

ACCESS SERVICE
CHECKSHEET

Title Pages 1 and 2 and Pages 1 through 20-86 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
1	24th*	7-179	2nd	7-215	Original
1.1	9 th	7-180	Original	7-216	Original
3	1st	7-181	Original	7-217	1st
7	1st	7-182	1st	7-218	1st
17	1st	7-183	Original	7-219	Original
17.1	Original	7-184	1st	7-220	Original
32	1st	7-185	1st	7-221	1st
33	1st	7-186	2nd	7-222	1st
38	1st	7-187	Original	7-223	Original
2-13.1	Original	7-188	Original	7-224	Original
2-13.2	Original	7-189	Original	7-225	1st
2-13.3	Original	7-190	Original	7-226	1st
2-13.4	Original	7-191	Original	7-227	Original
2-13.5	Original	7-192	Original	7-228	Original
2-22	1st	7-193	Original	7-229	1st
2-25	1st	7-194	Original	7-230	Original
2-66	1 st	7-195	Original	7-231	Original
2-67	2 nd	7-196	Original	7-232	1st
4-1	1 st	7-196.1	Original	7-233	Original
4-2	1 st	7-196.2	Original	7-234	Original
4-3	1 st	7-196.3	Original	7-235	1st
4-4	1 st	7-196.4	Original	7-236	Original
4-5	1 st	7-196.5	Original	7-237	Original
4-6	1 st	7-197	1st	7-238	2nd
4-7	1 st	7-198	1st	7-239	2nd
4-8	3 rd	7-199	1st	7-240	2nd
4-9	3 rd	7-200	1st	7-241	2nd
4-10	6th	7-201	1st	7-242	2nd
7-1	1st	7-202	1st	7-243	2nd
7-2	1st	7-202.1	Original	7-244	2nd
7-40	1st	7-202.2	Original	7-245	1st
7-41	1st	7-203	Original	7-246	2nd
7-123	1 st	7-204	Original	7-247	2nd
7-132	1 st	7-205	Original	7-248	2nd
7-164	1 st	7-206	Original	7-249	2nd
7-172	1 st	7-207	Original	7-250	2nd
7-173	1 st	7-208	Original		
7-174	2 nd	7-209	Original		
7-175	2 nd	7-210	3rd*		
7-176	1 st	7-211	Original		
7-177	1 st	7-212	Original		
7-178	2 nd	7-213	Original		
		7-214	Original		

* Revised Page

ISSUE DATE:
June 17, 2013Issued Under Transmittal No. 42
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
July 2, 2013

ACCESS SERVICE

7. Special Access Service (Cont'd)7.15 Ethernet Virtual Private Line (Cont'd)7.15.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(C)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
 - 10 ms or less (routes up to 225 one-way air miles)
 - 12 ms or less (routes of 225 to 315 one-way air miles)
 - 14 ms or less (routes of 316 to 405 one-way air miles)
 - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(C)