
ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges

In this Section 8, Basic Time refers to the period when services are performed by the Telephone Company on business days during regularly scheduled work hours. Overtime refers to the period when services are performed by the Telephone Company on business days but outside of regularly scheduled work hours. Premium time refers to the period when services are performed by the Telephone Company on non-business days, such as weekends and holidays.

8.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the Customer only when:

A Customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in Sections 4.1.3 and 5.1.6.

Additional engineering time is incurred by the Telephone Company to engineer a Customer's request for a customized service (i.e., not conforming to the predefined technical specifications for services set forth in Sections 4 and 5).

The Telephone company will notify the Customer that additional engineering charges, as set forth in Section 15 following, will apply before any additional engineering is undertaken.

8.2 Additional Labor

Additional Labor is that requested by the Customer on a given service as set forth in Sections 8.2.1 through 8.2.6. The Telephone Company will notify the Customer that Additional Labor charges as set forth in Section 15 will apply before any additional labor is undertaken.

Hourly charges are calculated from the time Telephone Company personnel are dispatched to the Customer's designated premises and end when the work is completed. Service by a Telephone Company employee at a time not consecutive with his scheduled work period is subject to a minimum charge of 3 hours at the rate specified in Section 15 for overtime or premium time, as applicable.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.2 Additional Labor (Cont'd)8.2.1 Overtime Installation

Overtime installation is Telephone Company installation services performed on a business day but outside of normal work hours.

8.2.2 Overtime Repair

Overtime repair is Telephone Company repair and maintenance services performed on a business day but outside of normal work hours.

8.2.3 Additional Installation Testing

Additional installation testing is that testing performed by the Telephone Company at the time of installation which is in addition to the normal preservice acceptance testing as specified in Section 9.2.7 to ensure the satisfactory performance of Access Service ordered by the Customer. In no event shall a charge be made for Additional Labor that is related solely to testing with other telephone companies.

8.2.4 Standby

Standby includes all time in excess of one-half (1/2) hour during which the Customer requests Telephone Company personnel to standby for any purpose. For Video service, the standby of technician(s) is mandatory.

8.2.5 Testing and Maintenance with Other Telephone Companies

This includes additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

8.2.6 Other Labor

Other labor is that additional labor not included in Sections 8.2.1 through 8.2.5, including, but not limited to labor incurred for the installation of inside wire, used to extend the point of termination as set forth in Section 2.1.5, and labor incurred to accommodate a specific Customer request that involves labor which is not covered by any other section of this tariff.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges8.3.1 Maintenance of Service Charge

When a Customer reports a trouble to the Telephone Company for clearance, the Customer shall be responsible for payment of a Maintenance of Service Charge where the Telephone Company dispatches personnel to a Customer premises and the trouble is in equipment or communications systems provided by other than the Telephone Company, or in detariffed CPE provided by the Telephone Company. No charge will apply where trouble is not found in the telephone Company facilities if the trouble is actually in these facilities but not discovered at the time. The time period for which the Maintenance of Service Charge is applied will commence when Telephone Company personnel are dispatched to the Customer's designated premises and end when the work is completed. The applicable charges are set in Section 15, following.

8.3.2 Restoration Priority Charge

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the FCC Rules and Regulations. A charge as set forth in Section 15 following applies when a request to provide or change a Restoration Priority is received subsequent charge applies when a Restoration Priority is discontinued.

(A) Telecommunications Service Priority (TSP) System(1) General Information

The TSP System is a service, developed to meet the requirements of the TSP Program office, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. NSEP services are those critical to the maintenance of a state of readiness or the response to and management of any event or crisis which causes or could cause harm to the population, damage property or threaten the security of the United States. These include both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.2 Restoration Priority Charge (Cont'd)(A) Telecommunications Service Priority (TSP) System (Cont'd)(1) General Information (Cont'd)

Restoration means the repair or returning to service of one or more telecommunication services that have experienced a service outage or are unusable for any reason, including a damaged or impaired telecommunications facility. Such repair or returning to service may be done by patching, rerouting, substitution of component parts or pathways, and other means, as determined necessary by a service vendor. Provisioning means the act of supplying telecommunications service to a user, including all associated transmission, wiring and equipment.

Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS) Handbook 3-1-2 dated December 1, 1989.

(2) The elements required for the TSP System are included in other sections of this tariff as general service offerings. They have been repeated in this section to reflect the complete TSP System with appropriate references to those other sections of the tariff for regulations, rates and charges.

(3) The Customer for TSP System Service also must be the same Customer for the Access Service with which it is associated.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.2 Restoration Priority Charge (Cont'd)(A) Telecommunications Service Priority (TSP) System (Cont'd)

- (4) Under certain conditions it may be necessary to preempt one or more Customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service Customer of the action to be taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in Section 2.4.3 of this tariff.
- (5) The Customer, in obtaining TSP System service, acknowledges and consents to the provision of certain Customer service record information by the Telephone Company to the Federal TSP Program office in order for the TSP Program office to maintain and administer its overall TSP System. This Customer service record information will include only Customer name, TSP Authorization Code, Telephone Company Circuit/Service ID, Customer telephone number and Customer service address.
- (6) When Priority Restoration Maintenance and Administration is discontinued (Revocation of Assigned Restoration Priority), and the associated Access Service is continued in service, no charge applies for such a discontinuance.
- (7) Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Access Service with which it is associated as set forth in Section 2.4.3 of this tariff.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.2 Restoration Priority Charge (Cont'd)(A) Telecommunications Service Priority (TSP) System (Cont'd)

- (8) With regard to the regulations in Section 8 of this tariff for Additional Labor notwithstanding, the Telephone Company, when performing Priority Restoration (Repair) of an Access Service in compliance with Part 64.401, Appendix A, of the FCC's Rules and Regulations, will attempt to notify the Customer in advance where additional labor is undertaken. However, due to circumstances beyond the Telephone Company's control, the Customer accepts that notification may not be possible and grants the Telephone Company permission to proceed with the Restoration of service and quote charges after restoration has been completed.

In subscribing to TSP service, the Customer recognizes and agrees to adhere to these conditions.

- (9) An access service Customer requesting a TSP number will follow the ordering procedures as set forth in Part 64.401, Appendix A, of the FCC's Rules and Regulations. Once the Customer has obtained a TSP number(s), the Customer will contact the Telephone Company and request TSP service using an Access Service Request (ASR). A Facilities Access Order charge will be incurred for each ASR submitted by the Customer in accordance with the rates described in Section 9.2.1 of this tariff.

(10) Rates and Charges

Any rates and charges applicable for the provision or restoration of TSP service are set forth in Section 15 following. No other recurring or nonrecurring charges will apply.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.3 Testing Services

The Telephone Company will perform such tests as are reasonably necessary (see Section 9.2.7) to ensure that Access Services ordered by a Customer are functioning properly prior to turning over the Access Services to the Customer. In addition, the Telephone Company, as part of the on-going work to maintain the continued satisfactory performance of the Access Services ordered by the Customer will perform on a routine basis such tests as are reasonably necessary to maintain that level of performance. End-to-end through tests which are technically feasible and tests which show trouble to be located solely within the equipment and facilities of the Telephone Company are within the scope of these tests and are performed by the Telephone Company at no additional charge.

Testing Services covered in this section are only those requested by the Customer which are in addition to the tests described in the preceding paragraph and will be provided at the charges set forth in Section 15 following. Testing Services are subject to the availability of test equipment and personnel at the Telephone Company test location. Testing Services are normally provided by the Telephone Company personnel at Telephone Company locations. However, provision is made in Section 8.3.3(C) for a Customer to request Telephone Company personnel to perform Testing Services at the Customer's premises.

Testing Services covered in this section which are to be conducted in coordination with the Customer will be subject to additional stand-by labor charges as set forth in Section 15 following.

(A) Switched Access Service

In connection with Switched Access Service the following Testing Services are available on an optional basis.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.3 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(1) Automatic Distribution of Telephone Company Test Results

On a routine basis, the Telephone Company performs periodic tests, according to a schedule determined by the Telephone Company, of the Access Services ordered by the Customer to maintain continued satisfactory performance. Based on the availability of compatible test equipment being present at the Customer location, such routine tests may be of the following types:

102
104
105

At the request of the Customer the documented results of these tests will be made available for the charges set forth in Section 15.

(2) Testing in Accordance with a Customer Prescribed Schedule

The Telephone Company will normally determine the schedule of tests to be performed and based on the availability of equipment, the types of testing to be performed on a routine basis. Where capacity is available, the Testing Services described above can be conducted in accordance with a Customer prescribed schedule, which is agreed to by the Telephone Company. Orders for this service must be submitted to the Telephone Company 60 days prior to the start of the Customer prescribed schedule.

Where automated testing capabilities are utilized to conduct routine tests, the same tests conducted on a more frequent basis in accordance with a Customer prescribed schedule will be subject to the rates and charges as set forth in Section 15. Where routine testing is performed on a manual basis, the same tests conducted on a more frequent basis in accordance with a Customer prescribed schedule, will be subject to rates and charges as set forth in Section 15.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.3 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Office Test Line Access

This testing service provides access to the Telephone test line terminations, where available and on a schedule agreed to by the Telephone Company, for the purpose of enabling the Customer to perform testing of inward, outward and two-way transmission paths to the Telephone Company first switching point.

(B) Special Access Service

Subject to the availability of test equipment and personnel at the Telephone Company test location, the Telephone Company will provide assistance in performing specific tests requested by the Customer.

(C) Specialized Manual Testing (Switched or Special)

Manual testing consists of providing one or more Telephone Company technicians to perform specialized testing functions as directed by the Customer. Such testing functions may include the performance of testing at the Customer designated premises.

(D) Obligation of the Customer

When the Customer subscribes to Testing Service, the Customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures(A) General

- (1) Presubscription is an arrangement whereby an End User may select and designate to the Telephone Company an IC to access, without a 950-10XX or 101XXXX access code, for interstate calls. This IC is referred to as the End User's predesignated IC. Presubscription is available only to End User's predesignated IC. Presubscription is available only to End Users served by end offices that have been converted to provide Feature Group D Switched Access Service.
- (2) The presubscription procedures set forth in this section have been tariffed to comply with FCC's Memorandum Opinion and Order, FCC Docket No. 83-1145, Phase 1, FCC 85-293, released June 12, 1985 ("Order"). The provisions of the Allocation Plan set forth in Appendix B of that Order are hereby incorporated by reference. The Order with all Appendices is available for inspection in the Public Reference Room of the Tariff Division at the main building of the FCC (1919 M St., N.W., Washington, D.C.) and may also be obtained from the FCC's commercial contractor.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)(B) End User Notification and Presubscription Balloting Process

- (1) An End User may select an IC as its predesignated IC in three ways: (a) by contacting the desired IC directly or, (b) through a balloting procedure conducted by the Telephone Company or, (c) by contacting the Telephone Company business office. Approximately ninety (90) days prior to the introduction of Feature Group D in a serving end office, the Telephone Company will notify End Users of the availability of Feature Group D in their area. This notice will contain a description of the balloting process, a statement explaining that an End User may contact an IC directly, and a list of the names of all ICs participating in the balloting process (hereinafter referred to as "initial ballot"). Using the ballot, an End User may either select a predesignated IC for all of its lines, or it may choose a different IC for each of its lines. Only one IC may be selected for each particular line. In the case of a multi-line hunt group, an End User may select only one IC through the ballot process. End Users desiring to split multi-line group terminals among several ICs may do so only by contacting the Telephone Company directly. Initial ballots should be returned to the Telephone Company in the envelopes provided within thirty (30) days of receipt of the ballot by End Users.
- (2) Approximately forty (40) days before an end office conversion, the Telephone Company will send a second ballot to those End Users who have not yet made an IC selection either through the presubscription ballot, directly to an IC or through the Telephone Company business office. The End User will be notified that, if the second ballot, is not returned to the Telephone Company by the date indicated, the End User will be assigned to the IC indicated on the second ballot. An End User wishing to select an IC other than the one indicated may do so by indicating the preferred IC on the second ballot and returning it in the enclosed envelope by the ballot deadline.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)(C) Allocation Process

The Telephone Company will tabulate all initial ballots, end user selections made through the Telephone Company business office (i.e., service orders) and IC Customer lists (see Section 8.3.4(D)) received within the thirty (30) day period set forth in Section 8.3.4(B)(1) and determine the percentage of End Users that selected each IC. End users who do not return an initial ballot will be assigned, at random, to ICs participating in the allocation process in proportion to the results of the first ballot response. For example: Assume Carriers A, B and C appear on the initial ballot. After the ballots and IC Customer lists are returned, it is determined that Carrier A received 25 percent of all End User line responses, Carrier B received 45 percent, and Carrier C received the remaining 30 percent. The Telephone Company will then assign 25 percent of non-responding End Users to Carrier A, 45 percent to Carrier B, and 30 percent to Carrier C.

(D) IC Customer Lists

The Telephone Company will accept from ICs lists of End Users that have made individual arrangements with a specific IC to select that IC as the End User's predesignated IC. All such lists must be accompanied by a document affirming that the IC has on file or has instituted steps designed to obtain signed letters of agency or written confirmations of choice from each End User on the list. To be included in the end office conversion to Feature Group D, all lists must be provided to the Telephone Company no later than the time specified in the schedule provided to the IC by Telephone Company. Lists that are not provided by the IC within the time frames established by the schedule will not be accepted. Lists must be submitted in the format agreed upon between the Telephone Company and the IC. An IC is responsible for all billing disputes arising from implementation of its Customer list.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)(E) Customer Choice Discrepancy

In instances where End Users indicate more than one IC per line on the ballot or return an illegible ballot, the Telephone Company will contact the End User for clarification. If a discrepancy occurs between an End User ballot and an IC Customer list the End User ballot controls. If a discrepancy occurs, the Telephone Company will notify, within ten (10) days, all affected ICs through a conflict report. If upon receipt of a conflict report, and the discrepancy involves two or more IC Customer lists, the IC certifying to the Telephone Company that it has on file a signed letter of agency with a date subsequent to the date on the letter of agency held by another IC, the IC certifying the latest authorization date becomes the designated IC and no presubscription charge will be assessed to either the IC or End User. The Telephone Company will provide a zero conflict report to ICs not involved in any End User conflicts.

An IC selection made by an End User through the Telephone Company business office (service order) shall be given the same priority as an IC selection made by ballot. If a discrepancy occurs between End User IC selections made by service order and by ballot, the one dated last controls.

If a discrepancy cannot be resolved under the provisions of this Section 8.3.4(E), the End User in question will be allocated along with non-respondents to the initial ballot. In this instance, the letter accompanying the second ballot for that particular End User will indicate that there is a conflict and that a selection must be made by the specified deadline unless the assigned IC indicated on the second ballot is the End User's choice.

(F) Retroactive Balloting Procedure

The Telephone Company will provide another opportunity for nonpresubscribed End Users to predesignate an IC where end offices were converted to Feature Group D prior to May 31, 1985. The Telephone Company will follow the presubscription procedures set forth in this Section 8.3.4 applicable to new end office conversions, provided that deadlines set by reference to the date of an end office conversion shall instead be set by reference to the date on which retroactive IC selections are to be cutover.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)(G) Application of the Presubscription Charge

- (1) The presubscription charge described in Section 8.3.4(J) will not be assessed to End Users who make initial IC selections, either by returning the ballot to the Telephone Company, by contacting the IC directly or by contacting the Telephone Company business office during the ninety (90) day period prior to the Feature Group D conversion date or during the six (6) months following the conversion date.
- (2) Any End User who is allocated to or who has selected an IC pursuant to the procedures set forth in this Section 8.3.4 may change to another IC. No presubscription charge will be incurred by the End User for this change or subsequent IC changes prior to the expiration of six (6) months after the end office conversion. Changes made after that time are governed by Section 8.3.4(G)(4).
- (3) No presubscription charge will be assessed by the End User that predesignates an IC as part of the retroactive balloting process set forth in Section 8.3.4(F).
- (4) Except as provided in Section 8.3.4(E) and (H), presubscription charges as set forth in Section 8.3.4(J) shall be assessed to End Users for any change in IC presubscription selection made more than six (6) months after the end office conversion date.
- (5) The Telephone Company will make changes in the End User's primary IC assignment pursuant to an IC provided list of Customers accepted by the Telephone Company under a Presubscription Service Request Agreement. Should Customer choice discrepancies occur, and the IC is unable to produce proper agency authorization, the IC, rather than the End User, will be billed for any post-conversion presubscription charges that may apply for making the change and/or restoring the End User's original IC assignment.
- (6) If the Telephone Company is responsible for presubscribing an End User to an IC other than the IC selected by that End User, the Telephone Company will presubscribe the End User to their desired IC and no presubscription charge will be assessed to the IC or the End User.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)(H) New End Users

New End Users, who are served by end offices equipped with Feature Group D, will be provided with a ballot and asked to presubscribe to an IC at the time they place an order with the Telephone Company for Telephone Exchange Service. There will be no charge for this initial selection. They may designate an IC as predesignated IC and dial 101XXXX or other access codes (i.e., 950-10XX or 950-00XX) to reach other ICs or they will be required to dial 101XXXX or other access codes (i.e., 950-10XX or 950-00XX) for all calls to all ICs. New End Users who select an IC verbally will receive a notice from the Telephone Company confirming the End User's selection. New End Users returning confirmation notices within thirty (30) days of receipt and identifying an IC different from that given to the Telephone Company at the time they placed an order for Telephone Exchange Service will have such selections processed without a presubscription charge.

New End Users will have thirty (30) days from the installation date for Telephone Exchange Service to predesignate an IC. After the expiration of the thirty (30) day period or the initial selection of an IC, whichever occurs first, a nonrecurring charge as described in Section 8.3.4(J) applies to any change in selection.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)(I) Cancellation of IC Participation

If an IC elects to discontinue all of its Feature Group D service in the converting end office prior to the conversion date or within two (2) years after the introduction of Feature Group D in the converting end office, the IC is obligated to do the following:

- (1) Notify the Telephone Company of the cancellation of the IC's Feature Group D service, and;
- (2) Contact, in writing, all End Users that have selected or been allocated to the IC, inform these End Users of the cancellation, request the End Users to select a new predesignated IC, and state that the cancelling IC will pay for the presubscription charge.

The Telephone Company will bill the cancelling IC the service order charge as described in Section 8.3.4(J) for each End User currently predesignated to the IC. The charge will apply to the cancelling IC only where the End User changes its predesignated IC as a result of the cancelling IC's discontinuation of Feature Group D service.

The charge will not apply to the cancelling IC where the IC transfers or assigns its Feature Group D services and the associated 101XXXX code to another IC in such manner that the Telephone Company does not change End User records or End User presubscribed IC designation, or if another IC elects to pay the service order charge on behalf of the cancelling IC.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.4 Presubscription Procedures (Cont'd)

(J) Presubscription Charge

The Presubscription Change Charge is a nonrecurring charge that varies based on the type of PIC Change order that is submitted. Rates for manually submitted orders will typically be higher than rates for electronically submitted orders. When a customer requests only an interLATA PIC Change, the interLATA Presubscription Change Charge from this tariff will apply. When a customer requests both interLATA and intraLATA Presubscription changes to the same phone number on the same order, a lower rate applies from this tariff and an intraLATA Presubscription Change Charge may be applied under the Telephone Company's appropriate intrastate tariff.

Orders submitted using a mechanized interface to the Telephone Company's service order system or other electronic processing system are considered electronically submitted changes. Orders submitted via fax, email, regular mail, or telephone are considered manually submitted changes.

This charge is billed to the End User which is the subscriber to the Telephone Exchange Service, except when billed to an IC as set forth in Section 8.3.4(G)(5) and Section 8.3.4(I). However, an IC may, at its option, elect to pay the charge for any End User at anytime.

The nonrecurring charges for a change in Presubscription are set forth in Section 15 following.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.5 Payphone Service: Coin Supervision Additive(A) General

Payphone Service is basic exchange service, including coin supervision functionality when needed, provided to customers for the connection of payphones. A payphone is defined as any telephone made available to the public on a fee-per-call basis, independent of any other commercial transaction, for the purpose of making telephone calls, whether the telephone is coin-operated or is activated either by calling collect or using a calling card. Coin supervision functionality is a central office function that provides the payphone with coin rating capability, coin deposit recognition, and coin collection and return capability. The customer orders the coin supervision functionality from the Company when their payphone instrument is not equipped with these functions.

(B) Application of the Coin Supervision Additive

In addition to the Business one-party service rates for Basic Local Exchange Service and Service Charges found in the Local Service tariffs, a Coin Supervision Additive will apply when coin supervision functionality must be provided by the Company. The Coin Supervision Additive rate is set forth in Section 15 following.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.6 Service Provider Number Portability Database Service (SPNPDS)(A) Service Provider Number Portability (SPNP) General Description

Service Provider Number Portability provides, where facilities permit, the ability: (1) of a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location; (2) all Telephone Company customers (end users, both retail and wholesale) to complete calls to numbers that have been ported. This capability is activated upon receipt of a bona fide request from a competitor seeking to provide local telephone service.

(B) SPNPDS Service Description

SPNPDS is an advanced intelligent network capability which utilizes the common channel signaling network to query a database to secure network routing instructions before completion of a call. For NXX's with one or more ported DN's, the database contains information about an end user's choice of Local Service Provider (LSP) along with the appropriate Location Routing Number (LRN) for that LSP's serving switch that will be used to direct the call to the correct network switching element for completion to the end user customer. Where more than one network is involved in completing the call, the network prior to the termination (i.e., the N-1 Network) is normally responsible for querying a SPNP database to secure the LRN which is then used in routing the call.

Where the carrier of the N-1 network is unable to secure the LRN, and forwards a call to a switch in the Telephone Company's network for a NXX designated as a number portable code in the Local Exchange Routing Guide (LERG), the Telephone Company will perform the query for the N-1 Carrier and bill that N-1 carrier a SPNP query charge.

SPNP Database Service will be available in all of the Telephone Company's end offices for which a bona fide request has been received.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.6 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(C) Service Provider Number Portability (SPNP) Service Application

Currently only one service arrangement for Service Provider Number Portability (SPNP) query service will be offered in the Telephone Company's network as follows:

SPNP Query - End Office

Following is a detailed description of this service offering.

(1) SPNP Query

Customers terminating calls from the Customer's network to numbers in the Telephone Company's network with NXX codes that have been designated as number portable, who are responsible for making a query to a database containing the information necessary to route calls to number portable NXX codes, may terminate such traffic to the Telephone Company's network non-queried. When this occurs the Telephone Company's network must query its SPNP database to obtain information necessary to complete such calls. The Telephone Company will bill the Customer the applicable End Office SPNP Query Charge for launching those database queries.

When the Telephone Company performs a query on behalf of the Customer, the Telephone Company's end office switch will suspend call processing, formulate and launch a query via the common channel signaling network to a SPNP database to obtain information necessary to route calls to number portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed and the call is routed to the correct network switching element for completion to the called party.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.6 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(D) SPNPDS Service Provisioning(1) SPNPDS Provisioning

SPNP database access will be available where the Telephone Company has the ability to query its own database of containing the necessary information. Where the appropriate database is owned by another entity, that entity will charge the customer directly for the database services it provided.

(2) Limitations

SPNP Database Service is to be used only on a call-by-call basis for routing calls to number portable NXX codes and cannot be used for purposes other than those functions described herein. Information residing in the Telephone Company's SPNP database is protected from unauthorized access and may not be stored in a customer's database or elsewhere for any reason.

(3) Network Management

The Telephone Company will administer its network to ensure the provision of acceptable service levels to all users of the Telephone Company's network services. The Telephone Company maintains the right to apply automated or manual protective controls which would generally be applied as a result of occurrences such as failure or overload of Telephone Company facilities, customer facilities, or other networks, natural disasters, mass calling, or national security demands.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.6 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(E) Rate Regulations

The rate associated with SPNPDS, which is query based, will be billed monthly, based on recorded usage. For billing purposes, each month is considered to have thirty (30) days.

(1) Rate Elements

SPNP Query - End Office
SPNP Surcharge

The SPNP Query rate element applies for each query received at the Telephone Company's database regardless of whether the DN is actually ported.

(a) SPNP Query - End Office

The SPNP Query rate element provides for the identification of the LRN information associated with the directory number including transport of the query to and from the database.

SPNP Query - End Office Query charges are assessed on a per call basis to each telecommunications carrier (inter-exchange carrier or local service provider) who delivers an undipped call to a Directory Number that resides in an NXX which has been designated as a portable NXX by the Telephone Company, and the Telephone Company must perform a query on the DN in order to complete termination of the call. This charge incorporates the temporary suspension of call processing, the launch of a query to the LNP database, and subsequent call reorigination and delivery to the appropriate network switch for completion to the called party.

ACCESS SERVICE

8. Additional Engineering, Additional Labor and Miscellaneous Charges (Cont'd)8.3 Miscellaneous Charges (Cont'd)8.3.6 Service Provider Number Portability Database Service (SPNPDS) (Cont'd)(E) Rate Regulations (Cont'd)(1) Rate Elements (Cont'd)(b) SPNP Surcharge

The SPNP Surcharge recovers the Telephone Company's costs directly related to providing long term number portability. It is billed on a monthly basis to customers in those exchanges where SPNP is being provided, including customers who purchase as unbundled network elements line-side switch ports (i.e., resale customers). This surcharge will be billed over 60 months from the date it becomes effective for the various exchanges.

The SPNP Surcharge will be applied on a per line basis with the following exceptions:

- PBX trunk customers will be assessed 9 monthly rates; and
- ISDN PRI customers will be assessed 5 monthly rates; and
- Lifeline customers shall not be assessed the SPNP fee.

The rates for the SPNP Surcharge and the exchanges to which it applies are set forth in Section 15 following.