

**TELEPAK NETWORKS, INC.**

**REGULATIONS AND SCHEDULE OF INTERSTATE ACCESS CHARGES**

This Tariff describes generally the regulations and rates applicable to the provision of Interstate Access Services. Service is provided by Telepak Networks Inc., with principle offices at 1018 Highland Colony Parkway, Ridgeland, Mississippi 39157. This Tariff is on file with the Federal Communications Commission and copies may be inspected during normal business hours at the Company's principal place of business.

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ISSUED: July 14, 2014  
ISSUED BY:

EFFECTIVE: July 16, 2014

Office of the President  
1018 Highland Colony Parkway  
Ridgeland, MS 39157

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify changed regulation
- (D) To signify discontinued rate or regulation
- (I) To signify rate increase
- (M) To signify matter relocated without change
- (N) To signify new rate or regulation
- (R) To signify rate reduction
- (S) To signify reissued matter
- (T) To signify a change in text but no change in rate or regulation
- (Z) To signify a correction

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## SECTION 1 - GENERAL REGULATIONS

### 1.1 APPLICATION OF TARIFF

This Tariff contains regulations, rates and charges applicable to the provision of Interstate access services by Telepak Networks, Inc. to Customers.

The provision of service by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

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## SECTION 1 - GENERAL REGULATIONS

### 1.2 DEFINITIONS

**ACCESS CODE** - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 101XXXX, 950-0XXX, or 950-1XXX.

**ACCESS MINUTES** - Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

**ACCESS TANDEM** - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

**ANSWER SUPERVISION** - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

**CALL** - A Customer attempt for which the complete address code is provided to the service end office.

**CARRIER OR COMMON CARRIER** - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

**CENTRAL OFFICE** - A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

**CHANNEL** - A communications path between two or more points of termination.

**COMMUNICATIONS SYSTEM** - Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

**COMPANY** – Telepak Networks, Inc.

**CUSTOMER** - Any individual, partnership, association, corporation or other entity which subscribes to the services offered under this Tariff, including both Interexchange Carriers and End Users.

**CUSTOMER DESIGNATED PREMISES** - The premises specified by the Customer for termination of Access Services.

**DUAL TONE MULTIFREQUENCY (DTMF)** - Tone signaling, also known as touch tone signaling.

**END OFFICE SWITCH** - A Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

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## SECTION 1 - GENERAL REGULATIONS

### 1.2 DEFINITIONS (Cont'd)

**END USER** - Any customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that a Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

**ENTRY SWITCH** - First point of switching.

**EXCHANGE** - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

**FACILITIES** - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this Tariff.

**FIRST POINT OF SWITCHING** - The first Company location at which switching occurs on the terminating path of a call proceeding from the Customer premises to the terminating end office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the Customer premises.

**INTERSTATE COMMUNICATIONS** - Any communications with that crosses over a state boundary. Interstate Communications includes interstate and international communications.

**INTRASTATE COMMUNICATIONS** - Any communication which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

**LOCAL ACCESS AND TRANSPORT AREA (LATA)** - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**LOCAL CALLING AREA** - A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

**MESSAGE** - A Message is a Call as defined above.

**OFF-HOOK** - The active condition of Switched Access Service or a telephone exchange line.



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## SECTION 1 - GENERAL REGULATIONS

### 1.2 DEFINITIONS (Cont'd)

**ON-HOOK** - The idle condition of Switched Access Service or a telephone exchange line.

**ORIGINATING DIRECTION** - The use of Switched Access Service for the origination of calls from an End User premises to a carrier's premises.

**POINT OF TERMINATION** - The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

**PREMISES** - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

**SERVING WIRE CENTER** - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

**SPECIAL ACCESS CIRCUIT** - The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

**TERMINATING DIRECTION** - The use of Switched Access Service for the completion of calls from a carrier's premises to an End User premises.

**TRANSMISSION PATH** - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

**TRUNK** - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

**TRUNK GROUP** - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

**WIRE CENTER** - A physical location in which one or more central offices, used for the provision of exchange services, are located.

## SECTION 1 - GENERAL REGULATIONS

### 1.3 UNDERTAKING OF THE COMPANY

The Company shall be responsible only for the installation, operation and maintenance of service, which it provides and does not undertake to transmit messages under this Tariff.

Services provided under this Tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

## 2.1 USE OF FACILITIES AND SERVICE

## 2.1.1 Use of Service

- A) Service may be used for any lawful purpose by the Customer or by any End User.
- B) The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
- C) Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- D) Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.
  - 1. Service may be used for any lawful purpose by the Customer or by any End User.
  - 2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
  - 3. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - RULES AND REGULATIONS

## 2.1 USE OF FACILITIES AND SERVICE (Cont'd)

## 2.1.2 Limitations

- A) Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this Tariff.
- B) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this Tariff), or when service is used in violation of provisions of this Tariff or the law.
- C) The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this Tariff, shall not be liable for errors in transmission or for failure to establish connections.
- D) The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- E) The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

## 2.1.3 Customer-Authorized Use

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

## SECTION 2 - RULES AND REGULATIONS

### 2.1 USE OF FACILITIES AND SERVICE (Cont'd)

#### 2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

### 2.2 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

## SECTION 2 - RULES AND REGULATIONS

## 2.3 PAYMENT FOR SERVICE RENDERED

- 2.3.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the Account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.3.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company in accordance with Section 2.6 following.
- 2.3.3 The Company reserves the right to assess a charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.9.1 below.
- 2.3.4 Application of Late Payment Charge
- Late payment charges do not apply to final accounts.

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SECTION 2 - RULES AND REGULATIONS

## 2.4 DEPOSITS

- 2.4.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this Tariff, the deposit may be refunded. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.
- 2.4.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- 2.4.3 If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- 2.4.4 When a deposit is to be returned, the Customer may request that the full amount of the deposit will be credited to amounts owed the Company. The Company will apply the deposit to the Customer's account. If the account is disconnected with no balance, the Company will return any remaining amount of the deposit to the Customer by check.



## SECTION 2 - RULES AND REGULATIONS

### 2.5 ADVANCE PAYMENTS

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

### 2.6 DISPUTED BILLS

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request an in-depth investigation and review of the disputed amount. The Company shall comply with the request. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.8 following). The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible. If the dispute notification is not made within 30 days of the bill date, the bill will be considered final.

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## SECTION 2 - RULES AND REGULATIONS

### 2.7 INSPECTION, TESTING AND ADJUSTMENT

- 2.7.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.7.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 2.7.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

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SECTION 2 - RULES AND REGULATIONS

## 2.8 SUSPENSION OR TERMINATION OF SERVICE

## 2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge as well as any payment due and any applicable deposits prior to re-connection.

Suspension or termination shall not be made until:

- A) At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
- B) At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.

Access service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

## SECTION 2 - RULES AND REGULATIONS

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.8.2 Exceptions to Suspension and Termination

Access service shall not be suspended or terminated for:

- A) Nonpayment of bills rendered for charges other than access service or deposits requested in connection with access service;
- B) Nonpayment for service for which a bill has not been rendered;
- C) Nonpayment for service which have not been rendered;
- D) Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.
- E) Access service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

## SECTION 2 - RULES AND REGULATIONS

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.8.3 Verification of Nonpayment

Access service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.

## SECTION 2 - RULES AND REGULATIONS

## 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

## 2.8.4 Termination For Cause Other Than Nonpayment

## A) General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within 20 days after written notification.

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SECTION 2 - RULES AND REGULATIONS

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (cont'd)

B) Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of Tariff charges;
2. Permitting fraudulent use.

C) Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.
2. In the event that access service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

## SECTION 2 - RULES AND REGULATIONS

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.8.4 Termination For Cause Other Than Nonpayment (cont'd)

##### D) Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.



## SECTION 2 - RULES AND REGULATIONS

## 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

## 2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

## 2.9 OBLIGATIONS OF THE CUSTOMER

## 2.9.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this Tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

## 2.9.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this Tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

## SECTION 2 - RULES AND REGULATIONS

## 2.9 OBLIGATIONS OF THE CUSTOMER (Cont'd)

## 2.9.3 Equipment Space and Power

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this Tariff at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installation, testing, repair, maintenance or removal of Company service.

## 2.9.4 Testing

The services provided under this Tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

## 2.9.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

## 2.9.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

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SECTION 2 - RULES AND REGULATIONS

## 2.9 OBLIGATIONS OF THE CUSTOMER (Cont'd)

## 2.9.7 Jurisdictional Reports

For Switched Access services, the Company will use the percentage of interstate originating Feature Group D (FGD) usage to determine the Percent of Interstate Usage (PIU) to apply to all other switched access services provided by the Company to the Customer.

For Switched Access services for which the Company cannot determine the jurisdictional nature of Customer traffic and its related access minutes, the Company reserves the right to require the Customer to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The Customer shall upon ordering service, and annually thereafter, report the percentage of interstate use and such report will be used for billing purposes until the Customer reports a different projected interstate percentage for a working trunk group. When the Customer adds trunks to or removes trunks from an existing group, the Customer shall furnish a revised projected interstate percentage that applies to the total trunk group. The revised report will serve as the basis for future billing and will be effective on the next bill date.

No pro-rating or back-billing will be done based on the report. The Company may require call detail records to substantiate projected interstate usage provided to the Company. In the event that the required jurisdictional report is not provided, the Company recorded or estimated percentage of interstate usage will be applied to the bill.

The Company may request this detailed information annually. If the audit results represent a substantial deviation from the Customer's previously reported PIU for the period upon which the audit was based, the call detail records may be requested more than once annually.

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SECTION 2 - RULES AND REGULATIONS

## 2.9 OBLIGATIONS OF THE CUSTOMER (Cont'd)

## 2.9.8 Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in Section 2.9.7 will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

- A) For nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the state Tariff rate per element.
- B) For usage sensitive chargeable rate elements, multiply the percent intrastate use times actual use (measure or Company assumed average use) times the stated rate.

## SECTION 2 - RULES AND REGULATIONS

## 2.10 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises.

## 2.11 CALCULATION OF MILEAGE

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor Tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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### SECTION 3 - SWITCHED ACCESS SERVICE

#### 3.1 GENERAL

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided.

Rates and charges for services other than Switched Access Service, e.g., a Customer interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

The following provision applies to the treatment of toll VoIP-PSTN Traffic pursuant to the FCC's Part 51 Interconnection rules and in compliance with the FCC's Report and Order and Further Notice of Proposed Rulemaking in CC Docket Nos. 96-45 and 01-92; GN Docket No. 92-51; WC Docket Nos. 03-109, 05-337, 07-135 and 10-90; and WT docket No. 10-208, adopted October 27, 2011 and released November 18, 2011 (FCC 11-161):

In the absence of an interconnection agreement between the Company and the Customer specifying the treatment of Toll VoIP-PSTN Traffic, the Company will bill the Customer the applicable switched access rates and charges specified in Section 8 of this Tariff, on all jurisdictionally interstate voice traffic identified as Toll VoIP-PSTN Traffic.

#### 3.2 RATE CATEGORIES

There are two basic rate categories which apply to Switched Access Service, Switching and Transport.

Switching provides for the use of end office switching equipment (Local Switching) or access tandem switching equipment (Tandem Switching). Included in Switching is Transport Termination, which provides for the arrangements which terminate the Transport facilities. The number of Transport Terminations provided will be determined by the Company. The Tandem Switching rate category provides for the function of switching traffic through the Tandem from or to the subtending end office switch(es). The Tandem Switching charge is assessed on all originating and terminating minutes of use switched at the Access Tandem.

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## SECTION 3 - SWITCHED ACCESS SERVICE

### 3.2 RATE CATEGORIES (Cont'd)

The Switched Transport rate category provides the transmission facilities and equipment between:

- the customer's premises and the customer's serving wire center;
- the customer's serving wire center and the end office switch(es);
- the end office switch(es) and the access tandem and;
- the customer's serving wire center and the access tandem.

Switched Transport is a voice frequency transmission path composed of facilities determined by the Company or as ordered by the Customer. The voice frequency transmission path permits the transport of calls in the originating direction, (from the end user end office switch to the Customer's premises) and in the terminating direction (from the Customer's premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

### 3.3 OBLIGATIONS OF THE COMPANY

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

#### 3.3.1 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.



## SECTION 3 - SWITCHED ACCESS SERVICE

## 3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

## 3.3.2 Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

## SECTION 3 - SWITCHED ACCESS SERVICE

## 3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

## 3.3.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance e.g., Customer equipment blockage, failure results and transmission performance. The data does not include service performance data which is provided under other Tariff sections, e.g., testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

## 3.3.4 Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

## SECTION 3 - SWITCHED ACCESS SERVICE

## 3.4 OBLIGATIONS OF THE CUSTOMER

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

## 3.4.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

## (A) Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2 preceding. Charges will be apportioned in accordance with those reports.

## (B) Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels

## 3.4.2 On and Off-Hook Supervision

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

## 3.4.3 Trunk Group Measurements Reports

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

## SECTION 3 - SWITCHED ACCESS SERVICE

### 3.5 RATE REGULATIONS

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

#### 3.5.1 Minimum Periods

Switched Access Service is provided for a minimum period of one month.

## SECTION 3 - SWITCHED ACCESS SERVICE

## 3.5 RATE REGULATIONS (Cont'd)

## 3.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

## .1 Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

## .2 On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a charge equal to the cost incurred in such installation less net salvage, or the charge for the minimum period.

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SECTION 5 - SPECIAL ARRANGEMENTS

## 5.1 SPECIAL CONSTRUCTION

## 5.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's Tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- nonrecurring charges;
- recurring charges;
- termination liabilities; or
- combinations of (a), (b), and (c).

## 5.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

- A) The period on which the termination liability is based is the estimated service life of the facilities provided.
- B) The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - 1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
    - a) equipment and materials provided or used;
    - b) engineering, labor, and supervision;
    - c) transportation; and
    - d) rights of way and/or any required easements;
  - 2. license preparation, processing, and related fees;
  - 3. Tariff preparation, processing and related fees;
  - 4. cost of removal and restoration, where appropriate; and
  - 5. any other identifiable costs related to the specially constructed or rearranged facilities.



## SECTION 5 - SPECIAL ARRANGEMENTS

### 5.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

### 5.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for services which vary from Tariffed arrangements. Rates quoted in response to such requests may be different for Tariffed services than those specified for such services in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the Customer. The following information will be included in the summary:

- LATA and type of switch
- Service description
- Rates and charges
- Quantity
- Length of the agreement.

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SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

6.1 GENERAL

The Company will provide on an optional basis the following services:

- Recording Service
- Billing Name and Address (BNA)

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## SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

### 6.2 RECORDING SERVICE

Recording is the entering on magnetic tape or other acceptable media the details of customer messages originated through switched access service. Recording is provided 24 hours a day, 7 days a week.

The Company will provide recording service in association with the offering of Feature Groups B for 900 Access Service, C, and D Switched Access Service for Customer messages that can be recorded by Company-provided automatic message accounting equipment. In addition, where the Company records the Customer messages on manual tickets, the Company will provide recording service for the manual tickets and at offices where the Company provides Feature Group A switched access service and has the ability to record the Feature Group A call detail with automatic message accounting equipment and mark the recorded call detail as Feature Group A call detail for a specific Customer, the Company will provide the recording service for Feature Group A switched access service. At the request of the Customer, recording service will be provided for Feature Group D switched access service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 service, calls originating and/or terminating over a WATS access line, and station message detail recording for MTS and calls originating from a WATS access line.

The Company will provide recording service in its operating territory. The minimum territory for which the Company will provide recording service is all the appropriately equipped offices in a state operating territory for which the Customer has ordered Feature Group A, B for 900 service, C, or D switched access service. A state operating territory of a particular telephone Company includes all its LATAs or market areas which are located in the same state including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same Company.

For Feature Group B or 900 Access Service, C, and D Switched Access Service, the term “Customer message” used herein denotes an intrastate call originated by a Customer’s end user. Station message detail recording is an optional feature which provides a record of Customer messages originated by MTS and WATS access lines. Such detail will be provided as part of Feature Group D end office and type of call recording service when requested by the Customer. For Feature Group A switched access service, the term “Customer message” used herein denotes a call over an intrastate Feature Group A switched access service. A call includes both calls originated to and terminated from a Feature Group A switched access service. The beginning and ending of a Customer message are determined pursuant to the written instructions of the Customer.

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SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

## 6.2 RECORDING SERVICE (Cont'd)

## 6.2.1 Undertaking of the Company

- A) The Company will record all Customer messages carried over Feature Group B for 900 access service, C, and D switched access service that are available to Company-provided recording equipment or operators. The Company will record all Customer messages, including interLATA intrastate messages and interLATA interstate messages, carried over a Feature Group A switched access service. Unavailable Customer service messages (i.e. certain Feature Group C operator and TOPS messages which are not accessible by Company-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Company.
- B) A standard format for the provision of the recorded Customer message detail will be established by the Company and provided to the Customer. If, in the course of Company business, it is necessary to change the format, the Company will notify the involved Customers six months prior to the change.

Assembly and editing, provision of Customer detail, data transmission to a Customer location, special orders for recording and program development will be provided to the Customer on a contractual basis.

- C) Recorded Customer message detail which is used at the request of the Customer to provide message processing and message bill processing service is not retained by the Company for longer than 45 days. The rates for unbilled message detail and the billed message detail is retained for reference in place of the recorded Customer message detail. For recorded Customer message detail not used by message processing service at the Customer's request, the Company will make every reasonable effort to recover recorded Customer message detail previously made available to the Customer and make it available again for the Customer. The charges as set forth in the rate schedule, following, will apply for all such detail provided. Such a request must be made within thirty (30) days from the date the details were initially made available to the Customer.

---

## SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

### 6.2 RECORDING SERVICE (Cont'd)

#### 6.2.2 Liability of the Company

Notwithstanding 6.2.1 preceding, the Company's liability for recording service is as follows:

Unless there is an expressed written agreement to the contrary, in the absence of gross negligence or willful misconduct, no liability for damages to the Customer or other person or entity other than as set forth in (A) and (B) preceding shall attach to the Company for its action or the conduct of its employees in providing recording service.

#### 6.2.3 Obligations of the Customer

The Customer shall order recording service under a special order.

The Customer shall order recording service at least one month prior to the date when the Customer message detail is to be recorded, unless Customer's request requires that recording service be provided by end office and type of call, then the ordering interval will be determined on an individual case basis.

The Customer shall order recording service for Feature Group D switched access by end office and type of call in accordance with the terms and conditions established on an individual case basis special order.

---

SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

## 6.2 RECORDING SERVICE (Cont'd)

## 6.2.4 Payment Arrangements and Audit Provision

## A) Notice and Scope

- 1) Upon forty-five (45) days' prior written notice by the Customer to the Company (or such shorter period as the parties may mutually agree upon), the Customer or its authorized representative shall have the right to commence an audit during normal business hours and at intervals of no more than one audit in any six month period. The audit will be limited to all such records and accounts as may, under recognized accounting practices, contain information bearing upon amounts subject to being billed to the Customer's end users by the Company as part of its provision of billing and collection services and the changes to the Customer for other services provided by the Company pursuant to this Tariff.
- 2) The written notice of audit shall identify the date upon which it is to commence, the location, the Customer's representatives, the subject matter of the audit, and the materials to be reviewed.
- 3) The written notice of audit shall be directed to the Company's representative at the address stipulated by such representative.
- 4) The Company may, within thirty (30) days of receipt of the Customer's notice of audit, postpone commencement by written notice for a period not to exceed fifteen (15) days, but only for good cause. The Company shall also indicate the new date for commencement of said audit.
- 5) Upon completion of the audit, the Customer's auditors are to provide an oral report of their findings to the Company prior to their departure, followed by a letter within thirty (30) days confirming findings.

## B) Payment of Expense

Each party shall bear its own expenses in connection with the conduct of an audit. Special data extractions required by the Customer for its representative to conduct the audit will be paid for by the Customer. "Special data extraction" for auditing purposes shall mean programming, clerical and computer time required to create an output record (from existing data files) that cannot normally be created from current software programs in the production program library.

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## SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

### 6.2 RECORDING SERVICE (Cont'd)

#### 6.2.4 Payment Arrangements and Audit Provision (cont'd)

##### C) Requests for Examinations

- i) In addition to audits, the Customer, or its representatives, may request, from time to time, the opportunity to conduct an examination, as defined in (ii) following. The Company will make reasonable efforts to accommodate requests for examination and to cooperate in the conduct of an examination.
- ii) An “examination” shall, for purposes of this section, constitute a reasonable inquiry on a single issue or a specific topic related to billing and collection service for a stated reason.

Upon concurrence by both parties that errors or omissions exist, adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit.

##### D) Audit Provision

All information received or reviewed by the Customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purposes.

##### E) Minimum Period and Minimum Monthly Charges

The minimum period for which recording service without sorting is provided and for which charges apply is one month.



---

## SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

### 6.2 RECORDING SERVICE (Cont'd)

#### 6.2.4 Payment Arrangements and Audit Provision (cont'd)

##### F) Cancellation of a Special Order

A Customer may cancel a special order for recording service on any date prior to the service date. The cancellation date is the date the Company receives written or verbal notice from the Customer that the special order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. The service date for recording service is the date the Customer requests the recordings to start. When a Customer cancels a special order for recording service after the order date but prior to the start of service, a special order charge and the minimum monthly charges will apply.

##### G) Changes to Special Orders

When a Customer requests material changes to a pending special order for recording service, the pending special order will be canceled and the requested changes will be undertaken if they can be accommodated by the Company under a new special order. All cancellation charges as set forth in (C) preceding will apply for the canceled special order.

#### 6.2.5 Rate Regulations

The special order charge applies for each special order accepted by the Company for recording service or for a subsequently requested change.

---

## SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

### 6.3 BILLING NAME AND ADDRESS SERVICE

The Company will make Customer lists available to interexchange carriers for the limited purposes of order entry, Customer service, fraud prevention, and identification of Customers who have moved from one location to another.

The billing name and address, billing telephone number, working telephone number, terminal number, Customer type (business/residence), and Customer code will be provided for each Customer record requested.

BNA service is provided for the sole purpose of permitting the Customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The Customer may not use BNA information to bill for merchandise, gift certificates, catalogs, or other services or products or use such information to publish and distribute, in any form, lists of new or changed telephone subscribers.

The Customer agrees not to reproduce in any way copies of the BNA information furnished, other than as required internally for the rendering of bills for telecommunications services provided.

BNA request will be received in a standard format established by the Company.

For each BNA order a BNA Order Charge applies in addition to a Per Record Charge for each name and address record provided.

---

SECTION 6 – MISCELLANEOUS OPTIONAL SERVICES

6.3 BILLING NAME AND ADDRESS SERVICE (Cont'd)

6.3.1 Undertaking of the Company

- A) Customers requesting BNA information must submit separate request in writing to the Company by completing a BNA request for each Customer List ordered.
- B) Customers requesting BNA information for non-published numbers must submit a statement to the Company stating that the Customer will protect the privacy of subscribers with non-published telephone numbers.
- C) The Customer may deem it necessary to request the Company resend the Customer name and address information. Such request, when not the result of Company error, will be subject to the same rates and charges as the original request.

6.3.2 Rate Regulations

- A) The applicable charges for BNA service as stated in the Rate Section of this Tariff, are due upon receipt of the bill for the Customer listings. A late payment penalty is applicable for payments received after the due date specified on the bill.
- B) The Company will keep a count of the requests and of the messages processed. The Company will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all request and messages.
- C) When a Customer cancels an order for BNA service after the order date, the service establishment charge applies.

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## SECTION 7-PRESUBSCRIPTION SERVICE

### 7.1 GENERAL

Presubscription is a process whereby an end user or location provider may select and designate to the Company the primary toll carrier(s) they wish to access on a direct dialed basis (without dialing an access code) for calls leaving the local service area of the Company. The list of toll providers providing toll service(s) to the Company's serving area is made available to the end user or location provider in the Company's service guide.

Should a caller wish to use the services of a toll provider other than the designated toll provider on the line, it will be necessary for the caller to dial the appropriate toll provider access code.

### 7.2 PROVISIONS

#### A) Charge Applications

End Users or location providers placing orders for service will be asked to designate a primary toll provider at the time they place an order with the Company for Exchange Service. This selection is made free of charge.

The non-recurring charge for a primary toll provider change is billed to the end user subscribed to the Exchange Service. However, a toll provider may, at its option, elect to pay the non-recurring charge on behalf of the end user.

#### B) Dispute Application for Presubscription

If the end user or location provider disputes a toll provider change, the Company will investigate the origin of the change and shall restore the end user or location provider to their previous toll provider. If the change was due to Company error, the end user or location provider will be returned to their previous primary toll provider free of charge. If the change was submitted by a toll provider, and the toll provider is unable to produce the signed end user or location provider Letter of Authorization (LOA), the non-recurring charges will be assessed to the unauthorized toll provider.

If there is a conflict between an end user, a location provider or their respective agent, on one hand, and a toll provider on the other hand, over the designation of the primary toll provider, the Company will honor the designation selected by the end user or location provider or their respective agent, regardless of any contractual obligations the end user, location provider or agent may have with one (1) or more toll providers.

## SECTION 7-PRESUBSCRIPTION SERVICE

## 7.2 PROVISIONS (Cont'd)

## B) Dispute Application for Presubscription (cont'd)

If there is a conflict between an end user and/or location provider, on one hand, and their agent on the other hand, over designation of the primary toll provider, the Company will honor the designation selected by the end user and/or location provider, regardless of any contractual obligations the end user and/or location provider may have with one (1) or more toll providers or agents.

## C) Cancellation of Toll Provider Participation for Presubscription

If a toll provider elects to discontinue all of its FGD service in the end office, the toll provider is obligated to do the following:

- Notify the Company of the cancellation of their FGD service, and;
- Contact all end users or location providers that are presubscribed to the canceling toll provider as their primary toll provider. Inform these end users or location providers of cancellation and request the end users or location providers to contact the Company to select a new primary toll provider.

The Company will bill the canceling toll provider the service order charge for each end user and location provider the canceling toll provider has currently presubscribed to them.

Such charge will not apply to a canceling toll provider where the canceling toll provider transfers or assigns its FGD services and the associated carrier access code to another toll provider in such a manner that the Company does not change end user or location provider toll provider designations or if another toll provider elects to pay the toll provider change charge on behalf of the canceling toll provider. The charge will apply if a mass conversion of access codes is requested by the Customer which causes the Company to change end user or location provider toll provider designations.

## SECTION 7-PRESUBSCRIPTION SERVICE

## 7.2 PROVISIONS (Cont'd)

## D) Verification of Orders for Long Distance Telemarketing

No toll provider shall submit to the Company a primary toll provider change order generated by telemarketing unless and until the order has first been confirmed in accordance with one (1) of the following procedures:

1. The toll provider obtains the billed party's written authorization to submit the primary toll provider change order and confirms:
  - The billed party's billing name and address and each telephone number to be covered by the change order;
  - The billed party's decision to change primary toll providers; and
  - The billed party's understanding of the change fee; or
2. The toll provider obtains the billed party's electronic authorization to submit the change order. The billed party will place a call, from the telephone number(s) on which the toll provider designation is to be changed, to a toll free telephone number that is dedicated to the toll providers verification process. The verification number will connect the billed party to a voice response unit that records the originating ANI and the required information described in (1) preceding; or
3. An appropriately qualified and independent third party, operating in a location physically separate from the telemarketing representative, obtains the billed party's oral authorization to submit the change order. This authorization must confirm the order and include appropriate verification data (e.g., the billed party's date of birth or social security number).

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## SECTION 8 - RATES AND CHARGES

8.1 Switched Access Service8.1.1 Nonrecurring Charges

A.	<u>Switched Local Channel</u>	1 <sup>st</sup> Svc. <u>Installed</u>	Addt'l. Svc. <u>Installed</u>
	Two-Wire (VG)	\$ 310.00	\$ 120.00
	Four-Wire (VG)	\$ 315.00	\$ 125.00
	DS1 Service	\$ 750.00	\$ 300.00
	DS3 Service	\$ 870.50	\$ 427.88

End Office Based Private Network, per switched local channel

Nonrecurring ChargeB. Trunk Activation24 Trunks Activated or Fraction thereof,  
on a Per Order Basis

\$ Reserved for Future Use

C. Interim NXX Translation

-	First NXX Code Submitted on ASR	\$ 40.00
-	Additional NXX Codes Submitted on Same ASR	\$ 20.00

D. Automatic Number Identification

-	Per ANI Delivered	\$ 0.00008
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## SECTION 8 – RATES AND CHARGES, (Cont'd.)

8. RATES AND CHARGES (Cont'd)8.1 Switched Access Service (cont'd)8.1.2 Local TransportPremium Access

<u>-</u>	<u>Entrance Facility per termination</u>	<u>Monthly Rate</u>
-	Voice Grade Two Wire	\$ 33.90
-	Voice Grade Four Wire	\$ 50.00
-	High Capacity DS1	
	Zone 1	\$ 121.57
	Zone 2	\$ 126.43
	Zone 3	\$ 130.48
-	High Capacity DS3	
	Zone 1	\$1,515.55
	Zone 2	\$1,515.55
	Zone 3	\$1,515.55
-	<u>Multiplexing</u>	
	Per Access Minute of Use	
-	DS3 to DS1	\$ 0.000387
-	DS1 to Voice	\$ 0.000821

Tandem Switched Transport

-	<u>Tandem Switched Facility</u> Per Access Minute per Mile	Originating Terminating	\$ 0.000023 **
-	<u>Tandem Switched Termination</u> Per Access Minute per Termination	Originating Terminating	\$ 0.000176 **
-	<u>Tandem Switching</u> Per Access Minute per Tandem	Originating Terminating	\$ 0.001177 **

\* \* Telepak Network, Inc. as a competitive local exchange carrier mirrors the AT&T BellSouth Telecommunications, Inc. Tariff FCC No. 1 terminating switched access rates for these rate elements.

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## SECTION 8 – RATES AND CHARGES, (Cont'd.)

8. RATES AND CHARGES (Cont'd)8.1 Switched Access Service (cont'd)

8.1.3	<u>800 Series Data Base Access Service Queries</u>	<u>Rate</u>	
	Toll Free Ten Digit Screening Service with 800 Number Delivery	\$ 0.00421, per query	
	Toll Free Dialing Digit Screening Service with Optional Complex Feature	\$ 0.004296, per query	
	Toll Free Dialing Ten Digit Screening Service with POTS Number Delivery	\$ 0.00383, per query	
	Toll Free Dialing Ten Digit Screening With POTS Number Delivery for 800 Numbers with Optional Complex Feature	\$ 0.00431, per query	
8.1.4.	<u>Network Blocking Charge</u>	<u>Nonrecurring Charge</u>	
	Per Call Blocked	\$ 0.008400	
8.1.5	<u>Local Switching</u>	<u>Rate</u>	
	A. Usage Sensitive Rates		
	1. Per Access Minute	*	
	2. Common Trunk Port Charge		
	Per Each Common Transport Trunk Termination/per Access Minute	Originating Terminating	\$ 0.000800 \$ 0.000800
	B. Dedicated End Office Trunk Port Service		
	1. Per Dedicated DS1 Trunk Port Required	*	
	1. Per Dedicated DS0/VG Trunk Port Required	*	

\* Telepak Network, Inc. as a competitive local exchange carrier mirrors the AT&T BellSouth Telecommunications, Inc. Tariff FCC No. 1 switched access rates for these rate elements.

## SECTION 8 – RATES AND CHARGES, (Cont'd.)

8. RATES AND CHARGES (Cont'd)8.2 RESERVED FOR FUTURE USE8.3 Other Services8.3.1 Access OrderingChargeA. Access Order Charge

- Switched Access - Per Order \$ 295.00

B. Service Date Change Charge

Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Access Order Charge as specified in 10.4.1(A) preceding does not apply.

- Per Order \$ 31.60

Service Date Change – Additional Dispatch Charge, per occurrence \$ 150.00

C. Design Change Charge

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring design change.

- Per Order \$ 39.93

D. Miscellaneous Service Order Charge

- Per Occurrence \$ 39.93

## SECTION 8 – RATES AND CHARGES, (Cont'd.)

18 RATES AND CHARGES (Cont'd)8.3 Other Services, (cont'd)8.3.2 Additional Engineering

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Addt'l. Half Hour or Fraction Thereof</u>
A. Basic Time per engineer normally scheduled working hours	\$ 31.00	\$ 22.00
B. Overtime per engineer outside of normally scheduled working hours	\$ 37.00	\$ 26.00

These additional engineering charges are applicable for the following:

For additional technical information after the Company has already provided the technical information normally included on the Design Layout Report.

## Additional Manual Testing

8.3.3 Additional Labor

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Addt'. Half Hour or Fraction Thereof</u>
A. <u>Installation or Repair</u>		
- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$ 8.00	\$ 8.00
- Premium Time, outside of scheduled work day, per technician	\$ 12.00	\$ 12.00

ISSUED: July 14, 2014  
ISSUED BY:

EFFECTIVE: July 16, 2014

Office of the President  
1018 Highland Colony Parkway  
Ridgeland, MS 39157

## SECTION 8 – RATES AND CHARGES, (Cont'd.)

8. RATES AND CHARGES (Cont'd)8.3 Other Services (cont'd)8.3.4 Miscellaneous Services, (cont'd)

	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>
F. Originating Line Screening (OLS) Per query		\$ 0.14700
G. Blocking Service Per Call Blocked		\$ 0.00840
H. Billing Name and Address Service	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
- Per Order		\$ 295.00
- Per record	\$ 0.19	

## SECTION 8 – RATES AND CHARGES, (Cont'd.)

8. RATES AND CHARGES (Cont'd)8.3 Other Services (cont'd)Rate8.3.5 Specialized Service or Arrangements

ICB

Specialized Service or Arrangements are provided on an individual case basis.