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ACCESS SERVICES

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\* Indicates new or changed material

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Nancy Lubamersky, VP – Public Policy  
515 S. Flower Street 47<sup>th</sup> Floor  
Los Angeles, CA 90071

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4. MISCELLANEOUS SERVICES (Cont'd)

4.2 Administrative Service Fee

The Administrative Service Fee helps recover costs incurred by the Company for reporting on, billing, collecting, processing and remitting charges including federal and state public program surcharges.

A surcharge will be applied to an end user customer's bill for the following services that appear on that particular bill:

1. All billed Intrastate and interstate monthly recurring charges (MRCs);
2. All billed usage charges including local, intraLATA toll, intrastate and interstate long distance, international and Directory Assistance calls; and
3. All billed End User Access Charges including End User Common Line (EUCL) and End User Connection Charges (EUCC).

The minimum fee assessed will be \$35 per month per account. Invoices greater than \$1,000 will be charged 3.5% of billed MRCs, Usage, Directory Assistance calls and End User Access charges.

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