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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines.

.1 Availability

(T)

Residential – All Options

(N)

Effective March 2, 2015 all Residential calling card billing options will be discontinued within the State of California and all issued calling cards will be deactivated.

Business – All Options and Categories

Effective September 12, 2015 all Business calling card billing options and categories will be discontinued within the State of California and all issued calling cards will be deactivated. For customers under a term agreement for intrastate services, the calling card feature will be discontinued from their service arrangement, including any optional calling plan service being subscribed to.

(N)

(D)

(D)

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

(D)

(D)

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

(D)

(D)

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

(D)

(D)

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (T)

.2 Options (T)

(D)

.a Residential – Options 1 (N)

This billing option is no longer available to new Residential Customers effective June 12, 2014. Existing customers may keep their calling cards until they move locations or make changes to their service. In such cases, the cards will be deactivated. (N)

(D)

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(D)

.b Business – Option 2 and Option 2 Categories (N)

This billing option is no longer available to new Business Customers of the Company effective July 1, 2012. (N)

(D)

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(D)

.c Option 4 – Value Card Plus (N)

This option is available to Residential Customers as an alternative to Calling Card - Option 1. Option 4 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company. (T)

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued) (N)
 - (A) Calling Cards (continued) (D)
 - .3 Features (T)
 - .a The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time. (T)
 - .b Customers may select from various calling card features such as PIN level restrictions for blocking international calls when available. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. (T)
 - .c The Customer may elect to block International outbound calls that originate from the United States. (T)

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

(D)

.4 Initial and Additional Periods

(T)

For calling card calls billed to the Calling Card - Option 1 or Option 4, all calls are billed in increments of sixty (60) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For calling card calls billed to the Calling Card - Option 2, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

.5 Access Methods

(T)

For description of access methods, see Section 3.1.3 of this Tariff.

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

(D)

.6 Rates and Charges

(T)

.a Fully Automated Calling Card Calls

(T)

.i Option 1

(T)

There are two rates elements, usage charges and per call charges.
For rates and charges see Section 4.1.1 (B).1 of this Tariff.

.ii Option 2

(T)

There are two rate elements, usage charges and per call charges.
For rates and charges see Section 4.1.1 (B).2 of this Tariff.

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

(D)

.6 Rates and Charges (continued)

(T)

.b All Other Calling Card Calls

(T)

For calls completed via all other access methods, see Section 4.1.2 (B).1 of this Tariff for per call charges and Section 4.1.2 (B).2 of this Tariff for usage charges.

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Service (continued)

4.1.1 Fully Automated Calling Card Services

(T)

(A) Residential and Business Calling Card Availability

(T)

Residential – All Options

(N)

Effective March 2, 2015 all Residential calling card billing options will be discontinued within the State of California and all issued calling cards will be deactivated.

Business – All Options and Categories

Effective September 12, 2015 all Business calling card billing options and categories will be discontinued within the State of California and all issued calling cards will be deactivated. For customers under a term agreement for intrastate services, the calling card feature will be discontinued from their service arrangement, including any optional calling plan service being subscribed to.

(N)

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Service (continued)

4.1.2 All Other Operator Toll Assistance Service Calls (continued)

(B) All Other Access Methods

.1 Per Call Charges

The per call charges for calls that originate in the United States and the U.S. territories are as follows:

Call Type	Terminating Country		
	Canada	Mexico	All Others
Third Party			
Fully Automated	\$4.00	\$9.00	\$9.00
Operator Assisted	\$4.00	\$9.00	\$9.00
Operator Dialed	\$4.00	\$9.00	\$9.00
Collect			
Fully Automated	\$6.50	NA	NA
Operator Assisted	\$6.50	NA	NA
Operator Dialed	\$6.50	NA	NA
Sent Paid			
Operator Assisted	\$4.25	\$6.50	\$6.50
Operator Dialed	\$4.25	\$6.50	\$6.50
Person-to-Person			
All Call Types	\$9.99	\$9.99	\$9.99

(D)
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|
(D)

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Service (continued)

4.1.2 All Other Operator Toll Assistance Service Calls (continued)

(B) All Other Access Methods (continued)

.2 Usage Charges

.a Casual Caller

.i Reserved

(T)

(D)

(D)

.ii All Other Billing Options

The usage rates are the same as Section 4.1.2 (B).2.b.ii of this
Tariff.

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Service (continued)

4.1.2 All Other Operator Toll Assistance Service Calls (continued)

(B) All Other Access Methods (continued)

.2 Usage Charges (continued)

.b Residential Customer

.i Reserved for Future Use

(T)
(D)

(D)
(D)

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.4 Outbound Services - Switched Access (continued)

4.4.1 Consumer Services (continued)

(A) Basic IDDD (continued)

Country Name	All Rate Periods
Macao	\$5.00
Macedonia	\$5.00
Madagascar	\$5.00
Malawi	\$5.00
Malaysia	\$5.00
Maldives	\$5.00
Mali Republic	\$5.00
Malta	\$5.00
Marshall Islands	\$5.00
Martinique	\$4.00
Mauritania	\$5.00
Mauritius	\$5.00
Mayotte Island	\$5.00
Mexico Zone 1	\$2.75(I)
Mexico Zone 2	\$3.50(R)
Micronesia	\$5.00
Moldova	\$5.00
Monaco	\$3.50
Mongolia	\$5.00