

ACCESS SERVICE
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Title Pages 1 and 2 and Pages 1 to 17-100, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 contain all changes from the original Tariff that are in effect on the date hereof.

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7	Original	2-18	Original	3-12	1st
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13	Original	2-19	Original	3-18	1st
14	Original	2-20	Original	3-19	1st
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27	Original	2-54	Original	5-3	1st
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5-14	Original	6-35	1st	6-81	Original
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6-12	Original	6-58	Original	6-104	Original
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6-20	1st	6-66	Original	6-112	Original
6-21	Original	6-67	Original	6-113	Original
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11-1	Original	15-6	Original	16-1	1st
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17-34.34.23	1st *	17-34.60.1	1st *	17-34.81	2nd *
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17-34.34.25.2	1st *	17-34.63	5th *	17-34.86	2nd *
17-34.34.26	1st *	17-34.64	5th *	17-34.87	1st *
17-34.34.27	1st *	17-34.65	5th *	17-34.88	1st *
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17-34.37	5th *	17-34.70	5th *	17-34.93	1st *
17-34.38	5th *	17-34.71	5th *	17-34.94	1st *
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17-34.49	5th *	17-34.74.5	1st *	17-34.111	1st *
17-34.50	5th *	17-34.74.6	1st *	17-34.112	1st *
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17-34.120	1st *	17-76	1st *		
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17-39	Original	17-83	1st *		
17-40	Original	17-84	1st *		
17-41	Original	17-85	1st *		
17-42	Original	17-86	1st *		
17-43	Original	17-87	1st *		
17-44	Original	17-88	1st *		
17-44.1	Original	17-89	1st *		
17-45	2nd *	17-90	2nd *		
17-46	1st *	17-91	1st *		
17-47	2nd *	17-92	1st *		
17-48	1st *	17-93	1st *		
17-49	1st *	17-94	1st *		
17-50	3rd *	17-95	1st *		
17-51	3rd *	17-96	1st *		
17-51.1	1st *	17-97	1st *		
17-51.2	1st *	17-98	1st *		
17-52	Original	17-99	1st *		
17-53	1st *	17-100	1st *		
17-54	1st *				
17-55	1st *				
17-56	1st *				
17-57	1st *				
17-58	1st *				
17-59	1st *				
17-60	1st *				
17-61	1st *				
17-62	1st *				
17-63	1st *				
17-64	1st *				
17-65	1st *				
17-66	1st *				
17-67	1st *				
17-68	1st *				
17-69	1st *				
17-70	1st *				
17-71	1st *				

* New or revised page.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month except for those usage rated services set forth in Section 6 (Switched Access Service) and those services set forth in 6.1.3 (Switched Access High Capacity DS3 Entrance Facility and High Capacity DS3 Direct Trunked Transport), 7.2.4, (Part-time Program Audio) and 7.2.8 (High Capacity DS1 and DS3 Service), ⁽¹⁾ or as otherwise specified.

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The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in Section 12 following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, except for DS3 monthly service the applicable charge will be the lesser of (1) the Telephone Company's total non recoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.2.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

For Digital Data Access, High Capacity, HC1, Special Access Services, any period during which the error performance is below that specified for the service will be considered as an interruption.

Service interruptions for Specialized Service or Arrangements provided under Section 12 following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

Credit allowances are computed as follows:

- (1) Special Access Service other than Program Audio, flat rated Switched Access Service and Digital Subscriber Line Access Service⁽¹⁾ Rate Elements (C)

For Special Access Services other than Program Audio and for flat rated Switched Access Service ⁽¹⁾ rate elements (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing⁽¹⁾) and for Digital Subscriber Line Access Service, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or Major Fraction Thereof that the interruption continues. (C) (C)

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (1) Special Access Service other than Program Audio, flat rated Switched Access Service and Digital Subscriber Line Access Service⁽¹⁾ Rate Elements (Cont'd)

(C)

The monthly charges used to determine the credit shall be as follows:

(a) Two-point Services

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

(b) Multipoint Services

For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer designated premises, channel mileage and optional features and functions).

(c) Multiplexed Services

For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the channel termination, channel mileage, Entrance Facility, Direct Trunked Transport and optional features and functions, including the multiplexer on the facility to the hub, and the channel terminations, channel mileages and optional features and functions on the individual services from the hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the hub to a customer premises (i.e., channel termination, channel mileage, Direct Trunked Transport, and optional features and functions).

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (1) Special Access Service other than Program Audio, flat rated Switched Access Service, Digital Subscriber Line Access Service ⁽¹⁾ Rate Elements (Cont'd)

(C)

- (d) Flat rated Switched Access Service and Digital Subscriber Line Access Service Rate Elements

For flat rated Switched Access Service rate elements, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing).

For flat rated Digital Subscriber Line Access Service, the monthly charge shall be the total of the monthly rate element charge for the Service.

- (e) Public Packet Data Network Services

For Public Packet Data Network Service rate elements, the monthly charge shall be the total of all monthly rate element charges associated with the service.

- (f) Reserved For Future Use ⁽¹⁾

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (1) Special Access Service other than Program Audio, flat rated Switched Access Service and Digital Subscriber Line Access Service⁽¹⁾ Rate Elements (Cont'd)

(C)

- (g) Reserved For Future Use ⁽¹⁾

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- (2) Program Audio Special Access Services

For Program Audio Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

- (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.
- (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf The rates, terms and conditions associated with these services are now available at: <http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffLandingPage.html>

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(2) Program Audio Special Access Services (Cont'd)

- (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
- (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

(3) Switched Access Service Usage Rated Elements

For Switched Access Service usage rated elements, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate or assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

(4) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

(5) Reserved For Future Use⁽¹⁾

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⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (7) An interruption or a group of interruptions, resulting from a common cause that would result in credit in an amount less than one dollar.
- (8) Reserved For Future Use⁽¹⁾

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(D)

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service

When placing an order for Special Access Service the customer must specify:

- the customer designated premises or hubs ⁽¹⁾ involved. (C)
- type of service (e.g., Voice Grade, High Capacity, ⁽¹⁾ etc.) - the channel interface(s) (C)
- technical specification package
- options desired
- for multipoint services, the channel interface at each customer designated premises may, at the request of the customer, be different but all such interfaces shall be compatible.
- that the traffic consists of more than ten percent interstate traffic.

All part-time Video and Program Audio services are subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer.

Where the Special Access Service is exempt from the Special Access Surcharge, as set forth in 7.3 following the customer shall furnish written certification to that effect as set forth in 7.3.3 following.

When ordering bridging and/or multiplexing, the Customer must specify the telephone company hub(s) from which they desire service. The Customer must specify only those hubs that provide the type of service ordered and interconnect with the wire center(s) from which the customer requires service. The Wire Center section of National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 identifies hub types (e.g., Digital Data, High Capacity Multiplexing, etc.) and hub levels (i.e., Hub, Terminus Hub, Intermediate Hub and Super-Intermediate Hub). Additionally, the Subtending section of Tariff F.C.C. No. 4 identifies wire centers and the Intermediate and/or Super-Intermediate Hubs with which they interconnect.

There is a Special Access Optional Rate Plan for High Capacity Service. ⁽¹⁾ The High Capacity Service Optional Rate Plan is a Term Discount plan. When ordering a High Capacity Term Discount Optional Rate Plan, or an upgrade to the plan, discontinuance charges, as specified in 7.2.8 following, will not apply if the conditions set forth in the following are met:

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(C)

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service (Cont'd)Term Discounts - Upgrades in Capacity (DS1 to DS3) ⁽¹⁾

(C)

- The customer's order for the disconnection of the existing DS1⁽¹⁾ Service and the installation of the new DS3⁽¹⁾ Service are received at the same time and specifically reference the application of upgrade in capacity. (C)
- The customer's disconnect order for the existing DS1⁽¹⁾ Service must reference the DS3⁽¹⁾ Service installation order. (C)

Customer orders to install and disconnect DS1 or DS3⁽¹⁾ services provided under a Term Discount Plan where the number of DS1s or DS3s⁽¹⁾ remains constant and the customer wishes to maintain the existing Term Discount period and minimum service period must:

(C)

(C)

- Be received at the same time; and (T)
- Reference continuation of the existing Term Discount period and the minimum service period on both the installation and disconnect orders.

5.2.3 WATS or WATS-Type Services

Special Access Service may be ordered for connection with FGA, FGB, FGC or FGD Switched Access Service at Telephone Company designated WATS Serving Offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the FGA, FGB, FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify:

- the customer designated premises at which the Special Access service terminates
- the type of line (i.e., two-wire or four-wire)
- the type of calling (i.e., originating, terminating or two-way)
- type of Supervisory Signaling.

When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 7.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided.

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⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.4 Mixed Use Facilities - Switched and Special Access

Mixed use is the provision of both Switched and Special Access Services over the same High Capacity facilities. Mixed use facilities to a hub will be ordered and provided as Special Access Service. Where mixed use is employed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service as further elaborated and set forth in 6.4.7 and 7.2.7 following. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

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5.2.5 Miscellaneous Services

Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing shall be ordered with an Access Order or may subsequently be added to a pending order at any time up to and including the service date for the access service. When miscellaneous services are added to a pending order a service date change may be required. When a service date change is required, the service date change charge as set forth in 17.4.1(A) following will apply. When miscellaneous services are added to a pending order, charges for a design change as set forth in 17.4.1(C) following will apply when an engineering review is required. If both a service date change and an engineering review are required, both the Service Date Change Charge and the Design Change Charge will apply as set forth in 5.4.3(B) following.

The rates and charges for these services, as set forth in Section 17 of this tariff, will apply in addition to the ordering charges set forth in Section 17 and the rates and charges for the Access Service with which they are associated.

Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.6 Frame Relay Access Service

When ordering Frame Relay Access Service, a minimum of two port connections are required for data to be transported between customer designated premises.

When placing an order for Frame Relay Access Service the customer must specify:

- the number of Permanent Virtual Connections (PVCs) required;
- the location of the ports for each PVC;
- the Committed Information Rates (CIRs) that will be associated with each PVC;
- that the traffic consists of more than ten percent interstate traffic.

The port connecting the special access facility to the telephone company frame relay switch must be ordered and provided at the same speed as the special access facility.

When connecting to the port of another customer, the ordering customer must obtain authorization from the other customer.

When an extended PVC is ordered, the customer is responsible for placing the order with all telephone companies involved.

5.2.7 Reserved For Future Use ⁽¹⁾

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders For Services Provided By More Than One Telephone Company (Cont'd)5.3.2 Meet Point Billing Ordering (Cont'd)

- (C) Customers ordering Special Access Service to be interconnected with Switched Access Services at Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated.
- (D) Except for Special Access Service as set forth in (C) above or as set forth in (E) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company.
- (E) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company(s) in whose territory the hub(s) is located.
- (F) For initiation, additions, changes or deletions to the Interim NXX Translation code(s), the customer must place an order with the Telephone Company who provides the Interim NXX Translation. The customer must also provide a copy of the order to the Telephone Companies subtending the Interim NXX Translation office.
- (G) Reserved For Future Use ⁽¹⁾

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering5.4.1 Access Order Charge

The Access Order Charge is applied to all customer requests for new Special Access, Public Packet Data Network and Switched Access Service. In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Special Access, Public Packet Data Network, Switched Access and Digital Subscriber Line Access Services with the following exceptions:

The Access Order Charge does not apply:

- When a Service Date Change Charge is applicable.
- When a Design Change Charge is applicable.
- To administrative changes as set forth in 6.4.1(B)(3), 7.2.2(C)(3) and 16.1.2(B)(2)(b), following.⁽¹⁾ (C)
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- When a change to a pending order does not result in the cancellation of the pending order and the issuance of a new order.
- When the Interim NXX Translation charge is applicable.
- When a Miscellaneous Service Order Charge is applicable.
- When a PIC Charge is applicable.
- When a Telephone Company initiated network reconfiguration requires a customer's existing access service to be reconfigured.
- When a service with an ICB rate is converted to a similar service with a non-ICB tariff rate prior to the expiration of the ICB.
- When a Billing Name and Address Order charge is applicable.
- When a 900 Blocking Service charge is applicable.
- When Payphone Service Providers (PSPs) obtain Coin Supervision Additive Service in conjunction with local exchange service lines for the provision of pay telephone service.
- When a customer requests a change of trunks from tandem-switched transport to direct trunked transport or orders the disconnection of overprovisioned trunks, providing:
 - the change is ordered anytime between June 17, 1997 and December 31, 1998 and
 - the change is completed no later than March 31, 1999 and
 - the orders to disconnect existing trunks and to connect the new trunks are placed at the same time.
- To ADSL Access Service as set forth in Section 8, following.
- When a DSL Network Reconfiguration Charge is applicable.

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge (Cont'd)

The charge does not apply to the following services since there would exist a pending service order:

- Additional Engineering (Section 13),
- Overtime Installation (Section 13),
- Standby Acceptance Testing (Section 13),
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (Section 13),
- Additional Cooperative Acceptance Testing (Section 13).
- Coin Supervision Additive Service (Section 13).

5.4.3 Access Order Change Charges

Access Order changes involve service date changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order change, the Telephone Company will schedule a new service date as set forth in 5.1.2 preceding. All charges for Access Order change as set forth in Section 17, following will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks, busy hour minutes of capacity or Frame Relay Ports and/or PVCs or CCS/SS7 Port Terminations⁽¹⁾ will be treated as a new Access Order (for the increased amount only).

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If order changes are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order change charges being incurred by the customer.

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(B) Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package, or a change in the destination or speed of Frame Relay Access Service Permanent Virtual Connection.⁽¹⁾ Design changes do not include a change of customer designated premises, first point of switching, Feature Group type or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

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The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge as set forth in Section 17, following will apply in addition to the charge for Additional Engineering as set forth in Section 17 following. If a change of service date is required, the Service Date Change Charge as set forth in Section 17 following will also apply. The Access Order Charge as specified in 17.4.1 following does not apply.

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Periods and Cancellations5.5.1 Minimum Periods

The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

The minimum period for Switched Access High Capacity DS3 Entrance Facilities and Direct Trunked Transport is as set forth in 6.1.3 following. The minimum period for High Capacity DS1 and DS3 Special Access Services⁽¹⁾ is as set forth in 7.2.8, following.

Switched Access usage rated services (i.e., End Office, Common Line, Tandem Switched Transport, and Residual Interconnection Charge) have no minimum period.

The minimum period for which all other Access Service is provided and for which charges are applicable is one month.

5.5.2 Development of Minimum Period Charges

When Access Service is disconnected after commencement of service, but prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring charges plus any nonrecurring and/or Special Construction charge(s) that may be due.
- (B) For Special Access Service, flat rated Switched Access Service, and Public Packet Data Network Service the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring and/or special construction charge(s) that may apply.
- (C) The Minimum Period Charge for Digital Subscriber Line Access Service is the applicable monthly rate or fraction thereof plus any nonrecurring charge(s) that may apply.

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ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

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- (2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.
- (3) Where installation of access facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.
 - (a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs;
 - (b) The minimum period charges for Switched Access, Special Access or Public Packet Data Network Service ordered by the customer, as set forth in 5.5.2 preceding.

(4) Reserved For Future Use⁽¹⁾(C)
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- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (D) If the Telephone Company misses a service date by more than 30 days and such delay is not requested or caused by the customer (excluding those circumstances where the date is missed due to acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.
- (E) When a customer cancels an order for the installation of Digital Subscriber Line Access Service, no charges apply for the cancellation.

5.5.4 Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service channels or Switched Access Service lines, trunks, busy hour minutes of capacity or Frame Relay Ports and/or PVCs or CCS/SS7 Port Terminations⁽¹⁾ will be treated as a partial cancellation and charges will be determined as set forth in 5.5.3(B) preceding.

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ACCESS SERVICE

7. Special Access Service7.1 General

Special Access Service provides a transmission path to connect customer designated premises*, directly, or through a Telephone Company hub or hubs where bridging or multiplexing functions are performed, or to connect a customer designated premises and a WATS Serving Office, or to connect a customer designated premises to an ADSL Access Service Connection Point, or to connect a customer designated premises to a Public Packet Data Network Service. Special Access Service includes all exchange access not utilizing Telephone Company end office switches.

The connections provided by Special Access Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

Special Access Service purchased from the provisions of this tariff may be commingled with unbundled network elements, where available, or unbundled network element combinations, where available, purchased pursuant to the Commission's Part 51 Interconnection Rules and in compliance with the Federal Communications Commission's Report and Order and Order on Remand and Further Notice of Proposed Rulemaking in CC Docket Nos. 01-338, 96-98 and 98-147, adopted February 20, 2003 and released August 21, 2003 (FCC 03-36). Unbundled elements and commingling are not available in designated rural CenturyLink Operating companies where a 251 (f) exemption is in effect.

7.1.1 Channel Types

There are six⁽¹⁾ types of channels used to provide Special Access Services. Each type has its own characteristics. All are subdivided by one or more of the following:

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- Transmission specifications,
- Bandwidth,
- Speed (i.e., bit rate),
- Spectrum

Customers can order a basic channel and select from a list of those available transmission parameters and channel interfaces that they desire in order to meet specific communications requirements.

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* Telephone Company Centrex CO and CO-like switches and packet switches included in Public Packet Switching Network (PPSN) Service are considered to be a customer designated premises for purposes of this tariff.

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ACCESS SERVICE

7. Special Access Service (Cont'd)7.1 General (Cont'd)7.1.1 Channel Types (Cont'd)

For purposes of ordering channels, each has been identified as a type of Special Access Service. However, such identification is not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use. For example, if a customer's equipment is capable of transmitting voice over a channel that is identified as a Metallic Service in this tariff, there is no restriction against doing so.

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Following is a brief description of each type of channel:

Metallic - a channel for the transmission of low speed varying signals at rates up to 30 baud.

Telegraph Grade - a channel for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.

Voice Grade - a channel for the transmission of analog signals within an approximate bandwidth of 300 to 3000 Hz.

Program Audio - a channel for the transmission of audio signals. The nominal frequency bandwidths are from 200 to 3500 Hz, from 100 to 5000 Hz, from 50 to 8000 Hz, or from 50 to 15000 Hz.

Digital Data - a channel for the digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, 19.2, 56.0 or 64.0 Kbps.

High Capacity - a channel for the transmission of isochronous serial digital data at rates of 1.544 or 44.736 Mbps.

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ACCESS SERVICE

7. Special Access Service (Cont'd)7.1 General (Cont'd)7.1.1 Channel Types (Cont'd)

Detailed descriptions of each of the channel types are provided in 7.4 through 7.9⁽¹⁾ following. (C)

The customer also has the option of ordering Voice Grade and High Capacity facilities (i.e., 1.544 Mbps, 3.152 Mbps, 6.312 Mbps, 44.736 Mbps, 274.176 Mbps)⁽¹⁾ to Telephone Company hubs for multiplexing to individual channels of a lower capacity or bandwidth. Descriptions of the types of multiplexing available at the hubs, as well as the number of individual channels which may be derived from each type of facility, are set forth in 7.6 and 7.9⁽¹⁾ following. Additionally, the customer may specify optional features for the individual channels derived from the facility to further tailor the channel to meet specific communications requirements. Descriptions of the optional features and functions available are set forth in 7.2.1 following. (C)

For example, a customer may order a 44.736 Mbps High Capacity channel from a customer designated premises to a Telephone Company hub for multiplexing to two 1.544 Mbps channels. The 1.544 Mbps channels may be further multiplexed at the same or a different hub to Voice Grade channels or may be extended to other customer designated premises or hubs. Optional features may be added to either the 1.544 Mbps or the Voice Grade channels.

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ACCESS SERVICE

7. Special Access Service (Cont'd)
7.1 General (Cont'd)
7.1.2 Service Descriptions

For the purposes of ordering from this tariff, there are six⁽¹⁾ categories of Special Access Service. These are:

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Service Designator Codes

Metallic	MT
Telegraph Grade	TG
Voice	VG
Program Audio	AP
Digital Data	DA
High Capacity	DS

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Each service consists of a basic channel to which a technical specifications package (customized or predefined), channel interface(s) and, when desired, optional features and functions are added to construct the service desired by the customer. Technical specifications packages are described in Section 15 following, optional features and functions are described in this section. Channel interfaces are described in 15.2 following.

Customized technical specifications packages will be provided where technically feasible. If the Telephone Company determines that the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

When a customized channel is ordered the customer will be notified whether Additional Engineering Charges apply. In such cases, the customer will be advised and given the opportunity to change the order.

The channel descriptions provided in 7.4 through 7.9⁽¹⁾ following, specify the characteristics of the basic channel and indicate whether the channel is provided between customer designated premises, between a customer designated premises and a Telephone Company hub where bridging or multiplexing functions are performed, between hubs, or between a customer designated premises and a WATS Serving Office, or between a customer designated premises and an ADSL Access Service Connection Point or between a customer designated premises and a wire center equipped with a Public Packet Data Network Service.

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ACCESS SERVICE

7. Special Access Service (Cont'd)7.1 General (Cont'd)7.1.2 Service Descriptions (Cont'd)

(E) The Telephone Company will maintain services installed prior to April 1, 1985, at their existing transmission specifications, provided such performance specifications do not exceed the standards listed in this provision. Those services exceeding the standards listed will be maintained at the performance levels specified in this tariff.

(F) All services installed after April 1, 1985 will conform to the transmission specifications standards contained in this tariff or in the following Technical References for each category of service:

Metallic	TR-NPL-000336
Telegraph Grade	TR-NPL-000336
Voice Grade	TR-TSY-000335; PUB 41004, Table 4
Program Audio	TR-NPL-000337 and associated Addendum
Digital Data	TR-NWT-000341
For 2.4, 4.8, 9.6 & 56.0 Kbps	BellCore Pub 62310,(MDP-326-726)
For 19.2 Kbps	INC Bulletin CB-INC-100
For 64.0 Kbps	AT&T PUB 62310
High Capacity	TR-INS-000342; TR-NPL-000054; PUB 62411

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7.1.3 Service Configurations

There are two types of service configurations over which Special Access Services are provided under this tariff: Two-Point Service and Multipoint Service⁽¹⁾.

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(A) Two-Point Service

A two-point service connects two customer designated premises, either on a directly connected basis or through a hub where multiplexing functions are performed, or a customer designated premises and an ADSL Access Service Connection Point, or a customer designated premises and a wire center equipped with a Public Packet Data Network Service, or a customer designated premises and a WATS Serving Office (WSO) and a WATS Serving Office (WSO).

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.1 General (Cont'd)

7.1.3 Service Configurations (Cont'd)

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7. Special Access Service (Cont'd)

7.1 General (Cont'd)

7.1.3 Service Configurations (Cont'd))

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7. Special Access Service (Cont'd)

7.1 General (Cont'd)

7.1.3 Service Configurations (Cont'd)

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7. Special Access Service (Cont'd)

7.1 General (Cont'd)

7.1.3 Service Configurations (Cont'd)

(C) Reserved For Future Use ⁽¹⁾ (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Special Access.

7.2.1 Rate Categories

There are three basic rate categories which apply to Special Access Service:

- Channel Terminations (described in 7.2.1(A) following)
- Channel Mileage (described in 7.2.1(B) following)
- Optional Features and Functions (described in 7.2.1(C) following).

(A) Channel Terminations

The Channel Termination rate category recovers the costs associated with the communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the Point of Termination (POT) and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in (C) following.

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One Channel Termination charge applies per customer designated premises at which the channel is terminated. This charge will apply even if the customer designated premises and the serving wire center are collocated in a Telephone Company building. For a Special Access Digital Data Service 56.0 or 64.0 Kbps Bit Rate ⁽¹⁾, there will be a charge for only one Channel Termination. For a High Capacity Service there will be a charge for only one Channel Termination.⁽¹⁾

For a Metallic Service connecting to a DSL Access Service Connection Point there will be a charge for two Channel Terminations for each DSL Access Service Connection function ordered.

For DS1 and DS3 Service, a Channel Termination Mileage charge applies for channel terminations over three (3) miles.

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.1 Rate Categories (Cont'd)(A) Channel Terminations (Cont'd)

For DS3 High Capacity Service, the Channel Termination rates are made up of the DS3 Capacity interface rate and the DS3 Channel Installed rate. The Capacity Interface rate is dependent upon the capacity ordered (i.e., Capacity Interface of 1, 3, 6 or 12) and is applicable at each customer designated premises. The capacity ordered is the maximum number of DS3 services that can be terminated on a given service at the customer designated premises (e.g., a capacity of 3 can terminate 1, 2, or 3 DS3 services). One DS3 Channel Installed rate applies per customer designated premises at which the channel is terminated for each DS3 channel that is ordered. These charges will apply even if the customer designated premises and the serving wire center are collocated in a Telephone Company building.

For a 1.544 Mbps or 44.736 Mbps High Capacity Service ⁽¹⁾ connecting a customer designated premises to an ADSL Access Service Connection Point, there will be a charge for only one Channel Termination.

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.1 Rate Categories (Cont'd)(B) Channel Mileage

The Channel Mileage rate category recovers the costs associated with the end office equipment and the transmission facilities between the serving wire centers associated with two customer designated premises, between a serving wire center associated with a customer designated premises and a Telephone Company hub, between two Telephone Company hubs, between a serving wire center associated with a customer designated premises.⁽¹⁾ Channel Mileage rates are made up of the Channel Mileage Facility rate and the Channel Mileage Termination rate.

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(1) Channel Mileage Facility

The Channel Mileage Facility rate recovers the per mile cost for the transmission path which extends between the Telephone Company serving wire centers and/or hub(s) or between the Telephone Company serving wire center and another wire center equipped with a Public Packet Data Network Service.

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(2) Channel Mileage Termination

The Channel Mileage Termination rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at serving wire centers and hubs). The Channel Mileage Termination rate will apply at the serving wire center(s) for each customer designated premises and Telephone Company hub where the channel is terminated. If the Channel Mileage is between Telephone Company bridging hubs, the Channel Mileage Termination rate will apply per Telephone

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.1 Rate Categories (Cont'd)(B) Channel Mileage (Cont'd)(2) Channel Mileage Termination (Cont'd)

Company designated hub. If the Channel Mileage is between the serving wire center for a customer designated premises and a WATS Serving Office, the Channel Mileage Termination rate will apply at both the serving wire center associated with the customer designated premises and the WATS Serving Office. If the Channel Mileage is between the serving wire center for a customer designated premises and another wire center equipped for Frame Relay Access Service, the Channel Mileage Termination Rate will apply only at the serving wire center for the customer designated premises.

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When the Channel Mileage Facility is zero (i.e., collocated serving wire centers), neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply.

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.2 Types of Rates and Charges (Cont'd)(C) Nonrecurring Charges (Cont'd)(3) Service Rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, as set forth following, or that involve actual physical change to the service. Changes to pending orders are set forth in 5.4 preceding.

Changes in the physical location of the point of termination or customer designated premises are moves as set forth in 7.2.3 following.

Changes in the type of Service or Channel Termination which result in a change of the minimum period requirement will be treated as a discontinuance of the service and an installation of a new service.

Changes in ownership or transfer of responsibility from one customer to another will be treated as a discontinuance of the service and an installation of a new service. In the event the change in ownership or transfer of responsibility is as set forth in 2.1.2(A) preceding where there is no change in facilities or arrangements, the change will be treated as an administrative change.

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.3 Moves (Cont'd)B) Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

7.2.4 Minimum Periods

The minimum service period for all services except part-time Program Audio services and DS3 High Capacity Service ⁽¹⁾ is one month and the full monthly rate will apply to the first month. Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period are as set forth in 2.4.1(F) preceding. The minimum service period for part-time Program Audio services is a continuous 24-hour period, not limited to a calendar day. The minimum service period for DS3 High Capacity Service ⁽¹⁾ is twelve months.

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.5 Mileage Measurement

The mileage to be used to determine the monthly rate for the Channel Mileage Facility is calculated on the airline distance between the locations involved, i.e.,

- the serving wire centers associated with two customer designated premises,
 - a serving wire center associated with a customer designated premises and a Telephone Company hub,
 - a serving wire center associated with a customer designated premises, and a wire center equipped with a Public Packet Data Network,
 - a serving wire center associated with a customer designated premises and an ADSL Access Service Connection Point,
 - two Telephone Company hubs,
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- or between the serving wire center associated with a customer designated premises and a WATS Serving Office.

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The serving wire center associated with a customer designated premises is the serving wire center from which this customer designated premises would normally obtain dial tone.

Mileage charges are shown with each channel type. To determine the rate to be billed, first compute the mileage using the V&H coordinates method, as set forth in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, then multiply the resulting number of miles times the Channel Mileage Facility per mile rate, and add the Channel Mileage Termination rate for each termination. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. When more than one Telephone Company is involved in the provision of service, billing will be accomplished as set forth in 2.4.7 preceding.

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.5 Mileage Measurement (Cont'd)

When hubs are involved, mileage is computed and rates applied separately for each section of the Channel Mileage, i.e.,

- customer designated premises serving wire center to hub,
- hub to hub and/or
- hub to customer designated premises serving wire center.

However, when any service is routed through a hub for purposes other than customer specified bridging or multiplexing (e.g., the Telephone Company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

See the service configuration example for multipoint service as set forth in 7.1.3(B) preceding.

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7.2.6 Facility Hubs

A customer has the option of ordering Voice Grade service or High Capacity services (i.e., DS1, or DS3) to a facility hub for channelizing to individual services requiring lower capacity facilities (e.g., Telegraph, Voice, Program Audio, etc.).

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7. Special Access Service (Cont'd)

7.2 Rate Regulations (Cont'd)

7.2.8 Optional Rate Plans

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7. Special Access Service (Cont'd)7.9 High Capacity Service7.9.1 Basic Channel Description

A High Capacity channel is a channel for the transmission of nominal 64.0 Kbps* or 1.544, or 44.736 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs. In addition, 1.544 Mbps and 44.736 Mbps High Capacity Service channels may be provided between a customer designated premises and a Telephone Company designated ADSL Access Service Connection Point.⁽¹⁾

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A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62411.

Rates and charges for Special Access High Capacity Service are as set forth in Section 17 following.

* Available only as a channel of a 1.544 Mbps facility to a Telephone Company Digital Data hub or as a cross connect of two 2.4, 4.8, 9.6, 56.0 or 64.0 Kbps channels of two 1.544 Mbps facilities to a Digital Data hub(s). The customer must provide system and channel assignment data.

⁽¹⁾ The CenturyLink services previously identified on this page are no longer offered under tariff. Effective March 13, 2015, the Commission granted forbearance from dominant carrier regulation of these services. http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0316/DOC-332526A1.pdf
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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.9 High Capacity Service (Cont'd)

7.9.1 Basic Channel Description (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.10 Synchronous Optical Channel Service

7.10.1 Reserved For Future Use ⁽¹⁾

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7. Special Access (Cont'd)

7.10 Synchronous Optical Channel Service (Cont'd)

7.10.1 Reserved For Future Use ⁽¹⁾ (Cont'd)

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7. Special Access Service (Cont'd)7.10 Synchronous Optical Channel Service (Cont'd)7.10.2 Reserved For Future Use ⁽¹⁾

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7.10.3 Optional Features and Functions(A) Reserved For Future Use ⁽¹⁾

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7. Special Access Service (Cont'd)

7.10 Synchronous Optical Channel Service (Cont'd)

7.10.3 Optional Features and Functions (Cont'd)

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7. Special Access Service (Cont'd)

7.10 Synchronous Optical Channel Service (Cont'd)

7.10.3 Optional Features and Functions (Cont'd)

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7. Special Access Service (Cont'd)

7.10 Synchronous Optical Channel Service (Cont'd)

7.10.3 Optional Features and Functions (Cont'd)

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7. Special Access Service (Cont'd)7.10 Synchronous Optical Channel Service (Cont'd)7.10.3 Optional Features and Functions (Cont'd)(E) Reserved For Future Use ⁽¹⁾

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(F) Reserved For Future Use ⁽¹⁾

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(G) Reserved For Future Use ⁽¹⁾

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7. Special Access Service (Cont'd)

7.11 Reserved For Future Use ⁽¹⁾

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 Reserved For Future Use ⁽¹⁾ (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.11 Reserved For Future Use ⁽¹⁾ (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.12 Reserved For Future Use ⁽¹⁾

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.12 Reserved For Future Use⁽¹⁾ (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.12 Reserved For Future Use⁽¹⁾ (Cont'd)

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7. Special Access Service (Cont'd)

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7. Special Access Service (Cont'd)

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7. Special Access Service (Cont'd)

7.12 Reserved For Future Use⁽¹⁾ (Cont'd)

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7. Special Access Service (Cont'd)

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7. Special Access Service (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.13 Reserved For Future Use⁽¹⁾ (Cont'd)

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7. Special Access Service (Cont'd)

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ACCESS SERVICE

16. Public Packet Data Network

Public Packet Data Networks utilize separate data networks, comprised of switching and transmission facilities. The networks provide for the transfer of data provided by a customer in a frame ⁽¹⁾ format. The data is separated into discrete segments for transmission through the public packet data network.

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16.1 Frame Relay Access Service

Effective June 1, 2015, CenturyLink's Frame Relay Access Service will no longer be available to new customers for new orders nor will new orders from existing customers be accepted (except to the extent permitted by term discount plan/contract).

Existing customers of this service will be grandfathered as follows:

- As of June 1, 2015, month-to-month customers will no longer be able to purchase this service.
- Existing term discount plans/contracts for this service will not be renewed.
- Customers with a term discount plan/contract that expires between February 24, 2015 and June 1, 2015 may retain their Frame Relay Service on a month-to-month basis until June 1, 2015.
- Customers with a term discount plan/contract that expires after June 1, 2015 may retain their Frame Relay Service covered by that term discount plan/contract until the expiration of that term discount plan/contract. If a customer is currently under a term discount plan/contract and wishes to move to another service, cancellation charges will not apply.

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ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.1 General (Cont'd)(B) Service Description (Cont'd)

FRAS service includes: the Frame Relay Access Connection ⁽¹⁾ and Permanent Virtual Connections (PVC) which have associated Committed Information Rates (CIRs).

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The Frame Relay Access Connection ⁽¹⁾ elements provide access to a Telephone Company wire center equipped with a frame relay switch. A generic view of FRAS access is shown in 16.1.2(A) following. Frame Relay Access Service connections are available from the wire centers as identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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The Frame Relay Access Connection combines a frame relay compatible 56.0 kbps or 64.0 kbps ⁽¹⁾ digital transport facility with a port on a frame relay switch. The Frame Relay Access Connection includes the Telephone Company facility between the customer designated premises and the customer's serving wire center, the interoffice transport (if applicable) between the customer's serving wire center and a wire center equipped with a frame relay switch, and the end user port. The end user port is a user-to-network interface which provides the lineside physical entry point into the Telephone Company frame relay network and permits FRAS compatible end user customer premises equipment (CPE) to originate or terminate an interstate access service. Connections between end user customer premises equipment and the Telephone Company frame relay switch are available at speeds of 56.0 kbps or 64.0 kbps. ⁽¹⁾ Each end user port requires the identification of a corresponding terminating port. All end user ports must be in conformance with American National Standards Institute (ANSI) standards T1.606-1990, T1.606 Addendum 1-1991, T1.606a-1992, T1.617, Annex D-1992.

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The Telephone Company will provide the logical circuits required within its frame relay network to connect the ports or to connect a port with a DSL Access Service Connection Point. These logical circuits, or Permanent Virtual Connections (PVC), are software defined, end-to end, bi-directional communications paths that are established and dis-established via the access service order process. While no physical circuits are dedicated, the two network addresses (one from each port) are connected electronically to form a PVC.

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ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.1 General (Cont'd)(B) Service Description (Cont'd)

There are two types of PVCs available. The standard PVC establishes a communications path between two ports or between a port and a DSL Access Service Connection Point within the same Telephone Company frame relay network. The extended PVC establishes a communications path between two ports or between a port and a DSL Access Service Connection Point on two interconnected Telephone Company frame relay networks. A generic view of interconnected FRAS is shown in 16.1.2(A) following.

At the time service is ordered the number of PVCs will be identified along with their Committed Information Rates. CIR is the bit rate at which the FRAS network commits to transfer data. Committed Information Rates provide for frame relay switch throughput at designated speeds (See 17.6.7.1(F) following). This information is required for network routing purposes.

(C) Service Provided by More than One Telephone Company

When the transport facility between the customer designated premises and a wire center equipped with a frame relay switch is provided by more than one Telephone Company, the Telephone Companies involved will provide a Special Access Service facility as set forth in Section 7 preceding, and in accordance with Sections 2.4.7 and 5.3 preceding.

Jointly-Provided FRAS service includes the End User Port⁽¹⁾ which has associated Committed Information Rates (CIRs). A Special Access Service facility is used to connect to the frame relay switch. (C)

Connections are provided via Channel Termination(s) and Channel Mileage (See Section 7 Special Access Digital Data and High Capacity Services preceding). All regulations, rates and charges as specified in Section 7 will apply in addition to the rates and charges associated with FRAS. A generic view of jointly-provided FRAS is shown in 16.1.2(A) following.

The Telephone Company that provides the frame relay switch will bill an End User Port charge for the end user port connection⁽¹⁾. (C)

The Special Access Service End User Port charge will apply in lieu of the Frame Relay Access Connection.⁽¹⁾ (C)
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ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(A) Rate Categories (Cont'd)(1) Frame Relay Access Connection

The Frame Relay Access Connection (FRAC) rate element recovers the costs associated with the communication path between the end user's premises and the Telephone Company wire center equipped with a frame relay switch. The FRAC includes the physical transmission facility between the customer designated premises and the customer's serving wire center, the interoffice transport (if applicable) between the customer's serving wire center and a wire center equipped with a frame relay switch, and the end user port on the Telephone Company's frame relay switch.

One FRAC charge applies per customer designated premises at which the FRAS connection is terminated. This applies even if the customer designated premises and the frame relay switch are collocated in a Telephone Company building.

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ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(A) Rate Categories (Cont'd)(3) End User Port

An End User Port charge is applied as a discrete rate element in conjunction with jointly-provided Special Access Service. Refer to 7.8 and 7.9 preceding for additional applicable rates and charges.

The End User Port is the physical location in the Telephone Company switching office where the transport facility of the customer connects to the FRAS Network. It specifies how a frame relay switch sends and receives data from a frame relay end user customer's LAN or other compatible CPE devices.

The End User Port consists of either a 56.0 kbps or 64.0 kbps ⁽¹⁾ interface. The port connecting the transport facility to the Telephone Company frame relay switch must be ordered and provided at the same speed as the associated transport facility.

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16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(A) Rate Categories (Cont'd)(3) Permanent Virtual Connection (PVC)

A PVC is a software defined communications path between two port connections or between a port connection and a DSL Access Service Connection Point.

Each PVC is provisioned with a customer selected Committed Information Rate. The CIR is a transmission speed specified by the customer. CIRs range from 8 kbps to 128 kbps.⁽¹⁾ The Telephone Company will provide switch capacity to permit the customer to transmit information with guaranteed delivery at the specified CIR. The Telephone Company will permit customers to attempt to transmit at speeds up to two times the CIR with no guarantee of completion. Attempted transmissions at above two times the CIR will not be permitted.

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Customers will be permitted to order multiple PVCs on a given port subject to switch limitations. Customers anticipating non-simultaneous transmission may order CIRs assigned to these multiple PVCs, the sum of which may theoretically exceed the actual throughput of the port. However, when simultaneous transmission of multiple PVCs occurs, the total of the transmission rate (CIRs) may not exceed the actual throughput of the port.

There are two types of PVCs available. The standard PVC establishes a communications path between two ports or between a port and a DSL Access Service Connection Point within the same Telephone Company frame relay network. The extended PVC establishes a communications path between two ports or between a port and a DSL Access Service Connection Point on two interconnected Telephone Company frame relay networks.

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16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(B) Types of Rates and Charges

There are two types of rates and charges. They are monthly rates and nonrecurring charges. The rates and charges are described as follows:

(1) Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a FRAS is provided. For billing purposes, each month is considered to have 30 days.

(2) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for FRAS are: installation of service and service rearrangements. These charges are in addition to the Access Order Charge as specified in 17.4.1 following:

(a) Installation of Service

Nonrecurring charges apply for the installation of Frame Relay Access Connections (FRAC) ⁽¹⁾ and Permanent Virtual Connections (PVC). (C)

A nonrecurring charge applies per FRAC ⁽¹⁾ installed and is based on the speed of the connection. (C)

A nonrecurring charge applies per PVC installed.

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16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(B) Types of Rates and Charges (Cont'd)(2) Nonrecurring Charges (Cont'd)(c) Moves(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements. This charge is in addition to the Access Order Charge as specified in 17.3 following.

(ii) Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(C) Minimum Period

The minimum period for FRAS is one month and the full monthly rate will apply to the first month. Adjustments for quantities of services established or discontinued in any billing period beyond the minimum period are as set forth in 2.4.1(F) preceding.

The minimum period for discounted FRAS is twelve months as set forth in 2.4.2⁽¹⁾ preceding.

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16. Public Packet Data Network (Cont'd)
16.1 Frame Relay Access Service (Cont'd)
16.1.3 Optional Rate Plans

A Term Discount plan is available for Frame Relay Access Service (FRAS). The Term Discount applies to the Frame Relay Access Connection ⁽¹⁾ charges. The Permanent Virtual Connections (PVC) are not eligible for a Term Discount. Under the Term Discount plan, the current monthly rates for eligible services are reduced by a fixed percentage. The amount of the discount percentage differs based on the length of the service commitment period selected by the customer. The Term Discount percentages for FRAS are as set forth in 17.6.7.1(E) following.

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Discounts for the Term Discount plan are only applied to FRAS provided to a customer within the same state and LATA by the same Telephone Company.

The minimum service period on a month-to-month basis is one month. Under an Optional Rate Plan, the minimum service period is twelve months.

(A) Term Discounts

FRAS may be ordered at the customer's option on a month-to-month basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).

The minimum service period for all Term Discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

For customers that subscribe to the Term Discount plan for 36 or 60 months, the Term Discount percentage as set forth in 17.6.7.1(E) following will be frozen from Company initiated decreases for the entire discount period at the percent in effect at the beginning of the Term Discount period.

If a Term Discount Percentage increase occurs during the term of an existing Term Discount plan, the increased percentage will be applied automatically to the remainder of the current Term Discount period.

At the end of the Term Discount period, the customer may convert to month-to-month service or subscribe to a new Term Discount plan. If the customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.

To be included in a Term Discount plan, all eligible FRAS rate elements must be ordered for the same commitment term (i.e., all 36 months or all 60 months) and with the same service date. When additional capacity is subsequently added, it will be available only on a month-to-month basis unless the discount period of the entire service is upgraded.

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16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.3. Optional Rate Plans (Cont'd)

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(A) Term Discounts (Cont'd)

Eligible FRAS rate elements are those provided to a customer within the same state and LATA by the same Telephone Company. As long as the number of FRAS connections included in a Term Discount plan remains constant, customer requests to install and disconnect FRAS connections, including changes affecting different wire centers and/or customer designated premises, will not change the current Term Discount period or the minimum service period, and Discontinuance of Service charges as set forth in (3) following will not apply.

(1) Upgrades in Term Discounts

Services provided under month-to-month rates or Term Discount rates may be upgraded to a Term Discount plan at any time without incurring FRAS nonrecurring charges or discontinuance charges for existing services. The new Term Discount plan must meet or exceed the service term of the plan being upgraded. For example, a service with a 36 month commitment period may be upgraded to a new 36 month or 60 month service period. The monthly rates will be those that are in effect at the time the service is upgraded. A new minimum service period applies to all FRAS that is upgraded.

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16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.3. Optional Rate Plans (Cont'd)(A) Term Discounts (Cont'd)(2) Upgrades in Capacity

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If the customer chooses to upgrade a service under the Term Discount plan to a higher capacity (e.g., from 56.0 kbps to 64.0 kbps or from 56.0 kbps or 64.0 kbps to 128 kbps)⁽¹⁾, discontinuance charges will not apply, provided all (C) the following conditions are met:

- the customer's order for the disconnect of the existing service and the installation of the new service are received at the same time and specifically reference the application of upgrade in capacity,
- the customer's disconnect order for the existing service must reference the service installation order,
- the new service has a total capacity greater than the total capacity of the service being discontinued and,
- the new Term Discount period meets or exceeds the Term Discount period being discontinued.

A new minimum service period applies to all upgrades. A Frame Relay Access Connection nonrecurring charge for an equivalent capacity of the existing services being upgraded to the higher speed service will not be assessed. FRAC nonrecurring charges will not apply to the upgraded lower speed services placed on the higher speed service if requested at the same time as the upgrade request. Nonrecurring charges will apply for capacity that exceeds the existing equivalent capacity.

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ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.3 Optional Rate Plans (Cont'd)

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(A) Term Discounts (Cont'd)(2) Upgrades in Capacity (Cont'd)

Discontinuance charges will not apply should the customer choose to upgrade either a portion of or the entire FRAS under the Term Discount plan and move the service to a new customer location(s) within the same state and LATA where service is provided by the same Telephone Company.

(3) Discontinuance of Service

If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to the portion of the service being discontinued.

Should the customer choose to discontinue a Term Discount plan prior to the completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one-hundred percent of the total undiscounted monthly rates, less any amounts previously paid, will apply for the minimum service period. Additionally, discontinuance charges of fifteen percent of the total undiscounted monthly charges will apply to the remaining portion of the discount service term.

Should the customer choose to discontinue service ordered under a Term Discount plan after the minimum service period but before the completion of the discount period, discontinuance charges will apply. Discontinuance charges of fifteen percent of the total undiscounted monthly charges will apply to the remaining portion of the discount period. For example, the customer has a ⁽¹⁾ term discount plan which the customer chooses to discontinue after 33 months into a 60-month service term. The discontinuance charge would be 0.15 times 27 months times the undiscounted monthly rate for that service.

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16. Public Packet Data Network (Cont'd)

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17. Rates and Charges (Cont'd)17.5 Special Access Service (Cont'd)17.5.8 High Capacity Service (Cont'd)

(C)	<u>Optional Features and Functions</u> (Cont'd)	Monthly <u>Rate</u>	(D)
(2)	<u>Automatic Loop Transfer</u> Per arrangement ⁽¹⁾	N/A	(D)
(3)	<u>Transfer Arrangement</u> (key activated ⁽²⁾ or Dial-Up ⁽³⁾) Per four port arrangement including control channel termination ⁽⁴⁾	N/A	(D)
(D)	<u>Reserved for Future Use</u>		
(E)	<u>Clear Channel Capability</u> Per 1.544 Mbps transmission path	N/A	(D)
		Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
(F)	<u>ADSL Access Service Connection</u> Per 1.544 Mbps Per 44.736 Mbps Per OC3 ⁽⁵⁾	\$ 90.00 \$539.85	\$170.00 \$555.00
			(C)
(G)	<u>Shared SONET Ring Interoffice Transport</u> Per DS3 Channel Mileage Facility	None	

⁽¹⁾ An additional Channel Termination charge will apply whenever the spare line is provided as a leg to the customer designated premises.

⁽²⁾ The key activated control channel is rated as a Metallic Channel Termination and Channel Mileage, if applicable.

⁽³⁾ The Dial-Up option requires the customer to purchase the Controller arrangement from 13.3.4 preceding.

⁽⁴⁾ An additional Channel Termination charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional channel mileage charges will apply when the transfer arrangement is not located in the customer designated premises serving wire center. (T)

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17. Rates and Charges (Cont'd)

17.5 Special Access Service (Cont'd)

17.5.9 Reserved For Future Use ⁽¹⁾

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^{**} This charge is not applicable to the High Volume Discount Plan.

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17. Rates and Charges (Cont'd)

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17. Rates and Charges (Cont'd)

17.5 Special Access Service (Cont'd)

17.5.12 Reserved For Future Use ⁽¹⁾ (Cont'd)

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17.5 Special Access Service (Cont'd)

17.5.12 Reserved For Future Use ⁽¹⁾ (Cont'd)

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17.5 Special Access Service (Cont'd)

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17.5 Special Access Service (Cont'd)

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17. Rates and Charges (Cont'd)17.6 Other Services (Cont'd)17.6.7 Public Packet Data Network (Cont'd)17.6.7.1 Frame Relay Access Service (Cont'd)

Regulations concerning Frame Relay Access Service are set forth in 16.1 preceding.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
<u>Connections</u>			
(A) <u>Frame Relay Access Connection (FRAC)</u> (per FRAC)			
56.0 kbps	\$79.35	\$240.00	
64.0 kbps (1)	\$79.35	\$240.00	(D)
(1)			(D)
(B) <u>Reserved For Future Use</u> ⁽¹⁾			(C)
			(D)
			(D)
(C) <u>End User Port</u> (per port)			
56.0 kbps	\$ 57.15		
64.0 kbps (1)	\$ 57.15		(D)
(1)			(D)
(D) <u>Reserved For Future Use</u> ⁽¹⁾			(C)
			(D)
			(D)
(E) <u>Term Discounts</u>	<u>Percentage</u>		
36 months	10%		
60 months	20%		

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17. Rates and Charges (Cont'd)

17.6.7 Public Packet Data Network

(F) Permanent Virtual Connections (PVCs)

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17. Rates and Charges (Continued)

17.6 Other Services (Continued)

17.6.7 Public Packet Data Network (Continued)

17.6.7.2 Reserved For Future Use ⁽¹⁾

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17. Rates and Charges (Continued)

17.6 Other Services (Continued)

17.6.7 Public Packet Data Network (Continued)

17.6.7.2 Reserved For Future Use ⁽¹⁾ (Continued)

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17. Rates and Charges (Continued)

17.6 Other Services (Continued)

17.6.7 Public Packet Data Network (Continued)

17.6.7.2 Reserved For Future Use ⁽¹⁾ (Cont'd)

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17.6.8 Reserved For Future Use

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17. Rates and Charges (Cont'd)

17.6 Other Services (Cont'd)

17.6.9 Synchronous Optical Channel Service

(A) Reserved For Future Use ⁽¹⁾

(B) Reserved For Future Use ⁽¹⁾

(C) Reserved For Future Use ⁽¹⁾

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17. Rates and Charges (Cont'd)

17.6 Other Services (Cont'd)

17.6.9 Synchronous Optical Channel Service (Cont'd)

(D) Optional Features and Functions

(1) Reserved For Future Use ⁽¹⁾

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(2) Reserved For Future Use ⁽¹⁾

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17. Rates and Charges (Cont'd)

17.6 Other Services (Cont'd)

17.6.9 Synchronous Optical Channel Service (Cont'd)

(D) Optional Features and Functions (Cont'd)

(3) Reserved For Future Use ⁽¹⁾

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17. Rates and Charges (Cont'd)17.6 Other Services (Cont'd)17.6.9 Synchronous Optical Channel Service (Cont'd)(D) Optional Features and Functions (Cont'd)

	<u>Monthly</u>	<u>3 Year (36 Month)</u>	<u>5 Year (60 Month)</u>	
(4) <u>Shared SONET Ring</u> Interoffice Transport per Channel Mileage Facility	None	None	None	
(5) <u>Reserved For Future Use</u> ⁽¹⁾				(C) (D) (D)
(6) <u>Reserved For Future Use</u> ⁽¹⁾				(C) (D) (D)
(7) <u>Reserved For Future Use</u> ⁽¹⁾				(C) (D) (D)

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17.6 Other Services (Cont'd)

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17. Rates and Charges (Cont'd)

17.6 Other Services (Cont'd)

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