

ACCESS SERVICE  
CHECKSHEET

Title Pages 1 and 2 and Pages 1 through 17-115 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
1	26th*	7-1	1st	7-55.24	Original
1.01	2nd	7-2	3rd	7-55.25	Original
1.1	6th	7-3	1st	7-55.26	Original
3	1st	7-4	1st	7-55.27	Original
7	1st	7-5	1st	7-55.28	Original
15	1st	7-7	1st	7-55.29	Original
17	1st	7-19	1st	7-84	1st
22	1st	7-43	1st	7-85	1st
26	1st	7-44	1st	7-86	1st
27	1st	7-45	1st	7-87	1st
34	1st	7-46	1st	7-87.1	Original
2-19.1	Original	7-47	1st	7-88	1st
2-19.2	Original	7-49	1st	7-89	1st
2-19.3	Original	7-50	1st	7-90	1st
2-19.4	Original	7-51	1st	7-94	Original
2-19.5	Original	7-55.3	Original	7-95	Original
2-28	1 <sup>st</sup>	7-55.4	Original	7-96	1st
2-29	1st	7-55.5	Original	7-97	Original
2-30	1st	7-55.6	Original	7-98	1st
2-32	1st	7-55.7	Original	7-99	1st
2-32.1	Original	7-55.8	Original	7-100	2nd
2-65	1 <sup>st</sup>	7-55.9	Original		
2-66	2 <sup>nd</sup>	7-55.10	Original		
4-1	1 <sup>st</sup>	7-55.10.1	Original		
4-2	1 <sup>st</sup>	7-55.10.2	Original		
4-3	1 <sup>st</sup>	7-55.10.3	Original		
4-4	1 <sup>st</sup>	7-55.10.4	Original		
4-5	1 <sup>st</sup>	7-55.10.5	Original		
5-10	1 <sup>st</sup>	7-55.11	1st		
		7-55.12	1st		
		7-55.13	1st		
		7-55.14	1st		
		7-55.15	1st		
		7-55.15.1	Original		
		7-55.15.2	Original		
		7-55.16	Original		
		7-55.17	Original		
		7-55.18	Original		
		7-55.19	Original		
		7-55.20	Original		
		7-55.21	Original		
		7-55.22	Original		
		7-55.23	3rd*		

\* Revised Page

ISSUE DATE:  
June 17, 2013Issued Under Transmittal No. 42  
Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203EFFECTIVE DATE:  
July 2, 2013

## ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.10 Ethernet Virtual Private Line (Cont'd)(E) Service Level Agreement (Cont'd)

## (2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(C)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
  - 10 ms or less (routes up to 225 one-way air miles)
  - 12 ms or less (routes of 225 to 315 one-way air miles)
  - 14 ms or less (routes of 316 to 405 one-way air miles)
  - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(C)

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