per (N) month charge will be temporarily suspended for the time period the local exchange service is suspended.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations

4.6.1 Who Is Billed

EUCL and ARC per month charges will be billed to the end user. (N)

4.6.2 Semi-Public Service

For the purposes of the EUCL and ARC charge, a semi-public service shall be deemed to be the same as a business line if the subscriber pays a rate that is not described as a residential rate in the local exchange tariff. (N)

4.6.3 Business Services

(A) Single Line Service

When an end user is provided a single local business exchange service in a state, semi-public service included, and when this local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL and ARC Single Line Business - Individual line or trunk rate as set forth in 4.7 following, applies to each such business individual line or trunk. (N)

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.3 Business Services (Cont'd)

(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, semi-public service included, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL and ARC Multiline Business-Individual line or trunk rate as set forth in 4.7 following, applies to each such Multiline Business individual line or trunk. (N)

The EUCL and ARC for ISDN Primary Rate Service (PRS) shall be five times the EUCL and ARC Multiline Business-Individual line or trunk rate as set forth in 4.7 following. (N)

The EUCL and ARC for ISDN Basic Rate Service (BRS) shall be the EUCL and ARC Multiline Business-Individual line or trunk rate as set forth in 4.7 following. (N)

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.3 Business Services (Cont'd)

(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL and ARC Centrex CO rate as set forth in 4.7 following applies to each business line or trunk. (N)

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO or CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Primary Line Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as set forth in 4.7 following. Business charges for lines to the university, college or school offices will apply as set forth in 4.7 following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

(D) Regulatory Assessment Surcharge ("RAS")

As a telecommunications company, the Telephone Company must make various payments to local, state, and federal departments and agencies, including, but not limited to, administration fees, inspection and supervision fees, and general public utility commission assessments. The Regulatory Assessment Surcharge ("RAS") is designed to help recover the cost of these payments. The Telephone Company assesses RAS on end-user customers based on the individual customer's respective interstate and international services invoiced multiplied by the applicable percentage as reflected at www.windstream.com/billinfo.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.6 Residence Services

(A) Primary Line and Non-Primary Line Service

When an end user is provided local residence exchange service(s) in a state, semi-public service included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL and ARC Residence - Primary or Non-Primary line or trunk rate as set forth in 4.7 following, applies to each such local residence exchange service. See 2.6 for definition of Primary and Non-Primary line. (N)

The EUCL and ARC for ISDN Basic Rate Service (BRS) shall be the EUCL and ARC Residence Non-Primary line or trunk rate as set forth in 4.7 following. (N)

(B) Centrex CO and CO-like Dormitory Service

Regulations concerning the application of EUCL and ARC charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO-like service are set forth in 4.6.3(C) preceding. (N)

4.7 Rates and Charges

	Rate Per <u>Month</u>	
EUCL - Residence including Centrex CO and CO-like Dormitory Service		
- Primary line or trunk, each	\$4.35	
- Non-Primary line or trunk, each	\$4.35	
EUCL - Single Line Business		
- Individual line or trunk, each	\$4.35	
EUCL - Multiline Business including Centrex CO and CO-like		
- Individual line or trunk, each	\$9.20	
ARC - Residence including Centrex CO and CO-like Dormitory Service		(N)
- Primary line or trunk, each	\$2.00	
- Non-Primary line or trunk, each	\$2.00	
ARC - Single Line Business		
- Individual line or trunk, each	\$2.00	
ARC - Multiline Business including Centrex CO and CO-like		
- Individual line or trunk, each	\$3.00	(N)

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6. Switched Access Service (Cont'd)

6.8 Rates and Charges (Cont'd)

6.8.2 End Office

(A) Switching

<u>Premium</u>	<u>Rates</u> <u>Per Access Minute</u>	
LS2 - Feature Group D- Originating	\$0.001974	
LS2 - Feature Group D- Terminating	\$0.000807	(R)

(B) Directory Assistance
Information Surcharge

	<u>Premium</u>
- per 100 Access Minutes	\$0.000000

(C) End Office Direct
Trunk Port

	<u>USOC</u>	<u>Rate</u>	
- Voice Grade	XXXX	\$ 0.00	
- High Capacity DS-1	XXXX	\$ 4.23	(R)

(D) End Office Common
Trunk Port

- Originating	XXXX	\$.000171	
- Terminating	XXXX	\$.000306	(R)

6.8.3 500 and 900 NXX Access Service
 Translation Optional Feature

	<u>USOC</u>	<u>Nonrecurring</u> <u>Charge</u> <u>Per Order</u>
(A) Per 900 NXX translation for initial or sub- sequent order to add or change NXX trans- lation codes.	90FT	\$114.60
(B) Per 500 NXX translation for initial or sub- sequent order to add or change NXX trans- lation codes	50FT	\$145.83

Issued: July 16, 2015

Effective: July 31, 2015

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