

ACCESS SERVICE

CHECK SHEET (Cont'd)

Title Page 1 and Pages 1 to 16-16 inclusive of this tariff, including Supplements Nos. 1 and 2, are effective as of the date shown. Original and revised pages, as named below are in effect on the date indicated.

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ACCESS SERVICE

1. Application of Tariff

1.1 This tariff contains regulations, rates and charges applicable to the provision of End User Access, Lifeline Assistance, Universal Service Fund (USF), Switched Access, Special Access Services, Carrier Common Line (CCL), and other miscellaneous services, hereinafter referred to as service(s), provided by Frontier Communications of Minnesota and Iowa, hereinafter referred to as the Telephone Company, to Customers.

Pursuant to the Commission's Rules at Sections 69.4(c), 69.5(d), 69.104(1), 69.116, 69.117, 69.603(c) and 69.603(d), regulations concerning administration and billing of Lifeline Assistance and Universal Service Fund, rates and charges for these carrier elements are contained in Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5. The National Exchange Carrier Association, Inc., will bill and collect all Lifeline Assistance and Universal Service Fund charges on behalf of the Telephone Company.

1.2 The provision of services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with a Customer for the furnishing of any service.

1.3 In accordance with the Commission's Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, paragraph 581, released August 21, 2003, Unbundled Network Elements (UNEs) and combinations of UNEs can be commingled with wholesale services, including interstate access services.

1.4 References in this tariff to an Interstate Special Construction Tariff refer to the following tariff:

Frontier Telephone Companies Tariff FCC. No. 7

(N)
|
(N)(X)

(X) Issued under authority of Special Permission No. 13-020.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company may, in order to safeguard its interests, require a Customer which has a history of late payments to the Telephone Company or does not have established credit to make a deposit prior to or at any time after the provision of a service to the Customer. That deposit will be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required if a Customer is a successor to a company which has established credit and has no history of late payments to the Telephone Company. The deposit will not exceed the anticipated charges for the service and facilities for a two month period. The fact that a deposit has been made in no way relieves the Customer from complying with the Telephone Company's regulations as to advance payments or the prompt payment of bills. After such time as the provision of the service to the Customer is terminated, the amount of the deposit will be credited to the Customer's account and any credit balance which may remain will be refunded. A deposit will be refunded or credited to the Customer's account after the Customer has established credit or in any event after Customer has established a timely payment record for 12 consecutive months. For the period a cash deposit is held by the Telephone Company, the Customer will receive interest at the same rate as is set forth in Section 2.4.1(D) for late payment charges. A deposit given in connection with Special Construction under the applicable Interstate Special Construction Tariff or Specialized Service or Arrangements under Section 7 of this tariff shall be treated in accordance with those tariff provisions. (C)
- (B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the Customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage or with service to the Federal Government, which will be billed in arrears. The bill date shall be printed on the bill. Adjustments for the quantities of services established or discontinued in any billing period, after the expiration of the minimum period for the service (as set forth in this tariff), will be prorated to the number of days or major fraction of days based on a 30-day month. To assist the Customer in verifying a bill, the Telephone Company will provide upon Customer's request, figures and calculations used by the Telephone Company in rendering the bill to the Customer, including information related to the calculation of the subscriber line ratio. (C)

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.3 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the Customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the Customer or others.
- (3) Interruptions of a service which continue because of the failure of the Customer to authorize replacement of any element of Special Construction, as set forth in the applicable Interstate Special Construction Tariff. (C)
- (4) Periods when the Customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis. (C)
- (5) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

(C) Use of an Alternative Service Provided by the Telephone Company

Should the Customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

(D) Temporary Surrender of a Service

In certain instances, the Customer may be requested to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the Customer consents, a credit allowance will be granted. The credit allowance will be determined in the same manner as a credit for service interruptions as set forth in Section 2.4.3(A).

ACCESS SERVICE

9. Ordering Options for Switched and Special Access Services (Cont'd)

9.1 General (Cont'd)

9.1.2 Provision of Other Services (Cont'd)

- (C) Additional Engineering and Additional Labor is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering and Additional Labor is necessary to accommodate a Customer request. Additional Engineering and Additional Labor will only be required as set forth in Sections 8.1 and 8.2 preceding and for Expedited Service orders. When it is required, the Customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering and Additional Labor as well as an estimate of the charges. If the Customer agrees to the Additional Engineering and Additional Labor, a firm order will be established. If the Customer does not want the service or facilities after being notified that Additional Engineering and Additional Labor is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the Customer for the Additional Engineering and Additional Labor may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering and Additional Labor as described in Sections 8.1 and 8.2 preceding and are in addition to the regulations, rates and charges specified in this section.

9.1.3 Special Construction

The circumstances under which Special Construction is provided are described in the applicable Interstate Special Construction Tariff. The regulations and charges for Special Construction area also set forth in the applicable Interstate Special Construction Tariff and are in addition to the regulations and charges specified in this section. (C)
(C)
(C)

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10. Reserved for Future Use

(C)

(D)

(D)

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10. Reserved for Future Use (Cont'd)

(C)

(D)

(D)

ACCESS SERVICE

10. Reserved for Future Use (Cont'd)

(C)

(D)

(D)

ACCESS SERVICE

10. Reserved for Future Use (Cont'd)

(C)

(D)

(D)