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January 22, 2015

By Messenger

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Submission of Contract Pursuant to 47 U.S.C. § 211 and 47 C.F.R. § 43.51

Dear Ms. Dortch:

Pursuant to § 211 (a) of the Communications Act of 1934, as amended, and § 43.51 of the Commission's rules, AT&T hereby files an amendment to the agreement between AT&T-22State and City of Cartersville. The amendment will extend the terms of the Local Wholesale Complete agreement in the state of Georgia. If you have any questions, please do not hesitate to contact me at (202) 457-2040.

Sincerely,

/s/ William Roughton
General Attorney
AT&T Services, Inc.

AGREEMENT

BETWEEN

BELLSOUTH TELECOMMUNICATIONS, LLC

AND

CITY OF CARTERSVILLE



Signature: eSigned - Lamar GreesonSignature: eSigned - William A. BockelmanName: eSigned - Lamar Greeson
(Print or Type)Name: eSigned - William A. Bockelman
(Print or Type)Title: Fibercom Manager
(Print or Type)Title: Director
(Print or Type)Date: 12 Dec 2014Date: 15 Dec 2014

City of Cartersville

BellSouth Telcommunications, LLC d/b/a AT&T
GEORGIA by AT&T Services, Inc., its authorized
agent

State	Resale OCN	ULEC OCN
GEORGIA	3812	914e

Description	ACNA Code(s)
ACNA(s)	FIP

**AMENDMENT TO THE LOCAL WHOLESALE COMPLETE
COMMERCIAL AGREEMENT
BETWEEN
AT&T-22STATE
AND
CITY OF CARTERSVILLE**

This Amendment (the "Amendment") amends the Local Wholesale Complete Commercial Agreement ("LWC Agreement") by and between AT&T-22STATE and City of Cartersville ("CARRIER"), executed May 5, 2009 hereinafter referred to collectively as the "Parties" and individually as a "Party", and shall apply in the State(s) of Georgia.

WHEREAS, the Parties acknowledge and agree that the provisions set forth in this LWC Agreement are not subject to and/or required by the Communications Act of 1934, as amended ("Act") including, without limitation, Sections 251/252 of the Telecommunications Act of 1996 and any regulation or rule of the FCC or any state commission, and are not subject to negotiation and/or arbitration under Section 252 of the Act unless both Parties otherwise agree in a writing signed by both Parties; and

WHEREAS, the Parties also desire to extend the term of the LWC Agreement, modify the pricing, and make additional changes as set forth below.

NOW, THEREFORE, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the LWC Agreement as follows:

1. This Amendment is composed of the foregoing recitals, the terms and conditions, contained herein, and Exhibits A and B immediately following, all of which are hereby incorporated in this Amendment by this reference and constitute a part of this Amendment.
2. Section 8.2.1 and 8.2.2 of the General Terms and Conditions of the LWC Agreement is hereby amended and restated as follows:
 - 8.2.1 Unless terminated for breach (including nonpayment), the term of this LWC Agreement shall commence upon the Effective Date of this LWC Agreement and shall expire on October 31, 2017 (the "Term"). Upon expiration of the Term ("Expiration Date"), absent receipt of Notice of Termination or Notice of Expiration by either Party, this LWC Agreement shall continue month-to-month. If the LWC Agreement continues to survive on a month-to-month basis, either Party may terminate the LWC Agreement by providing Notice of Termination. Such notice must be provided with at least thirty (30) days advance notice of the date the LWC Agreement will terminate ("Termination Date"). To the extent services exist after the Expiration Date (including any services that exist beyond the Termination Date,) the rates and terms for such services shall be the rates and terms for services in effect as of the Expiration Date, except such rates may be raised or lowered at any time by AT&T upon thirty (30) days notice.
 - 8.2.2 Either on or following the termination date of this LWC Agreement, if the Parties have not entered into a new agreement, neither Party should have any further obligation under this LWC Agreement in such state (or states) except that:
 - 8.2.2.1 Each Party's confidentiality obligations shall survive; and
 - 8.2.2.2 Each Party shall promptly pay all amounts (including any late fees as applicable) owed under this LWC Agreement:
 - 8.2.2.2.1 as provided in Section 38.0 below, Survival; and
 - 8.2.2.2.2 as may be provided elsewhere in this LWC Agreement (including the Attachments).
3. Sections 8.6 of the General Terms and Conditions of the LWC Agreement is hereby replaced with the following:
 - 8.6 Termination of LWC Agreement :

- 8.6.1 Where CARRIER has no End Users or is no longer purchasing any services under this LWC Agreement, either Party may terminate the LWC Agreement by providing "Notice of Termination" to the other Party. Such notice shall be provided no earlier than one hundred eighty (180) days before the Expiration Date and may not specify termination before the Expiration Date unless mutually agreed to by the Parties. After termination the Parties' liability under this LWC Agreement shall be limited to obligations contained in Section 8.0 and under Section Survival 38.0 below contained herein.
- 8.6.2 Where CARRIER has End Users and/or is purchasing products and/or services under this LWC Agreement, either Party may seek to terminate this LWC Agreement by providing a Notice of Termination. Such notice shall be provided no earlier than one hundred eighty (180) days before the Expiration Date and may not specify termination before the Expiration Date unless mutually agreed to by the Parties. CARRIER shall cooperate in good faith to effect an orderly transition of service under this LWC Agreement. CARRIER shall be solely responsible (including from a financial, operational and administrative standpoint) to ensure that its End Users are transitioned to a new LEC or to other AT&T-22STATE wholesale services prior to the termination date of this LWC Agreement. However, the failure to develop a transition plan shall not constitute a breach of this LWC Agreement. In the event the Parties are unable to agree upon a transition plan, AT&T may, at its discretion, disconnect all or any of the services at any time after the Termination Date.
- 8.6.3 The rates, terms and conditions of this LWC Agreement shall continue in full force and effect, except as provided in Section 8.2.1, until the Termination Date. For avoidance of doubt, nothing in this LWC Agreement obligates AT&T-22STATE after the Termination Date to continue to offer or provide any services and/or product that were provided under this LWC Agreement.
- 8.6.4 In any event, AT&T-22STATE shall be under no obligation to provision any products and/or services pursuant to this LWC Agreement as of and after the Termination Date.
4. Section 4.3 of Attachment 2 – Local Wholesale Complete of the LWC Agreement is hereby added as follows:
- 4.3 Remote Call Forwarding
- 4.3.1 As an option, AT&T SOUTHEAST REGION 9-STATE shall make available to CARRIER an LWC class of service with Remote Call Forwarding capability ("RCF"). RCF service allows an End User to forward calls from the RCF service telephone number (i.e., the number dialed by the calling party) to another telephone number selected by the RCF service subscriber (Forward-to-Number). When ordering RCF service, CARRIER will ensure that the following conditions are satisfied:
- 4.3.1.1 The End User of the Forward-to-Number agrees to receive calls forwarded using the RCF service (if such End User is different from the RCF service End User);
- 4.3.1.2 The Forward-to-Number is equipped with sufficient capacity to receive the volume of calls that will be generated from the RCF service;
- 4.3.1.3 The Forward-to-Number is not a public safety number (e.g., 911, fire or police number).
- 4.3.1.4 The Forward-to-Number may not be an international number.
- 4.3.2 In addition to the nonrecurring and monthly recurring charges for RCF, AT&T SOUTHEAST REGION 9-STATE shall charge CARRIER the rates set forth in the AT&T SOUTHEAST REGION 9-STATE pricing schedule for End Office Switching, Tandem Switching, and Common Transport, including all associated usage incurred for calls from the RCF service telephone number to the Forward-to-Number.
5. Section 5.5 of Attachment 2 – Local Wholesale Complete of the LWC Agreement is hereby added as follows:
- 5.5 Local Wholesale Complete Sunset
- 5.5.1 CARRIER acknowledges and understands that LWC is a wholesale service provisioned using time division multiplexing ("TDM") facilities and services, and that AT&T-22STATE has publicly

announced its intention to move all customers from TDM-based services. For avoidance of doubt, the foregoing does not mean that AT&T-22STATE is committing that LWC will be available through the Term of this LWC Agreement.

5.5.1.1 Notwithstanding that this LWC Agreement may commit AT&T-22STATE to provide LWC to CARRIER for the Term, and subject to any regulatory requirements, AT&T-22STATE may discontinue providing LWC upon at least three hundred and sixty five (365) days notice ("Discontinuance Notice"), but only where AT&T-22STATE generally (i) discontinues providing LWC to similarly-situated customers, and (ii) has available one or more wholesale local services that include a voice component (for clarity, this (ii) does not require such voice service to be available to all of CARRIER's LWC-served customers). AT&T-22STATE shall not in any event issue a Discontinuance Notice prior to June 30, 2016, except with respect to any geographically discrete area in which AT&T TDM-based wireline local voice services are being discontinued as part of a TDM-to-IP transition trial subject to oversight of the FCC or Commission. Notice for such exception shall be provided at least 90 (ninety) days in advance.

5.5.1.2 AT&T-22STATE may provide a Discontinuance Notice to CARRIER in advance of fulfilling any regulatory requirements and, if so, the timing of such discontinuance shall occur in accordance with the regulatory requirements, but not earlier than as set forth in such notice. CARRIER acknowledges and understands that discontinuance may be tested first and/or implemented on a geographically discrete basis (e.g., by wire center) and/or staged basis (e.g., not flash cut within any geographic area). The date on which LWC shall be discontinued as set forth in a Discontinuance Notice is referred to as a "Discontinuance Date".

5.5.1.3 AT&T-22STATE shall no longer accept orders for new LWC lines or moves of or changes to existing LWC lines beginning ninety (90) days prior to the Discontinuance Date. The Parties shall cooperate in good faith in negotiating an agreement for replacement products and scheduling and effecting the transition from LWC so that CARRIER no longer has any LWC lines on or prior to a Discontinuance Date as set forth in the Discontinuance Notice.

5.5.1.4 The Parties shall engage in good faith discussions to negotiate an agreement for replacement products and establish a migration plan for CARRIER's embedded base of LWCALs to move to comparable non-TDM replacement products.

5.5.2 Notwithstanding anything else in the LWC Agreement, the following AT&T SOUTHEAST REGION 9-STATE complex LWC services have been grandfathered such that only disconnect orders are being accepted and any remaining such complex LWC services will be disconnected on February 1, 2015:

5.5.2.1 Foreign Exchange/Foreign Central Office – Business ("FX/FCO – Bus")

5.5.2.2 Foreign Exchange/Foreign Central Office – PBX ("FX/FCO – PBX")

5.5.2.3 Foreign Exchange/Foreign Central Office – Residence ("FX/FCO – Res")

5.5.2.4 Digital Direct Integration Termination Service

5.5.2.5 4-Wire Digital Loop with Channelization with Port

5.5.2.6 ISDN-BRI – Business

5.5.2.7 ISDN-BRI – Residence

5.5.2.8 PBX/DID with Call Locator

5.5.2.9 ISDN-PRI with Call Locator

5.5.2.10 PBX – Residence

5.5.2.11 Centrex

6. Section 6.10 of Attachment 2 – Local Wholesale Complete of the LWC Agreement is hereby added as follows:
 - 6.10 In the LWC Pricing Schedule where rates are shown as monthly, a month will be defined as a calendar month. The minimum term for each LWCAL will be one (1) month. After the initial month for an LWCAL, billing will be on the basis of whole or fractional months used.
7. Upon the effective date of the Stand-Alone Intercarrier Compensation Agreement between the Parties in each AT&T SOUTHEAST REGION 9-STATE state covered by this LWC Agreement addressing traffic compensation as discussed herein, Sections 12.1 and 12.5 of Attachment 2 – Local Wholesale Complete of the LWC Agreement are hereby replaced with the following:
 - 12.1 CARRIER shall be responsible for any and all compensation owed for traffic originating from or terminating to CARRIER's LWCALs. Traffic compensation between CARRIER and AT&T-22STATE is addressed in the applicable Interconnection Agreement.
 - 12.5 Notwithstanding any other provision of the LWC Agreement including without limitation this Attachment, LWC shall not be available in any state within AT&T-22STATE until there is an agreement effective between the Parties for that state which addresses the intercarrier compensation associated with LWC-originated or terminated traffic.
8. Section 12.6 of Attachment 2 – Local Wholesale Complete of the LWC Agreement is hereby removed.
9. Attachment 11 – Operator Services and Directory Assistance (OS/DA) of the LWC Agreement is hereby removed and replaced with Exhibit A ("Attachment 11 – Operator Services and Directory Assistance (OS/DA)").
10. The Parties agree to replace the LWC Agreement's Pricing Schedule with the Pricing Schedule in Exhibit B.
11. The Parties agree to add Attachment 16 AT&T-9STATE Local Wholesale Complete Complex Services and associated Cancellation Charge Percentage Matrix Exhibit to the Parties LWC Agreement hereto as Exhibit C.
12. The Parties agree to replace Section 19 of the General Terms and Conditions of the LWC Agreement with the following language:

19.0 Notices

 - 19.1 Subject to Section 19.1.2 below, Notices given by one Party to the other Party under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
 - 19.1.1 Delivered personally, delivered by express delivery service or mailed via certified mail or first class U.S. Postal Service, with postage prepaid and a return receipt requested.
 - 19.1.2 Delivered by facsimile provided CARRIER and/or AT&T-22STATE has provided such information in Section 19.3 below.
 - 19.1.3 delivered by electronic mail (email) provided CARRIER and/or AT&T-22STATE has provided such information in Section 19.3 below.
 - 19.2 Notices will be deemed given as of the earliest of:
 - 19.2.1 the date of actual receipt;
 - 19.2.2 the next Business Day when sent via express delivery service;
 - 19.2.3 five (5) calendar days after mailing in the case of first class or certified U.S. Postal Service; or
 - 19.2.4 on the date set forth on the confirmation produced by the sending facsimile machine when delivered by facsimile prior to 5:00 p.m. in the recipient's time zone, but the next Business Day when delivered by facsimile at 5:00 p.m. or later in the recipient's time zone.

19.2.5 notice by email shall be effective on the date it is officially recorded as delivered by delivery receipt and in the absence of such record of delivery, it shall be presumed to have been delivered on the date sent to CARRIER by AT&T-22STATE.

19.3 Notices will be addressed to the Parties as follows:

NOTICE CONTACT	CARRIER CONTACT
NAME/TITLE	Christine Smallwood Telecom Administrator
STREET ADDRESS	1 North Erwin Street P.O. Box 1390
CITY, STATE, ZIP CODE	Cartersville, GA 30120
PHONE NUMBER*	(770) 607-1158
FACSIMILE NUMBER	(770) 386-5841
EMAIL ADDRESS	csmallwood@cityofcartersville.org
	AT&T CONTACT
NAME/TITLE	Contract Management ATTN: Notices Manager
STREET ADDRESS	311 S. Akard St., 19th floor Four AT&T Plaza
CITY, STATE, ZIP CODE	Dallas, TX 75202-5398
FACSIMILE NUMBER	(214) 712-5792
EMAIL ADDRESS	The current email address as provided on AT&T's CLEC Online website

*Informational only and not to be considered as an official notice vehicle under this Section.

19.4 Either Party may unilaterally change its designated contact name, address and/or facsimile number for the receipt of notices by giving written Notice to the other Party in compliance with this Section 19.0. Any Notice to change the designated contact name, address and/or facsimile number for the receipt of Notices shall be deemed effective ten (10) calendar days following receipt by the other Party.

19.5 In addition, CARRIER agrees that it is responsible for providing AT&T-22STATE with CARRIER's OCN and ACNA numbers for the States in which CARRIER is authorized to do business and in which CARRIER is requesting that this Agreement apply. In the event that CARRIER wants to change and/or add to the OCN and/or ACNA information in the CLEC Profile, CARRIER shall send written notice to AT&T-22STATE to be received at least thirty (30) days prior to the change and/or addition in accordance with this Section 19.0 notice provision; CARRIER shall also update its CLEC Profile through the applicable form and/or web-based interface.

19.5.1 CARRIER may not order services under a new account and/or subsequent state certification, established in accordance with this Section until thirty (30) days after all information specified in this Section is received from CARRIER.

19.5.2 CARRIER may be able to place orders for certain services in AT&T-22STATE without having properly updated the CLEC Profile; however, at any time during the term of this Agreement without additional notice AT&T may at its discretion eliminate such functionality. At such time, if CARRIER has not properly updated its CLEC Profile, ordering capabilities will cease, and CARRIER will not be able to place orders until thirty (30) days after CARRIER has properly updated its CLEC Profile.

19.6 AT&T-22STATE communicates official information to CARRIERs via its Accessible Letter, or other applicable, notification processes. These processes involve electronic transmission and/or posting to the

AT&T-22STATE CLEC Online website, inclusive of a variety of subjects including changes on business processes and policies, and other product/service related notices not requiring an amendment to this Agreement.

19.7 CARRIER may designate up to a maximum of ten (10) recipients for Accessible Letter notification via e-mail.

13. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING LWC AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.

14. This Amendment shall not modify the effective date of the underlying LWC Agreement.

15. AT&T-22STATE will file a copy of the fully executed Amendment with the FCC under 47 U.S.C. § 211.15. The Effective Date of this Agreement shall be ten (10) Business Days after both Parties' final authorizing signatures have been affixed to this Agreement (the "Effective Date").

ATTACHMENT 11 – OPERATOR SERVICES AND DIRECTORY ASSISTANCE (OS/DA)

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1.0 Introduction and Scope

- 1.1 This Attachment sets forth terms and conditions for Operator Services (OS) and Directory Assistance (DA) calls provided as part of LWC by the applicable AT&T-21STATE ILEC. The terms and conditions set forth in this Attachment shall apply to all Services ordered and provisioned pursuant to this Agreement.
- 1.2 OS and/or DA provided under the Agreement and this Attachment is only available to CARRIER exclusively in conjunction with CARRIER's purchase of LWC and then only as part of a LWCAL (e.g., not for use separately, or with respect to any other offering by AT&T-21STATE). AT&T-21STATE will provide OS and DA at the rates, terms and conditions set forth in this Attachment and the LWC Pricing Schedule.
- 1.3 CARRIER's LWC End Users shall have the same ability to reach AT&T-21STATE OS and DA platforms as AT&T-21STATE retail End Users served via the same AT&T-21STATE end office switch providing the LWCAL from which the OS/DA call originates, including the following where technically feasible and available:
- (a) Dialing "0" or "0+NPA-NXX-xxxx" and obtaining Operator Services, such as:
 - (i) Operator-assisted dialing
 - (ii) Placing a Collect Call
 - (iii) Placing a "Bill to Third Number" Call
 - (iv) Obtaining a Busy Line Verification
 - (v) Attempting a Busy Line Interrupt
 - (b) Dialing "411" or "555-1212" and reaching a Directory Assistance operator for purposes such as
 - (i) Retrieving a Published Telephone Number
 - (ii) DA Call Completion to a Retrieved Telephone Number
 - (iii) National Directory Assistance
 - (iv) Reverse Directory Assistance
 - (v) Business Category Search
- 1.4 CARRIER's LWC End User OS/DA calls shall be answered by AT&T-21STATE OS and DA platforms with the same priority as AT&T-21STATE retail End Users served via the same AT&T-21STATE end office switch providing the LWCAL from which the OS/DA call originates. Any technical difficulties in reaching the AT&T-21STATE OS/DA platform (e.g., cable cuts in the OS/DA trunks, unusual OS/DA call volumes, labor strikes at the OS/DA call centers, etc.) will be experienced at parity with AT&T-21STATE retail End Users served via that same AT&T-21STATE end office switch.

2.0 Specifics of OS Offering

- 2.1 Operator Services Rate Structure. Where technically feasible and available, AT&T-21STATE will differentiate its OS charges by whether the CARRIER LWC End User is receiving:
- 2.1.1 Manual OS call assistance (i.e., provided via a live operator)
 - 2.1.1.1 for which a per work second charge will apply in AT&T-12STATE and in
 - 2.1.1.2 in AT&T SOUTHEAST REGION 9-STATE
 - 2.1.2 Automated OS call assistance (i.e., an OS switch equipment voice recognition feature, functioning either fully or partially without live operators), where a flat rate per call charge will apply.
- 2.2 Operator Services Call Processing. AT&T will provide OS to CARRIER's End Users where technically feasible and available to AT&T-21STATE retail End Users served, in accordance with OS methods and practices that are in effect at the time the CARRIER's LWC End User makes an OS call. Whether manual or automated, AT&T-21STATE will provide the following services when originating a 0+ or 0- call from a LWCAL, regardless of whether 1-411-dialed DA usage is also requested from that LWCAL:
- 2.2.1 General Operator Assistance. The individual originating a 0+ or 0- call from a LWCAL asks the operator to provide local and intraLATA dialing assistance for the purposes of completing calls or requesting information on how to place calls; handling emergency calls, handling credits and handling person-to-person calls.

- 2.2.2 Calling Card. The individual originating a 0+ or 0- call from a LWCAL provides operator with a Calling Card number for billing purposes.
- 2.2.3 Collect. The individual originating a 0+ or 0- call from a LWCAL asks the operator to bill the call to the called number, provided such billing is accepted by the called number.
- 2.2.4 Third Number Billed. The individual originating a 0+ or 0- call from a LWCAL asks the operator to bill the call to a different number than the calling or called number.
- 2.2.5 Busy Line Verification (BLV). A service in which the operator, upon request, will check the requested line for conversation in progress and advise the caller being served via LWC of the status.
- 2.2.6 Busy Line Interrupt (BLI). A service in which the caller asks the operator to interrupt a conversation in progress, to determine if one of the parties is willing to speak to the caller from a LWCAL requesting the interrupt. Busy Line Interrupt service applies even if no conversation is in progress at the time of the interrupt attempt, or when the parties interrupted refuse to terminate the conversation in progress.

3.0 Specifics of DA Offering

- 3.1 Directory Assistance Rate Structure. Where technically feasible and available, AT&T-21STATE will NOT differentiate its DA products by type, and instead will charge for DA products on a flat rate per call.
- 3.2 Directory Assistance Call Processing. AT&T will provide DA Services to CARRIER's End Users where technically feasible and available to AT&T-21STATE retail End Users served in accordance with DA Services methods and practices that are in effect at the time CARRIER's LWC End User makes a DA call. Where technically feasible and available, AT&T-21STATE will provide the following DA Services when CARRIER's LWC End User originates a DA call from a LWCAL, regardless of whether OS is also requested from that LWCAL:
 - 3.2.1 Local Directory Assistance. Consists of providing published name and telephone number to the individual originating a directory assistance call from a LWCAL
 - 3.2.2 Directory Assistance Call Completion (DACC) [also known as "Express Call Completion" (ECC)]. A service in which a local or an intraLATA call to the requested number is completed on behalf of the individual originating the call from a LWCAL, utilizing an automated voice system
 - 3.2.3 National Directory Assistance (NDA). A service whereby callers may request directory assistance information outside their LATA or Home NPA (the geographic numbering plan from which a call originates) for a listed telephone number for residential, business and government accounts throughout the 50 states.
 - 3.2.4 Reverse Directory Assistance (RDA). An information service consisting of providing listed local and national name and address information associated with a telephone number provided by the individual originating the call from a LWCAL.
 - 3.2.5 Business Category Search (BCS). A service in which an individual calling from a LWCAL request business telephone number listings for a specified category of business, when the name of the business is not known. Telephone numbers may be requested for local and national businesses. A maximum of two requested telephone numbers will be provided for each BCS call.

4.0 OS/DA Non-Recurring Charges for Loading Automated Call Greeting (i.e., Brand Announcement), Rates and References

- 4.1 In all current AT&T-21STATE OS/DA switches in AT&T-21STATE service area, the incoming OS/DA call is automatically answered by a pre-recorded greeting loaded into the switch itself.
 - 4.1.1 CARRIER may have a CARRIER-selected brand name or other greeting for calls originating from a LWCAL by providing a pre-recorded announcement to AT&T-21STATE in conformity with the format, length, and other requirements specified for all carriers on the AT&T CLEC Online website. AT&T-21STATE will then perform all of the loading and testing of the announcement for each applicable switch prior to live traffic. CARRIER may also change its pre-recorded announcement at any time by

providing a new pre-recorded announcement in the same manner, for subsequent loading and testing charges.

- 4.1.2 If CARRIER does not wish to brand the OS/DA calls, CARRIER may also have silence used by having AT&T-21STATE load a recording of silence into the automatic, pre-recorded announcement slot, set for the shortest possible duration allowed by the switch.

- 4.1.3 AT&T-21STATE makes no warranties or representations that silent announcements will be perceived by End Users as ordinary mechanical handling of OS/DA calls.

4.1.3.1 CARRIER understands that it is not technically feasible to avoid the automatic pre-recorded announcement function in these OS/DA switches, and that if it does not brand the call, CARRIER agrees to indemnify and hold AT&T-21STATE harmless from any regulatory violation, consumer complaint, or other sanction for failing to identify the OS/DA provider to the dialing end user.

4.1.3.2 AT&T-21STATE understands that it must make the silent recording play for the shortest possible duration technically feasible for each applicable switch, and accepts responsibility for any regulatory violation, consumer complaint, or other sanction stemming from failure to do so (e.g., call handling delay), but otherwise it has no responsibility if a silent announcement is chosen by CARRIER.

- 4.1.4 AT&T-21STATE will be responsible for loading the CARRIER-provided recording or the silent announcement into all applicable OS and/or DA switches prior to live traffic, testing the announcement for sound quality at parity with that provided to AT&T-21STATE retail End Users. CARRIER will be responsible for paying the initial announcement loading charges, and thereafter, the per-call charge (primarily to cover switch maintenance), as well as any subsequent loading charges if a new brand announcement is provided as specified above. Branding load charges are Nonrecurring and are found in LWC Pricing Schedule

- 4.1.5 In the event the technical makeup of a particular AT&T-21STATE OS switch does not route the incoming call through an automatic pre-recorded announcement, the foregoing subsections do not apply, and CARRIER and AT&T-21STATE agree to make alternative arrangements for OS branding announcements.

- 4.1.6 Where the phraseology is the same for OS and DA branding, only one branding charge will apply.

- 4.2 In all current AT&T-21STATE OS/DA switches, the applicable CARRIER-charged retail OS/DA rates and a CARRIER-provided contact number (e.g., a business office or repair call center) are loaded into the system utilized by the OS operator where technically feasible and available.

5.0 General Conditions

- 5.1 Notwithstanding the foregoing, AT&T-21STATE reserves the right to suspend, modify or terminate, without penalty, any service(s) or features of service(s) offerings that are provided under this Attachment 11 – Operator Services and Directory Assistance (OS/DA) on ninety (90) days' written notice.

PRICING SHEETS

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	ORDERING INTERFACES - "REGIONAL RATES"	Electronic Service order Charge, Per Local Service Request (LSR)		SOMECD			3.50	0.00	LSR
LWC	GA	ORDERING INTERFACES - "REGIONAL RATES"	Electronic Service order Charge, Per Local Service Request (LSR) [DISCONNECT]		SOMECD			3.50	0.00	LSR
LWC	GA	ORDERING INTERFACES - "REGIONAL RATES"	Manual Service Order Charge, Per Local Service Request (LSR)		SOMAND			11.73	0.00	LSR
LWC	GA	ORDERING INTERFACES - "REGIONAL RATES"	Manual Service Order Charge, Per Local Service Request (LSR) [DISCONNECT]		SOMAND			6.13	0.00	LSR
LWC	GA	LINE INFORMATION DATA BASE ACCESS (LIDB)	LIDB Common Transport Per Query				0.0003			Query
LWC	GA	LINE INFORMATION DATA BASE ACCESS (LIDB)	LIDB Validation Per Query	OQV	BHML1		0.035378			Query
LWC	GA	LINE INFORMATION DATA BASE ACCESS (LIDB)	LIDB Originating Point Code Establishment or Change	OQV	NRBPX			91.00	33.24	
LWC	GA	LINE INFORMATION DATA BASE ACCESS (LIDB)	LIDB Originating Point Code Establishment or Change [DISCONNECT]	OQV	NRBPX			39.35	39.35	
LWC	GA	BRANDING - DIRECTORY ASSISTANCE	Wholesale CLEC - Recording of DA Custom Branded Announcement	AMT	CBADA			3,000.00	3,000.00	
LWC	GA	BRANDING - DIRECTORY ASSISTANCE	Wholesale CLEC - Loading of DA Custom Branded Announcement per Switch per OCN	AMT	CBADC			1,170.00	1,170.00	OCN
LWC	GA	BRANDING - DIRECTORY ASSISTANCE	Unbranding Via OLNS For Wholesale CLEC - Loading of DA per OCN (1 OCN per Order)					420.00	420.00	OCN
LWC	GA	BRANDING - DIRECTORY ASSISTANCE	Unbranding Via OLNS For Wholesale CLEC - Loading of DA per Switch per OCN					16.00	16.00	per Switch per OCN
LWC	GA	DIRECTORY ASSISTANCE SERVICES	Directory Assistance Access Service Calls, Charge Per Call				0.275			Call
LWC	GA	DIRECTORY ASSISTANCE SERVICES	Directory Assistance Call Completion Access Service (DACC), Per Call Attempt				0.10			Call Attempt
LWC	GA	BRANDING - OPERATOR CALL PROCESSING	Wholesale CLEC - Recording of Custom Branded OA Announcement	AMT	CBAOS			7,000.00	7,000.00	
LWC	GA	BRANDING - OPERATOR CALL PROCESSING	Wholesale CLEC - Loading of Custom Branded OA Announcement per shelf/NAV per OCN	AMT	CBAOL			500.00	500.00	per shelf/NAV per OCN
LWC	GA	BRANDING - OPERATOR CALL PROCESSING	Unbranding Via OLNS For Wholesale CLEC - Loading of OA per OCN (Regional)					1,200.00	1,200.00	OCN
LWC	GA	INWARD OPERATOR SERVICES	Inward Operator Svcs - Verification, Per Minute				1.15			Minute
LWC	GA	INWARD OPERATOR SERVICES	Inward Operator Services - Verification and Emergency Interrupt - Per Minute				1.15			Minute
LWC	GA	OPERATOR CALL PROCESSING	Oper. Call Processing - Oper. Provided, Per Min. - Using BST LIDB				1.20			Minute
LWC	GA	OPERATOR CALL PROCESSING	Oper. Call Processing - Oper. Provided, Per Min. - Using Foreign LIDB				1.24			Minute
LWC	GA	OPERATOR CALL PROCESSING	Oper. Call Processing - Fully Automated, per Call - Using BST LIDB				0.20			Call
LWC	GA	OPERATOR CALL PROCESSING	Oper. Call Processing - Fully Automated, per Call - Using Foreign LIDB				0.20			Call
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPBX	N1ACR		0.00			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPPX	N1ACR		2.11			Line

PRICING SHEETS

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPRX	NXMCR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPBX	NXMCR		0.00			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPPX	NXMCR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPRX	NXMMN		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPBX	NXMMN		0.00			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPPX	NXMMN		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPBX	NXECR		0.00			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPPX	NXECR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPBX	NCACR		0.00			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPPX	NCACR		2.11			Line
LWC	GA	DAILY USAGE FILES	Access Daily Usage File - ADUF: Message Processing, per message				0.007037			Message
LWC	GA	DAILY USAGE FILES	Access Daily Usage File - ADUF: Data Transmission (CONNECT:DIRECT), per message				0.00013027			Message
LWC	GA	DAILY USAGE FILES	Optional Daily Usage File - ODUF: Recording, per message				0.000011			Message
LWC	GA	DAILY USAGE FILES	Optional Daily Usage File - ODUF: Message Processing, per message				0.004101			Message
LWC	GA	DAILY USAGE FILES	Optional Daily Usage File - ODUF: Message Processing, per Magnetic Tape provisioned				42.67			Magnetic Tape provisioned
LWC	GA	DAILY USAGE FILES	Optional Daily Usage File - ODUF: Data Transmission (CONNECT:DIRECT), per message				0.00010856			Message
LWC	GA	ALTERNATELY BILLED TRAFFIC	ABT, Billing and Collection Fee, per message				0.05			Message
LWC	GA	INDUSTRIAL VOICEMAIL	Industrial Voicemail mailbox - Residence, per month	UEPRX	WVMRB		3.25			Month
LWC	GA	INDUSTRIAL VOICEMAIL	Industrial Voicemail mailbox - Residence with sub-mailbox, per month	UEPRX	WVMR1		3.25			Month
LWC	GA	INDUSTRIAL VOICEMAIL	Industrial Voicemail mailbox - Business, per month	UEPBX	WVMBB		6.00			Month
LWC	GA	INDUSTRIAL VOICEMAIL	Industrial Voicemail mailbox - Business with sub-mailbox, per month	UEPBX	WVMB1		6.00			Month
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	End Office Switching (Port Usage) - End Office Switching Function, Per MOU				0.0016333			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	End Office Switching (Port Usage) - End Office Trunk Port - Shared, Per MOU				0.0001564			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Tandem Switching (Port Usage) (Local Or Access Tandem) - Tandem Switching Function Per MOU				0.0006757			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Tandem Switching (Port Usage) (Local Or Access Tandem) - Tandem Trunk Port - Shared, Per MOU				0.0002126			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Melded Factor: 18.42% Of The Tandem Rate - Tandem Switching Function Per MOU (Melded)				0.00012446394			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Melded Factor: 18.42% Of The Tandem Rate - Tandem Trunk Port - Shared, Per MOU (Melded)				0.00003916092			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Common Transport - Per Mile, Per MOU				0.000008			Per Mile, Per MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Common Transport - Facilities Termination Per MOU				0.0004152			MOU
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SWITCH PORT USAGE	Local Wholesale Complete Usage, per MOU				0.002			MOU

PRICING SHEETS

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 1	UEPRX	UEPLX	1	10.80			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 2	UEPRX	UEPLX	2	12.47			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 3	UEPRX	UEPLX	3	19.83			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPRL		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port with Caller ID (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPRC		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port outgoing only (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPRO		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice, low usage line port with Caller ID (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPAP		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port without Caller ID capability (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPWC		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port for use with Caller ID (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPWQ		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port - outgoing only (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPWR		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia port without Caller ID capability (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPRV		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia port with Caller ID capability (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPRU		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Low Usage Line Port without Caller ID Capability (Effective 1/1/2015 - 12/31/2015)	UEPRX	UEPRT		9.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPRL		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port with Caller ID (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPRC		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port outgoing only (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPRO		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice, low usage line port with Caller ID (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPAP		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port without Caller ID capability (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPWC		10.79	33.87	13.35	

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LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port for use with Caller ID (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPWQ		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port - outgoing only (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPWR		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia port without Caller ID capability (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPRV		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia port with Caller ID capability (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPRU		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Low Usage Line Port without Caller ID Capability (Effective 1/1/2016 - 12/31/2016)	UEPRX	UEPRT		10.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPRL		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port with Caller ID (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPRC		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice port outgoing only (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPRO		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice, low usage line port with Caller ID (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPAP		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port without Caller ID capability (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPWC		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port for use with Caller ID (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPWQ		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia basic dialing port - outgoing only (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPWR		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia port without Caller ID capability (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPRV		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Georgia port with Caller ID capability (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPRU		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - 2-Wire voice Low Usage Line Port without Caller ID Capability (Effective 1/1/2017 - 10/31/2017)	UEPRX	UEPRT		11.79	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Features - All Features Offered	UEPRX	UEPVF		0.00	0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Nonrecurring Charges - Conversion - Switch-As-Is	UEPRX	USAC2			10.00	10.00	

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Nonrecurring Charges - Conversion - Switch with Change	UEPRX	USACC			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Nonrecurring Charges - Conversion - Installation Charge at QuickService location - Not Conversion of Existing Service	UEPRX	URECC			10.00		
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Additional NRCs - Subsequent	UEPRX	USAS2		0.00	0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Additional NRCs - Miscellaneous Rate Element, Tag Loop at End User Premise	UEPRX	URETL			8.33	0.83	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Non-Design	UEPRX	UEAEN	1	10.51	40.02	9.99	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Non-Design	UEPRX	UEAEN	2	15.85	40.02	9.99	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Non-Design	UEPRX	UEAEN	3	31.97	40.02	9.99	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Design	UEPRX	UEAED	1	11.57	79.85	24.65	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Design	UEPRX	UEAED	2	16.95	79.85	24.65	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Design	UEPRX	UEAED	3	33.08	79.85	24.65	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Interoffice Transport Dedicated - 2 Wire Voice Grade - Facility Termination	UEPRX	U1TV2		12.87	48.46	19.48	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Interoffice Transport Dedicated - 2 Wire Voice Grade - Per Mile or Fraction Mile	UEPRX	U1TVM		0.0057	0.00	0.00	Mile or Fraction Mile
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (RES) - Inside Wire Maintenance Plan	UEPRX	SEQ1X		4.50			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 1	UEPBX	UEPLX	1	0.00			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 2	UEPBX	UEPLX	2	0.00			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 3	UEPBX	UEPLX	3	0.00			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port without Caller ID - bus (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPBL		31.50	48.17	24.81	

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LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port with Caller + E484 ID - bus (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPBC		31.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port outgoing only - bus (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPBO		31.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice incoming only port with Caller ID - Bus (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPB1		31.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Georgia basic dialing port, without Caller ID capability - bus (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPWD		31.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Incoming Only Port without Caller ID Capability (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPBE		31.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Georgia basic dialing port for use with Caller ID - bus (Effective 1/1/2015 - 12/31/2015)	UEPBX	UEPWP		31.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port without Caller ID - bus (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPBL		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port with Caller + E484 ID - bus (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPBC		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port outgoing only - bus (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPBO		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice incoming only port with Caller ID - Bus (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPB1		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Georgia basic dialing port, without Caller ID capability - bus (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPWD		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Incoming Only Port without Caller ID Capability (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPBE		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Georgia basic dialing port for use with Caller ID - bus (Effective 1/1/2016 - 12/31/2016)	UEPBX	UEPWP		32.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port without Caller ID - bus (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPBL		33.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port with Caller + E484 ID - bus (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPBC		33.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice port outgoing only - bus (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPBO		33.50	48.17	24.81	

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LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice incoming only port with Caller ID - Bus (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPB1		33.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Georgia basic dialing port, without Caller ID capability - bus (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPWD		33.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Incoming Only Port without Caller ID Capability (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPBE		33.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - 2-Wire voice Georgia basic dialing port for use with Caller ID - bus (Effective 1/1/2017 - 10/31/2017)	UEPBX	UEPWP		33.50	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	All Features Offered	UEPBX	UEPVF		0.00	0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Nonrecurring Charges - Conversion - Switch-As-Is	UEPBX	USAC2			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Nonrecurring Charges - Conversion - Switch with Change	UEPBX	USACC			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Additional NRCs - Subsequent	UEPBX	USAS2			0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Additional NRCs - Miscellaneous Rate Element, Tag Loop at End User Premise	UEPBX	URETL			8.33	0.83	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Non-Design	UEPBX	UEAEN	1	10.51	40.02	9.99	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Non-Design	UEPBX	UEAEN	2	15.85	40.02	9.99	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Non-Design	UEPBX	UEAEN	3	31.97	40.02	9.99	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Design	UEPBX	UEAED	1	11.57	79.85	24.65	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Design	UEPBX	UEAED	2	16.95	79.85	24.65	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Off/On Premises Extension Channels - 2 Wire Analog Voice Grade Extension Loop – Design	UEPBX	UEAED	3	33.08	79.85	24.65	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Interoffice Transport - Dedicated - 2 Wire Voice Grade - Facility Termination	UEPBX	U1TV2		12.87	48.46	19.48	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS) - Interoffice Transport - Dedicated - 2 Wire Voice Grade - Per Mile or Fraction Mile	UEPBX	U1TVM		0.0057	0.00	0.00	Mile or Fraction Mile

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Inside Wire Maintenance Plan	UEPBX	SEQ1X		4.50			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 1	UEPPX	UEPLX	1	10.80			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 2	UEPPX	UEPLX	2	12.47			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 3	UEPPX	UEPLX	3	19.83			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Combination 2-Way PBX Trunk Port - Bus (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPPC		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Outward PBX Trunk Port - Bus (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPPO		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Incoming PBX Trunk Port - Bus (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPP1		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Ports (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPLD		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice 2-Way Combination PBX Usage Port (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPXA		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX Toll Terminal Hotel Ports (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPXB		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD DDD Terminals Port (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPXC		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Switchboard Port (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPXD		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Switchboard IDD Capable Port (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPXE		12.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire voice Georgia basic dialing port - 2-Way Trunk (Effective 1/1/2015 - 12/31/2015)	UEPPX	UEPWT		12.79	48.17	24.81	

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Combination 2-Way PBX Trunk Port - Bus (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPPC		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Outward PBX Trunk Port - Bus (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPPO		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Incoming PBX Trunk Port - Bus (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPP1		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Ports (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPLD		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice 2-Way Combination PBX Usage Port (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPXA		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX Toll Terminal Hotel Ports (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPXB		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD DDD Terminals Port (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPXC		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Switchboard Port (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPXD		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Switchboard IDD Capable Port (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPXE		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire voice Georgia basic dialing port - 2-Way Trunk (Effective 1/1/2016 - 12/31/2016)	UEPPX	UEPWT		13.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Combination 2-Way PBX Trunk Port - Bus (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPPC		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Outward PBX Trunk Port - Bus (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPPO		14.79	48.17	24.81	

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - Line Side Incoming PBX Trunk Port - Bus (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPP1		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Ports (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPLD		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice 2-Way Combination PBX Usage Port (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPXA		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX Toll Terminal Hotel Ports (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPXB		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD DDD Terminals Port (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPXC		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Switchboard Port (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPXD		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire Voice PBX LD Terminal Switchboard IDD Capable Port (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPXE		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - 2-Wire Voice Grade Line Port Rates (BUS - PBX) - 2-Wire voice Georgia basic dialing port - 2-Way Trunk (Effective 1/1/2017 - 10/31/2017)	UEPPX	UEPWT		14.79	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Features - All Features Offered	UEPPX	UEPVF		0.00	0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Nonrecurring Charges - Conversion - Switch-As-Is	UEPPX	USAC2			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Nonrecurring Charges - Conversion - Switch with Change	UEPPX	USACC			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Additional NRCs - Subsequent	UEPPX	USAS2			0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Additional NRCs - PBX Subsequent Activity - Change/Rearrange Multiline Hunt Group					14.64	14.64	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Additional NRCs - Miscellaneous Rate Element, Tag Loop at End User Premise	UEPPX	URETL			8.33	0.83	

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Off/On Premises Extension Channels - Local Channel Voice grade, per termination	UEPPX	P2JHX	1	11.57	79.85	24.65	Termination
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Off/On Premises Extension Channels - Local Channel Voice grade, per termination	UEPPX	P2JHX	2	16.95	79.85	24.65	Termination
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Off/On Premises Extension Channels - Local Channel Voice grade, per termination	UEPPX	P2JHX	3	33.08	79.85	24.65	Termination
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Off/On Premises Extension Channels - Non-Wire Direct Serve Channel Voice Grade	UEPPX	SDD2X	1	12.74	56.92	7.70	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Off/On Premises Extension Channels - Non-Wire Direct Serve Channel Voice Grade	UEPPX	SDD2X	2	19.76	56.92	7.70	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Off/On Premises Extension Channels - Non-Wire Direct Serve Channel Voice Grade	UEPPX	SDD2X	3	37.18	56.92	7.70	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Interoffice Transport - Dedicated - 2 Wire Voice Grade - Facility Termination	UEPPX	U1TV2		12.87	48.46	19.48	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (BUS - PBX) - Interoffice Transport - Dedicated - 2 Wire Voice Grade - Per Mile or Fraction Mile	UEPPX	U1TVM		0.0057	0.00	0.00	Mile or Fraction Mile
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 1	UEPCO	UEPLX	1	10.80			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 2	UEPCO	UEPLX	2	12.47			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Loop Rates - 2-Wire Voice Grade Loop (SL1) - Zone 3	UEPCO	UEPLX	3	19.83			
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening (GA) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEPGC		12.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and Blocking: 011, 900/976, 1+DDD (GA) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEP2G		12.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and 011 Blocking (GA) (E:1/1/2007) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEPGA		12.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and 900/976 Blocking (GA) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEPGB		12.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and Blocking: 900/976, 1+DDD, 011+, and Local (GA) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEPCH		12.89	48.17	24.81	

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin Outward with Operator Screening and 011Blocking (GA, KY, MS) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEPRJ		12.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin Outward with Operator Screening and Blocking: 900/976, 1+DDD, 011+, and Local (FL, GA) (Effective 1/1/2015 - 12/31/2015)	UEPCO	UEPCQ		12.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening (GA) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEPGC		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and Blocking: 011, 900/976, 1+DDD (GA) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEP2G		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and 011 Blocking (GA) (E:1/1/2007) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEPGA		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and 900/976 Blocking (GA) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEPGB		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and Blocking: 900/976, 1+DDD, 011+,and Local (GA) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEPCH		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin Outward with Operator Screening and 011Blocking (GA, KY, MS) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEPRJ		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin Outward with Operator Screening and Blocking: 900/976, 1+DDD, 011+, and Local (FL, GA) (Effective 1/1/2016 - 12/31/2016)	UEPCO	UEPCQ		13.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening (GA) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEPGC		14.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and Blocking: 011, 900/976, 1+DDD (GA) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEP2G		14.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and 011 Blocking (GA) (E:1/1/2007) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEPGA		14.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and 900/976 Blocking (GA) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEPGB		14.89	48.17	24.81	

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Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin 2-Way with Operator Screening and Blocking: 900/976, 1+DDD, 011+, and Local (GA) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEPCH		14.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin Outward with Operator Screening and 011Blocking (GA, KY, MS) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEPRJ		14.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Coin Outward with Operator Screening and Blocking: 900/976, 1+DDD, 011+, and Local (FL, GA) (Effective 1/1/2017 - 10/31/2017)	UEPCO	UEPCQ		14.89	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - 2-Wire Voice Grade Line Port Rates (Coin) - Coin Usage (Obsolete Rate Element)	UEPCO	URECU		0.00	0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Nonrecurring Charges - Conversion - Switch-As-Is	UEPCO	USAC2			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Nonrecurring Charges - Conversion - Switch with Change	UEPCO	USACC			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Additional NRCs - Subsequent	UEPCO	USAS2			0.00	0.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Local Wholesale Complete (Coin) - Additional NRCs - Miscellaneous Rate Element, Tag Loop at End User Premise	UEPCO	URETL			8.33	0.83	
LWC	GA	OTHER CHARGES	Service Order Expedite Request - per incident		SDASP			200.00	0.00	per incident
LWC	GA	OTHER CHARGES	Bill Inquiry (per claim)					25.00	0.00	claim
LWC	GA	OTHER CHARGES	Non-EFI (eletronic funds interface/transfer)					25.00	0.00	incident
LWC	GA	OTHER CHARGES	Paper Bill Charge					25.00	0.00	incident
LWC	GA	OTHER CHARGES	Duplicate Bill Charge					25.00	0.00	incident
LWC	GA	OTHER CHARGES	False Technician Dispatch (CLEC Fault), per incident					75.00	0.00	Incident
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVR	N1ACR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVR	NXMCR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVR	NXMMN		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVR	NXECR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVR	NCACR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVB	N1ACR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVB	NXMCR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVB	NXMMN		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVB	NXECR		2.11			Line
LWC	GA	CALLING NAME (CNAM) SERVICE	CNAM Service, per line	UEPVB	NCACR		2.11			Line
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Area Calling, Res (Effective 1/1/2015 - 12/31/2015)	UEPVR	UERAC		15.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Local Calling - Res (Effective 1/1/2015 - 12/31/2015)	UEPVR	UERLC		15.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, InterLATA - Res (Effective 1/1/2015 - 12/31/2015)	UEPVR	UERTE		15.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, IntraLATA - Res (Effective 1/1/2015 - 12/31/2015)	UEPVR	UERTR		15.00	33.87	13.35	

PRICING SHEETS

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Area Calling, Res (Effective 1/1/2016 - 12/31/2016)	UEPVR	UERAC		16.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Local Calling - Res (Effective 1/1/2016 - 12/31/2016)	UEPVR	UERLC		16.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, InterLATA - Res (Effective 1/1/2016 - 12/31/2016)	UEPVR	UERTE		16.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, IntraLATA - Res (Effective 1/1/2016 - 12/31/2016)	UEPVR	UERTR		16.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Area Calling, Res (Effective 1/1/2017 - 10/31/2017)	UEPVR	UERAC		17.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Local Calling - Res (Effective 1/1/2017 - 10/31/2017)	UEPVR	UERLC		17.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, InterLATA - Res (Effective 1/1/2017 - 10/31/2017)	UEPVR	UERTE		17.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, IntraLATA - Res (Effective 1/1/2017 - 10/31/2017)	UEPVR	UERTR		17.00	33.87	13.35	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES		UEPVR	USAC2			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES		UEPVR	USACC			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Area Calling - Bus (Effective 1/1/2015 - 12/31/2015)	UEPVB	UERAC		20.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Local Calling - Bus (Effective 1/1/2015 - 12/31/2015)	UEPVB	UERLC		20.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, InterLATA - Bus (Effective 1/1/2015 - 12/31/2015)	UEPVB	UERTE		20.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, IntraLATA - Bus (Effective 1/1/2015 - 12/31/2015)	UEPVB	UERTR		20.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service Expanded and Exception Local Calling (Effective 1/1/2015 - 12/31/2015)	UEPVB	UERVJ		20.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Area Calling - Bus (Effective 1/1/2016 - 12/31/2016)	UEPVB	UERAC		21.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Local Calling - Bus (Effective 1/1/2016 - 12/31/2016)	UEPVB	UERLC		21.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, InterLATA - Bus (Effective 1/1/2016 - 12/31/2016)	UEPVB	UERTE		21.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, IntraLATA - Bus (Effective 1/1/2016 - 12/31/2016)	UEPVB	UERTR		21.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service Expanded and Exception Local Calling (Effective 1/1/2016 - 12/31/2016)	UEPVB	UERVJ		21.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Area Calling - Bus (Effective 1/1/2017 - 10/31/2017)	UEPVB	UERAC		22.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, Local Calling - Bus (Effective 1/1/2017 - 10/31/2017)	UEPVB	UERLC		22.00	48.17	24.81	

PRICING SHEETS

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LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, InterLATA - Bus (Effective 1/1/2017 - 10/31/2017)	UEPVB	UERTE		22.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service, IntraLATA - Bus (Effective 1/1/2017 - 10/31/2017)	UEPVB	UERTR		22.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service Expanded and Exception Local Calling (Effective 1/1/2017 - 10/31/2017)	UEPVB	UERVJ		22.00	48.17	24.81	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service - Conversion - Switch-as-is	UEPVB	USAC2			10.00	10.00	
LWC	GA	AT&T LOCAL WHOLESALE COMPLETE SERVICES	Remote Call Forwarding Service - Conversion with allowed change (PIC and LPIC)	UEPVB	USACC			10.00	10.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	2-Wire Analog Voice Grade Loop - (SL2) - Zone 1	UEPPX	UECD1	1	11.57			
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	2-Wire Analog Voice Grade Loop - (SL2) - Zone 2	UEPPX	UECD1	2	16.95			
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	2-Wire Analog Voice Grade Loop - (SL2) - Zone 3	UEPPX	UECD1	3	33.08			
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	Exchange Ports - 2-Wire DID Port	UEPPX	UEPD1		25.48	374.55	113.64	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	2-Wire Voice Grade Loop / 2-Wire DID Trunk Port Existing Platform - Switch-As-Is	UEPPX	USAC1			10.00	10.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	2-Wire Voice Grade Loop / 2-Wire DID Trunk Port Conversion with BellSouth Allowable Changes	UEPPX	USA1C			10.00	10.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	2-Wire DID Subsequent Activity - Add Trunks, Per Trunk	UEPPX	USAS1			26.34		Trunk
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	Miscellaneous Rate Element, Tag Designed Loop at End User Premises	UEPPX	URETN			11.19	1.10	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	DID Trunk Termination (One Per Port)	UEPPX	NDT		0.00	0.00	0.00	One Per Port
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	DID Numbers, Establish Trunk Group and Provide First Group of 20 DID Numbers	UEPPX	NDZ		0.00	0.00	0.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	Additional DID Numbers for each Group of 20 DID Numbers	UEPPX	ND4		0.00	0.00	0.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	DID Numbers, Non- consecutive DID Numbers, Per Number	UEPPX	ND5		0.00	0.00	0.00	Number
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	Reserve Non-Consecutive DID numbers	UEPPX	ND6		0.00	0.00	0.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	Reserve DID Numbers	UEPPX	NDV		0.00	0.00	0.00	
LWC Complex Services	GA	DS0 COMPLEX LOCAL WHOLESALE COMPLETE	PBX Subsequent Activity - Change/Rearrange Multiline Hunt Group					14.64	14.64	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESALE COMPLETE	4W DS1 Digital Loop/4W ISDN DS1 Digital Trunk Port - Zone 1	UEPPP	USL4P	1	168.00			
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESALE COMPLETE	4W DS1 Digital Loop/4W ISDN DS1 Digital Trunk Port - Zone 2	UEPPP	USL4P	2	175.00			
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESALE COMPLETE	4W DS1 Digital Loop/4W ISDN DS1 Digital Trunk Port - Zone 3	UEPPP	USL4P	3	180.00			

PRICING SHEETS

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LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Exchange Ports - 4-Wire ISDN DS1 Port	UEPPP	UEPPP		373.00	1,200.00	1,000.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	4-Wire DS1 Digital Loop / 4-Wire ISDN DS1 Digital Trunk Port - Conversion -Switch-As-Is	UEPPP	USACP		0.00	500.00	500.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	4-Wire DS1 Loop/4-W ISDN Digtl Trk Port - Subsqt Actvy- Inward/two way Telephone Numbers (except NC)	UEPPP	PR7TF			0.50		
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	4-Wire DS1 Loop / 4-Wire ISDN DS1 Digital Trunk Port - Outward Tel Numbers (All States except NC)	UEPPP	PR7TO			10.72	22.75	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	4-Wire DS1 Loop / 4-Wire ISDN DS1 Digital Trk Port - Subsequent Inward Telephone Numbers	UEPPP	PR7ZT			21.43	45.49	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Voice/Data	UEPPP	PR71V		0.00	0.00	0.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Digital Data	UEPPP	PR71D		0.00	0.00	0.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Inward Data	UEPPP	PR71E		0.00	0.00	0.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	New or Additional - Voice/Data B Channel	UEPPP	PR7BV		0.00	13.59		
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	New or Additional - Digital Data B Channel	UEPPP	PR7BF		0.00	13.59		
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	New or Additional Inward Data B Channel	UEPPP	PR7BD		0.00	13.59		
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Inward	UEPPP	PR7C1		0.00	0.00	0.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Outward	UEPPP	PR7CO		0.00	0.00	0.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Two-way	UEPPP	PR7CC		0.00	0.00	0.00	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Fixed Each Including First Mile	UEPPP	1LN1A		70.30	111.03	80.28	
LWC Complex Services	GA	DS1 COMPLEX LOCAL WHOLESAL COMPLETE	Each Airline-Fractional Additional Mile	UEPPP	1LN1B		14.06			
LWC Complex Services	GA	CENTRAL OFFICE SYNC TEST (COST)	Central Office Sync Test (COST) - Per 15 Minute Increments - Basic					25.00		15 Minute Increments
LWC Complex Services	GA	CENTRAL OFFICE SYNC TEST (COST)	Central Office Sync Test (COST) - Per 15 Minute Increments - Overtime					30.00		15 Minute Increments
LWC Complex Services	GA	CENTRAL OFFICE SYNC TEST (COST)	Central Office Sync Test (COST) - Per 15 Minute Increments - Premium					40.00		15 Minute Increments
LWC Complex Services	GA	ORDER MODIFICATION CHARGE	Order Modification Charge (OMC)					26.21	0.00	
LWC Complex Services	GA	ORDER MODIFICATION CHARGE	Order Modification Additional Dispatch charge (OMCAD)					150.00	0.00	
LWC Complex Services	GA	ORDER MODIFICATION CHARGE	Order Modification Charge (OMC) [DISCONNECT]					0.00	0.00	
LWC Complex Services	GA	ORDER MODIFICATION CHARGE	Order Modification Additional Dispatch charge (OMCAD) [DISCONNECT]					0.00	0.00	

ATTACHMENT 16 - AT&T-9STATE LOCAL WHOLESALE COMPLETE COMPLEX SERVICES

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1.0 Introduction

- 1.1 This Appendix is an integral part of the Private Commercial Agreement for Local Wholesale Complete (LWC) between AT&T-21STATE and CARRIER, and sets forth the terms and conditions under which AT&T-9STATE will make available to CARRIER its end-to-end Local Wholesale Complete Complex Services ("LWC Complex Services") within AT&T-9STATE's service area. The LWC terms and conditions provided under the Agreement (including the LWC Attachment and its appendices) also apply with respect to this Appendix. This Appendix is only available as part of and use in conjunction with LWC, and is only applicable when CARRIER is purchasing LWC, and then only as part of the LWC Access Line ("LWCAL") being provided (e.g., not for use separately, or with respect to any other offering by AT&T-21STATE).
- 1.2 The network components provided as part of the LWC Complex services offered hereunder may be subject to modification, retirement, upgrades or other changes. AT&T-9STATE shall provide notice of such changes in accordance with the applicable provisions of the FCC's network disclosure requirements and any other applicable laws or regulations. In the event a network component is retired, such network component is no longer available.
- 1.3 AT&T-9STATE shall make routine network modifications to loops being used to provide CARRIER with LWC Complex Services, where the requested loop facility has already been constructed. AT&T-9STATE shall perform routine network modifications to such loops, without regard to whether those loops were constructed on behalf, or in accordance with the specifications, of any carrier.
- 1.3.1 A routine network modification is an activity that AT&T-9STATE regularly undertakes for its own retail customers where there are no additional charges or minimum term commitments. Routine network modifications shall be performed for CARRIER under the same conditions and in the same manner that AT&T-9STATE does for its own retail customers. Routine network modifications may entail activities such as accessing manholes, deploying bucket trucks to reach aerial cable, and installing equipment casings.
- 1.3.2 Notwithstanding any other provisions of this Agreement, routine network modifications do not include constructing new loops; installing new cable; splicing cable at any location other than an existing splice point or at any location where a splice enclosure is not already present; securing permits, rights-of-way, or building access arrangements; constructing and/or placing new manholes, handholds, poles, ducts or conduits; installing new terminals or terminal enclosures (e.g., controlled environmental vaults, huts, or cabinets). AT&T-9STATE is not obligated to perform those activities for CARRIER. However, CARRIER may request that AT&T-9STATE perform such activities for additional charges. If CARRIER makes such a request and AT&T-9STATE is willing to perform the requested activities, AT&T-9STATE shall determine the charges for any such activities on an individual case basis (ICB), which shall reflect an engineering estimate of the actual costs of time and materials required to perform the routine network modification. CARRIER shall be required to pay those charges in advance and to execute AT&T-9STATE's standard form(s) used for such or substantially similar ICBs, before AT&T-9STATE performs such activities.
- 1.3.3 AT&T-9STATE shall determine whether and how to perform routine network modifications using the same network or outside plant engineering principles that would be applied in providing service to AT&T-9STATE's retail customers.
- 1.4 LWC Complex Services are available only where capabilities and facilities exist. The facilities used by AT&T-9STATE to provide LWC Complex Services shall remain the property of AT&T-9STATE. Notwithstanding anything to the contrary in this Agreement (including without limitation any of its attachments or appendices), nothing herein shall obligate AT&T-9STATE to provide LWC Complex Services or LWC Complex access lines using or otherwise provided over (i) any fiber-to-the-premise, fiber-to-the-home or fiber-to-the-curb facilities (as defined and used in 47 C.F.R. § 51.319(a)(3) and FCC orders relating thereto), or (ii) any other facilities that AT&T-9STATE may have deployed or that AT&T-9STATE may deploy for which it is not obligated to unbundle pursuant to 47 U.S.C. § 251(c)(3), as determined by lawful and effective FCC rules and associated lawful and effective FCC and judicial orders. This Section 1.4 controls and otherwise applies irrespective of any other provision of this Agreement (including without limitation any of its attachments or appendices) that might be similarly written (e.g., provisions that include "notwithstanding any other provision", "in any event", "in no event").

- 1.5 Except as set forth in the Service Level Commitments (see Section 5.0 hereof), the Parties understand and agree that no performance measures and remedies, including without limitation, any wholesale service quality standards, liquidated damages, and remedies, shall apply under this Attachment.
- 1.6 The Parties agree that the Offerings are not subject to any AT&T-9STATE change management processes (often referred to as "CMP"), except that changes to systems and processes that are common to both the Offerings hereunder and other AT&T-9STATE offerings that are subject to any change management process, shall continue to be subject to such process and CARRIER hereunder shall be subject to the outcomes of such CMPs.
- 1.7 The Parties acknowledge and agree that this Attachment, in whole or in part, is not subject to Sections 251/252 of the Act, and is not, and was not, subject to negotiation and/or arbitration under Sections 251 and/or 252 of the Act.

2.0 Definitions

- 2.1 Unless a contrary definition is set forth herein, the capitalized terms, phrases, and acronyms in this Appendix have the same assigned meaning as in CARRIER's Agreement including its appendices and attachments (including any specific to Local Wholesale Complete™) will also apply in this Appendix as well.

3.0 Local Wholesale Complete Complex Services

- 3.1 The following DS0 LWC Complex Services are available for ordering in the AT&T-9STATE service area.
- 3.2 DS0 LWC Complex Services listed below shall be provisioned with a 2-Wire voice grade port and either a non-designed (SL1) or designed (SL2) 2 wire voice grade loop. The AT&T-9STATE LWC Complex Pricing Schedule shall list the applicable loops associated with each of the LWC Complex services:
- 3.2.1 DS0 LWC [Direct Inward Dial ("DID")]
 - 3.2.2 DS0 LWC – [PBX/DID with E911 Call Locator]
 - 3.2.3 DS0 Wholesale Local Platform Service [Residence – Foreign Exchange (FX)/Foreign Central Office (FCO)]
 - 3.2.4 DS0 Wholesale Local Platform Service [Business – FX/FCO]
 - 3.2.5 DS0 Wholesale Local Platform Service [PBX – FX/FCO]
- 3.3 DS0 LWC Complex Services listed below shall be provisioned with a 2-Wire ISDN port and a 2-Wire ISDN digital loop:
- 3.3.1 DS0 LWC – [ISDN/BRI]
- 3.4 DS1 LWC Complex Services in the AT&T-9STATE service area include the following:
- 3.4.1 DS1 LWC – 4-Wire Integrated Services Digital Network/Primary Rate ISDN (4-Wire ISDN/PRI). DS1 LWC - 4-Wire ISDN/PRI is a 4-Wire ISDN DS1 port and 4-Wire DS1 digital loop that is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture. DS1 LWC – 4-Wire ISDN/PRI provides an ISDN-based, DS1 access to the PSTN and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service provides connectivity between ISDN compatible Customer Provided Equipment (CPE) and a serving central office. The basic channel structure is twenty-three (23) sixty-four (64) kilobits per second (Kbps) B-Channels and one (1) sixty-four (64) Kbps D-Channel. The End User may activate up to twenty-three (23) B-Channels on the first ISDN/PRI arrangement and up to twenty-four (24) channels on additional 4-Wire ISDN/PRI arrangements. The product offerings are: voice/data (standard), digital data only and inward data option.
 - 3.4.2 DS1 LWC – 4-Wire DS1 Loop with Channelization with Port. DS1 LWC - 4-Wire DS1 Loop with Channelization with Port is a port/loop arrangement consisting of the following four (4) basic components: (a) one (1) 4-Wire DS1 digital loop; (b) one (1) channelization interface device (D4 Channel Bank or equivalent) in the AT&T-9STATE central office; (c) selected central office ports (up to twenty-four (24) per DS1) in the AT&T-9STATE switch; and (d) DS0 feature activation cards (one (1) per DS0) in the AT&T-9STATE channel bank. Each DS1 loop supports any combination of the following four (4) service offerings up to a maximum of twenty-four (24) DS0 channels. The following service offerings are available: (1) a 2-way, combination trunks/trunk groups (line side termination in AT&T-9STATE switch); (2) a 1-way, outward

trunks/trunk groups (line side termination in AT&T-9STATE switch); (3) a 1-way, inward trunks/trunk groups, without DID (line side termination in AT&T-9STATE switch); and (4) a 1-way, inward trunks/trunk groups, with DID (trunk side termination in an AT&T-9STATE switch).

3.5 E911 Call Locator Capability:

- 3.5.1 E911 Call Locator Capability is available as an adjunct service to DS1 LWC – ISDN/PRI, DS1 LWC – 4-Wire DS1 Loop with Channelization with Port, and DS0 LWC with E911 Call Locator (includes DID and On/Off Premises Extensions).
- 3.5.2 E911 Call Locator Capability allows a PBX switch located on an End User's premises direct access into an E911 tandem office, delivering the telephone number and location of the PBX End User's station number to the appropriate E911 PSAP.
- 3.5.3 E911 Call Locator Capability offers full E911 service to CARRIER's End User's PBX station users. Full E911 service means the actual physical location of the PBX 911 caller and the station telephone number will be identified to the PSAP when a 911 call is made.
- 3.5.4 There are two (2) components to this service: (1) access to the ALI database, which is the database service component of this product. The PBX station information is initiated and maintained by CARRIER or CARRIER's PBX End User in the ALI database; and (2) E911 Call Locator Capability Service Local Channels, which are the paths that carry E911 calls to the E911 tandem. If CARRIER's End User is served via PRI, the E911 calls may travel over either the Primary Rate Interface or over separate CAMA trunks to the E911 tandem, as specified by CARRIER when placing the order for the service. If CARRIER's End User is served by 4-Wire Channelization with Port or PBX Trunks, then CAMA trunks must be used.
- 3.5.5 CARRIER can as an option purchase private dedicated trunks at the resale tariff rate installed between the 9-STATE E911 Tandem and CARRIER's Point of Interface (POI), usually an adjunct box located at the PBX. If the PBX supports Primary Rate Interface and the calling stations are DID numbers, then the 911 call can be transmitted using Primary Rate Interface without E911 Call Locator Capability Service Local Channels.
- 3.5.6 CARRIER is responsible for providing the correct E911 tandem information to AT&T-9STATE during the ordering and provisioning process.
- 3.5.7 CARRIER is responsible for maintaining individual telephone numbers and corresponding address/location data.
- 3.5.8 CARRIER is responsible for insuring that the End User listed address is the actual physical End User location as mandated by regulatory and public safety agencies (e.g., E911).
- 3.5.9 CARRIER is liable for any error conditions resulting from the submission of invalid telephone number and address/location data for the CARRIER's End Users and the PBX stations.
- 3.5.10 CARRIER will insure that its End User's telephone number can be passed over the appropriate E911 Call Locator Capability Local Service Channels, the Primary Rate Interface trunk group, or direct CAMA trunks to the appropriate E911 Tandem switch.
- 3.5.11 CARRIER or CARRIER's designated representative will work with the third party provider of E911 Call Locator Capability to ensure all information in the ALI database is up-to-date.

3.6 On/Off Premises extensions and Different Premises Address extension are available for select DS0 Complex LWC Services. The rates are as set forth in the AT&T-9STATE LWC Complex Pricing Schedule.

- 3.6.1 On/Off Premises extensions are station numbers that are associated with an End User's PBX but which are located at a different physical address than the PBX and On/Off Premises extensions require additional loops to provision the Service. The On/Off Premises extension draws its digital tone from the PBX and must dial an access code to access the PSTN via port/loop combinations (PBX trunks) terminating in the CPE PBX.

3.6.2 A Different Premises Address extension consists of one (1) port and two (2) loops with each loop terminating at a different physical address. The Different Premises Address extension draws dial tone directly from the AT&T-9STATE central office. It constitutes the same telephone number working at two (2) separate physical addresses.

3.7 Loops. The local loop network component is a transmission facility that AT&T-9STATE provides between a distribution frame (or its equivalent) in AT&T-9STATE's central office and the loop demarcation point at an End User premises. Facilities that do not terminate at a demarcation point at an End User premises, including, by way of example, but not limited to, facilities that terminate to another carrier's switch or premises, a cell site, Mobile Switching Center or base station, do not constitute local loops. The loop includes all features, functions, and capabilities of the transmission facilities, including the network interface device, and attached electronics (except those used for the provision of advanced services, such as Digital Subscriber Line Access Multiplexers (DSLAMs)), optronics and intermediate devices (including repeaters and load coils) used to establish the transmission path to the End User's premises, including inside wire owned or controlled by AT&T-9STATE. CARRIER shall purchase the entire bandwidth of the loop and, except as required herein or as otherwise agreed to by the Parties, AT&T-9STATE shall not subdivide the frequency of the loop.

3.7.1 Except as set forth herein, 2-Wire voice grade loops may be provisioned using any type of facility that will support voice grade services. This may include loaded copper, non-loaded copper, digital loop carrier systems, fiber/copper combination (hybrid loop) or a combination of any of these facilities. AT&T-9STATE, at any time, in the normal course of maintaining, repairing, and configuring its network, may also change the facilities that are used to provide the loop utilized in conjunction with the LWC service. This change may occur at any time. In these situations, AT&T-9STATE will only ensure that the newly provided facility will support the same voice grade services provided by the LWC services. 2-Wire voice grade loops come in two (2) different service levels Service Level One (SL1) and Service Level Two (SL2).

3.7.1.1 Service Level One (SL1) 2-Wire voice grade loops are 2-Wire loop start circuits, will be non-designed, and will not have remote access test points.

3.7.1.2 Service Level Two (SL2) 2-Wire voice grade loops shall have remote access test points and will be designed with a DLR provided to CARRIER. SL2 circuits can be provisioned with a loop start, ground start or reverse battery signaling.

3.7.2 As specified, certain LWC services utilize digital loop network components. Digital loops are service specific, will be designed and will be provisioned with test points (where appropriate).

3.7.2.1 The following digital loops shall apply to Complex LWC Services:

3.7.2.1.1 2-Wire ISDN Digital Loop – This loop will be provisioned according to industry standards for 2-Wire Basic Rate ISDN services and will come standard with a test point.

3.7.2.1.2 4-Wire DS1 Digital Loop – This loop is a designed 4-Wire loop that is provisioned according to industry standards for DS1 or Primary Rate ISDN services and will come standard with a test point.

3.7.3 The loop does not include any packet switched features, functions or capabilities.

3.7.4 AT&T-9STATE shall not provision LWC services over any loop that is comprised entirely of fiber from the distribution frame (or equivalent) in the AT&T-9STATE central office to the demarcation point at the End User's premises.

3.7.5 The loop shall be provided to CARRIER in accordance with applicable provisions of Telcordia/ANSI standard technical references.

3.7.6 AT&T-9STATE will only provision, maintain and repair the loops to the standards that are consistent with the loop component associated with the LWC services.

3.8 Loop Tagging:

- 3.8.1 When an AT&T-9STATE technician is required to be dispatched to provision the loop, AT&T-9STATE will tag the loop with the telephone number. When a dispatch is not required to provision the loop, AT&T-9STATE will tag the loop on the next required visit to the End User's location. If CARRIER wants to ensure the loop is tagged during the provisioning process for loops that may not require a dispatch, CARRIER may order Loop Tagging. Rates for Loop Tagging are as set forth in the AT&T-9STATE LWC Complex Pricing Schedule.

3.9 LWC Complex Usage Elements:

- 3.9.1 End Office Switching. End Office Switching provides the switching function of connecting lines to lines, lines to trunks, trunks to lines, and trunks to trunks. End Office Switching includes the pricing elements of End Office Switching Function and End Office Trunk Ports, as set forth in the AT&T-9STATE LWC Complex Pricing Schedule.
- 3.9.2 Tandem Switching. Tandem Switching provides the following: (i) trunk connect facilities, which include, but are not limited to, the connection between trunk termination at a cross connect panel and switch trunk card; (ii) the basic switch trunk function of connecting trunks to trunks; and (iii) the functions that are centralized in the Tandem Switches (as distinguished from separate end office switches), including, but not limited to call recording, the routing of calls to operator services and signaling conversion features. Tandem Switching includes the pricing elements of Tandem Switching Function, Tandem Trunk Ports, Melded Tandem Switching Function and Melded Tandem Trunk Ports, as set forth in Exhibit A.
- 3.9.3 When an interoffice call originates from an AT&T-9STATE LWC Complex access line and terminates to an AT&T-9STATE, independent company or facility based CLEC end office, AT&T-9STATE shall apply the Melded Tandem Switching rate(s) as set forth in the AT&T-9STATE LWC Complex Pricing Schedule. For all other calls utilizing Tandem Switching, the Tandem Switching rate as set forth in the AT&T-9STATE LWC Complex Pricing Schedule shall apply.
- 3.9.4 Common Transport. Common (Shared) Transport is defined as transmission facilities shared by more than one carrier, including AT&T-9STATE, between end office switches, between end office switches and tandem switches, and between tandem switches, in AT&T-9STATE's network. Common Transport includes the pricing elements of Common Transport per Mile and Common Transport Facilities Termination as set forth in the AT&T-9STATE LWC Complex Pricing Schedule.

3.10 Switch Based Vertical Features:

- 3.10.1 Switch based vertical features include vertical features that the circuit switch is capable of providing and that are available and may be ordered in conjunction with a LWC Complex access line. Switch based vertical features are ordered separately and shall be charged at a single rate, as set forth in the AT&T-9STATE LWC Complex Pricing Schedule, regardless of the number of vertical features ordered. CARRIER may add or delete vertical features at no additional charge except the applicable ordering charge.

3.11 Ancillary Services:

- 3.11.1 CARRIER may request certain non-switch based services that are available with LWC Complex services. If available, such services shall be provided pursuant to AT&T-9STATE's tariff or pursuant to a separate AT&T-9STATE resale agreement.

4.0 Pricing

- 4.1 The prices that shall apply under this Appendix are set forth in the attached AT&T-9STATE LWC Complex Pricing Schedule.

- 4.1.1 With respect to the calculation of "minutes of use" ("MOUs") and the application of the usage rate(s), MOUs are determined for each end office that provided the Basic Coin Switching Functionality used to provide CARRIER with any LWC Complex access line during the billing cycle. All MOUs by LWC Complex access lines during a billing cycle (including those that may be delayed usage from any previous billing periods not

previously billed) are gathered on a per-LWC Complex access line basis, rounded up to the nearest full minute, and then aggregated for billing at the MOU usage rate(s).

- 4.1.2 For LWC Complex access lines in AT&T-9STATE, there are usage rates for End Office Switching, Tandem Switching and Common Transport. The rates will be billed on a per minute-of-use basis and are provided in the AT&T-9STATE LWC Complex Pricing Schedule.

4.1.2.1 AT&T-9STATE may, at its option, move to a single LWC Usage rate element, listed as Local Wholesale Complete Usage, per MOU in the AT&T-9STATE Pricing Schedule. If AT&T, at its option, moves to this single rate element, it may require AT&T billing system modifications. If and when those modifications are complete, AT&T shall notify CARRIER that the single LWC Usage rate shall apply going forward.

- 4.1.3 Rates for loops purchased in conjunction with LWC Complex Services are determined by the zone applicable to the specific loop location.

- 4.2 CARRIER shall pay an additional charge(s) per LWC Complex access line that is equal in both amount and frequency (e.g., monthly, non-recurring, usage-based) to any AT&T-9STATE tariffed surcharge(s) (whether tariffed on an interstate or intrastate basis) applicable to AT&T-9STATE retail or resale end users, which surcharge(s) is for recovering costs incurred in implementing federal, state, or local mandates (including modifications and expansions of existing mandates) that become effective subsequent to October 1, 2004.

- 4.3 Cancellation Charges. If CARRIER cancels a service order subsequent to AT&T-9STATE's generation of a service order, any costs incurred by AT&T-9STATE in conjunction with the provisioning of LWC Complex Services as requested on the cancelled service order will be recovered in accordance with the cancellation methodology set forth in the Cancellation Charge Percentage Matrix Exhibit.

- 4.4 Service Date Advancement Charges (a.k.a., Expedites). Service Date Advancement charges will apply where CARRIER requests that LWC Complex Services be provisioned prior to the due date provided by AT&T-9STATE, and where AT&T-9STATE agrees to an expedited provisioning timeframe. Charges shall be as set forth in AT&T-9STATE Complex LWC Pricing Schedule.

5.0 Service Level Commitments (SLCs) for 9-STATE LWC Complex Services

- 5.1 The SLCs as stated in this Section shall become effective and apply to AT&T-9STATE LWC Complex Services ordered during and after the first full calendar month following the Effective Date of the Agreement and shall be applied only to AT&T-9STATE's performance with respect to AT&T-9STATE LWC Complex Services.

- 5.2 Reporting Methodology:

5.2.1 AT&T-9STATE will self-report CARRIER service performance data (and AT&T-9STATE retail performance data for SLC-4, Maintenance Average Duration) using AT&T-9STATE's internal processes to determine performance metrics for AT&T-9STATE LWC Complex Services. The reporting period for each metric is a full calendar month. CARRIER data will be collected and reports will be generated on both a regional and a state specific basis for all metrics. In addition, for SLC-4, Maintenance Average Duration, AT&T-9STATE retail data reports will be generated on an AT&T-9STATE regional retail aggregate basis. Reports will display all percentages and averages to two decimal points, using standard rounding rules.

5.2.2 AT&T-9STATE will utilize the reports described above to calculate the performance metrics and associated payments, if any, for the reporting period.

- 5.3 SLC Methodology:

5.3.1 The following SLCs, as defined in this Attachment, will be measured in accordance with the terms and conditions herein. Payments for SLCs, as applicable, shall be paid based upon regional data only within the reporting period. SLCs and applicable remedy payments are as follows:

Service Level Commitments	Per Occurrence Payment
FOC Timeliness (\leq 3 hours): 95%	\$10*

Installation Appointments Met: 98%	\$25*
Repair Appointments Met: 94%	\$25*
Maintenance Average Duration: < <u>AT&T-9STATE</u> retail aggregate	\$25**

* Per missed occurrence below the stated performance objective as described in Section 5.4

** Per occurrence below the stated performance objective as described in SLC-4 as described in Section 5.4

5.4 SLC Performance Metric Definitions:

5.4.1 SLC-1: Firm Order Confirmation (FOC) Timeliness

5.4.1.1 SLC-1 measures the percentage of Local Service Requests (LSRs) confirmed through the return of a FOC within an interval of three (3) hours or less during the reporting period. The interval for return of a FOC is measured by the elapsed time from receipt of a valid (complete and correct) fully mechanized LSR (date and time stamped in ordering interface gateways) until AT&T-9STATE processes the LSR, generates appropriate service orders and returns a FOC to CARRIER via ordering interface gateways. When multiple FOCs occur on a single LSR, the first FOC is used to measure the interval.

5.4.1.2 The following exclusions apply: 1) LSRs that are identified as Projects as defined in AT&T-9STATE's Local Ordering Handbook, as amended from time to time; 2) Test Transactions/Records; 3) LSRs cancelled by CARRIER prior to a FOC being returned; 4) Scheduled OSS Maintenance; 5) Partially Mechanized LSRs (submitted electronically but processed manually); and 6) Non-Mechanized LSRs (submitted and processed manually).

5.4.2 SLC-2: Installation Appointments Met

5.4.2.1 SLC-2 measures the percentage of total completed installation service orders for which AT&T-9STATE meets the committed due date for service orders completed in the reporting period. AT&T-9STATE is considered to have met the committed due date unless the installation date is later than the committed due date and the missed installation appointment is due to an AT&T-9STATE reason. The SLC-2 metric only applies to the first committed due date, regardless of whether subsequent committed due dates are established for the same service order. Calculation of SLC-2 includes service orders requiring dispatches and service orders not requiring dispatches.

5.4.2.2 The following exclusions apply: 1) Cancelled service orders; 2) Order activities of AT&T-9STATE or CARRIER associated with internal or administrative use of local services (e.g., Record Orders, Test Orders, etc., which may be order types C, N, R or T); 3) Disconnect orders; and 4) Listing orders.

5.4.3 SLC-3: Repair Appointments Met

5.4.3.1 SLC-3 measures the percentage of closed CARRIER trouble reports within the reporting period where the service is resolved as repaired by the committed date and time. Calculation of the metric includes repairs requiring dispatch and repairs not requiring dispatch.

5.4.3.2 The following exclusions apply: 1) CARRIER trouble reports cancelled at CARRIER's request; 2) AT&T-9STATE trouble reports associated with internal or administrative service; 3) CARRIER (End User) Provided Equipment (CPE) or CARRIER equipment troubles; 4) Trouble outside AT&T-9STATE's control; and 5) Informational trouble tickets.

5.4.4 SLC-4: Maintenance Average Duration

5.4.4.1 SLC-4 measures the average duration of closed CARRIER trouble reports compared to closed AT&T-9STATE End User trouble reports in the reporting period. The duration of a trouble report starts on the date and time of receipt of a trouble report and stops on the date and time the service

is resolved as repaired. Calculation of the metric includes trouble reports requiring dispatches and trouble reports not requiring dispatches.

- 5.4.4.2 The following exclusions apply: 1) CARRIER trouble tickets cancelled at CARRIER's request; 2) AT&T-9STATE trouble reports associated with internal or administrative service; 3) CARRIER (End User) Provided Equipment (CPE) or CARRIER equipment troubles; 4) Troubles outside AT&T-9STATE's control; and 5) Informational trouble tickets.

5.5 Calculation of Occurrences and Payment:

The metrics described above shall be calculated and the payments, if any, to CARRIER shall be determined as follows:

5.5.1 For SLC-1, FOC Timeliness:

- 5.5.1.1 AT&T-9STATE will divide (i) the number of CARRIER LSRs submitted for which a FOC is returned within the reporting period within 3 hours by (ii) the total number of CARRIER LSRs submitted for which a FOC is returned in the reporting period.
- 5.5.1.2 If the resulting quotient in Section 5.4.1.1 above is .95 or greater, there are no missed occurrences for which payment is due under this Attachment.
- 5.5.1.3 In the event that greater than five percent (5%) of the FOCs returned within the reporting period exceed the 3-hour interval, then each FOC returned in greater than three (3) hours in excess of five percent (5%) shall constitute a missed occurrence.
- 5.5.1.4 AT&T-9STATE shall pay CARRIER ten dollars (\$10) for each such missed occurrence.

5.5.2 For SLC-2, Installation Appointments Met:

- 5.5.2.1 AT&T-9STATE will divide (i) the number of CARRIER installation service orders completed within the reporting period on or before the committed due date by (ii) the total number of CARRIER installation service orders completed within the reporting period.
- 5.5.2.2 If the resulting quotient in Section 5.4.2.1 above is .98 or greater, there are no missed occurrences for which payment is due under this Attachment.
- 5.5.2.3 In the event that greater than two percent (2%) of the completed installation service orders within the reporting period are not completed on or before the committed due date due to AT&T-9STATE reasons, then each installation service order not completed on or before the committed due date due to AT&T-9STATE reasons in excess of two percent (2%) shall constitute a missed occurrence.
- 5.5.2.4 AT&T-9STATE shall pay CARRIER twenty-five dollars (\$25) for each such missed occurrence.

5.5.3 For SLC-3, Repair Appointments Met:

- 5.5.3.1 AT&T-9STATE will divide (i) the number of closed CARRIER trouble reports within the reporting period that were resolved as repaired by the committed date and time by (ii) the total number of closed CARRIER trouble reports within the reporting period that were resolved as repaired.
- 5.5.3.2 If the resulting quotient in Section 5.4.3.1 above is .94 or greater, there are no missed occurrences for which payment is due under this Attachment.
- 5.5.3.3 In the event that greater than six percent (6%) of the closed trouble reports within the reporting period were not resolved as repaired by the committed date and time, then each closed trouble report that was not resolved as repaired by the committed date and time in excess of six percent (6%) shall constitute a missed occurrence.
- 5.5.3.4 AT&T-9STATE shall pay CARRIER twenty-five dollars (\$25) for each such missed occurrence.

5.5.4 For SLC-4, Maintenance Average Duration:

- 5.5.4.1 AT&T-9STATE will add the maintenance duration (as defined in Section 5.4) of each trouble report received from AT&T-9STATE Retail Residence and Business Plain Old Telephone Service (POTS) End Users, and divide that number by the total number of AT&T-9STATE Retail Residence and Business POTS End User trouble reports closed during the reporting period to determine the Maintenance Average Duration for AT&T-9STATE retail.
- 5.5.4.2 AT&T-9STATE will add the maintenance duration (as defined in Section 5.4) of each trouble report received from CARRIER, and divide that number by the total number of CARRIER trouble reports closed during the reporting period to determine the Maintenance Average Duration for CARRIER.
- 5.5.4.3 If the Maintenance Average Duration for AT&T-9STATE retail is equal to or greater than the Maintenance Average Duration for CARRIER, there are no occurrences for which payment is due under this Attachment.
- 5.5.4.4 If the Maintenance Average Duration for AT&T-9STATE retail is less than the Maintenance Average Duration for CARRIER, AT&T-9STATE shall remove from the metric calculation the number of trouble reports received from CARRIER (starting with the longest duration trouble report and proceeding to the next longest duration trouble report) that, when added together and removed from the metric calculation, results in a revised Maintenance Average Duration for CARRIER that is equal to or less than the Maintenance Average Duration for AT&T-9STATE.
- 5.5.4.5 Each CARRIER trouble report removed from the metric calculation shall constitute an occurrence.
- 5.5.4.6 AT&T-9STATE shall pay CARRIER twenty-five dollars (\$25) for each such occurrence.

5.6 Performance payments shall not be paid in the event of a Force Majeure condition, as described in the General Terms and Conditions of this Agreement.

CANCELLATION CHARGE PERCENTAGE MATRIX

Product Category	Basic Class of Service	Percentage billed if the status of the order is:	Percentage billed if the order is cancelled <u>before the Due Date</u> and the status of the order is:	Percentage billed <u>on or after the Due Date</u> and:	
		PF or AO	PD	The status of the order is MA or PD	The status of the order is CP or PC, <u>or</u> the CD field has been populated with a date
2W ISDN Digital Loop with 2-Wire	UEPPB, UEPPR	0%	25%	100%	The order cannot be cancelled; it has been completed. If the CLEC doesn't want the service, they must send a service order to disconnect the Circuit ID.
4-Wire DS1 Loop with Channelization with Port with Call Locator Capability	UEPRW	0%	25%	100%	
DS1 Complex Local Wholesale Complete With E911 Call Locator Capability	UEPPN	0%	25%	100%	
2W Voice Grade Loop Business Only	UEPPX	0%	25%	100%	
4W DS1 Digital Loop with 4-Wire ISDN Trunk Port	UEPPP	0%	25%	100%	
4W DS1 Digital Loop With Channelization With Port	UEPMG	0%	25%	100%	

Note: Cancellation charge methodology for CRIS billed products/services are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by twenty-five percent (25%) if the order is cancelled after the Application Date but before the Due Date. If the order is cancelled on the Due Date, one hundred percent (100%) of the nonrecurring charges will apply.

Abbreviations: AO = Assignable Order, CD = Completion Date, CP = Completed Order, MA = Missed Appointment, PC = Post Completion, PD = Pending Order and PF = Pending Facilities