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4. End User Access Service and Presubscription4.1 End User Access Service

End User Access Service provides for the use of an End User Common Line (EUCL). The Telephone Company provides this service to end users who obtain Telephone Exchange Service from the Telephone Company under its Local and/or General Exchange Service tariffs.

4.1.1 Undertaking of the Telephone Company

- (A) The Telephone Company will provide for the use of a EUCL in connection with interstate Access Services provided under this tariff when the end user obtains Telephone Exchange Service.
- (B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access Service charges.
- (C) The following items are not provided as part of End User Access Service:
 - Telephone number
 - Detail billing
 - Directory listings
 - Intercept arrangements

4.1.2 Rate Regulations(A) Billed Party

End User Access Service rates consist of five categories of rates: the Subscriber Line Charge (SLC), the Access Recovery Charge (ARC), the Federal Universal Service Fund (FUSF) Surcharge, the Multiline Business Presubscribed Interexchange Carrier Charge (PICC), and miscellaneous End User Services. The SLC rates and the FUSF Surcharge will be billed to the end user of the associated Telephone Exchange Service as set forth below, unless otherwise noted. The Multiline Business PICC rate will be billed to the Interexchange Carrier (IC) that the Multiline Business end user has elected. If no IC is elected, the PICC rate will be billed to the Multiline Business end user. The miscellaneous End User Services are billed to the end user for services identified in Section 4.3.4.

When a payphone service provider is provided local business exchange service, the Multiline Business PICC will not apply.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.2 Rate Regulations (Cont'd)(B) Minimum Period

The minimum period for which End User Access Service is provided to an end user and for which charges are applicable is the same as for the associated Telephone Exchange Service, as specified in the Local and/or General Exchange Service tariffs.

(C) Cancellation of Application

When an order for Telephone Exchange Service is cancelled, the associated End User Access Service is also considered to be cancelled. No cancellation charges apply.

(D) Changes to Orders

When changes are made to Telephone Exchange Service orders, any necessary changes will be made for the associated End User Access Service at no charge.

(E) Temporary Suspension of Service

When an end user temporarily suspends Telephone Exchange Service, one-half of the associated End User Access Service monthly rate will be temporarily suspended for the suspension period. The full Multiline Business PICC rate will be billed.

(F) Credit Allowance for Service Interruption

When there is an interruption in End User Access Service and an end user requests a credit allowance, provisions the same as those in the Local and/or General Exchange Service tariffs for the associated Telephone Exchange Service will apply.

(G) Disconnection of Service

When Telephone Exchange Service is disconnected, the associated End User Access Service is also considered to be disconnected.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.2 Rate Regulations (Cont'd)(H) Access Recovery Charge (ARC)

The ARC is a monthly charge billed to residential, single line business, and multiline business Customers. This charge may be combined with and reflected within the EUCL charge on the Customer's bill.

(1) Residential ARC

Both Primary and Non-Primary Residential subscriber lines will be charged the Residential ARC as set forth in 4.1.4(B)(1).

Lifeline Customers are exempt from the Residential ARC. A credit will be applied to the bills of Lifeline Customers equal to the Residential ARC.

(2) Single Line Business ARC

Single Line Business Customers will be charged the Single Line Business ARC as set forth in 4.1.4(B)(2).

(3) Multi-Line Business ARC

Multiline Business and Centrex lines will be charged the Multiline Business ARC as set forth in 4.1.4(B)(3). PRI Customers will be charged the ISDN-PRI ARC as set forth in 4.1.4(B)(4).

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.3 Application of End User Access Service Rates

When an end user is provided with Telephone Exchange Service not identified as Centrex, Business or Residence service, the end user shall provide information requested by the Telephone Company to determine the appropriate charges.

(A) Integrated Services Digital Network (ISDN)(1) Primary Rate Interface (PRI)

The ISDN-PRI SLC rate as set forth in 4.1.4(A)(6) following applies for each PRI service (23 voice-grade equivalent channels plus one data channel).

(2) Basic Rate Interface (BRI)

The ISDN-BRI SLC rate as set forth in 4.1.4(A)(5) following applies for each BRI service (2 voice-grade equivalent channels plus one data channel).

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.3 Application of End User Access Service Rates (Cont'd)(B) Centrex(1) Business Centrex

The End User Common Line Multiline Business Subscriber rate applies to business Centrex lines or trunks. Centrex Presubscribed Interexchange Carrier Charge (PICC) is applied with a 9 to 1 ratio. When a customer has nine or more Centrex lines, the nine or more Centrex rate applies per line. If a customer has fewer than nine lines, the charge applied is based on the number of Centrex lines. For example, if a customer has four lines, the four line Centrex rate applies per line.

(2) Centrex Dormitory Service

Charges shall be based on the number of dormitory and/or office lines or trunks reported by the customer as follows:

- (a) Residence End User Access Service rates apply to lines or trunks that service dormitory quarters. (b) Multiline Business Subscriber Line Charge rates apply to the lines or trunks that are used by the university, college or school for administrative purposes. Centrex Presubscribed Interexchange Carrier Charge (PICC) is applied with a 9 to 1 ratio. Each group of 9 lines is identified as a Centrex line group with the PICC applying to each line group. When a customer has nine or more Centrex lines, the nine or more Centrex rate applies per line. If a customer has fewer than nine lines, the charge applied is based on the number of Centrex lines. For example, if a customer has six lines, the six line Centrex rate applies per line.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.3 Application of End User Access Service Rates (Cont'd)(C) Multiline Business Service

When an end user is provided more than one business Telephone Exchange Service in the same state by the same Telephone Company which is not covered by A. preceding, the Multiline Business Subscriber rate applies to each such business exchange service. Public Telephone service is charged the Multiline Business Subscriber End User Access Service rates.

(D) Single Business Telephone Exchange Service

When an end user is provided a single business Telephone Exchange Service in a state by the Telephone Company, the Single Line Business Subscriber rate applies to the service.

ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.3 Application of End User Access Service Rates (Cont'd)(E) Residence Telephone Exchange ServicePrimary Residential

When a service location is provided a single residence local Telephone Exchange Service by the Telephone Company, under the general or local exchange tariffs, the Primary Residence Subscriber rate set forth in Section 4.1.4(A)(1) following applies. Each additional local residence exchange line will be billed the Non-primary residence rate set forth in Section 4.1.4(A)(4) following.

Non-Primary Residential

When a service location is provided with more than one local residence exchange service at the same location, only one line will be classified as Primary and all other lines are considered to be Nonprimary. The Non-primary residence subscriber line rate as set forth in Section 4.1.4(A)(4) following applies to each such Non-primary local residence exchange service.

For exchange residence service installed prior to January 1, 1998, the Telephone Company will use existing service records to determine which line is primary.

For exchange service established after January 1, 1998, if more than one line is ordered at the same service location, the first line installed will be Primary.

When an end user is provided a residence Telephone Exchange Service by the Telephone Company, and if the residential exchange rate for such end user is a reduced residential exchange rate based upon a means test that is subject to verification, the EUCL - Residence Subscriber - Individual line or trunk rate in Section 4.1.4(A)(1), following, shall be applied to that line. Lifeline Customers will receive a credit equal to 100 percent of this charge.

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.3 Application of End User Access Service Rates (Cont'd)(F) Remote Call Forwarding

End User Access Service rates do not apply to Telephone Exchange Service provided as residential or business remote call forwarding service under the Local and/or General Exchange Service tariffs.

(G) Radio Common Carriers and/or Maritime Radio Common Carriers

When the end user is a Radio Common Carrier or a Maritime Radio Common Carrier, the end user shall designate whether the Telephone Exchange Services provided by the Telephone Company are used as access lines for the service they provide or as administrative lines.

(1) End User Access Service rates apply to Telephone Exchange Service used for administrative purposes.

(2) End User Access Service rates do not apply to Telephone Exchange Service provided to Radio Common Carriers and/or Maritime Radio Common Carriers for use as access lines for their services.

(H) Other Services

For purposes of applying End User Access Service rates, when an end user is provided a Telephone Exchange Service not identified as Centrex, ISDN, Business or Residence service (e.g., Local Service), the Telephone Company will designate the service as either Primary Residence, Non-primary Residence, Single Line Business or Multiline Business.

End User Access Service charges will apply for each Telephone Company Wholesale Local Service provided to a primary local carrier for residential or business services, who does not purchase switching capacity under the local exchange service tariff. Any End User Access Service charges set forth in section 4.1.4, following, which are not billed to the end user's elected interexchange carrier, will be billed to the primary local carrier based on the local carrier's indication or acknowledgement of which type of exchange service the subscriber line will be used for.

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4. End User Access Service and Presubscription (Cont'd)**4.1 End User Access Service (Cont'd)****4.1.3 Application of End User Access Service Rates (Cont'd)****(I) Federal Universal Service Fund (FUSF) Surcharge**

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contributions to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF Surcharges at the ACNA level, BAN level or circuit level. Certification at the ACNA level will exempt all BANs under that ACNA. Certification at the BAN level will exempt only the specified BANs. A customer must annually certify exemption from FUSF Surcharges.

(1) Application of FUSF Surcharge to End User Access Service Charges (C)

Customers assessed a Subscriber Line Charge (SLC) as described in Section 4.1.3 preceding and/or an Access Recovery Charge (ARC) as described in Section 4.1.2(H) preceding, will be assessed an FUSF Surcharge. The FUSF Surcharge will be determined by multiplying an FUSF Surcharge Factor, as set forth in Section 4.1.4(C) following, by the sum of the Subscriber Line Charge and the ARC Charge. FUSF Surcharges will be billed to the associated end user or reseller of the local exchange services, with the exception of those customers who participate in the Lifeline Assistance Program.

(2) Application of FUSF Surcharge to Other Chargers

Customers assessed Presubscribed Interexchange Carrier Charges, End User Port Charges, PIC Change Charges, and any interstate charges not listed above which give rise to the Telephone Company's obligation to contribute to the Universal Support Mechanisms will be assessed the FUSF Surcharge on such charges. Customers who participate in the Lifeline Assistance Program are not exempt from this Surcharge on services other than the SLC and ARC. The FUSF Surcharge will be computed by multiplying the FUSF Surcharge Factor, as set forth in Section 4.1.4(C) following, by the applicable charges.

(C)

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4. End User Access Service and Presubscription (Cont'd)

4.1 End User Access Service (Cont'd)

4.1.3 Application of End User Access Service Rates (Cont'd)

(I) Federal Universal Service Fund (FUSF) Surcharge (Cont'd)

(D)

(D)

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4. End User Access Service and Presubscription (Cont'd)

4.1 End User Access Service (Cont'd)

4.1.3 Application of End User Access Service Rates (Cont'd)

(D)

(D)

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4. End User Access Service and Presubscription (Cont'd)4.1 End User Access Service (Cont'd)4.1.4 Rates and Charges

The rates for End User Access Service are:

	<u>Rate per Month</u>
(A) <u>Subscriber Line Charge (SLC)</u>	
(1) Primary Residence Subscriber - Individual line or trunk, each	\$5.79
(2) Single Line Business Subscriber - Individual line or trunk, each	\$5.79
(3) Multiline Business Subscriber - Individual line or trunk, each	\$5.79
(4) Non-primary Residence - Individual line or trunk, each	\$5.79
(5) Basic Rate Interface (BRI) - per BRI service	\$5.79
(6) Primary Rate Interface (PRI) - per PRI service	\$28.95
(B) <u>Access Recovery Charge (ARC)</u>	
(1) Residence, each	\$0.46
(2) Single Line Business - Individual line or trunk, each	\$0.46
(3) Multiline Business - Individual line or trunk, each	\$0.63
(4) ISDN-PRI	\$3.15

(1)	Multiline Business Subscriber	
	- Individual line or trunk, each	\$0.00
(2)	Primary Rate Interface (PRI)	
	- per PRI service	\$0.00
(3)	Centrex - per line rate	
	- one line	\$0.00
	- two lines	\$0.00
	- three lines	\$0.00
	- four lines	\$0.00
	- five lines	\$0.00
	- six lines	\$0.00
	- seven lines	\$0.00
	- eight lines	\$0.00
	- nine or more lines	\$0.00

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4. End User Access Service and Presubscription (Cont'd)4.2 Interstate Presubscription

Interstate presubscription allows an end user or a Public Telephone provider for a public telephone to select and designate an interstate Interexchange Carrier (IC) to the Telephone Company. This IC is referred to as the end user's or Public Telephone provider's Primary Interexchange Carrier (PIC) and may be accessed by an end user for interLATA interstate calls without dialing an access code. Presubscription of Public Telephones is applicable only to 0+ interLATA calls, 00- calls and 01+ international calls.

The end user of the account is defined as the person identified in the account as responsible for payment of the account or any person contractually or otherwise lawfully authorized to change telecommunications services and/or represent the end user.

Interstate presubscription is available in all Telephone Company end offices.

4.2.1 Interstate Presubscription Charge Application

- (A) An interstate presubscription change charge does not apply to end users or Public Telephone providers for public telephones making their initial primary interstate IC selection. End users and Public Telephone providers will incur an interstate presubscription change charge for any subsequent changes.
- (B) New end users and Public Telephone providers will be asked to select a primary interstate IC at the time they place an order with the Telephone Company for Telephone Exchange Service. There will be no charge for this initial selection.

An interstate presubscription change charge applies for a change in primary interstate IC after the end user's or Public Telephone provider's initial selection.

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4. End User Access Service and Presubscription (Cont'd)4.2 Interstate Presubscription (Cont'd)4.2.2 Interstate Presubscription Change Charge

The nonrecurring charge for a change in interstate presubscription is as follows:

- (a) A nonrecurring charge applies when the request to change Presubscription is submitted through mechanized methods.
- (b) A nonrecurring charge applies when the request to change Presubscription is submitted through manual methods.

As used above, manual methods are (i) personal interaction between an end user, or a person acting on behalf of an end user, and a Telephone Company employee; and (ii) any written submission from an end user, or a person acting on behalf of an end user, to a Telephone Company service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized nonrecurring charge shall apply upon completion of the request.

<u>Interstate Presubscription Change</u>	<u>Nonrecurring Charge</u>
(1) per Telephone Exchange Service line or trunk, Feature Group A or Public Telephone line	
- manual change	\$4.90
- mechanized change	\$1.52
(2) per Centrex Common Block	\$56.99
(3) per facility associated with Centrex Automatic Route Selection	\$56.99

Generally, this charge is billed to the end user or Public Telephone provider which is the subscriber to the Telephone Company Telephone Exchange Service except when such charge(s) are billed to an IC or an authorized local service provider.

For each Telephone Company Wholesale Local Service provided to a primary local carrier for residential, Public Telephone, or business services, the one-time charges for changing an end user's presubscription will be billed directly to the authorized local service provider.

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4. End User Access Service and Presubscription (Cont'd)4.2 Interstate Presubscription (Cont'd)4.2.2 Interstate Presubscription Change Charge (Cont'd)

If the presubscribed interstate carrier's (IC's) FGD or other type of switched service is discontinued by the Telephone Company, either due to the IC's election or because the IC ceases to provide such service to its end users, the IC is obligated to contact in writing, not less than 15 days' before the scheduled service cut-off, all affected end users and agents who have selected, or been allocated to the disconnecting IC as their primary IC. The IC will inform these end users or agents to select a new IC as their primary IC, and to state that the discontinuing IC will pay the Presubscription (PIC) Change Charge. The Telephone Company will bill a discontinuing IC the PIC Change Charge, as set forth in Section 4.2.2 following, for each end user and agent that is currently designated to this IC.

4.2.3 PIC Dispute

In the case of a PIC change dispute, the alleged unauthorized carrier will be billed the appropriate Presubscription Change Charge(s) for the alleged unauthorized change and the appropriate Presubscription Change Charge(s) to change the customer to their preferred IC, as set forth in section 4.2.2 preceding.

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4. End User Access Service and Presubscription (Cont'd)4.3 Miscellaneous End User Services4.3.1 International Direct Dial Blocking Service

International Direct Dial Blocking (IDDB) Service is an arrangement that allows aggregators to prevent use of their telephones for international direct dialed calls. This arrangement recognizes and blocks, by routing such calls to a recorded announcement, any attempt to dial international direct dialed sequences of 011+ and 10XXX 011+.

This optional end user feature is available where technically feasible for line-side services provided by the Telephone Company under its Local and/or General Exchange Service tariffs.

No separate nonrecurring charge will apply for the installation of IDDB Service when it is installed coincident with the installation of a Telephone Company exchange service line to which the blocking will apply. A separate nonrecurring charge applies to International Direct Dial Blocking Service when it is installed anytime subsequent to the installation of a Telephone Company exchange service.

The nonrecurring charge as set forth following applies per line for customers who have only one Telephone Company exchange service line, and per account, per request for customers who have multiple exchange service lines on a single account

	<u>Nonrecurring Charge</u>
International Direct Dial Blocking Service	\$14.20

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4. End User Access Service and Presubscription (Cont'd)4.3 Miscellaneous End User Services)Cont'd)4.3.2 900 Service Access Restriction

900 Service Access Restriction prevents access to the 900 network. When customers dial a 0+ or 1+ 900 pay-per-call number from a restricted telephone number, the 900 call is blocked. A 900 Service Access Restriction charge as set forth below is applicable when ordered by the end user with the following exceptions:

- No charge will apply to the initial request to add blocking on a subscriber's line.

For requests to block between 1 and 5 lines, the 900 Service Access Restriction charge as set forth in (A) following is applied for each Telephone Company line, trunk or Feature Group A switched access service to which 900 Service Access Restriction is added.

For requests to block over 5 lines, the 900 Service Access Restriction charge as set forth in (B) following is applied per Telephone Company end user account to which 900 Service Access Restriction is added.

Requests by end users to remove 900 Service Access Restriction must be submitted in writing to the Telephone Company.

	Nonrecurring Charge
(A) 900 Service Access Restriction, per line, 1 to 5 lines	\$12.00
(B) 900 Service Access Restriction, per account, over 5 lines	\$65.00

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4. End User Access Service and Presubscription (Cont'd)4.3 Miscellaneous End User Services)Cont'd)4.3.3 Billed Number Screening(A) Billed Number Screening Service

Billed Number Screening (BNS) Service is an optional end user feature available, where technically feasible, for line-side services provided by the Telephone Company under its Local and/or General Exchange Service tariffs.

Interexchange Carriers or Operator Service Provides can obtain the Billed Number Screening information on the Telephone Company line-side services through the Line Information Data Base (LIBD) as found in Section 17.2.2.

At the option of the customer, the Telephone Company will provide the following BNS Service at no charge.

No Collect or Bill-to-Third	TBE A
No Bill-to-Third	TBE B
No Collect	TBE C

(B) Confirmation Service

Confirmation Service is a service that is available to any type of end user for the verification of any Billed Number Screening Service that was provided by the Telephone Company as defined in Section 4.3.3.A.

This optional end user service is available from any Telephone Company Service Center either in a verbal or written format as requested by the end user.

ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)4.3 Miscellaneous End User Services)Cont'd)4.3.4 Line Ports

A Line Port charge will apply for each End User Access Service which is above the basic service. Services above basic are BRI, PRI, FGA and WATS. FGA and WATS Line Ports are listed in Section 3.7.4E.

(A) A Line Port is required for the line termination of BRI and PRI services. The Line Port will be assessed on a flat monthly basis to BRI and PRI services.

(B)	<u>Line Ports</u>	<u>Monthly Rate</u>
	- per BRI service	\$2.21
	- per PRI service	\$28.55