

## ACCESS SERVICE

## CHECK SHEET

Title Pages 1 to 4 and Pages 1 through 25-3 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

| <u>Page Number</u> | <u>Number of Revision Except as Indicated</u> | <u>Page Number</u> | <u>Number of Revision Except as Indicated</u> | <u>Page Number</u> | <u>Number of Revision Except as Indicated</u> |
|--------------------|---|--------------------|---|--------------------|---|
| 1                  | 28th*   | 5-24               | 1st   | 7-451              | 1st   |
| 1.1                | 9th   | 7-4                | 1st   | 7-452              | 1st   |
| 1.2                | 2nd   | 7-84               | 1st   | 7-453              | 1st   |
| 3                  | 1st   | 7-85               | 1st   | 7-454              | 1st   |
| 12                 | 1st   | 7-86               | 1st   | 7-455              | 1st   |
| 32                 | 2nd   | 7-90               | 1st   | 7-456              | 1st   |
| 36                 | 1st   | 7-181              | 1st   | 7-457              | 1st   |
| 2-41.1             | Original                                      | 7-183              | 1st   | 7-458              | 1st   |
| 2-41.2             | Original                                      | 7-215              | 1st   | 7-459              | 1st   |
| 2-41.3             | Original                                      | 7-217              | 2nd*  | 7-460              | 1st   |
| 2-41.4             | Original                                      | 7-249              | 1st   | 7-461              | 1st   |
| 2-41.5             | Original                                      | 7-251              | 1st   | 7-462              | 1st   |
| 2-59               | 1st   | 7-257              | 1st   | 7-463              | 1st   |
| 2-60               | 1st   | 7-258              | 1st   | 7-464              | 1st   |
| 2-125              | 1st   | 7-259              | 1st   | 7-465              | 1st   |
| 2-127              | 2nd   | 7-260              | 1st   | 7-466              | 1st   |
| 4-1                | 1st   | 7-261              | 1st   | 7-467              | 1st   |
| 4-2                | 1st   | 7-262              | 1st   | 7-468              | 1st   |
| 4-3                | Original                                      | 7-263              | 1st   | 7-469              | 1st   |
| 4-4                | Original                                      | 7-264              | 1st   | 7-470              | 1st   |
| 4-5                | 1st   | 7-299              | 1st   | 7-471              | 1st   |
| 4-6                | 1st   | 7-300              | 1st   | 7-472              | 1st   |
| 4-7                | 1st   | 7-426              | 1st   | 7-473              | 1st   |
| 4-8                | Original                                      | 7-427              | 1st   | 7-474              | 1st   |
| 4-9                | 1st   | 7-428              | 1st   | 7-475              | 1st   |
| 4-10               | 1st   | 7-429              | 1st   | 7-476              | 1st   |
| 4-11               | 8th   | 7-431.1            | Original                                      | 7-477              | 1st   |
| 4-12               | 2nd   | 7-432              | 1st   | 7-478              | 1st   |
| 4-13               | 2nd   | 7-433              | 1st   | 7-479              | 1st   |
| 4-14               | 2nd   | 7-434              | 1st   | 7-480              | 1st   |
| 4-18               | 8th   | 7-435              | 1st   | 7-481              | 1st   |
| 4-19               | 8th   | 7-437.1            | Original                                      | 7-482              | 1st   |
| 4-20               | 8th   | 7-438              | 1st   | 7-483              | 1st   |
| 4-21               | Original                                      | 7-439              | 1st   |                    |   |
| 4-22               | Original                                      | 7-442              | 1st   |                    |   |
|                    |   | 7-445              | 1st   |                    |   |
|                    |   | 7-448              | 1st   |                    |   |

\* New or Revised Page.

ISSUE DATE:  
February 1, 2013

Issued Under Transmittal No. 33  
Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203

EFFECTIVE DATE:  
February 4, 2013

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.4 Rate Regulations (Cont'd)

7.4.20 Ethernet Virtual Private Line (Cont'd)

(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
  - 10 ms or less (routes up to 225 one-way air miles)
  - 12 ms or less (routes of 225 to 315 one-way air miles)
  - 14 ms or less (routes of 316 to 405 one-way air miles)
  - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

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