

**INTERSTATE OPERATOR SERVICES**

**TARIFF**

Applying to Interstate Operator Services

between and among points within  
the United States, United States Possessions or  
United States Territories

(C)  
|  
(C)

as provided by

Qwest LD Corp.  
d/b/a CenturyLink LD

from various originating locations in the states of  
Arizona, Colorado, Idaho, Iowa, Minnesota, Montana,  
Nebraska, New Mexico, North Dakota, Oregon,  
South Dakota, Utah, Washington, and Wyoming,

The services offered herein by Qwest LD Corp. d/b/a CenturyLink LD, whether under that name or the trade or brand name CenturyLink, are subject to the term and conditions of this Tariff.

## CHECK SHEET

The pages of this tariff are effective as of the date shown at the bottom of this page. Original and revised pages as named below contain all changes from the original tariff than are in effect as of the date shown.

<u>Page</u>	<u>Revision</u>
Title Page	6th Revised
0-1	43rd Revised *
0-2	Original
0-3	Original
0-4	5th Revised
0-5	Original
1-1	Original
1-2	Original
1-3	1st Revised
2-1	4th Revised
2-2	Original
2-3	Original
2-4	Original
2-5	Original
2-6	Original
2-7	38th Revised *
3-1	Original
3-2	1st Revised
3-3	Original
3-4	Original
3-5	Original
3-6	Original

\* New or Revised Page.

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INTERSTATE OPERATOR SERVICES

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**INTERSTATE OPERATOR SERVICES**

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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

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**INTERSTATE OPERATOR SERVICES**

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**APPLICATION OF TARIFF**

This Tariff contains the regulations and rates applicable to the provision of Operator Services by Qwest LD Corp. d/b/a Qwest Long Distance, ("Company") in the states of Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming.

Where service in this Tariff is provided to the continental United States, United States Possessions and United States Territories, to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States, those services will be provided as Interstate services with rates equal to those provided to the continental U.S. states. (C)  
(C)

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INTERSTATE OPERATOR SERVICES

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**EXPLANATION OF CHANGE SYMBOLS**

<b>SYMBOL</b>	<b>EXPLANATION</b>
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Tariff with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, regulation, term or condition

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**INTERSTATE OPERATOR SERVICES**

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**SECTION 1. DEFINITION OF TERMS**

**A. Definitions**

For the purpose of this Tariff, the following definitions shall apply:

0+

Calling Card, Collect, Person-to-Person and/or Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e., "live" operator) to complete.

0+ (Op)

Calling Card, Person-to-Person, Third Party and/or Collect calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e., "live" operator) obtains billing information from the User.

0- (Op)

Calling Card, Person-to-Person, Third Party and/or Collect calls placed by Users dialing 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e., "live" operator) obtains the (area code) + (exchange) + (line number) as well as the billing information from the User.

Affiliate

Any entity (including any natural person or entity such as a corporation or partnership) controlling, under the control of or under common control with another entity.

Authorized User

An individual, firm, corporation, or other entity authorized by the customer to utilize communications services provided by the Company.

Company

Refers to Qwest LD Corp. d/b/a Qwest Long Distance.

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**SECTION 1. DEFINITION OF TERMS**Contiguous United States

The term designated the 48 contiguous states and the District of Columbia as well as the offshore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

Customer

Company, individual, or other entity, which orders or uses service and is therefore responsible for the payment of charges due and for compliance with the Company's Tariff regulations.

Measured Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0-). The following are examples of calls normally placed in this manner:

- Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or other long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Tariff.

- Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

- Operator Station

Calls, which are billed, to the originating number.

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

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**INTERSTATE OPERATOR SERVICES**

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**SECTION 1. DEFINITION OF TERMS**

Operator Service Charge

A non-measured (fixed) charge, which is added to a measured charge in calculating the total Tariff charges due for a completed Operator Assisted Call.

Premises

The space designated by a customer at its place or places of business for the provision of service.

Service Area

The Qwest LD Corp Service Area includes the 48 contiguous states, the District of Columbia, Guam, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands.

(C)

Service Offering

The operator assisted services of Qwest LD Corp. consist of the provision of collect, approved telephone company calling card, third party and Person-to-Person calls provided to users.

Subscriber

The person or legal entity, which enters into arrangements for Qwest LD Corp.'s operator assisted telecommunications services.

Third Party Calls

Calls for which charges are billed to a third party telephone number, which is the originating, nor the terminating telephone number.

Time Increments

Rates are applied in whole unit increments of 60 seconds.

User

The calling party utilizing the services of Qwest LD Corp. and responsible for the payment of charges, unless that responsibility has been accepted by others, such as in the case of collect and third party calls.

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**SECTION 2. RULES AND REGULATIONS****2.1 ESTABLISHING AND FURNISHING SERVICE**

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

**2.2 UNDERTAKING OF THE COMPANY**

- A. Service is furnished for interstate telecommunication services originating in the states of Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming, under the terms and conditions of this Tariff. (C)
- B. Company shall operate and maintain service provided hereunder in accordance with the terms and conditions set forth in this Tariff.
- C. The Company neither owns nor operates telecommunications facilities within the states of Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming, but rather resells telecommunications services provided by other carriers. Notwithstanding the foregoing, a customer shall be considered a customer of the Company, and not a customer of any other carrier. (C)
- D. Service is available 24 hours per day, 7 days per week.

**2.3 LIMITATIONS**

- A. Service is offered subject to the availability of facilities and the provisions of this Tariff.
- B. The Company reserves the right to refuse or discontinue furnishing services when necessitated by conditions beyond its control when a customer is using service in violation of the law or in violation of the provisions of this Tariff.
- C. Service may not be used for any unlawful purpose.
- D. A customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the customer without the prior written consent and approval of the Company.
- E. The provision of service will not create a partnership or joint venture between the Company and the customer nor result in joint service offerings to their respective authorized users.
- F. Neither the Services provided pursuant to this Tariff, or the customer's obligations hereunder may be assigned or otherwise transferred without the prior written consent of the Company.

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INTERSTATE OPERATOR SERVICES

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**SECTION 2. RULES AND REGULATIONS****2.4 TERMS AND CONDITIONS**

- A. The customer shall at all times comply with all applicable federal, state, and local statutes, ordinances, regulations, and orders of any commission or other governmental body.
- B. In the event the Company files suit or retains an attorney to enforce the terms of this Tariff, the Company shall be entitled to recover, in addition to any other remedies, all attorney's fees for in house and outside counsel, court costs, costs of investigation and any other related expenses in connection therewith.
- C. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.

**2.5 LIABILITY**

- A. The Company shall not be liable to a customer or any other person, firm, entity, for any failure to perform its obligations under this Tariff due to any cause or causes beyond its reasonable control, as determined by the Company.
- B. The Company is not liable for any act or omission of the customer, authorized user, or any other company or companies furnishing a portion of the service. In no event shall the Company or any of its affiliates be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, addition, or defect in any service, facility or transmission of any person or entity furnishing any portion of the service, facilities, or equipment associated with the service or for damages caused by services, facilities, or equipment furnished by such person or entity.
- C. The Company shall be indemnified and held harmless by the customer against any claim or loss, expense or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of a copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary right, or any other injury to any person, property, or entity arising out of the material, data, information, or other content revealed to, used, by the Company.
- D. The Company shall not be liable for any defacement of or damages to the premises of a customer or authorized user resulting from the furnishing of service, which is not the direct result of the Company's negligence.

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**SECTION 2. RULES AND REGULATIONS****2.5 LIABILITY (Cont'd)**

- E. The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. Customers and authorized users indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer, authorized user, or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.
- F. In no event shall the Company or any of its affiliates be liable to a customer, its customers or any of their affiliates under this Tariff for any loss of profit or revenue or for any incidental, consequential, indirect, punitive or similar or additional damages incurred or suffered as a result of incorrect or defective transmissions, or any direct or indirect consequences thereof, while using the services, performance, non-performance, termination, breach, or other action or inaction, on the part of the Company, under this Tariff, even if the customer advises the Company of the foreseeability, possibility, likelihood, probability or certainty of such loss or damage.
- G. The customer shall indemnify and hold harmless the Company, its directors, officers, employees, and agents, successors, and assigns, from all damages, costs, expenses and liabilities, including all attorney's fees and disbursements, sustained by the Company in any action commenced by any third party and arising in connection with the customer's performance of its obligations and duties under this Tariff; and the customer shall indemnify and hold the Company harmless from and against any and all claims arising from or relating to the Company's provision of facilities or services to a customer under this Tariff.
- H. The Company shall be entitled to take, and shall have no liability whatsoever for any action as deemed necessary or appropriate by the Company to bring the services or its practices into conformity with any rules, regulations, orders, decisions, or directives of the Federal Communications Commission or other governmental agency. The customer shall cooperate fully with the Company and take all actions, as may be requested by the Company, to comply with any such rules, regulations, orders, decisions or directives.

**2.6 CANCELLATION OF SERVICE BY A CUSTOMER**

A customer may, at their option, cancel or terminate the use of service at any time.

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**INTERSTATE OPERATOR SERVICES**

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**SECTION 2. RULES AND REGULATIONS****2.7 USE OF SERVICE**

The Company's services may not be used for the unlawful or unauthorized provision of telecommunications services.

**2.8 PAYMENT ARRANGEMENTS**

- A. The customer is responsible for payment of all charges for services furnished to the customer and/or authorized users. This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service or customer-provided equipment or facilities by third parties, including, without limitation, the customer's employees or the public.
- B. All stated charges in this Tariff are computed by the Company exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, duties, fees or similar liabilities. Such taxes, fees, etc., shall be paid by the customer.
- C. Any objections to billed charges must be promptly reported to the Company or its authorized agent(s). If the Company does not receive notice of a dispute of charges within 60 days after an invoice is rendered, such invoice may be deemed to be correct and binding. Adjustments to invoices shall be made to the extent that circumstances exist which reasonably indicate that such charges are inappropriate.
- D. In the event the Company incurs fees or expenses in collecting, or attempting to collect any charges owed the Company, or to otherwise enforce the provisions in this Tariff, the customer will be liable to the Company for the payment of all such fees and expenses. Such fees and expenses may include, but are not limited to, attorney's fees, court and other costs, costs of investigation, and any other related expenses in connection therewith.
- E. Billing is provided by the local exchange company on behalf of the Company and the local exchange company's tariffed payment of bill policy applies.
- F. The Company does not collect advance payments or deposits.

**2.9 RESTORATION OF SERVICE**

The use and restoration of service provided in emergency situations shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

**2.10 INSPECTION**

The Company, or its authorized agents, may, upon reasonable notice, make such tests and inspections as may be necessary to insure compliance with Tariff regulations.

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INTERSTATE OPERATOR SERVICES

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**SECTION 2. RULES AND REGULATIONS****2.11 CANCELLATION FOR CAUSE BY THE COMPANY**

- A. The Company may discontinue the furnishing of service(s), upon ten days written notice, without incurring any liability, upon a violation of any of the provisions governing the furnishing of service under this Tariff or any applicable laws, rules or regulations, or upon non-payment of any sum owing to the Company.
- B. The Company may immediately discontinue the furnishing of service(s) to a customer without incurring any liability, if the Company determines that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, or services.
- C. The Company may immediately discontinue the furnishing of service(s) to a customer, without incurring any liability, if the customer uses, or attempts to use, service with the intent to avoid payment, either in whole or in part, by rearranging, tampering with, or making connections to the Company's service which is not authorized by this Tariff or by using tricks, schemes, false or invalid account numbers, false credit devices, electronic devices, or any other fraudulent means or devices.
- D. The Company may immediately discontinue the furnishing of service(s) to a customer, upon ten days written notice, without incurring any liability, if a voluntary or involuntary proceeding is commenced by or against the customer in any jurisdiction seeking liquidation, reorganization or other relief under any bankruptcy or similar law; or the customer makes an assignment for the benefit of creditors which is not dismissed within 60 calendar days of filing; or the customer generally does not, or is not able to, pay debts as they become due.
- E. The Company may immediately discontinue the furnishing of service(s) to a customer, upon 10 days written notice, without incurring any liability, if the customer fails to perform or observe any regulation or obligation set forth under this Tariff and any such failure remains unremedied for 15 days after receipt of a notice from the Company informing the customer of such failure.
- F. Discontinuance of service(s) by the Company pursuant to this Section shall not relieve the customer of any obligations to pay the Company for charges due and owing and/or service(s) furnished up to the time of discontinuance.

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**INTERSTATE OPERATOR SERVICES**

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**SECTION 2. RULES AND REGULATIONS**

**2.12 ALLOWANCE FOR INTERRUPTIONS**

- A. The customer may be eligible for an Allowance for Interruption in service, subject to the following conditions:
1. A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call.
  2. No credit allowances shall be made for:
    - a. Interruptions that are caused by the negligence of the customer or others authorized by the customer to use the customer's service.
    - b. Interruptions that are due to the failure of power, equipment, systems, or services not provided by the Company.

**2.13 SPECIAL SERVICES**

The Company may offer discounted rates directed to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company.

**2.14 SPECIAL TAXES, FEES, CHARGES**

- A. Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

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**INTERSTATE OPERATOR SERVICES**

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**SECTION 2. RULES AND REGULATIONS**

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**2.14 SPECIAL TAXES, FEES, CHARGES (Cont'd)****B. Federal Universal Service Fund**

As a result of regulatory reform, certain government subsidies and other government-imposed charges previously collected through local exchange access usage rates are now assessed directly upon interexchange carriers on a per-customer basis. The following flat rate charges may apply to the customer's total charges as a result. These charges will be itemized on the end user's bill and are in addition to the rates for services previously described in this Tariff or other Company Rates and Services Schedules.

	<b>CHARGE FACTOR</b>
• Residential	15.5% (R)
• Business	15.5% (R)

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INTERSTATE OPERATOR SERVICES

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**SECTION 3. OPERATOR SERVICES****3.1 SERVICE DESCRIPTION**

- A. This section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:
1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Third Party, Collect), and/or the completion restriction selected (i.e., Person-to-Person);
  2. A measured usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
  3. Other additional surcharges as provided herein (i.e., payphone surcharge, location surcharge or other).

**3.2 TERMS AND CONDITIONS**

A. Responsibilities of the User

1. The user is responsible for payment of the charges set forth in this Tariff unless the called party or a third party has accepted the responsibility for such payment.
2. The user is responsible for compliance with the applicable regulations set forth in this Tariff.
3. The user is responsible for establishing its identity as often as necessary during the course of a call.
4. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

B. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Qwest uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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INTERSTATE OPERATOR SERVICES

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**SECTION 3. OPERATOR SERVICES****3.3 RATES AND CHARGES****A. Collect, Calling Card, and Charge Third Party Calls**

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

**B. Billing of Calls**

1. Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an incomplete call.
  - a. Collect Calls – Timing begins when the called party accepts the responsibility for payment.
  - b. Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
  - c. All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

**3.4 MISCELLANEOUS OPERATOR SERVICES CHARGES****A. Payphone Surcharge****1. Description**

This charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card, or Collect) placed from pay telephones.

**2. Rates and Charges**

This charge is in addition to all other applicable charges unless otherwise specified.

**CHARGE**

- Payphone Surcharge
  - Residence \$0.55 (I)
  - Business 0.55 (I)

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INTERSTATE OPERATOR SERVICES

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**SECTION 3. OPERATOR SERVICES****3.4 MISCELLANEOUS OPERATOR SERVICES CHARGES (CONT'D)****B. Non-Subscriber Surcharge**

A Non-Subscriber Surcharge is applicable to interstate Operator Station (Collect, Billed to Third Party, and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in the Tariff unless otherwise indicated.

The Non-subscriber Surcharge does not apply to: calls billed to calling cards, conference calls, calls to directory assistance, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system or to collect calls accessing the Company's network via 800 access methods.

The Company will credit any Non-Subscriber Surcharges reported by newly-presubscribed Company customers during the period between presubscription and administrative processing of the new customer. The Company will also credit any Non-Subscriber Surcharges reported by customers during a FCC reportable incident of service outage by another interexchange carrier. To receive either of these credits, customers must contact the Company through an 800 number designated for billing inquiries. The credit will be issued in the form of a bill credit to be processed electronically through the customer's Local Exchange Carrier.

The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available and will be implemented in all remaining Local Exchange areas as billing becomes available.

- Non-Subscriber Surcharge \$3.50

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**SECTION 3. OPERATOR SERVICES****3.5 BUSINESS/RESIDENTIAL SERVICE****A. Description**

This service allows calls from business and residential locations that presubscribe to one of Qwest LD Corp.'s direct dial services.

**B. Rates and Charges****1. Operator Services Surcharges**

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	<b>CHARGE</b>
• 0 + Calling Card	\$4.95
• 0 + Calling Card (Op)	4.95
• 0 - Calling Card (Op)	5.50
• 0 + Bill to Third Party	4.95
• 0 - Bill to Third Party	6.50
• 0 + Collect	4.95
• 0 - Collect	6.50
• 0 + Person-to-Person	9.95
• 0 - Person-to-Person	9.95
• Operator Station	4.95

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**SECTION 3. OPERATOR SERVICES****3.5 BUSINESS/RESIDENTIAL SERVICE****B. Rates and Charges (Cont'd)****2. Operator Services Per Minute Usage Charges**

The following are the per minute usage charges that the customer will incur when using Qwest LD Corp.'s Operator Services. These charges will apply in addition to the applicable operator surcharge.

<b>Mileage Band</b>	<b>Per Minute Usage Charge</b>
• 0-9999	\$0.60

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INTERSTATE OPERATOR SERVICES

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**SECTION 3. OPERATOR SERVICES****3.6 DIRECTORY ASSISTANCE SERVICE****A. Description**

1. Directory Assistance service allows customers to obtain listing information, which is comprised of a name, ZIP Code and/or address and telephone number.
2. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

**B. Terms and Conditions**

1. A caller may request a maximum of two listings for each call to Directory Assistance. Call completion is provided without additional charge. When two listings are requested from Directory Assistance, only the second listing can be completed. However, long distance message charges apply if applicable.
2. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate usage/surcharge charges as specified in Section 3 applies in addition to the Directory Assistance charge.
3. The rate applies whether or not the customer secures any requested information.

**C. Rates and Charges****CHARGE**

- Direct dialed call by customer
  - Each call \$1.99

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