

ADVANCED SERVICES

This tariff is limited to Advanced Services  
and does not contain any of the Issuing Carriers' Access Services.  
Advanced Services are provided by means of wire, terrestrial microwave radio, optical fibers,  
satellite circuits, or a combination thereof.

Issuing Carriers:

Illinois Bell Telephone Company  
Indiana Bell Telephone Company, Inc.  
Michigan Bell Telephone Company  
The Ohio Bell Telephone Company  
Wisconsin Bell, Inc.  
Nevada Bell Telephone Company  
Pacific Bell Telephone Company

Southwestern Bell Telephone Company

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Issuing Officer:

Patrick Doherty  
Director - Access Regulatory  
Four AT&T Plaza, Suite 1920  
311 S. Akard St.  
Dallas, TX 75202

Original tariff effective November 1, 2011

(x) Issued under the authority of Special Permission No. 14-XXX of the F.C.C.

ADVANCED SERVICES

SECTION 2 – REGULATIONS (Cont'd)

2.11 Grandfathered Customer Contracts (Cont'd)

2.11.2 Customers with existing contracts containing only month to month rates, terms and conditions are on constructive notice that their service(s) will be converted to applicable month to month tariffed rates, terms and conditions ninety (90) calendar days after the effective date of this tariff.

2.12 Payment and Billing

2.12.1 Company or its billing agent will bill Customer (and not Customer's End User) and Customer will pay to Company or its billing agent on a monthly basis the charges set forth in this Tariff. Charges will commence on the date Service is made available by Company and will continue through the date Service is disconnected.

2.12.2 Charges are due on the date specified on the bill ("Payment Date").

2.12.3 If the entire amount billed, exclusive of any amount disputed by the Customer, is received by the Company after the Payment Date or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment charge will apply to the unpaid balance.

State	Late Payment Charge
Arkansas, Kansas, Oklahoma	The late payment charge will be equal to the lesser of:  (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily and applied for each month or portion thereof that an outstanding balance remains; or  (2) 0.0005 per day compounded daily and applied for each month or portion thereof that an outstanding balance remains.
California, Nevada	The late payment charge shall be calculated at 1.5% per month or portion thereof for the period from the due date until the payment is received.

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ADVANCED SERVICES

SECTION 2 – REGULATIONS (Cont'd)

2.12 Payment and Billing (Cont'd)

2.12.5 (Cont'd)

(3) Calculation of Interest Credit

Interest credit shall be calculated based upon the portion of the disputed amount resolved in the customer's favor multiplied by:

Arkansas, Kansas, Oklahoma, Texas	The lesser of: (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily and applied for each month or portion thereof that an outstanding balance remains; or (b) 0.000657 per day, compounded daily and applied for each month or portion thereof that an outstanding balance remains.
Missouri	The lesser of: (a) The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily and applied for each month or portion thereof that an outstanding balance remains; or (b) 0.000590 per day, compounded daily and applied for each month or portion thereof that an outstanding balance remains.
Illinois, Indiana, Michigan, Ohio, Wisconsin	.000493 per day (annual rate of 18.0%) applied on a simple interest basis.
California, Nevada	1.5% per month or portion thereof.

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**2.12.6** In the event that a billing dispute is resolved in favor of the Company, any payments withheld pending settlement of the dispute shall be subject to a late payment charge determined in accordance with 2.12.3, preceding, and applied to such disputed charges.

**2.12.7** The security of Customer's authorization or access codes is the responsibility of Customer. Customer shall be responsible for payments of all charges applicable to the Service, including in cases where the Service was accessed in a manner not authorized by the Customer.

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## ADVANCED SERVICES

## SECTION 2 – REGULATIONS (Cont'd)

## 2.13 Deposits, Advance Payments and Adjustments

## 2.13.1 (Cont'd)

State	Deposit Interest Rate
Arkansas	Simple interest, at a rate set annually by the Arkansas Public Service Commission.
California	The customer will receive simple interest at the rate of 1.5 percent per month (18% per year) for each month or portion thereof that a deposit is held.
Illinois, Indiana, Michigan, Ohio, Wisconsin	The lower of: (i) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, applied on a simple interest basis for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company, or (ii) 0.000493 per day, (annual percentage rate of 18.0% applied on a simple interest basis for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company.
Kansas	All security deposits earn an annual interest rate as determined by the Kansas Commission in accordance with K.S.A. 12-822.
Missouri	Simple interest at the rate of 9% per annum will be paid on deposits.
Nevada	The customer will receive simple interest for each month or portion thereof that a deposit is held at the rate computed per Nevada Revised Statute (NRS) Chapter 704.655, which is at the rate fixed for 6-month Treasury bills of the United States at the first auction: (i) On or before December 1 of any year for the period from January 1 to June 30 of the succeeding year, or (ii) On or after June 1 of any year for the period from July 1 to December 31 of that year.
Oklahoma	The interest rate shall be equal to the current simple interest rate established by the Director of the Public Utility Division.
Texas	Simple interest, set annually by the Public Utility Commission of Texas at a rate of not less than 6% per annum or greater than 12% per annum, will be paid on deposits.

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