

ACCESS SERVICE

CHECK SHEET

Title Pages 1 to 4 and Pages 1 through 25-3 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page Number</u>	<u>Number of Revision Except as Indicated</u>	<u>Page Number</u>	<u>Number of Revision Except as Indicated</u>	<u>Page Number</u>	<u>Number of Revision Except as Indicated</u>
1	28th*	5-24	1st	7-451	1st
1.1	9th	7-4	1st	7-452	1st
1.2	2nd	7-84	1st	7-453	1st
3	1st	7-85	1st	7-454	1st
12	1st	7-86	1st	7-455	1st
32	2nd	7-90	1st	7-456	1st
36	1st	7-181	1st	7-457	1st
2-41.1	Original	7-183	1st	7-458	1st
2-41.2	Original	7-215	1st	7-459	1st
2-41.3	Original	7-217	2nd*	7-460	1st
2-41.4	Original	7-249	1st	7-461	1st
2-41.5	Original	7-251	1st	7-462	1st
2-59	1st	7-257	1st	7-463	1st
2-60	1st	7-258	1st	7-464	1st
2-125	1st	7-259	1st	7-465	1st
2-127	2nd	7-260	1st	7-466	1st
4-1	1st	7-261	1st	7-467	1st
4-2	1st	7-262	1st	7-468	1st
4-3	Original	7-263	1st	7-469	1st
4-4	Original	7-264	1st	7-470	1st
4-5	1st	7-299	1st	7-471	1st
4-6	1st	7-300	1st	7-472	1st
4-7	1st	7-426	1st	7-473	1st
4-8	Original	7-427	1st	7-474	1st
4-9	1st	7-428	1st	7-475	1st
4-10	1st	7-429	1st	7-476	1st
4-11	8th	7-431.1	Original	7-477	1st
4-12	2nd	7-432	1st	7-478	1st
4-13	2nd	7-433	1st	7-479	1st
4-14	2nd	7-434	1st	7-480	1st
4-18	8th	7-435	1st	7-481	1st
4-19	8th	7-437.1	Original	7-482	1st
4-20	8th	7-438	1st	7-483	1st
4-21	Original	7-439	1st		
4-22	Original	7-442	1st		
		7-445	1st		
		7-448	1st		

* New or Revised Page.

ISSUE DATE:
February 1, 2013

Issued Under Transmittal No. 33
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
February 4, 2013

ACCESS SERVICE

7. Special Access Service (Cont'd)7.4 Rate Regulations (Cont'd)7.4.20 Ethernet Virtual Private Line (Cont'd)(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
 - 10 ms or less (routes up to 225 one-way air miles)
 - 12 ms or less (routes of 225 to 315 one-way air miles)
 - 14 ms or less (routes of 316 to 405 one-way air miles)
 - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

ISSUE DATE:
February 1, 2013Issued Under Transmittal No. 33
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
February 4, 2013